

WHAT ARE MY cash payment options?

Cash payments can be made at participating retail locations, and are an alternative to mailing checks or money orders for child support obligations. The retailer will charge a fee for this service.



GREG ABBOTT
Attorney General
of Texas

MAIL CHILD SUPPORT PAYMENTS TO:

Texas Child Support Disbursement Unit
P.O. Box 659791
San Antonio, TX 78265-9791

ON THE INTERNET

www.oag.state.tx.us
child.support@oag.state.tx.us

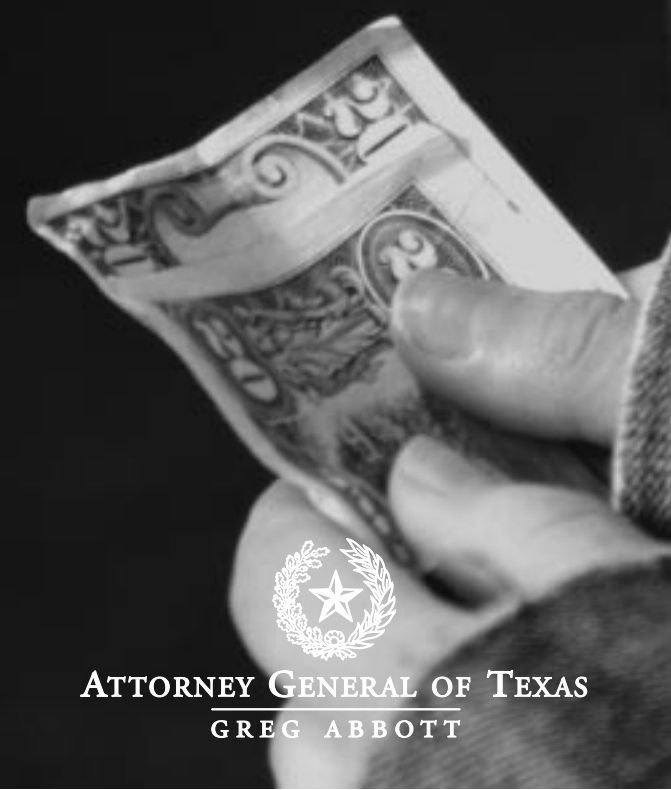
24-HOUR PAYMENT & CASE STATUS INFORMATION

(800) 252-8014

FOR THE DEAF AND HARD OF HEARING

(800) 572-2686 (TTY)
(512) 460-6417 (TTY)

CHILD SUPPORT
CASH PAYMENT OPTION



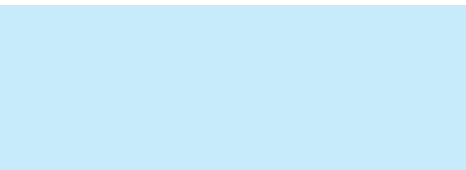
ATTORNEY GENERAL OF TEXAS
GREG ABBOTT

CHILD SUPPORT CASH

child support cash

PAYMENTS MADE EASY

payments made easy



WHAT ARE MY CASH PAYMENT options?

Cash payments made at participating retail locations such as grocery stores are an alternative to mailing checks or money orders for child support obligations. The cash payment is sent electronically by the retailer to the Texas Child Support Disbursement Unit (TxCSDU). The retailer will charge a fee for providing this service.

WHAT ARE THE BENEFITS of using this payment method?

Paying in cash at participating retailers reduces the risk of lost or unidentified payments. There are many locations to choose from. Most are familiar retailers where parents can easily make their child support payment. Payments are quickly and accurately credited to your child support account and forwarded to the child.

WHO CAN MAKE cash payments?

Parents who currently make child support payments to the TxCSDU by mailing checks or money orders can pay in cash at participating locations. In addition, any parent who pays to the TxCSDU, including those on automated income withholding, may make one-time or lump sum cash payments. Any person wishing to make a payment on behalf of a parent who is currently paying to the TxCSDU may also use this payment method.

WHERE DO I MAKE a cash payment?

Payments may be made at any Texas retailer that offers child support payment services. Call (800) 252-8014 or visit the Texas Attorney General's Web site at www.oag.state.tx.us to find a location near you.

The parent or person paying on the parent's behalf must complete the retailer's payment form. This form usually asks for information such as the customer's name, parent's name if the customer is not the parent, customer's address, telephone number, payment amount and signature. The form will ask for an account number consisting of the 10-digit child support case number and the cause number (the identification number for the court case that established your child support order). Case and cause numbers can be found on your billing statement or on a Notice of Place of Payment. You may also get case and cause numbers at any child support office or by calling the Child Support Division at (800) 252-8014.

The customer will get a receipt from the retail agent upon completion of the transaction. Save this receipt – it contains important information such as the payment date, payment amount, account

number, transaction number and a store location number where the payment was made.

Cash payment information is also available at child support offices.

WHEN WILL MY PAYMENT reach the texas child support office?

In most cases, funds reach the TxCSDU within 2-3 business days after you make a payment. To verify that the TxCSDU has received the payment, call the Payment Information Line at (800) 252-8014.

CHILD SUPPORT PAYMENT quick reference card

Case number: _____

Cause number: _____

Non-Custodial Parent's Full Name:

Custodial Parent's Full Name:

