



TEXAS AT YOUR FINGERTIPS

# Everything you need to know about TexasOnline.



**TexasOnline**  
State of Texas  
Department of Information Resources  
300 West 15th Street, Suite 1300  
Austin, Texas 78701  
512.475.4700

[www.TexasOnline.com](http://www.TexasOnline.com)

enter >>

## REGISTER TO VOTE

Citizens can learn how to register to vote, find early voting information, and obtain voting guides.



## PAY PARKING TICKETS

The City of Houston has launched a ticket pay service for its citizens to pay parking and traffic violations, as well as fines for non-traffic matters.



## RENEW YOUR VEHICLE REGISTRATION

Citizens don't have to drive anywhere to renew their vehicle registration. Now they can easily renew their vehicle registration online (in participating counties).

## TEXAS AT YOUR FINGERTIPS

**Q.** Who is TexasOnline ([www.TexasOnline.com](http://www.TexasOnline.com))?

**A.** We're the award-winning, official website of the State of Texas.

### [www.TexasOnline.com](http://www.TexasOnline.com). The Future of Texas Government.

TexasOnline is a website big enough and bold enough to serve Texas – all of Texas. An online location where residents and businesses can reach the city, county, and state services they need. Quickly. Conveniently. Securely. It's a one-stop shop for everyone, clear across the state.

Unlike the "fenced in" sites of many other states that only offer access to state services, TexasOnline is designed to let Texans roam from the Red River to the Rio Grande, renewing driver licenses, vehicle registrations, paying local utility bills and business sales taxes, even getting the latest winning lottery numbers. Since the website is meant for any and all levels of government, no government entity is too small or too remote to get online.

A product of the State of Texas and BearingPoint, Inc., TexasOnline's architecture has virtually unparalleled standards of efficiency, scalability, privacy protection, security, and web maneuverability. TexasOnline's pioneering design gives Texans instant, around-the-clock access to government information and services, such as:

- > Driver License and ID Card Renewal
- > Property Tax Payment
- > Vehicle Registration Renewal and Change-of-Address
- > Utility Bill Payment
- > Licensing and Permitting Services
- > Traffic and Parking Fine Payment
- > Occupational License Application and Renewal
- > Driver License and ID Card Change-of-Address
- > Veterans Information
- > Voter Registration Change-of-Address
- > Confirm Worker's Compensation Coverage
- > Sales Tax Filing and Payment
- > Concealed Handgun License Application and Renewal
- > Tuition Payments
- > Event Registration
- > Court Filing
- > Driver Record Purchase



#### LOWER COST

Designed as a comprehensive framework for all Texas government entities, TexasOnline attains economies of scale that can save taxpayer dollars.



#### MORE EFFICIENT

Design-to-deployment can take as little as 90 days, depending on complexity.



#### UNPARALLELED TECHNICAL SUPPORT

TexasOnline has a team of experts available to walk you through the steps of bringing your government entity online. From start to finish and beyond, we offer technical support 365 days a year.

#### TEXAS AT YOUR FINGERTIPS

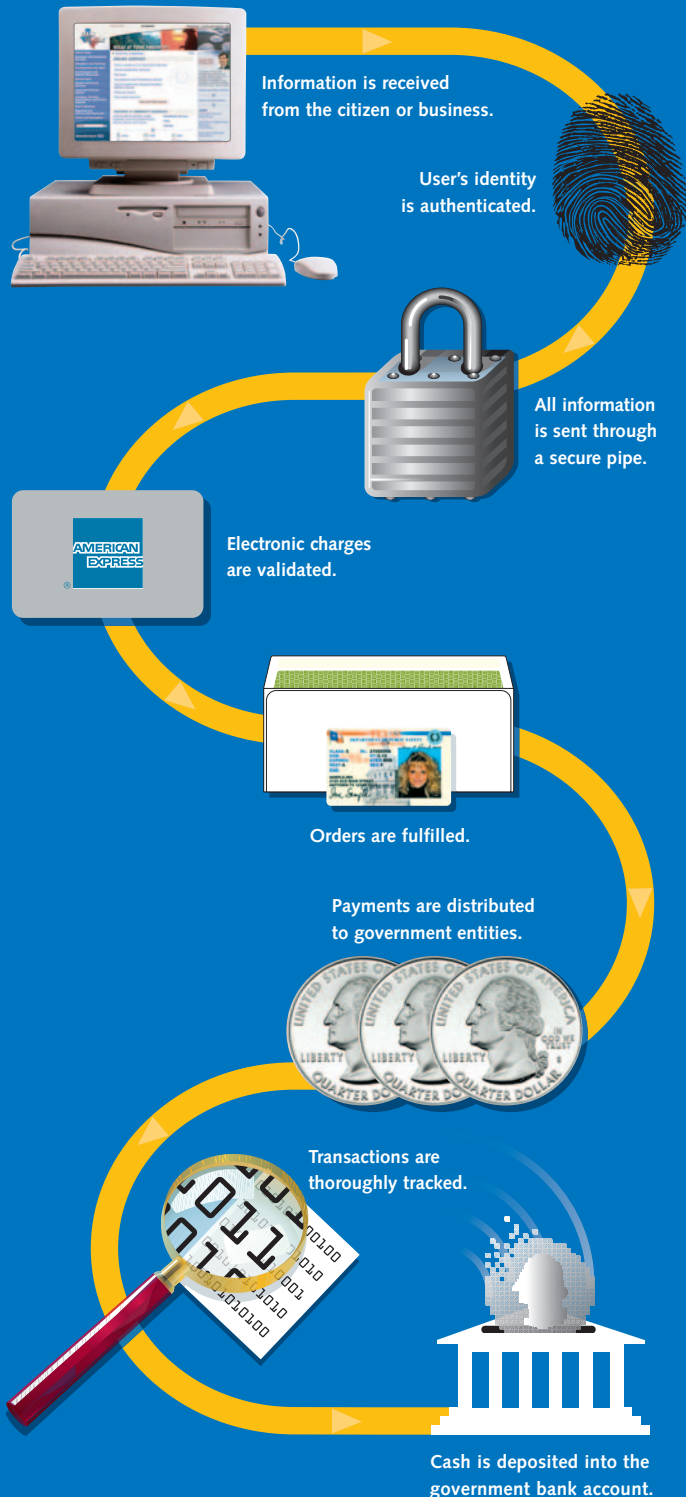
**Q.** What is the goal of TexasOnline?

**A.** Our goal is to create the most cost-effective, convenient, and stable state website by combining the best technology with unparalleled support.

#### The TexasOnline Advantage. Pride in Service. Pride in Texas.

Designed as a statewide framework for electronic government, TexasOnline is proud to provide savings, efficiency, and expanded capacity to all Texas state agencies, universities, municipalities, and local governments. These benefits are passed on to the business community and to the citizens of Texas, saving them time, energy, and tax money. The website's scalable architecture allows for rapid expansion and is robust enough to host a large array of public services.

So that your site deployment and execution runs smoothly, we can work with you to integrate our software with your back-office management systems, saving you administrative costs. And since everyone who joins us shares the costs of our services, you get world-class tech support, marketing assistance, online security, online accounting, and change management consulting for a fraction of market value.



**Q.** How does TexasOnline work?

**A.** Seamlessly and securely. We bring together a complex system of government services and deliver them to the citizens and businesses of Texas — a feat made possible by utilizing one of the largest electronic networks in the country along with some of the very best computer technology.

**TexasOnline: Safe and Secure.**

A significant advantage of TexasOnline is its secure online payment system, which performs credit card and electronic check processing. Texans deserve nothing less. With several authentication services, fully-redundant firewalls and intrusion monitoring systems, strong encryption algorithms and data-protecting Virtual Private Networks, TexasOnline's security infrastructure rivals the technologies of the world's most secure websites.

**Funding Your eTexas Home.**

TexasOnline is self-supported. Whether you are interested in charging a nominal convenience fee to users or paying a subscription fee, we can work with you to choose the best option for your needs.

A website as big as Texas. www.TexasOnline.com is the homepage for the State of Texas government and its services, including just about everything "Texas," from roadmaps to recipes. And people are taking note. TexasOnline has been honored with the Government Technology Leadership Award, the



George Mitchell Payment Systems Excellence Award, E-Gov 2002 Award, TASSCC Excellence Award for the Innovative Use of Technology in State Agencies, Best of Web Award, Excellence in IT Collaboration Award, American Council for Technology Intergovernmental Solutions Award, and the National Electronic Commerce Coordinating Council Cost-Effectiveness through E-Government Award.

A website as relevant as your hometown. For example, www.dallascityhall.com is a 1600 page website TexasOnline developed with the City of Dallas. The entire website is bilingual, enabling both Spanish- and English-speaking Texans full access to everything the site has to offer.



**Hear all about it.**

*www.TexasOnline.com receives thousands of visits each day due to a successful marketing program.*



Participants can access a wide variety of helpful services when they join TexasOnline, including marketing plans and collateral.

**Q.** Why would I join TexasOnline?

**A.** Three very good reasons. One, we offer a quick and easy way for you to make online transaction services available to your constituents. In addition, our common infrastructure services can save you substantial dollars versus recreating what is already proven and in place at TexasOnline. And, very importantly, we also offer custom application development designed to suit your specific needs efficiently and effectively.

**Electronic Payment Services.**

We offer the ability for you to accept VISA®, MasterCard®, American Express®, Discover® and electronic checks over the internet and have the money deposited into a bank account. By working with TexasOnline, you have the opportunity to take advantage of a more favorable discount rate. Additionally, you can automatically post payments to your accounting system using files generated by the TexasOnline payment service.

**Common Infrastructure Services.**

All government entities that participate in the TexasOnline program can access a variety of helpful services at no additional cost. Such services include:

- > Help Desk
- > Language Translation Services
- > Marketing Plans
- > Intrusion Detection Monitoring
- > Web Hosting
- > Content Management

**Customized Web Presence.**

The TexasOnline team provides an array of sophisticated application development services tailored to your particular needs.

**Q.** Where can I find more information about TexasOnline?

**A.** You can find more information about TexasOnline by simply logging on to the website at [www.TexasOnline.com](http://www.TexasOnline.com). Or contact either of the folks listed below.

**State of Texas**

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300 West 15th Street, Suite 1300  
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