SLIS 4600. Basic Introduction to Information Access and Retrieval SLIS 5600. Information Access and Knowledge Inquiry

Semester: SPRING 2014

Description

3 hours. Basic principles and techniques of information retrieval and access services. Survey of research in information seeking behavior and user interaction. Introduction to systems of access, search and retrieval skills, and collection management. Study of evaluation methods for all formats of resources, services, and user satisfaction.

Instructors

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Objectives/Learning Outcomes

At the completion of this course, students will gain an understanding of information access and retrieval through readings, lectures, assignments, and activities.

- Exhibit knowledge of the foundations, philosophy, and ethics of information services.
- Understand issues concerning users and diversity.
- Understand the attributes of information behavior.
- Demonstrate knowledge of reference information resources.
- Understand basic principles of information retrieval.
- Demonstrate search and retrieval skills.
- Conduct a reference interview.
- Acquire knowledge of the effective practices in information and instructional services.
- Understand the elements of collection management of information resources.
- Understand management responsibilities.
- Understand the purpose of evaluation and be able to evaluate information access services.
- Understand and evaluate information technologies.

Requirements

- Textbook: Bopp, R. E., & Smith, L.C., eds. (2011). *Reference and information services: An Introduction*. 4th ed. Santa Barbara, CA: Libraries Unlimited.
- Assignments:
 - Reading discussion questions based on textbook chapters and articles available electronically through the UNT Libraries
 - Information hunts and evaluations completed using a variety of print and electronic information resources
 - o Final project consisting of the development of an instructional information service
 - O Class participation, including attendance at face-to-face meetings and online chats

• Exams: Midterm exam

<u>Schedule</u>

| Week | Topic | Textbook Chapters |
|------|--|-----------------------------------|
| 1 | Introduction to the Course | None |
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| 2 | Team Profiles Due | None |
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| 3 | Information in Society | Bopp & Smith, Chapters 1, 2, & 13 |
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| | Information Resources and Evaluation | |
| | December Oridae | |
| | Resources: Guides | |
| 4 | Information Services, Information Professionals, and the | Bopp & Smith, Chapter 6, 11, 17, |
| - | Internet | &18 |
| | memor | 410 |
| | Resources: Dictionaries & Encyclopedias | |
| | .,, | |
| 5 | Modeling Information Needs | Bopp & Smith, Chapters 20 & 21 |
| | | |
| | Resources: Bibliographies & Catalogs and Indexes & | |
| | Abstracts | |
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| | Reading Set I Due | |
| | Final Project Topic Due | |
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| 6 | Users and Systems | Bopp & Smith, Chapter 12 |
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| | Information Hunts & Evaluations I Due | |
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| 7 | Introduction to Databases | Bopp & Smith, Chapters 5 & 6 |
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| | Resources: Search Engines | |
| 8 | Resources: Serials and Directories | Bopp & Smith, Chapters 14 & 20 |
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| | Reading Set II Due | |
| | Troduing Cot in Duo | |
| 9 | Spring Break | |
| 10 | Interfacing with the User | Bopp & Smith, Chapter 3 & 15 |
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| | Resource: Almanacs & Yearbooks and Handbooks & | |
| | Manuals | |
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| | Information Hunts & Evaluations II Due | |
| 4.4 | Interfering with the Hear (one-times d) | None |
| 11 | Interfacing with the User (continued) | None |
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| 12 | Midterm Exam | |
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| 13 | User Instruction | Bopp & Smith, Chapters 8, 16, & 19 |
| | Resources: Biographical Sources and Geographical Source | |
| | Reading Set III Due | |
| 14 | Resource Management | Bopp & Smith, Chapters 7, 9, 10, & 22 |
| | Administration and Management | |
| | Resources: Government Documents and Digital Library Collections | |
| 15 | Administration and Management (continued) | None |
| | Information Hunts & Evaluations III Due | |
| | Final Projects Due | |
| 16 | Digital Library Collections | None |
| | Reading Set IV Due | |
| | Final Project Reactions Due | |

Note: University policies, including ADA, course management policies, and technology requirements are included in the syllabus provided to the students.