## Texas Small Employer Health Insurance Survey Results: 2001 and 2004



## Texas Department of Insurance

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## Section I: Survey Overview

One of the most valuable components of the State Planning Grant research work is the small employer survey conducted in 2001 and again in 2004 using supplemental grant funds. The original survey was mailed to 50,000 small employers to collect information on their attitudes and perceptions regarding insurance, and their ability and willingness to purchase private coverage.
More than 13,000 completed surveys were received, a strong indication of the importance of this issue among small businesses. The results of the survey provided some of the most useful data obtained in the course of our study, and has been used by numerous state agencies, legislative committees and various stakeholder groups in the discussion about health care and health insurance expansion options. The data were particularly useful in the development of policy options for addressing small employers' insurance problems, some of which have already been enacted. Despite the accomplishments under the original grant study and subsequent action by the Texas Legislature and other stakeholders, small employers continue to face problems when shopping for affordable health insurance. While Texas has made significant progress in expanding coverage options for small businesses, the majority still do not offer insurance to their workers. To evaluate the effectiveness of previous efforts and identify new issues that may have emerged within this particular population, small employers were re-surveyed in March 2004. Though some new questions were added to the survey to address changes that have since occurred, the majority of questions remained the same. Due to a more limited budget, only 20,000 surveys were mailed. A total of 4,303 usable survey responses were received, which was a response rate of over 21 percent.

Some of the more significant findings of the 2004 survey are as follows:

- The primary reason employers do not offer insurance is still because it is unaffordable; 54 percent of employers reported they can afford $\$ 100$ a month or less per employee for health insurance premiums; 34 percent can pay $\$ 50$ or less, and 14 percent would not purchase insurance at any cost.
- Eighty-one percent of employers believe employers should provide insurance if they can afford to do so. In a separate question, however, only seven percent indicated they believe employers are primarily responsible for assuring people have coverage. Fortyone percent believe individuals are themselves responsible; 32 percent said the federal government is responsible, and 12 percent believe state governments are responsible.
- Of those employers who currently offer insurance, 18 percent are very likely to discontinue coverage within the next five years; 24 percent report they are somewhat likely to do so.
- Sixty-nine percent of employers said it is more important for government to focus on improving access to affordable health insurance than improving access to affordable health care, while 26 percent said that improving access to affordable health care is more important
- When small businesses do offer coverage, employees often are unable to afford their required contribution. This is particularly true of "family coverage." Workers in small businesses often must pay a higher share of the premium cost than workers in large firms. The average cost of family coverage for small businesses is more than $\$ 11,000$ a year per-employee, and many workers must pay 50 percent or more of the cost. For low wage workers, this expense is truly unaffordable. A significant decrease in cost would be necessary in order for many of these workers to "take up" the health insurance that is available to them.


## Survey Methodology

Following a series of questions requesting basic demographic information on the firm's size, type of industry, financial data, and employee information, both surveys asked employers to indicate whether or not they currently offer health insurance. The respondents are then directed to one of two series of questions based on whether they do or do not offer health insurance. Firms that do not offer coverage were asked to answer questions in the following areas:

- reasons why small firms do not offer health insurance;
- the extent to which employers are interested in providing insurance;
- how much employers are able to pay for coverage;
- the types of benefits they are most interested in; and
- whether the employer is aware of the legislative reforms designed to increase the affordability and availability of health insurance.

Employers who currently provide insurance answered a separate set of questions that address other areas, including:

- the extent to which employees participate in the group health plan;
- reasons why employees do not enroll in the benefit plan;
- cost information;
- employer and employee contribution rates; and
- whether the firm plans to continue offering health insurance.

All employers were asked at the end of the survey to indicate their level of support for various options for expanding health insurance.

## Demographics

The companies responding to the 2004 survey had an average of 10.4 total employees, with 8.5 full-time employees 1.9 part-time employees. These figures varied slightly from the 2001 survey, on which companies averaged 11.4 total employees, 9.5 full-time employees and 1.9 part-time employees. In both years, the average number of contract workers per company was slightly more than 0.5 , which represents one contract worker for every two small firms.

To determine whether survey responses varied across geographic regions of the state, all respondents were asked to provide the zip code of the business mailing address. Unfortunately, only two-thirds of respondents provided the requested zip code in 2004, down from three-quarters in 2001. These relatively low response rates somewhat limit the ability to analyze the data set on a geographic basis. Of those employers who did provide zip codes, most are located in the state's major metropolitan areas, including Harris, Dallas, Tarrant, Travis, Lubbock, Nueces, and Bexar counties. Table 1 provides a detailed breakdown of responses by geographic area.

Table 1: Percentage of Respondents by Geographic Area

|  | 2004 Percentage of <br> Respondents | 2001 Percentage of <br> Respondents | Percent Change |
| :---: | :---: | :---: | :---: |
| Metroplex | $26.1 \%$ | $26.9 \%$ | $-3.0 \%$ |
| Gulf Coast | $17.9 \%$ | $19.7 \%$ | $-9.2 \%$ |
| Lower Rio Grande | $16.2 \%$ | $16.5 \%$ | $-1.5 \%$ |
| Central Texas | $10.5 \%$ | $11.2 \%$ | $-5.5 \%$ |
| High Plains | $6.1 \%$ | $5.5 \%$ | $9.8 \%$ |
| Northeast Texas | $6.0 \%$ | $5.6 \%$ | $6.3 \%$ |
| Upper Rio Grande | $4.6 \%$ | $3.3 \%$ | $39.2 \%$ |
| Other | $4.6 \%$ | $4.5 \%$ | $0.3 \%$ |
| North Texas | $4.1 \%$ | $3.5 \%$ | $17.2 \%$ |
| East Texas | $3.6 \%$ | $3.1 \%$ | $15.1 \%$ |
| West Texas | $0.3 \%$ | $0.1 \%$ | $149.5 \%$ |

Most surveyed employers - 69.1 percent in 2001 and 71.8 percent in 2004 - report they have been in business for ten or more years. Furthermore, 38.9 percent of businesses in 2001 and 43.7 percent in 2004 reported that they had been in business for 20 or more years. Only one percent of surveyed employers had been in business less than one year in both 2001 and in 2004.

Over 40 percent of surveyed companies were in the service industry in both 2001 and 2004, while about 12 percent were in retail sales and 10 percent were in construction. Approximately 16 percent of respondents were in an industry that was not listed as an answer choice on both the 2001 and the 2004 survey. A detailed breakdown of respondents by industry sector is provided in Table 2 below.

Table 2: Percentage of Respondents by Industry Sector

|  | 2004 Percentage of <br> Respondents | 2001 Percentage of <br> Respondents | Percent Change |
| :--- | :---: | :---: | :---: |
| Services | $43.2 \%$ | $45.7 \%$ | $-5.5 \%$ |
| Other | $15.9 \%$ | $16.0 \%$ | $-0.4 \%$ |
| Retail | $12.3 \%$ | $11.5 \%$ | $7.6 \%$ |
| Construction | $10.2 \%$ | $9.0 \%$ | $14.0 \%$ |
| Manufacturing | $6.3 \%$ | $6.6 \%$ | $-3.8 \%$ |
| Wholesale | $4.2 \%$ | $4.1 \%$ | $2.3 \%$ |
| Food Service | $3.6 \%$ | $3.1 \%$ | $14.5 \%$ |
| Agriculture, Forestry, <br> Fishing | $3.1 \%$ | $3.2 \%$ | $-1.7 \%$ |

The annual gross revenue and total net worth figures were also strikingly consistent in the 2001 and 2004 surveys. Over one-quarter of surveyed companies reported annual gross revenues between $\$ 200,000$ and $\$ 500,000$ in both years, and another 20 percent reported revenues between $\$ 500,000$ and $\$ 1,000,000$. Approximately 28 percent of the surveyed companies reported annual gross revenues of $\$ 1,000,000$ or more, while only nine percent reported revenues of $\$ 100,000$ or less. In both years, approximately one-fifth of the respondents reported an overall net worth of between $\$ 200,000$ and $\$ 500,000$ as well, while over 35 percent reported net worth figures of $\$ 200,000$ or less. Finally, approximately 20 percent of respondents indicated that their companies had an estimated net worth of $\$ 1,000,000$ or more.

The distribution of average annual salaries was also extremely consistent in 2001 and 2004. The average annual salaries of full-time employees (excluding the business owner) fell between $\$ 25,000$ and $\$ 50,000$ for approximately 38 percent of respondents in both years, while an additional 20 percent had average annual salaries of $\$ 20,000$ to $\$ 25,000$. Twenty-five percent of respondents reported average annual salaries of below $\$ 20,000$ in 2004, while almost 30 percent reported such low salaries in 2001. Only one percent of respondents reported average annual salaries of more than $\$ 75,000$ in both surveys.

Additional average wage figures were collected on the 2004 survey that were not included on the 2001 survey. First, nearly 27 percent of the responding companies reported having mostly salaried employees, while an additional 28 percent reported having mostly hourly employees earning between $\$ 10$ and $\$ 15$ per hour. Twenty-seven percent of responding companies also reported either having mostly minimum wage employees or mostly employees earning less than $\$ 10$ per hour. Similarly, 55.4 percent of responding companies indicated that they had two or fewer employees earning less than $\$ 10$ per hour, and almost 27 percent reported having three to 10 low-wage employees. Finally, only seven percent of survey respondents indicated that they had more than 10 low-wage employees.

The following Appendix contains a more in-depth analysis of the Small Employer Survey results, including a comparison of the 2001 and 2004 surveys when possible. After separately discussing the responses of companies not offering insurance and companies offering insurance, a summary of respondents' opinions regarding possible future policy options is also provided.

## Section II: Employers Not Currently Offering Health Insurance

A total of 51.7 percent of companies indicated that they did not currently offer health insurance in 2004, while only 45.9 percent did not offer coverage in 2001. Almost 85 percent of respondents said they had not provided health insurance coverage within the past five years, while only 41 percent had attempted to purchase health insurance during the same timeframe. Table 3 provides a detailed comparison of the percentage of companies that offered insurance or attempted to purchase it within the past three years.

Table 3: History of Offering Insurance and Attempts to Purchase Insurance

| Offered or attempted <br> to purchase insurance | 2004 <br> Percentage of <br> Respondents | 2001 <br> Percentage of <br> Respondents | Percent <br> Change |
| :--- | :---: | :---: | :---: |
| Employers who offered insurance <br> within past 5 years | $15.5 \%$ | $15.1 \%$ | $2.9 \%$ |
| Employers who have not offered <br> insurance within past 5 years | $83.7 \%$ | $84.5 \%$ | $-1.0 \%$ |
| Employers that attempted to purchase <br> insurance within past 5 years | $40.9 \%$ | $40.7 \%$ | $0.6 \%$ |
| Employers that did not attempt to <br> purchase insurance within past 5 years | $58.0 \%$ | $58.4 \%$ | $-0.7 \%$ |

A large majority of employers not offering insurance ( 73 percent in 2004 and 77 percent in 2001) indicated that employees were interested in the benefit, with approximately 31 percent showing a strong level of interest. Yet, despite the significant interest among employees, few employers expect to offer insurance within the next three years. Only 1.6 percent of the surveyed firms in 2004 and 3.7 percent in 2001 stated they definitely will offer insurance, while 75 percent indicated that they either definitely or probably will not offer coverage.

Table 4: Likelihood of Offering Insurance within the Next Three Years

|  | 2004 <br> Percentage of <br> Respondents | 2001 <br> Percentage of <br> Respondents | Percent <br> Change |
| :--- | :---: | :---: | :---: |
| Company will definitely not offer <br> health insurance in next 3 years | $24.8 \%$ | $25.2 \%$ | $-1.6 \%$ |
| Company probably will not offer <br> health insurance in next 3 years | $53.9 \%$ | $49.3 \%$ | $9.4 \%$ |
| Company probably will offer health <br> insurance in next 3 years | $18.2 \%$ | $20.4 \%$ | $-11.0 \%$ |
| Company definitely will offer health <br> insurance in next 3 years | $1.6 \%$ | $3.7 \%$ | $-56.6 \%$ |

When asked to indicate the primary reason for not offering insurance, employers report that cost is clearly the most significant factor. Sixty-five percent of the employers in 2004 and 62 percent of employers in 2001 indicated that they either tried to purchase coverage but found it too expensive, or they have not attempted to purchase coverage because they know it is unaffordable.

Another seven percent of employers in 2001 and eight percent in 2004 were willing to offer the benefit, but have determined that the majority of their employees are unable to afford their share of the premium. Approximately four percent of the employers in both years report they were unable to obtain insurance because one or more employees have a pre-existing condition that makes the group uninsurable. It should be noted that under state insurance reforms enacted in 1993 and 1995, no small employer group may be denied coverage due to the health status of the applicants. The question does not, however, provide information that would allow us to determine whether the employer was actually wrongly denied coverage when they attempted to purchase insurance or if they simply believe they are ineligible for insurance. A detailed breakdown of responses is provided in Table 5.

Table 5: Primary Reason for Not Offering Insurance

| Reason insurance is not offered | 2004 <br> Percentage of <br> Respondents | 2001 <br> Percentage of <br> Respondents | Percent <br> Change |
| :--- | :---: | :---: | :---: |
| We have not tried to purchase <br> insurance because we know it is too <br> expensive | $26.9 \%$ | $26.8 \%$ | $0.4 \%$ |
| We tried to purchase insurance but it <br> was too expensive | $38.4 \%$ | $35.6 \%$ | $8.1 \%$ |
| The majority of employees don't <br> want insurance because they already <br> have coverage | $13.6 \%$ | $15.1 \%$ | $-10.2 \%$ |
| We could not obtain insurance <br> because one or more of our <br> employees has a pre-existing health <br> condition | $3.3 \%$ | $4.0 \%$ | $-16.3 \%$ |
| The majority of employees do not <br> want health insurance because they <br> do not think it is necessary | $1.2 \%$ | $0.9 \%$ | $29.6 \%$ |
| The majority of employees prefer <br> higher wages to health insurance | $4.2 \%$ | $4.7 \%$ | $-10.6 \%$ |
| We are willing to offer coverage but <br> the majority of employees are not <br> able to afford their share of the <br> premium | $7.9 \%$ | $7.1 \%$ | $11.6 \%$ |
| Providing health insurance is too <br> much of an administrative hassle | $1.4 \%$ | $1.5 \%$ | $-8.5 \%$ |

To examine employers' perceptions regarding the cost of insurance and determine the amount of money they are able to pay for coverage, employers were asked two separate questions about the cost of health insurance. Employers were first asked to estimate how much money per employee they believe insurance would cost including both the company's and the employee's contribution. The estimates varied considerably, as shown in the table below. More than 18 percent believe the cost would be $\$ 200$ or less, while one-quarter believed that it would cost $\$ 201-\$ 300$ per-employee-per-month. Meanwhile, nearly 13 percent estimate the cost to be more than $\$ 500$ a month.

Table 6: Employers' Estimated Insurance Costs

| Amount of Money Employer Estimates <br> Insurance Will Cost | 2004 Percentage of <br> Respondents |
| :--- | :---: |
| \$0-\$200 per-employee-per-month | $18.1 \%$ |
| \$201-\$300 per-employee-per-month | $24.8 \%$ |
| \$301-\$400 per-employee-per-month | $19.3 \%$ |
| \$401-\$500 per-employee-per-month | $11.1 \%$ |
| $\$ 501-\$ 600$ per-employee-per-month | $6.3 \%$ |
| $\$ 601-\$ 700$ per-employee-per-month | $2.4 \%$ |
| $\$ 701-\$ 800$ per-employee-per-month | $1.4 \%$ |
| More than \$800 per-employee-per- month | $2.6 \%$ |

Note: The 2001 survey data has been excluded from this report, because the response options in 2001 varied considerably from those above.

When asked how much the firm would be able to pay for each employee's coverage, most employers ( 69 percent in 2004 and 79 percent in 2001) report that they could pay no more than $\$ 100$ a month. Forty-eight percent of companies in 2004 and 59 percent in 2001 actually responded that they could pay no more than $\$ 50$ per employee per month. This information is of particular importance as it confirms the fact that most small firms cannot afford premiums for even a relatively inexpensive benefit plan. A detailed breakdown of the maximum employer contribution responses is provided below.

Table 7: Employers’ Ability to Pay for Insurance

| Maximum Premium Contribution <br> Employer Can Afford Per- <br> Employee-Per-Month | 2004 <br> Percentage of <br> Respondents | 2001 <br> Percentage of <br> Respondents | Percent <br> Change |
| :--- | :---: | :---: | :---: |
| The company would not purchase <br> insurance at any cost | $14.4 \%$ | $13.7 \%$ | $4.9 \%$ |
| Less than $\$ 50$ per-employee-per- <br> month | $17.2 \%$ | $23.4 \%$ | $-26.3 \%$ |
| $\$ 50$ per-employee-per-month | $16.7 \%$ | $22.1 \%$ | $-24.1 \%$ |
| $\$ 100$ per-employee-per-month | $20.3 \%$ | $19.5 \%$ | $4.3 \%$ |
| $\$ 150$ per-employee-per-month | $7.8 \%$ | $8.0 \%$ | $-2.9 \%$ |
| $\$ 200$ per-employee-per-month | $6.1 \%$ | $4.6 \%$ | $33.5 \%$ |
| $\$ 250$ per-employee-per-month | $2.2 \%$ | $1.7 \%$ | $26.4 \%$ |
| $\$ 300$ or more per-employee-per-month | $1.3 \%$ | $1.7 \%$ | $-24.3 \%$ |

Several questions were included in the survey to determine the types of health care benefits that employers would most prefer if they were purchasing health insurance. When asked to choose between a basic benefit plan with annual benefit levels of $\$ 10,000, \$ 20,000$ or $\$ 50,000$, or a catastrophic policy with limits of $\$ 100,000, \$ 250,000, \$ 500,000$ or no limit, employers were surprisingly evenly divided in their choices. Nearly 46 percent chose a basic benefit plan and 48 percent chose a catastrophic plan in 2004, while these numbers were 48 percent for basic and 43
percent for catastrophic, respectively, in 2004. There was no consensus on policy limits, however, as illustrated in Table 8 below. The disparity of the distribution highlights the difficulty of designing a benefit plan that appeals to a large number of employers with diverse preferences and expectations.

## Table 8: Employers' Preference for Basic or Catastrophic Plans with Annual Limits

| Type of Benefit Plan | $2004$ <br> Percentage of Respondents | $2001$ <br> Percentage of Respondents | Percent Change |
| :---: | :---: | :---: | :---: |
| Preventive care, coverage for routine illnesses and minor injuries with a \$10,000 annual limit per person each year | 15.3\% | 14.3\% | 6.9\% |
| Preventive care, coverage for routine illnesses and minor injuries with a \$20,000 annual limit per person each year | 12.7\% | 12.5\% | 1.5\% |
| Preventive care, coverage for routine illnesses and minor injuries with a \$50,000 annual limit per person each year | 17.8\% | 21.1\% | -15.8\% |
| Catastrophic coverage that would not cover routine illnesses with a \$100,000 annual limit per person each year | 10.8\% | 12.4\% | -13.1\% |
| Catastrophic coverage that would not cover routine illnesses with a $\$ 250,000$ annual limit per person each year | 10.6\% | NA | NA |
| Catastrophic coverage that would not cover routine illnesses with a \$500,000 annual limit per person each year | 11.0\% | 14.4\% | -23.7\% |
| Catastrophic coverage that would not cover routine illnesses with no annual limit | 15.4\% | 16.6\% | -7.6\% |

Note: Catastrophic coverage with a $\$ 250,000$ maximum was not included as an answer choice on the 2001 survey

When asked about the importance of specific benefits, employers’ responses varied considerably as illustrated in Table 9. A majority of respondents expressed strong support for primary care only when an individual is sick ( 77 percent in 2004 and 72 percent in 2001), primary care when sick and for well-care ( 68 percent in 2004 and 67 percent in 2001), specialist care ( 74 percent in 2004 and 73 percent in 2001), in-patient hospital care ( 87 percent in 2004 and 85 percent in 2001), laboratory services ( 71 percent in both 2004 and 2001), prescription drugs ( 71 percent in both 2004 and 2001), radiological care ( 75 percent in 2004 and 73 percent in 2001), preventive screenings such as mammograms ( 65 percent in 2004 and 66 percent in 2001) and well-child care (53 percent in 2004 and 51 percent in 2001). Employers indicated the least amount of support for
maternity care, mental health services, alcohol or drug abuse treatment, chiropractic care, vision benefits and dental benefits. A comparison of companies' responses in 2001 and 2004 is provided below in Table 9.

Table 9: Employers' Opinions on the Importance of Various Health Insurance Benefits
A= Extremely Important
B= Very Important
C= Somewhat Important
D= Not Very Important
E= Not At All Important

| Type of Health Insurance Benefit | Survey | A | B | C | D | E | NR |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Visits to a primary care physician, such as a pediatrician or family doctor, but only when sick | $\begin{aligned} & 2004 \\ & 2001 \end{aligned}$ | $\begin{aligned} & 46 \% \\ & 41 \% \end{aligned}$ | $\begin{aligned} & 31 \% \\ & 31 \% \end{aligned}$ | $\begin{aligned} & 14 \% \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 4 \% \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 3 \% \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 4 \% \\ & 6 \% \\ & \hline \end{aligned}$ |
| Visits to a primary care physician when sick and for annual well-person check-ups | $\begin{aligned} & \hline 2004 \\ & 2001 \end{aligned}$ | $\begin{aligned} & \hline 39 \% \\ & 37 \% \end{aligned}$ | $\begin{aligned} & \hline 29 \% \\ & 30 \% \end{aligned}$ | $\begin{aligned} & \hline 20 \% \\ & 19 \% \end{aligned}$ | $\begin{aligned} & \hline 6 \% \\ & 6 \% \end{aligned}$ | $\begin{aligned} & \hline 2 \% \\ & 3 \% \end{aligned}$ | $\begin{aligned} & \hline 4 \% \\ & 5 \% \end{aligned}$ |
| Visits to a specialist physician, such as a cardiologist or surgeon | $\begin{aligned} & 2004 \\ & 2001 \end{aligned}$ | $\begin{aligned} & \hline 39 \% \\ & 40 \% \end{aligned}$ | $\begin{aligned} & \hline 35 \% \\ & 33 \% \end{aligned}$ | $\begin{aligned} & 17 \% \\ & 16 \% \end{aligned}$ | $\begin{aligned} & \hline 4 \% \\ & 4 \% \end{aligned}$ | $\begin{aligned} & \hline 2 \% \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 4 \% \\ & 5 \% \end{aligned}$ |
| In-patient hospital care (for surgery, illness, emergencies, etc.) | $\begin{aligned} & \hline 2004 \\ & 2001 \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 56 \% \\ & 57 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 29 \% \\ & 28 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 8 \% \\ & 8 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 2 \% \\ & 2 \% \end{aligned}$ | $\begin{aligned} & \hline 2 \% \\ & 2 \% \end{aligned}$ | $\begin{aligned} & \hline 4 \% \\ & 4 \% \\ & \hline \end{aligned}$ |
| Maternity care for pregnant women | $\begin{aligned} & \hline 2004 \\ & 2001 \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 19 \% \\ & 20 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 22 \% \\ & 21 \% \end{aligned}$ | $\begin{aligned} & \hline 22 \% \\ & 23 \% \end{aligned}$ | $\begin{aligned} & \hline 16 \% \\ & 14 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 18 \% \\ & 16 \% \end{aligned}$ | $\begin{aligned} & \hline 3 \% \\ & 6 \% \end{aligned}$ |
| Laboratory services (such as getting blood work or having a biopsy analyzed) | $\begin{aligned} & 2004 \\ & 2001 \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 35 \% \\ & 35 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 36 \% \\ & 36 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 19 \% \\ & 18 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 5 \% \\ & 4 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 3 \% \\ & 2 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 3 \% \\ & 6 \% \\ & \hline \end{aligned}$ |
| Mental health services | $\begin{aligned} & \hline 2004 \\ & 2001 \\ & \hline \end{aligned}$ | $\begin{gathered} \hline 9 \% \\ 12 \% \end{gathered}$ | $\begin{aligned} & \hline 16 \% \\ & 17 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 30 \% \\ & 29 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 23 \% \\ & 22 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 17 \% \\ & 15 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 4 \% \\ & 6 \% \\ & \hline \end{aligned}$ |
| Prescription drugs | $\begin{aligned} & \hline 2004 \\ & 2001 \end{aligned}$ | $\begin{aligned} & \hline 40 \% \\ & 41 \% \end{aligned}$ | $\begin{aligned} & \hline 31 \% \\ & 30 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 18 \% \\ & 17 \% \end{aligned}$ | $\begin{aligned} & \hline 4 \% \\ & 4 \% \end{aligned}$ | $\begin{aligned} & \hline 3 \% \\ & 3 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 4 \% \\ & 5 \% \end{aligned}$ |
| X-Rays or MRI's | $\begin{aligned} & \hline 2004 \\ & 2001 \end{aligned}$ | $\begin{aligned} & \hline 36 \% \\ & 36 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 39 \% \\ & 37 \% \end{aligned}$ | $\begin{aligned} & 17 \% \\ & 17 \% \end{aligned}$ | $\begin{aligned} & \hline 3 \% \\ & 3 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 2 \% \\ & 2 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 4 \% \\ & 6 \% \end{aligned}$ |
| Alcohol or drug abuse treatment | $\begin{aligned} & 2004 \\ & 2001 \\ & \hline \end{aligned}$ | $\begin{aligned} & 6 \% \\ & 7 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 10 \% \\ & 11 \% \end{aligned}$ | $\begin{aligned} & \hline 27 \% \\ & 27 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 27 \% \\ & 26 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 26 \% \\ & 23 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 4 \% \\ & 6 \% \\ & \hline \end{aligned}$ |
| Well-child care, including coverage for immunizations and routine check-ups | $\begin{aligned} & \hline 2004 \\ & 2001 \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 26 \% \\ & 26 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 27 \% \\ & 25 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 23 \% \\ & 23 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 10 \% \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 11 \% \\ & 10 \% \end{aligned}$ | $\begin{aligned} & \hline 4 \% \\ & 6 \% \\ & \hline \end{aligned}$ |
| Chiropractic services | $\begin{aligned} & \hline 2004 \\ & 2001 \\ & \hline \end{aligned}$ | $\begin{aligned} & 7 \% \\ & 8 \% \end{aligned}$ | $\begin{aligned} & \hline 12 \% \\ & 14 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 30 \% \\ & 29 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 24 \% \\ & 22 \% \end{aligned}$ | $\begin{aligned} & \hline 23 \% \\ & 21 \% \end{aligned}$ | $\begin{aligned} & \hline 4 \% \\ & 6 \% \end{aligned}$ |
| Preventive screenings (such as mammograms or prostate cancer testing) | $\begin{aligned} & 2004 \\ & 2001 \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 33 \% \\ & 35 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 32 \% \\ & 31 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 22 \% \\ & 19 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 6 \% \\ & 6 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 4 \% \\ & 3 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 4 \% \\ & 5 \% \\ & \hline \end{aligned}$ |
| Vision care (visits to the eye doctor, glasses, contacts) | $\begin{aligned} & \hline 2004 \\ & 2001 \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 14 \% \\ & 14 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 21 \% \\ & 24 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 31 \% \\ & 30 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 16 \% \\ & 14 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 14 \% \\ & 12 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 4 \% \\ & 6 \% \\ & \hline \end{aligned}$ |
| Dental benefits | $\begin{aligned} & \hline 2004 \\ & 2001 \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 13 \% \\ & 15 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 21 \% \\ & 23 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 31 \% \\ & 30 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 16 \% \\ & 14 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 15 \% \\ & 12 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 4 \% \\ & 6 \% \\ & \hline \end{aligned}$ |
| Surgical treatment for obesity* | 2004 | 3\% | 4\% | 16\% | 26\% | 46\% | 4\% |
| Diet programs to treat obesity* | 2004 | 5\% | 7\% | 19\% | 25\% | 40\% | 4\% |

Source: Final Results of the 2001 and 2004 Texas Small Employer Survey, Texas State Planning Grant. Note: Questions related to surgical treatment for obesity and diet programs to treat obesity were not included in the 2001 Survey.

The Texas Legislature enacted several reforms intended to increase the affordability and availability of health insurance. Anecdotal information indicates that many small employers are unaware of the reforms, but little statistical information has been available until now. However, the 2001 and 2004 surveys both clearly confirm that few small employers are aware of the earlier reforms. As shown in the table below, more than two-thirds of the respondents indicated they are not familiar with guarantee-issue requirements that prohibit insurers from denying coverage based on an individual's health status, and almost three-fourths of the small employers did not know that Texas allows small employers to create purchasing alliances. Only 18 percent of the respondents were familiar with the Basic and Catastrophic benefit plans that were available in 2001, and only 11 percent of respondents were familiar with Consumer Choice benefit plans that were available beginning January 1, 2004. Table 10 provides a detailed breakdown of employers’ knowledge of these recent insurance reforms.

Table 10: Employers' Knowledge of Small Employer Health Insurance Reforms

| Description of Reform | 2004 Percentage <br> of "Yes" <br> Responses | 2001 Percentage <br> of "Yes" <br> Responses | Percent Change |
| :--- | :---: | :---: | :---: |
| Small employers cannot be denied <br> health insurance coverage based on <br> the health status of their employees. | $31.0 \%$ | $28.6 \%$ | $8.5 \%$ |
| Small employers can purchase one <br> of two standard benefit plans (the <br> Basic and Catastrophic health plans) <br> that offer more limited benefits at a <br> lower cost. | NA | $18.0 \%$ | NA |
| Small employers can now purchase a <br> Consumer Choice Benefit Plan that <br> does not include some of the <br> mandated benefits that are normally <br> included in a group plan. | $10.8 \%$ | NA | NA |
| Small employers can join together to <br> form purchasing alliances for the <br> purpose of buying health insurance. | $27.4 \%$ | $25.7 \%$ | $6.4 \%$ |

Note: The Basic and Catastrophic health benefit plans were no longer available in 2004, and the Consumer Choice benefit plans were not yet available in 2001.

Employers were asked to indicate who they think is primarily responsible for assuring people have health insurance. Over 40 percent of the respondents indicated that the government is primarily responsible on both the 2001 and the 2004 surveys, but an almost identical percentage believe individuals are primarily responsible for obtaining their own coverage. Only seven percent believed employers should be responsible for providing insurance in the 2004 survey, which was down from ten percent in the 2001 survey. Table 11 analyzes companies’ responses to the two surveys in more detail.

Table 11: Entity Primarily Responsible for Assuring Individuals are Insured

| Entity Employer Believes is <br> Responsible for Assuring <br> Individuals Are Insured | 2004 <br> Percentage of <br> Respondents | 2001 <br> Percentage of <br> Respondents | Percentage <br> Change |
| :--- | :---: | :---: | :---: |
| Federal Government | $32.5 \%$ | $27.4 \%$ | $18.7 \%$ |
| State Government | $11.5 \%$ | $12.7 \%$ | $-9.2 \%$ |
| Local Government | $0.7 \%$ | $1.0 \%$ | $-25.2 \%$ |
| Employers | $7.6 \%$ | $10.3 \%$ | $-26.2 \%$ |
| Individuals | $41.0 \%$ | $41.6 \%$ | $-1.4 \%$ |
| None of the Above - Insurance is <br> not important | $0.8 \%$ | $0.4 \%$ | $73.4 \%$ |
| Other | $2.0 \%$ | $2.2 \%$ | $-7.8 \%$ |

## Section III: Employers Currently Offering Health Insurance

Surveyed employers that currently offer health insurance were asked a separate series of questions about the premium rates, employees' participation, and the company's plans for the future. Of the surveyed employers, 2,032 (47 percent) reported they do offer insurance, which is down from the 54 percent offering coverage in the 2001 survey. In 2004, more than 87 percent of the companies offering coverage have done so for at least three years and more than two-thirds (67 percent) have provided coverage for more than five years. Nearly one-third have offered insurance for more than 15 years.

Table 12: Length of Time Insurance Has Been Provided

| Number of Years Insurance has <br> been Provided | 2004 Percentage <br> of Respondents | 2001 Percentage <br> of Respondents | Percentage <br> Change |
| :--- | :---: | :---: | :---: |
| Less than One Year | $4.2 \%$ | $4.3 \%$ | $-1.6 \%$ |
| 1-2 Years | $6.3 \%$ | $10.3 \%$ | $-38.3 \%$ |
| 3-5 Years | $20.6 \%$ | $22.5 \%$ | $-8.5 \%$ |
| 6-10 Years | $23.8 \%$ | $20.1 \%$ | $18.4 \%$ |
| 11-15 Years | $11.6 \%$ | $11.1 \%$ | $4.8 \%$ |
| More than 15 Years | $31.6 \%$ | $28.4 \%$ | $11.3 \%$ |

Typical of employment-based insurance plans, the surveyed small employers report that insurance is generally not available to part-time workers. Two-thirds of employers report that only full-time employees working 36 to 40 hours a week are eligible for the company's health plan. An additional 20 percent of the employers offer coverage for employees working either 30 or 35 hours per week. Only four percent provide coverage for employees working as few as 20 hours a week. Table 13 below compares these results to those of the 2001 Small Employer Survey.

Table 13: Availability of Coverage Based on Number of Hours Worked

| Number of Working Hours <br> Required to <br> Be Eligible for Insurance | 2004 Percentage <br> of Respondents | 2001 Percentage <br> of Respondents | Percentage <br> Change |
| :--- | :---: | :---: | :---: |
| At least 20 hours per week | $3.8 \%$ | $5.2 \%$ | $-27.2 \%$ |
| At least 25 hours per week | $1.1 \%$ | $1.1 \%$ | $-6.6 \%$ |
| At least 30 hours per week | $15.6 \%$ | $17.0 \%$ | $-8.2 \%$ |
| At least 35 hours per week | $5.2 \%$ | $6.4 \%$ | $-19 \%$ |
| At least 36-40 hours per week | $66.0 \%$ | $64.8 \%$ | $1.9 \%$ |
| Other | $6.8 \%$ | $2.5 \%$ | $172 \%$ |

Insurance appears to be a popular benefit among employees. More than one-half the employers ( 56.8 percent in 2004 and 54.7 percent in 2001) reported that 90 percent or more of their
employees accept health insurance when offered. Meanwhile, 10 percent of respondents reported that more than one-half of their eligible employees decline insurance in both survey years. Table 14 provides a more detailed analysis of the percentage of companies declining coverage.

Table 14 - Percentage of Employees who Decline Coverage When Offered

| Percentage of Employees <br> Declining Coverage | 2004 Percentage <br> of Respondents | 2001 Percentage <br> of Respondents | Percentage <br> Change |
| :--- | :---: | :---: | :---: |
| Less than $10 \%$ | $56.8 \%$ | $54.7 \%$ | $3.7 \%$ |
| Between $10 \%$ and $20 \%$ | $9.7 \%$ | $9.6 \%$ | $0.7 \%$ |
| Between $21 \%$ and $30 \%$ | $6.6 \%$ | $6.0 \%$ | $9.7 \%$ |
| Between $31 \%$ and $40 \%$ | $4.1 \%$ | $4.0 \%$ | $2.6 \%$ |
| Between $41 \%$ and $50 \%$ | $5.6 \%$ | $5.6 \%$ | $-1.2 \%$ |
| More than $50 \%$ | $10.2 \%$ | $10.0 \%$ | $2.0 \%$ |

Of those employees who do not enroll in the employers' insurance plan, employers were asked to indicate the primary reason why most employees decline coverage. One-half of the employers report that employees are already covered under a spouse's or parent's plan. Another 22 percent indicate that employees refuse coverage because they cannot afford their portion of the premium contribution, and six percent report the primary reason is because employees do not want coverage. As shown in Table 15 below, these results are very consistent with those from the 2001 survey.

Table 15 - Reasons Employees Decline Coverage When Offered

| Reason for Declining Coverage | 2004 Percentage <br> of Respondents | 2001 Percentage <br> of Respondents | Percentage <br> Change |
| :--- | :---: | :---: | :---: |
| Already covered under spouse or <br> parent's plan | $50.0 \%$ | $52.8 \%$ | $-5.2 \%$ |
| Already covered under another <br> employer's plan | $4.4 \%$ | $4.1 \%$ | $7.2 \%$ |
| Cannot afford employee premium <br> contribution | $21.8 \%$ | $16.4 \%$ | $33.3 \%$ |
| Does not want insurance | $6.0 \%$ | $6.4 \%$ | $-5.6 \%$ |

Because cost plays a significant role in most employees’ decision to accept or decline insurance when offered by the employer, premium contribution payments are an important indicator of take-up rates among employees. Of the surveyed employers who provide insurance, most employers report they pay a significant portion of the employee's premium, with more than half ( 55.3 percent) paying the full cost of coverage for employee-only benefits. Of those employers that require the employee to share the cost of their own coverage, 10 percent report their employees generally pay less than $\$ 50$ a month; sixteen percent report payments that generally fall between $\$ 50$ and $\$ 100$ a month; and 16.4 percent indicate employees generally pay more than $\$ 100$ a month.

Employers are significantly less likely to pay substantial portions of dependents' insurance costs. Only 12.1 percent of surveyed employers pay the full cost of coverage for the employees' spouse and 12.3 percent pay the full premium of the employees' children (tables 16 and 17). Almost three-fourths of the surveyed companies paid nothing towards the premium for the employee's children or spouse in both 2001 and 2004.

Table 16 - Employers' Contributions for Spouse's Health Insurance Benefits

| Percentage of Spouse's <br> Premium Paid by the Employer | 2004 <br> Percentage of <br> Respondents | 2001 <br> Percentage of <br> Respondents | Percentage <br> Change |
| :--- | :---: | :---: | :---: |
| $10 \%$ of premium cost | $0.3 \%$ | $0.8 \%$ | $-65.4 \%$ |
| $15 \%$ of premium cost | $0.3 \%$ | $0.3 \%$ | $8.2 \%$ |
| $20 \%$ of premium cost | $0.3 \%$ | $0.6 \%$ | $-53.2 \%$ |
| $25 \%$ of premium cost | $0.9 \%$ | $1.4 \%$ | $-38.2 \%$ |
| $50 \%$ of premium cost | $4.5 \%$ | $5.4 \%$ | $-16.8 \%$ |
| More than half of premium cost | $4.3 \%$ | $4.7 \%$ | $-8.0 \%$ |
| $100 \%$ of premium cost | $12.1 \%$ | $12.4 \%$ | $-2.4 \%$ |
| Company does not pay any <br> portion | $74.8 \%$ | $69.9 \%$ | $7.1 \%$ |

Table 17 - Employers' Contributions for Children's Health Insurance Benefits

| Percentage of Children's <br> Premium Paid by the Employer | 2004 <br> Percentage of <br> Respondents | 2001 <br> Percentage of <br> Respondents | Percentage <br> Change |
| :--- | :---: | :---: | :---: |
| $10 \%$ of premium cost | $0.5 \%$ | $0.7 \%$ | $-26.0 \%$ |
| $15 \%$ of premium cost | $0.1 \%$ | $0.3 \%$ | $-67.9 \%$ |
| $20 \%$ of premium cost | $0.4 \%$ | $0.6 \%$ | $-34.0 \%$ |
| $25 \%$ of premium cost | $0.8 \%$ | $1.6 \%$ | $-46.7 \%$ |
| $50 \%$ of premium cost | $4.4 \%$ | $5.1 \%$ | $-14.6 \%$ |
| More than half of premium cost | $4.2 \%$ | $4.5 \%$ | $-6.3 \%$ |
| $100 \%$ of premium cost | $12.3 \%$ | $13.1 \%$ | $-6.2 \%$ |
| Company does not pay any <br> portion | $74.5 \%$ | $69.7 \%$ | $7.0 \%$ |

Employers were also asked to indicate how much the cost of insurance has increased within the past three years. Approximately 38 percent of companies reported increases of more than 50 percent in 2004, with 10 percent reporting that their costs have at least doubled. This is a considerable increase over the results of the 2001 survey, where only one-fourth of companies reported rate increases of more than 50 percent. The majority of employers reported significantly lower increases, however, as 53 percent of companies experienced increases of 50 percent or lower in 2004. Table 18 provides a detailed comparison of the three-year rate increases reported in the 2001 and 2004 surveys.

Table 18 - Health Insurance Rate Increases

| Size of Three-Year <br> Rate Increase | 2004 <br> Percentage of <br> Respondents | 2001 <br> Percentage of <br> Respondents | Percentage <br> Change |
| :--- | :---: | :---: | :---: |
| Less than $10 \%$ | $2.2 \%$ | $2.6 \%$ | $-13.2 \%$ |
| $10 \%$ to $25 \%$ | $14.9 \%$ | $22.3 \%$ | $-33.0 \%$ |
| $26 \%$ to $50 \%$ | $35.9 \%$ | $36.0 \%$ | $-0.1 \%$ |
| $51 \%$ to $75 \%$ | $19.0 \%$ | $14.7 \%$ | $29.2 \%$ |
| $76 \%$ to $100 \%$ | $8.6 \%$ | $6.5 \%$ | $32.0 \%$ |
| $101 \%$ to $150 \%$ | $4.8 \%$ | $3.0 \%$ | $58.0 \%$ |
| More than $150 \%$ | $5.2 \%$ | $3.0 \%$ | $73.8 \%$ |

Most small employers report that they likely will continue to offer health insurance despite rising insurance premiums. Nearly one-fifth of the employers ( 18.7 percent) responded that they "absolutely" will not discontinue offering coverage (down from 23 percent in 2001), and another 38 percent reported it is "very unlikely" they will discontinue the benefit within the next five years on both surveys. However, many employers also indicate there is a reasonable chance that they will stop offering insurance coverage. More than 41 percent reported they are "almost certain," "very likely" or "somewhat likely" to discontinue offering insurance, which is an increase of six percent from the 2001 survey. A detailed analysis of these three-year rate increases is provided in Table 19.

Table 19 - Likelihood of Employers' Discontinuing Health Insurance Offering

| Likelihood of discontinuing health <br> insurance benefits | 2004 Percentage <br> of Respondents | 2001 Percentage <br> of Respondents | Percentage <br> Change |
| :--- | :---: | :---: | :---: |
| Almost certain to discontinue <br> coverage | $7.5 \%$ | $5.6 \%$ | $34.2 \%$ |
| Very likely to discontinue coverage | $10.2 \%$ | $9.1 \%$ | $12.5 \%$ |
| Somewhat likely to discontinue <br> coverage | $23.9 \%$ | $21.1 \%$ | $13.3 \%$ |
| Very unlikely to discontinue <br> coverage | $37.5 \%$ | $38.0 \%$ | $-1.3 \%$ |
| Absolutely not likely to discontinue <br> coverage | $18.7 \%$ | $22.9 \%$ | $-18.4 \%$ |

## Section IV: Policy Options Considered by All Survey Participants

All employers were asked to indicate their level of support for nine possible health insurance expansion options in both the 2001 survey and the 2004 survey. As shown in Table 20 below, the surveyed employers overwhelmingly support having the ability to purchase insurance through a large existing health insurance plan ( 91 percent); providing a financial incentive for small employers who offer health insurance ( 87 percent); allowing children not eligible for CHIP to "buy-in" to the program (79 percent); and or expanding the CHIP program to include more children ( 70 percent). Options receiving the least amount of support are expanding Medicaid to include low-income parents of children already enrolled in Medicaid (54 percent); providing a government subsidy to lower-income employees to help them pay their share of the cost of health insurance ( 52 percent); and expanding the state's Medicaid program to include the low-income parents of children who are already enrolled in Medicaid (45 percent).

## Table 20 - Level of Support for Health Insurance Expansion Options

A = Strongly Support
B = Generally Support
C = Generally Oppose
D = Strongly Oppose
NR = No Response

| Description of Policy Option | Survey <br> Year | A | B | C | D | NR |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Allowing small businesses to purchase insurance through a large existing health insurance plan, such as the Texas state employees' health plan or the health plan for federal government employees | $\begin{aligned} & 2001 \\ & 2004 \end{aligned}$ | $\begin{aligned} & 64 \% \\ & 64 \% \end{aligned}$ | $\begin{aligned} & 25 \% \\ & 27 \% \end{aligned}$ | $\begin{aligned} & 4 \% \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 3 \% \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 4 \% \\ & 4 \% \end{aligned}$ |
| Reducing the mandated benefits insurers must include in their policies (such as coverage of immunizations, mammograms, chiropractic care, chemical/drug abuse, etc.) as long as insurers are also required to reduce their premium costs | $\begin{aligned} & 2001 \\ & 2004 \end{aligned}$ | $\begin{aligned} & 26 \% \\ & 32 \% \end{aligned}$ | $\begin{aligned} & 31 \% \\ & 35 \% \end{aligned}$ | $\begin{aligned} & 21 \% \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 17 \% \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 6 \% \\ & 5 \% \end{aligned}$ |
| Providing a financial incentive to encourage small employers to provide health insurance for their employees | $\begin{aligned} & \hline 2001 \\ & 2004 \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 54 \% \\ & 61 \% \end{aligned}$ | $\begin{aligned} & \hline 30 \% \\ & 26 \% \end{aligned}$ | $\begin{aligned} & 7 \% \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 4 \% \\ & 3 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 5 \% \\ & 5 \% \\ & 5 \end{aligned}$ |
| Allowing children who are not eligible for the state's CHIP program to "buy-in" to the program by paying the required premium | $\begin{aligned} & 2001 \\ & 2004 \end{aligned}$ | $\begin{aligned} & 34 \% \\ & 32 \% \end{aligned}$ | $\begin{aligned} & 43 \% \\ & 47 \% \end{aligned}$ | $\begin{aligned} & 10 \% \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 5 \% \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 8 \% \\ & 7 \% \end{aligned}$ |
| Expanding the state's CHIP program to include the parents of children who are already enrolled in CHIP | $\begin{aligned} & \hline 2001 \\ & 2004 \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 23 \% \\ & 21 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 33 \% \\ & 33 \% \end{aligned}$ | $\begin{aligned} & \hline 21 \% \\ & 25 \% \end{aligned}$ | $\begin{aligned} & \hline 13 \% \\ & 14 \% \end{aligned}$ | $\begin{gathered} 10 \% \\ 7 \% \end{gathered}$ |
| Expanding the state's CHIP program to include more children | $\begin{aligned} & 2001 \\ & 2004 \end{aligned}$ | $\begin{aligned} & \hline 31 \% \\ & 30 \% \end{aligned}$ | $\begin{aligned} & \hline 38 \% \\ & 40 \% \end{aligned}$ | $\begin{aligned} & \hline 14 \% \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 7 \% \\ & 8 \% \\ & \hline \end{aligned}$ | $\begin{gathered} 10 \% \\ 8 \% \end{gathered}$ |
| Providing a government subsidy to lower-income employees to help them pay their share of the cost of health insurance | $\begin{aligned} & 2001 \\ & 2004 \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 21 \% \\ & 22 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 29 \% \\ & 30 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 24 \% \\ & 24 \% \end{aligned}$ | $\begin{aligned} & \hline 19 \% \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 7 \% \\ & 5 \% \end{aligned}$ |
| Expanding the state’s Medicaid program to include the lowincome parents of children who are already enrolled in Medicaid | $\begin{aligned} & 2001 \\ & 2004 \end{aligned}$ | $\begin{aligned} & 15 \% \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 29 \% \\ & 30 \% \end{aligned}$ | $\begin{aligned} & 28 \% \\ & 29 \% \end{aligned}$ | $\begin{aligned} & 19 \% \\ & 20 \% \end{aligned}$ | $\begin{aligned} & 9 \% \\ & 6 \% \end{aligned}$ |
| Expanding the state's Medicaid program to include more children | $\begin{aligned} & 2001 \\ & 2004 \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 21 \% \\ & 21 \% \end{aligned}$ | $\begin{aligned} & \hline 34 \% \\ & 36 \% \end{aligned}$ | $\begin{aligned} & \hline 22 \% \\ & 22 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 14 \% \\ & 14 \% \end{aligned}$ | $\begin{gathered} \hline 10 \% \\ 7 \% \\ \hline \end{gathered}$ |

Finally, all companies were asked in 2004 to indicate whether the most important goal for government should be to improve access to low-cost health care for those who don't currently
have insurance or to focus on options for improving access to affordable health insurance. An overwhelming majority ( 69 percent) stated that the government's most important objective should be improving access to affordable health insurance.

## Conclusion

Both the U.S. Congress and the Texas Legislature have enacted numerous reforms in recent years to help small employers with 2-50 employees obtain health insurance. While these reforms have helped increase the number of small firms that offer health insurance, many small employers continue to find that the cost of health insurance is unaffordable. Insurance enrollment information filed with the Texas Department of Insurance (TDI) indicates that 91,468 small employers provided health insurance benefits for their employees in the year 2004. While this number is up significantly from 36,952 in 1993, most small employers continue to not offer health insurance; in fact, this figure still represents only 25 percent of all small firms in Texas.

To better understand the reasons why small firms in Texas do not offer coverage, the TDI State Planning Grant program conducted surveys of 50,000 small employers throughout the state in 2001 and 20,000 small employers in 2004. The primary goals of the follow-up survey were to evaluate the effectiveness of previous efforts and identify new issues that may have emerged within this particular population as the economy has improved since 2001. The results of these two surveys were extraordinarily consistent for the majority of questions, underscoring the fact that further efforts are needed to address this significant problem.

Following is a detailed breakdown of all survey questions and responses received in 2001 and 2004. Since these surveys had differing sample sizes, each question was analyzed in percentage terms, including a "percent change" figure when possible.

## Appendix: Small Employer Health Insurance Survey Results by Question

## Part A: All Companies

1. How long has your company been in business?
a. Less than 1 year
b. 1-4 years
c. 5-9 years
d. 10-19 years
e. 20 or more years

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 43 | $1.0 \%$ | 113 | $1.0 \%$ | $-3.0 \%$ |
| B | 475 | $11.0 \%$ | 1,359 | $12.4 \%$ | $-10.9 \%$ |
| C | 664 | $15.4 \%$ | 1,890 | $17.2 \%$ | $-10.5 \%$ |
| D | 1,210 | $28.1 \%$ | 3,311 | $30.2 \%$ | $-6.9 \%$ |
| E | 1,879 | $43.7 \%$ | 4,264 | $38.9 \%$ | $12.3 \%$ |
| No Response | 32 | $0.7 \%$ | 31 | $0.3 \%$ | $163.1 \%$ |
| Total | $\mathbf{4 , 3 0 3}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{1 0 , 9 6 8}$ | $\mathbf{1 0 0 . 0} \%$ |  |

2. Which of the following best describes your company's primary business?
a. Agriculture, forestry, fishing
b. Construction
c. Food service
d. Manufacturing
e. Retail
f. Services (medical care, personal services, laundry, repair business, legal, business services, computer services, etc.)
g. Wholesale
h. Other

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 135 | $3.1 \%$ | 350 | $3.2 \%$ | $-1.7 \%$ |
| B | 441 | $10.2 \%$ | 986 | $9.0 \%$ | $14.0 \%$ |
| C | 155 | $3.6 \%$ | 345 | $3.1 \%$ | $14.5 \%$ |
| D | 272 | $6.3 \%$ | 721 | $6.6 \%$ | $-3.8 \%$ |
| E | 531 | $12.3 \%$ | 1,258 | $11.5 \%$ | $7.6 \%$ |
| F | 1,858 | $43.2 \%$ | 5,013 | $45.7 \%$ | $-5.5 \%$ |
| G | 181 | $4.2 \%$ | 451 | $4.1 \%$ | $2.3 \%$ |
| H | 684 | $15.9 \%$ | 1,751 | $16.0 \%$ | $-0.4 \%$ |
| No Response | 46 | $1.1 \%$ | 93 | $0.8 \%$ | $26.1 \%$ |
| Total | $\mathbf{4 , 3 0 3}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{1 0 , 9 6 8}$ | $\mathbf{1 0 0 . 0} \%$ |  |

3. For calendar year 2003, what was your company's annual gross revenue?
a. Less than $\$ 25,000$
b. $\$ 25,000-\$ 50,000$
c. $\$ 50,001-\$ 100,000$
d. $\$ 100,001-\$ 200,000$
e. $\$ 200,001-\$ 500,000$
f. $\$ 500,001$ - $\$ 1$ million
g. $\$ 1,000,001$ - $\$ 2.5$ million
h. More than $\$ 2.5$ million

| Response | 2004 Survey |  | 2001 Survey |  | $\%$ Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 80 | $1.9 \%$ | 189 | $1.8 \%$ | $2.8 \%$ |
| B | 64 | $1.5 \%$ | 196 | $1.9 \%$ | $-20.7 \%$ |
| C | 231 | $5.4 \%$ | 533 | $5.1 \%$ | $5.2 \%$ |
| D | 485 | $11.3 \%$ | 1,350 | $12.9 \%$ | $-12.8 \%$ |
| E | 1,214 | $28.2 \%$ | 2,915 | $27.9 \%$ | $1.1 \%$ |
| F | 888 | $20.6 \%$ | 2,197 | $21.0 \%$ | $-1.9 \%$ |
| G | 770 | $17.9 \%$ | 1,908 | $18.3 \%$ | $-2.0 \%$ |
| H | 430 | $10.0 \%$ | 1,159 | $11.1 \%$ | $-9.9 \%$ |
| No Response | 141 | $3.3 \%$ | 521 | $4.8 \%$ | $-31.0 \%$ |
| Total | $\mathbf{4 , 3 0 3}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{1 0 , 9 6 8}$ | $\mathbf{1 0 0 . 0} \%$ |  |

4. As of December 31, 2003, what was your company's estimated net worth?
a. Less than $\$ 50,000$
b. $\$ 50,000-\$ 100,000$
c. $\$ 100,001-\$ 200,000$
d. $\$ 200,001-\$ 500,000$
e. $\$ 500,001-\$ 1$ million
f. $\$ 1,000,001-\$ 2.5$ million
g. $\$ 2,500,001-\$ 5$ million
h. More than $\$ 5$ million

| Response | 2004 Survey |  | 2001 Survey |  | $\%$ Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 496 | $11.5 \%$ | 1,222 | $12.4 \%$ | $-6.9 \%$ |
| B | 469 | $10.9 \%$ | 1,235 | $12.5 \%$ | $-12.9 \%$ |
| C | 557 | $12.9 \%$ | 1,348 | $13.7 \%$ | $-5.2 \%$ |
| D | 893 | $20.8 \%$ | 2,340 | $23.7 \%$ | $-12.5 \%$ |
| E | 723 | $16.8 \%$ | 1,613 | $16.3 \%$ | $2.8 \%$ |
| F | 503 | $11.7 \%$ | 1,171 | $11.9 \%$ | $-1.5 \%$ |
| G | 237 | $5.5 \%$ | 576 | $5.8 \%$ | $-5.6 \%$ |
| H | 130 | $3.0 \%$ | 366 | $3.7 \%$ | $-18.5 \%$ |
| No Response | 295 | $6.9 \%$ | 1,097 | $10.0 \%$ | $-31.5 \%$ |
| Total | $\mathbf{4 , 3 0 3}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{1 0 , 9 6 8}$ | $\mathbf{1 0 0 . 0 \%}$ |  |

5. Which of the following best describes the wages of most of your employees?
a. Minimum wage
b. Hourly, more than minimum wage but less than $\$ 10$ per hour
c. Hourly, between $\$ 10-\$ 15$ per hour
d. Hourly, between $\$ 15$ - $\$ 20$ per hour
e. Hourly, more than $\$ 20$ per hour
f. Salaried
g. Independent contractors
h. Hourly plus tips

| Response | 2004 Survey |  |
| :---: | :---: | :---: |
|  | Count | Percentage |
| A | 69 | $1.6 \%$ |
| B | 1,091 | $25.4 \%$ |
| C | 1,219 | $28.3 \%$ |
| D | 443 | $10.3 \%$ |
| E | 126 | $2.9 \%$ |
| F | 1,150 | $26.7 \%$ |
| G | 117 | $2.7 \%$ |
| H | 29 | $0.7 \%$ |
| No Response | 59 | $1.4 \%$ |
| Total | $\mathbf{4 , 3 0 3}$ | $\mathbf{1 0 0 . 0 \%}$ |

NOTE: The 2001 survey data has been excluded from this report, because the response options in 2001 varied considerably from those above.
6. How many employees earn less than $\mathbf{\$ 1 0}$ an hour?
a. 1-2
e. $21-30$
b. 3-5
f. $31-40$
c. $6-10$
g. $41-50$
d. $11-20$
h. None

| Response | 2004 Survey |  |
| :---: | :---: | :---: |
|  | Count | Percentage |
| A | 1,169 | $27.2 \%$ |
| B | 762 | $17.7 \%$ |
| C | 379 | $8.8 \%$ |
| D | 188 | $4.4 \%$ |
| E | 63 | $1.5 \%$ |
| F | 13 | $0.3 \%$ |
| G | 11 | $0.3 \%$ |
| H | 1,215 | $28.2 \%$ |
| No Response | 503 | $11.7 \%$ |
| Total | $\mathbf{4 , 3 0 3}$ | $\mathbf{1 0 0 . 0 \%}$ |

NOTE: The 2001 survey data has been excluded from this report, because the 2001 survey asked for the number of employees earning less than $\$ 8$ per hour.
7. Not including the business owner(s), approximately what is the average annual salary (excluding all benefits) for a full-time employee?
a. Less than $\$ 10,000$
b. \$10,000-\$15,000
c. \$15,001-\$20,000
d. \$20,001-\$25,000
e. $\$ 25,001-\$ 50,000$
f. \$50,001 - \$75,000
g. More than $\$ 75,000$

| Response | 2004 Survey |  | 2001 Survey |  | $\%$ Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 126 | $2.9 \%$ | 367 | $3.3 \%$ | $-12.5 \%$ |
| B | 332 | $7.7 \%$ | 1,037 | $9.5 \%$ | $-18.4 \%$ |
| C | 622 | $14.5 \%$ | 1,848 | $16.8 \%$ | $-14.2 \%$ |
| D | 844 | $19.6 \%$ | 2,442 | $22.3 \%$ | $-11.9 \%$ |
| E | 1,628 | $37.8 \%$ | 4,209 | $38.4 \%$ | $-1.4 \%$ |
| F | 191 | $4.4 \%$ | 471 | $4.3 \%$ | $3.4 \%$ |
| G | 57 | $1.3 \%$ | 178 | $1.6 \%$ | $-18.4 \%$ |
| No Response | 503 | $11.7 \%$ | 416 | $3.8 \%$ | $208.2 \%$ |
| Total | $\mathbf{4 , 3 0 3}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{1 0 , 9 6 8}$ | $\mathbf{1 0 0 . 0 \%}$ |  |

8. If some of your employees have children who are covered under State Medicaid or Children's Health Insurance Programs (CHIP), have any of those employees ever indicated to you that they would prefer their children be covered under an employment-based health plan instead of under Medicaid or CHIP?
a. I do not know if any of my employees' children are covered under Medicaid or CHIP, and none have indicated that they would prefer to be covered under an employment-based health plan.
b. I do know that some employees have children who are covered under Medicaid or CHIP, but I have not had any discussions with my employees about their preference.
c. Less than 5 employees have indicated to me that they would prefer to enroll their children in an employment-based health plan rather than Medicaid or CHIP.
d. Between 5 and 10 employees have indicated to me that they would prefer to enroll their children in an employment-based health plan rather than Medicaid or CHIP.
e. More than 10 employees have indicated to me that they would prefer to enroll their children in an employment-based health plan rather than Medicaid or CHIP.

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 2,858 | $66.4 \%$ | 7,614 | $69.4 \%$ | $-4.3 \%$ |
| B | 595 | $13.8 \%$ | 1,233 | $11.2 \%$ | $23.0 \%$ |
| C | 296 | $6.9 \%$ | 482 | $4.4 \%$ | $56.5 \%$ |
| D | 40 | $0.9 \%$ | 107 | $1.0 \%$ | $-4.7 \%$ |
| E | 11 | $0.3 \%$ | 36 | $0.3 \%$ | $-22.1 \%$ |
| No Response | 503 | $11.7 \%$ | 1,496 | $13.6 \%$ | $-14.3 \%$ |
| Total | $\mathbf{4 , 3 0 3}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{1 0 , 9 6 8}$ | $\mathbf{1 0 0 . 0} \%$ |  |

9. Within the past three years, has an insurance agent told you they do not have a company that will insure your group, or in some way discouraged you from trying to obtain health insurance?
a. Yes
b. No

| Response | 2004 Survey |  |
| :---: | :---: | :---: |
|  | Count | Percentage |
| No | 3,376 | $78.5 \%$ |
| Yes | 866 | $20.1 \%$ |
| No Response | 61 | $1.4 \%$ |
| Total | $\mathbf{4 , 3 0 3}$ | $\mathbf{1 0 0 . 0 \%}$ |

NOTE: This question was not asked on the 2001 survey.
10. Does your company currently offer health insurance coverage to its employees?
a. Yes
b. No

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| Yes | 2,032 | $47.2 \%$ | 5,918 | $54.0 \%$ | $-12.5 \%$ |
| No | 2,224 | $51.7 \%$ | 5,037 | $45.9 \%$ | $12.5 \%$ |
| No Response | 47 | $1.1 \%$ | 13 | $0.1 \%$ | $821.5 \%$ |
| Total | $\mathbf{4 , 3 0 3}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{1 0 , 9 6 8}$ | $\mathbf{1 0 0 . 0 \%}$ |  |

IF YES, PLEASE SKIP TO "PART C" ON PAGE 21.
IF NO, PLEASE CONTINUE WITH "PART B" ON THE NEXT PAGE.
11. Has your company offered health insurance coverage to its employees within the past 5 calendar years (1999-2003)?
a. Yes
b. No

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| Yes | 349 | $15.5 \%$ | 761 | $15.1 \%$ | $2.9 \%$ |
| No | 1,878 | $83.7 \%$ | 4,254 | $84.5 \%$ | $-1.0 \%$ |
| No Response | 18 | $0.8 \%$ | 22 | $0.4 \%$ | $83.6 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0} \%$ |  |

12. Has your company attempted to purchase health insurance within the past 5 calendar years (1999-2003)?
a. Yes
b. No

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| Yes | 919 | $40.9 \%$ | 2,050 | $40.7 \%$ | $0.6 \%$ |
| No | 1,303 | $58.0 \%$ | 2,944 | $58.4 \%$ | $-0.7 \%$ |
| No Response | 23 | $1.0 \%$ | 43 | $0.9 \%$ | $20.0 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0} \%$ |  |

13. Which statement best describes your company's position on purchasing health insurance?
a. The company will definitely not offer health insurance in the next 3 years.
b. The company will probably not offer health insurance in the next 3 years.
c. The company will probably offer health insurance in the next 3 years.
d. The company will definitely offer health insurance in the next 3 years.

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 557 | $24.8 \%$ | 1,270 | $25.2 \%$ | $-1.6 \%$ |
| B | 1,211 | $53.9 \%$ | 2,484 | $49.3 \%$ | $9.4 \%$ |
| C | 408 | $18.2 \%$ | 1,029 | $20.4 \%$ | $-11.0 \%$ |
| D | 36 | $1.6 \%$ | 186 | $3.7 \%$ | $-56.6 \%$ |
| No Response | 33 | $1.5 \%$ | 68 | $1.4 \%$ | $8.9 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0 \%}$ |  |

14. Which statement best describes your employees' level of interest in health insurance?
a. Employees are very interested in whether health insurance will be offered.
b. Employees are somewhat interested in whether health insurance will be offered.
c. Employees are not interested in whether health insurance will be offered.

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 713 | $31.8 \%$ | 1,542 | $30.6 \%$ | $3.7 \%$ |
| B | 927 | $41.3 \%$ | 2,316 | $46.0 \%$ | $-10.2 \%$ |
| C | 567 | $25.3 \%$ | 1,067 | $21.2 \%$ | $19.2 \%$ |
| No Response | 38 | $1.7 \%$ | 112 | $2.2 \%$ | $-23.9 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0} \%$ |  |

15. Do you feel that not offering health insurance has negatively affected your ability to attract qualified employees?
a. Yes
b. No

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| Yes | 1,023 | $45.6 \%$ | 2,389 | $47.4 \%$ | $-3.9 \%$ |
| No | 1,170 | $52.1 \%$ | 2,506 | $49.8 \%$ | $4.8 \%$ |
| No Response | 52 | $2.3 \%$ | 142 | $2.8 \%$ | $-17.8 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0} \%$ |  |

16. Which statement best describes your company's reason for not offering health insurance? Please select only one.
a. We have not tried to purchase insurance because we know it is too expensive.
b. We tried to purchase insurance but it was too expensive.
c. The majority of employees don't want insurance because they already have coverage under another family member's policy or some other type of coverage (such as Medicare, Medicaid, or CHIP).
d. We haven't tried to purchase coverage because we believe we cannot get coverage since one or more of our employees has a pre-existing health condition that makes our group uninsurable.
e. The majority of employees do not want health insurance because they do not think it is necessary
f. The majority of employees prefer higher wages to health insurance.
g. We are willing to offer coverage, but the majority of employees are not able to afford their share of the premium.
h. Providing health insurance is too much of an administrative hassle.

| Response | 2004 Survey |  | 2001 Survey |  | $\%$ Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 605 | $26.9 \%$ | 1,352 | $26.8 \%$ | $0.4 \%$ |
| B | 863 | $38.4 \%$ | 1,792 | $35.6 \%$ | $8.1 \%$ |
| C | 305 | $13.6 \%$ | 762 | $15.1 \%$ | $-10.2 \%$ |
| D | 75 | $3.3 \%$ | 201 | $4.0 \%$ | $-16.3 \%$ |
| E | 26 | $1.2 \%$ | 45 | $0.9 \%$ | $29.6 \%$ |
| F | 94 | $4.2 \%$ | 236 | $4.7 \%$ | $-10.6 \%$ |
| G | 178 | $7.9 \%$ | 358 | $7.1 \%$ | $11.6 \%$ |
| H | 31 | $1.4 \%$ | 76 | $1.5 \%$ | $-8.5 \%$ |
| No Response | 68 | $1.4 \%$ | 215 | $4.3 \%$ | $-67.6 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0} \%$ |  |

Note: The following information should assist you in answering Questions 17-19.
When employers offer health insurance, the employer usually pays a percentage of the premium cost and the employee pays the remaining percentage. For example, the employer may pay $75 \%$ of the cost and the employee would pay the remaining $25 \%$. The actual percentages may vary depending on the insurer and the employer.
17. If your company has received an estimate for health insurance within the past 3 years, please indicate the estimated total monthly premium for all the company's employees combined, including both the employer's and the employee's contribution.
a. We haven't received an estimate for health insurance within the past 3 years.
b. The estimated monthly premium was less than $\$ 2,000$ a month.
c. The estimated monthly premium was $\$ 2,001-\$ 3,000$ a month.
d. The estimated monthly premium was $\$ 3,001-\$ 4,000$ a month.
e. The estimated monthly premium was $\$ 4,001-\$ 5,000$ a month.
f. The estimated monthly premium was $\$ 5,001-\$ 7,500$ a month.
g. The estimated monthly premium was $\$ 7,500-\$ 10,000$ a month.
h. The estimated monthly premium was more than $\$ 10,000$ a month.

| Response | 2004 Survey |  |
| :---: | :---: | :---: |
|  | Count | Percentage |
| A | 1,390 | $61.9 \%$ |
| B | 221 | $9.8 \%$ |
| C | 205 | $9.1 \%$ |
| D | 77 | $3.4 \%$ |
| E | 63 | $2.8 \%$ |
| F | 37 | $1.6 \%$ |
| G | 25 | $1.1 \%$ |
| H | 16 | $0.7 \%$ |
| No Response | 211 | $9.4 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0 \%}$ |

NOTE: The 2001 survey data has been excluded from this report, because the response options in 2001 varied considerably from those above.
18. If your company were to purchase health insurance coverage today, approximately how much money per employee do you believe insurance would cost? Please indicate the total amount of the premium cost including both the company's contribution and the employee's contribution. The estimate should indicate the cost for employee-only coverage (i.e. does not include the cost of coverage for the employee's spouse or children).
a. Less than $\$ 200$ per employee per month
b. \$201-\$300 per employee per month
c. \$301-\$400 per employee per month
d. \$401-\$500 per employee per month
e. \$501-\$600 per employee per month
f. \$601-\$700 per employee per month
g. \$701-\$800 per employee per month
h. More than $\$ 800$ per employee per month

| Response | 2004 Survey |  |
| :---: | :---: | :---: |
|  | Count | Percentage |
| A | 407 | $18.1 \%$ |
| B | 557 | $24.8 \%$ |
| C | 433 | $19.3 \%$ |
| D | 249 | $11.1 \%$ |
| E | 141 | $6.3 \%$ |
| F | 54 | $2.4 \%$ |
| G | 32 | $1.4 \%$ |
| H | 59 | $2.6 \%$ |
| No Response | 313 | $13.9 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0 \%}$ |

NOTE: The 2001 survey data has been excluded from this report, because the response options in 2001 varied considerably from those above.
19. If your company decided to purchase health insurance, approximately what is the maximum amount it would be able to pay for each employee per month? Please indicate only how much the company would be able to pay, not including the employee's contribution.
a. The company would not be interested in purchasing health insurance at any cost
b. Less than $\$ 50$ per employee per month
c. \$50 per employee per month
d. $\$ 100$ per employee per month
e. \$150 per employee per month
f. \$200 per employee per month
g. $\$ 250$ per employee per month
h. $\$ 300$ or more per employee per month

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 323 | $14.4 \%$ | 691 | $13.7 \%$ | $4.9 \%$ |
| B | 387 | $17.2 \%$ | 1,178 | $23.4 \%$ | $-26.3 \%$ |
| C | 376 | $16.7 \%$ | 1,111 | $22.1 \%$ | $-24.1 \%$ |
| D | 456 | $20.3 \%$ | 981 | $19.5 \%$ | $4.3 \%$ |
| E | 174 | $7.8 \%$ | 402 | $8.0 \%$ | $-2.9 \%$ |
| F | 138 | $6.1 \%$ | 232 | $4.6 \%$ | $33.5 \%$ |
| G | 49 | $2.2 \%$ | 87 | $1.7 \%$ | $26.4 \%$ |
| H | 29 | $1.3 \%$ | 86 | $1.7 \%$ | $-24.3 \%$ |
| No Response | 313 | $13.9 \%$ | 269 | $5.3 \%$ | $161.1 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0} \%$ |  |

Please use these directions for questions 20-36. If you were to purchase health insurance for your company's employees, please indicate the importance of each of the benefits listed below (20-36) using the following scale:
a = Extremely important; an essential benefit
b = Very important
c = Somewhat important
d = Not very important
e= Not at all important
20. Visits to a primary care physician, such as a pediatrician or family doctor, but only when sick

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 1,028 | $45.8 \%$ | 2,083 | $41.4 \%$ | $10.7 \%$ |
| B | 684 | $30.5 \%$ | 1,573 | $31.2 \%$ | $-2.4 \%$ |
| C | 306 | $13.6 \%$ | 769 | $15.3 \%$ | $-10.7 \%$ |
| D | 80 | $3.6 \%$ | 191 | $3.8 \%$ | $-6.0 \%$ |
| E | 63 | $2.8 \%$ | 146 | $2.9 \%$ | $-3.2 \%$ |
| No Response | 84 | $3.7 \%$ | 275 | $5.5 \%$ | $-31.5 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0} \%$ |  |

21. Visits to a primary care physician when sick and for annual well-person check-ups

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 873 | $38.9 \%$ | 1,885 | $37.4 \%$ | $3.9 \%$ |
| B | 653 | $29.1 \%$ | 1,504 | $29.9 \%$ | $-2.6 \%$ |
| C | 450 | $20.0 \%$ | 944 | $18.7 \%$ | $7.0 \%$ |
| D | 135 | $6.0 \%$ | 311 | $6.2 \%$ | $-2.6 \%$ |
| E | 50 | $2.2 \%$ | 124 | $2.5 \%$ | $-9.5 \%$ |
| No Response | 84 | $3.7 \%$ | 269 | $5.3 \%$ | $-29.9 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0} \%$ |  |

22. Visits to a specialist physician, such as a cardiologist or surgeon

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 876 | $39.0 \%$ | 1,990 | $39.5 \%$ | $-1.2 \%$ |
| B | 776 | $34.6 \%$ | 1,681 | $33.4 \%$ | $3.6 \%$ |
| C | 370 | $16.5 \%$ | 812 | $16.1 \%$ | $2.2 \%$ |
| D | 99 | $4.4 \%$ | 202 | $4.0 \%$ | $10.0 \%$ |
| E | 45 | $2.0 \%$ | 78 | $1.5 \%$ | $29.4 \%$ |
| No Response | 79 | $3.5 \%$ | 274 | $5.4 \%$ | $-35.3 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0 \%}$ |  |

23. In-patient hospital care (for surgery, illness, emergencies, etc.)

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 1,260 | $56.1 \%$ | 2,879 | $57.2 \%$ | $-1.8 \%$ |
| B | 639 | $28.5 \%$ | 1,400 | $27.8 \%$ | $2.4 \%$ |
| C | 186 | $8.3 \%$ | 344 | $6.8 \%$ | $21.3 \%$ |
| D | 39 | $1.7 \%$ | 58 | $1.2 \%$ | $50.9 \%$ |
| E | 34 | $1.5 \%$ | 82 | $1.6 \%$ | $-7.0 \%$ |
| No Response | 87 | $3.9 \%$ | 274 | $5.4 \%$ | $-28.8 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0} \%$ |  |

24. Maternity care for pregnant women

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 416 | $18.5 \%$ | 1,018 | $20.2 \%$ | $-8.3 \%$ |
| B | 500 | $22.3 \%$ | 1,043 | $20.7 \%$ | $7.6 \%$ |
| C | 484 | $21.6 \%$ | 1,167 | $23.2 \%$ | $-6.9 \%$ |
| D | 368 | $16.4 \%$ | 725 | $14.4 \%$ | $13.9 \%$ |
| E | 403 | $18.0 \%$ | 781 | $15.5 \%$ | $15.8 \%$ |
| No Response | 74 | $3.3 \%$ | 303 | $6.0 \%$ | $-45.2 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0} \%$ |  |

25. Laboratory services (such as getting blood work or having a biopsy analyzed)

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 789 | $35.1 \%$ | 1,758 | $34.9 \%$ | $0.7 \%$ |
| B | 802 | $35.7 \%$ | 1,792 | $35.6 \%$ | $0.4 \%$ |
| C | 421 | $18.8 \%$ | 895 | $17.8 \%$ | $5.5 \%$ |
| D | 105 | $4.7 \%$ | 188 | $3.7 \%$ | $25.3 \%$ |
| E | 56 | $2.5 \%$ | 115 | $2.3 \%$ | $9.3 \%$ |
| No Response | 72 | $3.2 \%$ | 289 | $5.7 \%$ | $-44.1 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0 \%}$ |  |

26. Mental health services

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 210 | $9.4 \%$ | 603 | $12.0 \%$ | $-21.9 \%$ |
| B | 365 | $16.3 \%$ | 840 | $16.7 \%$ | $-2.5 \%$ |
| C | 681 | $30.3 \%$ | 1,447 | $28.7 \%$ | $5.6 \%$ |
| D | 519 | $23.1 \%$ | 1,104 | $21.9 \%$ | $5.5 \%$ |
| E | 381 | $17.0 \%$ | 742 | $14.7 \%$ | $15.2 \%$ |
| No Response | 89 | $4.0 \%$ | 301 | $6.0 \%$ | $-33.7 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0} \%$ |  |

27. Prescription drugs

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 901 | $40.1 \%$ | 2,063 | $41.0 \%$ | $-2.0 \%$ |
| B | 706 | $31.4 \%$ | 1,527 | $30.3 \%$ | $3.7 \%$ |
| C | 410 | $18.3 \%$ | 863 | $17.1 \%$ | $6.6 \%$ |
| D | 82 | $3.7 \%$ | 181 | $3.6 \%$ | $1.6 \%$ |
| E | 63 | $2.8 \%$ | 136 | $2.7 \%$ | $3.9 \%$ |
| No Response | 83 | $3.7 \%$ | 267 | $5.3 \%$ | $-30.3 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0} \%$ |  |

28. X-Rays or MRI's

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 797 | $35.5 \%$ | 1,832 | $36.4 \%$ | $-2.4 \%$ |
| B | 872 | $38.8 \%$ | 1,844 | $36.6 \%$ | $6.1 \%$ |
| C | 391 | $17.4 \%$ | 834 | $16.6 \%$ | $5.2 \%$ |
| D | 57 | $2.5 \%$ | 147 | $2.9 \%$ | $-13.0 \%$ |
| E | 46 | $2.0 \%$ | 100 | $2.0 \%$ | $3.2 \%$ |
| No Response | 82 | $3.7 \%$ | 280 | $5.6 \%$ | $-34.3 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0 \%}$ |  |

29. Alcohol or drug abuse treatment

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 142 | $6.3 \%$ | 364 | $7.2 \%$ | $-12.5 \%$ |
| B | 215 | $9.6 \%$ | 571 | $11.3 \%$ | $-15.5 \%$ |
| C | 616 | $27.4 \%$ | 1,371 | $27.2 \%$ | $0.8 \%$ |
| D | 606 | $27.0 \%$ | 1,309 | $26.0 \%$ | $3.9 \%$ |
| E | 582 | $25.9 \%$ | 1,132 | $22.5 \%$ | $15.4 \%$ |
| No Response | 84 | $3.7 \%$ | 290 | $5.8 \%$ | $-35.0 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0} \%$ |  |

30. Well-child care, including coverage for immunizations and routine check-ups

| Response | 2004 Survey |  | 2001 Survey |  | $\%$ Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 578 | $25.7 \%$ | 1,319 | $26.2 \%$ | $-1.7 \%$ |
| B | 599 | $26.7 \%$ | 1,276 | $25.3 \%$ | $5.3 \%$ |
| C | 519 | $23.1 \%$ | 1,141 | $22.7 \%$ | $2.1 \%$ |
| D | 231 | $10.3 \%$ | 526 | $10.4 \%$ | $-1.5 \%$ |
| E | 237 | $10.6 \%$ | 495 | $9.8 \%$ | $7.4 \%$ |
| No Response | 81 | $3.6 \%$ | 280 | $5.6 \%$ | $-35.1 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0 \%}$ |  |

31. Chiropractic services

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 152 | $6.8 \%$ | 416 | $8.3 \%$ | $-18.0 \%$ |
| B | 276 | $12.3 \%$ | 717 | $14.2 \%$ | $-13.6 \%$ |
| C | 677 | $30.2 \%$ | 1,473 | $29.2 \%$ | $3.1 \%$ |
| D | 536 | $23.9 \%$ | 1,106 | $22.0 \%$ | $8.7 \%$ |
| E | 514 | $22.9 \%$ | 1,041 | $20.7 \%$ | $10.8 \%$ |
| No Response | 90 | $4.0 \%$ | 284 | $5.6 \%$ | $-28.9 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0 \%}$ |  |

32. Preventive screenings (such as mammograms or prostate cancer testing)

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 749 | $33.4 \%$ | 1,761 | $35.0 \%$ | $-4.6 \%$ |
| B | 714 | $31.8 \%$ | 1,578 | $31.3 \%$ | $1.5 \%$ |
| C | 485 | $21.6 \%$ | 977 | $19.4 \%$ | $11.4 \%$ |
| D | 123 | $5.5 \%$ | 276 | $5.5 \%$ | $0.0 \%$ |
| E | 82 | $3.7 \%$ | 171 | $3.4 \%$ | $7.6 \%$ |
| No Response | 92 | $4.1 \%$ | 274 | $5.4 \%$ | $-24.7 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0} \%$ |  |

33. Vision care (visits to the eye doctor, glasses, contacts)

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 304 | $13.5 \%$ | 706 | $14.0 \%$ | $-3.4 \%$ |
| B | 479 | $21.3 \%$ | 1,223 | $24.3 \%$ | $-12.1 \%$ |
| C | 703 | $31.3 \%$ | 1,524 | $30.3 \%$ | $3.5 \%$ |
| D | 364 | $16.2 \%$ | 759 | $15.1 \%$ | $7.6 \%$ |
| E | 309 | $13.8 \%$ | 548 | $10.9 \%$ | $26.5 \%$ |
| No Response | 86 | $3.8 \%$ | 277 | $5.5 \%$ | $-30.3 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0} \%$ |  |

34. Dental benefits

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 281 | $12.5 \%$ | 736 | $14.6 \%$ | $-14.3 \%$ |
| B | 469 | $20.9 \%$ | 1,163 | $23.1 \%$ | $-9.5 \%$ |
| C | 685 | $30.5 \%$ | 1,512 | $30.0 \%$ | $1.6 \%$ |
| D | 365 | $16.3 \%$ | 720 | $14.3 \%$ | $13.7 \%$ |
| E | 348 | $15.5 \%$ | 613 | $12.2 \%$ | $27.4 \%$ |
| No Response | 97 | $4.3 \%$ | 293 | $5.8 \%$ | $-25.7 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0 \%}$ |  |

35. Surgical treatment for obesity

| Response | 2004 Survey |  |
| :---: | :---: | :---: |
|  | Count | Percentage |
| A | 76 | $3.4 \%$ |
| B | 96 | $4.3 \%$ |
| C | 360 | $16.0 \%$ |
| D | 591 | $26.3 \%$ |
| E | 1,027 | $45.7 \%$ |
| No Response | 95 | $4.2 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0 \%}$ |

NOTE: This question was not asked on the 2001 survey.
36. Nutrition and diet programs to treat obesity

| Response | 2004 Survey |  |
| :---: | :---: | :---: |
|  | Count | Percentage |
| A | 104 | $4.6 \%$ |
| B | 151 | $6.7 \%$ |
| C | 429 | $19.1 \%$ |
| D | 562 | $25.0 \%$ |
| E | 906 | $40.4 \%$ |
| No Response | 93 | $4.1 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0 \%}$ |

NOTE: This question was not asked on the 2001 survey.
37. In order to make health insurance more affordable, if you had to choose between an insurance policy that provides coverage only for routine health care expenses (such as annual check-ups, minor illnesses and injuries, limited hospital coverage) and a policy that provides coverage only for major catastrophic illnesses (such as cancer, organ transplants, major surgery or major injury), which type of coverage would you prefer? Please select only one.
a. Benefits for preventive care, routine illnesses and minor injuries with a benefit level that would pay costs up to $\$ 10,000$ per person each year
b. Benefits for preventive care, routine illnesses and minor injuries with a benefit level that would pay costs up to $\$ 20,000$ per person each year
c. Benefits for preventive care, routine illnesses and minor injuries with a benefit level that would pay costs up to $\$ 50,000$ per person each year
d. Benefits for major catastrophic illnesses that would not cover routine illnesses but would provide coverage for medical expenses with a benefit level of $\$ 100,000$ per person each year
e. Benefits for major catastrophic illness that would not cover routine illnesses but would provide coverage for medical expenses with a benefit level of $\$ 250,000$ per person each year
f. Benefits for major catastrophic illness that would not cover routine illnesses but would provide coverage for medical expenses with a benefit level of \$500,000 per person each year
g. Benefits for major catastrophic illness that would not cover routine illnesses but would provide coverage for medical expenses with no benefit level maximum.

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 344 | $15.3 \%$ | 722 | $14.3 \%$ | $6.9 \%$ |
| B | 285 | $12.7 \%$ | 630 | $12.5 \%$ | $1.5 \%$ |
| C | 399 | $17.8 \%$ | 1,063 | $21.1 \%$ | $-15.8 \%$ |
| D | 242 | $10.8 \%$ | 625 | $12.4 \%$ | $-13.1 \%$ |
| E | 237 | $10.6 \%$ | NA | NA | NA |
| F | 247 | $11.0 \%$ | 726 | $14.4 \%$ | $-23.7 \%$ |
| G | 345 | $15.4 \%$ | 838 | $16.6 \%$ | $-7.6 \%$ |
| No Response | 146 | $6.5 \%$ | 433 | $8.6 \%$ | $-24.3 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0} \%$ |  |

NOTE: Option "E" was not included on the 2001 survey.

In recent years, the Texas Legislature passed several reforms that were intended to make health insurance more affordable and more widely available to small employers. Please indicate whether you are aware of each of the reforms listed in questions 38-40:
38. Small employers cannot be denied health insurance coverage based on the health status of their employees or dependents.
a. Yes, I am familiar
b. No, I am not familiar

| Response | 2004 Survey |  | 2001 Survey |  | $\%$ Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| Yes | 696 | $31.0 \%$ | 1,439 | $28.6 \%$ | $8.5 \%$ |
| No | 1,512 | $67.3 \%$ | 3,510 | $69.7 \%$ | $-3.4 \%$ |
| No Response | 37 | $1.6 \%$ | 88 | $1.7 \%$ | $-5.7 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0} \%$ |  |

39. Small employers can now purchase a Consumer Choice Benefit Plan that does not include some of the mandated benefits that are normally included in a group plan.
a. Yes, I am familiar
b. No, I am not familiar

| Response | 2004 Survey |  |
| :---: | :---: | :---: |
|  | Count | Percentage |
| Yes | 243 | $10.8 \%$ |
| No | 1,961 | $87.3 \%$ |
| No Response | 41 | $1.8 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0 \%}$ |

NOTE: This question was not asked on the 2001 survey.
40. Small employers can join together to form purchasing alliances for the purpose of buying health insurance.
a. Yes, I am familiar
b. No, I am not familiar

| Response | 2004 Survey |  | 2001 Survey |  | $\%$ Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| Yes | 615 | $27.4 \%$ | 1,297 | $25.7 \%$ | $6.4 \%$ |
| No | 1,576 | $70.2 \%$ | 3,642 | $72.3 \%$ | $-2.9 \%$ |
| No Response | 54 | $2.4 \%$ | 98 | $1.9 \%$ | $23.6 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0} \%$ |  |

41. How would you best describe your level of knowledge about issues concerning health insurance purchases?
a. I am very comfortable discussing and evaluating health insurance purchasing issues.
b. I am fairly comfortable discussing and evaluating health insurance purchasing issues.
c. I am fairly uncomfortable discussing and evaluating health insurance purchasing issues.
d. I am very uncomfortable discussing and evaluating health insurance purchasing issues.
e. I am so uncomfortable discussing and evaluating health insurance purchasing issues that I try to avoid it.

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 315 | $14.0 \%$ | 762 | $15.1 \%$ | $-7.3 \%$ |
| B | 883 | $39.3 \%$ | 2,007 | $39.8 \%$ | $-1.3 \%$ |
| C | 651 | $29.0 \%$ | 1,331 | $26.4 \%$ | $9.7 \%$ |
| D | 191 | $8.5 \%$ | 460 | $9.1 \%$ | $-6.8 \%$ |
| E | 150 | $6.7 \%$ | 342 | $6.8 \%$ | $-1.6 \%$ |
| No Response | 55 | $2.4 \%$ | 135 | $2.7 \%$ | $-8.6 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0 \%}$ |  |

42. Which statement best describes how you feel about health insurance?
a. Employers should provide health insurance for their employees and pay $100 \%$ of the cost of the employees' family members if they can afford to do so
b. Employers should provide health insurance for their employees and pay at least 75\% of the cost of the employees' family members if they can afford to do so.
c. Employers should provide health insurance for their employees and pay at least $50 \%$ of the cost of the employees' family members if they can afford to do so.
d. Employers should provide health insurance for their employees if they can afford to do so, but they should not be expected to pay for coverage of the employees' family members.
e. Employers should not feel responsible for providing health insurance for their employees, even if they can afford to do so.

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 83 | $3.7 \%$ | 1,164 | $23.1 \%$ | $-84.0 \%$ |
| B | 215 | $9.6 \%$ | 325 | $6.5 \%$ | $48.4 \%$ |
| C | 489 | $21.8 \%$ | 886 | $17.6 \%$ | $23.8 \%$ |
| D | 1,038 | $46.2 \%$ | 1,761 | $35.0 \%$ | $32.2 \%$ |
| E | 350 | $15.6 \%$ | 717 | $14.2 \%$ | $9.5 \%$ |
| No Response | 70 | $3.1 \%$ | 184 | $3.7 \%$ | $-14.6 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0} \%$ |  |

43. Of the following choices, which entity do you think is primarily responsible for assuring people have health insurance?
a. The federal government
b. The state government
c. Local government
d. Employers
e. Individuals
f. None of the above - insurance is not important
g. Other

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 730 | $32.5 \%$ | 1,380 | $27.4 \%$ | $18.7 \%$ |
| B | 259 | $11.5 \%$ | 640 | $12.7 \%$ | $-9.2 \%$ |
| C | 16 | $0.7 \%$ | 48 | $1.0 \%$ | $-25.2 \%$ |
| D | 171 | $7.6 \%$ | 520 | $10.3 \%$ | $-26.2 \%$ |
| E | 920 | $41.0 \%$ | 2,094 | $41.6 \%$ | $-1.4 \%$ |
| F | 17 | $0.8 \%$ | 22 | $0.4 \%$ | $73.4 \%$ |
| G | 46 | $2.0 \%$ | 112 | $2.2 \%$ | $-7.8 \%$ |
| No Response | 86 | $3.8 \%$ | 221 | $4.4 \%$ | $-12.7 \%$ |
| Total | $\mathbf{2 , 2 4 5}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 0 3 7}$ | $\mathbf{1 0 0 . 0} \%$ |  |

PLEASE SKIP TO "PART D" ON PAGE 29.

## Part C: Companies Currently Offering Health Insurance

44. How many years has your company offered health insurance?
a. Less than one
b. 1-2 years
c. 3-5 years
d. 6-10 years
e. 11-15 years
f. More than 15 years

| Response | 2004 Survey |  | 2001 Survey |  | $\%$ Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 87 | $4.2 \%$ | 255 | $4.3 \%$ | $-1.6 \%$ |
| B | 130 | $6.3 \%$ | 608 | $10.3 \%$ | $-38.3 \%$ |
| C | 423 | $20.6 \%$ | 1,334 | $22.5 \%$ | $-8.5 \%$ |
| D | 488 | $23.8 \%$ | 1,189 | $20.1 \%$ | $18.4 \%$ |
| E | 238 | $11.6 \%$ | 655 | $11.1 \%$ | $4.8 \%$ |
| F | 648 | $31.6 \%$ | 1,680 | $28.4 \%$ | $11.3 \%$ |
| No Response | 37 | $1.8 \%$ | 197 | $3.3 \%$ | $-45.8 \%$ |
| Total | $\mathbf{2 , 0 5 1}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 9 1 8}$ | $\mathbf{1 0 0 . 0 \%}$ |  |

45. Which employees are eligible for the company's health plan?
a. Only full-time employees (working $36-40$ hours per week)
b. All employees working at least 20 hours per week
c. All employees working at least 25 hours per week
d. All employees working at least 30 hours per week
e. All employees working at least 35 hours per week
f. All full and part-time employees, regardless of the hours worked
g. Other

| Response | 2004 Survey |  | 2001 Survey |  | $\%$ Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 1,353 | $66.0 \%$ | 3,833 | $64.8 \%$ | $1.9 \%$ |
| B | 78 | $3.8 \%$ | 309 | $5.2 \%$ | $-27.2 \%$ |
| C | 22 | $1.1 \%$ | 68 | $1.1 \%$ | $-6.6 \%$ |
| D | 320 | $15.6 \%$ | 1,006 | $17.0 \%$ | $-8.2 \%$ |
| E | 107 | $5.2 \%$ | 381 | $6.4 \%$ | $-19.0 \%$ |
| F | 101 | $4.9 \%$ | NA | NA | NA |
| G | 38 | $1.9 \%$ | 148 | $2.5 \%$ | $-25.9 \%$ |
| No Response | 32 | $1.6 \%$ | 173 | $2.9 \%$ | $-46.6 \%$ |
| Total | $\mathbf{2 , 0 5 1}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 9 1 8}$ | $\mathbf{1 0 0 . 0 \%}$ |  |

NOTE: Option " $F$ " was not included on the 2001 survey.
46. How many employees at your company are eligible to purchase health insurance through the plan offered by your company?
a. 1-5
b. $6-10$
c. $11-15$
d. $16-20$
e. 21-30
f. $31-50$

| Response | 2004 Survey |  | 2001 Survey |  | $\%$ Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 871 | $42.5 \%$ | 2,265 | $38.3 \%$ | $11.0 \%$ |
| B | 480 | $23.4 \%$ | 1,330 | $22.5 \%$ | $4.1 \%$ |
| C | 257 | $12.5 \%$ | 715 | $12.1 \%$ | $3.7 \%$ |
| D | 131 | $6.4 \%$ | 460 | $7.8 \%$ | $-17.8 \%$ |
| E | 142 | $6.9 \%$ | 509 | $8.6 \%$ | $-19.5 \%$ |
| F | 107 | $5.2 \%$ | 370 | $6.3 \%$ | $-16.6 \%$ |
| No Response | 63 | $3.1 \%$ | 269 | $4.5 \%$ | $-32.4 \%$ |
| Total | $\mathbf{2 , 0 5 1}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 9 1 8}$ | $\mathbf{1 0 0 . 0 \%}$ |  |

47. Approximately what percentage of employees are eligible to purchase health insurance but do not?
a. Less than $10 \%$ of eligible employees decline the insurance
b. Between $10 \%$ and $20 \%$ of eligible employees decline the insurance
c. Between $21 \%$ and $30 \%$ of eligible employees decline the insurance
d. Between $31 \%$ and $40 \%$ of eligible employees decline the insurance
e. Between $41 \%$ and $50 \%$ of eligible employees decline the insurance
f. More than $50 \%$ of eligible employees decline the insurance

| Response | 2004 Survey |  | 2001 Survey |  | $\%$ Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 1,164 | $56.8 \%$ | 3,240 | $54.7 \%$ | $3.7 \%$ |
| B | 199 | $9.7 \%$ | 570 | $9.6 \%$ | $0.7 \%$ |
| C | 135 | $6.6 \%$ | 355 | $6.0 \%$ | $9.7 \%$ |
| D | 85 | $4.1 \%$ | 239 | $4.0 \%$ | $2.6 \%$ |
| E | 114 | $5.6 \%$ | 333 | $5.6 \%$ | $-1.2 \%$ |
| F | 209 | $10.2 \%$ | 591 | $10.0 \%$ | $2.0 \%$ |
| No Response | 145 | $7.1 \%$ | 590 | $10.0 \%$ | $-29.1 \%$ |
| Total | $\mathbf{2 , 0 5 1}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 9 1 8}$ | $\mathbf{1 0 0 . 0 \%}$ |  |

48. Of those employees who do not purchase health insurance, which of the following statements applies most often?
a. The employee doesn't take the insurance because he/she is covered under a spouse's or parent's plan.
b. The employee doesn't take the insurance because he/she has coverage under another employer's plan (either through a second job or a retiree plan).
c. The employee doesn't take the insurance because he/she cannot afford his/her part of the premium.
d. The employee doesn't take the insurance because he/she does not want it.

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 1,026 | $50.0 \%$ | 3,124 | $52.8 \%$ | $-5.2 \%$ |
| B | 91 | $4.4 \%$ | 245 | $4.1 \%$ | $7.2 \%$ |
| C | 448 | $21.8 \%$ | 970 | $16.4 \%$ | $33.3 \%$ |
| D | 123 | $6.0 \%$ | 376 | $6.4 \%$ | $-5.6 \%$ |
| No Response | 363 | $17.7 \%$ | 1,203 | $20.3 \%$ | $-12.9 \%$ |
| Total | $\mathbf{2 , 0 5 1}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 9 1 8}$ | $\mathbf{1 0 0 . 0 \%}$ |  |

49. Approximately how much is each employee required to contribute towards his/her own insurance coverage each month (not including coverage for children or spouse)?
a. Employees do not pay anything for their own coverage - the company pays the entire cost.
b. Employees pay less than $\$ 50$ a month
c. Employees pay $\$ 50-\$ 75$ a month
d. Employees pay $\$ 76$ - $\$ 100$ a month
e. Employees pay $\$ 101$ - $\$ 125$ a month
f. Employees pay $\$ 126-\$ 150$ a month
g. Employees pay \$151-\$200 a month
h. Employees pay more than $\$ 200$ a month

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 1,135 | 55.3\% | 3,575 | 60.4\% | -8.4\% |
| B | 196 | 9.6\% | 775 | 13.1\% | -27.0\% |
| C | 164 | 8.0\% | 523 | 8.8\% | -9.5\% |
| D | 167 | 8.1\% | 356 | 6.0\% | 35.4\% |
| E | 81 | 3.9\% | 439 | 7.4\% | 121.5\% |
| F | 73 | 3.6\% |  |  |  |
| G | 81 | 3.9\% |  |  |  |
| H | 102 | 5.0\% |  |  |  |
| No Response | 52 | 2.5\% | 250 | 4.2\% | -40.0\% |
| Total | 2,051 | 100.0\% | 5,918 | 100.0\% |  |

NOTE: Options "E" through "H" above were combined into one response on the 2001 survey.
50. Approximately what percentage of the total cost of insurance does each employee contribute towards the cost of his/her own coverage each month (not including coverage for children or spouse)?
a. 0\%
b. $5 \%$
c. $10 \%$
d. $15 \%$
e. $20 \%$
f. $25 \%$
g. $30 \%$
h. More than 30\%

| Response | 2004 Survey |  | 2001 Survey |  | $\%$ Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 1,134 | $55.3 \%$ | 3,595 | $60.7 \%$ | $-9.0 \%$ |
| B | 65 | $3.2 \%$ | 149 | $2.5 \%$ | $25.9 \%$ |
| C | 69 | $3.4 \%$ | 159 | $2.7 \%$ | $25.2 \%$ |
| D | 39 | $1.9 \%$ | 94 | $1.6 \%$ | $19.7 \%$ |
| E | 93 | $4.5 \%$ | 229 | $3.9 \%$ | $17.2 \%$ |
| F | 177 | $8.6 \%$ | 490 | $8.3 \%$ | $4.2 \%$ |
| G | 54 | $2.6 \%$ | 103 | $1.7 \%$ | $51.3 \%$ |
| H | 369 | $18.0 \%$ | 892 | $15.1 \%$ | $19.4 \%$ |
| No Response | 51 | $2.5 \%$ | 207 | $3.5 \%$ | $-28.9 \%$ |
| Total | $\mathbf{2 , 0 5 1}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{5 , 9 1 8}$ | $\mathbf{1 0 0 . 0} \%$ |  |

51. Approximately what percentage of the total cost of the spouse's premium does your company pay?
a. The company does not pay any portion of the spouse's premium
b. The company pays $10 \%$ of the spouse's premium
c. The company pays $15 \%$ of the spouse's premium
d. The company pays $20 \%$ of the spouse's premium
e. The company pays $25 \%$ of the spouse's premium
f. The company pays $50 \%$ of the spouse's premium
g. The company pays more than half (51-99\%) of the spouse's premium
h. The company pays all of the spouse's premium

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 1,535 | $74.8 \%$ | 4,136 | $69.9 \%$ | $7.1 \%$ |
| B | 6 | $0.3 \%$ | 50 | $0.8 \%$ | $-65.4 \%$ |
| C | 6 | $0.3 \%$ | 16 | $0.3 \%$ | $8.2 \%$ |
| D | 6 | $0.3 \%$ | 37 | $0.6 \%$ | $-53.2 \%$ |
| E | 18 | $0.9 \%$ | 84 | $1.4 \%$ | $-38.2 \%$ |
| F | 92 | $4.5 \%$ | 319 | $5.4 \%$ | $-16.8 \%$ |
| G | 89 | $4.3 \%$ | 279 | $4.7 \%$ | $-8.0 \%$ |
| H | 248 | $12.1 \%$ | 733 | $12.4 \%$ | $-2.4 \%$ |
| No Response | 51 | $2.5 \%$ | 264 | $4.5 \%$ | $-44.3 \%$ |
| Total | $\mathbf{2 , 0 5 1}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 9 1 8}$ | $\mathbf{1 0 0 . 0} \%$ |  |

52. Approximately what percentage of the total cost of the children's premium does your company pay?
a. The company does not pay any portion of the children's premium
b. The company pays $10 \%$ of the children's premium
c. The company pays $15 \%$ of the children's premium
d. The company pays $20 \%$ of the children's premium
e. The company pays $25 \%$ of the children's premium
f. The company pays $50 \%$ of the children's premium
g. The company pays more than half (51-99\%) of the children's premium
h. The company pays all of the children's premium

| Response | 2004 Survey |  | 2001 Survey |  | $\%$ Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 1,529 | $74.5 \%$ | 4,122 | $69.7 \%$ | $7.0 \%$ |
| B | 10 | $0.5 \%$ | 39 | $0.7 \%$ | $-26.0 \%$ |
| C | 2 | $0.1 \%$ | 18 | $0.3 \%$ | $-67.9 \%$ |
| D | 8 | $0.4 \%$ | 35 | $0.6 \%$ | $-34.0 \%$ |
| E | 17 | $0.8 \%$ | 92 | $1.6 \%$ | $-46.7 \%$ |
| F | 90 | $4.4 \%$ | 304 | $5.1 \%$ | $-14.6 \%$ |
| G | 87 | $4.2 \%$ | 268 | $4.5 \%$ | $-6.3 \%$ |
| H | 253 | $12.3 \%$ | 778 | $13.1 \%$ | $-6.2 \%$ |
| No Response | 55 | $2.7 \%$ | 262 | $4.4 \%$ | $-39.4 \%$ |
| Total | $\mathbf{2 , 0 5 1}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{5 , 9 1 8}$ | $\mathbf{1 0 0 . 0} \%$ |  |

53. Is your current policy fully-insured by an insurance company or an HMO , or is it a self-insured policy in which the business assumes the risk of all health insurance costs?
a. Fully insured by an insurance company or HMO
b. Self-insured by the business with no stop-loss coverage
c. Self-insured by the business with stop-loss coverage
d. I don't know

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 1,815 | $88.5 \%$ | 4,953 | $83.7 \%$ | $5.7 \%$ |
| B | 14 | $0.7 \%$ | 28 | $0.5 \%$ | $44.3 \%$ |
| C | 39 | $1.9 \%$ | 113 | $1.9 \%$ | $-0.4 \%$ |
| D | 133 | $6.5 \%$ | 611 | $10.3 \%$ | $-37.2 \%$ |
| No Response | 50 | $2.4 \%$ | 213 | $3.6 \%$ | $-32.3 \%$ |
| Total | $\mathbf{2 , 0 5 1}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 9 1 8}$ | $\mathbf{1 0 0 . 0} \%$ |  |

54. On average, about how often do you change insurance carriers?
a. Every year
b. Every two years
c. Every three years
d. Every four years
e. Every five years
f. The company has not changed carriers within the past five years

| Response | 2004 Survey |  | 2001 Survey |  | $\%$ Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 143 | $7.0 \%$ | 348 | $5.9 \%$ | $18.6 \%$ |
| B | 371 | $18.1 \%$ | 1,181 | $20.0 \%$ | $-9.4 \%$ |
| C | 395 | $19.3 \%$ | 1,154 | $19.5 \%$ | $-1.2 \%$ |
| D | 146 | $7.1 \%$ | 441 | $7.5 \%$ | $-4.5 \%$ |
| E | 133 | $6.5 \%$ | 403 | $6.8 \%$ | $-4.8 \%$ |
| F | 794 | $38.7 \%$ | 2,107 | $35.6 \%$ | $8.7 \%$ |
| No Response | 69 | $3.4 \%$ | 284 | $4.8 \%$ | $-29.9 \%$ |
| Total | $\mathbf{2 , 0 5 1}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{5 , 9 1 8}$ | $\mathbf{1 0 0 . 0 \%}$ |  |

55. Approximately how much has the cost of your health insurance plan increased since 2001?
a. Does not apply - we have offered health insurance coverage for less than three years
b. Less than $10 \%$
c. $10 \%-25 \%$
d. $26 \%-50 \%$
e. $51 \%-75 \%$
f. $76 \%-100 \%$
g. $101 \%-150 \%$
h. More than $150 \%$

| Response | 2004 Survey |  | 2001 Survey |  | $\%$ Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 131 | $6.4 \%$ | 465 | $7.9 \%$ | $-18.7 \%$ |
| B | 46 | $2.2 \%$ | 153 | $2.6 \%$ | $-13.2 \%$ |
| C | 306 | $14.9 \%$ | 1,318 | $22.3 \%$ | $-33.0 \%$ |
| D | 737 | $35.9 \%$ | 2,128 | $36.0 \%$ | $-0.1 \%$ |
| E | 389 | $19.0 \%$ | 869 | $14.7 \%$ | $29.2 \%$ |
| F | 177 | $8.6 \%$ | 387 | $6.5 \%$ | $32.0 \%$ |
| G | 98 | $4.8 \%$ | 179 | $3.0 \%$ | $58.0 \%$ |
| H | 106 | $5.2 \%$ | 176 | $3.0 \%$ | $73.8 \%$ |
| No Response | 61 | $3.0 \%$ | 243 | $4.1 \%$ | $-27.6 \%$ |
| Total | $\mathbf{2 , 0 5 1}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{5 , 9 1 8}$ | $\mathbf{1 0 0 . 0 \%}$ |  |

56. How likely is your company to discontinue providing health insurance within the next years?
a. Almost certain to discontinue
b. Very likely to discontinue
c. Somewhat likely to discontinue
d. Very unlikely to discontinue
e. Absolutely not likely - the company will continue providing health insurance.

| Response | 2004 Survey |  | 2001 Survey |  | $\%$ Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 153 | $7.5 \%$ | 329 | $5.6 \%$ | $34.2 \%$ |
| B | 209 | $10.2 \%$ | 536 | $9.1 \%$ | $12.5 \%$ |
| C | 490 | $23.9 \%$ | 1,248 | $21.1 \%$ | $13.3 \%$ |
| D | 770 | $37.5 \%$ | 2,251 | $38.0 \%$ | $-1.3 \%$ |
| E | 383 | $18.7 \%$ | 1,354 | $22.9 \%$ | $-18.4 \%$ |
| No Response | 46 | $2.2 \%$ | 200 | $3.4 \%$ | $-33.6 \%$ |
| Total | $\mathbf{2 , 0 5 1}$ | $\mathbf{1 0 0} \%$ | $\mathbf{5 , 9 1 8}$ | $\mathbf{1 0 0 . 0} \%$ |  |

57. Since CHIP (Texas’ Children’s Health Insurance Plan) was implemented in 2000, have you seen a decline in the number of employees who cover their children under the health insurance plan offered by your business?
a. I have not noticed any decrease in the number of employees who cover their children under our health plan.
b. I have noticed a decrease in the number of employees who cover their children, and I am sure it is because these children are now enrolled in CHIP.
c. I have noticed a decrease in the number of employees who cover their children, and I think it is because they are now enrolled in CHIP but do not know that for certain.
d. I have noticed a decrease in the number of employees who cover their children, but I know that these children are not enrolled in CHIP.
e. I have noticed a decrease in the number of employees who cover their children, but I do not know whether these children are now covered under CHIP.

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 1,567 | $76.4 \%$ | 4,398 | $74.3 \%$ | $2.8 \%$ |
| B | 49 | $2.4 \%$ | 126 | $2.1 \%$ | $12.2 \%$ |
| C | 28 | $1.4 \%$ | 61 | $1.0 \%$ | $32.4 \%$ |
| D | 32 | $1.6 \%$ | 47 | $0.8 \%$ | $96.5 \%$ |
| E | 106 | $5.2 \%$ | 241 | $4.1 \%$ | $26.9 \%$ |
| No Response | 269 | $13.1 \%$ | 1,045 | $17.7 \%$ | $-25.7 \%$ |
| Total | $\mathbf{2 , 0 5 1}$ | $\mathbf{1 0 0} \%$ | $\mathbf{5 , 9 1 8}$ | $\mathbf{1 0 0 . 0} \%$ |  |

58. Since the eligibility criteria for CHIP changed in September 2003, have you seen an increase recently in the number of children enrolled in your health plan?
a. I have not noticed any increase in the number of employees who cover their children under our health plan in the past six months.
b. I have noticed an increase in the number of employees who cover their children under our health plan in the past six months, and I think it is because they lost coverage under CHIP but I do not know that for certain.
c. I have noticed an increase in the number of employees who cover their children under our health plan in the past six months, but I know that it is not because these children lost coverage under CHIP.
d. I have noticed an increase in the number of employees who cover their children under our health plan in the past six months, but I do not know if it is because these children lost coverage under CHIP.

| Response | 2004 Survey |  |
| :---: | :---: | :---: |
|  | Count | Percentage |
| A | 1,717 | $83.7 \%$ |
| B | 29 | $1.4 \%$ |
| C | 9 | $0.4 \%$ |
| D | 16 | $0.8 \%$ |
| No Response | 280 | $13.7 \%$ |
| Total | $\mathbf{2 , 0 5 1}$ | $\mathbf{1 0 0 \%}$ |

NOTE: This question was not asked on the 2001 survey.

For questions 59-60, please write the appropriate number and fill in the corresponding bubbles on your answer sheet.
59. How many of your employees are currently insured under your company's health plan?

| Response | 2004 Survey |  | 2001 Survey |  | $\%$ Change |
| :--- | :---: | :---: | :---: | :---: | :---: |
|  | Count | Average | Count | Percentage |  |
| Employees | 15,257 | 8.11 | 54,432 | 9.68 | $-16.2 \%$ |

60. Including employees, spouses and children, what is the total number of people currently insured under your company's health plan?

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Average | Count | Percentage |  |
| Lives | 26,366 | 14.16 | 118,863 | 21.67 | $-34.7 \%$ |

## Part D: All Companies

As part of our study, we are looking at a variety of proposals for expanding health insurance in Texas. For each of the options listed in questions 61-69 below, please indicate your level of support as follows:

```
a = Strongly support
b = Generally support
c = Generally oppose
d = Strongly oppose
```

61. Allowing small businesses to purchase insurance through a large existing health insurance plan, such as the Texas state employees' health plan or the health plan for federal government employees

| Response | 2004 Survey |  | 2001 Survey |  | $\%$ Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 2,770 | $64.4 \%$ | 7,025 | $64.0 \%$ | $10.6 \%$ |
| B | 1,175 | $27.3 \%$ | 2,709 | $24.7 \%$ | 109.39 |
| C | 113 | $2.6 \%$ | 478 | $4.4 \%$ | $-39.7 \%$ |
| D | 67 | $1.6 \%$ | 270 | $2.5 \%$ | $-36.7 \%$ |
| No Response | 178 | $4.1 \%$ | 486 | $4.4 \%$ | $-6.6 \%$ |
| Total | $\mathbf{4 , 3 0 3}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{1 0 , 9 6 8}$ | $\mathbf{1 0 0 . 0} \%$ |  |

62. Reducing the mandated benefits insurers must include in their policies (such as coverage of immunizations, mammograms, chiropractic care, chemical/drug abuse, etc.) as long as insurers are also required to reduce their premium costs

| Response | 2004 Survey |  | 2001 Survey |  | $\%$ Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 1,365 | $31.7 \%$ | 2,895 | $26.4 \%$ | $20.2 \%$ |
| B | 1,497 | $34.8 \%$ | 3,387 | $30.9 \%$ | $12.7 \%$ |
| C | 717 | $16.7 \%$ | 2,273 | $20.7 \%$ | $-19.6 \%$ |
| D | 525 | $12.2 \%$ | 1,808 | $16.5 \%$ | $-26.0 \%$ |
| No Response | 199 | $4.6 \%$ | 605 | $5.5 \%$ | $-16.2 \%$ |
| Total | $\mathbf{4 , 3 0 3}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{1 0 , 9 6 8}$ | $\mathbf{1 0 0 . 0} \%$ |  |

63. Providing a financial incentive to encourage small employers to provide health insurance for their employees

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 2,615 | $60.8 \%$ | 5,902 | $53.8 \%$ | $12.9 \%$ |
| B | 1,118 | $26.0 \%$ | 3,328 | $30.3 \%$ | $-14.4 \%$ |
| C | 250 | $5.8 \%$ | 709 | $6.5 \%$ | $-10.1 \%$ |
| D | 128 | $3.0 \%$ | 457 | $4.2 \%$ | $-28.6 \%$ |
| No Response | 192 | $4.5 \%$ | 572 | $5.2 \%$ | $-14.4 \%$ |
| Total | $\mathbf{4 , 3 0 3}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{1 0 , 9 6 8}$ | $\mathbf{1 0 0 . 0} \%$ |  |

64. Allowing children who are not eligible for the state's CHIP program to "buy-in" to the program by paying the full premium cost

| Response | 2004 Survey |  | 2001 Survey |  | $\%$ Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 1,359 | $31.6 \%$ | 3,691 | $33.7 \%$ | $-6.2 \%$ |
| B | 2,019 | $46.9 \%$ | 4,759 | $43.4 \%$ | $8.1 \%$ |
| C | 427 | $9.9 \%$ | 1,105 | $10.1 \%$ | $-1.5 \%$ |
| D | 212 | $4.9 \%$ | 493 | $4.5 \%$ | $9.6 \%$ |
| No Response | 286 | $6.6 \%$ | 920 | $8.4 \%$ | $-20.8 \%$ |
| Total | $\mathbf{4 , 3 0 3}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{1 0 , 9 6 8}$ | $\mathbf{1 0 0 . 0 \%}$ |  |

65. Expanding the state's CHIP program to include the parents of children who are already enrolled in CHIP

| Response | 2004 Survey |  | 2001 Survey |  | $\%$ Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 892 | $20.7 \%$ | 2,507 | $22.9 \%$ | $-9.3 \%$ |
| B | 1,427 | $33.2 \%$ | 3,615 | $33.0 \%$ | $0.6 \%$ |
| C | 1,080 | $25.1 \%$ | 2,343 | $21.4 \%$ | $17.5 \%$ |
| D | 591 | $13.7 \%$ | 1,417 | $12.9 \%$ | $6.3 \%$ |
| No Response | 313 | $7.3 \%$ | 1,086 | $9.9 \%$ | $-26.5 \%$ |
| Total | $\mathbf{4 , 3 0 3}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{1 0 , 9 6 8}$ | $\mathbf{1 0 0 . 0} \%$ |  |

66. Expanding the state's CHIP program to include more children

| Response | 2004 Survey |  | 2001 Survey |  | $\%$ Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 1,291 | $30.0 \%$ | 3,449 | $31.4 \%$ | $-4.6 \%$ |
| B | 1,713 | $39.8 \%$ | 4,120 | $37.6 \%$ | $6.0 \%$ |
| C | 622 | $14.5 \%$ | 1,526 | $13.9 \%$ | $3.9 \%$ |
| D | 347 | $8.1 \%$ | 783 | $7.1 \%$ | $13.0 \%$ |
| No Response | 330 | $7.7 \%$ | 1,090 | $9.9 \%$ | $-22.8 \%$ |
| Total | $\mathbf{4 , 3 0 3}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{1 0 , 9 6 8}$ | $\mathbf{1 0 0 . 0} \%$ |  |

67. Providing a government subsidy to lower-income employees to help them pay their share of the cost of health insurance

| Response | 2004 Survey |  | 2001 Survey |  | $\%$ Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 950 | $22.1 \%$ | 2,333 | $21.3 \%$ | $3.8 \%$ |
| B | 1,279 | $29.7 \%$ | 3,166 | $28.9 \%$ | $3.0 \%$ |
| C | 1,033 | $24.0 \%$ | 2,603 | $23.7 \%$ | $1.2 \%$ |
| D | 812 | $18.9 \%$ | 2,072 | $18.9 \%$ | $-0.1 \%$ |
| No Response | 229 | $5.3 \%$ | 794 | $7.2 \%$ | $-26.5 \%$ |
| Total | $\mathbf{4 , 3 0 3}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{1 0 , 9 6 8}$ | $\mathbf{1 0 0 . 0} \%$ |  |

68. Expanding the state's Medicaid program to include the low-income parents of children who are already enrolled in Medicaid

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 659 | $15.3 \%$ | 1,673 | $15.3 \%$ | $0.4 \%$ |
| B | 1,280 | $29.7 \%$ | 3,182 | $29.0 \%$ | $2.5 \%$ |
| C | 1,243 | $28.9 \%$ | 3,037 | $27.7 \%$ | $4.3 \%$ |
| D | 845 | $19.6 \%$ | 2,129 | $19.4 \%$ | $1.2 \%$ |
| No Response | 276 | $6.4 \%$ | 947 | $8.6 \%$ | $-25.7 \%$ |
| Total | $\mathbf{4 , 3 0 3}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{1 0 , 9 6 8}$ | $\mathbf{1 0 0 . 0} \%$ |  |

69. Expanding the state's Medicaid program to include more children

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Percentage | Count | Percentage |  |
| A | 903 | $21.0 \%$ | 2,294 | $20.9 \%$ | $0.3 \%$ |
| B | 1,554 | $36.1 \%$ | 3,685 | $33.6 \%$ | $7.5 \%$ |
| C | 946 | $22.0 \%$ | 2,405 | $21.9 \%$ | $0.3 \%$ |
| D | 612 | $14.2 \%$ | 1,551 | $14.1 \%$ | $0.6 \%$ |
| No Response | 288 | $6.7 \%$ | 1,033 | $9.4 \%$ | $-28.9 \%$ |
| Total | $\mathbf{4 , 3 0 3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{1 0 , 9 6 8}$ | $\mathbf{1 0 0 . 0} \%$ |  |

70. In general, for a typical employee in your firm, what percentage of a family's total takehome income do you think is a reasonable cost for their family's health insurance:
a. $1-2 \%$
e. $9-10 \%$
b. $3-4 \%$
f. $11-12 \%$
c. $5-6 \%$
g. $13-14 \%$
d. 7-8\%
h. $15 \%$ or more

| Response | 2004 Survey |  |
| :---: | :---: | :---: |
|  | Count | Percentage |
| A | 496 | $11.5 \%$ |
| B | 588 | $13.7 \%$ |
| C | 1,046 | $24.3 \%$ |
| D | 536 | $12.5 \%$ |
| E | 950 | $22.1 \%$ |
| F | 109 | $2.5 \%$ |
| G | 63 | $1.5 \%$ |
| H | 190 | $4.4 \%$ |
| No Response | 325 | $7.6 \%$ |
| Total | $\mathbf{4 , 3 0 3}$ | $\mathbf{1 0 0 \%}$ |

NOTE: This question was not asked on the 2001 survey.
71. Which do you think is the most important goal for government to pursue:
a. Improve access to low cost health care for those who don't have health insurance, or
b. Focus on options for improving access to affordable health insurance.

| Response | 2004 Survey |  |
| :---: | :---: | :---: |
|  | Count | Percentage |
| A | 1,113 | $25.9 \%$ |
| B | 2,961 | $68.8 \%$ |
| No Response | 229 | $5.3 \%$ |
| Total | $\mathbf{4 , 3 0 3}$ | $\mathbf{1 0 0} \%$ |

NOTE: This question was not asked on the 2001 survey.

For questions 72-75, please write the appropriate number and fill in the corresponding bubbles on your answer sheet. Please review the examples for Question 59 on the previous page to see how you should record your responses, and especially note the use of the zero in Example \#1.
72. Including the owner(s), how many employees work for your company?

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Average | Count | Average |  |
| Total Employees | 42,835 | 10.37 | 120,838 | 11.43 | $-9.3 \%$ |

73. How many employees work full-time (36-40 hours per week)?

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Average | Count | Average |  |
| Full-time Employees | 34,917 | 8.45 | 100,382 | 9.54 | $-11.4 \%$ |

74. How many employees work part-time?

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Average | Count | Average |  |
| Part-time Employees | 7,918 | 1.92 | 20,248 | 1.94 | $-1.1 \%$ |

75. How many employees are contract employers?

| Response | 2004 Survey |  | 2001 Survey |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Count | Average | Count | Average |  |
| Contract Employees | 2,493 | 0.61 | 5,700 | 0.55 | $11.6 \%$ |

