



# Student Financial Services

Welcome to UNT!

**UNT**<sup>®</sup>

UNIVERSITY  
OF NORTH TEXAS<sup>®</sup>

**EST. 1890**

Fall 2019 Orientation

## Contact Information

- Location: Eagle Student Services Center; first floor
- Office Hours: 8am – 5pm; Monday through Friday
- Website: [sfs.unt.edu](http://sfs.unt.edu) (online Chat available)
- Email: [sfs@unt.edu](mailto:sfs@unt.edu)
- Phone: 940.565.3225

*Follow us for information:*



Facebook: @UNTStudentFinancial



Twitter: @UNTSFS

*Other helpful resources:*



Facebook: @MeanGreenFamily



Facebook: @UNTParentAssociation

## Services Provided

- Assessment and collection of tuition and fee bills
- Installment payment plans (fall and spring)
- Short-Term loans
- Waivers, exemptions and third-party billing
  - Texas Guaranteed Tuition/Texas Tuition Promise
- Hazlewood exemption – Student Veteran Services
- Refunds
- Tax reporting
- ID cards

# Tuition and Fees

- The tuition and fee bill includes:
  - Statutory tuition (State of Texas)
  - Board Designated tuition
  - Differential tuition (college specific)
  - Mandatory fees
  - Academic fees (some courses)
  - Lab fees (some courses)
  - Property deposit (one-time \$10 charge)
  - Housing (students living on-campus)
- Details can be found at [sfs.unt.edu/tuition-and-fees](https://sfs.unt.edu/tuition-and-fees)

# Viewing Bills

- All bills are made available online with 24/7 access
- You can view your account balance, pending financial aid awards, and upcoming due dates in your Student Center ([my.unt.edu](https://my.unt.edu))

# Payments

- eChecks (online check payments) and credit/debit card payments are accepted online through your student center ([my.unt.edu](https://my.unt.edu)).
  - Credit/debit card payments are assessed an additional 2.7% fee for processing charges.
  - eCheck payments are not assessed an additional fee.
- Checks, money orders and cash are accepted in our office located in the ESSC.
- Students can establish authorized payers for others to make payment.

## Installment Plan

- Available in Fall and Spring semesters
- Students enroll in the plan online in their student center ([my.unt.edu](https://my.unt.edu)).



### Fall 2019

- 4 payments
  - 1<sup>st</sup> payment: 10% of balance, plus \$20 plan fee due when plan is selected. Balance is split between remaining due dates.
  - 2<sup>nd</sup> payment: October 4th
  - 3<sup>rd</sup> payment: November 4th
  - 4<sup>th</sup> payment: December 4th
- Students receive an email notification before each due date and one reminder before \$25.00 late fee is assessed.
- Students with anticipated financial aid can use that aid as their 1<sup>st</sup> payment. Any remaining balance will be split between the remaining due dates.

## Short-Term Loans

- Provides an extension of the payment deadline.
- Can be used as your 10% down payment on the installment plan.
- Students apply online in their student center ([my.unt.edu](https://my.unt.edu)).
- One-time 1% origination fee for each short-term loan.



# Housing Room and Board Charges

- Housing charges for students living on campus are posted to the student's tuition and fee bill.
- Payments are made through Student Financial Services.
- Housing charges are deducted from financial aid before any refund is issued.

## Financial Aid

- Financial aid (scholarships, grants and loans) are disbursed from the Financial Aid Office and posted on the student account.
- Any refund amounts are processed by Student Financial Services.
- Important Note: Financial aid regulations prohibit federal financial aid from paying certain charges (installment plan fee, short-term loan origination fee, late payment fees and other miscellaneous fees). Students may receive a refund and still have a balance owed due to this requirement.

# Refunds

- Student refunds are processed by BankMobile, a third-party vendor.
- After new students register for 6 or more credit hours, BankMobile account information is sent to the student email address and mailed to their mailing address.
- Additional information is available online at [sfs.unt.edu/refunds](https://sfs.unt.edu/refunds).



# BankMobile Information

- Students go to [refundselection.com](https://refundselection.com) to select a refund preference.
- Students are encouraged to complete this process soon.
- 3 options for receiving refunds:
  - Direct deposit (ACH) to a U.S. checking or savings account (2-3 days processing time).
  - Funds deposited to a BankMobile Vibe account (with Mastercard debit card) (immediate access to funds).
  - Paper check mailed to student (could take 10 days).

# Save and Soar Tuition Plan

Participants in the Save and Soar Tuition Plan can lock in their board designated tuition and differential tuition for 4 years.

Finish your degree faster and focus on what's next by taking advantage of exclusive tuition savings on summer and winter sessions.



# Save and Soar Tuition Plan Costs

- The board designated and differential tuition rates are slightly higher than the traditional tuition plan, but will not increase for 4 years.
- Example:

	<b>Traditional Plan Rate per SCH</b>	<b>Save and Soar Rate per SCH</b>
Board Designated Tuition	\$230.11	\$234.71
Differential Tuition - Business	\$15.00	\$15.30
Differential Tuition - Engineering	\$10.00	\$10.20
Differential Tuition - Journalism	\$15.00	\$15.30
Differential Tuition - Media Arts	\$15.00	\$15.30
Differential Tuition - Music	\$30.00	\$30.60
Differential Tuition - Science	\$8.00	\$8.16
Differential Tuition - Visual Arts & Design	\$30.00	\$30.60

# Save and Soar Tuition Plan Discounts

- Save and Soar Tuition Plan participants will be eligible to receive a discount of \$100 per semester credit hour in board-designated tuition for enrollment in the **winter** session if they were enrolled in 15 or more semester credit hours the previous fall semester.
- They will be eligible to receive a discount of \$100 per semester credit hour in board-designated tuition for enrollment in the **summer** semester if they were enrolled in 15 or more semester credit hours in the previous spring semester.
- **First-time freshmen** living in UNT Housing and enrolled in at least 15 semester credit hours during the spring semester will receive a 40% discount in the housing rates during their **first summer** semester.

# Save and Soar – Opt in or Opt Out

- Once tuition and fee bill is available, go to the Student Center ([my.unt.edu](http://my.unt.edu)) to view the bill. Information for electing Save and Soar will be presented at that time.
- New students are provided one opportunity to elect Save and Soar. If a student does not opt-in, student will remain in the traditional tuition program for future enrollment.
- Additional information is available online at [unt.edu/saveandsoar](http://unt.edu/saveandsoar)



# Undergraduate Full-time Flat Rate Tuition

- Tuition\* and mandatory fees are assessed at an hourly rate up to 11.5 hours for undergraduate students.
- The tuition and mandatory fee rates for students enrolled full-time (12+ hours) are assessed at a flat-rate

\*Excludes state-mandated tuition

# FERPA

- Access to student personal information is governed by the Family Educational Rights and Privacy Act (FERPA).
- Student and parent rights are outlined online at [ferpa.unt.edu](http://ferpa.unt.edu).
- Established process for students requesting information on student accounts or information to be released to other parties.
- The FERPA form can be found online at [sfs.unt.edu/forms](http://sfs.unt.edu/forms).

# Tax Reporting

- Student Financial Services processes the IRS 1098-T form by the end of January each year.
- The form is posted on the Student Center and available online for students that opt-in to receiving an electronic form.
- Forms are mailed to students that do not opt-in for an electronic form.
- Students and parents should seek tax advice from tax professionals as needed.

## Tuition Insurance

- UNT has partnered with GradGuard to provide an optional tuition insurance policy for students.
- Tuition Insurance provides peace of mind by reimbursing tuition costs if a student withdraws at any time during the semester for a covered reason, such as:
  - Serious injury or illness
  - Chronic illness
  - Mental health conditions
- The cost is typically < 1% of tuition
- The insurance policy is purchased directly through GradGuard at [www.GradGuard.com/Tuition/UNT](http://www.GradGuard.com/Tuition/UNT)

# Questions?

- Visit with me after the presentation.
- Come see us while you are here.  
Eagle Student Services Center (1st floor).
- Or, contact us when you get home.



Contact us anytime for assistance!

Remember to follow us on Facebook and Twitter for important announcements.