TEXAS WORKERS' COMPENSATION COMMISSION QUESTION/RESOLUTION LOG PREPARED BY CUSTOMER SERVICES

DATE REC'D	QUESTION/PROBLEM	DATE ANS'D	RESOLUTION
6-1-06 06-07	If an injured worker does not have transportation to medical appointments, is the insurance carrier required to provide transportation to the appointments?	6-15-06	No. There is nothing in the law or rules that requires an insurance carrier to provide transportation for medical appointments. The injured employee should arrange for transportation by personal or commercial resources. If the distance traveled to secure medical treatment is greater than 30 miles one-way, the injured employee may request reimbursement for travel expenses from the insurance carrier in accordance with rule 134.110.

The answers have been reviewed by a representative of General Counsel and members of the Question Resolution Committee. As policy direction changes, responses to the questions may change.