

# Document Help on WC Conference Call

Date: 10.19.06

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**Present:** Debra Diaz-Lara, Pat Brewer, and Marty Coleman represented HWCN Division

TOPIC	DISCUSSION/ACTION	FOLLOW-UP
Antitrust Statement	Marty Coleman read the antitrust plan.	
Open for Questions and Discussion	<p>No agenda today. Floor is open for any questions.</p> <p><b>Q:</b> The question I have is a “hold over” from last week, about the quality improvement sample. I still haven’t seen it on the website.</p> <p><b>A:</b> We’re having a problem with our program that puts things out on the web. It is “stuck” somewhere in cyberspace. We’re trying to locate it and bring it back into our space. They have been done; we’re just trying to get them where everyone can read them.</p> <p>Any “burning issues” this week? Questions about networks or applications? Anything we can attempt to assist you with?</p> <p>OK. We’re going to let Marty talk about third party contracts.</p>	
Third Party Contracts	<p>Marty Coleman was presenter.</p> <p>The reason I am eager to talk about this is because we had two conference calls yesterday with applicants, and it came up in both calls. I’m trying to be proactive. I want applicants to know that third party</p>	

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contracts submitted in exhibit 4 need to comply with both sections 10.41 and 10.42 of the Texas Administrative Code. When I tell someone that and they go back and look those two sections, they say 'this has nothing to do with third party contracts.' One is network carrier contract provisions and the other is provider contract provisions. However, the Code does require that any third party contract comply with both of those sections. That is in 1305.154(c)(10) if you want to look it up.

The other issue with third party contracts is they need to be executed when they are submitted. We will not review them if they are not executed.

Any questions on third party contracts, or any other issue?

Are you finding that these calls are continuing to be helpful?

**A:** I think they are. Even if I don't have questions, it is helpful to hear other people's questions.

If there are no other questions, this will be a very short call. I would like to see some suggestions or concerns that you are having sent to [WCNet@tdi.state.tx.us](mailto:WCNet@tdi.state.tx.us) that we can add to these calls. If you have a question submitted to WCN, we can get that information out to everyone. The more information we can provide, I think the better off we will be as far as the applications go and as far as we go into the actual production of the networks. Please, send us some comments in the

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[WCNet@tdi.state.tx.us](mailto:WCNet@tdi.state.tx.us) email box so that we can review that. Any time we have identified an issue, either through conference calls or in reviewing, we try to bring that up on these calls. Lately we haven't had nearly as many issues, and we are quite pleased with that. But we do want to be responsive to your needs.

**Q:** My understanding is that there were some complaints published? Or some idea of complaints? I was wondering if there is a list somewhere that I haven't seen or could be proactive on.

**A:** I know for the informal working group we did have a report of complaints related to workers' comp networks. Those actual complaints and the resolution of those complaints, the topics and the final action taken are actually out on the website, along with the meeting minutes for the informal work group. That report is available on the web for public review.

**Q:** Under the minutes for the working group?

**A:** Yes.

**Q:** The last meeting that occurred?

**A:** Yes. We have had them for the last several meetings, so it should be attached to each one of those. That is a good question.

**Q:** I have a suggestion. If you put the agenda on the "What's New" section, maybe more participants would see it and participate.

**A:** OK. That is a good suggestion. Thank you very much. We will do that. Any other suggestions?

Please know we are here and available for you if you have a question or concern. Please either call us or

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	<p>send an email to the <a href="mailto:WCNet@tdi.state.tx.us">WCNet@tdi.state.tx.us</a> email box. We will try to pull a few more things out and get the agenda up for next week, hopefully tomorrow.</p> <p>If there are no other questions, thank you very much for participating. We look forward to talking with you next week.</p>	
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