

Appendix A

Focus Group Questions

How Did Participants Learn of Focus Groups

Sign Up and Attendance Figures

Focus Group Questions

Unemployed individuals without health insurance

1. Texas has the highest rate in the country of people who don't have health insurance. Why do you think so many Texans don't have health insurance?
2. What kind of assistance or support do you think would help more Texans to obtain health insurance?
3. If you decided to purchase health insurance, what questions or concerns (other than financial concerns) would you have?
4. What would be the best way for you to learn more about health insurance and the options that are available to you?
5. What kind of contact have you had with health insurance providers? What has your experience been when dealing with the insurance agents and insurance companies?

Employers who do not offer health insurance

1. Texas has the highest rate in the country of people who don't have health insurance. Why do you think so many Texans don't have health insurance?
2. What kind of assistance or support do you think would help more Texans to obtain health insurance?
3. If (or when) you provide or contribute to employee health insurance, what kinds of questions or concerns (other than financial concerns) would (do) you have?
4. What would be the best way for you to learn about health insurance as an employee benefit and the options that are available to employers?
5. What kind of contact have you had with health insurance providers? What has your experience been when dealing with the insurance agents and insurance companies?

Employed individuals without health insurance

1. Texas has the highest rate in the country of people who don't have health insurance. Why do you think so many Texans don't have health insurance?
2. What kind of assistance or support do you think would help more Texans to obtain health insurance?
3. If your employer decided to provide or contribute to your health insurance, what questions or concerns (other than financial concerns) would you have?
4. What would be the best way for you to learn more about health insurance and the options that are available to you?
5. What kind of contact have you had with health insurance providers? What has your experience been when dealing with the insurance agents and insurance companies?

How Participants Learned of the Focus Groups

City	TWC	TDI Survey	Dr./ Clinic	Hosp.	Radio/ TV	Paper	Cmty. Grps.	Word of Mouth	Coop.Ext.	Net	Temp. Agcy.	Health Dept.
Austin	2	7	3			8						
Houston		6	4	1	1	3	6					3
Dallas	11	9		5				2		1	5	1
Fort Worth	5	12		3			2	2				
Gilmer		3						1				
Tyler	3	9			1							1
El Paso		2					16	4	1			
Laredo	5	2			1		1	3				
Waco	5	7				11						
Brownsville	5	6						1				
Galveston	2	4			1	7						
Alpine		2			1	2	4	4	3			
Lubbock	1	13				10		3				
Midland/Odessa	4	8				7		2				
San Antonio		10	1			17						
Totals:	43	100	8	9	5	65	29	22	4	1	5	5
	14.53%	33.78%	2.70%	3.04%	1.69%	21.96%	9.80%	7.43%	1.35%	0.34%	1.69%	1.69%

Sign Up and Attendance Counts

City	Unemployed		Employers		Employed		Total	
	Signed Up	Attended	Signed Up	Attended	Signed Up	Attended	Signed Up	Attended
Austin	15	6	15	7	13	7	43	20
Houston	21	7	16	9	19	8	56	24
Dallas	20	18	15	13	5	8	40	39
Fort Worth	20	11	16	12	3	1	39	24
Gilmer	1	1	6	4	0	0	7	5
Tyler	11	6	23	13	5	2	39	21
El Paso	4	7	6	3	15	15	25	25
Laredo	19	7	7	3	11	2	37	12
Waco	14	10	14	9	2	6	30	25
Brownsville	10	5	16	6	3	1	29	12
Galveston	20	9	12	10	7	2	39	21
Alpine	3	2	7	5	5	10	15	17
Lubbock	7	3	18	14	10	10	35	27
Midland/Odessa	14	6	11	8	4	7	29	21
San Antonio	18	15	17	11	6	4	41	30
Totals:	197	113	199	127	108	83	504	323