

# Workers' Compensation in Texas

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Information for Injured Employees from the Division of Workers' Compensation

## Who is the Division of Workers' Compensation?

The Texas Department of Insurance, Division of Workers' Compensation (Division) is a state agency that regulates the delivery of workers' compensation benefits to injured employees and to eligible family members of employees killed on the job. The Division also helps resolve disputes about claims and provides workplace safety and health services. The Division does not pay benefits. Benefits are paid by workers' compensation insurance companies, by employers certified by the Division to self-insure, or by self-insured governmental entities.

## What is Workers' Compensation?



Workers' compensation is a state-regulated insurance program that pays your medical bills and replaces a portion of your lost wages if:

- you are injured at work or have a work-related illness; and
- your employer has workers' compensation insurance under the Texas Workers' Compensation Act.

Workers' compensation will pay for the medical treatment of your work-related injury or illness if:

- your employer has workers' compensation insurance coverage under the Texas Workers' Compensation Act; and
- your injury occurs at work or you have an illness related to your job

Workers' compensation will also replace a portion of your lost wages if:

- your work-related injury or illness causes you to lose all or some of your wages for more than seven (7) days from one or more jobs.

## Contact Information for the Central and Local Division Offices

### Central Office

7551 Metro Center Drive, Suite 100  
Austin, TX, 78744-1609  
(512) 804-4000

### Abilene

1290 S. Willis, Suite 102  
Abilene, TX 79605-4064  
(325) 695-4992

### Amarillo

7112 IH-40 West, Bldg. D  
Amarillo, TX 79106-2503  
(806) 351-1222

### Austin

4616 West Howard Lane, Suite 130  
Austin, Texas 78728-6300  
(512) 933-1899

### Beaumont

Concord Square Office Park  
6430 Concord Rd.  
Beaumont, TX 77708-4315  
(409) 899-5589

### Bryan/College Station

4001 East 29th Street, Suite 185  
Bryan, TX 77802-4211  
(979) 268-6766

### Corpus Christi

5155 Flynn Parkway, Suite 218  
Corpus Christi, TX 78411  
(361) 883-2551

For further assistance, call

1-800-252-7031

or visit

[www.tdi.state.tx.us](http://www.tdi.state.tx.us)

This publication is a summary and is presented for informational purposes only. It is not a substitute for the statute and Division rules. For questions about Division rules, please call Customer Assistance at 1-800-252-7031. CS05-002E(7-07)

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## **Dallas**

American General Tower  
6363 Forest Park Rd, Suite 900  
Dallas, TX 75235-5443  
(214) 350-9299

## **Mail Correspondence to:**

P. O. Box 45790  
Dallas, TX 75245-0790

## **Denton**

Dallas Dr. Tech Center  
625 Dallas Dr., Suite 475  
Denton, TX 76205-7289  
(940) 380-1400

## **El Paso**

El Paso State Office Building  
401 Franklin Avenue, Ste 330  
El Paso, Texas 79901-1210  
(915) 834-7000

## **Fort Worth**

6900 Anderson Blvd., Suite 200  
Fort Worth, TX 76120-3011  
(817) 446-4488

## **Houston-East**

Elias Ramirez Building  
5425 Polk Street, Suite 130  
Houston, TX 77023  
(713) 924-2200

## **Houston-West**

507 North Sam Houston Parkway East  
Suite 600  
Houston, TX 77060-4012  
(281) 260-3035

## **Laredo**

5420 Springfield Avenue  
Laredo, TX 78041-3605  
(956) 718-2040

## **Lubbock**

22 Briercroft Office Park, Suite A  
Lubbock, TX 79412-3089  
(806) 744-4569

## **Lufkin**

4415 S. Medford Dr.  
Lufkin, TX 75901-5639  
(936) 639-6425

## **Midland/Odessa**

Executive Office Park  
4500 West Illinois Avenue, Suite 315  
Midland, TX 79703-5486  
(432) 699-1281

## **Missouri City**

2440 Texas Parkway, Suite 240  
Missouri City, TX 77489-4085  
(281) 403-7050

## **San Angelo**

State of Texas Services Center  
622 S. Oakes, Suite M  
San Angelo, TX 76903-7013  
(325) 657-0404

## **San Antonio**

9514 Console Drive, Suite 200  
San Antonio, TX 78229-2043  
(210) 593-0070

## **Tyler**

3800 Paluxy Drive, Suite 570  
Tyler, TX 75703-1665  
(903) 534-6250

## **Victoria**

American General Building  
3001 North Cameron Street  
Victoria, TX 77901-3931  
(361) 576-9612

## **Waco**

801 Austin Ave., Suite 840  
Waco, TX 76701-1937  
(254) 755-7011

## **Weslaco**

1108 Pike Blvd.  
Weslaco, TX 78596-4651  
(956) 447-4416

## **Wichita Falls**

Chelsea Plaza  
909 8th Street, Suite 112  
Wichita Falls, TX 76301  
(940) 767-2691