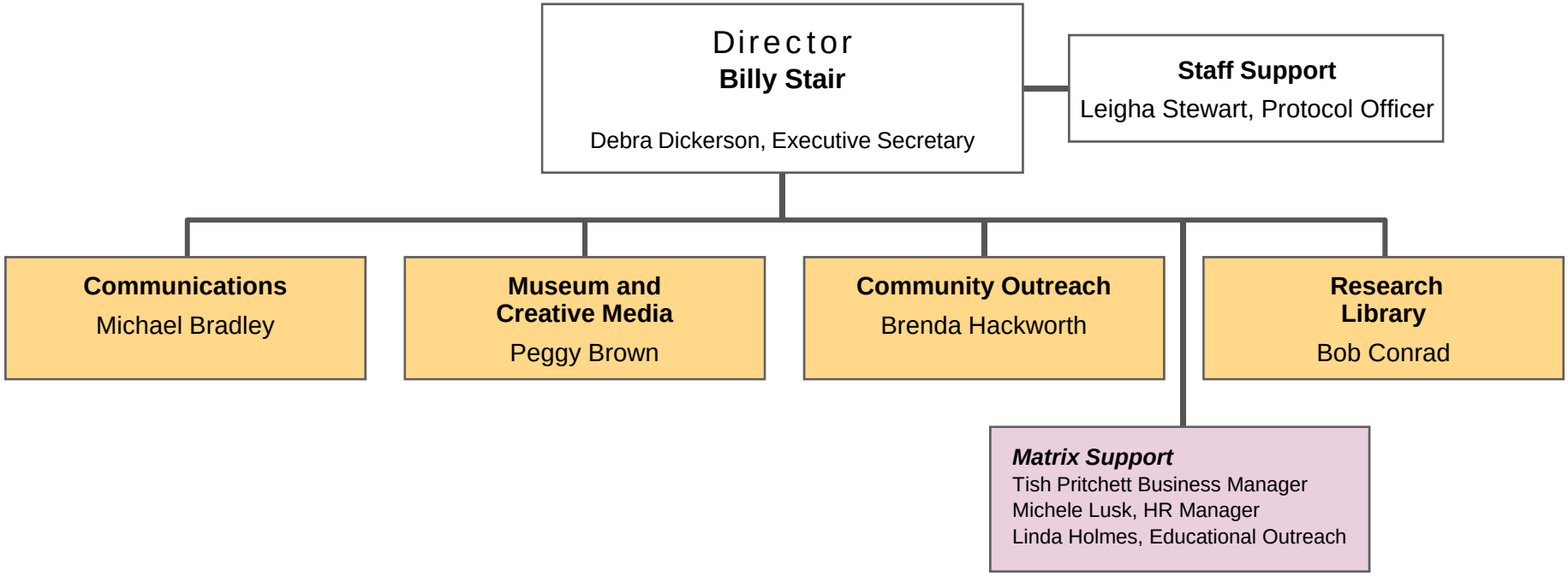Communications and External Relations Directorate