

# Emotional and Academic Support Services

*The following guide has been developed to help new instructors locate resources available to them on campus. The offices and programs below are open to TA's and TF's both as instructors and as students.*

## **Academic Integrity Office**

Telephone: (940) 369-7526

Office Location: Chilton Hall, 263

Website: <http://vpaa.unt.edu/academic-integrity.htm>

The Academic Integrity Office, part of the Provost's Office, provides oversight of and consultation for the implementation of the academic integrity policies. The issues are those of academic dishonesty, but the positive approach in providing education and guidance to students rather than just punitive sanctions is focused in the word "integrity".

- The AI Officer and Deputy Officer are available to offer guidance in interpretation and appropriate use of the policy for faculty and students.
- The AI Office also maintains a database of reported incidents of academic dishonesty.

## **Center for Students Rights and Responsibilities**

Telephone: (940) 565-2039

Office Location: University Union, Suite 322-A

Website: <http://conduct.unt.edu/>

The Center for Student Rights and Responsibilities (CSRR) is responsible for addressing student conduct, enforcing university policies and procedures, and providing students with the resources necessary to resolve their own personal disputes.

- The CSRR administers student disciplinary procedures in accordance with the Code of Student Conduct and maintains official disciplinary records.

## **CARE Team**

Telephone: (940) 565-4373

Office Location:

Website: <http://studentaffairs.unt.edu/care/index.html>

The CARE Team consists of representatives from various departments and agencies across the University community, who meet bi-weekly to discuss students who have been referred.

- The CARE Team's purpose is to assist in protecting the health, safety, and welfare of the students and members of the UNT community.
- The CARE Team will provide a comprehensive response to students whose behavior is disruptive to themselves or the environment.
- The CARE Team will connect the students with the appropriate resources, in order to best support the student's success.

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## **Counseling and Testing Services**

Telephone: (940) 565-2741

Office Location: Chestnut Hall, Suite 311

Website: <http://www.unt.edu/cat>

*Computer Based Testing: Gateway Center 140; (940) 369-7617*

Counseling and Testing (CTS) provides a variety of services to the university community.

- Confidential, professional, short-term (eight sessions per academic year) psychological services are available to currently enrolled students.
- Counseling is available for a variety of concerns including career counseling and assessment; stress management, anxiety and depression; relationship difficulties; sexual abuse; social adjustment; eating disorders; anger management; and crisis management.
- Group counseling is offered for a number of topics including improving interpersonal skills, mindfulness and coping with trauma.
- CTS staff offers consultation to faculty and staff and are available for presentations to classes and student groups on a variety of topics.
- Testing Services provides a wide range of services including traditional admissions testing, computer-based testing, career testing, and other tests

## **Dean of Students Office**

Telephone: (940) 565-2648

Office Location: University Union, Suite 319

Website: <http://deanofstudents.unt.edu>

The Dean of Students Office fosters the development of leadership, civility, accountability, and responsibility in the University of North Texas student; builds community through service and involvement; and serves as an advocate for all students. This office is dedicated to supporting the UNT student who may need assistance in resolving complex personal and academic matters. The Dean of Students maintains the following departments:

- Center for Leadership and Service
- Student Legal Services
- Center for Student Rights and Responsibilities
- Greek Life
- Substance Abuse Resource Center

## **Equity and Diversity**

Telephone: (940) 565-2711

Office Location: Hurley Administration Building, Suite 210

Website: <http://edo.unt.edu/>

The Division of Institutional Equity and Diversity partners with the entire campus community to create an inclusive environment that prepares and promotes UNT student success in a global marketplace.

Equity and Diversity sponsors the following programs:

- The Office of Equal Opportunity is the primary office at the University of North Texas responsible for enforcing the University's equal opportunity policies and for investigating complaints of discrimination, harassment and retaliation.

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- The Multicultural Center provides resources, information, educational opportunities, and events that build inclusion focusing on five areas of diversity: race/ethnicity, gender, sexual orientation, interfaith, and disability.

## **Learning Center**

Telephone: (940) 369-7006

Office Location: University Union, Suite 323

Website: <http://learningcenter.unt.edu>

The Learning Center (LC) was created to support academic success for all UNT students. Programs within the Learning Center include:

- Reading and Study Skills Laboratory (RASSL)
- Supplemental Instruction (SI)
- Connecting for Success
- Volunteer Tutoring and online tutoring
- Learning 101 series
- Academic Success Program

## **Office of Disability Accommodation**

Telephone: (940) 565-4323; Fax: (940) 369-7969

Office Location: University Union Suite 321

Web site: [www.unt.edu/oda/](http://www.unt.edu/oda/)

The Office of Disability Accommodation (ODA) exists to prevent discrimination on the basis of disability as mandated by the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990 as amended. This is accomplished by determining eligibility for qualified students by reviewing disability-related medical and psychological documentation along with the student's individual experiences, to determine appropriate, reasonable accommodations which are recommended to the campus.

- ODA provides a wide variety of services and resources spanning the full range of disabilities and other conditions that meet ADA definitional criteria.
- ODA provides testing facilities for administration of classroom exams when faculty are not able to provide these accommodations.
- Students with an impairment(s) lasting less than six months, such as a broken bone or brief illness, may receive assistance through the Dean of Students Office.

## **UNT Police**

If you are having an emergency, call 9-1-1.

For non-emergency calls (24 hours a day), dial (940) 565-3000.

Office Location: Sullivant Public Safety Center, 1700 Wilshire St.

Website: <http://www.unt.edu/police>

The University of North Texas Police Department provides law enforcement services to the UNT community 24 hours a day, and 365 days a year.

- Services include patrol, criminal investigation, K9 teams, and critical incident response.
- Officers are state certified and enforce all city, state, and federal laws, as well as university policies.

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- In addition, the Department also provides services such as alarms, fingerprinting, safety escorts, and event security.
- There are emergency phones located throughout the campus. These phones provide a direct link to the UNT Police dispatch (24 hours a day).

### **Student Academic Readiness Team**

Telephone: (940) 565-4403; Email: [academic.readiness@unt.edu](mailto:academic.readiness@unt.edu)

Office Location: 117 Stovall Hall

Website: [www.unt.edu/academicreadiness](http://www.unt.edu/academicreadiness)

START provides a “one stop shop” for at-risk transfer and FTIC students providing access to support programs which strengthen academic performance and promote academic success and retention.

What programs and services does START offer?

- **Advising:** We offer specialized advising, services and support for at-risk students focusing on college readiness and TSI requirements, course / major selection, and academic success.
- **TSI Testing:** We offer regular Accuplacer testing and advising to incoming and current UNT students.
- **Early Alert Program:** We receive all Early Alerts, assess their content, and respond to each student either by directly intervening with an offer of assistance or a referral to another academic or student services area.
- **Course Intervention Program:** Working with a select group of classes each semester, we contact and make referrals for students who are having difficulty in class or who have more than two consecutive absences.

### **Student Health and Wellness Center**

Telephone: (940) 565-2333

Office Location: Chestnut Hall

Website: <http://www.healthcenter.unt.edu>

The UNT Student Health and Wellness Center offers a full range of health care services for the UNT community.

- Our licensed, medical staff provides primary health care and additional services, including but not limited to routine physical exams, urgent care, and women’s care.
- Behavioral medicine services are available by appointment. The Behavioral Medicine Clinic provides stress appraisal, lifestyle management, pain management and tobacco cessation services.
- A registered dietitian on staff is available for nutritional consultation
- A full-service clinical laboratory which provides hematological, chemical, and bacteriological testing.
- The Meadows Center for Health Resources houses the Wellness Resource Services and the Substance Abuse Resource Center.
- College Optical Express at UNT is a full service optical office located on campus at The University of North Texas. We are the first optical office located on any college campus in the state of Texas.
- A fully licensed pharmacy.
- The Radiology department provides basic radiographic examinations and diagnostic x-rays with a Student Health and Wellness Center provider's referral.

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## **Student Legal Services**

Telephone: (940) 565-2614; Fax: (940) 369-7251

Office Location: University Union, Suite 324

Web site: <http://studentlegal.unt.edu/>

Student Legal Services provides legal advice, educational programs, mediation services and representation to UNT students. SLS offers walk-in times 3 days a week, allowing students the opportunity to meet with an attorney at convenient times.

- Throughout the academic year, the attorneys visit other UNT facilities in order to provide convenient locations for student consultations. This program, called "Ask An Attorney," has traveled to locations such as Research Park, UNT Dallas campus, Chilton Hall and Shraeder Pavillion.
- Educational events are planned during the school year to provide UNT students with helpful information about their legal rights.
- SLS collaborates with other departments to provide unique services to students, such as multi-discipline family mediation, designed to assist UNT students navigate post-marital life during the divorce process, with supplemental guidance provided by Counseling & Testing and Student Money Management. This process effectively transforms something adversarial into a collaborative, post-marriage arrangement. Since 2002, SLS has helped recover or save over \$1,200,000 for UNT students.