

**EMS Certification & Licensing Group, EMS Compliance- North Group, EMS Compliance-South Group, EMS Compliance and QA Central Group, EMS Trauma Systems Coordination Offices/ EMS Trauma Systems Group and Stakeholder Group**  
**EMPLOYEES NUMBERS**  
**MAIN NUMBER 512/834-6700**

**Health Care Quality Section**

Renee Clack.....6700  
Laura McCarty.....2368

**Regulatory Licensing Unit**

Debbie Peterson.....6730  
Cathy Wolfe.....2520  
DiAnna Benavides.....2409

**Patient Quality Care Unit**

Derek Jakovich.....2374  
Crystal Gallegos.....2696

**EMS/Trauma Systems Coordination Office**

Steve Janda.....6745  
Maxie Bishop.....6737  
Indra Hernandez.....6669

**EMS Trauma Systems Group (EMS/Trauma Systems Coordination Office)**

Kim Petty, Manager.....6794  
Arlen Bolenbaucher.....2706  
Gina Pickard.....2457  
Linda Reyes.....6684  
Michael Murray.....2531  
Omegia Bean.....2372  
Rosalinde Stautzenberger...2348  
Terri Vernon.....2375

**Stakeholder Info Group (EMS/Trauma Systems Coordination Office)**

Kelly Harrell, Manager...6743  
Adrienne Kitchen.....2380  
Dawn Whitfield.....2363  
Dean Lofton.....6748  
Isabell Quiroz.....3700  
Phil Lockwood.....2032  
Susan Jackson.....6604

**EMS Certification & Licensing Group (Regulatory Licensing Unit)**

Terri Phillips, Manager.....6671  
Anita Gonzalez.....2356  
Bruce Buhler.....6739  
Jennifer Wise.....2314  
Kirsten Sansom.....2410  
Mattie Mendoza.....6735  
Nancy Meredith.....2308  
Patricia Bryars.....2307

Rachel Ximenez.....2336  
Sylvia Narvaez.....6734  
Victoria Myles.....2580

Certification Verification or Test Scores- Recording  
834-6769

Certification Fax Number  
834-6714

National Registry  
1/614-888-4484

**EMS Compliance & QA- Central Group (Patient Quality Care Unit)**

Brett Hart, Manager.....6731  
Chris Meyer.....2317  
Heather Godinez.....6746  
June McGuire..... 2329  
Kenneth Himes.....2313  
Michelle Hinex.....2358  
Chris Gideon.....2612  
Beth Holimon..... 2323

Toll Free Complaint Line  
(Provider or Personnel) 1-800-452-6086

**EMS Compliance-North Group  
(Patient Quality Care Unit)**

Kevin Veal, Manager..817/264-4721  
Andrew Cargile.....325/795-5859  
David Post..... 817/264-4724  
Denver Martin..... 806/767-0488  
Donn Barnes..... 817/264-4723  
Jerry Bradshaw......940/689-5928  
Pat Dilday.....903/533-5377  
Patrick Elmes..... 817/264-4722  
Sharon Tillman806/655-7151 ext. 251  
Tami Littleton.....817/264-4720  
Valerie Tumlinson....903/533-5282

**EMS Compliance-South Group  
(Patient Quality Care Unit)**

Fernando Posada, Manager210/949-2052  
Carolyn Rutherford.....210/949-2145  
Charles Smith.....432/571-4105  
Lew Dessormeau.....210/949-2007  
Maricela Morales.....210/949-2189  
Patrick Campbell.....325/659-7854  
Raul Guerrero.....915/834-7709  
Tim Archuleta.....210/949-2148

**EMS Compliance-East Group  
(Patient Quality Care Unit)**

Aaron Patterson, 713/767-3331  
Marilyn Talley.....713/767-3332  
Noemi Sanchez.....956/444-3280  
Pam West.....713/767-3335  
Reyes Flores.....361/889-3481  
Jaime Vallejo.....713/767-3336  
Brian Singleton.....713/767-3334  
Joey Ancelet.....409/951-3090

**Division of Regulatory Services**

Kathy Perkins....834-6660  
Vicki Cowling...834-6660 \*3701  
Greg Wilburn.....834-6675  
John Huss.....834-6660  
Georgia Allen.....834-4528  
Robin Altmiller.....834-6660\*4528  
Shirley Frazee.....834-6660\*2063

April 2007