

# State Auditor's Office Fiscal Year 2017 Annual Internal Audit Report

Tracy C. Grunig, MPA, CPA, CISSP, CISA, CFE Chief Audit Executive

October 31, 2017



UNT

UNT HEALTH SCIENCE CENTER

UNT DALLAS

UNT System Administration

Internal Audit

Tracy C. Grunig, Chief Audit Executive

October 31, 2017

The Honorable Greg Abbott Governor, State of Texas State Capitol Extension, Room E1.304 Austin, Texas 78701

Dear Governor Abbott:

We are pleased to present the State Auditor's Office Fiscal Year 2017 Annual Report for the University of North Texas System Internal Audit Department.

This report fulfills the requirements set out in the Texas Internal Auditing Act (Texas Government Code, Section 2102) and provides the information in the format prescribed by the State Auditor's Office.

For further information about the contents of this report or to request copies of audit reports, please call (940) 565-2153.

Respectfully,

Thoey C. Grung

Tracy C. Grunig, MPA, CPA, CISSP, CISA, CFE Chief Audit Executive

cc:

UNT System Board of Regents UNT System Chancellor Roe Texas State Auditor's Office Texas Legislative Budget Board Texas Sunset Advisory Commission

#### I. Compliance with Texas Government Code, Section 2102.015: Posting the Internal Audit Plan, Internal Audit Annual Report, and Other Audit Information on Internet Website

The FY18 Internal Audit Plan is posted on the University of North Texas System Internal Audit Department website.

Once this State Auditor's Office FY17 Annual Report is distributed to the UNT System Board of Regents, it will be posted to the Internal Audit website.

The following tables summarize weaknesses, deficiencies, wrongdoings or other concerns identified during the audits conducted in accordance with the FY17 Internal Audit Plan.

| Report Number                     | Title of Audit   | Status             | Report Date      | Number of Findings |
|-----------------------------------|--|--------------------|------------------|--------------------|
| 17-015                            | Minor Capital Projects   | Final Draft Report |                  | 7                  |
| 17-302                            | Financial Review of UNTHSC Reserves (outsourced-<br>PwC)                   | Final Draft Report |                  | 3                  |
| 17-303                            | Student-Managed Investment Fund (SMIF) (outsourced-PwC)                    | Final Draft Report |                  | 5                  |
| 17-310                            | Scholarships Review (outsourced-PwC)                                       | Final Draft Report |                  | 3                  |
| 17-412                            | College of Music Transition Audit  | Final Draft Report |                  | 10                 |
| 17-413                            | Community Counseling Clinic Transition Audit                               | Final Draft Report |                  | 4                  |
| 17-414                            | Classroom Support Services   | Final Draft Report |                  | 4                  |
| 17-415                            | International Travel   | Final Draft Report |                  | 4                  |
| 17-417                            | Lifelong Learning & Professional Development (LLPD) Business Process Audit | Final Draft Report |                  | 8                  |
| 17-306, 17-307,<br>17-308         | Enrollment Audit (outsourced-PwC)  | In-Process         |                  | N/A                |
| 17-309                            | IT Risk Assessment (outsourced-PwC)  | In-Process         |                  | N/A                |
| 17-001, 17-002,<br>17-003, 17-004 | Chancellor's/President's Expenditure Reviews                               | Issued             | October 31, 2016 | 2                  |
| 17-005                            | Investments  | Issued             | February 2, 2017 | 3                  |
| 17-007                            | Joint Admissions Medical Program (JAMP)                                    | Issued             | October 27, 2016 | 0                  |
| 17-008                            | THECB Plaza Medical Center Family Medicine<br>Residency Program (FRMP)     | Issued             | February 1, 2017 | 0                  |
| 17-009                            | Conflict of Interest   | Issued             | July 28, 2017    | 0                  |
| 17-010                            | Status Report - Senate Bill 20 Mandated Internal<br>Audit Assessment       | Issued             | July 28, 2017    | 0                  |
| 17-021                            | Residence Hall - Student Safety Practices                                  | Issued             | July 28, 2017    | 17                 |
| 17-301                            | Cancer Prevention and Research Institute of Texas (CPRIT) (outsourced-BKD) | Issued             | August 31, 2017  | 1                  |
| 17-304                            | THECB Faculty Development Grant (outsourced-PwC)                           | Issued             | April 26, 2017   | 3                  |
| 17-401                            | Graduate School of Biomedical Sciences (GSBS)                              | Issued             | July 28, 2017    | 5                  |
| 17-403                            | Texas College of Osteopathic Medicine Financial Review (TCOM)              | Issued             | July 28, 2017    | 7                  |

| 17-407 | Retirement Contributions                             | Issued                                   | July 28, 2017    | 10  |
|--------|--|--|------------------|-----|
| 17-408 | College of Visual Arts and Design Transition Audit   | Issued                                   | February 7, 2017 | 4   |
| 17-409 | International Student Sponsorships Review            | Issued                                   | July 28, 2017    | 11  |
| N/A    | Health Care Data Security - assigned to a work group | Value Added<br>Resource to<br>Management | N/A              | N/A |
| N/A    | Resource Protection Program Review                   | Value Added<br>Resource to<br>Management | N/A              | N/A |
| N/A    | Inventory Control Review                             | Value Added<br>Resource to<br>Management | N/A              | N/A |
| N/A    | Revenue Cycle-Billing Cycle                          | Cancelled                                | N/A              | N/A |
| N/A    | Virtual Server Environments                          | Cancelled                                | N/A              | N/A |
| N/A    | Vulnerability Scanning & Penetration Testing Review  | Cancelled                                | N/A              | N/A |
| N/A    | Student Awareness and Training - Lab Safety          | Defer to FY18                            | N/A              | N/A |
| N/A    | NCAA Compliance                                      | Defer to FY18                            | N/A              | N/A |

Summary of Actions in Progress for Recommendations Identified in Audits

|        | Starting Open<br>(Past Due and Not<br>Yet Due)<br>Recommendations | New<br>Recommendations | Total Closed<br>Recommendations | Total Open<br>Recommendations | Open<br>Recommendations-<br>Not Yet Due | Open<br>Recommendations-<br>Past Due |
|--------|---|------------------------|---------------------------------|-------------------------------|---|--------------------------------------|
| UNTS   | 8   | 42                     | (25)                            | 25                            | 25                                      | 0                                    |
| UNT    | 6   | 122                    | (22)                            | 106                           | 105                                     | 1                                    |
| UNTHSC | 8   | 56                     | (23)                            | 41                            | 37                                      | 4                                    |
| UNTD   | 0   | 47                     | (5)                             | 42                            | 41                                      | 1                                    |
| Total  | 22  | 267                    | (75)                            | 214                           | 208                                     | 6                                    |

# II. Internal Audit Plan for Fiscal Year 2017

# FY17 Planned Audits as Submitted in FY16 SAO Annual Report

| Report<br>Number                      | Audit  | Status             | Report Date       | Component<br>Institution            |
|---------------------------------------|--|--------------------|-------------------|-------------------------------------|
| 17-015                                | Minor Capital Projects   | Final Draft Report |                   | UNT                                 |
| 17-019                                | Registrar's Office Business Process  | Final Draft Report |                   | UNT Dallas                          |
| 17-302                                | Financial Review of UNTHSC Reserves (outsourced-PwC)                       | Final Draft Report |                   | UNTHSC                              |
| 17-303                                | Student-Managed Investment Fund (SMIF) (outsourced-PwC)                    | Final Draft Report |                   | UNT                                 |
| 17-310                                | Scholarships Review (outsourced-PwC)                                       | Final Draft Report |                   | UNT Dallas                          |
| 17-412                                | College of Music Transition Audit  | Final Draft Report |                   | UNT                                 |
| 17-413                                | Community Counseling Clinic Transition Audit                               | Final Draft Report |                   | UNT Dallas                          |
| 17-414                                | Classroom Support Services   | Final Draft Report |                   | UNT                                 |
| 17-415                                | International Travel   | Final Draft Report |                   | UNT                                 |
| 17-417                                | Lifelong Learning & Professional Development (LLPD) Business Process Audit | Final Draft Report |                   | UNT                                 |
| 17-306, 17-<br>307, 17-308            | Enrollment Audit (outsourced-PwC)  | In-Process         |                   | UNT, UNTHSC,<br>UNT Dallas          |
| 17-309                                | IT Risk Assessment (outsourced-PwC)  | In-Process         |                   | UNTS                                |
| 16-102                                | IT Privacy and Data Protection   | Issued             | September 8, 2016 | UNTS, UNTHSC,<br>UNT Dallas         |
| 16-306                                | Selected Grants Review - National Science<br>Foundation                    | Issued             | September 7, 2016 | UNT                                 |
| 16-401                                | Toulouse Graduate School   | Issued             | October 26, 2016  | UNT                                 |
| 16-408                                | Athletics Department - Business Process Review                             | Issued             | October 26, 2016  | UNT                                 |
| 17-001, 17-<br>002, 17-003,<br>17-004 | Chancellor's/President's Expenditure Reviews                               | Issued             | October 31, 2016  | UNTS, UNT,<br>UNTHSC, UNT<br>Dallas |
| 17-005                                | Investments  | Issued             | February 2, 2017  | UNTS, UNT,<br>UNTHSC, UNT<br>Dallas |
| 17-007                                | Joint Admissions Medical Program (JAMP)                                    | Issued             | October 27, 2016  | UNT                                 |
| 17-008                                | THECB Plaza Medical Center Family Medicine<br>Residency Program (FRMP)     | Issued             | February 1, 2017  | UNTHSC                              |
| 17-009                                | Conflict of Interest   | Issued             | July 28, 2017     | UNTS                                |
| 17-010                                | Status Report - Senate Bill 20 Mandated Internal<br>Audit Assessment       | Issued             | July 28, 2017     | UNTS, UNT,<br>UNTHSC, UNT<br>Dallas |
| 17-021                                | Residence Hall - Student Safety Practices                                  | Issued             | July 28, 2017     | UNT                                 |
| 17-301                                | Cancer Prevention and Research Institute of Texas (CPRIT) (outsourced-BKD) | Issued             | August 31, 2017   | UNTHSC                              |
| 17-304                                | THECB Faculty Development Grant (outsourced-PwC)                           | Issued             | April 26, 2017    | UNTHSC                              |
| 17-401                                | Graduate School of Biomedical Sciences (GSBS)                              | Issued             | July 28, 2017     | UNTHSC                              |
| 17-403                                | Texas College of Osteopathic Medicine Financial                            | Issued             | July 28, 2017     | UNTHSC                              |

|        | Review (TCOM)  |  |                  |                            |
|--------|--|--|------------------|----------------------------|
| 17-407 | Retirement Contributions                             | Issued                                   | July 28, 2017    | UNTS                       |
| 17-408 | College of Visual Arts and Design Transition Audit   | Issued                                   | February 7, 2017 | UNT                        |
| 17-409 | International Student Sponsorships Review            | Issued                                   | July 28, 2017    | UNT                        |
| N/A    | Health Care Data Security - assigned to a work group | Value Added<br>Resource to<br>Management | N/A              | UNTHSC                     |
| N/A    | Resource Protection Program Review                   | Value Added<br>Resource to<br>Management | N/A              | UNT, UNTHSC,<br>UNT Dallas |
| N/A    | Inventory Control Review                             | Value Added<br>Resource to<br>Management | N/A              | UNT, UNTHSC,<br>UNT Dallas |
| N/A    | Revenue Cycle-Billing Cycle                          | Cancelled                                | N/A              | UNTHSC                     |
| N/A    | Virtual Server Environments                          | Cancelled                                | N/A              | UNTS                       |
| N/A    | Vulnerability Scanning & Penetration Testing Review  | Cancelled                                | N/A              | UNTS                       |
| N/A    | Student Awareness and Training - Lab Safety          | Defer to FY18                            | N/A              | UNT, UNTHSC,<br>UNT Dallas |
| N/A    | NCAA Compliance                                      | Defer to FY18                            | N/A              | UNT                        |

## $FY16\ Audit\ Reports\ Issued\ in\ FY17$

| Report<br>Number   | Audit Status Report Date                   |        | Report Date      | Component<br>Institution   |
|--------------------|--|--------|------------------|----------------------------|
|                    | Benefits Proportionality (outsourced -PwC) | Issued | August 22, 2016  | UNT, UNTHSC,<br>UNT Dallas |
| 16-103, 16-<br>109 | IT Change Management                       | Issued | February 6, 2017 | UNT, UNTHSC                |
| 16-108             | Student Data Access (FY16 AAP)             | Issued | July 28, 2017    | UNTS                       |
| 16-303             | Endowments (outsourced - PwC)              | Issued | February 6, 2017 | UNT                        |

# SAO Investigations Found to be Substantiated

| Report<br>Number | Audit   | Status             | Report Date        | Component<br>Institution |
|------------------|---|--------------------|--------------------|--------------------------|
| 16-215           | UNT Facilities Worker Investigation                         | Final Draft Report |                    | UNT                      |
| 17-206           | Facilities Time Accounting II                               | Final Draft Report |                    | UNT                      |
| 17-227           | College of Visual Arts and Design Art Lab<br>Commercial Art | Final Draft Report |                    | UNT                      |
| 17-239           | College of Visual Arts and Design Adjunct                   | Final Draft Report |                    | UNT                      |
| 1514             | Equity and Diversity Grant Application                      | Issued             | February 2, 2017   | UNT                      |
| 16-213           | UNT Housing Dual Employment                                 | Issued             | September 12, 2016 | UNT                      |
| 16-217           | UNT Facilities Dual Employment Investigation                | Issued             | September 12, 2016 | UNT                      |
| 16-222           | Student Affairs Testing Center Cash Loss                    | Issued             | February 2, 2017   | UNT                      |

| 16-223 | UNTHSC CIO Reorg Investigation      | Issued | October 3, 2016    | UNTHSC |
|--------|-------------------------------------|--------|--------------------|--------|
| 16-224 | UNT COI Payroll, Fee & Other        | Issued | May 15, 2017       | UNT    |
| 16-231 | Criminal Justice NTFA Reimbursement | Issued | September 22, 2016 | UNT    |
| 16-232 | UNT Astronomy Lease Investigation   | Issued | October 26, 2016   | UNT    |
| 16-234 | UNT Biology Agreement               | Issued | February 2, 2017   | UNT    |
| 16-242 | Facilities Time & Comp              | Issued | February 2, 2017   | UNT    |
| 16-244 | IT Student Time                     | Issued | February 2, 2017   | UNT    |
| 17-207 | URCM Promo Item Competition         | Issued | May 15, 2017       | UNT    |
| 17-213 | UNT Parking Student Employee        | Issued | May 15, 2017       | UNT    |

#### **Benefits Proportionality:**

Benefits Proportionality Audits were performed to address the audit requirement prescribed in Rider 8, page III-41, the General Appropriations Act (84th Legislature) for the time period January 2014 to September 2016 (UNT) and July 2014 to September 2016 (UNTHSC and UNT Dallas). The audit requirement prescribed in Rider 8, page III-44, the General Appropriations Act (85th Legislature) for FY17 will be included in the FY18 audit plan.

#### Texas Education Code 51.9337(h):

As required by TEC 51.9337(h), Internal Audit submitted a status report to the State Auditor's Office on July 28, 2017, which assessed the work performed in FY17. A final assessment report will be issued during FY18.

#### III. Consulting Services and Nonaudit Services Completed

Title: Advisory Services for PeopleSoft Grants, Billing and Accounts Receivable Implementation

Number: N/A Dates: FY17

Objective: Implement the Grants, Billing and Accounts Receivable to the PeopleSoft suite.

Title: NextGen Migration Advisory Services

**Number: 17-101 HSC** 

Dates: April 2017 – August 2017

Objective: Provide audit and IT security consulting services for the migration of NextGen from an

internally hosted solution to a fully hosted external solution.

**Title: UNTHSC Compliance Committee** 

Number: N/A Dates: FY17

Objective: Serving on committee under the auspices of Desiree Ramirez, Chief Compliance and

Enterprise Risk Officer.

Title: UNT Institutional Compliance Coordinating Committee

Number: N/A Dates: FY17

Objective: Serving on committee under the auspices of Steve Hill, Interim Director of Institutional

Compliance

Title: UNTHSC Information Security/Privacy Committee

Number: N/A Dates: FY17

Objective: Provide audit and IT security consulting services as a member of UNTHSC Information

Security/Privacy Committee.

Title: UNT Technical Architecture Group

Number: N/A Dates: FY17

Objective: Provide audit and IT security consulting services as a member of UNT Technical

Architecture Group.

Title: UNT Committee on Student Conduct

Number: N/A Dates: FY17

Objective: Serve on the UNT Committee on Student Conduct as needed.

Title: Status Report - Senate Bill 20 Mandated Internal Audit Assessment

Number: 17-010 Dates: FY17

Objective: Serve on the enterprise-wide taskforce to ensure all statutory requirements are

implemented.

## IV. External Quality Assurance Review (Peer Review)

In accordance with the Texas Internal Auditing Act, Institute of Internal Auditor's (IIA) International Standards for the Professional Practice of Internal Auditing (Standards), and the Generally Accepted Government Auditing Standards, a quality assurance review (QAR) was conducted for the UNT System Internal Audit Department. During FY17 a QAR self-assessment team, consisting of three members of the UNT System Internal Audit Department, conducted a self-assessment review and provided a report to the UNT System Chief Audit Executive. This report is being validated by an independent, external review team comprised of reviewers from University of Georgia, The University of Tennessee, and University of Texas at Dallas. The QAR is being finalized with an estimated completion date of November 2017.

#### V. Internal Audit Plan for Fiscal Year 2018

The Fiscal Year 2018 Internal Audit Plan for the University of North Texas System Internal Audit Department was approved by the Board of Regents on August 17, 2017.

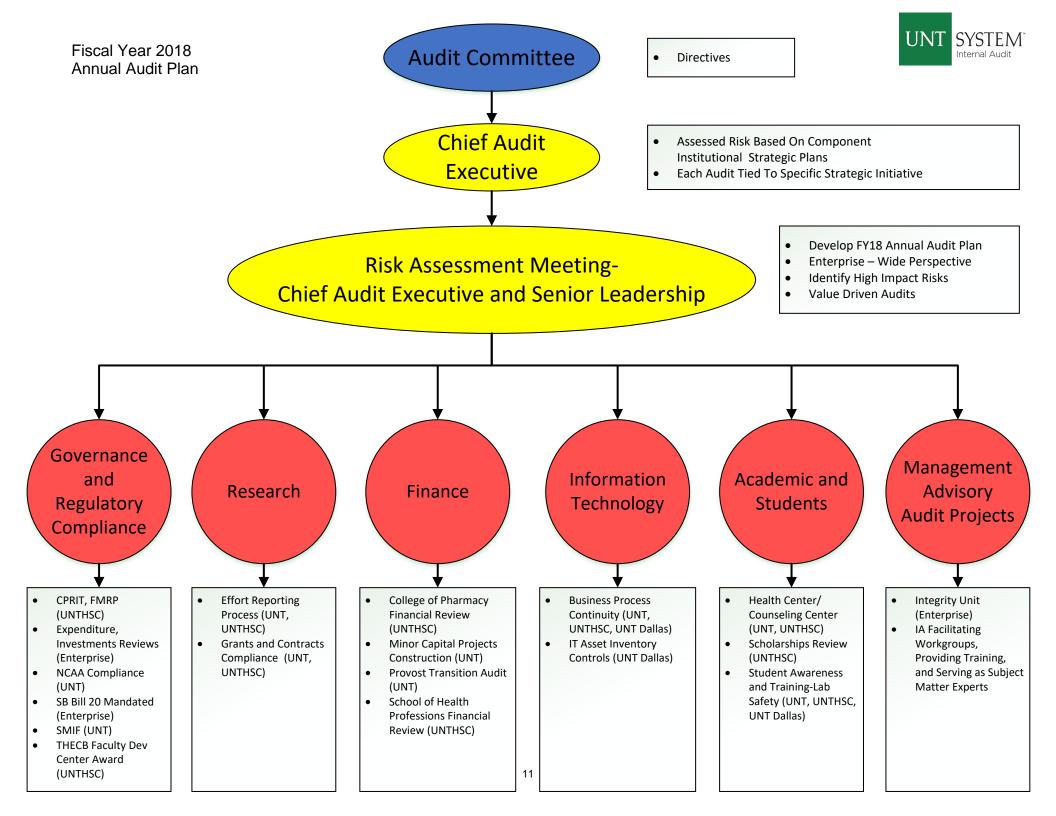
The audits are derived from a comprehensive risk assessment conducted with senior leadership, and includes risk-based audits (compliance, operational, financial, and IT) and management reviews. Additionally, Internal Audit is co-sourcing with an external auditing firm to provide specific expertise required for technical audits.

The audit requirement prescribed in Rider 8, page III-44, the General Appropriations Act (85th Legislature) for FY17 will be included in the FY18 audit plan.

This plan includes projects specifically related to contract management.

Additional projects areas that ranked high, but were not included in the FY18 Audit Plan:

| 4 70.37                                | Component Institution |     |        |      |  |  |
|--|-----------------------|-----|--------|------|--|--|
| Audit Name                             | UNTS                  | UNT | UNTHSC | UNTD |  |  |
| College of Education Dean's Transition |                       | X   |        |      |  |  |
| Construction                           | X                     |     | X      |      |  |  |
| Property Management                    |                       |     | X      |      |  |  |
| UNTHSC School of Medicine              |                       |     | X      |      |  |  |





|  |                   |  | University of North Texas System Internal Audit  |                   |        |                       |        |               |  |
|--|-------------------|--|--|-------------------|--------|-----------------------|--------|---------------|--|
|  | T                 | Т  | FY18 Annual Audit Plan   | T                 | ı      | T                     | T      | ī             | T.   |
| Source   | Functional Area   | Title of Audit   | Description and Audit Objectives   | Hours in<br>Total |        | Component Institution |        |               | Identified Risk  |
|  |                   |  |  |                   | System | UNT                   | UNTHSC | UNT<br>Dallas |  |
| FY17 Audits Requiri                            | ing FY18 Audit Ho | urs:   |  | •                 | •      |                       |        |               |  |
| INTERNAL AUDIT                                 | FINANCIAL         | Minor Capital Projects   | Evaluate the adequacy of controls and processes surrounding minor capital projects to ensure the funds are expended appropriately, projects are financed adequately and completed timely.  | 100               |        | х                     |        |               | Financial; Operational; Contract<br>Compliance; Economical and<br>Efficient Use of Resources |
| MGMT REQUEST                                   | FINANCIAL         | Community Counseling   | Determine whether patient health information was adequately protected in accordance with the Texas Medical Records Privacy Act (Texas House Bill 300/ Texas Health & Safety Code § 181) and if cash handling processes/procedures provide an adequate system of internal controls to help ensure compliance with     | 100               |        |                       |        | х             | Compliance; Reputational;<br>Financial; Operational;<br>Regulatory                           |
| MGMT REQUEST                                   | ACADEMIC          | Scholarships Review (outsourced)   | Assess the effectiveness of processes in place for the management of scholarships and related funds.   | 100               |        |                       |        | Х             | Compliance; Reputational;<br>Operational   |
|  |                   | Total FY18 Hours Allocated for   | or FY17 Audit Projects   | 300               |        |                       |        |               |  |
| <b>FY18 Hours Allocate</b>                     | ed for FY18 Audit | Projects:  |  |                   |        |                       |        |               |  |
| REQ-BOARD OF<br>REGENTS                        | COMPLIANCE        | Chancellor's/President's<br>Expenditure Reviews                              | Evaluate whether travel, entertainment, and business expenses are in compliance with System/University policies, employment agreement provisions, state and federal laws as required by employment agreements.   | 400               | х      | х                     | х      | Х             | Compliance; Reputational;<br>Financial; Operational  |
| REQ-REGENT RULES<br>AND ENTERPRISE<br>POLICIES | COMPLIANCE        | Investments  | Evaluate controls surrounding the investing activities are effective; as well as adherence with System Regulation 08.2000, UNT System Board of Regents Rule 10.100, and Public Funds Investment Act (PFIA) including State Auditor's Office (SAO) Article III. Rider 5 reporting requirements.                       | 400               | х      | х                     | х      | Х             | Compliance; Reputational;<br>Financial; Operational;<br>Regulatory                           |
| REQ-REG AGENCY                                 | COMPLIANCE        | Student-Managed Investment Fund (SMIF)                                       | Assess compliance with the donor agreement between UNT and Colonel Guy M. Cloud, Jr. related to SMIF.  | 150               |        | х                     |        |               | Compliance; Reputational; Financial; Operational   |
| REQ-REG AGENCY                                 | COMPLIANCE        | THECB Faculty Development<br>Center Award                                    | Assess whether THECB program funds were expended in accordance with the terms and conditions of the FDC State Grant Agreement requirements and the FMRP Guidelines for Funding Operational and Support Programs.   | 300               |        |                       | х      |               | Compliance; Reputational;<br>Financial; Operational;<br>Regulatory                           |
| REQ-REG AGENCY                                 | COMPLIANCE        | THECB Plaza Medical Center<br>Family Medicine Residency<br>Program (FMRP)    | Verify that the institution is in compliance with the FMRP Agreement requirements and the FMRP Guidelines for funding.   | 300               |        |                       | Х      |               | Compliance; Reputational;<br>Financial; Operational;<br>Regulatory                           |
| REQ-REG AGENCY                                 | COMPLIANCE        | Cancer Prevention and<br>Research Institute of Texas<br>(CPRIT) (outsourced) | Determine compliance with the CPRIT grant contract, CPRIT administrative rules and applicable statutory requirements, grant budget, terms and conditions of the awards, CPRIT Policies and Procedures Guide and internal policies and procedures. Audit is outsourced since IA cannot render an independent opinion. | 50                |        |                       | х      |               | Compliance; Reputational;<br>Financial; Operational;<br>Regulatory                           |
| REQ-REG AGENCY                                 | COMPLIANCE        | Senate Bill 20 Mandated<br>Internal Audit                                    | Internal Audit is required under SB 20 regulations to review contracting process for adherence to requirements on annual basis.  | 500               | Х      |                       |        |               | Compliance; Reputational;<br>Financial; Operational;<br>Regulatory                           |



| Source         | Functional Area           | Title of Audit                                   | Description and Audit Objectives  | Hours in<br>Total |        | Compone | ent Institution |               | Identified Risk   |
|----------------|---------------------------|--|---|-------------------|--------|---------|-----------------|---------------|---|
|                |                           |  |   |                   | System | UNT     | UNTHSC          | UNT<br>Dallas |   |
| INTERNAL AUDIT | ACADEMIC                  | Scholarships Review                              | Review scholarships for compliance with purpose, eligibility requirements,<br>University/System policies, state and federal laws.   | 200               |        |         | Х               |               | Compliance; Reputational;<br>Operational  |
| MGMT REQUEST   | ACADEMIC                  | Health Center/Counseling<br>Center Audit         | Determine whether patient health information is adequately protected in accordance with System/University policies, and state and federal laws. Determine whether cash handling processes and procedures provide adequate internal control to ensure compliance with System/Universities policies.  | 400               |        | Х       |                 |               | Compliance; Reputational;<br>Financial; Operational;<br>Regulatory  |
| MGMT REQUEST   | FINANCIAL                 | Provost Transition Audit                         | Review processes, procedures and controls for cashing handling, purchasing, travel expenses, and asset inventory is in compliance with University/System policies and regulations.  | 250               |        | х       |                 |               | Compliance; Reputational;<br>Financial; Operational   |
| MGMT REQUEST   | FINANCIAL                 | School of Health Professions<br>Financial Review | The purpose of this audit will focus on processes pertaining to revenue received, how they are expended, and whether it is allocated appropriately.   | 400               |        |         | Х               |               | Financial; Operational  |
| MGMT REQUEST   | FINANCIAL                 | College of Pharmacy Financial<br>Review          | The purpose of this audit will focus on processes pertaining to revenue received, how they are expended, and whether it is allocated appropriately.   | 400               |        |         | Х               |               | Financial; Operational  |
| INTERNAL AUDIT | FINANCIAL                 | Minor Capital Projects Construction Audit        | Review the controls related to construction processes including vendor bidding, insurance, change orders, and project funding.  | 600               |        | Х       |                 |               | Compliance; Reputational;<br>Financial: Operational:  |
| INTERNAL AUDIT | INFORMATION<br>TECHNOLOGY | IT Asset Inventory Controls<br>Audit             | Determine if IT equipment purchased for UNT Dallas courses is tracked, maintained, and kept current with the latest software to ensure the security and protection of University data and IT assets.  | 450               |        |         |                 | Х             | Financial; Asset<br>Misappropriation; Economical<br>and Efficient Use of Resources;<br>Safeguarding of Assets |
| INTERNAL AUDIT | INFORMATION<br>TECHNOLOGY | Business Continuity Planning                     | This audit will focus on the maturity and readiness of Business Continuity Planning (BCP) at the academic environment level of IT.  | 650               |        | Х       | Х               | Х             | Information Technology Security<br>Operational; Compliance with<br>Policies; Reputational                     |
| INTERNAL AUDIT | NCAA                      | NCAA Compliance                                  | Review to be determined in athletic compliances areas (e.g., coaching limits, student recruitment, coaching contracts, etc.).   | 200               |        | Х       |                 |               | Regulatory; Reputational;<br>Compliance with Policies;<br>Operational   |
| MGMT REQUEST   | STUDENTS                  | Student Awareness and<br>Training- Lab Safety    | Student participation in research, including activities conducted in instructional and research lab facilities, is an important part of the student educational experience. Review the process mandating students attend laboratory safe practices training and assess whether these policy and university practices are being followed and enforced. | 900               |        | Х       | Х               | х             | Student Safety; Operational;<br>Compliance with Policies;<br>Reputational                                     |
| INTERNAL AUDIT | RESEARCH                  | Grants and Contracts Compliance                  | Review grants and contracts for compliance with grant conditions,<br>System/University policies, and state and federal laws.  | 600               |        | Х       | Х               |               | Compliance; Reputational; Financial; Operational;   |
| INTERNAL AUDIT | RESEARCH                  | Effort Reporting Process                         | Review effort reporting process for grants for compliance with grant conditions,<br>System/University policies, and state and federal laws.   | 500               |        | Х       | Х               |               | Compliance; Reputational;<br>Financial; Operational;  |



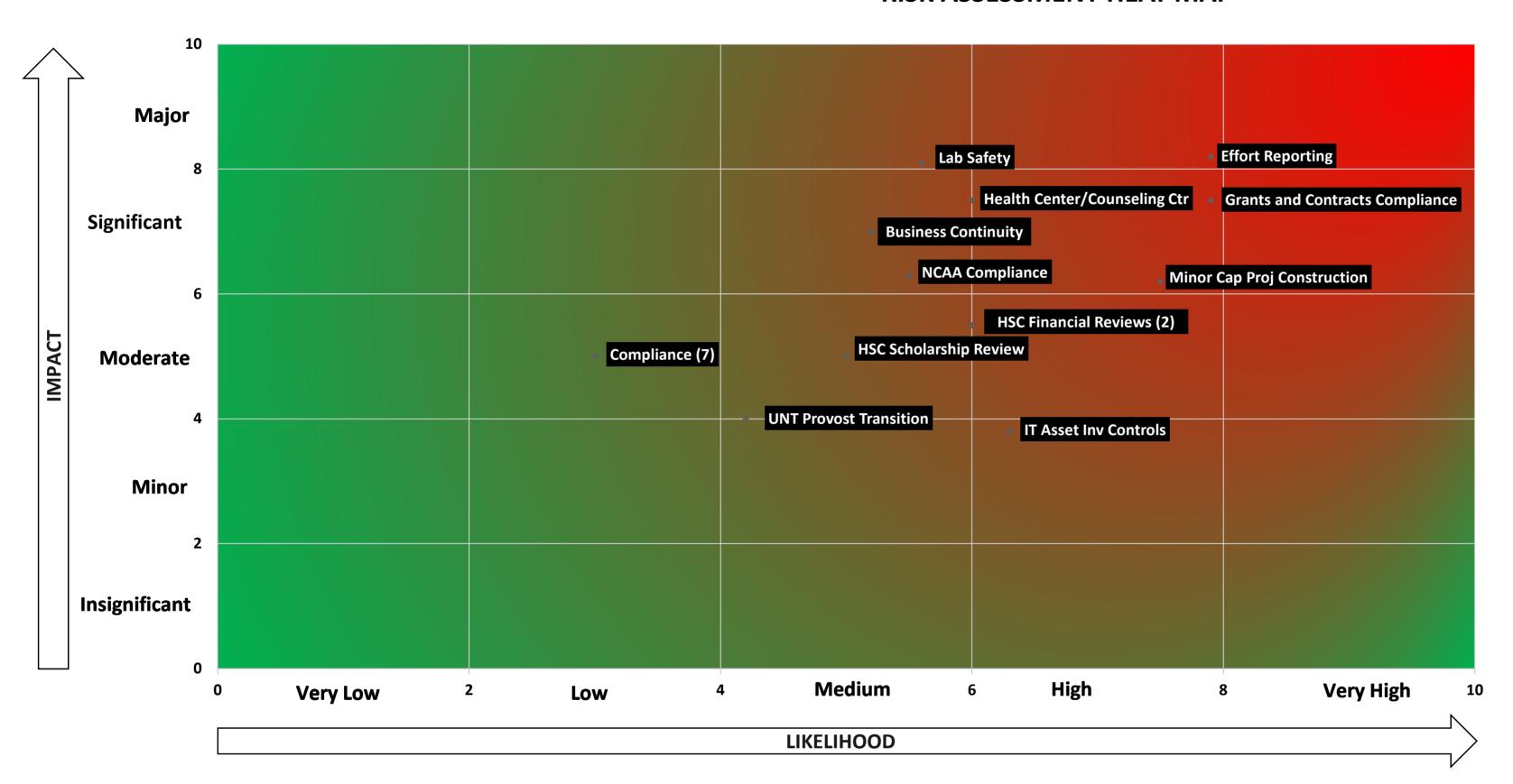
| Source                               | Functional Area                 | Title of Audit                         | Description and Audit Objectives  | Hours in<br>Total |        | Compone | ent Institution |               | Identified Risk   |
|--------------------------------------|---------------------------------|--|---|-------------------|--------|---------|-----------------|---------------|---|
|                                      |                                 |  |   |                   | System | UNT     | UNTHSC          | UNT<br>Dallas |   |
| INTERNAL AUDIT                       | UNALLOCATED<br>HOURS-UNTS       |  | Represents audit hours designated for institutional use but individual audit projects have not been determined. Audit projects will be identified over the course of FY18 to be responsive to managements' high risk and high impact areas (E.G., shared services, business process reviews, fraud hotline investigations, etc.).   | 1,300             | Х      |         |                 |               | Financial; Operational; Asset<br>Misappropriation; Economical<br>and Efficient Use of Resources;<br>Compliance with Policies;<br>Safequarding of Assets   |
| INTERNAL AUDIT                       | UNALLOCATED<br>HOURS-UNT        |  | Represents audit hours designated for institutional use but individual audit projects have not been determined. Audit projects will be identified over the course of FY18 to be responsive to managements' high risk and high impact areas (E.G., shared services, business process reviews, fraud hotline investigations, etc.).   | 1,500             |        | х       |                 |               | Financial; Operational; Asset<br>Misappropriation; Economical<br>and Efficient Use of Resources;<br>Compliance with Policies;<br>Safeguarding of Assets   |
| INTERNAL AUDIT                       | UNALLOCATED<br>HOURS-UNTHSC     |  | Represents audit hours designated for institutional use but individual audit projects have not been determined. Audit projects will be identified over the course of FY18 to be responsive to managements' high risk and high impact areas (E.G., shared services, business process reviews, fraud hotline investigations, etc.).   | 800               |        |         | х               |               | Financial; Operational; Asset<br>Misappropriation; Economical<br>and Efficient Use of Resources;<br>Compliance with Policies;<br>Safeguarding of Assets   |
| INTERNAL AUDIT                       | UNALLOCATED<br>HOURS-UNT Dallas |  | Represents audit hours designated for institutional use but individual audit projects have not been determined. Audit projects will be identified over the course of FY18 to be responsive to managements' high risk and high impact areas (E.G., shared services, business process reviews, fraud hotline investigations, etc.).   | 1,500             |        |         |                 | х             | Financial; Operational; Asset<br>Misappropriation; Economical<br>and Efficient Use of Resources;<br>Compliance with Policies;<br>Safequarding of Assets   |
| INTERNAL AUDIT                       | UNALLOCATED<br>HOURS-IT         |  | Represents audit hours designated for institutional use but individual IT audit projects and data mining have not been determined. IT audit projects will be identified over the course of FY18 to be responsive to managements' high risk and high impact areas.   | 3,720             | х      | х       | х               | х             | Information Technology Security;<br>IT System Network Authorization<br>and Access; Operational;<br>Compliance with Policies;<br>Reputational  |
| INTERNAL AUDIT                       | INTEGRITY UNIT                  | Integrity Unit - Annual Audit<br>Hours | Investigates allegations of fraud, waste, abuse, ethical misconduct and operational inefficiencies received directly by Internal Audit and through referrals by the State Auditor's Office and the UNT and UNTHSC hotlines. Investigators work in tandem with the Office of General Counsel, University police departments, Human Resources, University Compliance Offices, and university financial and management functions to ensure control weaknesses are addressed. | 2,912             | х      | х       | ×               | х             | Financial; Operational; Asset<br>Misappropriation; Economical<br>and Efficient Use of Resources;<br>Compliance with Policies;<br>Safeguarding of Assets;<br>Employee Misconduct, Conflicts<br>of Interest; Reputational |
| REG-IIA<br>PROFESSIONAL<br>STANDARDS |                                 | Follow-Up of Prior Audits              | The IIA Professional Standards for internal auditing require auditors to follow-up on implementation of recommendations included in prior audit reports.  | 612               | Х      | Х       | х               | Х             | Due Diligence   |
|                                      |                                 | Total FY18 Hours Allocated t           | for FY18 Audit Projects   | 19,994            |        |         |                 |               |   |
|                                      |                                 | Grand Total of FY18 Hours A            | Illocated for Audit Projects  | 20,294            |        |         |                 |               |   |



| Source             | Functional Area   | Title of Audit  | Description and Audit Objectives   | Hours in<br>Total | Component Institution |     |        |               | Identified Risk |
|--------------------|-------------------|---|--|-------------------|-----------------------|-----|--------|---------------|-----------------|
|                    |                   |   |  |                   | System                | UNT | UNTHSC | UNT<br>Dallas |                 |
| Y18 Hours Allocate | ed for Value-Adde | d Management Services:  |  |                   |                       |     |        | •             |                 |
|                    |                   | IA Quality Assurance Review Recommendation Triage   | Implementation of recommendations resulting from Quality Assurance Review performed in FY17. (E.G. audit process improvements, department policies and procedures, and audit methodologies)  | 200               |                       |     |        |               |                 |
|                    |                   | Workgroup - Payroll and<br>Employee Benefit Process<br>Review   | Work to evaluate the Payroll and Employee Benefit Processes resulting from<br>Gradient Solutions work presented at Aug BOR meeting.  | 40                |                       |     |        |               |                 |
|                    |                   | Workgroup - Journal Entry<br>Process Review   | Work with Finance team to evaluate the Journal Entry process to ensure process alignment with generally accepted accounting principles.  | 60                |                       |     |        |               |                 |
|                    |                   | Compliance Process Review   | Work with cross functional team to establish a PCI program is viable and sustainable.  | 80                |                       |     |        |               |                 |
|                    |                   |   | Provide audit and IT security consulting services as a member of UNTHSC Information Security/Privacy Committee.  | 40                |                       |     |        |               |                 |
|                    |                   | Workgroup - Co-Sourcing with PwC  | Work closely with PwC on Risk Assessment process and any/all audits that result from the process. Provide consulting, guidance and direction.  | 40                |                       |     |        |               |                 |
|                    |                   | Workgroup - NextGen   | Post implementation follow-up. Implementation scheduled for July 2017.   | 75                |                       |     |        |               |                 |
|                    |                   | Workgroup - Clinical Billing,<br>Coding and Revenue Cycle<br>Compliance<br>Committee/UNTHSC<br>Compliance Committee       | Reviews billing revenue cycle of UNTHSC, denials, number of days in accounts receivable. Reviews trends to discuss, monitor and determine how improvements can be made on a monthly to annual bases. Also identifies process breakdowns. | 50                |                       |     |        |               |                 |
|                    |                   | UNT Workgroups/Committee/Staff Meetings   | Participation and involvement in work groups, committees, and staff meetings with UNT management.  | 83                |                       |     |        |               |                 |
|                    |                   | Workgroup - UNT Academic<br>Computing Workgroup   | Lead a workgroup of IT representatives from each college focusing on the achievement of IT objectives in support of UNT strategic goals.   | 40                |                       |     |        |               |                 |
|                    |                   | Billing and Account Receivable  | Provide audit and process oversight services to ensure system development life cycle processes are in place and are being followed.  | 40                |                       |     |        |               |                 |
|                    |                   | Resource/Training - Subject<br>Matter Experts to Stakeholders<br>on Business and IT Processes,<br>Policies and Procedures | Provide insight, consulting and advisory services to Stakeholders across the<br>Enterprise.  | 325               |                       |     |        |               |                 |
|                    |                   | Resource - Academic Course<br>Faculty Supplemental<br>Presentation  | Present and facilitate discussion for the UNT Internal Audit ACCT 5450 Class.  | 10                |                       |     |        |               |                 |
|                    |                   | Presentation  | Group participation in Business Shared Services Financial Management Overview.   | 19                |                       |     |        |               |                 |
|                    |                   | Ad Hoc Requests from<br>Management  | Unplanned support and training requests throughout FY18.   | 362               |                       |     |        |               |                 |
|                    |                   | Total FY18 Hours Allocated for  | r Value-Added Management Services  | 1.464             |                       |     |        |               |                 |
|                    |                   |   | r Audit Projects and Value-Added Management Services   | 21.758            | 1                     | ı   | 1      | ++            |                 |



# UNIVERSITY OF NORTH TEXAS SYSTEM INTERNAL AUDIT FY18 ANNUAL AUDIT PLAN RISK ASSESSMENT HEAT MAP



# **Heat Map Legend**:

A heat map is a two-dimensional representation of data in which values are represented by colors. Likelihood and Impact of Risk for each proposed audit are evaluated and plotted based on a 1 to 10 scale. Audits that appear in green or yellow zones have a lower impact on the university and/or likelihood of occurrence, while audits that appear in orange or red zones have a greater impact on the university and/or likelihood of occurrence.

#### VI. External Audit Services Procured in Fiscal Year 2017

External Audit of the System's Financial Statements, Grant Thornton, LLP

Audit of Cancer Prevention and Research Institute of Texas Grants, BKD LLP

NCAA Agreed-Upon Procedures, Merki & Associates P.C.

Internal Audit Co-Sourced Engagements, PricewaterhouseCoopers LLP

Annual Actuarial Analysis and Report for UNT Health Self-Insurance Plan, Fred R. White Company, Inc.

#### VII. Reporting Suspected Fraud and Abuse

To comply with the requirements of Section 7.09, Fraud Reporting, General Appropriations Act (85<sup>th</sup> Legislature), page IX-38, each entity in the UNT System provides a reporting mechanism on its public website for suspected instances of fraud, waste, and abuse of state resources. The UNT System entities' websites include information on how to report suspected fraud and abuse.

The UNT System Internal Audit Department is responsible for compliance with Texas Government Code, Section 321.022, Coordination of Investigations. The State Auditor's Office is notified of all instances where we have reasonable cause to believe fraud, waste or abuse may have occurred.