

Research IT Services

Data and Statistical Support

■ Provides support services on data acquisition and statistical analysis for UNT faculty and students conducting research; multiple face-to-face meetings, each lasting more than an hour, each involving one or more party writing on a dry-erase board, and often using an internet-connected computer as well.

Visit the **online IT Catalog** or **DSA website** for an appointment.

it.unt.edu/it-catalog

it.unt.edu/research

High-Performance Computing

■ **Access:** Provides access to high-performance computing cluster systems for support of university research through computationally intensive LINUX-capable software.

■ **Operations:** Provides supercomputer-class, high-performance computing and consulting services to support the research, instruction and scholarly activities of the UNT community using applications that require high bandwidth, enhanced networking and very high compute capabilities.

hpc.unt.edu

Benchmarks Online

University Information Technology

IT Department Journal since 1980

IT News Journal • Subscribe today!

benchmarks.it.unt.edu

Do you have an idea for better IT?
Submit your idea today!

it.unt.edu/idea4it

IT Idea Center

Student Success Technology

Salesforce Customer-Relationship Management Support

■ **Salesforce CRM Access:** Cloud-based configuration, customization, consulting, technical and managed service for Salesforce implementation at UNT.

■ **Salesforce CRM Help Desk:** Support for IT issues, service requests and account management related to Salesforce CRM use.

■ **Salesforce Training:** Provides Salesforce-related training upon request or based on learning needs analysis

it.unt.edu/sst

Contact Information

Philip Baczewski, executive director, UIT
940-565-3886 | baczewski@unt.edu

Instructional IT: Elizabeth Hinkle-Turner

IT User Support: Richard Sanzone

Research IT: Ravi Vadapalli

Student Success Technology: Jennifer Lee

UIT Administrative Services: Mari Jo French



University Information Technology
General Academic Bldg., Room 107
1155 Union Circle #310709
Denton, TX 76203-5017

P: 940-369-6029 | F: 940-565-4060
Email: unt.uit@unt.edu | Website: it.unt.edu

University Information Technology

it.unt.edu

- IT User Services
- Instructional IT Services
- Research IT Services
- Student Success Technology

Catalog: it.unt.edu/it-catalog

EST. 1890

UNT
UNIVERSITY
OF NORTH TEXAS

University IT

IT User Services

Instructional IT Services

Research IT Services

Student Success Technology

Online Catalog of UIT Services

For a complete listing of services and links to make requests, please visit the online catalog.

it.unt.edu/it-catalog

IT User Services

Adaptive Technology & Learning Lab

The Adaptive Technology and Learning Lab is open to all to students, faculty and staff for general purposes and especially for those who may benefit from special technology accommodations. Operated in conjunction with the Office of Disability Accommodations; the lab is located in Sage Hall, Room 330.

it.unt.edu/adaptivelab

Host Computing User Services

HCUS provides individual license information and access for supported academic research applications and server support. General Academic Bldg., Room 204.

it.unt.edu/hostcomputing

it.unt.edu/virtual-lab

Microcomputer Maintenance Services

The MMS shop supports UNT-owned microcomputers that are fewer than six years old for UNT faculty and staff. The techs assist with the selection, purchase and upgrade of new computers and hardware. Additional services: battery disposal, certifiable hardware disposal—degaussing, microcomputer upgrades, and troubleshooting tips. Sage Hall, Room 330B.

it.unt.edu/mms

UIT Help Desk

Help Desk staff members support students, employees, visitors and alumni. Services include telephone, email, ticket-based responses and walk-in support for UNT IT-related issues, such as questions about the Account Management System, EagleConnect email, UNT Bulk Mail, information security, Drupal user support, Blackboard Learn, MyUNT, wireless access, Eagle Alert messages, LyndaCampus and more.

Phone: 940-565-2324 | Email: helpdesk@unt.edu

Online: it.unt.edu/helpdesk

Technology Tour: it.unt.edu/techtour

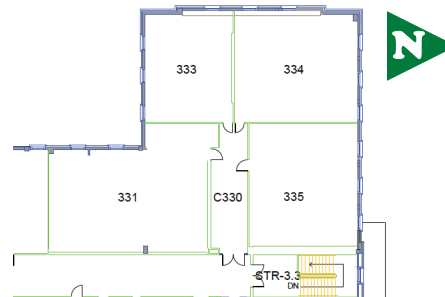
Location: Sage Hall, Room 330D

Instructional IT Services

Computer-Based Testing Services

Provides computerized testing with or without proctors, 135 stations in Sage Hall, Room C330.

Sage Hall Computer-Based Testing Center



CBTC Hours for Reservation

Monday-Thursday: 8 a.m.-9:30 p.m.

Friday: 8 a.m.-6 p.m.

Saturday: 9 a.m.-6 p.m.

CBTC Drop-in Testing: Available with advance notice only; contact the office, 940-369-8233.

Monday-Friday: 8 a.m.-5 p.m.

- Discovery Park Testing Classrooms
- Mobile Laptop Testing Cart, 30 units
- Computer Workshop Room, 30 stations

it.unt.edu/test

Exam & Research Data Services

Providing data management services in GAB, Room 206, ERDS provides the following services.

Exam Grading and Analysis: Computer-facilitated exam grading providing standard reports with student scores, incorrect responses, class frequency distribution, class statistics, item-analysis and item-statistics.

Research Projects—Data Collection: Computer-facilitated research-data entry specific to the customer's needs.

Custom Design for Optical Scan Survey

Form: Consultation and design services for the creation of surveys to accurately capture the data desired. of surveys to accurately capture the data desired.

it.unt.edu/erds

it.unt.edu/erds-selfserve

IITS: Call, Click, Come By!

Contact us for more information about IITS resources.

Call: 940-369-8233

Email: ehinkle@unt.edu

Online: it.unt.edu/iits

Main Office: General Academic Bldg., Room 206

Research IT Services
Student Success Technology