List of Roles and Responsibilities

Prospective Review of Medical Care Not Requiring Preauthorization (PRM)

Proposing doctor

(The doctor requesting the specific care in question - could be the treating doctor or a referral doctor.)

- Be familiar with treatment that requires preauthorization. If the proposed care is on the list in Rule 134.600, this is not the appropriate process.
- ☐ Attempt to work out the issue on proposed care before initiating PRM process.
 - Provide insurance carrier with all necessary information.
 - Consider different duration of treatment.
- Be sure that the treating doctor concurs with proposed treatment (if proposing doctor is not the treating doctor).
- □ Request PRM on a form DWC-49.
 - Be specific; include all requested information and signatures.
 - Avoid attaching medical records; summarize proposed care, explanation of medical necessity and relatedness of condition on the form.
 - File form with the local DWC field office handling the claim.
 - Simultaneously send a copy of the form to the insurance carrier.
- When contacted by DWC to facilitate the issue of proposed care, actively participate and consider options presented.
- If a PRM examination is scheduled, send all relevant records to the PRME doctor within 5 days of the appointment.

<u>Treating doctor</u>

(The injured worker's choice of doctor for the injury.)

The treating doctor must sign to indicate concurrence with proposed care (if not the proposing doctor).

PRME doctor

(The doctor selected by DWC to examine the injured worker.)

- When DWC contacts your office to schedule an appointment, try to accommodate the appointment within 15 days whenever possible.
- Review records forwarded on the injured worker regarding the proposed care.
- Examine injured worker.
- Provide unbiased opinion:
 - Whether the specific care proposed is medically necessary, and if asked,
 - Whether the compensable injury is a producing cause of the current medical condition subject of the proposed care.
- Complete the form DWC-50 (on the back of the appointment letter) and send/fax to DWC within 5 days of the PRME appointment. A narrative report is not required.
- Send a copy of the DWC-50 to the injured worker, the insurance carrier, and the proposing doctor.
- ☐ If requested by DWC, provide clarification.
- Bill for the PRME appointment according to the Division's fee guidelines for conducting a return to work or evaluation of medical care examination requested by the Division.

Injured worker

- If a doctor completes a DWC-49, and you are not represented, sign the form indicating your concurrence.
- ☐ Attend the PRME appointment, if one is scheduled.

Injured worker's representative

(if applicable)

If a doctor completes a DWC-49, indicate your concurrence by signing the form for your client in the injured worker signature block.

Insurance carrier

- When contacted by DWC to facilitate the issue of proposed care, actively participate and consider options presented.
- If a PRM examination is scheduled, send all relevant records to the PRME doctor within 5 days of the appointment.
- Reimburse the PRME doctor for the PRM examination according to the Division's fee guidelines for conducting a return to work or evaluation of medical care examination requested by the Division.