

THE HHSC Quick Resource Guide

Services offered to the public by
health and human services agencies
in Texas.

*General program guidelines for use by
promotoras and other community-
based health advocates.*

Prepared by the HHSC Office of Border Affairs

Encompassing programs and services offered by:

- ◆ Texas Health and Human Services Commission
- ◆ Texas Department of Family and Protective Services
- ◆ Texas Department of Assistive and Rehabilitative Services
- ◆ Texas Department of Aging and Disability Services
- ◆ Texas Department of State Health Services
- ◆ Texas Education Agency
- ◆ Texas Workforce Commission

2006

HHSC COLONIAS INITIATIVE-QUICK REFERENCE GUIDE TO HHS CLIENT SERVICES

Agency/Program	Brief Description of services	Ages Served	Max. Monthly Income	Resource Limit	Is Citizenship or Legal Permanent Residency Required? *1	Are the persons applying, required to live in Texas?	Important Additional Variable
Health and Human Services Commission (HHSC)							
2-1-1 Texas Information and Referral Network	2-1-1 Texas serves as the number to call for information about community resources. It links individuals and families to critical health and human services provided by nonprofit organizations and government agencies in their own communities.	All ages	N/A	N/A	No	No	Across the state, there are 25 Area Information Centers (AIC) that have been established to respond to calls from people who dial 2-1-1 and are seeking information. Each AIC also collects information and maintains a database of local resources.
Food Stamps	An entitlement program that provides a monthly benefit to qualified applicants by providing food stamps as a means of alleviating hunger and malnutrition by permitting low-income households to obtain a more nutritious diet.	All ages	Based on household composition and total income. See FPL table	Must not exceed \$5,000 of countable resources to the household.	Yes	Yes	Legal immigrants who have been legal residents for more than five years may potentially be eligible to receive Food Stamps. Legal immigrants who are children under 18 years of age, disabled individuals and some elderly can receive Food Stamps, if eligible. All undocumented immigrants are ineligible for Food Stamps.
Temporary Assistance to Needy Families (TANF)	(Temporary Assistance for Needy Families) Provides time-limited cash assistance to needy dependents children and the parents or relatives with whom they are living. Members who are certified are potentially eligible for monthly cash assistance, Medicaid coverage and Food Stamp benefits.	Generally, families with deprived minor children, under the age of 18. An 18 year old student may qualify if high school graduation will occur prior to 19th birthday.	Based on household composition and total income. See FPL table	Must not exceed \$1,000 of countable resources to the household.	Yes	Yes	Applicants must meet age, citizenship, relationship and residency requirements. Legal immigrants are potentially eligible if they meet the citizenship requirements. All undocumented immigrants are ineligible for TANF. Caretakers and second parents must sign a Personal Responsibility Agreement (PRA), in order to receive benefits.
Temporary Assistance to Needy Families-State Program (TANF-SP)	(Temporary Assistance for Needy Families) Provides time-limited cash assistance to needy dependents children and the parents or relatives with whom they are living. Members who are certified are potentially eligible for monthly cash assistance, Medicaid coverage and Food Stamp benefits.	Generally, families with deprived minor children, under the age of 18. An 18 year old student may qualify if high school graduation will occur prior to 19th birthday.	Based on household composition and total income. See FPL table	Must not exceed \$1,000 of countable resources to the household.	Yes	Yes	Applicants must meet age, citizenship, relationship, and residence requirements. Legal immigrants are potentially eligible if they meet the citizenship requirements. All undocumented immigrants are ineligible for TANF. Caretakers and second parents must sign a Personal Responsibility Agreement (PRA) in order to receive benefits.
One-Time Temporary Assistance to Needy Families (OT-TANF)	Provides a one time \$1000 cash grant to needy children and their parent(s) or certified relative with whom they live, and one of the four crisis criteria is met. The applicant may not be receiving TANF at the time of application. This assistance may be once.	Generally, families with deprived minor children, under the age of 18. An 18 year old student may qualify if high school graduation will occur prior to 19th birthday.	Based on household composition and total income. See FPL table	Must not exceed \$1,000 of countable resources to the household.	Yes	Yes	Applicants must meet age, citizenship, relationship, and residence requirements. Legal immigrants are potentially eligible if they meet the citizenship requirements. All undocumented immigrants are ineligible for TANF. Caretakers and second parents must sign a Personal Responsibility Agreement (PRA) in order to receive benefits.
One-Time Grandparent Temporary Assistance to Needy Families (OTGP-TANF)	Provides a one time \$1000 cash grant to the grandparents of needy children in their care who are receiving TANF cash assistance. The grandparent must be at least 45 years old and meet the income and resource limits. This assistance may only be received once.	Deprived minor children, under the age of 18. An 18 year old student may qualify if high school graduation will occur prior to 19th birthday. The grandparent must be at least 45 years old.	Based on household composition and total gross income less than 200% FPL	Must not exceed \$1,000 of countable resources to the household.	Yes	Yes	Applicants must meet age, citizenship, relationship, and residence requirements. Legal immigrants are potentially eligible if they meet the citizenship requirements. All undocumented immigrants are ineligible for TANF. Caretakers must sign a Personal Responsibility Agreement (PRA) in order to receive benefits.

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Medicaid	A jointly funded state-federal program that provides medical coverage to eligible needy persons.	Covers children under 19, pregnant women. Also may include aged, blind and disabled persons as well as some adults who are caretakers of dependent children, with income below TANF level.	Medicaid eligibility is financial and categorical. Low income alone does not constitute eligibility for Medicaid. Eligibility factors include family income; age and other factors such as being pregnant or disabled or receiving TANF.	Must not exceed \$2,000 of countable resources to the household. Allowed a \$3,000 resource limit if the household has an aged or disabled member who meets relationship requirements.	Yes	Yes	Legal immigrants are potentially eligible if they meet the requirements. All undocumented immigrants are ineligible for ongoing Medicaid Benefits. Undocumented and some legal immigrant children, pregnant women and adults with dependent children under TANF income limits, may qualify to have medical bill from a medical emergency covered.
Food Stamp Nutrition Education Program	Helps food stamp eligible Texans learn to make healthier meal choices, better understanding of nutrition guidelines and how to make their food budgets to go farther with healthier foods.	All Ages	Targeted at those who are food stamp eligible	Targeted at those who are food stamp eligible.	Yes	Yes	These programs are provided by numerous sub contractors of the state, food banks and county extension offices.
Texas Health Steps (THSteps)	Known federally as Early & Periodic Screening Diagnosis & Treatment Program (EPSDT), provides services for Medicaid eligible clients under 21 years of age. It is a medical and dental preventive and treatment service, outreach and informing service and case management services.	Children under 21 years of age	Determined by eligibility category they qualify for.	Determined by eligibility category they qualify for.	Yes	Yes	THSteps is a benefit of the Texas Medicaid Program. Any child who qualifies for Medicaid receives preventive and dental services through THSteps. Outreach and informing functions are contracted to Maximus.
Children's Health Insurance Program (CHIP)	A jointly funded state-federal program that provides medical coverage to eligible children up to age 19, who are not already insured.	Children up to age 19, who are not already insured.	Up to 200% of FPL and meeting assets criteria. CHIP also serves the following groups with 100% state funds: SKIP and qualifying Legal immigrants.	Applicants with a gross monthly income greater than 150% must own less than \$5,000 in countable liquid assist and Excess Vehicle Value combined.	Yes	Yes	Call 1-800-647-6558 for CHIP questions and to apply.
Nursing Facility (NF)	Institutional care to Medicaid recipients whose medical condition requires the skills of licensed nurses on a regular basis. Eligibility determination for applicants was transferred to HHSC Office of Eligibility 9-1-04. DADS continues to regulate facilities.	Any Age	Income within 300% of SSI (\$1,809/month)	No more than \$2,000 in countable resources	Yes	Yes	Requires certification that the individual has a medical condition that requires daily skilled nursing care and must reside in a Medicaid-contracted long-term care facility for 30 consecutive days.

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Health Insurance Premium Payment Program (HIPP)	A Medicaid program that pays for medical premiums, by reimbursement of clients or their employers for private health insurance payments for Medicaid eligible persons and others in the family.	All ages	Must have at least one member of the household eligible for Medicaid. No separate income levels.	Must have at least one member of the household eligible for Medicaid. No separate resource requirements.	Yes	Yes	Must have a Medicaid eligible member in the household and access to private health insurance.
Special Nutrition Programs (SNP)	The SNP are eight federally funded nutrition programs administered under a federal-state agreement with USDA. Their purpose is to integrate a nutritious meal service or food component with services that are being offered to low-income children, individuals and households.	Each Program has different age requirements.	Eligibility for participants ranges from 130% to 185% of poverty.	None	No	No	Services delivered through contracts with private non-profit organizations, governmental agencies, for-profit organizations, residential child care facilities and food banks.
Child and Adult Care Food Programs (CACFP)	Reimburses child care providers for meals and snacks served to children who attend child care facilities, at-risk after school programs, or reside in emergency shelters. The CACFP also reimburses adult day care providers for meals served to participants enrolled in their adult day care centers.	Child care - A person 12 years or under, a migrant worker's child 15 years or under, or a mentally or physically handicapped person of any age. Adult care -A person who is functionally impaired or who is 60 or older.	Eligibility for participants ranges from 130% to 185% of poverty.	None	No	No	Adult care - Public or private, non-profit organizations and for-profit organizations that receive Title XIX or XX benefits for 25% or more participants. Child care - Public or private, non-profit organizations and for-profit organizations that receive Title XX benefits for 25% or more participants or have 25% or more free/reduced price participants. Day care homes - Public or private, non-profit organizations.
National School Lunch Program/School Breakfast Program (NSLP/SBP)	Provides reimbursement to private non-profit schools and public or private non-profit residential child care institutions for the lunches and breakfasts served to children during school and snacks served to children in at-risk after school programs.	A student, regardless of age, enrolled in high school grade or under. Mentally or physically disabled students participating in a school program for the disabled. Any person under age 21 enrolled in a residential child-care institution.	Eligibility for participants ranges from 130% to 185% of poverty.	None	No	No	The Texas Department of Agriculture (TDA) administers the NSLP/SBP in public non-profit schools.
Special Milk Program (SMP)	Reimburses schools and childcare facilities for milk served to children. The organizations that participate in the SMP may not participate in any other federal child nutrition meal service program.	Person under 19 in a child care institution or person under 21 attending school. Mentally or physically disabled students in a school program for the disabled.	Eligibility for participants ranges from 130% to 185% of poverty.	None	No	No	Services are provided by public and private nonprofit schools, residential child care institutions, child care facilities and summer camps that do not participate in any other federal child nutrition meal service program.

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Summer Food Service Program (SFSP)	Provides reimbursement for meals served to children in schools, parks and recreation programs and camps during the summer. Meal sites must be located in areas where at least 50% of the children are low income or at least 50% of the children enrolled at the site are low-income.	Person 18 and under and persons over 18 years of age who are determined to be mentally or physically disabled and who participate in a public or non-profit private school program established for the mentally or physically disabled.	Eligibility for participants ranges from 130% to 185% of poverty.	None	No	No	Low income and eligibility is defined by National School Lunch Program eligibility guidelines. The Texas Department of Agriculture (TDA) also administers the SFSP in the Summer Seamless Program.
Food Distribution Program (FDP)	Provides USDA-donated commodities to public and private schools, and summer programs for use in preparing meals for children.	See age limits under NSLP/SBP and SFSP for requirements.	Eligibility for participants ranges from 130% to 185% of poverty.	None	No	No	Provides USDA-donated commodities to public and private non-profit schools that participate in the NSLP and organizations participating in the SFSP for use in preparing meals for children.
Texas Commodity Assistance Program (TEXCAP)	Distributes USDA-donated commodities through food banks in Texas. The food banks distribute to agencies that prepare meals for homeless individuals or to needy households for home use.	All Ages	Eligibility for participants ranges from 130% to 185% of poverty.	None	No	No	Food banks throughout Texas receive the food and distribute it to emergency feeding organizations, like the Salvation Army, that prepare meals for homeless individuals or distribute food packages to needy households for home consumption.
Commodity Supplemental Food Program (CSFP)	Distributes USDA-donated commodities and provides nutrition education through food banks in the Dallas and Rio Grande Valley areas. The food banks distribute to low-income women, infants and children and to elderly persons for home use.	Breastfeeding women up to 1 year postpartum, postpartum women up to 12 months after termination of pregnancy, pregnant women, infants under one year of age, children who are at least 1 year of age but have not reached the age of 6 and elderly person age 60 or older.	Eligibility for participants ranges from 130% to 185% of poverty.	None	No	No	The North Texas Food Bank and the Rio Grande Valley Food Bank receive the commodities and distribute them to emergency feeding organizations that distribute food packages to low-income women, infants and children who do not participate in WIC and elderly persons age 60 or over.
Foster Care Transitional Medicaid	Determines continued medical assistance to persons transitioning from foster care to independent living.	Ages 18 through the month of the 21st birthday.	Household of one, income below 400% FPL.	Must not exceed \$10,000 of countable resources	Yes	Yes	Must be in foster care at age 18, and have no other health care coverage.
Family Violence Program (FVP)	Provides emergency shelter and support services to victims and their children, educate the public, and provide training and information to various public and private organizations, including law enforcement agencies.	Adult victims and their children	N/A	N/A	No	No	Eligibility is based on self-declaration as a victim of family violence, and is provided by contracted family violence service providers.

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Refugee Program	Provides cash and medical assistance as well as social services to refugee families and individual eligibility for refugee services. Services can include Social Services, Cash Assistance, Medical Assistance, Health Screenings, and Unaccompanied Refugee Minors.	All ages of eligible population.	Follows Medicaid/TANF thresholds but does not count federal refugee funded sources. Social services are not capped.	N/A	Must have refugee status, or certification from the Office of Refugee Resettlement	Yes	A program to assist families and individuals eligible for refugee services in attaining economic independence as soon as possible after their arrival in the United States.
HHSC Civil Rights Office	Ensures that HHS programs and services do not discriminate against clients and applicants for services. Ensures that organizations provide client services on behalf of HHS comply with laws concerning discrimination and equal access. Investigates claims of discrimination.	All ages	N/A	N/A	No	No	Clients complaints of discrimination must be received no later that 180 days after the alleged discriminatory action. Written complaints may be sent to HHSC Civil Rights Office, 701 West 51st. Street, MC W206, Austin, Texas 78751. To Contact the Civil Rights Office, please call 1-888-388-6332.
HHSC Office of The Ombudsman	Services as an impartial and confidential resource, assisting clients with Health and Human Services-related complaints and issues when circumstances require assistance beyond the normal Health and Human Services procedures.	All ages	N/A	N/A	No	No	HHSC Ombudsman Hotline Number is 1-877-787-8999. E-mail inquiries or complaints to: contact@hhsc.state.tx.us . Customer Service Hotline Number is 1-888-834-7406 and the Texas Works Hotline Number is 1-800-252-9330. Web site: http://www.hhs.state.tx.us/OMB

Department of Aging and Disability Services (DADS) - Community Care Program/LONG-TERM CARE SERVICES And Supports

Medicaid Entitlement Programs

Primary Home Care	A non-technical, non-medical attendant care service for recipients of all ages whose chronic health problems impair their ability to perform activities of daily living.	All ages	Income 100% of Supplemental Security Income (\$630/month)	No more than \$2,000 of countable resources	Yes	Yes	A medical practitioner's statement that the individual's medical condition causes a functional limitation for at least one personal care task.
Community Attendant Services (CAS)	A non-technical, non-medical attendant care service for recipients of all ages whose chronic health problems impair their daily living and whose income otherwise makes them ineligible for Primary Home Care.	All ages	Income within 300% of SSI (\$1,809/month)	No more than \$2,000 in countable resources	Yes	Yes	
Day Activity and Health Services - Medicaid (DAHS Title XIX)	Provides daytime services Monday thru Friday to individuals residing in the community to provide an alternative to placement in nursing facilities and other institutions. There are two eligibility determinations for this program: Title XIX and Title XX.	TITLE XIX: Any Age TITLE XX: Age 18 or older	TITLE XIX: Income of 100% the Supplemental Security Income TITLE XX: Income within 300% of SSI (for Age 18 and above)	TITLE XIX: No more that \$2,000 TITLE XX: Resources of no more that \$5,000.	Yes (with some exceptions)	Yes	A physician's order requiring care or supervision by a licensed nurse because the individual has a functional disability related to a medical diagnosis and needs assistance with one or more personal tasks.

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Hospice	Provides palliative care consisting of medical, social, and support services for a period of six months to persons who are terminally ill.	Any Age	Income of 100% of SSI (\$579/month) for community-based hospice, or meet the nursing facility eligibility requirements	No more than \$2,000 in countable resources	Yes	Yes	Requires certification by a physician that person has less than six months to live.
Intermediate Care Facilities for Mental Retardation (ICFs/MR)	Intended to provide residential services for individuals with mental retardation or related condition.	Any age	Income within 300% of SSI (\$1,809/month)	No more than \$2,000 in countable resources	Yes	Yes	Individual must be able to participate in and benefit from active treatment (training etc.)

Medicaid Non-Entitlement Programs

Community-Based Alternatives (CBA). Waiver of Nursing Facility Care	An array of home and community-based services as cost-effective alternatives to nursing facility care. Example of services: personal assistance, medical supplies, adaptive aids, minor home modifications, home delivered meals, etc.	21 or older	Eligible for Supplemental Security Income (SSI) or eligible for Medicaid under one of the optional Medicaid groups covered by the CBA program. Income at or below 300% of SSI (\$1,809/month)	No more than \$2,000 in countable resources	Yes	Yes	Requires certification that the individual has a medical condition requiring skilled nursing care.
Community Living Assistance and Support Services (CLASS). Waiver of ICF-MR/DD.	Home and community-based services to people with "related conditions". Services include habilitation services, adaptive aids, medical supplies, nursing, specialized therapies, respite care, emergency response, consumer-directed services, minor home modification, and transition assistance services.	An individual must have a "related condition" (disabilities, other than mental retardation, that originated before age 22 and affected the ability to function in daily life).	Eligible for Supplemental Security Income (SSI) or eligible for Medicaid under one of the optional Medicaid groups covered by the CLASS program. Income at or below 300% of SSI (\$1,809/month)	No more than \$2,000 in countable resources	Yes	Yes	Must have a need for case management and habilitation services. Must qualify for ICF-MR Level of Care VIII.

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Medically Dependent Children Program (MDCP) Waiver of Nursing Facility care	A variety of services such as respite, adjunct support, adaptive aids and minor home modifications.	Under 21 years of age.	Eligible for Supplemental Security Income (SSI) or eligible for Medicaid under one of the optional Medicaid groups covered by the MDCP program. Income at or below 300% of SSI (\$1,809/month)	No more than \$2,000 in countable resources	Yes	Yes	Certification that the individual has a medical condition requiring skilled nursing care.
Deaf-Blind/Multiple Disabilities Program (DBMD) Waiver of ICF-MR Care	Services include, but are not limited to habilitation, assisted living, adaptive aids and minor home modifications.	Age 18 or older	Eligible for Supplemental Security Income (SSI) or eligible for Medicaid under one of the optional Medicaid groups covered by the DBMDS program. Income at or below 300% of SSI (\$1,809/month)	Resources of no more than \$2,000	Yes	Yes	Are community-based services as alternative to ICF-MR.
Consolidated Waiver Program (CWP). Waiver of Nursing Facility or ICF-MR Care	Includes, but are not limited to, home delivered meals, respite, transportation, adult foster care and emergency response service.	Any age	Eligible for Supplemental Security Income (SSI) or eligible for Medicaid under one of the optional Medicaid groups covered by the CWP program. Income at or below 300% of SSI (\$1,809/month)	Resources of no more than \$2,000	Yes	Yes	Bexar County

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Home and Community-Based Services (HCS) Waiver of ICF-MR Care.	In-home and residential assistance, habilitation, case management, respite care, dental treat, adaptive aids, minor home modifications, supported employment and professional services such as social work, occupational therapy, physical therapy, audiology speech/language pathology, dietician, psychology and licensed nursing services.	Any age	Eligible for Supplemental Security Income (SSI) or eligible for Medicaid under one of the optional Medicaid groups covered by the HCS program. Income at or below 300% of SSI (\$1,809/month)	No more than \$2,000 in countable resources	Yes	Yes	Requirement of mental retardation (DMR) or related conditions, who meets the Intermediate Care Facility for Persons with Mental Retardation (ICFs/MR) Level of Care (LOC) I and VIII criteria.
Texas Home Living Waiver	Community based services and supports for eligible individuals who live in their own homes or their families' homes.	Any age	Income 100% of Supplemental Security Income (\$603/month)	No more than \$2,000 in countable resources	Yes	Yes	Requires of mental retardation (DMR) or related condition, and who meets the Intermediate Care Facility for Persons with Mental Retardation (ICF/MR) LOC 1 criteria; and currently Medicaid eligible.
Programs For All-Inclusive Care of the Elderly (PACE)	Any and all health-related services needed including inpatient and outpatient medical care, specially services like dentistry and podiatry, social services, in-home care, meals and transportation.	Age 55 or older	Income within 300% of SSI (\$1,809/month)	No more than \$2,000 in countable resources	Yes	Yes	Requires certification by a physician that the individual has a medical condition requiring daily skilled nursing care. Also requires that the person live in the PACE service area.

Community Care State And Other Funded Non-Entitlement Programs For Long Term Services and Supports

Community Care In-Home and Family Support (IHFS)	Direct grant benefits are provided to eligible individuals to purchase special equipment, medical supplies, adaptive aids, and also modify the home or an automobile so that they are accessible and functionally useable.	Age 4 or older	A copay is required if income exceeds 150% of the state median income level.	N/A	Yes, with exceptions	Yes	Have a substantial functional limitation in at least one major life area that has been certified by a physician's statement or other medical record.
Community Care Mental Retardation (MR) In Home Family Support (IHFS)	Grants program to purchase items that are above and beyond the scope of usual needs, necessitated by the person's mental disability and that directly support that person to live in his/her natural home.	Any Age	N/A	N/A	Yes, with exceptions	Yes	A individual or their family is eligible for assistance if the individual meets certain diagnosis , residency, financial, and needs factor.
Community Care MR Community Care Services	Services include training and support that promote integration of the person with a disability to live and work in their home community. Children may be involved in public school services and their families may receive respite services, behavioral support services or other therapies that enable the child to remain in the family home.	Any Age	N/A	N/A	Yes, with exceptions	Yes	All services provided for persons with mental retardation (MR) who reside in the community that are not provided through the Medicaid waiver programs.

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Community Care MR Community Care Services Residential	24-hour residential care.	Any Age	Individuals receiving these services are charged a sliding scale fee based on their ability to pay.	NA	Yes, with exceptions	Yes	Individuals with MR, Autism or Pervasive Developmental Disorder who have historically been served by TXMHMR but are not eligible for Medicaid.
Community Care State And Other Funded Non-Entitlement Programs For Long Term Services and Supports (Continued)							
Home Delivered Meals	Provides a nutritious meal delivered to the client's home to ensure he/she gets at least one healthy meal per day.	Age 60 or older	NA	NA	No	No	
Guardianship Program	The Guardianship program is a legal method to protect an Individuals' well being when they cannot protect themselves. Guardianship through DADS is provided as a last resort.	Aging out Children who meet the definition of incapacity in Probate Code 601, unless a less restrictive alternative is available; and for whom no guardian can be found. And incapacitated adults with a confirmed Adult Protective Services report.	NA	NA	No	Yes	Functional responsibility transferred from Department of Protective and Regulatory Services (DFPS) to DADS effective December 1, 2004.
Special Services To Persons w/Disabilities	Provides services to help persons with disabilities achieve habilitative or erehabilitative goals that encourage maximum independence.	Age 18 or older	Individual = \$1,809/month Couple = \$3,618/month	Individual = \$ 5,000 Couple = \$6,000	Yes	Yes	Functional Assessment is required
Emergency Response	Provides a 24-hour electronic medical emergency call system for functionally impaired elderly or disabled adults who live alone or are physically isolated from the community.	Age 18 or older	Individual = \$1,809/month Couple = \$3,618/month	Individual = \$ 5,000 Couple = \$6,000	No	Yes	Functional assessment is required Also must have a telephone with a private line, be alone routinely for 8 or more hours a day, have the mental capacity to operate the equipment, be willing to sign a release that allows the responder to make force entry into the home when responding to an alarm call and has not other means of entering the home.
Adult Foster Care	Provides a 24-hour living arrangement with supervision in an adult foster home.	Age 18 or older	Individual = \$1,809/month Couple = \$3,618/month	Individual = \$ 5,000 Couple = \$6,000	No	Yes	Functional assessment-is required and providers of adult foster care must live in the household and share a common living area with consumers.
Residential Care	Provides services to adults who require access to services on a 24-hour basis, but who do not need daily nursing intervention.	Age 18 or older, for CCAD Residential Care and age 21 or older for CBA Residential Care	Individual = \$1,809/month Couple = \$3,618/month	Individual = \$ 5,000 Couple = \$6,000	No	Yes	Functional assessment is required and have needs that do not exceed the facility's capability under its licensed capacity. Care is provided in a DADS licensed facility.

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Consumer Managed Personal Attendant Services	Consumers with physical disabilities who are mentally and emotionally competent and willing to supervise their attendant, consumer trains, supervises and releases their personal attendant.	Age 18 or older	N/A	N/A	Yes	Yes	Sliding fee when individual income is greater than \$1,200 per month. Must need assistance with at least one personal care task, be mentally and emotionally capable of self-directing the care and the disability is expected to last at least 6 months from the date of eligibility determination
Family Care Services	Provides assistance with personal care, housekeeping, meal preparation and escort services.	Age 18 or older	Individual = \$1,809/month Couple = \$3,618/month	Individual = \$ 5,000 Couple = \$6,000	No	Yes	Functional assessment is required and have an unmet need for home management and/or personal care task's
Respite	Provides short-term services to allow for temporary relief of a caregiver.	Age 18 or older	Individual = \$1,809/month Couple = \$3,618/month	Individual = \$ 5,000 Couple = \$6,000	No	Yes	May not receive more than 336 hours of services every 12 months

Department of Aging and Disability Services (DADS) - AREA AGENCIES ON AGING (AAA)

Below is a listing of the service available through the AAAs. All services are not available in all areas.

Information, Referral, and Assistance	Activities such as assessing the needs of the inquirer, evaluating appropriate resources, assessing appropriate response modes, indicating organizations capable of meeting those needs, providing enough information about each organization to help inquirers make an informed choice, helping inquirers for whom services are unavailable by locating alternative resources, when necessary, actively participating in linking the inquirer to needed services, and following up on referrals to ensure the service was received or provided.	Age 60 or older, their family members and/or other caregivers	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas. Additionally, family members and/or caregivers may receive information and services on behalf of the older individual for whom they are providing care.
Benefits Counseling/Legal Assistance	Advice and representation by an attorney (including assistance by a paralegal or law student under the supervision of an attorney), or counseling or representation by a non-lawyer where permitted by law, to older individuals with economic and social needs.	Age 60 or older, their family members and/or other caregivers	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas. Additionally, family members and/or caregivers may receive information and services on behalf of the older individual for whom they are providing care.
Legal Awareness	The dissemination of accurate, timely and relevant information, eligibility criteria, requirements and procedures to older persons about public entitlements, health/long-term care, individual rights, planning/protection options, housing and consumer issues.	Age 60 or older, their family members and/or other caregivers	N/A	N/A	No	No	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas. Additionally, family members and/or caregivers may receive information and services on behalf of the older individual for whom they are providing care.

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Agency/Program	Brief Description of services	Ages Served	Max. Monthly Income	Resource Limit	Is Citizenship or Legal Permanent Residency Required? *1	Are the persons applying, required to live in Texas?	Important Additional Variable
Care Coordination	An ongoing process including assessing the needs of a client and effectively planning, arranging, coordinating and following-up on services which most appropriately meet the identified needs as mutually defined by the client, the access and assistance staff, and where appropriate, a family member(s) or other caregiver(s).	Age 60 or older, their family members and/or other caregivers	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas. Additionally, family members and/or caregivers may receive information and services on behalf of the older individual for whom they are providing care.
Ombudsman Program	Services that identify, investigate, and resolve complaints made by, or on behalf of, residents of nursing facilities and assisted living facilities, and which relate to action, inaction, or decisions, that may adversely affect the health, safety, welfare, or rights of the residents, of providers, or representatives of providers, of long-term care services, public agencies, or health and social service agencies.	Age 60 or older, their family members and/or other caregivers	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas. Additionally, family members and/or caregivers may receive information and services on behalf of the older individual for whom they are providing care.

Caregiver Support Services

Caregiver Support Coordination	An ongoing process including assessing the needs of a caregiver and care recipient, effectively planning, arranging, coordinating and following-up on services which most appropriately meet the identified needs as mutually defined by the caregiver, the care recipient, and the access and assistance staff.	Any individual who is providing care for an individual age 60 or older or who is a grandparent or older individuals who are relative caregivers and are providing primary care for a grandchild age 18 or younger.	N/A	N/A	No	Yes	May require an assessment to determine client impairment in their ability to perform activities of daily living and instrumental activities of daily living.
Caregiver Education and Training	Individual counseling, support groups, and caregiving education and training to assist in making decisions and solving problems relating to caregiving roles.	Any individual who is providing care for an individual age 60 or older or who is a grandparent age 60 or older and is providing primary care for a grandchild age 18 or younger.	N/A	N/A	No	No	May require an assessment to determine client impairment in their ability to perform activities of daily living and instrumental activities of daily living.
Caregiver Information Services	The dissemination of accurate, timely and relevant information for informal caregivers, grandparents or relatives caring for children 18 years of age and under, and the public, through publications, large group presentations, seminars, health fairs and mass media.	Any individual who is providing care for an individual age 60 and over or who is a grandparent age 60 and over and is providing primary care for a grandchild age 18 or younger and the public.	N/A	N/A	No	No	

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Respite	Respite care to temporarily relieve caregivers from their responsibilities. Services include In-home respite, Institutional respite, adult day care and hospice.	Any individual who is providing care for an individual age 60 or older or who is a grandparent age 60 or older and is providing primary care for a grandchild age 18 or younger and the public.	N/A	N/A	No	Yes	May require an assessment to determine client impairment in there ability to perform activities of daily living and instrumental activities of daily living.
Supplemental Services	Supplemental services, on a limited basis, to complement the care provided by caregivers include: transportation, emergency response, home delivered meals, homemaker, personal assistance, telephone reassurance and chore maintenance.	Any individual who is providing care for an individual age 60 or older or who is a grandparent age 60 or older and is providing primary care for a grandchild age 18 or younger and the public.	N/A	N/A	No	Yes	May require an assessment to determine client impairment in there ability to perform activities of daily living and instrumental activities of daily living.

In-Home Support Services

Homemaker	A service provided by trained and supervised homemakers involving the performance of housekeeping/home management, meal preparation and/or escort tasks and shopping assistance, provided to individuals who require assistance with these activities in their place of residence.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas. May require an assessment to determine client impairment in there ability to perform activities of daily living and instrumental activities of daily living.
Personal Assistance	Assisting a person that has difficulty performing a minimum of two activities of daily living identified in the assessment process, with tasks that an individual would typically perform if they were able. This covers hands on assistance in all activities of daily living.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas. May require an assessment to determine client impairment in there ability to perform activities of daily living and instrumental activities of daily living.
Chore Maintenance	Performing household chores such as heavy cleaning (e.g., scrubbing floors, washing walls, washing outside windows), moving heavy furniture, and yard and walk maintenance, which an older person is unable to handle on their own and which do not require the services of a trained homemaker.	Age 60 or older	N/A	N/A	No	Yes	Services d social need, with particular attention to low-income minority older individuals residing in rural areas. May require an assessment to determine client impairment in there ability to perform activities of daily living and instrumental activities of daily living.

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Agency/Program	Brief Description of services	Ages Served	Max. Monthly Income	Resource Limit	Is Citizenship or Legal Permanent Residency Required? *1	Are the persons applying, required to live in Texas?	Important Additional Variable
Adult Day Care	An array of services provided in a congregate, non-residential setting to dependent older persons who need supervision but do not require institutionalization. These services may include any combination of social or recreational activities, health maintenance, transportation, meals, and other supportive services.	Age 60 or older	N/A	N/A	No	Yes	Services are provided to persons 60 years of age and older and are targeted to older individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas. May require an assessment to determine client impairment in there ability to perform activities of daily living and instrumental activities of daily living.
Residential Repair	Services consist of repairs or modifications of client occupied dwellings that are essential for the health and safety of the occupants.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas. May require an assessment to determine client impairment in there ability to perform activities of daily living and instrumental activities of daily living.
Health Maintenance	The provision of services, prescription drugs, and/or durable medical equipment which will prevent, alleviate, and/or cure the onset of acute and/or chronic illness, increase awareness of special health needs, and/or improve the emotional well-being of an individual. Including the provision of services by a health professional other than "health screening/monitoring" or "mental health" services, and includes dental treatment, health education, home health services or the provision of medications, glasses, dentures, hearing aids or grab bars.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas. May require an assessment to determine client impairment in there ability to perform activities of daily living and instrumental activities of daily living.
Health Screening/Monitoring	Activities intended to assess the level of health and wellness to ensure participants are made aware of health services available to them in their community for appropriate follow-up care. Services may be provided in senior centers, nutrition sites, health fairs, other community settings or in an individual's home.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas. May require an assessment to determine client impairment in there ability to perform activities of daily living and instrumental activities of daily living.
Mental Health Services	Analysis by a mental health professional to determine a need for mental health service(s) (diagnosis/screening) or the provision of services to support and improve the emotional well being of an individual. Mental health services shall be provided to individuals who have mental illness, emotional or social disabilities, or who may require support and treatment. Such support may include education, prevention, screening, referral and/or intervention.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas. May require an assessment to determine client impairment in there ability to perform activities of daily living and instrumental activities of daily living.

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Emergency Response	Services provided to homebound, frail older persons using an automatic monitoring system to link them to emergency medical services when their life or safety are in jeopardy. ERS services include the installation of the individual monitoring unit, training associated with the use of the system, periodic checking to ensure that the unit is functioning properly, equipment maintenance calls, response to an emergency call by a medical professional, para-professional or volunteer, and follow-up with the client.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas. May require an assessment.
Transportation	Taking an older person from one location to another. This does not include any other activity. There are two types of transportation services - Demand/ Response and Fixed Route.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas. May require an assessment.
Recreation	Activities such as sports, performing arts, games and crafts in which an older person participates as a spectator or performer, and which are facilitated by a provider.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas.
Physical Fitness	Physical activities that sustain and/or improve physical and mental health. This may include exercise to increase endurance (e.g., cardiovascular and muscular), strength, flexibility, balance, and/or coordination/agility.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas.
Income Support	Aid in the form of money or goods.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas. May require an assessment.
Housing Placement	Assisting an older person obtain suitable housing	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas. May require an assessment.

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Volunteer Placement	Assisting an older person in finding a suitable volunteer position in a non-profit community service agency.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to older individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas.
Employment Placement	Assisting an older person in obtaining suitable employment that increases their opportunities in the general labor market and/or through special employment programs.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas.
Shopping	Providing assistance in the purchase of food, clothing, medical supplies household items and/or recreational materials for an older person.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas. May require an assessment to determine client impairment in their ability to perform activities of daily living and instrumental activities of daily living.
Telephone Reassurance	Telephoning an older person in order to provide regular contact and companionship or to initiate necessary actions in the event the older person cannot be reached by telephone.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas.
Visiting	Going to see an older person in order to provide regular contact and companionship or to initiate necessary actions to determine if assistance is needed if the person does not respond.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas.
Escort	Someone who accompanies and personally assists an older person to obtain a service. Note: A person cannot provide Homemaker or Personal Assistance at the same time they are providing, reporting or receiving reimbursement for Escort.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas. May require an assessment.
Hospice	An array of services provided either in the home or in a residential setting to older persons suffering from a terminal illness. Services include medical care under the supervision of a physician, counseling for the person and the family members, and other supportive services.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas. May require an assessment.

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Senior Center Operations	The operation of community facilities where persons meet together to pursue mutual interests, receive services and/or take part in activities which will enhance their quality of life, support their independence, and encourage their continued involvement in and with the community.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals residing in rural areas. May require an assessment.
Nutrition Services							
Congregate Meals	A hot or other appropriate meal which is served in a congregate setting.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals and older individuals residing in rural areas. A disabled individual residing with an eligible older individual may accompany the older individual to a congregate meal site and receive a congregate meal, or a disabled individual residing in a housing facility occupied primarily with older individuals at which congregate nutrition services are provided may also receive a congregate meal.
Home Delivered Meals	Hot, cold, frozen, dried, canned or supplemental food that is delivered to an eligible person's place of residence.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority individuals and individuals residing in rural areas. The individual must be homebound and have impairment(s) in their ability to perform activities of daily living.
Nutrition Consultation	Provision of information relating to nutrition by a licensed dietician or other qualified person. Services are to be provided to area agencies on aging or nutrition providers.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals and older individuals residing in rural areas.
Nutrition Counseling	Provision of individualized advice and guidance to individuals, who are at nutritional risk, because of their health or nutritional history, dietary intake, medication(s) use or chronic illness, about options and methods for improving their nutritional status, and performed by a health professional in accordance with state law and policy.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals and older individuals residing in rural areas.
Nutrition Education	The provision of information to participants to promote nutritional well-being. This service may include specific nutrition education designed to assist with medication management, screening and education requirements.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to individuals with greatest economic and social need, with particular attention to low-income minority older individuals and older individuals residing in rural areas.

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Agency/Program	Brief Description of services	Ages Served	Max. Monthly Income	Resource Limit	Is Citizenship or Legal Permanent Residency Required? *1	Are the persons applying, required to live in Texas?	Important Additional Variable
Department of Assistive and Rehabilitative Services (DARS) - Division Of Rehabilitative Services (DRS)							
Vocational Rehabilitation Program (VR)	Counselors either provide, purchase, or arrange services to help eligible persons with disabilities to overcome impediments to employment and enable them to prepare for, find, or keep employment.	Ages 16 or older	N/A	None, however eligible individuals with income or liquid assets that exceed an established amount are required to contribute to the cost of services.	No, but if not a U.S. citizen must be legally able to work in the U.S.	Yes	Services include counseling, training, medical treatment, assistive devices, job placement assistance, transition services, and other employment related services. To contact, please call 1-800-628-5115.
Independent Living Services	Services to eligible persons with significant disabilities to help them improve their ability to function independently in the family and the community.	Ages 16 or older	N/A	N/A	Yes	No	Services include counseling, adult basic education, training and tutorial services, independent living skills training, assistive technology, vehicle modifications, prosthetics, braces, wheelchairs, and telecommunications, sensory, and other technological aids. To contact, please call 1-800-628-5115.
Independent Living Centers	Independent Living Center staff provide services in a private nonprofit agency designed and operated by persons with disabilities. The Centers are consumer controlled, community based, and non-residential. Additionally, the Centers have the capacity to accommodate all disabilities.	All ages	N/A	N/A	Yes	Yes	The centers provide an array of independent living services including assistance in transitioning from nursing homes to community residences, peer counseling and guidance, information and referral services, advocacy/legal services, and independent living skills training. To contact, please call 1-800-628-5115.
Comprehensive Rehabilitation Services	Assists persons with traumatic spinal cord and traumatic brain injuries to receive intensive therapies to increase independence.	At least 16 years of age when services are completed.	N/A	N/A	Yes	Yes	There must be a reasonable expectation that services will improve the individual's ability to function within their family and/or their community. Three basic services are provided: inpatient comprehensive medical rehabilitation, outpatient services, and post-acute traumatic brain injury rehabilitation services. To contact, please call 1-800-628-5115.
Department of Assistive and Rehabilitative Services (DARS) - Office of Deaf and Hard of Hearing Services (DHHS)							
Communication Access Services	Provide communication access services for people who are deaf and hard of hearing. The focus is on providing necessary life services and ensuring that services are accessible for other agencies, programs, and organizations.	All ages	N/A	N/A	No	No	Services include interpreting and CART services such as last resort funding, senior citizens (age 60 or older) services, regional specialist services, hard of hearing specialist services, and hard of hearing services. To contact, please call 1-800-628-5115.
Training and Education	The program sponsors training opportunities for persons who are deaf or hard of hearing, including the parents of children with hearing loss, business and providers, interpreters, and hearing aid dispensers and audiologists.	All ages	N/A	N/A	No	No	To contact, please call 1-800-628-5115.
Interpreter Certification	Provides testing, certification, and monitoring of sign language and oral interpreters.	Adult (18 or older)	N/A	N/A	No	No	Information and awareness regarding interpreter qualifications is also provided. To contact, please call 1-800-628-5115.

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Specialized Telecommunications Assistance Program (STAP)	Provides vouchers to qualified persons to buy specialized telecommunication equipment or services to access the telephone networks.	All ages	N/A	N/A	No	No	DHHS staff process the application and issue vouchers. To contact, please call 1-800-628-5115.
Department of Assistive and Rehabilitative Services (DARS) - Division For Blind Services (DBS)							
Vocational Rehabilitation Program (VR)	Counselors provide services for people who are blind or severely visually impaired so that they may obtain, regain, or maintain employment.	Adult (18 or older), Students (10 or older)	N/A	N/A	Yes	Yes	Specific services include counseling, training, medical treatment, reader services, assistive technology, and other employment services. Program also includes helping students age ten and older in the transition from school to work. Although monthly income or resources do not affect eligibility, consumer resources are considered in the purchase of specific services. To contact, please call 1-800-628-5115.
Independent Living Program	Services for adults whose vision loss (blindness or severe visual disability) affects their confidence and ability to live independently. The goal of the program is to increase self reliance in daily living, enhance independent living at home and in the community, and reduce the need for alternate care.	Adult (18 or older)	N/A	N/A	No	No	Specific services include information and referral, counseling related to adjustment to blindness, low vision and other adaptive devices, independent living skills training in self care, activities daily living, and peer support. Although monthly income or resources do not affect eligibility, consumer resources are considered in the purchase of specific services. To contact, please call 1-800-628-5115.
Blind Children's Vocational Discovery and Development Program	Services to children who are blind or severely visually impaired - and their families - to reduce the impact of vision impairment on the child's development.	Ages 0-22	N/A	N/A	No	Yes	Specific services include counseling and guidance, adjustment to blindness, independent living skills training, educational support, support systems, developmental equipment, and vocational discovery and development. Although monthly income or resources do not affect eligibility, consumer resources are considered in the purchase of specific services. To contact, please call 1-800-628-5115.
Blindness Education, Screening, and Treatment (BEST) Program	Assists uninsured adults with payment for urgently needed eye medical treatment with the primary goal being to prevent blindness.	Adult (18 or older)	N/A	N/A	No	Yes	Services include eye medical services, no-diagnostic vision screenings services, and public education about risk factors affecting vision loss. To contact, please call 1-800-628-5115.
Business Enterprise of Texas (BET) Program	This program gives priority to blind persons licensed by DARS to operate vending and food service facilities on federal, state, and other properties. The BET Program is federally funded and state administered.	Adult (18 or older)	N/A	N/A	Yes	Yes	Eligible consumers must be legally blind and enrolled in the Vocational Rehabilitation Program. Services center on training and employment in the food service industry. Although monthly income or resources do not affect eligibility, consumer resources are considered in the purchase of specific services. To contact, please call 1-800-628-5115.

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Department of Assistive and Rehabilitative Services (DARS) - Early Childhood Intervention (ECI)							
Early Childhood Intervention Program	Provides services to families of children with disabilities and/or developmental delays, certain medical diagnoses, or atypical development. Services are family-centered and are provided in the child's natural environment. A child's natural environment may be the family home, day care facility, or other community settings with other children.	Birth to age three	Under the ECI Family Cost Share System, families above 250% of poverty are assigned a monthly cost share based on a sliding fee scale and ability to pay.	N/A	No	Yes	Services include service coordination; family education and counseling; audiology and vision services; nursing and nutrition services; physical, occupational, and speech-language therapies; and developmental services. To contact, please call 1-800-250-2246.
Department of Family and Protective Services (DFPS)							
Child Protective Services	A program to investigate reports of abuse and neglect of children. It also provides services to children and families in their own homes, contracts with other agencies to provide clients with specialized services, places children in foster care, provides services to help youth in foster care make the transition to adulthood, and places children in adoption.	Infants to age 18; children in foster care at age 18 can stay in foster care until they turn 22 under certain circumstances.	Not applicable	Not applicable	No	No	DFPS staff operate Statewide intake, a toll free, statewide telephone reporting system to assist individuals in reporting abuse and neglect. Hotline number 1-800-252-5400 or on line @ www.txabusehotline.org
Adult Protective Services	A program to protect older adults and persons with disabilities from abuse, neglect and exploitation by investigating and providing or arranging for services as necessary to alleviate or prevent further maltreatment.	Age 65 or older and adults ages 18 to 64 who have disabilities.	Not applicable	Not applicable	No	Yes	While there is not an eligibility criteria in order for clients to receive "services", an investigation conducted by a caseworker must validate that the client is a victim of Abuse, Neglect, or Exploitation and APS explores the financial resources of the client to determine if he or she has the financial resources to pay for all or a portion of the needed services. DFPS staff operate Statewide intake, a toll free, statewide telephone reporting system to assist individuals in reporting abuse and neglect. Hotline number 1-800-252-5400 or on line @ www.txabusehotline.org.
Child Care Licensing	The agency's Child-Care Licensing Division is responsible for protecting the health, safety, and well being of children who attend or reside in regulated child-care facilities and homes. Through a process mandated by Chapter 42 of the Human Resources Code, the Division develops minimum standards for regulated facilities and homes as well as policies and procedures for enforcing those minimum standards. The Division has the additional role of providing consultation technical assistance, and training for child-care providers and educating the public in the selection and improvement of child care services.	Providers can care for children from 0-17 yrs.	Not applicable	Not applicable	No	Yes	www.txchildcaresearch.org - Parents can search for licensed childcare at this website. The website also includes information about services offered by child-care providers and the results of licensing inspections. Services include investigation of unlicensed child care operations. To report an unlicensed child care please call 1-800-252-5400. To report child abuse or neglect, call 1-800-252-5400 or use our secure website: https://www.txabusehotline.org If you live in Texas, Oklahoma, Louisiana, Arkansas, or New Mexico, you may use the 1-800 number to report abuse or neglect that has occurred in Texas. Other states may use 1-512-834-3784 to report abuse or neglect that has occurred in Texas.
Community Youth Development Program - Division of Prevention and Early Intervention	Provides contracted community-based services to prevent juvenile crime and support positive youth development in 15 ZIP code areas of the state known to have high incidence of juvenile crime.	Youth through age 17 years. Persons over the age of 18 are not eligible for services unless they are family members of participating CYD youth.	No	Contract budget	No	Yes	Youth must reside in one of the designated ZIP codes or attend a school that is in one of the designated ZIP codes. ZIP codes that may include colonias include 78520 in Brownsville and 79924 in El Paso.

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Services To At-Risk Youth - Division of Prevention and Early Intervention	Provides contracted crisis counseling, respite care, and other prevention services in all Texas counties for youth and families in conflict. Universal prevention services are also provided.	Families and Youth 0-17.	No	Contract budget	No	Yes	
Texas Families Together and Safe - Division of Prevention and Early Intervention	Provides contracted family support services in some counties, designed to alleviate stress, promote paternal competencies, and increase the ability of families to successfully nurture their children.	Families who have a child(ren) under the age of 18 years or are expecting a child.	No	Contract budget	No	Yes	
Runaway Hotline - Division of Prevention and Early Intervention	Provide 24-hour crisis intervention and telephone counseling, information and referrals to callers in need of food, shelter, transportation to their homes, conference calls to parents and shelters, a confidential message relay service between runaways and parents, and paging services for callers in need of immediate assistance from program staff after regular office hours.	Children and youth, however no age restriction.	No	None	No	No	Youth Hotline 1-800-98-Youth , Runaway Hotline 1-800-580-HELP

Department of State Health Services (DSHS)

Immunization	Prevent control, reduces & eliminate vaccine-preventable diseases in children & adults, with emphasis on interventions to improve vaccine coverage of children under 36 months of age.	Children under 36 months of age	N/A	N/A	No	No	Link is: http://www.dshs.state.tx.us/immunize/default.shtm Toll Free Number is: 1-800-252-9152
Children With Special Health Care Needs (CSHCN)	Provide comprehensive health care benefits to children with chronic physical and developmental disabilities and adults with cystic fibrosis (CF).	Under age 21 with chronic physical or developmental condition or who are adults with cystic fibrosis	Family income must be at or below 200% of FPL.	Yes	No	Yes	Requires residence of the County of application. Link is: http://dshs.state.tx.us/cshcn/default.shtm Toll Free Number is: 1-800-252-8023

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Agency/Program	Brief Description of services	Ages Served	Max. Monthly Income	Resource Limit	Is Citizenship or Legal Permanent Residency Required? *1	Are the persons applying, required to live in Texas?	Important Additional Variable
Insurance Premium Payment Assistance Program (IPPA)	A program that allows Children with Special Health Care Needs (CSHCN) families to be paid back for the premiums they are paying to provide health insurance for a CSHCN client.	Client must have CSHCN eligibility and any type of third-party resource program of health insurance coverage, except the Children's Health Insurance Program, known as CHIP.	Not applicable, if Medicaid eligible	Not applicable, if Medicaid eligible	Yes	Yes	Help line available at 1-800-440-0493
Women's Health Services	Provides easily accessible, quality and community-based health services to low-income women.	For pregnant women, mothers, and women of childbearing age.	At or below 185% of FPL, not Medicaid -eligible.	No	No	Yes	Includes Breast and cervical cancer control and prevention program (BCCCP). Link Is: http://dshs.state.tx.us/bcccs/default.shtm Phone Number for access to services is: (512) 458-7796
Breast and Cervical Cancer Control and Prevention Program (BCCCP)	Provides screening, diagnostic and case management services for uninsured low-income women who are most at risk for these cancers. Included as an eligibility function in OFS.	a) Women eligible for Breast and Cervical Cancer Control Program (program) services must have incomes at or below 200% of the federal poverty level; (b) Women age 40 or older with incomes at or below 200% of the federal poverty level are eligible for breast cancer screening services. Women under age 40 with incomes at or below 200% of the federal poverty level are eligible for diagnostic services only ; and, (c) Women age 18 or older with incomes at or below 200% of the federal poverty level are eligible for cervical cancer screening services.	At or below 200% of FPL, not Medicaid -eligible.	No	No	Yes	http://www.dshs.state.tx.us/bcccs/default.shtm Phone: (512) 458-7796

HHSC COLONIAS INITIATIVE-QUICK REFERENCE GUIDE TO HHS CLIENT SERVICES

Agency/Program	Brief Description of services	Ages Served	Max. Monthly Income	Resource Limit	Is Citizenship or Legal Permanent Residency Required? *1	Are the persons applying, required to live in Texas?	Important Additional Variable
County Indigent Health Care Program	Assists all Texas counties in meeting statutory requirements (Chapter 61) to serve indigent populations in their counties through technical assistance and state assistance funds for eligible counties.	All Ages	A household is eligible if its monthly net income does not exceed 21% of the Federal Poverty Guideline (FPG). Counties may choose to increase the monthly income standard to a maximum of 50% FPG, and still qualify to apply for state assistance funds.	A household is eligible if the total countable household resources do not exceed: • \$3,000.00 when a person who is aged or disabled and who meets relationship requirements lives in the home or • \$2,000.00 for all other households.	No	No	http://www.dshs.state.tx.us/cihcp/default.shtm Phone: (512) 458-7706
Women, Infants and Children (WIC)	Special supplemental nutrition program for women, infants and children to ensure that prevention, promotion, and education are integrated by providing WIC benefits, nutrition education and counseling.	<ul style="list-style-type: none"> • Pregnant women • Women who are breastfeeding a baby under 1 year of age • Women who have had a baby in the past six months • Parents, step-parents, guardians, and foster parents of infants and children under the age of 5 can apply for their children. 	Below 185% of FPL	No	No	Yes	Requires residency in Texas, pregnant women and children up to age 5. http://www.dshs.state.tx.us/wichd/default.shtm Toll Free: 1 (800) 942-3678
Children's Health Program	Provides easily accessible, quality and community-based child health services to low-income children and adolescents	Ages 1 -21	At or below 185% of FPL, not eligible for Medicaid or CHIP	Yes	No	Yes	Phone Number: (512) 458-7321 Link: http://dshs.state.tx.us/mch/default.shtm
Primary Health Care Program	Assists communities with planning and implementing comprehensive primary care services emphasizing prevention and health education for medically needy Texas residents.	All age	At or below 150% of FPL.	No	No	Yes	For persons that do not have access to care through another program. Link is: http://www.dshs.state.tx.us/phc/default.shtm Phone Number Is: (512) 458-7796
Family Planning Services	Is a primary source of comprehensive health care for assisting uninsured Texans in achieving their family planning goals, including reducing unintended pregnancies and positively affecting outcome of future pregnancies.	All Ages	Under 150% of FPL.	No	No	Yes	Includes men and adolescents. Link Is: http://www.dshs.state.tx.us/famplan/default.shtm Phone Number is: (512) 458-7796

HHSC COLONIAS INITIATIVE-QUICK REFERENCE GUIDE TO HHS CLIENT SERVICES

Agency/Program	Brief Description of services	Ages Served	Max. Monthly Income	Resource Limit	Is Citizenship or Legal Permanent Residency Required? *1	Are the persons applying, required to live in Texas?	Important Additional Variable
Kidney Health Care Services	Provides access to care for persons suffering from chronic kidney failure or end-stage renal disease (ESRD).	Texas residents with ESRD, not Medicaid eligible. All Ages	Gross Income less than \$60,000	No	No	Yes	Toll Free Number: 1-800-222-3986 Link is: http://www.dshs.state.tx.us/kidney/default.shtm
Vital Records Services	Vital Records services maintains a system for recording, certifying and disseminating information on births, deaths, marriage, divorce, and other vital events in Texas.	All Ages	N/A	N/A	N/A	N/A	A service where a Birth Certificate of Certificate of Death can be accessed. Link is: http://www.dshs.state.tx.us/vs/default.shtm Phone Number is: (888) 963-7111
Community Mental Health Services	Provides quality community-based mental health services and supports to adult and children through 39 Mental Health Authorities (LMHAs) that contract with mental health provider.	All Ages	Based on a "sliding scale" basis, as determined by center staff using prescribed guidelines	N/A	No	Yes, unless the referral is in crisis	DSHS does not directly provide mental health services to clients in communities, this is done through LMHAs.
Hospital Mental Health Services	Provides acute and sub-acute hospital in-patient services for persons with severe mental illnesses.	All Ages	N/A	N/A	No	No	Hospital services are provided directly by DSHS.
NorthSTAR Behavioral Health Program	Provides a comprehensive array of mental health and substance abuse services to indigent and Medicaid-eligible populations in Collin, Dallas, Ellis Hunt, Kaufman, Navarro, and Rockwall counties through a public/private provider network.	All Ages	Family income must be at or below 200% of FPL.	N/A	No	Yes, unless the referral is in crisis	DSHS does not directly provide mental health and substance abuse services to NorthSTAR enrollees. This is done by providers in the NorthSTAR behavioral health organization's network.
Department of State Health Services - Alcohol and Drug Abuse Division							
Substance Abuse Treatment Services	Serve Texans by providing a full continuum of comprehensive chemical dependency treatment services in a structured therapeutic environment.	Indigent and low income youth ages 12-17, adults 18-65, women and women with children and HIV infected adults.	N/A	N/A	No	Yes	
Substance Abuse Prevention Services	Prevention and interrupt use of alcohol, tobacco and other drugs by youth. Foster development of social and physical environments that facilitate health, drug-free lifestyles through the development of community coalitions.		N/A	N/A	No	Yes	

HHSC COLONIAS INITIATIVE-QUICK REFERENCE GUIDE TO HHS CLIENT SERVICES

Agency/Program	Brief Description of services	Ages Served	Max. Monthly Income	Resource Limit	Is Citizenship or Legal Permanent Residency Required? *1	Are the persons applying, required to live in Texas?	Important Additional Variable
Texas Workforce System							
Workforce Investment Act (WIA)	The WIA grant program provides a system under which entities responsible for administering separate workforce investment, educational, and other human resources programs and funding streams (referred to as One-Stop partners) collaborate to create a seamless system of services delivery that will enhance access to the programs' services and improve long-term employment outcomes for individuals receiving assistance.	<p>Adults - (1) All adults are eligible for core services ages 18 or older. (2) Economically disadvantaged adults must be age 22 or older, (10 percent can be non-disadvantaged if they have serious barriers to employment).</p> <p>Youth - Younger youth ages 14-18/Older youth ages 19-21 - Eligible youth will be low-income, ages 14 to 21 (five percent who are not low-income may receive services if they face certain barriers to school completion or employment). Young customers also must face one or more of the following challenges to successful workforce entry: (1) school dropout; (2) basic literacy skills deficiency; (3) homeless, runaway, or foster child; (4) pregnant or a parent; (5) an offender; (6) need help completing an educational program or securing and holding a job.</p>	Boards may establish an income eligibility limit that best meets local needs, as long as it does not exceed 85 percent of the State Median Income for a family of the same size.	N/A	Yes	Yes	Core services funded by the adult fund stream would be available universally with no eligibility requirements. Core services include: (1) Determinations of whether the individuals are eligible to receive assistance under subtitle B of title 1 of WIA; (2) Outreach intake (which may include worker profiling), and orientation to the information and other services available through the One-Stop delivery system; (3) Initial assessment of skill levels, aptitudes, abilities, and supportive service needs; (4) Job search and placement assistance, and where appropriate, career counseling; (5) Provision of employment statistics information, including the provision of accurate information relating to local, regional, and national labor market areas, including-- (i) Job vacancy listings in such labor markets areas; (ii) Information on job skills necessary to obtain the listed jobs; and (iii) Information relating to local occupations in demand and the earnings and skill requirements for such occupations. For more program information, go to: http://www.twc.state.tx.us/customer/bnp/bnpsub5.html

HHSC COLONIAS INITIATIVE-QUICK REFERENCE GUIDE TO HHS CLIENT SERVICES

Agency/Program	Brief Description of services	Ages Served	Max. Monthly Income	Resource Limit	Is Citizenship or Legal Permanent Residency Required? *1	Are the persons applying, required to live in Texas?	Important Additional Variable
TANF-CHOICES	The TANF Choices program is staff-assisted services for job seekers including job search such as job skills, assessment, placement and counseling; job readiness services such as life skills, guidance, and activities essential to the health, safety and welfare of their families; work-based services; and supportive services.	At least 18 years of age or heads of household who are not yet 18, who have not completed secondary school or received a certificate of general equivalence and are not attending secondary school. These are deemed as Single Parent Families or Two-Parent Families.	Boards may establish an income eligibility limit that best meets local needs, as long as it does not exceed 85 percent of the State Median Income for a family of the same size.	N/A	Yes	Yes	Support services are available to assist Choices participants who are actively looking for work or who become employed. Support services include child care, transportation services, work-related expenses, or work experience. Post-employment services are also provided with certain provisions.
Child Care	Child Care is a support service for parents who work, attend school, or participate in job training.	Those eligible for child care assistance include children under the age of 13 whose parents are receiving or transitioning off public assistance, who are receiving or needing protective services, or whose families are low income.	Boards may establish an income eligibility limit that best meets local needs, as long as it does not exceed 85 percent of the State Median Income for a family of the same size.	N/A	Yes	Yes	Parents can choose from the following child care types: (1) licensed child care centers; (2) licensed and registered family homes; and (3) relative care.
Texas Education Agency (TEA) - Regional Service Centers							
GED	Instruction below the post-secondary level to enable adults to function effectively in society and to achieve a GED.	Persons beyond compulsory education age (18 years or older)	Adults most in need of literacy services, including individuals who are low-income or have minimal literacy skills	N/A	Yes	Yes	Toll free number: 1-866-696-4233 WEBSITE: http://www-tcall.tamu.edu/texasLearns/ Interactive map to find location
English as a Second Language (ESL)	Instruction below the post-secondary level to enable adults to speak, read, and write the English language.	Persons beyond compulsory education age (18 years or older)	Adults most in need of literacy services, including individuals who are low-income or have minimal literacy skills	N/A	Yes	Yes	Toll free number: 1-866-696-4233 WEBSITE: http://www-tcall.tamu.edu/texasLearns/ Interactive map to find location

*1 Citizenship refers to meeting U. S. Citizenship requirements, or INS LPR (Legal Permanent Resident) status. For certain programs may require additional documentation for proof of legal permanent residency.

Selected HHS-Relevant Percent of Poverty Income Levels for 2006

The amounts corresponding to 100% of poverty are based on the U.S. Department of HHS poverty income guidelines for April 1, 2006.

1. Based on Annual Income

<u>Family Size</u>	<u>100%</u>	<u>133%</u>	<u>150%</u>	<u>185%</u>	<u>200%</u>
1	9,800	13,034	14,700	18,130	19,600
2	13,200	17,556	19,800	24,420	26,400
3	16,600	22,078	24,900	30,710	33,200
4	20,000	26,600	30,000	37,000	40,000
5	23,400	31,122	35,100	43,290	46,800
6	26,800	35,644	40,200	49,580	53,600
7	30,200	40,166	45,300	55,870	60,400
8	33,600	44,688	50,400	62,160	67,200
9	37,000	49,210	55,500	68,450	74,000
10	40,400	53,732	60,600	74,740	80,800
11	43,800	58,254	65,700	81,030	87,600
12	47,200	62,776	70,800	87,320	94,400
13	50,600	67,298	75,900	93,610	101,200
14	54,000	71,820	81,000	99,900	108,000
15	57,400	76,342	86,100	106,190	114,800

At 100% of poverty, for families larger than 15, add \$ 3,400 for each additional person.

Selected HHS-Relevant Percent of Poverty Income Levels for 2006

The amounts corresponding to 100% of poverty are based on the U.S. Department of HHS poverty income guidelines for 2006.

2. Based on Monthly Income

<u>Family Size</u>	<u>100%</u>	<u>133%</u>	<u>150%</u>	<u>185%</u>	<u>200%</u>
1	817	1,087	1,225	1,511	1,634
2	1,100	1,463	1,650	2,035	2,200
3	1,384	1,840	2,075	2,560	2,767
4	1,667	2,217	2,500	3,084	3,334
5	1,950	2,594	2,925	3,608	3,900
6	2,234	2,971	3,350	4,132	4,467
7	2,517	3,348	3,775	4,656	5,034
8	2,800	3,724	4,200	5,180	5,600
9	3,084	4,101	4,625	5,705	6,167
10	3,367	4,478	5,050	6,229	6,734
11	3,650	4,855	5,475	6,753	7,300
12	3,934	5,232	5,900	7,277	7,867
13	4,217	5,609	6,325	7,801	8,434
14	4,500	5,985	6,750	8,325	9,000
15	4,784	6,362	7,175	8,850	9,567

At 100% of poverty, for monthly income, and for families larger than 15, add \$ 284 for each additional person.

"Poverty Income Guidelines for the
48 Contiguous States and the

District of Columbia", Federal Register,

SOURCE: Federal Register, Vol. 71, No. 15, January 24, 2006, pp. 3848-3849

All data was rounded up as specified by CMS/HHS directive.

Prepared By:

Center for Strategic Decision Support

Texas Health & Human Services Commission

January of 2006.

*1 Citizenship refers to U. S. Citizenship requirements or INS LPR (Legal Permanent Resident) status. Certain programs may require additional documentation to determine proof of legal permanent residency.

Selected HHS Program-Related Percent of Federal Poverty Income Levels (FPL's) for 2006

Annual Amount

	TANF (based on countable income)	TANF - Maximum Cash Grant Amount (Effective 10/1/2006)	Medicaid Medically Needy Pregnant Women and Children	Medicaid SSI	Poverty Income Guideline (100% FPL) *	Medicaid TP 23	Food Stamps (gross income)	Medicaid TP 33/48	Medicaid TP 26	CHIP Asset Test Starts Here	Medicaid TP's 35/36/40/43	CHIP (maximum gross income allowed)	Medicaid Long Term Care
PL Level >>>>	14%	17%	21%	74%	100%	120%	130%	133%	135%	150%	185%	200%	220%
<u>Family Size</u>													
1	1,372	Not Applicable	2,058	7,252	9,800	11,760	12,740	13,034	13,230	14,700	18,130	19,600	21,560
2	1,848	Not Applicable	2,772	9,768	13,200	15,840	17,160	17,556	17,820	19,800	24,420	26,400	29,040
3	2,324	Not Applicable	3,486	12,284	16,600	19,920	21,580	22,078	22,410	24,900	30,710	33,200	36,520
4	2,800	Not Applicable	4,200	14,800	20,000	24,000	26,000	26,600	27,000	30,000	37,000	40,000	44,000
5	3,276	Not Applicable	4,914	17,316	23,400	28,080	30,420	31,122	31,590	35,100	43,290	46,800	51,480
6	3,752	Not Applicable	5,628	19,832	26,800	32,160	34,840	35,644	36,180	40,200	49,580	53,600	58,960
7	4,228	Not Applicable	6,342	22,348	30,200	36,240	39,260	40,166	40,770	45,300	55,870	60,400	66,440
8	4,704	Not Applicable	7,056	24,864	33,600	40,320	43,680	44,688	45,360	50,400	62,160	67,200	73,920
9	5,180	Not Applicable	7,770	27,380	37,000	44,400	48,100	49,210	49,950	55,500	68,450	74,000	81,400
10	5,656	Not Applicable	8,484	29,896	40,400	48,480	52,520	53,732	54,540	60,600	74,740	80,800	88,880
11	6,132	Not Applicable	9,198	32,412	43,800	52,560	56,940	58,254	59,130	65,700	81,030	87,600	96,360
12	6,608	Not Applicable	9,912	34,928	47,200	56,640	61,360	62,776	63,720	70,800	87,320	94,400	103,840
13	7,084	Not Applicable	10,626	37,444	50,600	60,720	65,780	67,298	68,310	75,900	93,610	101,200	111,320
14	7,560	Not Applicable	11,340	39,960	54,000	64,800	70,200	71,820	72,900	81,000	99,900	108,000	118,800
15	8,036	Not Applicable	12,054	42,476	57,400	68,880	74,620	76,342	77,490	86,100	106,190	114,800	126,280

At 100% of poverty, for families larger than 15, add \$ 3,400 for each additional person.

Selected HHS Program-Related Percent of Federal Poverty Income Levels (FPL's) for 2006

Monthly Amount

PL Level >>>> Family Size	TANF (based on countable income)	TANF - Maximum Cash Grant Amount (Effective 10/1/2006)	Medicaid Medically Needy Pregnant Women and Children	Medicaid SSI	Poverty Income Guideline (100% FPL) *	Medicaid TP 23	Food Stamps (gross income)	Medicaid TP 33/48	Medicaid TP 26	CHIP Asset Test Starts Here	Medicaid TP's 35/36/40/43	CHIP (maximum gross income allowed)	Medicaid Long Term Care
	14%	17%	21%	74%	100%	120%	130%	133%	135%	150%	185%	200%	220%
1	115	139	172	605	817	980	1,062	1,087	1,103	1,225	1,511	1,634	1,797
2	154	187	231	814	1,100	1,320	1,430	1,463	1,485	1,650	2,035	2,200	2,420
3	194	235	291	1,024	1,384	1,660	1,799	1,840	1,868	2,075	2,560	2,767	3,044
4	234	283	350	1,234	1,667	2,000	2,167	2,217	2,250	2,500	3,084	3,334	3,667
5	273	332	410	1,443	1,950	2,340	2,535	2,594	2,633	2,925	3,608	3,900	4,290
6	313	380	469	1,653	2,234	2,680	2,904	2,971	3,015	3,350	4,132	4,467	4,914
7	353	428	529	1,863	2,517	3,020	3,272	3,348	3,398	3,775	4,656	5,034	5,537
8	392	476	588	2,072	2,800	3,360	3,640	3,724	3,780	4,200	5,180	5,600	6,160
9	432	524	648	2,282	3,084	3,700	4,009	4,101	4,163	4,625	5,705	6,167	6,784
10	472	572	707	2,492	3,367	4,040	4,377	4,478	4,545	5,050	6,229	6,734	7,407
11	511	621	767	2,701	3,650	4,380	4,745	4,855	4,928	5,475	6,753	7,300	8,030
12	551	669	826	2,911	3,934	4,720	5,114	5,232	5,310	5,900	7,277	7,867	8,654
13	591	717	886	3,121	4,217	5,060	5,482	5,609	5,693	6,325	7,801	8,434	9,277
14	630	765	945	3,330	4,500	5,400	5,850	5,985	6,075	6,750	8,325	9,000	9,900
15	670	813	1,005	3,540	4,784	5,740	6,219	6,362	6,458	7,175	8,850	9,567	10,524

At 100% of poverty, for monthly income, and for families larger than 15, add \$ 284 for each additional person.

* The figures in the 100% column are used to determine if a Food Stamp case is eligible after all deductions have been applied. Also used for Medicaid TP's 44 & 30.

Source:

"Poverty Income Guidelines for the 48 Contiguous States and the District of Columbia", Federal Register, SOURCE: Federal Register, Vol. 71, No. 15, January 24, 2006, pp. 3848-3849
All data was rounded up as specified by CMS/HHS directive.

Prepared By: Center for Strategic Decision Support - Texas Health & Human Services Commission

***1 Citizenship refers to U. S. Citizenship requirements or INS LPR (Legal Permanent Resident) status. Certain programs may require additional documentation to determine proof of legal permanent residency.**