

TEXAS VACCINES FOR CHILDREN
Provider Information Sheet
New Vaccine Distributor

In an effort to improve vaccine management processes at the federal and state levels, the Centers for Disease Control and Prevention (CDC) has implemented a contract for nationwide vaccine distribution with McKesson Specialty Distribution out of Memphis, Tennessee. Effective September 4, 2007 Texas Vaccines for Children (TVFC) providers will begin receiving vaccines from McKesson.

Health Service Region (HSR) or Local Health Department (LHD) staff has worked to assist you with this transition. This document outlines some of the changes you will notice with the new distributor, and gives guidance on recycling boxes and returning vaccines. Remember to always contact your LHD or HSR with any concerns or questions about vaccines, or vaccine delivery processes.

What will change for providers?

- Providers will order based on a schedule that was agreed upon by your office and your appropriate approval authority (LHD or HSR). The schedule was based on vaccine usage information from 2006 and refrigerator capacity.
- In general,
 - Providers will order monthly, bimonthly (every 2 months) or quarterly (every 3 months).
 - Maximum stock levels have been developed and will be evaluated periodically by your appropriate approval authority (LHD or HSR) but you can request a change at any time due to practice demands or client reductions.
 - Physical shelf count minus maximum stock level will determine the order amounts. Amounts should be rounded to the nearest increment of 10, except for Pneumococcal Polysaccharide 23 (increments of 5) and DT-Pedi (increments of 1).
 - If a vaccine is placed on backorder, it will not appear on the McKesson packing slip. Providers should contact appropriate approval authority if vaccines are missing.
 - Vaccine will be shipped using high quality cardboard boxes with Styrofoam inserts.
 - Providers will ship containers back to McKesson – free of charge.

What will not change for providers?

- Vaccines will continue to be shipped directly to provider offices.
- Fax confirmation will be sent to the provider stating which vaccines should be shipped.
- Providers are expected to open vaccine packages, inspect vaccine, and store at appropriate temperatures immediately upon arrival.
- Providers will continue to submit on a monthly basis:
 - Monthly Biological Report (C-33) to report:
 - Usage by age group
 - Transfer (if applicable)
 - Receipt of vaccine (if applicable)
 - Expired/ruined vaccine (if applicable)
 - Physical inventory of vaccines on hand
 - Providers will continue to record temperatures two times a day and submit monthly a completed Temperature Recording Chart (C-105).
 - Providers will continue to submit monthly documentation to support information noted on the C-33 such as (but not limited to):
 - Receipt of vaccine (packing slip)
 - Transfer of vaccine
 - C-69 Vaccine Loss form for any expired/ruined vaccine
- Providers will review and update address and days/hours of operation on each C-68 Biological Order. Note: Provider may be billed for any vaccine lost due to incorrect shipping or days/hours of operation.

McKesson Order Processing:

- Providers should expect their orders approximately three weeks from the time of submission of paperwork.
- Vaccine is packed to maintain the cold chain for 72 hours (3 days).
- Vaccine will be shipped using high quality cardboard boxes with Styrofoam inserts (McKesson VFC Vaccine Shipments handout),
- Packages are imprinted with 'Temperature Sensitive Product' and include red stickers reading 'Refrigerate upon Arrival' to alert clinic staff to refrigerate contents immediately upon arrival.
- Each package comes with a temperature monitor(s). Two types of monitors are currently in use: KoolWatch, and TagAlert. For KoolWatch monitors, if the temperature monitor reads, 'OK' then the cold chain has been maintained. If the temperature monitor reflects the symbol '⊖' encasing 'OK', the cold chain has NOT been maintained. For TagAlert monitors, if the monitor reads 'OK' then the cold chain has been maintained. If the monitor does not read 'OK' then the cold chain has NOT been maintained. If monitors indicate, or if staff suspects that the cold chain has not been maintained, staff must place vaccines in the appropriate storage and immediately contact your appropriate approval authority -- LHD or HSR. (See McKesson VFC Vaccine Shipments handout).

Empty Container Recycling:

- Empty shipment containers will be returned free of charge to McKesson. Postage paid labeling is included to facilitate container return. Each time a provider receives a vaccine shipment, the empty containers from the previous shipment can be given to the courier for return to McKesson. Providers simply reverse the box flaps exposing the postage paid return label and tape with clear shipping tape. Gel packs and temperature monitors do not need to be returned. Note: Each site should maintain enough packing containers and supplies to transport your entire inventory in the event of an emergency.

Vaccine Returns:

Vaccine arrives warm or damaged

If vaccines are damaged or if the monitor reflects the cold chain may not have been maintained (see 'McKesson Order Processing' above - final bullet), the following process will occur:

- Place the vaccine in appropriate storage, but separated from other viable vaccines.
- Contact your appropriate approval authority (LHD or HSR) immediately. Do not contact the distributor or manufacturer directly.
- HSR or LHD will investigate the cause and instruct the provider on a procedure for replacement, reporting loss, etc. Note: Vaccine return must occur within 48 hours to McKesson.

Expired or ruined vaccine

If a provider has expired or ruined vaccine in their possession, the following will occur:

- Separate expired or ruined vaccine from other viable vaccines.
- Contact your appropriate approval authority (LHD or HSR) immediately with the following information:
 - Antigen, lot number, expiration date
 - Reason for expiration/loss – Note: If storage was compromised, provide LHD or HSR with amount of time product was out-of-range and highest temperature recorded.
- Submit via fax within 24 hours C-69 Vaccine Loss form outlining:
 - Clinic demographics
 - Type of loss
 - Reason Code – i.e. storage was compromised, provide amount of time product was out-of-range and highest temperature recorded
 - Corrective action taken to avoid re-occurrence
 - List of vaccines by antigen, manufacturer, lot number, expiration date and doses lost

Note: Form must be signed by provider enrolled in TVFC

McKesson TVFC Vaccine Shipments

Packaging



- ◆ McKesson Specialty ships vaccine in recyclable insulated containers able to maintain proper temperatures for up to 72 hours. Containers are clearly imprinted 'Temperature Sensitive Product' with red stickers reading 'Refrigerate upon Arrival' to alert clinic staff to refrigerate contents immediately upon arrival.
- ◆ Empty shipment containers should be returned to McKesson. Postage paid labeling is included to facilitate container return. Note: Recommend site maintain enough packing containers to transport entire vaccine inventory in the event of an emergency.

Temperature Monitor

- ◆ Temperature monitors are included in each container to document appropriate vaccine temperature is maintained during shipment.
- ◆ Your vaccine shipment may include one of two monitors used by McKesson.
- ◆ When unpacking vaccines, always make sure the temperature monitors read "OK". This will verify that the vaccine cold chain has been maintained. If monitor indicates O over the "OK", or reads anything else but "OK", place vaccines in the refrigerator and contact your appropriate approval authority (local health department or health service region) immediately!



Packaging Slip

- ◆ A packing slip is included with vaccine shipments. Please review this document to make sure doses shipped match information stated in the packing slip. Notes: (1) If a vaccine is on backorder, it may not appear on the packing slip. Contact your appropriate approval authority immediately if a vaccine is missing. (2) Remember to submit a copy of your packing slip with your Monthly Biological Report (C-33).

PACKING LIST		Customer: 1008006557	Page: 1			
This is not an Invoice		Batch: 51558119	Time: 18:37:01			
Date: 02/14/07		BM: 25717				
Order Date: 02/13/2007		SO: 1319				
Promise Date: 02/13/2007		Terms: Prepaid				
Carrier: FEDEX STANDARD OVERNIGHT						
SHIP TO:		SHIPPER:				
PEDIATRIC HEALTH CENTERS, 6001 LANDOVER ROAD, STE 5 ONEVERLY, MD 20785-0000 USA (301) 772-1212		McKesson Specialty Distribution 4853 Crumpler Road Memphis, Tennessee 38141 USA Support: 877-VAC-PRGM (877-822-7746)				
Phone#:		Project PIN: MDA 2139				
Ref#: 66843836		Cust DEB Lic#:				
Cust PO#: 25717						
Ordered by Contact: DR. RITA ONYEVUENYI						
Item Number	Lot / Exp	Ship Qty UoM	Description / Manufacturer / Presentation	Unit Price	Extended Price	Qty Ord
5005-1970-50	B0866K	05/10/2008	130 DO Preserv 0.5mL SDV 10/5X Pkg 7 70Yrs- Single Dose Syringe	\$97.59	\$ 7,486.70	130
9006-4045-41	0012F	06/13/2009	30 DO SENSITECH 0.5mL SDV 10/5X CT10 HPV - Merck - Single Dose Vials	\$96	\$ 2,880.00	30
3006-4887-00	1436F	04/25/2009	120 DO PedvaxIB 0.5mL SDV 10/5X 7 Smop HPV - Merck - Single Dose Vials	\$10.62	\$ 1,274.40	120
5010-0850-11	AH8V831AA	06/10/2008	70 DO IMBIVIC 0.5mL SDV 10/5X HEP B PP - GlaxoSmithKline - Single Dose	\$9.1	\$ 637.00	70
				Total \$	12,278.10	
To retrieve a pedigree document for the product received on this packing list, please contact customer service. If you have questions about your order, please contact your Immunization Program for assistance.						
Container: C25003833						
QC: _____ Packed: _____ McKesson Specialty Distribution 4853 Crumpler Road, Memphis TN 38141 DEA Lic# RM0339831 Florida Lic# 23-01906						

IMPORTANT: Never reject a vaccine delivery or discard vaccine shipments. Immediately contact your appropriate approval authority (local health department or health service region) if you have questions!