



# IMPORTANT TELEPHONE NUMBERS

**TTY USERS:** May call any number listed through Relay New Mexico at 1-800-659-8331. Published by the City of Albuquerque, Office of Neighborhood Coordination, a division of the Planning Department (924-3914) *(Feel free to reprint.)*

**Police/Fire/Rescue (Emergency) 911**  
ADA Coord. For City Sponsored Programs 768-3969

**Albuquerque Police Department**  
Abandoned Cars Hotline 311  
Crime Analysis Section 244-6645  
Crime Prevention 924-3600  
Police (non-emergency) 242-2677  
Police Substations:  
Foothills (12800 Lomas NE) 332-5240  
Northeast (8201 Osuna NE) 823-4455  
Southeast (800 Louisiana SE) 256-2050  
Valley (5408 2<sup>nd</sup> St. NW) 761-8800  
Westside (6404 Los Volcanes NW) 831-4705  
Meth Alert Tip Hotline 764-6384  
Records 768-2025  
Telephone Reporting Unit 768-2030

**ABQ RIDE (Transit Department)**  
Ridepool, Suntran Information (Bus), Sunvan  
Information (Handicapped) 243-7433  
Parking Enforcement 924-3950

**Bernalillo County**  
Animal Control 314-0280  
County Assessor (Property Ownership) 222-3700  
County Clerk (Voter Registration) 768-4090  
County Commission 768-4000  
County Zoning & Planning 314-0350  
Sheriff's Department (non-emergency) 798-7000

**Citizen Contact Center 311**  
**City Council Department**  
City Council 768-3100  
City Council Hotline (Mtgs., Agenda) 768-4777  
Crime Stoppers 843-7867

**Cultural Services Department**  
Library (Information & Reference) 768-5140  
Biological Parks 311  
Special Events, Block Party Permits 768-3556

**Environmental Health Department**  
Air Quality Info. Line (Air/Pollen updates) 768-4731  
Animal Control (Eastside) 311  
Animal Control (Westside) 311  
Burn/No Burn Advisory 768-2876  
General Information for (Mosquito Spraying, Noise, Restaurant/Food Poisoning) 311  
Vehicle Pollution (Emissions/Pollution) 764-1110

**Fire Department**  
Fire (Non-Emergency/ Illegal Fireworks) 833-7390  
Fire Marshal's Office 764-6300  
Gas Leaks/24 hr. 246-5700

**Mayor's/CAO's Office 768-3000**  
NM Peace Landlord/Tenant Hotline 768-2042

**Municipal Development Department**  
Barricades 924-3400

**Municipal Development Department (cont.)**

Pothole Repair 857-8025  
Sandbags 311  
Sidewalk Obstructions 311  
Stop Signs (missing) 311  
Street Maintenance (8-5) 311  
After Hours (all divisions) 311  
Trees (Obstructing View) and Traffic Information 311

**Parks and Recreation Department**  
Open Space General Information 452-5200  
Reservation for Parks 311  
Lights, Park Maintenance, Vandalism 857-8650

**Planning Department**  
Dumping on Vacant Lots 924-3850  
Housing Code Enforcement 924-3450  
Inoperable Vehicles on Private Property 924-3850

**Neighborhood Coordination 924-3914**  
Weed & Litter Complaints (Private Property/Vacant Lots Only) 924-3850  
Zoning Violations 924-3850  
Poison & Drug Information 272-2222

**Solid Waste Management Department**  
Information Line for City Landfills 761-8300  
Don Reservoir Convenience Center 836-8757  
Eagle Rock Convenience Center 857-8318  
Montessa Park Convenience Center 873-6607  
Garbage Collection Problems 761-8100  
Graffiti Removal Services/24 hr. 311  
Illegal Dumping/Littering 311  
Keep Albuquerque Beautiful (KAB) 761-8334  
Residential Large Item Pick Up 311  
Recycling Information 761-8100  
Weed & Litter Complaints (Major Streets/ Medians Only) 311  
State Police (Albuquerque Area Only) 841-9256  
State Information 1-800-825-6639  
Streetlights Out/Down Power lines 246-5700  
United Way 247-3671

**Water Utility Department**  
Cockroach Hotline 873-7009  
Customer Service (billing) 768-2800  
Emergencies (water, sewer) 857-8250  
Wasted Water Hotline 768-3640  
Water Conservation 768-3655

**When you make a complaint, be specific, provide addresses and the length of time there has been a problem. (03/2008)**

