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Campus Computing News

50 Years of Computing at UNT!

By [Claudia Lynch](#), *Benchmarks Online* Editor

Things have changed a lot in the last fifty years and perhaps nothing has changed quite so much as computing. Back in 1962, North Texas State University purchased an IBM 1620 to support academic users. The 1620 had 20K, which works out to be about 10K bytes as we know it now. The printer was the operator's console, which was an IBM electric typewriter. Also that year, a young student named Richard Harris was hired to work on that computer. Richard later became Acting Director of Academic Computing, Director of Computer Systems, and finally Associate Vice President for Computing and Chief Technology Officer for the Computing and Information Technology Center. Come by Sage Hall next month to hear what Richard and others have to say about their years in computing at UNT and help us celebrate this milestone.

[Read more](#)   BOOKMARK

Thanksgiving Break Hours

KEEP CALM AND IT'S THANKSGIVING!

By [Claudia Lynch](#), *Benchmarks Online* Editor

Thanksgiving and all the good things normally associated with it is almost here. Following are the hours for Computing and Information Technology Center-managed facilities during the Thanksgiving break. The University is [officially closed](#) Thursday, November 22, and Friday, November 23.

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Expanded UIT Helpdesk Hours

By [Jonathan "Mac" Edwards](#), CITC Helpdesk Manager

To better serve UNT, the UIT Helpdesk has expanded our Sunday hours. The Helpdesk is now open from 8 a.m. to Midnight on Sundays.

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By the Numbers

UIT CheckIn Statistics

The UIT CheckIn system tracks facility usage for the UNT General Access Computer labs as well as other facilities on campus. During the last academic year (2011-2012), for just the General Access Computing labs on UNT Campuses:

- 2,597,323 CheckIn log records were generated
- 581,465 times, a student checked into a lab
- 27,966 individual students checked into the labs
- 18 different lab GACL facilities were managed by CheckIn

Blackboard Faculty Feedback Day

By Jane Himmel, Associate Director, CLEAR

Faculty are invited to join us for **Blackboard Faculty Feedback Day, December 4, 2012** in **room 411, University Union**. The purpose of this event is to provide UNT Faculty with an opportunity to talk directly to a Blackboard Solutions Engineer as well as with UNT IT Shared Services technical support managers.

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Today's Cartoon

Click on the link above for an information age laugh.

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You are cordially invited to a

Celebration

Of 50 Years of Computing at UNT

Thursday, December 6, 2012

2:00 – 4:00 p.m.

Sage Hall First Floor Learning Commons

Refreshments Served – Remarks at 3:00 pm

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Thanksgiving Break Hours

By Claudia Lynch, *Benchmarks Online* Editor

Thanksgiving and all the good things normally associated with it is almost here. Following are the hours for Computing and Information Technology Center-managed facilities during the Thanksgiving break. The University is officially closed Thursday, November 22, and Friday, November 23.

- The **Helpdesk** will be closed on Thursday, but will be open for **phone and e-mail only** from 8 a.m. to 8 p.m. on Friday.

- **Data Management Services** will be closed when the University is closed, Thursday and Friday.

- The **ACS General Access/Adaptive Lab** (SYMR 104) will be open until 5 p.m. Wednesday, November 21. It will be **closed** on Thursday through Sunday, Novembe 25. They will reopen on Monday, November 26, maintaining their normal hours.

Hours for Other Campus Facilities

There will be **No Shuttle Service** Thursday, November 22 - Sunday, November 25. Check out the UNT Shuttle Schedule here: http://www.unt.edu/transit/routes_sched.html and here: http://www.unt.edu/transit/pdf/2012-2013_calendar.pdf

General Access Labs

- 24 Center (formerly known as WILLIS): **Close**d Thursday, November 22 through Saturday, November 24. Re-open at 11 a.m. Sunday, November, 25 and return to a 24hr schedule.

- College of Information General Access Computer Lab (CI-GACLab) (B205): **Closed** Thursday, November 22 through Sunday, November 25. Resume regular hours on Monday, November, 26.

- MUSIC: **Close** at 5 p.m on Wednesday, November 21. **Closed** Thursday, November 22 through Sunday, November 25. Normal Hours will resume on Monday, November 26.

- [Chilton Computer Labs](#) (College of Public Affairs and Community Service and College of Merchandising, Hospitality & Tourisml): **Close** at 9 p.m. Wednesday, November 21 and remain closed through through Sunday, November 25. Re-open at 7 a.m. Monday, November, 26.

- [CVAD](#) (formerly SOVA): **Closed** Thursday, November 22 through Sunday, November 25. Resume normal hours on Monday, November, 26.

- [COE](#): **Close**d Thursday, November 22 through Sunday, November 27. Re-open at 7 a.m. Monday, November, 26.

- [COB](#): COB Labs (BLB 185 and 190): **Closed** Thursday, November 22 through Sunday, November 25. Resume normal hours on Monday, November, 26.

- [CAS](#):

  GAB 330:

  Wednesday, November 21: ***Close*** *at 10 p.m.*

  Thursday, November 22 - Friday, November 23: ***Closed***

  Saturday November 24: ***Open*** *normal business hours*

  GAB 550:

  Wednesday, November 21: Close at 5 p.m.

  Thursday, November 22 - Sunday, November 25: ***Closed***

  Monday, November 26: ***Open*** *normal business hours*

  Terrill 220:

  Wednesday, November 21: Close at 7 p.m.

  Thursday, November 22 - Sunday, November 25: ***Closed***

  Monday, November 26: ***Open*** *normal business hours*

  Wooten 120:

  Wednesday, November 21: Close at 8 p.m.

  Thursday, November 22 - Sunday, November 25: ***Closed***

  Monday, November 26: ***Open*** *normal business hours*

- [**Engineering**](#) **General Access Lab (CENGAL, englab@unt.edu, Discovery Park, B129, 891-6733): Close** at 5 p.m. Wednesday, November 21. **Closed** through Sunday, November 25. Re-open Monday, November, 26, resume regular hours.

Remember:

[Get your alerts fast in case of inclement weather](#)

Visit the Emergency Management [website](#)

City of Denton Residents, [sign up](#) for the CodeRED Emergency Notification System

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Expanded UIT Helpdesk Hours

By Jonathan "Mac" Edwards, CITC Helpdesk Manager

To better serve UNT, the UIT Helpdesk has expanded our Sunday hours. The Helpdesk is now open from 8 a.m. to Midnight on Sundays.

These hours became effective on November 4. For a full list of our operating hours please visit our hours and location page. The topic of our latest "Helpdesk FYI" column is *How to tell if your account is locked.* It can be found here: http://web3.unt.edu/benchmarks/issues/2012/11/helpdesk-fyi

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By Dr. Philip Baczewski, Senior Director of Academic Computing and User Services and Deputy Chief Information Officer for University Information Technology

Just When you Thought it was Safe to go Back on the Internet

Six months ago, when cloud storage was the latest thing, we discussed some of the perils of storing your information on line. Since that time, the Megaupload incident seems to have faded from memory, Dropbox.com has improved its security, and Google-driven phones and tablets are selling like hotcakes. All's well on the Internet, right? Maybe not. Recent news indicates that life on the Internet can be as chaotic as autumn weather over the Atlantic.

At the end of October, the U.S. Government indicated that users wanting to recover files from Megaupload would have a difficult process to follow. This led the Electronic Freedom Foundation to assert that the U.S. Government was claiming that users had lost rights to their personal intellectual property just by storing it on a cloud service. This will ultimately need to be settled in the courts. In the mean time make sure you keep copies of whatever you store in the cloud, lest some government decide that your service is illegal. And hope that your cloud is not subject to some law enforcement action, or you could find your pumpkin collection photos being analyzed for suspected illegal content.

Cloud storage services are just so convenient, but ...

A recent article indicated that "IT admins are increasingly forced to cope with employees exposing their organization to security risks and unforeseen expenses by signing on to unauthorized cloud services." I'm sure all readers here are aware of Legal and Compliance Issues Around Cloud Computing Services at UNT, but what about the people that work at your bank, credit card company, or health insurance provider (or your tax accountant?) Cloud storage services are just so convenient, but some data should only be stored on a cloud service if stringent controls are already in place to guard it. Even the U.S. Federal government has had a hard time certifying cloud services to be able to store government data.

A story from SlashDot indicates that Google, the company that admits the possibility of making money without doing evil, has patented "guilt by association." Actually, it appears that they have patented the concept that you and your friends might like similar stuff. Of course if you happen to cross paths with a group of associated individuals that share some unsavory interest you don't, you might still be caught up in that same net. On the other hand, we've been the subject of this phenomenon for years as targeted advertising. It seems that Google was just the first to file the patent.

Just one FBI agent or hacker away ...

And finally, if you think you are smart enough to keep yourself anonymous on the Internet, consider that even the most secretive among us sometimes can't keep things hidden. As a recent article from Information Week described, " [David] Petraeus and [Paula] Broadwell communicated using saved Gmail drafts. Having gone to the trouble to hide what they were doing, why didn't they find a more secure communications mechanism?" This just illustrates that what may seem to you to be safe and secure, may be just one FBI agent or hacker away from discovery and public revelation.

Don't be afraid

My intention is not to scare you away from the Internet. But some forethought and a right amount of skepticism is recommended before jumping in and using the latest big thing on the Internet, no matter how convenient. Anyway,

there are even more scary things to worry about. After all, Christmas shopping season is almost upon us.

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UNT Writing Lab

UNT   Writing   Lab

The UNT Writing Lab was recently featured in an *InHouse* article titled, "Sorry, you can't Tweet a term paper." The Writing Lab has a physical location (the **Auditorium Building**, Room 105), but it is also online. The Online Writing Lab (OWL) provides both internal and external resources. Some of the services the lab provides to both undergraduate and graduate students are:

- One-on-one tutoring involves a student coming into the Writing Lab, by appointment or walk-in, and sitting down with a tutor to go over writing issues one by one.

- Digital tutoring is presented through ShowDocument, a Web site that allows you and your tutor to chat in real-time, markup the document using drawing tools and edit the text of the document together.

- The Mayborn School of Journalism requires that all of its students pass the Grammar, Spelling and Punctuation (GSP) exam. The Writing Lab offers GSP tutoring to help prepare students for the exam. The lab also proctors the exam for a one-time fee of $35.

- Workshops allow multiple students to come in at set times to go over topics that many students find difficult. Workshop topics include style, citations, résumés, comma-use and structure.

- The Online Writing Lab (OWL) provides several PDF files explaining grammar and punctuation, technical writing, the writing process, types of essays and papers, citations and research and creative writing. OWL also provides links to external resources and information.

- The Writing Lab has a separate service that allows graduate students to bring in their thesis or dissertation to be proof-read for a fee. Tutors do not alter content.

For more information visit the website: *http://www.unt.edu/writinglab/*

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Helpdesk FYI

By Jonathan "Mac" Edwards, CITC Helpdesk Manager

How to tell if your account is locked

The first sign that your account is locked is that you are suddenly unable to log into multiple UNT websites using the correct password.

To Verify that your account is locked you will need to visit the Account Management System at ams.unt.edu.

- § Once there log-in using your current EUID & password.

- § If you are unable to log-in you will need to *reset your password*.

- § If you are able to log-in you will need to verify that your account is locked.

What Systems will deny access to a locked account?

A locked account will prevent use of

- § UNT eCampus (Blackboard Vista)

- § MyUNT

- § EIS

- § EagleNet or "UNT" WI-Fi networks

- § Remedy

- § UNT web sites, including library electronic resources

- § Internet kiosks

All of these systems use the same password system.

Unlocking a locked account

After logging into AMS you will see your account information. If your account is locked you should see a red dialog box with the following error message, "Your accout automatically locked out due to excessive login failures. Do not change your password. View lockout details to see more information."

To fix this look for the Account Lockout item and click details, or click lockout details from inside the error message.

On the Account Lockout Status page you will see information on the status of your account. You will also see the **Clear Lockout Now** button. Please be sure to read all instructions to avoid relocking your account. Once you have read the instructions, and followed them, click **Clear Lockout Now**. Failure to follow instructions for removing an old password, will cause account to become locked again.

You will now be directed back to the Account Lockout Status page, where you should see that "Your account is not locked." You should no be able to log into UNT websites again.

Account Lockout Status

Lockout status checked: May 18, 2011 @ 4:03:56 PM CDT [refresh]

Password last changed: Apr 28, 2011 @ 7:25:59 PM CDT

Your account is locked. The lock will clear itself at 4:18:09 PM CDT.

[Clear Lockout Now] Click this button only AFTER you have confirmed that your Wi-Fi devices
forget your old password for the **"UNT"** Wi-Fi network. Need help? We have instructions for:

   - Apple devices.

Why is my account locked?

Your account can become locked due to too many failed log-in attempts at UNT websites. Most often this is caused due to not changing a stored password in an application that is automatically trying to reconnect to a UNT service.

From the AMS website:

Mobile electronic devices that remember your Wi-Fi password are by far the most common cause of account lockouts. Did you change your password recently? Did you forget to update your mobile device with your new password? Mobile devices will automatically attempt to connect to the "UNT" Wi-Fi network with your old password that is saved in the device.

If your account is locked, check the Wi-Fi settings for any devices you have with you on campus today. Such devices include:

   - § *Apple iOS mobile devices (iPhone, iPad, iPod touch)*

   - § *Android phones and tablets with Wi-Fi*

   - § *laptops with Wi-Fi*

   - § *any device with Wi-Fi capability*

You need to make your device forget the settings for the "UNT" Wi-Fi network. Doing so will force the device to ask for your password again.

I have followed these instructions, but my account continues to be locked.

If you have followed all of the above instructions, and your account is relocking after unlocking it please contact the CITC Helpdesk.

Certain UNT systems are unnafected by account locks

EagleConnect (student/alumni) mailboxes use another password system. If you are unable to access your EagleConnect mailbox, please contact the UNT CITC Helpdesk.

Employee mailboxes on Microsoft Exchange (accessible via Outlook or https://webmail.unt.edu) and **Microsoft Windows workstations** use another password system. If you are unable to login to Windows or unable to access your employee mailbox, please contact the network admins for your department.

* This is a helpful article we publish from time to time. Speaking of helpful, take a look the Helpdesk's Expanded Hours!

As noted in the front page blurb, the Helpdesk is now open from 8 a.m. to Midnight on Sundays.

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Creating a Great Conference Poster Presentation with our Data Visualization Resources

Link to the last RSS article here: Reproducible Research: Can you duplicate the study and results you reported...15 years ago? -- Ed.

By Dr. Jesse Hamner, Manager, Research and Visualization Environment (RAVE) and Dr. Elizabeth Hinkle-Turner, Director - Academic Computing Technical Services

Academic Computing and User Services is home to the UNT Research and Visualization Environment (the RAVE) managed by Dr. Jesse Hamner. As explained in earlier *Benchmarks Online* articles, with the resources available in the RAVE UNT researchers can realize and present their data in a variety of creative ways including animations, large-scale photos and graphics and soon as a 3D model (a 3D printer is being ordered and is on its way!) The RAVE provides a large video wall as well as a 60-inch color display for such work.

Interestingly, the "good old-fashioned poster session" still reigns supreme as the conference medium of choice for research presentation at most major academic events. This is largely due to the cost and technical support that would be required to give "poster" presenters access to a 44" HDTV instead of a 44" piece of paper. In the last decade, conference presentations have moved from overhead projectors to data projectors, and we expect that with the availability of hand-held data projectors ("pico projectors"), we'll see the sunset of the physical paper poster in a few years.

A New Twist on an Old Presentation Paradigm

However, that doesn't mean that one can't start adding a bit of a "twist" to this tried-and-true format. Recently Dr. Hamner assisted Dr. Dave Mason, UNT Regents Professor of Political Science, in creating an "interactive" research poster which found a great many fans at annual meeting of the Peace Science Society. For Dr. Mason's presentation, "Patterns of Death Squad Violence in El Salvador: a new data set from the UN Truth Commission", an iPad running a slideshow/movie was integrated into the poster itself.
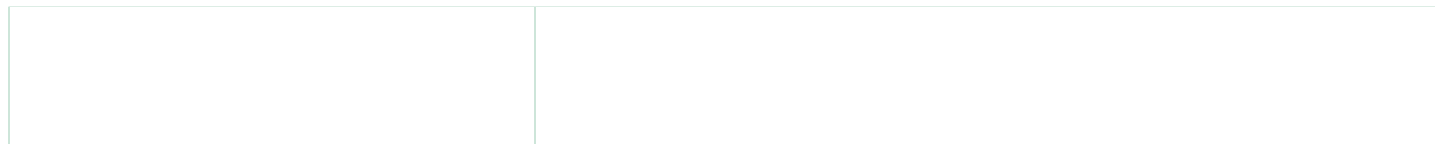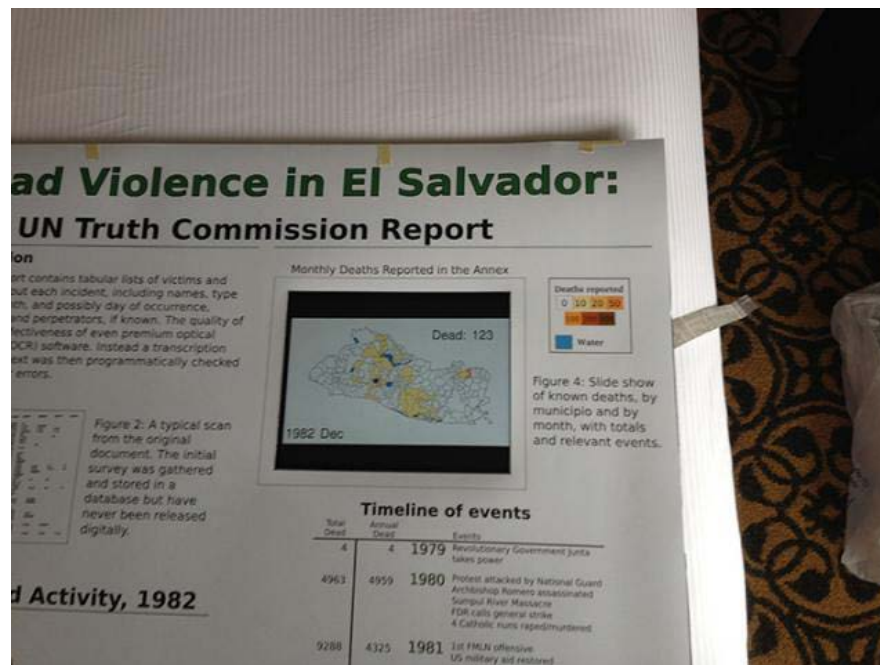
Stages in how the iPad was inserted into Dr. Mason's poster

Most posters are unrolled and tacked or clipped into place at the poster session. However, posters always look better when they're mounted on foamcore, if you can manage it. Plus, foamcore has actual depth, which allows it to physically support an iPad from below. To really secure the iPad required two thicknesses of standard 3/8" foamcore, which may present a challenge to those traveling to a conference by air, but Hamner and Mason were able to achieve

excellent results despite TSA restrictions (they had to purchase some items in the host city).

Unsurprisingly, the iPad allowed them to present data in ways outside the capability of traditional posters. Further, the iPad was eye-catching and impressive. It generated additional foot traffic merely because of its novelty. But most importantly, the iPad's media content drew viewers in: they engaged with the subject matter and began analyzing it themselves. The audience was no longer passively viewing the poster; they became participants.

Hamner and Mason didn't perform any miracles to make this poster happen; they had to prepare carefully and purchase some things in Georgia, like spray adhesive that you can't take on a plane, even in your checked luggage. They had to glue the foamcore and the poster in a parking garage! The only downside was that they couldn't bring the poster back; it had to be left in Savannah as trash. The iPad, of course, came home to continue testing new data visualization projects for Dr. Mason and the Castleberry Peace Institute.
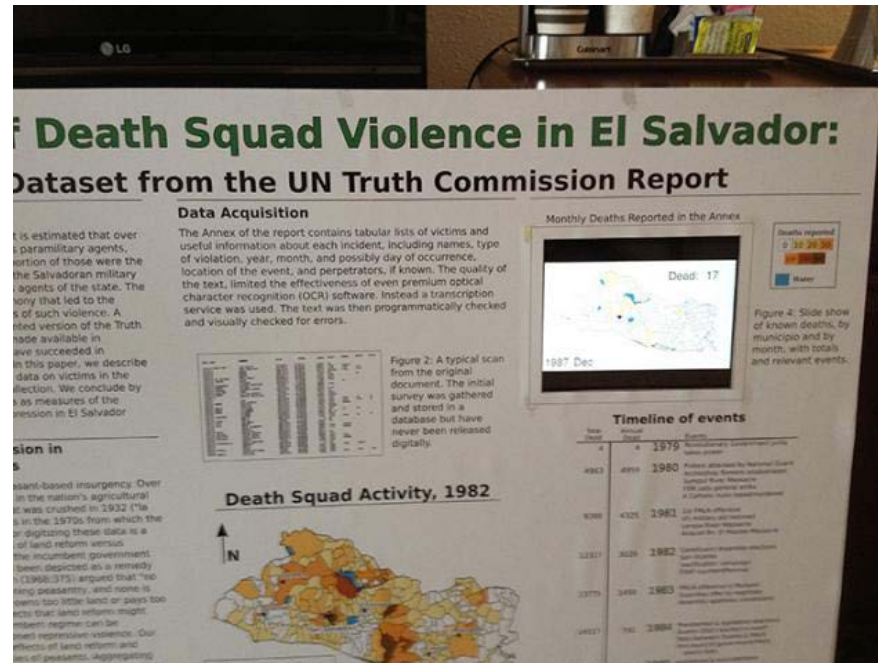
The finished product!

The movie was a series of monthly maps stitched together with the open-source dvd-slideshow software. The maps were made with GRASS GIS, an open-source GIS package, and Inkscape, open-source vector graphics software.

These types of solutions are the way that RAVE personnel can assist you with your research presentations by enhancing their meaningfulness and impact. For more information and assistance on poster presentations and other visualization possibilities please contact Dr. Jesse Hamner at jh@unt.edu. Persons wishing to explore audio possibilities and/or data sonification are encouraged to contact Dr. Elizabeth Hinkle-Turner at ehinkle@unt.edu. The website for the RAVE is citc.unt.edu/rave.

Poster Presentation Tips

Here are some of Dr. Hamner's tips for making a great conference poster:

- Make the text readable. For most posters, title text size should be between 120 and 144 points. Yes, that's large! That's the point. Your subtitle should be 72-90 points.

- The body text -- of which there should be no more than 450 words -- should be 36 point font. Don't make people squint and stand a foot away from your poster.

- The poster is not your paper: Don't copy and paste *anything* from your paper. The poster is necessarily a reduced set of your research and findings. Cut the material back. Consider the poster as a bare-bones outline of your work, with only the most salient elements of your research presented, focusing heavily on the findings and/or the innovation you provide.

- The poster, as a reduced set of your research, should encourage interested people to read your full paper. Think of the poster as advertising. It has to be attractive and accessible, and fairly report your work and findings, but it shouldn't try to replace your paper.

- Stop trying to make PowerPoint into poster design software. It's not meant for that and it isn't easy to design a good poster in PowerPoint. Learn Adobe Illustrator, InDesign, or the open-source (free!) Inkscape instead.

- While your paper should contain all the research, it's helpful to provide a graphical display of your results rather than a table of numbers. Graphics are more easily understood by the casual observer, and will only whet the appetite of an interested audience for more of your doubtlessly brilliant work.

- Describe the primary/interesting results in more than one place. Don't make your audience search for the core findings.

- People are lazy. Most of them don't want to read your paper, or maybe even your poster. Have a one-to-two minute "elevator speech" lecture of your research findings for this project ready to go. Folks will give you a few minutes if they don't have to read it themselves.

Dr. Hamner has already done several "poster session short courses" in collaboration with the UNT Library. He will be doing more of these classes in the future; check the UNT Library website for class information. Additionally, arrangements can be made with Dr. Hamner for presentation to your department or your students.

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Training

By Claudia Lynch, *Benchmarks Online* Editor

Do you need training on widely used computer programs including those used in statistical analysis? If so, this monthly *Benchmarks Online* column is for you.

Statistical Analysis

Instructor-led courses are offered only by special request. Please contact an RSS member or Claudia Lynch if you are interested in taking such a class or wish to have someone offer a class for your students. **SPSS and SAS courses are now offered *online* only.** RSS staff will be still be available for consultation on those topics, however. Another class available online is ***Introduction to R***. Make sure and check out the **RSS Matters** article *Statistical Resources* in the July issue of *Benchmarks Online*.

Special classes can always be arranged with the RSS staff. Also, you can ***always*** contact the RSS staff for one-on-one consultation. **Please read the FAQ before requesting an appointment though.**

Especially for Faculty and Staff Members

In addition to the online statistical courses, which are available to students, faculty and staff, staff and faculty members can take courses offered through the Human Resources Department (they have a new comprehensive training curriculum), and the Center for Learning Enhancement, Assessment, and Redesign (CLEAR). Additionally, the Center for Achievement and Lifelong Learning (CALL) offers a variety of courses, usually for a small fee.

EIS training is available and expanding. Please see the article *EIS Training Available Online for New Faculty & Staff* in the August, 2011 issue of *Benchmarks Online* for further information.

Microsoft E-Learning

Microsoft E-Learning courses are available for ***faculty and staff*** via our UNT-Microsoft Campus Agreement. Please contact Claudia Lynch at lynch@unt.edu for instructions on accessing this training. If you haven't accessed the training since last year you will need to get a new access code. UNT, UNTHSC and UNTSYSTEM e-mail addresses are now able to access Microsoft E-Learning.

Microsoft IT Academy

All **students, faculty and staff** within the UNT System now have access to online learning via the Microsoft IT Academy. See this article in the July issue of *Benchmarks Online* for more information.

Microsoft Outlook Tutorials and much more

The Enterprise Messaging and Directory Services Group has all sorts of useful information on their website, including tutorials and FAQs. The home page displays a list of their newest tutorials with tutorial topic pages displaying the most accessed pages. You can search the site for whatever you're interested via a Search Box on the left-hand side of the page.

Central Web Support

Consult Central Web Support for assistance in acquiring "Internet services and support." As described on their [website](#):

CWS provides Internet services and support to UNT faculty, staff and students. Services include allocating and assisting departments, campus organizations and faculty with web space and associated applications. Additionally, CWS assists web developers with databases and associated web applications, troubleshooting problems, support and service.

CLEAR

CLEAR offers courses especially for Faculty Members. A list of topics and further information can be found [here](#).

Blackboard Learn 9.1 Migration

Are you ready? The deadline for requesting a course migration for **Spring 2013** is **November 27, 2012**. See [this article](#) in the October issue of *Benchmarks Online* for more information.

Ed2go

Ed2go are courses that are offered, for a fee, to UNT faculty, staff and students as well as the general public. According to the CALL [website](#):

> CALL has partnered up to provide online learning on a variety of topics. From standardized test preparation to database programming to training for libraries and their staff, there's a variety of areas from which to choose in online learning.
>
> The online minicourses, provided in conjunction with Ed2go, are standardized 12-lesson modules released over a six week period. (Courses are active for eight weeks to provide some flexibility). Each module features a quiz. Lessons are instructor-led and course participants and instructor communicate through a course discussion board. Lessons can be downloaded and saved. At the end of the course there is a final quiz. A passing grade opens a window that allows students to print out a course completion certificate.
>
> All courses are $89, and UNT faculty, staff and students may receive a $10 discount.

For additional information surf over to http://www.ed2go.com/unt/

Ed2go has a new blog! Click on the logo on the right to find out more information on company news, videos, career advice and tips from ed2go instructors.

Information Security Awareness

The UNT Information Security team offers Information Security Awareness [courses](#) to all UNT faculty and staff. Topics to be covered will include workstation security, sensitive data handling, copyright infringement issues, identity theft, email security, and more.

It is a policy requirement that ALL staff take an information security course at least once a year.

Please contact [Gabe Marshall](#) in ITSS Information Security if you have any questions, or would like more information about the online training. **Either attending a live class or going through the online training will count towards your training requirement.** You can also request a customized course to be taught for your department.

Alternate Forms of Training

Many of the General Access Labs around campus have tutorials installed on their computers. See http://www.gacl.unt.edu/ for a list of labs and their locations. The Willis Library, for example, has a [list of Tutorials and Software Support](#). The Library Instructional Unit also offers workshops and training, including "tech skills" training. Visit their websites for more information: http://www.library.unt.edu/library-instruction

The [Training Website](#) has all sorts of information about alternate forms of training. Computer Based Training (CBT) and Web-based training are some of the alternatives offered, although due to the rising costs of training, shrinking budgets and changing technology, computer-based training at UNT is in a state of transition. For up-to-date information on CBT at UNT, see the CBT [website](#).

Info~Tech, UNT's new IT Research Partner

Info~Tech has replaced Gartner Core Research Services as UNT's IT research partner. For more information see the August *Campus Computing News* article.

State of Texas Department of Information Resources

Another possible source of training for staff and, perhaps, faculty members is the Texas Department of Information Resources. A look at their Education and Training website reveals some interesting possibilities.

New Horizons Computer Learning Centers

New Horizins is a DIR vendor, which means that state agencies, like UNT, get special pricing for their services negotiated at the State level (click here for more information about DIR vendors). New Horizons offers courses at their own facilities in Dallas and Fort Worth, but will arrange for onsite training as well. New Horizons is now offering Windows 7 Administrator Certification training as an **Online Live** boot camp from Big Brain Bootcamps. Register here or contact your Account Executive.

Click the box on the right and support the Wounded Warrior Project and learn about the newest product releases from Microsoft.

Clinic Topics:

- 40005: First Look Clinic: Windows Server® 2012

- 40027: First Look Clinic: What's New for Developers in Microsoft SharePoint 2013

- 40028: First Look Clinic: What's New for IT Professionals in Microsoft SharePoint Server 2013

- 40023: First Look Clinic: Introduction to Windows 8 Development – HTML5

- 40025: First Look Clinic: Introduction to Windows 8 Development - C#

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Staff Activities

Due to organizational changes with regard to the dissolution of CITC into IT Shared Services (ITSS) and University Information Technology (UIT), it has been decided that only staff activities for UIT will continue to be be reported in this column. ITSS staff activities will be handled by ITSS Communications.

Transitions

New Employees:

- **Ryan Jackson**, MMS Tech, Microcomputer Maintenance Shop (part-time).
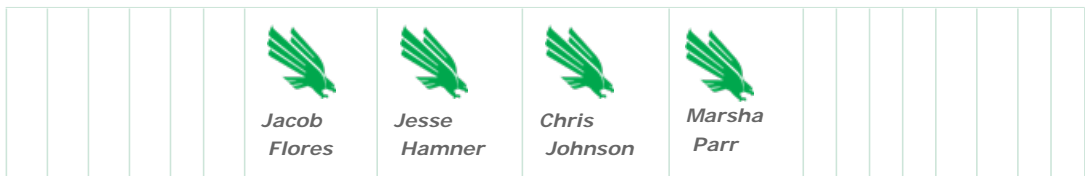
No longer working in UIT:

- **Adam McMillon**, MMS Tech, Microcomputer Maintenance Shop (part-time).

- **Michael A Koch**, MMS Tech, Microcomputer Maintenance Shop (part-time).

Changes, Awards, Recognition, Publications, etc.

Outstanding employees honored at President's Staff Sack Lunch

The following UIT employees were recognized as Soaring Eagles at the President's Staff Sack Lunch on October 23 and in the March/April 2012 issue of *HR Connections*, the Human Resources Newsletter.

| | | | | | | Jacob Flores | Jesse Hamner | Chris Johnson | Marsha Parr | | | | | | |

BOOKMARK

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Blackboard Faculty Feedback Day

By **Jane Himmel**, Associate Director, CLEAR

Faculty are invited to join us for **Blackboard Faculty Feedback Day, December 4, 2012** in **room 411, University Union**. The purpose of this event is to provide UNT Faculty with an opportunity to talk directly to a Blackboard Solutions Engineer as well as with UNT IT Shared Services technical support managers. Listening sessions will be scheduled both in the morning and afternoon in order to accommodate a range of schedules. Refreshments will be available all day. A detailed agenda is forthcoming. In the meantime, *please save this date*!

PUT THIS
on YOUR
CALENDAR!

Blackboard Faculty
Feedback Day
December 4, 2012
9:00 a.m. - 3:30 p.m.
University Union, Room 411

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Today's Cartoon

From "Today's Cartoon by Randy Glasbergen", posted with special permission.
For many more cartoons, please visit www.glasbergen.com.

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