TITLE 10. GENERAL GOVERNMENT SUBTITLE B. INFORMATION AND PLANNING CHAPTER 2054. INFORMATION RESOURCES SUBCHAPTER A. GENERAL PROVISIONS

Sec. 2054.001. LEGISLATIVE FINDINGS AND POLICY. (a) The legislature finds that:

- (1)information and information resources possessed by agencies of state government are strategic assets belonging to the residents of this state that must be managed as valuable state resources;
- technological and theoretical advances information use are recent in origin, immense in scope and complexity, and growing at a rapid pace;

(3) the nature of these advances presents this state with the opportunity to provide higher quality, more timely, and more cost-effective governmental services;

- (4) the danger exists that state agencies could independently acquire uncoordinated and duplicative information resources technologies that are more appropriately acquired as part of a coordinated effort for maximum cost-effectiveness and use;
- (5) the sharing of information resources technologies among state agencies is often the most cost-effective method of providing the highest quality and most timely governmental services that otherwise would be cost prohibitive;
- (6) both considerations of cost and the need for the transfer of information among the various agencies and branches of state government in the most timely and useful form possible require a uniform policy and coordinated system for the use and acquisition of information resources technologies;
- (7) considerations of cost and expertise require that, to the extent possible, the planning and coordinating functions reside in a separate agency from the purchasing function; and
- the need of officials in the executive branch of state government to have timely access to all needed information in a form most useful to them in their execution of the laws and the need of members of the legislative branch of state government to have timely access to all needed information in a form most useful to them in their evaluation of the practical effect of the laws and in their identification of areas in which legislation is needed for the future are equally paramount, requiring the greatest possible continuous and formal coordination and cooperation within and among the branches of state government.
- It is the policy of this state to coordinate and direct the use of information resources technologies by state agencies and to provide as soon as possible the most cost-effective and useful retrieval and exchange of information within and among the various agencies and branches of state government and from the agencies and branches of state government to the residents of this state and their elected representatives. The Department of Information Resources exists for these purposes.
 Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993.

Sec. 2054.002. SHORT TITLE. This chapter may be cited as the Information Resources Management Act. Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993.

Sec. 2054.003. DEFINITIONS. In this chapter:

- (1) "Application" means a separately identifiable and interrelated set of information resources technologies that allows a state agency to manipulate information resources to support specifically defined objectives.
 (2) "Board" means
- governing the board
- Department of Information Resources.

 (3) "Data processing" means information technology equipment and related services designed for the automated storage, manipulation, and retrieval of data by electronic or mechanical means. The term includes:
- (A) central processing units, front-end processing units, miniprocessors, microprocessors, and related peripheral equipment such as data storage devices, document scanners, data entry equipment, terminal controllers, data terminal equipment, computer-based word processing systems other than memory typewriters, and equipment and systems for computer networks;
- all related services, including feasibility (B) studies, systems design, software development, and time-sharing services, provided by state employees or others; and

- (C) the programs and routines used to employ and control the capabilities of data processing hardware, including operating systems, compilers, assemblers, utilities, library maintenance routines, applications, routines, and networking programs.
- "Department" means the Department of Information (4)Resources.
- (5) "Electronic government project" means the use of information technology to improve the access to and delivery of a government service, including a project that uses the Internet as a primary tool for the delivery of a government service or performance of a governmental function.

 (6) "Executive director" means the executive director
- of the Department of Information Resources.

 (7) "Information resources" means the procedures, , and software that are employed, designed, built, and maintained to collect, record, process, store, equipment, operated, display, and transmit information, and associated personnel including consultants and contractors.
- "Information resources technologies" means data (8) processing and telecommunications hardware, software, services, supplies, personnel, facility resources, maintenance, and training.
- (8-a) "Institution of higher education" has the
- meaning assigned by Section 61.003, Education Code.

 (9) "Local government" means a county, municipality, special district, school district, junior college district, or other political subdivision of the state.
 - "Major information resources project" means: (10)
- (A) any information resources technology project identified in a state agency's biennial operating plan whose development costs exceed \$1 million and that:
- (i) requires one year or longer to reach operations status;
 - (ii) involves more than one state agency;

- (iii) substantially alters work methods of state agency personnel or the delivery of services to clients; and
- (B) any information resources technology project designated by the legislature in the General Appropriations Act as a major information resources project.
- "Program management office" means the Electronic (11)Government Program Management Office created by the department
- under Chapter 2055 to manage projects.

 (12) "Project" means a program to provide information resources technologies support to functions within or among elements of a state agency, that ideally is characterized by well-defined parameters, specific objectives, common benefits, planned activities, a scheduled completion date, and an established budget with a specified source of funding.

 (13) "State agency" means a department, commission,
- board, office, council, authority, or other agency in the executive or judicial branch of state government that is created by the constitution or a statute of this state, including a university system or institution of higher education as defined by Section 61.003, Education Code.
 (14) "Telecommunications" means any transmission,
- emission, or reception of signs, signals, writings, images, or sounds of intelligence of any nature by wire, radio, optical, or other electromagnetic systems. The term includes all facilities and equipment performing those functions that are owned, leased, or used by state agencies and branches of state government.
- (15) "TexasOnline" means the electronic government project or its successor project implemented under Subchapter I.
- (16) "Quality assurance team" means the assurance team established under Section 2054.158. Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Amended by Acts 1999, 76th Leg., ch. 1499, Sec. 1.13, eff. Sept. 1, 1999; Acts 2001, 77th Leg., ch. 1272, Sec. 2.01, eff. June 15, 2001; Acts 2001, 77th Leg., ch. 1422, Sec. 3.01, eff. Sept. 1, 2001; Acts 2003, 78th Leg., ch. 1246, Sec. 1, eff. Sept. 1, 2003; Acts 2003, 78th Leg., ch. 1276, Sec. 9.019, eff. Sept. 1, 2003; Acts 2005, 79th Leg., ch. 1068, Sec. 2.01, eff. Sept. 1, 2005.

 Sec. 2054.004. DEPARTMENT. The Department of Information
- Resources is an agency of the state.

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Sec. 2054.005. SUNSET PROVISION. The Department of Information Resources is subject to Chapter 325 (Texas Sunset Act). Unless continued in existence as provided by that chapter, the department is abolished and this chapter expires September 1, 2009. Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Amended by Acts 1997, 75th Leg., ch. 606, Sec. 1, eff. Sept. 1, 1997.

AFFECTED. (a) NOTSec. 2054.006. LAWS Except specifically provided by this chapter, this chapter does not affect laws, rules, or decisions relating to the confidentiality or privileged status of categories of information or communications.

This chapter does not enlarge the right of state (b) government to require information, records, or communications from

the people.

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Amended by Acts 2001, 77th Leg., ch. 792, Sec. 2, eff. June 14, 2001.

Sec. 2054.007. EXCEPTION: STATE LOTTERY OPERATIONS. The lottery division of the Texas Lottery Commission is not subject

to the planning and procurement requirements of this chapter.

(b) The electronic funds transfer system for the operation of the state lottery is not included in the agency strategic plan or biennial operating plan of the comptroller. Operations of the comptroller that relate to the state lottery are not subject to the planning and procurement requirements of this chapter.

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Amended by Acts 1995, 74th Leg., ch. 76, Sec. 5.26(a), eff. Sept. 1, 1995; Acts 1997, 75th Leg., ch. 1035, Sec. 56, eff. June 19, 1997; Acts 1997, 75th Leg., ch. 1423, Sec. 8.60, eff. Sept. 1, 1997. Sec. 2054.008. CONTRACT NOTIFICATION. (a) In this section

"major information system" includes:

- (1)one or more computers that in the aggregate cost more than \$100,000;
- (2) a service related to computers, including computer software, that costs more than \$100,000; and
- (3) a telecommunications apparatus or device that serves as a voice, data, or video communications network for transmitting, switching, routing, multiplexing, modulating, amplifying, or receiving signals on the network and costs more than \$100,000.
- (b) A state agency shall provide written notice to the Legislative Budget Board of a contract for a major information system. The notice must be on a form prescribed by the Legislative Budget Board and filed not later than the 10th day after the date the agency enters into the contract.

Added by Acts 1999, 76th Leg., ch. 281, Sec. 5, eff. Sept. 1, 1999. Sec. 2054.010. REFERENCES TO PRECEDING AGENCY. Any

Automated Information reference in law to the and Telecommunications Council means the Department of Information Resources.

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993.

Sec. 2054.011. STATEWIDE NETWORK APPLICATIONS ACCOUNT. (a) The statewide network applications account is established in the general revenue fund.

(b) Amounts credited to the statewide network applications account may be appropriated only for the purchase, improvement, or maintenance of information resources, information resources technologies or applications, or related services or items for use by a network of state agencies that may include agencies in the legislative branch of state government.

Added by Acts 1995, 74th Leg., ch. 76, Sec. 5.27(a), eff. Sept. 1, 1995.

SUBCHAPTER B. ADMINISTRATION OF DEPARTMENT

- Sec. 2054.021. COMPOSITION OF BOARD; TERMS; TRAINING. The department is governed by a board composed of seven voting members appointed by the governor with the advice and consent of the senate. One member must be employed by an institution of higher education as defined by Section 61.003, Education Code.
- (b) Voting members of the board serve for staggered six-year terms with two or three members' terms expiring February 1 of each odd-numbered year.
- Two groups each composed of three ex officio members (c) serve on the board on a rotating basis. The ex officio members serve as nonvoting members of the board. Only one group serves at a

time. The first group is composed of the commissioner of workers' compensation, the executive commissioner of the Health and Human Services Commission, and the executive director of the Texas Department of Transportation. Members of the first group serve for two-year terms that begin February 1 of every other odd-numbered year and that expire on February 1 of the next odd-numbered year. The second group is composed of the commissioner of education, the executive director of the Texas Department of Criminal Justice, and the executive director of the Parks and Wildlife Department. Members of the second group serve for two-year terms that begin February 1 of the odd-numbered years in which the terms of members of the first group expire and that expire on February 1 of the next odd-numbered year.

- (d) An ex officio member may designate the information resources manager of the member's agency to serve in the member's place.
- (e) Appointments to the board shall be made without regard to the race, color, disability, sex, religion, age, or national origin of the appointees.
- (f) To be eligible to take office or serve as a voting or nonvoting member of the board, a person appointed to or scheduled to serve as an ex officio member of the board must complete at least one course of a training program that complies with this section. A voting or nonvoting board member must complete a training program that complies with Subsection (g) not later than the 180th day after the date on which the person takes office or begins serving as a member of the board.
- (g) The training program must provide information to the person regarding:
- (1) the enabling legislation that created the department and its policymaking body to which the person is appointed to serve;
 - (2) the programs operated by the department;
 - (3) the role and functions of the department;
- (4) the rules of the department, with an emphasis on the rules that relate to disciplinary and investigatory authority;
- (5) the current budget for the department;(6) the results of the most recent formal audit of the department;
 - (7) the requirements of the:
 - (A) open meetings law, Chapter 551;
 - (B) open records law, Chapter 552; and
 - (C) administrative procedure law, Chapter 2001;
- (8) the requirements of the conflict of interest laws and other laws relating to public officials; and
- (9) any applicable ethics policies adopted by the department or the Texas Ethics Commission.
- (h) A person appointed to the board is entitled to reimbursement for travel expenses incurred in attending the training program, as provided by the General Appropriations Act and as if the person were a member of the board.

 Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993;

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993; Amended by Acts 1997, 75th Leg., ch. 606, Sec. 2, eff. Sept. 1, 1997; Acts 2003, 78th Leg., ch. 1170, Sec. 22.01, eff. Sept. 1, 2003; Acts 2005, 79th Leg., ch. 265, Sec. 6.011, eff. Sept. 1, 2005.

Sec. 2054.022. CONFLICT OF INTEREST. (a) A member of the board or the executive director may not:

- (1) be a person required to register as a lobbyist under Chapter 305 because of the person's activities for compensation on behalf of a business entity that has, or on behalf of a trade association of business entities that have, a substantial interest in the information resources technologies industry;
- (2) be an officer, employee, or paid consultant of a business entity that has, or of a trade association of business entities that have, a substantial interest in the information resources technologies industry and that may contract with state government;
- (3) own, control, or have, directly or indirectly, more than a 10 percent interest in a business entity that has a substantial interest in the information resources technologies industry and that may contract with state government;
- (4) receive more than 25 percent of the individual's income from a business entity that has a substantial interest in the

information resources technologies industry and that may contract with state government;

- (5) be interested in or connected with a contract or bid for furnishing a state agency with information resources technologies;
- (6)be employed by a state agency as a consultant on information resources technologies; or
- (7) accept or receive money or another thing of value from an individual, firm, or corporation to whom a contract may be
- awarded, directly or indirectly, by rebate, gift, or otherwise.

 (b) A person who is the spouse of an officer, employee, or paid consultant of a business entity that has, or of a trade association of business entities that have, a substantial interest in the information resources technologies industry and that may contract with state government may not be a member of the board or the executive director.
- An employee of the department, other than the executive (c) director:
- (1)may not participate in the department's bidding process, including the proposal development related to a contract and the negotiation of a contract, if:
- (A) the employee receives more than five percent of the employee's income from any likely bidder on the contract; or
- (B) the employee's spouse is employed by any likely bidder on the contract; and
 - (2) may not:
- (A) be a person required to register lobbyist under Chapter 305 because of the person's activities for compensation on behalf of a business entity that has, or on behalf of a trade association of business entities that have, a substantial interest in the information resources technologies industry; or
- (B) be employed by a state agency as a consultant on information resources technologies.
- (d) For the purposes of this section, a trade association is a nonprofit, cooperative, and voluntarily joined association of business or professional competitors in this state designed to assist its members and its industry or profession in dealing with mutual business or professional problems and in promoting their common interest.
- The executive director shall dismiss an employee of the (e) department who violates a prohibition under Subsection (c), and the board shall remove the executive director if the executive director violates a prohibition under Subsection (a).
- Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Amended by Acts 1997, 75th Leg., ch. 606, Sec. 3, eff. Sept. 1, 1997; Acts 2001, 77th Leg., ch. 1422, Sec. 14.01, eff. Sept. 1, 2001.
- Sec. 2054.023. COMPENSATION; EXPENSES. (a) A member of the board may not receive compensation for services as a board member.
- (b) A member is entitled to reimbursement for actual and necessary expenses reasonably incurred in connection with the performance of those services, subject to any applicable limitation on reimbursement provided by the General Appropriations Act.
- (c) An ex officio member is entitled to reimbursement for those expenses under the rules of the member's office.
- Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993.
- Sec. 2054.024. VACANCY. (a) The governor shall appoint a board member to fill a vacancy under the same procedure that applied
- to the original appointment for that position.

 (b) If the presiding officer's position is vacant, the executive director shall perform nonvoting duties of the presiding officer until the governor designates a new presiding officer.
- If the final result of an action brought in a court of (c)competent jurisdiction is that an ex officio or other member of the board may not serve on the board under the Texas Constitution, the appropriate individual shall promptly submit a list to the governor for the appointment of a replacement who may serve.

 Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993.

 Sec. 2054.025. REMOVAL OF BOARD MEMBER. (a) It is a ground
- for removal from the board if a member:
- (1) does not have at the time of appointment the qualifications or status required for appointment to the board;
- (2) does not maintain during service on the board the qualifications or status required for initial appointment to the

board;

- (3) violates a prohibition established by Section 2054.022;
- (4) cannot discharge because of illness or disability the member's duties for a substantial part of the term for which the member is appointed; or
- (5) is absent from more than half of the regularly scheduled board meetings that the member is eligible to attend during a state fiscal year unless the absence is excused by majority vote of the board.
- (b) The validity of an action of the board is not affected by the fact that it is taken while a ground for removal of a member of the board exists.
- If the executive director has knowledge that a potential (c) ground for removal exists, the executive director shall inform the presiding officer. The presiding officer shall then inform the governor and the attorney general of the potential ground for removal. If the potential ground for removal involves the presiding officer, the executive director shall notify the next highest ranking officer of the board, who shall notify the governor and the attorney general that a potential ground for removal exists.

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Amended by Acts 1997, 75th Leg., ch. 606, Sec. 4, eff. Sept. 1, 1997.

Sec. 2054.026. LIMITATION ON LIABILITY. A member of the board is not liable in a civil action for an act performed in good faith in the performance of the member's duties.

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993.

Sec. 2054.027. MEETINGS; ACTION OF BOARD. (a) The board shall meet at least once in each quarter of the state fiscal year and may meet at other times at the call of the presiding officer or as provided by department rule.

(b) When a quorum is present, an affirmative vote of a majority of the members of the board present is necessary for an action of the board to be effective.

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Sec. 2054.028. PRESIDING OFFICER. The governor shall designate a member of the board to serve as presiding officer at the discretion of the governor.
Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993.

Sec. 2054.0285. EXECUTIVE DIRECTOR: CHIEF INFORMATION

(a) The board shall employ an OFFICER; POWERS AND DUTIES. director. The executive director is the chief executive information officer for Texas state government.

- (b) The executive director has authority for all aspects of information technology for state agencies, including:
 - the use of technology to support state goals; (1)
 - functional support to state agencies; (2)
 - (3)
 - technology purchases;
 deployment of new technology; (4)
 - (5) delivery of technology services; and
- (6) provision of leadership on technology issues. Added by Acts 2001, 77th Leg., ch. 1272, Sec. 4.01, eff. June 15, 2001.

Sec. 2054.029. STAFF; SEPARATION OF RESPONSIBILITIES. The board shall employ employees necessary to implement its duties.

- (b) The executive director or the executive director's designee shall provide to members of the board and to the department's employees, as often as necessary, information regarding their qualifications for office or employment under this chapter and their responsibilities under applicable laws relating to standards of conduct for state officers or employees.
- The board shall develop and implement policies that (c)clearly separate the policymaking responsibilities of the board and the management responsibilities of the executive director and the staff of the department.

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Amended by Acts 1997, 75th Leg., ch. 606, Sec. 5, eff. Sept. 1, 1997; Acts 2001, 77th Leg., ch. 1272, Sec. 4.01, eff. June 15, 2001.

Sec. 2054.030. MERIT PAY. (a) The executive director or the executive director's designee shall develop a system of annual performance evaluations that are based on documented employee performance.

(b) All merit pay for department employees must be based on the system established under this section. Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993.

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Amended by Acts 1997, 75th Leg., ch. 606, Sec. 6, eff. Sept. 1, 1997

Sec. 2054.031. CAREER LADDER. (a) The executive director or the executive director's designee shall develop an intraagency career ladder program that addresses opportunities for mobility and advancement for employees within the department.

(b) The program shall require intraagency postings of all positions concurrently with any public posting. Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993; Amended by Acts 1997, 75th Leg., ch. 606, Sec. 7, eff. Sept. 1,

- Sec. 2054.032. EQUAL EMPLOYMENT OPPORTUNITY. (a) The executive director or the executive director's designee shall prepare and maintain a written policy statement to assure implementation of a program of equal employment opportunity under which all personnel transactions are made without regard to race, color, disability, sex, religion, age, or national origin. The policy statement must include:
- (1) personnel policies, including policies relating to recruitment, evaluation, selection, appointment, training, and promotion of personnel, that are in compliance with Chapter 21, Labor Code;
- (2) a comprehensive analysis of the department workforce that meets federal and state laws, rules, and regulations and instructions promulgated directly from those laws, rules, and regulations;
- (3) procedures by which a determination can be made about the extent of underuse in the department workforce of all persons for whom federal or state laws, rules, and regulations and instructions promulgated directly from those laws, rules, and regulations encourage a more equitable balance; and
- (4) reasonable methods to appropriately address those areas of underuse.
- (b) A policy statement prepared under Subsection (a) must cover an annual period, be updated annually and reviewed by the Commission on Human Rights for compliance with Subsection (a)(1), and be filed with the governor's office.
- (c) The governor's office shall deliver a biennial report to the legislature based on the information received under Subsection (b). The report may be made separately or as a part of other biennial reports made to the legislature.

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Amended by Acts 1997, 75th Leg., ch. 606, Sec. 8, eff. Sept. 1, 1997.

- Sec. 2054.033. ADVISORY COMMITTEES. (a) The board and the executive director, if authorized by the board, may appoint advisory committees as the department considers necessary to provide expertise to the department.
- (b) A member of an advisory committee serves at the discretion of the board.
- (c) A member of an advisory committee may not receive compensation for service on the committee. A member is entitled to reimbursement for actual and necessary expenses reasonably incurred in performing that service, subject to any applicable limitation on reimbursement provided by the General Appropriations Act.
- (d) At least one member of each advisory committee must be an employee of a state agency.
- Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993.

 Sec. 2054.034. DEPARTMENT FINANCES. (a) All money paid to the department under this chapter is subject to Subchapter F, Chapter 404.
- (b) The board, department, or executive director shall prepare annually a complete and detailed written report accounting for all funds received and disbursed by the department during the preceding fiscal year. The annual report must meet the reporting requirements applicable to financial reporting provided in the General Appropriations Act.

Added by Acts 1997, 75th Leg., ch. 606, Sec. 9, eff. Sept. 1, 1997. Sec. 2054.035. PARTICIPATION AND ACCESSIBILITY. (a) The

board shall develop and implement policies that provide the public with a reasonable opportunity to appear before the board and to

interest describing the functions of the department and the procedures by which complaints are filed with and resolved by the department. The department shall make the information available to the public and appropriate state agencies.

(c) The board by rule shall establish methods by which consumers and service recipients are notified of the name, mailing address, and telephone number of the department for the purpose of directing complaints to the department. The board may provide for

that notification:

(1) on each registration form, application, or written contract for services of an individual or entity regulated under this chapter;

(2) on a sign prominently displayed in the place of business of each individual or entity regulated under this chapter;

in a bill for service provided by an individual or

entity regulated under this chapter.

(d) The department shall comply with federal and state laws related to program and facility accessibility. The executive director shall also prepare and maintain a written plan that describes how a person who does not speak English can be provided reasonable access to the department's programs and services.

Added by Acts 1997, 75th Leg., ch. 606, Sec. 9, eff. Sept. 1, 1997. Sec. 2054.036. COMPLAINTS. (a) The department shall keep a file about each written complaint filed with the department that the department has authority to resolve. The department shall provide to the person filing the complaint and the persons or entities complained about the department's policies and procedures pertaining to complaint investigation and resolution. The department, at least quarterly and until final disposition of the complaint, shall notify the person filing the complaint and the persons or entities complained about of the status of the complaint

- unless the notice would jeopardize an undercover investigation.

 (b) The department shall keep information about complaint filed with the department. The information sl information shall include:
 - (1)the date the complaint is received;

(2)

the name of the complainant;
the subject matter of the complaint; (3)

a record of all persons contacted in relation to (4)the complaint;

(5) a summary of the results of the review or

investigation of the complaint; and
(6) for complaints for which the department took no action, an explanation of the reason the complaint was closed without action.

Added by Acts 1997, 75th Leg., ch. 606, Sec. 9, eff. Sept. 1, 1997. SUBCHAPTER C. GENERAL POWERS AND DUTIES OF DEPARTMENT

Sec. 2054.051. GENERAL DUTIES OF DEPARTMENT. (a) department shall provide the leadership in and coordination of information resources management within state government.

- The department shall monitor national and international (b) standards relating to information resources technologies, develop and publish policies, procedures, and standards relating to information resources management by state agencies, and ensure compliance with those policies, procedures, and standards.
- (c) The department shall provide and coordinate an management training program information resources departments of state government.
- The department shall establish an information resources (d) technology evaluation center for use by the department and other state agencies.
- (e) The department shall provide for all interagency use of information resources technologies by state agencies. The department may provide for interagency use of information resources technologies either directly or by certifying another state agency to provide specified uses of information resources technologies to other state agencies.
- The department shall identify opportunities for state agencies to coordinate with each other in the adoption and implementation of information resources technology projects. Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Amended by Acts 2001, 77th Leg., ch. 342, Sec. 1, eff. May 26, 2001;

Acts 2001, 77th Leg., ch. 1422, Sec. 4.01, eff. Sept. 1, 2001. Sec. 2054.052. GENERAL POWERS OF DEPARTMENT. (a) The department may adopt rules as necessary to implement its responsibility under this chapter.

- (b) The department may require each state agency to report to the department:
- (1)agency's use of information each resources technologies;
- (2) the effect of those technologies on the duties and functions of the agency;
- agency (3) costs incurred bу the the acquisition and use of those technologies;
- procedures followed (4)obtaining those the in technologies;
- (5)the categories of information produced by the agency; and
- (6) other information information relating t.o resources management that in the judgment of the department should be reported.
- At the request of a state agency, the department may provide technical and managerial assistance relating information resources management, including automation feasibility studies, systems analysis, and design, training, and technology evaluation.
- (d) The department may report to the governor and to the presiding officer of each house of the legislature any factors that in the opinion of the department are outside the duties of the department but that inhibit or promote the effective exchange and use of information in state government.
 - (e) The department may:
- (1) acquire, apply for, register, secure, hold, protect, and renew under the laws of the State of Texas, the United States, any state in the United States, or any nation:
- (A) a patent for the invention, discovery, or improvement of any new and useful process, machine, manufacture, composition of matter, art, or method, including any new use of a known process, machine, manufacture, composition of matter, art, or method;
- (B) a copyright for an original work of authorship fixed in any tangible medium of expression, now known or later developed, from which it can be perceived, reproduced, or otherwise communicated, either directly or with the aid of a machine or device;
- (C) a trademark, service mark, collective mark, or certification mark for a word, name, symbol, device, or slogan that the department uses to identify and distinguish its goods and services from other goods and services; or
- (D) other evidence of protection or exclusivity issued for intellectual property;
- person or contract with a entity for the reproduction, distribution, public performance, display, advertising, marketing, lease, licensing, sale, use, or other distribution of the department's intellectual property;
- (3) obtain under a contract described in Subdivision (2) a royalty, license right, or other appropriate means of securing reasonable compensation for the exercise of rights with (2) a royalty,
- respect to the department's intellectual property; and
 (4) waive, increase, or reduce the (4) waive, increase, or reduce the amount compensation secured by contract under Subdivision (3) if the
- department determines that the waiver, increase, or reduction will:

 (A) further a goal or mission of the department; and
 - (B) result in a net benefit to the state.
- Except as provided by Section 2054.115(c), money paid to (f) the department under this section shall be deposited to the credit of the general revenue fund.

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Amended by Acts 1995, 74th Leg., ch. 76, Sec. 5.26(b), eff. Sept. 1, 1995; Acts 2003, 78th Leg., ch. 825, Sec. 1, eff. Sept. 1, 2003. Sec. 2054.053. LEGISLATIVE BUDGET INSTRUCTIONS;

APPROPRIATION REQUESTS. (a) The department may identify, develop, and recommend to the Legislative Budget Board issues related to information resources management to be considered when developing the legislative budget instructions to state agencies. The department shall inform the governor of issues that are recommended to the Legislative Budget Board under this subsection.

(b) At the request of a state agency, the department may assist the agency in the preparation of projects to be submitted as part of the agency's legislative appropriation request and may make recommendations on any proposed projects. The recommendations under this subsection apply to a project and not to a specific procurement or set of specifications.

- Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993.

 Sec. 2054.054. CLIENT OMNIBUS REGISTRY AND EXCHANGE DATA
 BASES. (a) The department may develop and maintain a client
 omnibus registry and exchange data bases to cover public and private health and human services, programs, and clients and to facilitate the exchange of data among the state's health and human services agencies.
- must (b) The department assure in maintaining the information that:
- (1) health and mental health communications records privileged under Chapter 611, Health and Safety Code, Subtitle B, Title 3, Occupations Code, and the Texas Rules of Evidence remain confidential and privileged;
- (2) personally identifiable health and mental health communications and records of persons involved in the receipt or delivery of health or human services are confidential and privileged; and
- (3) a private source is not required to provide confidential health or mental health communications or records unless a law specifically requires disclosure.

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Amended by Acts 2001, 77th Leg., ch. 1420, Sec. 14.767, eff. Sept. 1, 2001.

Sec. 2054.0541. STATEWIDE HEALTH CARE DATA COLLECTION SYSTEM. The department shall assist the Texas Health Care Information Council and the Texas Department of Health with planning, analyses, and management functions relating to the procurement, use, and implementation of a statewide health care data collection system under Chapter 108, Health and Safety Code.

Added by Acts 1995, 74th Leg., ch. 726, Sec. 4, eff. Sept. 1, 1995. Sec. 2054.055. PERFORMANCE REPORT. (a) Not later than November 1 of each even-numbered year, the board shall review and approve and the department shall present a report on the use of information resources technologies by state government.

The report must:

- (1)assess the progress made toward meeting the goals and objectives of the state strategic plan for information resources management;
- (2) describe major accomplishments of the state or a specific state agency in information resources management;
- (3) describe major problems in information resources management confronting the state or a specific state agency;
- (4) provide a summary of the total expenditures for information resources and information resources technologies by the state;
- (5) make recommendations for improving the effectiveness and cost-efficiency of the state's use of information resources; and
- (6) include a list compiled by the department's program management office from the information gathered under 2055.152 and 2055.153 of the electronic government Sections projects:
- (A) that are managed by the office under Chapter 2055; and
- (B) that are not yet managed by the office under Chapter 2055, but have been selected for management under Chapter 2055.
- The department shall submit the report to the governor and to the legislature.
- (d) The department may make interim reports that considers necessary.
- (e) The department is entitled to obtain any information about a state agency's information resources and information resources technologies that the department determines is necessary to prepare a report under this section.

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Amended by Acts 1995, 74th Leg., ch. 76, Sec. 5.26(c), eff. Sept. 1, 1995; Acts 2001, 77th Leg., ch. 1272, Sec. 1.02, eff. June 15,

2001.

Sec. 2054.056. COMPUTER SERVICES. The department may provide computer services under interagency contracts to state agencies that choose to contract with the department.

Added by Acts 1993 73rd Leg. ch. 268 Sec. 1 eff. Sept. 1, 1993

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Amended by Acts 1995, 74th Leg., ch. 76, Sec. 5.26(d), eff. Sept. 1,

1995.

Sec. 2054.0565. USE OF CONTRACTS BY OTHER GOVERNMENTAL ENTITIES. (a) The department may include terms in a procurement contract entered into by the department, including a contract entered into under Section 2157.068, that allow the contract to be used by another state agency, a political subdivision of this state, or a governmental entity of another state.

(b) A political subdivision that purchases an item or service using a contract under this section satisfies any other law requiring the political subdivision to seek competitive bids for

that item or service.

Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.01, eff. Sept. 1, 2005.

Sec. 2054.057. TRAINING IN CONTRACT NEGOTIATION. (a) The department with the cooperation of the comptroller, the General Services Commission, and other appropriate state agencies shall develop and implement a program to train state agency personnel in effectively negotiating contracts for the purchase of information resources technologies.

- (b) The department shall make the training available to state agency personnel who are directly or indirectly involved in contract negotiations, such as senior or operational management, purchasers, users of the purchased technologies, and personnel with relevant technical legal or financial knowledge
- relevant technical, legal, or financial knowledge.

 (c) The department shall include in the training:
- (1) information on developing a structured purchasing method that meets an agency's needs;
- (2) information drawn from the state's previous procurement experience about what is or is not advantageous for the state;
- (3) the perspective of state agencies with oversight responsibilities related to the state's procurement of information resources technologies; and
- (4) other information that the department considers to be useful.

(d) The department may use its own staff or contract with private entities or other state agencies to conduct the training. Added by Acts 1997, 75th Leg., ch. 538, Sec. 1, eff. Sept. 1, 1997. Renumbered from V.T.C.A., Government Code Sec. 2054.060 by Acts 1999, 76th Leg., ch. 62, Sec. 19.01(56), eff. Sept. 1, 1999. Sec. 2054.058. CONSIDERATION OF VENDOR INCENTIVES. When

Sec. 2054.058. CONSIDERATION OF VENDOR INCENTIVES. When contracting with a vendor to perform a task related to an electronic government project, the department shall consider methods of payments, including considering whether a percentage of money to be saved could be used to provide an incentive to the vendor to complete the project on time and under budget.

Added by Acts 2001, 77th Leg., ch. 1272, Sec. 4.02, eff. June 15, 2001.

Sec. 2054.059. INFORMATION SECURITY. The department shall establish and administer a clearinghouse for information relating to all aspects of protecting the security of state agency information.

Added by Acts 2001, 77th Leg., ch. 545, Sec. 1, eff. Sept. 1, 2001. Renumbered from V.T.C.A., Government Code Sec. 2054.063 by Acts 2003, 78th Leg., ch. 1275, Sec. 2(80), eff. Sept. 1, 2003.

Sec. 2054.060. DIGITAL SIGNATURE. (a) A digital signature may be used to authenticate a written electronic communication sent to a state agency if it complies with rules adopted by the department.

(b) A digital signature may be used to authenticate a written electronic communication sent to a local government if it complies with rules adopted by the governing body of the local government. Before adopting the rules, the governing body of the local government shall consider the rules adopted by the department and, to the extent possible and practicable, shall make the governing body's rules consistent with the department's rules.

(c) This section does not preclude any symbol from being valid as a signature under other applicable law, including Section

1.201(39), Business & Commerce Code.

- (d) The use of a digital signature under this section is subject to criminal laws pertaining to fraud and computer crimes, including Chapters 32 and 33, Penal Code.
 - (e) In this section:
- (1) "Digital signature" means an electronic identifier intended by the person using it to have the same force and effect as the use of a manual signature.

 (2) "Local government" has the meaning assigned by
- (2) "Local government" has the meaning assigned by Section 791.003, but does not include an agency in the judicial branch of local government.
- (3) "State agency" does not include an agency in the judicial branch of state government.
- Added by Acts 1997, 75th Leg., ch. 528, Sec. 2, eff. Sept. 1, 1997. Amended by Acts 2003, 78th Leg., ch. 785, Sec. 25, eff. Sept. 1, 2003
- Sec. 2054.063. ELECTRONIC REPORTING TO STATE AGENCIES. The department shall advise and consult with state agencies to assess opportunities for allowing persons to electronically file with an agency information that the agency requires a person to report. The department shall identify the cost of implementing an electronic reporting procedure and any barriers to electronic reporting. The department may:
 - (1) survey state agencies to identify:
- (A) electronic reporting efforts currently being used by an agency;
 - (B) common needs among agencies; and
- (C) opportunities to use a standardized approach to electronic reporting;
- (2) identify the costs associated with electronic reporting;
 - (3) identify reports that may be filed electronically;
- (4) advise an agency regarding ways the agency may effectively and economically allow electronic reporting to the agency; and
- (5) develop and implement a plan to adopt electronic reporting in state government, whenever it is effective and efficient to do so.
- Added by Acts 2001, 77th Leg., ch. 36, Sec. 1, eff. Sept. 1, 2001.

 SUBCHAPTER D. INFORMATION RESOURCES MANAGERS
- Sec. 2054.071. IDENTITY OF MANAGER; CONSOLIDATION. (a) The individual required to sign a state agency's strategic plan under Subchapter E, or that individual's designated representative, shall serve as the agency's information resources manager.
- (b) A representative designated under Subsection (a) may be designated to serve as a joint information resources manager by two or more state agencies. The department must approve the joint designation.
- Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Amended by Acts 2005, 79th Leg., ch. 1068, Sec. 1.02, eff. Sept. 1, 2005.
- Sec. 2054.074. RESPONSIBILITY TO PREPARE OPERATING PLANS. (a) The information resources manager shall prepare the biennial operating plans under Subchapter E.
- (b) A joint information resources manager may, to the extent appropriate, consolidate the operating plans of each agency for which the manager serves under Section 2054.071.
- Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Amended by Acts 1995, 74th Leg., ch. 76, Sec. 5.26(e), eff. Sept. 1, 1995; Acts 1997, 75th Leg., ch. 606, Sec. 10, eff. Sept. 1, 1997; Acts 2005, 79th Leg., ch. 1068, Sec. 1.03, eff. Sept. 1, 2005. Sec. 2054.075. COOPERATION WITH INFORMATION RESOURCES
- Sec. 2054.075. COOPERATION WITH INFORMATION RESOURCES MANAGER. (a) Each state agency shall cooperate as necessary with its information resources manager to enable that individual to perform the manager's duties.
- (b) Each state agency shall provide that its information resources manager is part of the agency's executive management and reports directly to a person with a title functionally equivalent to executive director or deputy executive director. Each state agency shall report to the department the extent and results of its compliance with this subsection, and the department shall report the extent and results of state agencies' compliance to the legislature.

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Amended by Acts 1997, 75th Leg., ch. 606, Sec. 11, eff. Sept. 1, 1997.

- Sec. 2054.076. TRAINING AND CONTINUING EDUCATION. (a) The department periodically shall analyze the training needs of information resources managers and adjust its initial training and continuing education guidelines based on its analyses. department's analyses must take into account the different training needs of information resources managers at both large and small state agencies.
- The department shall provide mandatory guidelines to (b) state agencies regarding the initial and continuing education requirements needed for information resources managers and require information resources managers to report their compliance with the requirements to the department.
- The (c) department's initial training and continuing education guidelines must require information resources managers to receive training and continuing education in:
 - (1)implementing quality assurance programs;
- training the people who use the (2) agency's information resources and information resources technologies; and
- (3) balancing the technical aspects of information resources and information resources technologies with the agency's business needs.
- (d) An individual who is appointed the information resources manager of a state agency before September 1, 1992, is exempt from the requirements of the department regarding initial education needed for that position.
- (e) The department may provide educational materials and seminars for state agencies and information resources managers. Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Amended by Acts 1997, 75th Leg., ch. 606, Sec. 12, eff. Sept. 1, 1997.
- Sec. 2054.077. VULNERABILITY REPORTS. (a) In this section, a term defined by Section 33.01, Penal Code, has the meaning
- assigned by that section.

 (b) The information resources manager of a state agency may prepare or have prepared a report assessing the extent to which a computer, a computer program, a computer network, a computer system, computer software, or data processing of the agency or of a contractor of the agency is vulnerable to unauthorized access or harm, including the extent to which the agency's or contractor's electronically stored information is vulnerable to alteration,
- report and any information or communication prepared or maintained for use in the preparation of a vulnerability report is confidential and is not subject to disclosure under Chapter 552.
- (d) On request, the information resources manager shall provide a copy of the vulnerability report to:
 - (1)the department;
 - the state auditor; and (2)
- (3) any other information technology security oversight group specifically authorized by the legislature to receive the report.
- (e) A state agency whose information resources manager has prepared or has had prepared a vulnerability report shall prepare a summary of the report that does not contain any information the release of which might compromise the security of the state agency's or state agency contractor's computers, computer programs, computer networks, computer systems, computer software, data processing, or electronically stored information. The summary is available to the public on request.
 Added by Acts 2001, 77th Leg., ch. 792, Sec. 1, eff. June 14, 2001.

SUBCHAPTER E. STRATEGIC AND OPERATING PLANS Sec. 2054.091. PREPARATION OF STATE STRATEGIC PLAN. (a) The executive director shall prepare a state strategic plan for information resources management for the board's review and

approval. In preparing the state strategic plan, the executive director shall assess and report on:

(1) practices of state agencies regarding information management, including interagency and interbranch resources communication and interagency resource sharing;

(2) current and future information resources management technologies and practices and their potential application to state government;

(3) return on investment guidelines established by the

department to help state agencies to implement major information resources projects more effectively; and

any issue the department determines is relevant to

the development of the state strategic plan.

(c) Each state agency shall cooperate with the executive director in providing information that will enable the executive

- director to assess agency practices.

 (d) The executive director shall appoint an advisory committee to assist in the preparation of the state strategic plan. The members of the advisory committee appointed by the executive director must be approved by the board and must include officers or employees of state government. The telecommunications planning and oversight council shall appoint one of its members to serve as a member of the advisory committee.
- (e) Repealed by Acts 2001, 77th Leg., ch. 1422, Sec. 4.30, eff. Sept. 1, 2001.

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Amended by Acts 2001, 77th Leg., ch. 1422, Sec. 4.02, 4.30, eff. Sept. 1, 2001; Acts 2003, 78th Leg., ch. 1246, Sec. 2, eff. Sept. 1, 2003.

Sec. 2054.092. CONTENT OF STATE STRATEGIC PLAN. state strategic plan must be prepared in coordination with the quality assurance team and state agency information resources managers.

(b) The plan must:

- a strategic direction for information (1) provide resources management in state government for the five fiscal years following adoption of the plan;
- (2) outline a state information architecture that contains a logically consistent set of principles, policies, and standards to guide the engineering of state government's information technology systems and infrastructure in a way that ensures compatibility and alignment with state government's needs;

(3) designate and report on critical electronic government projects to be directed by the department, including a

project for electronic purchasing;

- (4) provide information about best practices to assist state agencies in adopting effective information management methods, including the design, deployment, and management of information resources projects, cost-benefit analyses, and staff reengineering methods to take full advantage of technological advancements;
- (5)establish reporting guidelines for state agencies to report in agency strategic plans:

 $\mbox{(A)}$ the outcomes and progress related to the strategic direction of the state;

(B) information necessary evaluate

opportunities for information technology consolidation; (C) progress toward implementing electronic government projects designated under Subdivision (3);

(D) the return on investment for projects and cost-benefit models for the projects; and

(E) other provisions in this section;

- provide long-range policy guidelines for (6) in state government, information resources including implementation of national, international, and department standards for information resources technologies;
- (7) identify major issues faced by state agencies related to the acquisition of computer hardware, computer software, and information resources technology services and develop a statewide approach to address the issues, including:

(A) developing performance measures purchasing and contracting; and

(B) identifying opportunities to reuse computer software code purchased with public funds; and

identify priorities for: (8)

(A) the implementation of information resources technologies according to the relative economic and social impact on the state; and

(B) return on investment and cost-benefit

analysis strategies.
Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993.
Amended by Acts 2001, 77th Leg., ch. 545, Sec. 2, eff. Sept. 1, 2001; Acts 2003, 78th Leg., ch. 1246, Sec. 3, eff. Sept. 1, 2003.
Sec. 2054.093. AMENDMENT OF STATE STRATEGIC PLAN. (a) After

approval and adoption of the state strategic plan by the board, the board may amend the plan at any time in response to technological advancements, changes in legislation, practical experience, or new issues relating to information resources management.

(b) The board shall adopt a revised plan not later than November 1 of each odd-numbered year.

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993.

Sec. 2054.094. SUBMISSION OF STATE STRATEGIC PLAN. The board shall send the state strategic plan and each amended or revised plan to the governor and to the Legislative Budget Board. Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Sec. 2054.095. PREPARATION OF AGENCY STRATEGIC PLAN. (a)

Each state agency shall prepare an agency strategic plan for

information resources management.

(b) The agency strategic plan must be signed by the presiding officer of the governing body of the state agency if the agency is governed by one or more fully paid full-time state officials, and otherwise by the executive director of the agency.

The department shall prescribe the format required for (c)

an agency strategic plan.

(d) The department shall adopt instructions, consistent with Section 2054.096, that guide state agencies in the preparation of their agency strategic plans.

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Amended by Acts 1997, 75th Leg., ch. 606, Sec. 13, eff. Sept. 1, 1997; Acts 2001, 77th Leg., ch. 188, Sec. 2, eff. Sept. 1, 2001; Acts 2003, 78th Leg., ch. 1246, Sec. 4, eff. Sept. 1, 2003.

Sec. 2054.096. CONTENT OF AGENCY STRATEGIC PLAN. (a) Each agency strategic plan must be consistent with the state strategic

plan and include:

- (1)a statement of the state agency's objectives, and programs as found in the agency's legislative appropriations request;
- (2) a description of the agency's major data bases and their applications;
- of the agency's (3) a description information resources management organizations, policies, and practices;

(4) a description of interagency computer networks in

which the agency participates;

- (5) a statement of the strategic objectives of the agency relating to information resources management for the next five fiscal years, beginning with the fiscal year during which the plan is submitted, with a description of how those objectives help achieve the agency's programs and goals, and a description of how those objectives support and promote the goals and policies of the state strategic plan;
 - any (6) a description of information resources

technology projects proposed by the agency, including:

(A) a statement of how the projects relate to similar projects, as identified by the department, implemented or proposed by other agencies;

(B) a description of any proposed plans for

coordinating the projects with other agencies;

(C) a statement of how projects proposed or described under this subsection will provide a return on investment according to guidelines developed by the department; and

(D) a detailed description of past performance of projects implemented under this subsection;

(7)the status of the agency's quality assurance initiatives for:

> (A) security; and

- (B) major information resources projects;
- (8) a description of measures taken by the agency to comply with department rules and standards; and

other planning components that the department may (9)

prescribe.

- (b) Each state agency that receives information from members of the public or from regulated persons by means of a form or that receives payments of money from members of the public or from regulated persons must also include in its strategic plan a plan for receiving the forms or the payments through the Internet or through other electronic means. The department shall assist state agencies in developing this portion of the strategic plan. The plan must:
 - include appropriate security measures that follow

guidelines established by the department;

(2) include performance measures that will allow the department and the legislature to evaluate the agency's progress in implementing the plan; and

(3) specify the time during which the agency will

fully implement the plan.

(c) Each state agency, other than an institution of higher education, shall use state commodity hardware configurations as a part of the agency's planning under this section. The department part of the agency's planning under this section. The department shall specify the state commodity hardware configurations in its instructions for the preparations of agency strategic plans.

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993.

Amended by Acts 1999, 76th Leg., ch. 1233, Sec. 2, eff. June 18, 1999; Acts 2001, 77th Leg., ch. 188, Sec. 3, eff. Sept. 1, 2001; Acts 2001, 77th Leg., ch. 342, Sec. 2, eff. May 26, 2001; Acts 2003, 78th Leg., ch. 1246, Sec. 5, eff. Sept. 1, 2003; Acts 2005, 79th Leg., ch. 1068, Sec. 1.04, eff. Sept. 1, 2005.

Sec. 2054.097. REVIEW OF AGENCY STRATEGIC PLAN. (a) A state agency shall send its strategic plan to the quality assurance team

agency shall send its strategic plan to the quality assurance team

and the department for review.

(b) The department, in coordination with the quality assurance team, shall report to the agency, and may report to the the presiding officer of each house of legislature, that an agency strategic plan or plan amendment is not in compliance with the state strategic plan or best suited to the state agency's execution of its own duty.

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993.

Amended by Acts 1997, 75th Leg., ch. 606, Sec. 14, eff. Sept. 1, 1997; Acts 2001, 77th Leg., ch. 188, Sec. 4, eff. Sept. 1, 2001; Acts 2003, 78th Leg., ch. 1246, Sec. 6, eff. Sept. 1, 2003.

Sec. 2054.100. BIENNIAL OPERATING PLAN OF STATE AGENCY. (a)

Each state agency shall submit an operating plan to the Legislative Budget Board, the department, the quality assurance team, and the governor each state fiscal biennium in accordance with the directions of the Legislative Budget Board.

The plan must describe the agency's current and proposed (b)

projects for the biennium, including how the projects will:

(1)benefit individuals in this state and benefit the state as a whole;

 $\mbox{(2)}$ use, to the fullest extent, technology owned or adapted by other state agencies;

(3) employ, to the fullest extent, the department's technology standards, including Internet-based

- information technology standards; expand, to the fullest extent, to serve residents (4)of this state or to serve other state agencies;
 - (5) develop on time and on budget;
 - (6) produce quantifiable returns on investment; and
- (7)developed by meet criteria any other
- department or the quality assurance team.

 (c) A state agency shall amend its biennial operating plan when necessary to reflect changes in the plan during a biennium. At a minimum, an agency shall amend its biennial operating plan to significant reflect new changed information resources or initiatives or information resources technologies initiatives contained in the agency's legislative appropriations request. Not later than the date designated by the Legislative Budget Board in its directions, an agency shall submit an amended plan to reflect new or changed initiatives contained in the agency's legislative appropriations request.

The biennial operating plan of an institution of higher (d) education is required to include only operational projects and infrastructure projects. The instructions provided under Section 2054.101 may not require an institution of higher education to

include other projects in the plan.

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993.

Amended by Acts 1995, 74th Leg., ch. 76, Sec. 5.26(f), eff. Sept. 1, 1995; Acts 1997, 75th Leg., ch. 606, Sec. 15, eff. Sept. 1, 1997; Acts 2001, 77th Leg., ch. 188, Sec. 5, eff. Sept. 1, 2001; Acts 2003, 78th Leg., ch. 1246, Sec. 7, eff. Sept. 1, 2003; Acts 2003, 78th Leg., ch. 1266, Sec. 3.01, eff. June 20, 2003.

Sec. 2054.101. INSTRUCTIONS FOR PREPARING OPERATING

PLANS. (a) The Legislative Budget Board may provide instructions to guide state agencies in their preparation of biennial operating

plans.

- (b) The instructions may:
 - specify the format of the plans; (1)
- specify the information required to be included in the plans; and
- (3) list the general criteria that the Legislative Budget Board may use to evaluate the plans. Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Amended by Acts 1995, 74th Leg., ch. 76, Sec. 5.26(g), eff. Sept. 1, 1995; Acts 2001, 77th Leg., ch. 188, Sec. 6, eff. Sept. 1, 2001.

 Sec. 2054.1015. PLANNED PROCUREMENT SCHEDULES FOR COMMODITY ITEMS. (a) In this section:

- "Commodity items" has the meaning assigned by (1)Section 2157.068.
- "State agency" does not include an institution of (2) higher education.
- A state agency must provide a planned procurement (b) schedule for commodity items to the department before the agency's operating plan may be approved under Section 2054.102.
- The department shall use information contained in the (c) schedules to plan future vendor solicitations of commodity items.
- (d) A state agency shall notify the department, the Legislative Budget Board, and the state auditor's office if the agency makes a substantive change to a planned procurement schedule for commodity items.

Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.05, eff. Sept. 1, 2005.

Sec. 2054.102. EVALUATION AND APPROVAL OF OPERATING (a) The Legislative Budget Board may specify procedures for PLANS. the submission, review, approval, and disapproval of biennial operating plans and amendments, including procedures for review or reconsideration of the Legislative Budget Board's disapproval of a biennial operating plan or biennial operating plan amendment. The Legislative Budget Board shall review and approve or disapprove the biennial operating plan or biennial operating plan amendment not later than the 60th day after the date the plan or amendment to the plan is submitted. The plan or amendment to the plan is considered to be approved on the 61st day after the date the plan or amendment is submitted if the Legislative Budget Board does not disapprove the plan or amendment before that date.

The governing board of the department shall adopt rules (b)

as necessary to establish department standards.

(c) The department shall provide the Legislative Budget Board with a list of agencies that have not complied with department standards, provisions of the state strategic plan, or corrective action plans. An agency identified on a list under this subsection shall develop a corrective action plan approved by the department that specifies the manner in which deficiencies will be corrected before components of or amendments to the agency's biennial operating plan may be approved by the Legislative Budget Board. Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Amended by Acts 1995, 74th Leg., ch. 76, Sec. 5.26(h), eff. Sept. 1, 1995; Acts 2001, 77th Leg., ch. 188, Sec. 7, eff. Sept. 1, 2001; Acts 2003, 78th Leg., ch. 1246, Sec. 8, eff. Sept. 1, 2003.

Sec. 2054.103. SUBMISSION OF OPERATING PLANS. Each state agency shall send a copy of its biennial operating plan and of any amendments to the plan, as approved by the Legislative Budget Board, to the governor, the department, and the state auditor not later than the 30th day after the date the Legislative Budget Board

approves the plan or amendment, as applicable.
Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993.
Amended by Acts 1995, 74th Leg., ch. 76, Sec. 5.26(i), eff. Sept. 1,

1995; Acts 1997, 75th Leg., ch. 606, Sec. 16, eff. Sept. 1, 1997; Acts 2001, 77th Leg., ch. 188, Sec. 8, eff. Sept. 1, 2001.

Sec. 2054.104. DENIAL OF ACCESS TO APPROPRIATIONS ON FAILURE TO SUBMIT OPERATING PLAN. (a) If a state agency fails to comply with Section 2054.103, the governor may direct the comptroller to deny the agency access to the agency's appropriations that relate to the management of information resources.

The denial of access may continue until the governor is (b) satisfied with the state agency's compliance with this section. Amended by Acts 1995, 74th Leg., ch. 76, Sec. 5.26(j), eff. Sept. 1, 1995.

SUBCHAPTER F. OTHER POWERS AND DUTIES OF STATE AGENCIES

Sec. 2054.111. USE OF TEXASONLINE PROJECT. (a) In this n, "local government" and "project" have the meanings

assigned by Section 2054.251.

- (b) A state agency shall consider using the project for agency services provided on the Internet, including:
 - (1)financial transactions;
- applications (2) licenses, for permits, registrations, and other related documents from the public;

(3) electronic signatures; and

- any other applications that require security.
- (c) If a state agency chooses not to use the project under Subsection (b), the agency must provide documentation to the department that shows the services and security required by the agency. The department shall prescribe the documentation required.

(d) A state agency that uses the project shall comply with

- rules adopted by the department, including any rules regarding:

 (1) the appearance of the agency's Internet site and the ease with which the site can be used;
 - (2) the use of the project seal; and
 - (3) marketing efforts under Subsection (g).
- (e) A state agency or local government that uses the project may charge a fee under Subchapter I if:
- the fee is necessary to recover the actual costs (1)directly and reasonably incurred by the agency or local government because of the project for:
 - the use of electronic payment methods; or (A)
- (B) interfacing with other information technology systems;
- (2) the fee does not include an amount to recover state agency or local government employee costs;
- (3) the state agency or local government approves the amount of the fee using the state agency's or local government's standard approval process for fee increases;
- (4) the chief financial officer for the state agency or local government certifies that the amount of the fee is necessary to recover the actual costs incurred because of the project; and
 - the department approves the amount of the fee.
- A local government may not charge a fee under Subsection (e) that is otherwise prohibited under Section 195.006 or 195.007, Local Government Code.
- A state agency that uses the project shall assist the (q) department with marketing efforts regarding the use of the project. Added by Acts 2001, 77th Leg., ch. 342, Sec. 5, eff. May 26, 2001. Amended by Acts 2003, 78th Leg., ch. 70, Sec. 1, eff. May 16, 2003; Acts 2003, 78th Leg., ch. 1216, Sec. 1, eff. June 20, 2003; Acts 2005, 79th Leg., ch. 1260, Sec. 1, eff. June 18, 2005; Acts 2005, 79th Leg., ch. 1292, Sec. 1, eff. June 18, 2005.

Sec. 2054.1115. ELECTRONIC PAYMENTS ON TEXASONLINE. state agency or local government that uses TexasOnline may use electronic payment methods, including the acceptance of credit and

debit cards, for point-of-sale, telephone, or mail transactions.

(b) The state agency or local government may charge a reasonable fee, as provided by Section 2054.111 or Subchapter I, to recover costs incurred through electronic payment methods used

under this section.

Added by Acts 2003, 78th Leg., ch. 1216, Sec. 2, eff. June 20, 2003.

Amended by Acts 2005, 79th Leg., ch. 1260, Sec. 2, eff. June 18, 2005; Acts 2005, 79th Leg., ch. 1292, Sec. 2, eff. June 18, 2005.

Sec. 2054.112. SECURITY REVIEW FOR NEW INTERNET SITES. state agency shall review its requirements for forms, data collection, and notarization when planning to deliver a service through the Internet to determine if the information is necessary and, if necessary, the appropriate level of authentication. Based on this review, the agency shall:

- (1)eliminate any unnecessary requirements; and
- (2) adjust security to the appropriate level for any necessary requirements.

- Added by Acts 2001, 77th Leg., ch. 342, Sec. 5, eff. May 26, 2001. Sec. 2054.113. DUPLICATION WITH TEXASONLINE. (a) This section does not apply to a state agency that is a university system or institution of higher education as defined by Section 61.003, Education Code.
- (b) A state agency may not duplicate an infrastructure component of TexasOnline, unless the program management office approves the duplication. In this subsection, "infrastructure" include the development of applications, and the

supporting platform, for electronic government projects.

(c) Before a state agency may contract with a third party for Internet application development that duplicates a TexasOnline function, the state agency must notify the department of its intent to bid for such services at the same time that others have the opportunity to bid. The program management office may exempt a state agency from this section if it determines the agency has fully complied with Section 2054.111.

Added by Acts 2001, 77th Leg., ch. 1272, Sec. 2.02, eff. June 15, 2001. Amended by Acts 2003, 78th Leg., ch. 1216, Sec. 3, eff. June 20, 2003; Acts 2005, 79th Leg., ch. 1260, Sec. 3, eff. June 18,

2005.

Sec. 2054.115. SALE OR LEASE OF SOFTWARE. (a) A state agency that develops automated information systems software may enter a contract with an individual or company for the sale, lease, marketing, or other distribution of the software.

(b) The state agency shall obtain under the contract a royalty, license right, or other appropriate means of securing appropriate compensation for the development of the software.

(c) Money received under the contract shall be deposited to the credit of the fund from which the development of the software was financed.

(d) To the extent of a conflict between this section and another provision of state law relating to automated information systems software, the other provision prevails.

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993.

Sec. 2054.116. SPANISH LANGUAGE CONTENT ON AGENCY (a) In this section, "person of limited English WEBSITES. proficiency" means a person whose primary language is other than English and whose English language skills are such that the person has difficulty interacting effectively with a state agency.

(b) Each state agency shall make a reasonable effort to ensure that Spanish-speaking persons of limited proficiency can meaningfully access state agency information

online.

In determining whether a state agency is providing meaningful access, an agency shall consider:

(1)the number or proportion of Spanish-speaking persons of limited English proficiency in the agency's eligible service population;

the frequency with which Spanish-speaking persons (2) of limited English proficiency seek information regarding the agency's programs;

(3) the importance of the services provided by the agency's programs; and

(4) the resources available to the agency.

In making a reasonable effort to provide meaningful access, the state agency must avoid:

(1) providing information in Spanish that is limited in scope;

(2) unreasonably delaying the provision of information in Spanish; and

(3) providing program information, including forms, notices, and correspondence, in English only.

(e) This section does not apply to interactive applications provided through TexasOnline.

Added by Acts 2005, 79th Leg., ch. 683, Sec. 1, eff. Sept. 1, 2005.

Sec. 2054.117. ELECTRONIC DATA PROCESSING CENTER. (a) Each state agency, if practicable, shall use the electronic data processing center operated by the comptroller in performing any of the agency's accounting and data processing activities that can be practically adapted to the use of the center's equipment.

(b) The comptroller shall permit the use of the center's computer and other data processing equipment by state agencies with or without charge under rules that ensure the proper use of the equipment for the efficient and economical management of state

government.

Added by Acts 1993, 73rd Leg., ch. 268, Sec. 1, eff. Sept. 1, 1993. Sec. 2054.118. MAJOR INFORMATION RESOURCES PROJECT. (a) A state agency may not spend appropriated funds for a major information resources project unless the project has been approved by:

(1)the Legislative Budget Board in the agency's biennial operating plan; and

(2) the quality assurance team.

- The department shall develop rules or guidelines for its review of information resources projects, including major guidelines for software development and quality assurance. The department shall also assist the Legislative Budget Board in evaluating the determinations about comparative costs and benefits that state agencies make under Subsection (c).
- A state agency that proposes to spend appropriated funds (c) for a major information resources project must first determine:
- the comparative benefits of using agency personnel (1)contrasted with using outside contractors to design the project; and
- the comparative total costs of leasing and of (2) purchasing the information resources and information resources technologies involved in the project, with those costs to be determined after taking into account the use of the resources and technologies over their lifetimes.
- (d) Before a state agency may initially spend appropriated funds for a major information resources project, the state agency must quantitatively define the expected outcomes and outputs for the project and provide that information to the quality assurance team.

Added by Acts 1995, 74th Leg., ch. 76, Sec. 5.26(k), eff. Sept. 1, 1995. Amended by Acts 1997, 75th Leg., ch. 606, Sec. 17, eff. Sept. 1, 1997; Acts 2001, 77th Leg., ch. 188, Sec. 9, eff. Sept. 1, 2001; Acts 2001, 77th Leg., ch. 1422, Sec. 3.03, eff. Sept. 1, 2001; Acts 2003, 78th Leg., ch. 1246, Sec. 9, eff. Sept. 1, 2003.

Sec. 2054.1181. OVERSIGHT OF MAJOR INFORMATION RESOURCES PROJECTS (a) The quality assurance team in coordination with the

PROJECTS. (a) The quality assurance team, in coordination with the governor, may recommend major information resources projects to the department for oversight. As part of this oversight, the department shall provide risk management, quality assurance services, independent project monitoring, and project management. A state agency with a project selected for oversight shall pay for oversight by the department and quality assurance team based on a funding model developed by the department.
(b) In performing its duties up

- duties under this section, the department shall:
 - (1)develop policies for the oversight of projects;
 - (2) implement project management standards; (3) use effective risk management strategies;
- (4)establish standards that promote the ability of information resources systems to operate with each other; and
- (5) industry best practices use reengineering when feasible.
- Repealed by Acts 2003, 78th Leg., ch. 1246, Sec. 29, (c) eff. Sept. 1, 2003.
- The quality assurance team shall (d) evaluate major information resources projects to determine if the projects are operating on time and within budget.
- (e) If the quality assurance team determines that a major information resources project is poorly managed or has excessive cost overruns, the quality assurance team may:
- establish a corrective action plan, including (1)modifications to the design, deployment, or costs related to the project; or
- discontinue the project, subject to Legislative Budget Board approval.
- The quality assurance team may review and analyze a project's risk to determine whether to approve a project for the expenditure of funds under Section 2054.118(a). When conducting this review, the quality assurance team shall comply with department rules and guidelines. A state agency shall provide the quality assurance team any information necessary for the quality assurance team to determine the project's potential risk. quality assurance team may approve a project without the review.
- The quality assurance team may require a state agency to (g) provide information on:
- (1)the status of а major information resources project;
- (2) the costs for major information resources а project;
- (3) the risk associated with a major information
- resources project; and (4) a major information resources project's general potential for success.

- (h) On request by the quality assurance team, the state auditor shall audit and review major information resources projects and the information provided by the state agencies under this section.
- (i) On request by the quality assurance team, the comptroller shall provide assistance regarding:
- (1) verifying the accuracy of information provided by state agencies on project costs under this section; and
- (2) determining a state agency's compliance with this section.

Added by Acts 2001, 77th Leg., ch. 1422, Sec. 3.02, eff. Sept. 1, 2001. Amended by Acts 2003, 78th Leg., ch. 1246, Sec. 10, 29, eff. Sept. 1, 2003.

Sec. 2054.1182. EVALUATION OF COMPLETED MAJOR INFORMATION RESOURCES PROJECTS. (a) After a major information resources project has been completed, the quality assurance team may require a state agency to evaluate and report on whether the project met its objectives or other expectations.

(b) The state auditor may:

- (1) provide an independent evaluation of the completed project to ensure the validity of the results reported under Subsection (a); and
- (2) send the evaluation to the legislative audit committee.

Added by Acts 2003, 78th Leg., ch. 1246, Sec. 11, eff. Sept. 1, 2003.

Sec. 2054.1183. ANNUAL REPORT ON MAJOR INFORMATION RESOURCES PROJECTS. Not later than December 1 of each year, the quality assurance team shall report on the status of major information resources projects to the:

(1) governor;

(2) lieutenant governor;

(3) speaker of the house of representatives;

- (4) presiding officer of the committee in the house of representatives with primary responsibility for appropriations; and
- (5) presiding officer of the committee in the senate with primary responsibility for appropriations.

 Added by Acts 2003, 78th Leg., ch. 1246, Sec. 11, eff. Sept. 1, 2003.
- Sec. 2054.1185. DELAY OF TECHNOLOGY INITIATIVE. (a) A state agency may request permission from the Legislative Budget Board and the budget division of the governor's office to delay implementation of a technology initiative, including a major information resources project as defined by Section 2054.118, if the implementation would significantly interfere with the state agency's ability to prepare adequately for the millennium date change and its attendant problems.
- (b) A request for permission for a delay must be submitted in writing to the Legislative Budget Board and the budget division of the governor's office. Those entities may require the requesting state agency to provide any information the entities consider necessary for the proper evaluation of the request and may require the department or any other state agency to assist in evaluating the request.
- (c) If the Legislative Budget Board and the budget division of the governor's office determine that a state agency has provided sufficient evidence of a need for a delay in implementation of a technology initiative, the agency shall be notified in writing of the determination and shall be permitted to delay implementation for the time specified by the Legislative Budget Board and the budget division of the governor's office.

Added by Acts 1999, 76th Leg., ch. 1498, Sec. 3, eff. Sept. 1, 1999.
Sec. 2054.119. BIDS OR PROPOSALS FOR INTERAGENCY
CONTRACTS. (a) A state agency may not enter into an interagency
contract for the receipt of information resources technologies,
including a contract with the department, unless the agency
complies with this section.

- (b) A state agency that proposes to receive information resources technologies under a contract with another state agency must first give public notice of a request for proposals or a request for bids.
- (c) A state agency may not enter into an interagency contract to receive information resources technologies if the agency receives a bid or proposal under Subsection (b) under which

the agency can receive the same or substantially the same technologies from a private vendor for less than the cost that would be incurred by the agency under the interagency contract. If a bid or proposal is received under Subsection (b) that would allow the agency to accomplish the application or project at an acceptable level of quality and for an acceptable period for a total cost to the state of less than the total cost to the state of the best proposed interagency contract, as that cost is determined by the department, a contract for the accomplishment of the application or project shall be awarded to the bidder with the lowest and best bid or to the offeror whose proposal is most advantageous to the state as determined from competitive sealed proposals.

(d) The department by rule may define circumstances in which certain interagency contracts that will cost less than a minimum amount established by the department are excepted from the requirements of this section or this chapter, if the department determines that it would be more cost-effective for the state. Added by Acts 1995, 74th Leg., ch. 76, Sec. 5.26(1), eff. Sept. 1, 1995.

Sec. 2054.120. ELECTRONIC MAIL ADDRESS. (a) A state agency shall establish an Internet electronic mail address for the agency. The state agency may publish the electronic mail address and use electronic mail to communicate with the public. The state agency may consult with the Department of Information Resources to establish its electronic mail address.

(b) In this section, "Internet" means the largest nonproprietary nonprofit cooperative public computer network, popularly known as the Internet.

Added by Acts 1997, 75th Leg., ch. 535, Sec. 1, eff. May 31, 1997; Acts 1997, 75th Leg., ch. 606, Sec. 18, eff. Sept. 1, 1997. Sec. 2054.121. COORDINATION WITH INSTITUTIONS OF HIGHER

Sec. 2054.121. COORDINATION WITH INSTITUTIONS OF HIGHER EDUCATION. (a) An institution of higher education shall coordinate its use of information technologies with other such institutions to more effectively provide education, research, and community service.

(b) The Information Technology Council for Higher Education consists of the chief information officer or equivalent employee of.

- (1) The Texas A&M University System;
- (2) The University of Texas System;
- (3) The Texas State University System;
- (4) The University of North Texas System;
- (5) The University of Houston System;
- (6) The Texas Tech University System; and
- (7) one institution of higher education, other than a public junior college, not included in a university system listed in this subsection who is selected by a majority of the chief executive officers of all the institutions of higher education, other than public junior colleges, not included in a listed university system.
- (c) Before adopting a proposed rule that applies to institutions of higher education, the department shall prepare, in consultation with the council established by Subsection (b), an analysis of the impact of the rule on institutions of higher education that includes consideration of:
- (1) the impact of the rule on the mission of higher education, student populations, and federal grant requirements;
- (2) alternate methods of implementation to achieve the purpose of the rule; and
- (3) exempting institutions of higher education from all or part of the requirements of the rule.
- (d) The department shall include its analysis as part of the notice of the proposed rule that the agency files with the secretary of state for publication in the Texas Register and shall provide copies to the governor, the lieutenant governor, and the speaker of the house of representatives.
- (e) Each department rule that applies to institutions of higher education and that is in effect on September 1, 2003, ceases to apply to institutions of higher education on September 1, 2004, unless readopted by the department on or after September 1, 2003, in a form that expressly applies to institutions of higher education. Added by Acts 1999, 76th Leg., ch. 1499, Sec. 1.14, eff. Sept. 1, 1999. Amended by Acts 2003, 78th Leg., ch. 1266, Sec. 3.02, eff. June 20, 2003.

Sec. 2054.122. COORDINATED TECHNOLOGY TRAINING. A state

agency each calendar quarter shall coordinate agency training for the use of information resources technologies with training offered or coordinated by the department. The agency shall use training offered or coordinated by the department if it meets agency requirements and is cost-competitive.

Added by Acts 1999, 76th Leg., ch. 1499, Sec. 1.14, eff. Sept. 1,

1999.

- Sec. 2054.123. STATE AGENCY SOFTWARE PORTFOLIO MANAGEMENT TRAINING. (a) The department, in consultation with the Texas Building and Procurement Commission, the state auditor, and the comptroller, shall create an interagency panel of representatives appointed by those agencies and officers to coordinate and maintain a training program to assist state agencies in performing software audits, managing software, and purchasing software and software licenses. Each state agency shall cooperate with the panel in the evaluation of the agency's needs for software management and shall donate agency resources to the evaluation of the agency as the panel requires.
- (b) The interagency panel initially shall concentrate on the software purchasing and management needs of the 20 state agencies that have the largest amounts budgeted for expenditures related to software. The 20 state agencies shall send employees, appropriately selected, to attend training programs developed under this section.
- (c) As soon as practicable, the interagency panel shall begin to conduct training programs in software management for employees and officers of state agencies. The panel may schedule a training program for an agency after consulting with the governing body of the agency. Each state agency shall cooperate with the panel in the training program and shall provide agency resources for the training program as the panel requires at no cost to the panel.

Added by Acts 1999, 76th Leg., ch. 860, Sec. 1, eff. Sept. 1, 1999. Renumbered from V.T.C.A., Government Code Sec. 2054.121 by Acts 2001, 77th Leg., ch. 1420, Sec. 21.001(66), eff. Sept. 1, 2001. Amended by Acts 2003, 78th Leg., ch. 785, Sec. 26, eff. Sept. 1, 2003.

- Sec. 2054.125. LINKING AND INDEXING INTERNET SITES. (a) All state agencies that maintain a generally accessible Internet site shall cooperate to facilitate useful electronic links among the sites. State agencies shall attempt to link their sites in such a manner that different sites from which persons can be expected to need information concurrently are linked.
- (b) Each state agency that maintains a generally accessible Internet site shall establish the site so that the site can be located easily through electronic means.
- (c) The department on request shall assist an agency to comply with this section.
- (d) Each state agency that maintains a generally accessible Internet site and that uses TexasOnline shall include a link to TexasOnline on the front page of the Internet site.

Added by Acts 1999, 76th Leg., ch. 1233, Sec. 3, eff. June 18, 1999. Renumbered from Sec. 2054.121 by Acts 2001, 77th Leg., ch. 1420, Sec. 21.001(68), eff. Sept. 1, 2001. Amended by Acts 2003, 78th Leg., ch. 70, Sec. 2, eff. May 16, 2003; Acts 2003, 78th Leg., ch. 70, Sec. 4, eff. June 20, 2003.

Sec. 2054.126. POSTING OF INFORMATION ON INTERNET. (a) The department shall adopt a policy that:

- (1) prescribes terms under which a person may use, copy information from, or link to a generally accessible Internet site maintained by or for a state agency; and
- site maintained by or for a state agency; and

 (2) protects the personal information of members of
 the public who access information from or through a generally
 accessible Internet site maintained by or for a state agency.
- accessible Internet site maintained by or for a state agency.

 (b) The department shall post the policy on its Internet site. A state agency shall prominently post a link to the policy statement on a generally accessible Internet site maintained by or for the agency.
 - (c) The policy shall include a statement:
- (1) generally allowing the use and reproduction of information on a state agency's Internet site without the state agency's permission, subject to specified conditions;
- (2) generally allowing linking from a web page to a page on a state agency's Internet site without the state agency's permission, subject to specified conditions;

- (3) prohibiting a state agency from charging a fee to access, use, reproduce information on, or link to its Internet site except to the extent the state agency is specifically authorized to do so by the legislature;
- (4) requiring that the state agency's Internet site be credited as the source of information reproduced from the site and requiring that the date that the material was reproduced from the site be clearly stated;
- (5) prohibiting a state agency from selling or releasing an e-mail address of a member of the public unless the member of the public affirmatively consents to the sale or release of the e-mail address; and
- (6) specifying other policies necessary to protect from public disclosure personal information submitted by a member of the public to a state agency's Internet site to the extent the information is:
 - (A) confidential;
 - (B) excepted from the requirements of Section

552.021; or

(C) protected by other law intended to protect a person's privacy interests.

- (d) Each state agency, other than an institution of higher education, that receives an aggregate amount of appropriations in the General Appropriations Act for a state fiscal biennium that exceeds \$175 million shall post the following information during the biennium on a generally accessible Internet site maintained by or for the agency:
- (1) an analysis of all agency expenditures during the two preceding state fiscal years that lists each county in the state and states for each county the amount of agency expenditures made in or for the benefit of the county;
- (2) if the information required to substantially comply with Subdivision (1) is not available, an analysis that approximates compliance with Subdivision (1) to the greatest possible extent by listing agency expenditures according to geographic regions of the state, to the extent possible, and by each field office of the agency;
- (3) a profile of the governing officer or of each member of the governing body of the agency that includes, among other information, the office address of the officer or member;
- other information, the office address of the officer or member;

 (4) a listing and description of all contracts with vendors that have a value exceeding \$100,000 that the agency has entered into and that are currently being performed or for which performance has not yet begun;
 - (5) a brief description of the agency's duties; and
- (6) an electronic link to the agency's rules as published in the electronic version of the Texas Administrative Code and an electronic link to any written procedure of the agency relating to agency hearings that is not contained in the electronic version of the Texas Administrative Code.
- (e) Each state agency that maintains a generally accessible Internet site or for which a generally accessible Internet site is maintained may post on the site any nonconfidential information related to the agency's programs, activities, or functions. Added by Acts 1999, 76th Leg., ch. 1573, Sec. 1, eff. Oct. 1, 1999. Amended by Acts 2001, 77th Leg., ch. 545, Sec. 3, eff. Sept. 1, 2001; Acts 2001, 77th Leg., ch. 710, Sec. 1, eff. Sept. 1, 2001. Renumbered from V.T.C.A., Government Code Sec. 2054.121 by Acts 2001, 77th Leg., ch. 1420, Sec. 21.001(69), eff. Sept. 1, 2001. Amended by Acts 2003, 78th Leg., ch. 1275, Sec. 2(81), eff. Sept. 1, 2003.
- Sec. 2054.127. INTERNET WEBSITE DEVELOPMENT: GRANTS AND ASSISTANCE. The department shall encourage each state agency to seek available grants and to work with public educational institutions and members of the business and industry community for the purpose of Internet website development and maintenance. Added by Acts 2001, 77th Leg., ch. 545, Sec. 4, eff. Sept. 1, 2001.
- Sec. 2054.128. ENVIRONMENTAL AND NATURAL RESOURCES AGENCIES INTERNET PORTAL. (a) State agencies that have jurisdiction over matters related to environmental protection or quality or to the development, conservation, or preservation of natural resources shall develop, in mutual cooperation with the department, a single information link, through the TexasOnline portal, to provide electronic access to information and services related to the agencies' authority and duties, including access to agency rules

and other public information.

(b) The department shall coordinate the efforts of the agencies in developing the information link to ensure that the efforts produce a link that is compatible with efforts of the task force conducted under Section 2054.062. If the department has a program management office, the department may delegate coordination of efforts under this section to that office.

Added by Acts 2001, 77th Leg., ch. 613, Sec. 1, eff. Sept. 1, 2001. Renumbered from V.T.C.A., Government Code Sec. 2054.127 by Acts 2003, 78th Leg., ch. 1275, Sec. 2(82), eff. Sept. 1, 2003.

Sec. 2054.129. ADVERTISING ONLINE OPTIONS. Each state

and

agency shall advertise the options for completing transactions with that agency online. Added by Acts 2005, 79th Leg., ch. 1260, Sec. 4, eff. June 18, 2005.

Sec. 2054.130. REMOVAL OF DATA FROM DATA PROCESSING EQUIPMENT; RULES. (a) A state agency shall permanently remove data from data processing equipment before disposing of or otherwise transferring the equipment to a person who is not a state agency or other agent of the state. This section applies only to equipment that will not be owned by the state after the disposal or other transfer.

- (b) The department shall adopt rules to implement this section. The rules must include rules that:
- (1) specify what types of data processing equipment are covered by this section, including computer hard drives and $\frac{1}{2}$

other memory components; (2) explain explain the acceptable methods for removal of data; and

adopt appropriate forms for use by state agencies (3) in documenting the removal process, including forms for documenting completion of the process.

Added by Acts 2005, 79th Leg., ch. 686, Sec. 1, eff. Sept. 1, 2005.

Sec. 2054.131. ELECTRONIC BENEFITS ENROLLMENT ADMINISTRATION SYSTEM. (a) In this section, "work site benefits plan" means a plan or other arrangement to provide to officers, employees, or former officers or employees:

(1) insurance, including health, life, and disability

insurance and health benefits plans;

(2) flexible spending accounts; or

(3) savings or retirement benefits.

If the State Council on Competitive Government and the Legislative Budget Board each determine that a cost savings may be realized through a private vendor selected under this section, the State Council on Competitive Government may implement a project that establishes a common electronic infrastructure through which each state agency, including any retirement system created by statute or by the constitution, shall:

(1)require its work site benefits plan participants to electronically:

(A) enroll in any work site benefits plans provided to the person by the state or a state agency;

add, change, or delete benefits; (B)

(C) sign any payroll deduction agreements to implement a contribution made to a plan in which the participant enrolls;

> (D) terminate participation in a voluntary plan;

(E) initiate account investment changes and withdrawals in a retirement plan;

(F) obtain information regarding plan benefits;

communicate with the plan administrator; and (2) administer its work site benefits plans electronically by using the project to:

(A) enroll new plan participants and, when appropriate, terminate plan participation;

(B) generate eligibility and enrollment reports

for plan participants; link (C) plan administration with

administration to facilitate payroll deductions for a plan; (D) facilitate billing single-source

arrangements between the agency and a plan provider; and (E) transmit and receive information regarding

the plan.

The infrastructure (c) electronic established under Subsection (a) may include TexasOnline, the Internet, intranets,

extranets, and wide area networks.

- (d) If the State Council on Competitive Government electronic infrastructure project under implements an section, the State Council on Competitive Government shall select and contract with a single private vendor to implement the project. The contract must require the application of the project to all state agencies without cost to the state until the project is initially implemented.
- The private vendor selected under Subsection (d) must (e) offer existing information resources technology for use in the project that:
- (1)will be available to all state agencies, including retirement systems;
- (2) includes each agency's work site benefits plan participants;
- will use, to the extent possible, the department's (3) information technology standards, including information security, and disaster recovery, and Internet-based technology privacy standards;
- (4)includes applications and a supporting platform already developed and used in connection with the electronic enrollment of work site benefits plans offered by other multiple plan providers;
- (5) is available for use with a wide variety of plan and benefit providers;
- easily modified to permit changes in (6) can bе benefits offered by the state or a state agency;
- (7) provides a solution to overcome limitations caused incompatibility of different legacy systems used by the different state agencies and plan providers;
- is available for use over the Internet through (8) existing or new websites or portals; and
 - is supported, to the extent necessary, by:
- (A) and laptop desktop enrollment and administration capabilities; and

(B) a telephone call center. Added by Acts 2003, 78th Leg., 3rd C.S., ch. 10, Sec. 13.01, eff. Oct. 20, 2003.

Sec. 2054.132. POSTING OF FORMS REQUIRED. Each state agency shall make available on its Internet website each of its forms used by the public.

Added by Acts 2005, 79th Leg., ch. 672, Sec. 1, eff. Sept. 1, 2005. SUBCHAPTER G. QUALITY ASSURANCE

Sec. 2054.151. PURPOSE AND FINDINGS. (a) The legislature intends that state agency information resources and information resources technologies projects will be successfully completed on time and within budget and that the projects will function and provide benefits in the manner the agency projected in its plans submitted to the department and in its appropriations requests submitted to the legislature.

The legislature finds that to ensure the successful (b) completion of all but the smallest or lowest risk projects, each state agency must develop and implement its own internal quality assurance procedures.

Added by Acts 1997, 75th Leg., ch. 606, Sec. 19, eff. Sept. 1, 1997. Sec. 2054.152. DEFINITION. In this subchapter, "internal quality assurance procedures" includes methods that an agency employs to identify and mitigate risks on its projects, to ensure that it follows established state technology standards, and to provide accountability for the money spent on its projects.

Added by Acts 1997, 75th Leg., ch. 606, Sec. 19, eff. Sept. 1, 1997. Sec. 2054.153. DEPARTMENT GUIDELINES. (a) The department by rule shall establish model guidelines for state agencies to use in developing their own internal quality assurance procedures.

- The department's quidelines must address:
 - planning project development; (1)
 - (2) determining the projected benefits of a project;
- (3) developing and implementing management control processes;
 - (4)projecting the budget for a project;
 - analyzing the risks of a project; (5)
- establishing standards by which the effectiveness (6) and efficiency of a project can be evaluated; and
- (7)evaluating and reporting on the project after implementation.

Added by Acts 1997, 75th Leg., ch. 606, Sec. 19, eff. Sept. 1, 1997. Sec. 2054.154. DEPARTMENT ASSISTANCE. The department shall establish a comprehensive technical assistance program to aid state agencies in developing and implementing their own internal quality assurance procedures.

Added by Acts 1997, 75th Leg., ch. 606, Sec. 19, eff. Sept. 1, 1997. Sec. 2054.155. EXEMPTION FOR CERTAIN PROJECTS. The department by rule may exempt state agency projects that fall below minimum cost and risk thresholds established by the department from requirement to implement internal quality the procedures.

Added by Acts 1997, 75th Leg., ch. 606, Sec. 19, eff. Sept. 1, 1997.

Sec. 2054.156. STATE AGENCY DUTIES. (a) Each state agency shall develop its own internal quality assurance procedures based on the department's model guidelines. Each state agency shall use its internal quality assurance procedures to evaluate each of its projects that is not exempt under Section 2054.155.

(b) The agency's information resources manager develop and oversee the implementation of the agency's internal quality assurance procedures except to the extent that the agency contracts with another governmental entity or with a private entity to develop or implement all or part of the procedures.

The agency's information resources manager (c) demonstrate in the agency strategic plan the extent to which the

agency uses its internal quality assurance procedures.

Added by Acts 1997, 75th Leg., ch. 606, Sec. 19, eff. Sept. 1, 1997. Sec. 2054.157. OVERSIGHT BY DEPARTMENT. (a) The department

may make formal recommendations to a state agency regarding the agency's need to develop, implement, or improve its internal quality assurance procedures.

The department shall report on state agencies' progress (b) implementing internal quality assurance developing and procedures as part of the department's biennial performance report.

Added by Acts 1997, 75th Leg., ch. 606, Sec. 19, eff. Sept. 1, 1997.

Sec. 2054.158. QUALITY ASSURANCE TEAM. The state auditor,
Legislative Budget Board, and department shall: The state auditor,

(1) create a quality assurance team to perform the duties specified in this chapter and other law; and

(2) specify in writing the responsibilities of the state auditor, Legislative Budget Board, and department performing the duties.

Added by Acts 2003, 78th Leg., ch. 1246, Sec. 13, eff. Sept. 1, 2003.

SUBCHAPTER H. TELECOMMUNICATIONS PLANNING AND OVERSIGHT COUNCIL Sec. 2054.201. COMPOSITION; TERMS. (a) The

telecommunications planning and oversight council is composed of: (1) a representative of the comptroller's office, appointed by the comptroller;

(2) the executive director of the Telecommunications Infrastructure Fund Board;

- (3) a representative of the Texas Building and Procurement Commission, appointed by the executive director of the commission;
- (4)a member representing the interests of state agencies with 1,000 employees or more, appointed by the lieutenant governor;
- a member representing the interests of agencies with fewer than 1,000 employees, appointed by the speaker of the house of representatives;
- (6) a member representing the interests institutions of higher education, appointed by the commissioner of higher education;
- (7) a member representing the interests The University of Texas System, appointed by the chancellor;
- (8) a member representing the interests of The Texas A&M University System, appointed by the chancellor;
- (9) a member representing the interests of public that are customers of school districts the consolidated
- telecommunications system, appointed by the governor;
 (10) a member representing the interests of local governments that are customers of the consolidated customers consolidated telecommunications system, appointed by the governor;
- (11) two public members with telecommunications expertise, appointed by the governor; and (12) a representative of the Health and Human Services

Commission, appointed by the commissioner of health and human services.

- Appointed members of the telecommunications planning and oversight council serve staggered two-year terms, with the terms of four or five members expiring August 31 each year, except that:
- the representative of the comptroller's office (1)serves at the discretion of the comptroller;
- (2) the representative of the Texas Building and Procurement Commission serves at the discretion of the executive director of the commission; and
- (3) the representative of the Health and Human Services Commission serves at the discretion of the commissioner of health and human services.
- (c) Repealed by Acts 2005, 79th Leg., ch. 1068, Sec. 3.01. Added by Acts 1997, 75th Leg., ch. 606, Sec. 20, eff. Sept. 1, 1997. Amended by Acts 2001, 77th Leg., ch. 1422, Sec. 4.04, eff. Sept. 1, 2001, 77th Leg., ch. 1422, Sec. 4.04, eff. Sept. 1, 2001, 77th Leg., ch. 1422, Sec. 4.04, eff. Sept. 1, 2001, 77th Leg., ch. 1422, Sec. 4.04, eff. Sept. 1, 2001, 77th Leg., ch. 1422, Sec. 4.04, eff. Sept. 1, 2001, 77th Leg., ch. 1422, Sec. 4.04, eff. Sept. 1, 2001, 77th Leg., ch. 2001, 77th Leg. Acts 2003, 78th Leg., ch. 1068, Sec. 1, eff. June 20, 2003;

- Acts 2005, 79th Leg., ch. 1068, Sec. 3.01, eff. Sept. 1, 2005.

 Sec. 2054.2011. DEFINITIONS. In this subchapter:

 (1) "Centralized capitol complex telephone system" means the system described in Section 2170.059.

 (2) "Consolidated telecommunications system" has the
- meaning assigned by Section 2170.001. Added by Acts 2001, 77th Leg., ch. 1422, Sec. 4.05, eff. Sept. 1,
- 2001. Sec. 2054.202. ADMINISTRATIVE PROVISIONS. (a) telecommunications planning and oversight council shall post notice of its meetings in accordance with the open meetings law, Chapter 551, in the manner required for a state governmental body under that chapter.
- provide department (b) shall the staff administrative support necessary for the telecommunications planning and oversight council to perform its duties under this subchapter.
- The telecommunications planning and oversight council may periodically elect one of its members to serve as presiding officer of the council.
- Added by Acts 1997, 75th Leg., ch. 606, Sec. 20, eff. Sept. 1, 1997. Amended by Acts 2001, 77th Leg., ch. 1422, Sec. 4.06, eff. Sept. 1, 2001.
- Sec. 2054.2025. LIMITATION OF LIABILITY. A member of the telecommunications planning and oversight council is not liable in a civil action for an act performed in good faith in the performance of the member's functions.
- Added by Acts 2003, 78th Leg., ch. 1068, Sec. 3, eff. June 20, 2003. Sec. 2054.203. TELECOMMUNICATIONS PLANNING AND POLICY. (a)

The telecommunications planning and oversight council shall comprehensively collect and manage telecommunications network information configuration about existing and telecommunications networks throughout state government.

- (b) The telecommunications planning and oversight council may require state agencies to submit to the council the agencies' network configuration information, but the council must use existing reports to gather the information if possible and minimize the reporting burden on agencies to the extent possible.
- The telecommunications planning and oversight council (c) system shall establish plans and policies for telecommunications services to be managed and operated by the department.
- The telecommunications planning and oversight council (d) shall develop a statewide telecommunications operating plan for all state agencies. The plan shall implement a statewide network and technical specifications that are binding include department.
- The department shall adopt appropriate policies and (e) standards that govern the cost-effective and efficient management, operation, and use of state telecommunications services and shall distribute those policies and standards to all state agencies.
- (f) Each state agency shall comply with the rules, policies,
- standards, and guidelines the department adopts under this section.

 (g) The telecommunications planning and oversight council shall perform strategic planning for all state telecommunications services in accordance with the guiding principles of the state strategic plan for information resources management.

Added by Acts 1997, 75th Leg., ch. 606, Sec. 20, eff. Sept. 1, 1997. Amended by Acts 2001, 77th Leg., ch. 1422, Sec. 4.07, eff. Sept. 1,

Sec. 2054.204. DEVELOPMENT PLAN STATE OF FOR TELECOMMUNICATIONS NETWORK. (a) The telecommunications planning and oversight council shall develop a plan for a state telecommunications network that will effectively and efficiently meet the long-term requirements of state government for voice, video, and computer communications, with the goal of achieving a centralized telecommunications network for single government.

(b) The plan must recognize that all state agencies, including institutions of higher education, are a single entity for

purposes of purchasing and the determination of tariffs.

(c) The plan must incorporate efficiencies obtained through of shared transmission services and open systems architecture as they become available, building on existing systems as appropriate. In developing the plan, the telecommunications planning and oversight council shall make use of the technical expertise of state agencies, including institutions of higher education.

Added by Acts 1997, 75th Leg., ch. 606, Sec. 20, eff. Sept. 1, 1997. Amended by Acts 2001, 77th Leg., ch. 1422, Sec. 4.08, eff. Sept. 1,

Sec. 2054.205. DEVELOPMENT OF SYSTEM. (a) telecommunications planning and oversight council shall develop functional requirements for a statewide system telecommunications services for all state agencies. Exis of Existing networks, as configured on September 1, 1991, of institutions of higher education are exempt from the requirements.

(b) The telecommunications planning and oversight council shall develop requests for information and proposals for a statewide system of telecommunications services for all state

agencies.

(c) Repealed by Acts 2003, 78th Leg., ch. 1068, Sec. 4.

Added by Acts 1997, 75th Leg., ch. 606, Sec. 20, eff. Sept. 1, 1997.

Amended by Acts 2001, 77th Leg., ch. 1422, Sec. 4.09, eff. Sept. 1, 2001; Acts 2003, 78th Leg., ch. 1068, Sec. 4, eff. June 20, 2003.

Sec. 2054.2051. OVERSIGHT OF SYSTEMS. (a) The

telecommunications planning and oversight council shall develop service objectives for the consolidated telecommunications system and the centralized capitol complex telephone system.

(b) The telecommunications planning and oversight council shall develop performance measures to establish cost-effective operations and staffing of the consolidated telecommunications system and the centralized capitol complex telephone system.

The telecommunications planning and oversight council shall review the status of all projects related to and the financial performance of the consolidated telecommunications system and the centralized capitol complex telephone system, including:

(1) a comparison between actual performance projected goals at least once every three months; and

(2) any benefit of contracting with private vendors to provide some or all of the systems at least once each year.

(d) The telecommunications planning and oversight council shall make recommendations to the board on ways to improve the operation of the consolidated telecommunications system and the centralized capitol complex telephone system based on its review of their performance and on concerns raised by using entities.

Added by Acts 2001, 77th Leg., ch. 1422, Sec. 4.10, eff. Sept. 1, 2001. Amended by Acts 2003, 78th Leg., ch. 1246, Sec. 14, eff. Sept. 1, 2003.

Sec. 2054.206. ANNUAL REPORT. The telecommunications planning and oversight council shall submit an annual report not telecommunications later than November 1 to the department and to each entity served by the consolidated telecommunications system or the centralized capitol complex telephone system. The report must include:

information about the accomplishment of service (1)objectives and other performance measures for management of the consolidated telecommunications system and the centralized capitol complex telephone system;

(2)information about the accounting and financial performance of the consolidated telecommunications system and the $% \left(1\right) =\left(1\right) \left(1\right) +\left(1\right) \left(1\right) \left(1\right) +\left(1\right) \left(1\right)$ centralized capitol complex telephone system;

estimates of savings to entities served by the

consolidated telecommunications system over standard rates available to state agencies that acquire telecommunications $\left(\frac{1}{2} \right)$ services directly;

(4) trends in network use, including the number of

users, workstations, and locations supported; and

(5) rate information for services provided by the consolidated telecommunications system and the centralized capitol complex telephone system.

Added by Acts 1997, 75th Leg., ch. 606, Sec. 20, eff. Sept. 1, 1997. Amended by Acts 2001, 77th Leg., ch. 1422, Sec. 4.11, eff. Sept. 1, 2001; Acts 2003, 78th Leg., ch. 1068, Sec. 2, eff. June 20, 2003. Sec. 2054.207. REPORT TO LEGISLATURE. The

LEGISLATURE. The telecommunications planning and oversight council shall report biennially to the legislature not later than October 1 of each even-numbered year on the status of the current plan for a state telecommunications network and on the progress state government has made towards accomplishing the goals of the plan. The report shall consolidated telecommunications system performance, address centralized capitol complex telephone system performance, telecommunications system needs, and recommended statutory changes to enhance system capability and cost-effectiveness.

Added by Acts 1997, 75th Leg., ch. 606, Sec. 20, eff. Sept. 1, 1997.

Amended by Acts 2001, 77th Leg., ch. 1422, Sec. 4.12, eff. Sept. 1,

2001.

SUBCHAPTER I. TEXASONLINE PROJECT

- Sec. 2054.251. DEFINITIONS. In this subchapter:
 (1) Repealed by Acts 2005, 79th Leg., ch. 1260, Sec. 24(1).
- (2) Repealed by Acts 2005, 79th Leg., ch. 1260, Sec. 24(1) and Acts 2005, 79th Leg., ch. 1292, Sec. 12(1).
- (3) "Licensing entity" means a department, commission, board, office, or other agency of the state or a political subdivision of the state that issues an occupational license.
- "Local government" means a county, municipality, (4) special district, school district, junior college district, or other political subdivision of the state.
- license" (5) "Occupational means license. certificate, registration, permit, or other form of authorization, including a renewal of the authorization, that:
- (A) a person must obtain to practice or engage in a particular business, occupation, or profession; or
- (B) a facility must obtain before a particular business, occupation, or profession is practiced or engaged in within the facility.
- "Project" means the project implemented under (6) Section 2054.252.
- Added by Acts 2001, 77th Leg., ch. 342, Sec. 3, eff. May 26, 2001. Amended by Acts 2003, 78th Leg., ch. 1216, Sec. 5, eff. June 20, 2003; Acts 2005, 79th Leg., ch. 1260, Sec. 24(1), eff. June 18, 2005; Acts 2005, 79th Leg., ch. 1292, Sec. 12(1), eff. June 18, 2005.
- Sec. 2054.252. TEXASONLINE PROJECT. (a) The department "TexasOnline" shall implement a project designated establishes a common electronic infrastructure through which state agencies and local governments, including licensing entities, may by any method:
- (1)send and receive documents or required payments to and from:
 - members of the public; (A)
- persons who are regulated by the agencies or (B) local governments; and
 - (C) the agencies and local governments;
- (2) receive applications for original and licenses and permits, including occupational licenses, complaints about occupational license holders, and other documents for filing from members of the public and persons who are regulated by a state agency or local government that, when secure access is necessary, can be electronically validated by the agency, local government, member of the public, or regulated person;
 (3) send original and renewal occupational licenses to
- persons regulated by licensing entities;
- (4) send profiles of occupational license holders to persons regulated by licensing entities and to the public;
 - (5) store information; and
 - (6) provide and receive any other service to and from

the agencies and local governments or the public.

- The electronic infrastructure established by the (b) Subsection under (a) may include the Internet, intranets, extranets, and wide area networks.
- (c) The department may implement this section in phases. Each state agency or local government that chooses to participate in the project and each licensing entity shall comply with the schedule established by the department.
- (d) The department may contract with a private vendor to implement this section.
- (e) The department shall charge fees to licensing entities as provided by this subchapter in amounts sufficient to cover the cost of implementing this section with respect to licensing entities. The department shall charge a subscription fee to be paid by each licensing entity. The department may not charge the subscription fee until the service for which the fee is charged is available on the Internet. If the department determines that the transaction costs exceed the maximum increase in occupational license issuance or renewal fees allowed under Subsection (g), the department may also charge a reasonable convenience fee to be recovered from a license holder who uses the project for online issuance or renewal of a license.
- (f) The department may exempt a licensing entity from subscription fees under Subsection (e) if the department determines that the licensing entity has established an Internet portal that is performing the functions described by Subsection (a).

 (g) Each licensing entity shall increase the occupational
- license issuance or renewal fees imposed by the licensing entity by an amount sufficient to cover the cost of the subscription fee imposed on the licensing entity under Subsection (e) but not to exceed:
 - \$5 for an annual occupational license;
 - (2) \$10 for a biennial occupational license; or
- (3) the amount necessary to cover the cost of the subscription fee imposed on the licensing entity under Subsection (e) for permits or facilities licenses.
- Added by Acts 2001, 77th Leg., ch. 342, Sec. 3, eff. May 26, 2001. Amended by Acts 2003, 78th Leg., ch. 1216, Sec. 15, eff. June 20, 2003; Acts 2005, 79th Leg., ch. 1260, Sec. 6, eff. June 18, 2005; Acts 2005, 79th Leg., ch. 1292, Sec. 3, eff. June 18, 2005. Sec. 2054.259. GENERAL POWERS AND DUTIES OF DEPARTMENT. The
- department shall:
- (1)develop policies related to operation of project;
- approve or disapprove services to be provided by (2) the project;
 - operate and promote the project;
 - (4)oversee contract performance for the project;
 - (5) comply with department financial requirements;
- oversee money generated for the operation and (6) expansion of the project;
- (7)develop project pricing policies, including policies regarding any fees that a state agency, including the department, or a local government may charge for a transaction that uses the project;
- evaluate participation in the project to determine (8) if performance efficiencies or other benefits and opportunities are gained through project implementation; and
- (9) (9) perform periodic operational facilities of the project. security audits of the
- Added by Acts 2001, 77th Leg., ch. 342, Sec. 3, eff. May 26, 2001. Amended by Acts 2003, 78th Leg., ch. 1216, Sec. 13, eff. June 20, 2003; Acts 2005, 79th Leg., ch. 1260, Sec. 7, eff. June 18, 2005; Acts 2005, 79th Leg., ch. 1292, Sec. 5, eff. June 18, 2005.

 Sec. 2054.2591. FEES. (a) The department shall set fees
- that a state agency, including the authority, or a local government may charge for a transaction that uses the project. The department shall set fees at amounts sufficient to recover the direct and indirect costs of the project and provide a reasonable rate of return to the department.
- (b) The department shall charge a state agency or local government a fee for all services provided to that entity.
- (c) A fee set by the department for using the project is in addition to any other statutory fees. The revenue collected from the fees must be used to support the project, including the recovery

of project costs.

(d) No fee may be charged to a person authorized to file electronically under Section 195.003, Local Government Code, for filing, recording, access to, or electronic copies of a real property record subject to the provisions of Chapter 195, Local Government Code, except as provided in Section 195.006 or 195.007, Local Government Code.

Added by Acts 2005, 79th Leg., ch. 1260, Sec. 8, eff. June 18, 2005;

Acts 2005, 79th Leg., ch. 1292, Sec. 6, eff. June 18, 2005.

Sec. 2054.2592. FEE EXEMPTION; BARBER AND COSMETOLOGY BOARDS. The department may not charge the State Board of Barber Examiners or the Texas Cosmetology Commission a fee to use the project for the issuance or renewal of an occupational license.

Added by Acts 2005, 79th Leg., ch. 1260, Sec. 8, eff. June 18, 2005. Sec. 2054.2595. FEE EXEMPTIONS. The authority may not charge the State Board of Barber Examiners or the Texas Cosmetology Commission a fee to use the project for the issuance or renewal of an occupational license.

Added by Acts 2005, 79th Leg., ch. 1292, Sec. 6, eff. June 18, 2005.

Sec. 2054.260. REPORTING REQUIREMENTS. (a) Not later than September 1 of each even-numbered year, the department shall report on the status, progress, benefits, and efficiency gains of the project. The department shall provide the report to:

- (1)the presiding officer of each house the legislature;
- (2) the chair of each committee in the legislature that has primary jurisdiction over the department;

(3) the governor; and

(4)each local state agency or government

- participating in the project.

 (b) Not later than September 1 of each even-numbered year, the department shall report on financial matters, including project costs and revenues, and on any significant issues regarding contract performance on the project.
 - The department shall provide the report to:
- officer of each house (1) the presiding of the legislature; and
- (2) the chair of each committee in the legislature with primary jurisdiction over the department. Added by Acts 2001, 77th Leg., ch. 342, Sec. 3, eff. May 26, 2001. Amended by Acts 2005, 79th Leg., ch. 1260, Sec. 9, eff. June 18, 2005.
- Sec. 2054.2605. REPORTING REQUIREMENTS: LICENSING ENTITIES. (a) Each licensing entity shall report to the Legislative Budget Board on the licensing entity's progress in using the project in performing the functions described by Section 2054.252(a).
- (b) This section applies only to a licensing entity for which the department has begun implementation of the project under the schedule established by the department.
- (c) A report required by this section shall be submitted every six months according to a reporting schedule established by the Legislative Budget Board.
- Added by Acts 2001, 77th Leg., ch. 342, Sec. 3, eff. May 26, 2001. Amended by Acts 2005, 79th Leg., ch. 1260, Sec. 10, eff. June 18, 2005.
- Sec. 2054.2606. REPORTING PROFILE INFORMATION. (a) following licensing entities shall establish a profile system consisting of the specific license holder information prescribed by Subsection (c):
- (1)Texas Board of Chiropractic Examiners, with respect to chiropractors;
- (2) Texas State Board of Podiatric Medical Examiners, with respect to podiatrists;
- (3) State Board of Dental Examiners, with respect to dentists;
- (4)Texas Optometry Board, with respect optometrists and therapeutic optometrists;
 (5) Texas Board of Physical Therapy Examiners, with
- respect to physical therapists and physical therapy facilities;
- (6) Texas Board of Occupational Therapy Examiners, with respect to occupational therapists and occupational therapy facilities;
- (7)Texas State Board of Examiners of Psychologists, with respect to psychologists; and

- (8) Texas State Board of Pharmacy, with respect to pharmacists and pharmacies.
- A licensing entity other than a licensing entity listed in Subsection (a) is encouraged to establish a profile system consisting of the specific license holder information prescribed by Subsection (c).
- (c) A licensing entity that establishes a profile system under this section shall determine the information to be included in the system and the manner for collecting and reporting the information. At a minimum, the entity shall include the following information in the profile system:
 (1) the name of the license holder and the address and

telephone number of the license holder's primary practice location;

- (2) whether the license holder's patient, client, user, customer, or consumer service areas, as applicable, are
- accessible to disabled persons, as defined by federal law;
 (3) the type of language translating including translating services for a person with impairment of hearing, that the license holder provides for patients, clients, users, customers, or consumers, as applicable;
- (4) if applicable, insurance information, including whether the license holder participates in the state child health plan under Chapter 62, Health and Safety Code, or the Medicaid program;
- (5) the education and training received by the license holder, as required by the licensing entity;
- (6) any specialty certification held by the license holder;
- (7) the number of years the person has practiced as a license holder; and
- if applicable, any hospital affiliation of the (8) license holder.
- The department shall adopt rules to prescribe the amount of the fee to be collected by a state agency that establishes a profile system for its license holders.
- The department shall adopt additional (e) necessary to assist in the funding and administration of the profile systems established by state agencies, including rules prescribing policies for vendor contracts relating to the collection and entry of profile data.

 Added by Acts 2001, 77th Leg., ch. 342, Sec. 3, eff. May 26, 2001.

 Amended by Acts 2005, 79th Leg., ch. 1260, Sec. 11, eff. June 18,

2005.

- Sec. 2054.261. ASSISTANCE AND COORDINATION WITH OTHER GOVERNMENTAL ENTITIES. The department shall:

 (1) assist state agencies and local governments in researching and identifying potential funding sources for the project;
- (2) assist state agencies and local governments in
- using the project;
 (3) assist the legislature and other state leadership in coordinating electronic government initiatives; and
- (4) coordinate operations between state agencies and local governments to achieve integrated planning for the project. Added by Acts 2001, 77th Leg., ch. 342, Sec. 3, eff. May 26, 2001. Amended by Acts 2005, 79th Leg., ch. 1260, Sec. 12, eff. June 18, 2005.
- Sec. 2054.262. RULES. The department shall adopt rules regarding operation of the project.
 Added by Acts 2001, 77th Leg., ch. 342, Sec. 3, eff. May 26, 2001.
 Amended by Acts 2005, 79th Leg., ch. 1260, Sec. 13, eff. June 18,
- Sec. 2054.263. SEAL. The department shall adopt an icon, symbol, brand, seal, or other identifying device to represent the project.
- Added by Acts 2001, 77th Leg., ch. 342, Sec. 3, eff. May 26, 2001. Amended by Acts 2005, 79th Leg., ch. 1260, Sec. 14, eff. June 18, 2005.
- Sec. 2054.266. DONATIONS AND GRANTS. The department may request and accept a donation or grant from any person for use by the department in implementing or managing the project.

Added by Acts 2001, 77th Leg., ch. 342, Sec. 3, eff. May 26, 2001. Amended by Acts 2005, 79th Leg., ch. 1260, Sec. 15, eff. June 18, 2005.

Sec. 2054.268. CONTRACTS; CONFLICT OF INTEREST. A contract

entered into between the authority and another state agency or a local government is not void for the sole reason that a member of the authority also serves on the governing body of the state agency or local government with which the contract was entered.

Added by Acts 2003, 78th Leg., ch. 1216, Sec. 14, eff. June 20, 2003.

Sec. 2054.269. INTELLECTUAL PROPERTY RIGHTS. department may exercise all intellectual property rights regarding the project, including prevention of other persons from using names or designs similar to those used by the project to market products. Added by Acts 2003, 78th Leg., ch. 1216, Sec. 14, eff. June 20, 2003.

Sec. 2054.270. MOTOR VEHICLE REGISTRATIONS. For purposes of this chapter, the renewal of a motor vehicle registration is a state service.

Added by Acts 2003, 78th Leg., ch. 1216, Sec. 14, eff. June 20, 2003.

Sec. 2054.271. AUTHENTICATION OF INDIVIDUAL IDENTITIES AND SIGNATURES; RULES. (a) The department or another state agency or local government that uses the project may use the Department of Public Safety's or another state agency's database, as appropriate, to authenticate an individual's identity on the project.

The authentication allowed by this section may be used by the state agency or local government as an alternative to requiring a notarized document, a document signed by a third party,

or an original signature on a document.

(c) The department may adopt rules regarding the use of a standardized database for authentication under this section. Added by Acts 2003, 78th Leg., ch. 1216, Sec. 14, eff. June 20, 2003. Amended by Acts 2005, 79th Leg., ch. 1260, Sec. 16, eff. June 18, 2005.

Sec. 2054.272. BUSINESS PERMITS AND LICENSES INTERNET PORTAL.

- Text of section as added by Acts 2005, 79th Leg., ch. 672, Sec. 2

 (a) A state agency that has jurisdiction over matters related to occupational licenses, including a licensing entity of this state, shall develop in cooperation with the authority a link through the TexasOnline portal.
- (b) The link shall provide streamlined access to each occupational license listed on TexasOnline.
- The authority may not charge a fee to implement this

Added by Acts 2005, 79th Leg., ch. 672, Sec. 2, eff. Sept. 1, 2005. Text of section as added by Acts 2005, 79th Leg., ch. 1292, Sec. 9, see Sec. 2054.272, post.
Sec. 2054.272. INDEPENDENT ANNUAL AUDIT.

- Text of section as added by Acts 2005, 79th Leg., ch. 1292, Sec. 9

 (a) Not later than August 1 of each year, the vendor operating the TexasOnline portal shall have an audit of the vendor's finances associated with management and operation of the TexasOnline portal performed by an independent certified public accountant selected by the state, paid by the portal vendor.

 (b) Not later than August 15 of each year, the authority shall provide a copy of the audit report to.
- shall provide a copy of the audit report to:
- presiding officer (1)the of each house legislature; and
- (2) the chair of each committee in the legislature that has primary jurisdiction over the department.
- The authority shall keep a copy of the audit report and (C) make the audit report available for inspection by any interested person during regular business hours.

Added by Acts 2005, 79th Leg., ch. 1292, Sec. 9, eff. June 18, 2005. For text of section as added by Acts 2005, 79th Leg., ch. 672, Sec. 2, see Sec. 2054.272, ante. Sec. 2054.273. INDEPENDENT ANNUAL AUDIT.

Text of section as added by Acts 2005, 79th Leg., ch. 1260, Sec. 17

- Not later than August 1 of each year, any private vendor (a) chosen to implement or manage the project shall have an audit of the vendor's finances associated with the management and operation of the project performed by an independent certified public accountant selected by the state. The vendor shall pay for the audit and shall have a copy of the audit provided to the department.
- Not later than August 15 of each year, the department (b) shall provide a copy of the audit report to:
 - (1)the presiding officer of each house of

legislature; and

(2) the chair of each committee in the legislature

with primary jurisdiction over the department.

The department shall keep a copy of the audit report and (C) make the audit report available for inspection by any interested

person during regular business hours. Added by Acts 2005, 79th Leg., ch. 1260, Sec. 17, eff. June 18,

For text of section as added by Acts 2005, 79th Leg., ch. 1292, Sec. 10, see Sec. 2054.273, post. Sec. 2054.273. COLLECTION AND FORWARDING OF FEES.

- Text of section as added by Acts 2005, 79th Leg., ch. 1292, Sec. 10
- (a) A state agency or a vendor, as determined by the authority, shall collect all fees charged to use the project. If a state agency collects the fees charged to use the project, the state agency shall forward the fees to the vendor, if the state has contracted with a vendor under Section 2054.252(d). If the state has not contracted with a vendor, the state agency shall forward to the state an amount equal to the state's share of the fees. If a vendor collects or receives the fees charged for use of the project, it shall forward to the state an amount equal to the state's share of the fees as provided by the vendor's contract with the department.
- (b) A person that pays a fee for using the project may recover the fee in the ordinary course of business.

Added by Acts 2005, 79th Leg., ch. 1292, Sec. 10, eff. June 18,

For text of section as added by Acts 2005, 79th Leg., ch. 1260, Sec.

17, see Sec. 2054.273, ante. Sec. 2054.274. RECOVERY OF FEES. A person that pays a fee for using the project may recover the fee in the ordinary course of business.

Added by Acts 2005, 79th Leg., ch. 1260, Sec. 17, eff. June 18, 2005.

SUBCHAPTER J. TEXAS PROJECT DELIVERY FRAMEWORK

Sec. 2054.301. APPLICABILITY. This subchapter applies only to a major information resources project. Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.06, eff. Sept. 1, 2005.

Sec. 2054.302. GUIDELINES; FORMS. (a) A state agency shall prepare each document required by this subchapter in a manner consistent with department guidelines.

The department, in consultation with the Legislative Budget Board and state auditor's office, shall develop and provide guidelines and forms for the documents required by this subchapter.

(c) The department shall work with state agencies in developing the guidelines and forms.

Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.06, eff. Sept. 1, 2005.

Sec. 2054.303. BUSINESS CASE AND STATEWIDE IMPACT ANALYSIS. (a) For each proposed major information resources project, a state agency must prepare:

- (1) a business case providing the initial justification for the project, including the anticipated return on investment in terms of cost savings and efficiency for the project; and
- (2) a statewide impact analysis of the project's effect on the state's common information resources infrastructure, including the possibility of reusing code or other resources.

The agency shall file the documents with the department, Legislative Budget Board, and state auditor's office when the

agency files its legislative appropriations request.

The department shall use the analysis to ensure that the (c) proposed project does not unnecessarily duplicate existing statewide information resources technology. Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.06, eff. Sept. 1,

Sec. 2054.304. PROJECT PLANS. (a) A state agency shall develop a project plan for each major information resources project.

(b) Except as provided by Subsection (c), the state agency must file the project plan with the quality assurance team and the Texas Building and Procurement Commission before the agency:

spends more than 10 percent of allocated funds for (1)

the project; or

2005.

- (2) first issues a vendor solicitation for the project.
- (c) Unless the project plan has been filed under this section:
- (1) the Texas Building and Procurement Commission may not issue a vendor solicitation for the project; and
- (2) the agency may not post a vendor solicitation for the project in the state business daily under Section 2155.083. Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.06, eff. Sept. 1, 2005.

Sec. 2054.305. PROCUREMENT PLAN AND METHOD FOR MONITORING CONTRACTS. Before issuing a vendor solicitation for a project, the state agency must develop, consistent with department guidelines:

(1) a procurement plan with anticipated service levels

and performance standards for each vendor; and

(2) a method to monitor changes to the scope of each contract.

Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.06, eff. Sept. 1, 2005.

Sec. 2054.306. POST-IMPLEMENTATION REVIEW. After implementation of a major information resources project, a state agency shall prepare a post-implementation review. The agency shall provide the review to the agency's executive director, the department, and the state auditor's office.

Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.06, eff. Sept. 1, 2005.

Sec. 2054.307. APPROVAL OF DOCUMENTS AND CONTRACT CHANGES. (a) A state agency's executive director, information resources manager, designated project manager, and the agency employee in charge of information security for the agency must approve and sign:

(1) each document required by this subchapter; and

(2) if the department requires the approval and signatures, any other document related to this subchapter.

(b) The state agency's executive director must approve a proposed contract amendment or change order for a major information resources project if the amendment or change order:

(1) changes the monetary value of the contract by more than 10 percent; or

(2) significantly changes the completion date of the contract.

Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.06, eff. Sept. 1, 2005.

SUBCHAPTER K. ELECTRONIC SYSTEM FOR OCCUPATIONAL LICENSING TRANSACTIONS

Sec. 2054.351. DEFINITIONS. In this subchapter, "licensing entity" and "occupational license" have the meanings assigned those terms by Section 2054.251.

Added by Acts 2001, 77th Leg., ch. 353, Sec. 1, eff. Sept. 1, 2001. Amended by Acts 2003, 78th Leg., ch. 1216, Sec. 6, eff. June 20, 2003. Renumbered from V.T.C.A., Government Code Sec. 2054.251 by Acts 2003, 78th Leg., ch. 1275, Sec. 2(83), eff. Sept. 1, 2003. Amended by Acts 2005, 79th Leg., ch. 1260, Sec. 18, eff. June 18, 2005.

Sec. 2054.352. APPLICABILITY. (a) The following licensing entities shall participate in the system established under Section 2054.353:

- (1) Texas Board of Chiropractic Examiners;
- (2) Court Reporters Certification Board;
- (3) State Board of Dental Examiners;
- (4) Texas Funeral Service Commission;
- (5) Texas Board of Professional Land Surveying;
- (6) Texas State Board of Medical Examiners;
- (7) Board of Nurse Examiners;
- (8) Texas Optometry Board;
- (9) Texas Structural Pest Control Board;
- (10) Texas State Board of Pharmacy;
- (11) Executive Council of Physical Therapy and Occupational Therapy Examiners;
 - (12) Texas State Board of Plumbing Examiners;
 - (13) Texas State Board of Podiatric Medical Examiners;
 - (14) Board of Tax Professional Examiners;
 - (15) Polygraph Examiners Board;
 - (16) Texas State Board of Examiners of Psychologists;
 - (17) State Board of Veterinary Medical Examiners;

- (18)Texas Real Estate Commission;
- Texas Appraiser Licensing and Certification (19)

Board;

- (20)Texas Department of Licensing and Regulation;
- Texas State Board of Public Accountancy; (21)
- (22) State Board for Educator Certification;
- (23)Texas Board of Professional Engineers;
- (24)Department of State Health Services; (25) Texas Board of Architectural Examiners;
- Texas Racing Commission; (26)
- (27)Commission on Law Enforcement Officer Standards and Education; and
 - (28)Texas Private Security Board.
- The department may add additional agencies as system (b) capabilities are developed.
- (c) A licensing entity other than an entity listed by Subsection (a) may participate in the system established under Section 2054.353, subject to the approval of the department. Added by Acts 2001, 77th Leg., ch. 353, Sec. 1, eff. Sept. 1, 2001. Amended by Acts 2003, 78th Leg., ch. 553, Sec. 2.007, eff. Feb. 1, 2004; Acts 2003, 78th Leg., ch. 1216, Sec. 7, eff. June 20, 2003. Renumbered from V.T.C.A., Government Code Sec. 2054.252 and amended by Acts 2003, 78th Leg., ch. 1275, Sec. 2(83), 3(28), eff. Sept. 1, 2003. Amended by Acts 2005, 79th Leg., ch. 728, Sec. 8.017, 8.018, eff. Sept. 1, 2005; Acts 2005, 79th Leg., ch. 798, Sec. 4.03, eff. Sept. 1, 2005; Acts 2005, 79th Leg., ch. 1260, Sec. 19, eff. June 18, 2005.
- Sec. 2054.353. ELECTRONIC SYSTEM FOR OCCUPATIONAL LICENSING TRANSACTIONS. (a) The department shall administer a common electronic system using the Internet through which a licensing entity can electronically:
- (1) send occupational licenses and other documents to persons regulated by the licensing entity and to the public;
- (2) receive applications for occupational licenses and other documents for filing from persons regulated by the licensing entity and from the public, including documents that can be electronically signed if necessary; and
- (3) receive required payments from persons regulated by the licensing entity and from the public.
- (b) The department may implement this section in phases. Each licensing entity that participates in the system established under this section shall comply with the schedule established by the department.
- (C) The department may use any Internet portal established under a demonstration project administered by the department.
- The department may exempt a licensing entity (d) participating in the system established by this section if the department determines that:
- (1) the licensing entity has established an Internet portal that allows the performance of the functions described by Subsection (a); or
- (2) online license renewal for the licensing entity would not be cost-effective or in the best interest of the project. Added by Acts 2001, 77th Leg., ch. 353, Sec. 1, eff. Sept. 1, 2001. Amended by Acts 2003, 78th Leg., ch. 1216, Sec. 9, eff. June 20, 2003. Renumbered from V.T.C.A., Government Code Sec. 2054.253 by Acts 2003, 78th Leg., ch. 1275, Sec. 2(83), eff. Sept. 1, 2003. Amended by Acts 2005, 79th Leg., ch. 1260, Sec. 20, eff. June 18, 2005. 2005.
- Sec. 2054.354. STEERING COMMITTEE. (a) steering committee for electronic occupational licensing transactions consists of a representative of each of the following, appointed by its governing body:
- (1)each licensing listed by entity Section 2054.352(a); and (2) the department.
- The governing body of a licensing entity described by
- Section 2054.352(c) may appoint a representative to the committee.

 (c) A member of the committee serves at the will of the entity that appointed the member.
- The representative of the department is the presiding officer of the committee. The committee shall meet as prescribed by committee procedures or at the call of the presiding officer.
- The committee shall advise the department regarding the (e) department's implementation of Section 2054.353.

Chapter 2110 does not apply to the size, composition, or duration of the committee. Any reimbursement of the expenses of a member of the committee may be paid only from funds available to the

member of the committee may be paid only from funds available to the governmental entity the member represents.

Added by Acts 2001, 77th Leg., ch. 353, Sec. 1, eff. Sept. 1, 2001.

Amended by Acts 2003, 78th Leg., ch. 1216, Sec. 10, eff. June 20, 2003. Renumbered from V.T.C.A., Government Code Sec. 2054.254 and amended by Acts 2003, 78th Leg., ch. 1275, Sec. 2(83), 3(29), eff. Sept. 1, 2003 Amended by Acts 2005, 79th Leg., ch. 728, Sec. 8.019, eff. Sept. 1, 2005.

Sec. 2054.355. CHANGE OF ADDRESS AND OTHER INFORMATION. (a)

The system adopted under Section 2054.253, as added by Chapter 353, Acts of the 77th Legislature, Regular Session, 2001, must allow a person regulated by one or more licensing authorities to file a single change of address on-line with the department. The department shall provide the new address to each appropriate licensing authority.

The department may expand the system to additional categories of updated information that license holders

may need to provide to more than one licensing authority.

(c) If the department uses TexasOnline to implement the system, the department may recover costs incurred under this section as provided by Section 2054.252, as added by Chapter 342, Acts of the 77th Legislature, Regular Session, 2001.

Added by Acts 2003, 78th Leg., ch. 514, Sec. 1, eff. Sept. 1, 2003; Acts 2003, 78th Leg., ch. 816, Sec. 25.001, eff. Sept. 1, 2003. Renumbered from V.T.C.A., Government Code Sec. 2054.255 by Acts

2005, 79th Leg., ch. 728, Sec. 23.001(38), eff. Sept. 1, 2005. Sec. 2054.356. SHARING OF INFORMATION. (a) Each licensing authority shall electronically share information regarding license holders, especially information regarding disciplinary information, with other licensing authorities to the extent it is feasible to do so and allowed by other law, under appropriate controls for the privacy, security, accuracy, and, when applicable, confidentiality of the information.

A licensing authority may only use information it electronically under this section for regulatory (b) receives electronically

Added by Acts 2003, 78th Leg., ch. 514, Sec. 1, eff. Sept. 1, 2003; Acts 2003, 78th Leg., ch. 816, Sec. 25.001, eff. Sept. 1, 2003. Renumbered from V.T.C.A., Government Code Sec. 2054.256 by Acts 2005, 79th Leg., ch. 728, Sec. 23.001 (38), eff. Sept. 1, 2005.

SUBCHAPTER L. STATEWIDE TECHNOLOGY CENTERS Sec. 2054.375. DEFINITION. In this subchapter, "statewide technology center" means a statewide technology center established

or operated under this subchapter.

Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.07, eff. Sept. 1, 2005. Sec. 2054.376. APPLICABILITY. (a) This subchapter applies

technologies, to all information resources other telecommunications services, that are:

- (1) obtained by a state agency using state money; or
- (2) used by a state agency.
- This subchapter does not apply to:
- the Department of Public Safety's use for criminal (1)justice or homeland security purposes of a federal database or network;
- (2) a Texas equivalent of a database described by Subdivision (1) that is managed by the Department of Public Safety;
- (3) the uniform statewide accounting system, as that term is used in Subchapter C, Chapter 2101;
- (4)the state treasury cash and treasury management system; or
- (5) a database or network managed by the comptroller
- (A) collect and process multiple types of taxes imposed by the state; or
- (B) manage or administer fiscal, financial revenue, and expenditure activities of the state under Chapter 403 and Chapter 404.

Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.07, eff. Sept. 1,

Sec. 2054.377. INSTITUTIONS OF HIGHER EDUCATION. The department may not establish or expand a statewide technology

center that includes participation by an institution of higher education unless the Information Technology Council for Higher Education agrees to the establishment or expansion.

Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.07, eff. Sept. 1,

SCOPE OF OPERATION OF CENTERS. Sec. 2054.378. department may operate statewide technology centers to provide two or more state agencies, on a cost-sharing basis, services relating

- (1)information resources and information resources
- the deployment and development of statewide applications.
- The department may operate a statewide technology (b) center directly or contract with another person to operate the center.

Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.07, eff. Sept. 1,

Sec. 2054.379. RULES. The department shall adopt rules and quidelines to implement this subchapter.

Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.07, eff. Sept. 1, 2005.

Sec. 2054.380. FEES. The department shall set and charge a fee to each state agency that receives a service from a statewide technology center in an amount sufficient to cover the direct and indirect cost of providing the service.

Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.07, eff. Sept. 1, 2005.

Sec. 2054.381. CONTRACTING; HISTORICALLY UNDERUTILIZED (a) In any procurement related to the establishment BUSINESSES. of a statewide technology center, the department shall maximize vendor competition and, to the extent feasible and cost-effective, interoperability.

(b) In contracting under this subchapter, the department shall follow the requirements of Chapter 2161 and related rules regarding historically underutilized businesses.

(c) The department shall provide to all qualified businesses the opportunity to compete for department contracts under this subchapter.

Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.07, eff. Sept. 1, 2005.

Sec. 2054.382. STATEWIDE TECHNOLOGY CENTERS FOR DATA OR DISASTER RECOVERY SERVICES; USE REQUIRED. (a) The department shall manage the operations of statewide technology centers that provide data center services or disaster recovery services for two or more state agencies, including management of the operations of the center on the campus of Angelo State University.

The department by rule shall describe the data services

provided by statewide technology centers.

(c) A state agency may not spend appropriated money to contract or issue purchase orders for data center services or disaster recovery services, including maintenance of those services, unless the executive director approves the expense. The department may establish appropriate thresholds and procedures for securing approval under this subsection.

(d) The Legislative Budget Board may not grant prior approval under Section 2054.386 in relation to services provided

under this section.

Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.07, eff. Sept. 1, 2005.

Sec. 2054.383. ESTABLISHMENT OF ADDITIONAL STATEWIDE TECHNOLOGY CENTERS. (a) The department may establish additional statewide technology centers as provided by this section.

- The department may not establish a center under this (b) section unless:
 - (1)the governor approves the establishment;

(2) the Legislative Budget Board approves the expenditures necessary for the establishment; and

- (3) the executive director determines in writing that consolidating operations or services of selected state agencies will promote efficiency and effectiveness and provide the best value for the state.
- In the written determination under Subsection (b)(3), (c) the executive director shall identify the selected state agencies that will be required to participate in the new center.

Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.07, eff. Sept. 1, 2005.

Sec. 2054.384. COST AND REQUIREMENTS ANALYSIS. (a) The department shall conduct a cost and requirements analysis for each state agency that the department intends to select for

participation in a statewide technology center.

(b) A selected state agency shall identify its particular requirements, operations costs, and requested service levels for the department. The department may require a state agency to validate or resubmit data related to these factors. The department shall fulfill the requirements and service levels of each state agency to the extent possible.

Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.07, eff. Sept. 1,

2005.

- Sec. 2054.385. NOTICE OF SELECTION. After completion of the cost and requirements analysis for each state agency under Section 2054.384, the department shall provide notice to each state agency selected to receive services or operations through the statewide technology center. The notice must include:
- (1) the state agency operations selected for consolidation at a statewide technology center;
 - (2) the scope of services to be provided to the agency;
 - (3) a schedule of anticipated costs for the agency;

and

(4) the implementation schedule for that agency. Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.07, eff. Sept. 1, 2005.

Sec. 2054.386. INTERAGENCY CONTRACT; PRIOR APPROVAL OF EXPENDITURES. (a) A state agency that is selected under Section 2054.385 to receive services or to have operations performed through a statewide technology center may not, except as provided by Subsection (b), spend appropriated money for the identified operations and services without the prior approval of the Legislative Budget Board.

- (b) Unless the Legislative Budget Board grants prior approval for the selected state agency to spend appropriated money for the identified operations or services in another specified manner, the selected agency shall enter into an interagency contract with the department to receive the identified services and have the identified operations performed through the statewide technology center. Amounts charged to the selected agency under the interagency contract must be based on the fees set by the department under Section 2054.380 but may not exceed the amounts expected to be necessary to cover the direct and indirect costs of performing operations and providing services under the contract. Before executing an interagency contract or alternatively receiving prior approval from the Legislative Budget Board under this section, the state agency may only spend appropriated money for the selected service or operation if the executive director approves the expense.
- (c) Not later than the 30th business day after the date the selected state agency is notified of its selection under Section 2054.385, the agency may request the Legislative Budget Board to grant its prior approval for the agency to spend appropriated money for the identified operations or services in a manner other than through an interagency contract with the department under Subsection (b).
 - d) The request to the Legislative Budget Board must:
 - (1) be in writing;
- (2) include a copy of the selection notice made by the executive director; and
- (3) demonstrate that the decision of the executive director to select the agency will probably:
- (A) fail to achieve meaningful cost savings for the state; or
- (B) result in an unacceptable loss of effectiveness or operational efficiency.(e) If the Legislative Budget Board determines that an
- (e) If the Legislative Budget Board determines that an interagency contract between the department and the selected state agency under Subsection (b) will fail to achieve meaningful cost savings for the state or result in an unacceptable loss of effectiveness or operational efficiency at the selected agency, the Legislative Budget Board may grant its prior approval for the selected agency to spend appropriated money for the identified operations or services in another specified manner, in which event

the selected agency is not required to enter into an interagency contract under Subsection (b).

(f) The Legislative Budget Board shall notify the state agency, the executive director, and the comptroller of its decision.

Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.07, eff. Sept. 1, 2005.

Sec. 2054.387. INTERAGENCY CONTRACT; COMPLIANCE WITH SERVICE LEVELS. The department shall ensure compliance with service levels agreed to in an interagency contract executed under this subchapter.

Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.07, eff. Sept. 1,

2005.

- Sec. 2054.388. TRANSFER OF OWNERSHIP. (a) The department, subject to the governor's approval, may require a state agency that enters into an interagency contract under Section 2054.386 to transfer to the department ownership, custody, or control of resources that the department, in consultation with the agency, determines are used to support the operations or services selected under Section 2054.385. These resources may include:
 - information resources;
 - (2) information resources technologies;
 - (3) full-time equivalent positions; and

(4) any other resources determined necessary by the

department to support the selected operations or services.

(b) The department shall advise the governor, lieutenant governor, speaker of the house of representatives, Legislative Budget Board, and state auditor's office regarding the expected savings to be received for each state agency from which ownership, custody, or control is transferred under this section.

- custody, or control is transferred under this section.

 (c) The department and the state agency shall work to reconcile any federal funding issues that arise out of a transfer under this section. The department, subject to the governor's approval, shall exclude applicable resources from the transfer if
- the federal funding issues cannot be reconciled.

 (d) Chapter 2175 does not apply to information resources or information resources technologies transferred under this section. Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.07, eff. Sept. 1, 2005.
- Sec. 2054.389. TRANSITION SCHEDULES. The department shall establish transition schedules for the transfer of state agency operations and services to statewide technology centers under this subchapter.

Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.07, eff. Sept. 1, 2005.

Sec. 2054.390. MIGRATION OF SERVICES. (a) The department shall prioritize the migration of services to the statewide technology center system established under this subchapter based on the size of the current technology center operational environment at a state agency, with the largest 25 technology center environments ranking highest in priority.

Text of subsec. (b) effective until Sept. 1, 2013

- (b) Unless the executive director determines that a migration under this section is not cost-effective, the department shall ensure the migration of at least three technology center environments to the statewide technology center system each fiscal year. This subsection expires September 1, 2013.
- (c) A state agency shall comply with the department's request to migrate under this section.
- (d) Any consolidation plan adopted by the department to execute this section must prioritize and fully use the existing capacity of the State Data Center located on the campus of Angelo State University.

Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.07, eff. Sept. 1, 2005.

Sec. 2054.391. USE OF STATEWIDE TECHNOLOGY CENTERS REQUIRED. (a) A state agency may not transfer services from a statewide technology center unless the executive director and the governor approve the transfer.

(b) If the department becomes aware that a state agency is

(b) If the department becomes aware that a state agency is not using a statewide technology center for operations or services in accordance with the interagency contract entered into under Section 2054.386 and as directed by the department, the department shall notify the comptroller, the Legislative Budget Board, the state auditor's office, and the affected state agency of the

violation.

After notification under Subsection (b), the state (c) agency may not spend appropriated money for operations or services the agency was selected to receive through a statewide technology center without the prior approval of the executive director.
Added by Acts 2005, 79th Leg., ch. 1068, Sec. 1.07, eff. Sept. 1,

SUBCHAPTER M. ACCESS TO ELECTRONIC AND INFORMATION RESOURCES BY INDIVIDUALS WITH DISABILITIES

- Sec. 2054.451. DEFINITIONS. In this subchapter: (1) "Electronic and information resour "Electronic and resources" information resources and any equipment or interconnected system of equipment that is used in the creation, conversion, or duplication of information resources. The term includes telephones and other telecommunications products, information kiosks, transaction machines, Internet websites, multimedia resources, and office equipment, including copy machines and fax machines.
- "State agency" means a department, commission, (2) board, office, council, authority, or other agency in the executive, legislative, or judicial branch of state government that is created by the constitution or a statute of this state, including a university system or institution of higher education as defined by Section 61.003, Education Code.

- Added by Acts 2005, 79th Leg., ch. 750, Sec. 1, eff. Sept. 1, 2005. Sec. 2054.452. TRAINING AND TECHNICAL ASSISTANCE. (a) The department shall provide training for and technical assistance to state agencies regarding compliance with this subchapter.
- (b) The department shall adopt rules to implement this section.

- Added by Acts 2005, 79th Leg., ch. 750, Sec. 1, eff. Sept. 1, 2005. Sec. 2054.453. RULES; COMPLIANCE WITH FEDERAL STANDARDS AND (a) The department shall adopt rules and evaluation criteria to implement this subchapter, including rules regarding:
- (1) the development, procurement, maintenance, and use of electronic and information resources by state agencies to provide access to individuals with disabilities;
 - (2) a procurement accessibility policy.
- (b) In adopting rules under this section, the department shall consider the provisions contained in 36 C.F.R. Part 1194.
- (c) This subchapter does not require the state to comply with the Americans with Disabilities Act of 1990 (42 U.S.C. Section 12101 et seq.) to the extent it is not required by federal law. Added by Acts 2005, 79th Leg., ch. 750, Sec. 1, eff. Sept. 1, 2005.
- Sec. 2054.454. STATE AGENCY COMPLIANCE. (a) If required by the department, each state agency shall develop, procure, maintain, and use accessible electronic and information resources that conform to the rules adopted under this subchapter.
- (b) The department shall ensure that rules adopted under this subchapter are reviewed as a component of any report developed

under Section 2054.102(c) on compliance with department standards. Added by Acts 2005, 79th Leg., ch. 750, Sec. 1, eff. Sept. 1, 2005. Sec. 2054.455. PUBLIC INFORMATION. The department shall develop a process by which the public may provide information regarding compliance with this subchapter.

- Added by Acts 2005, 79th Leg., ch. 750, Sec. 1, eff. Sept. 1, 2005. Sec. 2054.456. ACCESS TO ELECTRONIC AND INFORMATION RESOURCES BY STATE EMPLOYEES WITH DISABILITIES. (a) Each state agency shall, in developing, procuring, maintaining, or using electronic and information resources, ensure that state employees with disabilities have access to and the use of those resources comparable to the access and use available to state employees without disabilities, unless compliance with this section imposes a significant difficulty or expense on the agency under Section 2054.460. Subject to Section 2054.460, the agency shall take reasonable steps to ensure that a disabled employee has reasonable access to perform the employee's duties.
- (b) This section does not require a state agency to install specific accessibility-related software or attach an assistive technology device at a workstation of a state employee.

 Added by Acts 2005, 79th Leg., ch. 750, Sec. 1, eff. Sept. 1, 2005.

 Sec. 2054.457. ACCESS TO ELECTRONIC AND INFORMATION
- INFORMATION RESOURCES BY OTHER INDIVIDUALS WITH DISABILITIES. (a) Each state agency shall provide members of the public with disabilities who are seeking information or other services from the agency access to and the use of electronic and information resources comparable to

the access and use provided to members of the public without disabilities, unless compliance with this section imposes a significant difficulty or expense on the agency under Section 2054.460.

This section does not require a state agency to:

(1) make a product owned by the agency available for access and use by individuals with disabilities at a location other than the location where the electronic and information resources are provided to the public; or

purchase a product for (2) access and use by individuals with disabilities at a location other than the location where the electronic and information resources are provided to the public.

Added by Acts 2005, 79th Leg., ch. 750, Sec. 1, eff. Sept. 1, 2005.

Sec. 2054.458. INTERNET WEBSITES. The department shall adopt rules regarding the development and monitoring of state agency Internet websites to provide access to individuals with disabilities.

Added by Acts 2005, 79th Leg., ch. 750, Sec. 1, eff. Sept. 1, 2005. Sec. 2054.459. EMERGING TECHNOLOGIES; PRODUCTS. The department shall adopt rules regarding: PRODUCTS. The

(1) emerging technologies related to the purpose of this subchapter; and

of (2) the commercial availability products, including computer software, to implement this subchapter.

Added by Acts 2005, 79th Leg., ch. 750, Sec. 1, eff. Sept. 1, 2005. Sec. 2054.460. EXCEPTION FOR SIGNIFICANT DIFFICULTY OR EXPENSE; ALTERNATE METHODS. (a) If compliance with a provision of this subchapter imposes a significant difficulty or expense on a state agency, the agency is not required to comply with that provision, but the agency may provide individuals with disabilities an alternate method of access under Subsection (b).

- If under Subsection (a) a state agency is not complying with a provision of this subchapter, the agency may use alternate methods to provide timely access by individuals with disabilities to state agency electronic and information resources, including access to product documentation. Alternate methods include voice,
- fax, teletypewriter, Internet posting, captioning, text-to-speech synthesis, and audio description.

 (c) In determining whether compliance imposes a significant difficulty or expense on the state agency, the agency shall consider all agency resources available to the program or program component for which the product is being developed, procured, maintained, or used.
- The department shall adopt rules to implement this (d) section.
- The executive director of the state agency shall make (e) the final decision on whether this section applies. The decision may not be appealed.

Added by Acts 2005, 79th Leg., ch. 750, Sec. 1, eff. Sept. 1, 2005.

Sec. 2054.461. EXEMPTIONS. The department shall adopt rules regarding exempting a state agency from the duty to comply with this subchapter or a provision of this subchapter. In adopting rules under this section, the department shall focus on circumstances in which the benefit of compliance for individuals with disabilities is relatively minor and the cost of compliance is relatively great. Added by Acts 2005, 79th Leg., ch. 750, Sec. 1, eff. Sept. 1, 2005.

Sec. 2054.462. EMBEDDED EXCEPTION FOR INFORMATION RESOURCES. This subchapter does not apply to electronic and information resources equipment that contains embedded information resources that are used as an integral part of the product, but the principal function of which is not the acquisition, storage, manipulation, management, movement, control, display, switching, interchange, transmission, or reception of information, including thermostats or temperature control devices or other heating, ventilation, and air conditioning equipment.

Added by Acts 2005, 79th Leg., ch. 750, Sec. 1, eff. Sept. 1, 2005. Sec. 2054.463. EXCEPTION FOR MEDICAL EQUIPMENT. This

subchapter does not apply to an item of medical equipment in which electronic and information resources are integral to its operation. Added by Acts 2005, 79th Leg., ch. 750, Sec. 1, eff. Sept. 1, 2005. Sec. 2054.464. SURVEY; REPORTING REQUIREMENTS. The

department shall adopt rules regarding:

(1) an annual electronic and information resources state agency survey; and

(2) state agency reporting requirements for implementation of this subchapter.

Added by Acts 2005, 79th Leg., ch. 750, Sec. 1, eff. Sept. 1, 2005.

Sec. 2054.465. NO CAUSE OF ACTION CREATED. This subchapter does not create a cause of action.

Added by Acts 2005, 79th Leg., ch. 750, Sec. 1, eff. Sept. 1, 2005.