Benchmarks

A green light to greatness.

UNT

Columns, May 2013

- Network Connection
- Link of the Month
- Helpdesk FYI
- RSS Matters
- Training
- Staff Activities

Benchmarks - May, 2013

Campus Computing News

Student E-mail Upgrade Planned

By **Dr. Philip Baczewski**, Senior Director of Academic Computing and User Services and Deputy Chief Information Officer for University Information Technology

E-mail accounts on the UNT student e-mail service – EagleConnect -- will be upgraded sometime this summer to provide improved functionality and support for new services, which will be available after the upgrades this summer. The upgrade was originally scheduled to start May 19, however, we were recently notified by Microsoft that the upgrade cannot occur until early to midsummer. New schedule information will be communicated as soon as it is available.

Read more   BOOKMARK

Faculty: Before you Leave for the Summer...

By **Dr. Philip Baczewski**, Senior Director of Academic Computing and User Services and Deputy Chief Information Officer for University Information Technology

With the successful completion of the Spring semester we can all look forward to various activities this summer. Faculty members may have the opportunity to travel and pursue research or other academic activities. If you fall into this category and will need to have access to research software while you are off campus, Academic Computing and User Services may be able to help.

Read more   BOOKMARK

CLEAR Faculty Tip Sheet: Blackboard Learn's Test Availability

By **Jane Himmel**, Associate Director, CLEAR

The attached *CLEAR Faculty Tip Sheet* provides an overview of the Test Availability options you have when adding a test to your

By the Numbers

Down the Corridor of Years

- **1991** -- The General Access Lab program came into effect fall of 1991. The labs in the program in 1991 were: ACS (ISB 110), Chilton (116 [Adaptive lab] & 255, College of Arts and Sciences (GAB 330 & 550), College of Business (BA 330 & 550), College of Education (Matthews 309), SLIS (ISB 205A), Willis Library (134), Wooten Hall (120). Music 1007 and Terrill 247 added in 1992.
- **1991** -- Solbourne 5E/902 purchased and installed for academic Unix support. It was configured as a two processor system capable of 60 MIPS and 8 double-precision MFLOPS. It had 64 MB of main memory and 1.7 GB of disk storage.
- **1992** -- Two additional RISC processors added to the academic Solbourne, doubling its CPU capacity and tripling its memory.
- **1992** -- A new IBM ES 9000, model 440 administrative mainframe installed. This doubled the administrative processor speed (to 30 MIPS) and increased memory to 128 megabytes. MVS/ESA installed on the administrative mainframe.

course along with our best recommendations for making wise selections.

[Read more](#)   [1 attachment](#)   BOOKMARK

Summer Hours

By **Claudia Lynch**, *Benchmarks Online* Editor

Summer is here, at least as far as the UNT schedule of classes is concerned. Summer 2013 consists of six sessions and not all campus facilities are open during all the sessions.[*](#)

[Read more](#)   BOOKMARK

TODAY'S CARTOON

Click on the link above for an information age laugh.

Contact Us:

 University Information Technology
1155 Union Circle #310709
Denton, TX 76203 USA
Voice: 940-565-4068
Fax: 940-565-4060

Visit Us:

Sage Hall, Room 338
http://it.unt.edu/benchmarks/

Email us:

Have questions on content or technical issues? Please contact us.
unt.uit@unt.edu

UNT System:

- **UNT Home**
- **UNT System**
- **UNT Dallas**
- **UNT Health Science Center**

Site last updated on April 22, 2016

Disclaimer | **AA/EOE/ADA** | **Privacy Statement** | **Web Accessibility Policy** | **State of Texas Online** | **Emergency Preparedness**

Benchmarks

A green
light to
greatness.

UNT

ABOUT BENCHMARK ONLINE   SEARCH ARCHIVE   SUBSCRIBE TO BENCHMARKS ONLINE

Columns, May 2013
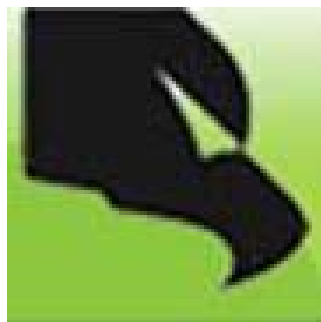
Network Connection

Link of the Month

Helpdesk FYI

RSS Matters

Training

Staff Activities

Home

Campus Computing News

Student E-mail Upgrade Planned

By **Dr. Philip Baczewski**, **Senior Director of Academic Computing and User Services and Deputy Chief Information Officer for University Information Technology**

E-mail accounts on the UNT student e-mail service – EagleConnect -- will be upgraded sometime this summer to provide improved functionality and support for new services, which will be available after the upgrades this summer. The upgrade was originally scheduled to start May 19, however, we were recently notified by Microsoft that the upgrade cannot occur until early to midsummer. New schedule information will be communicated as soon as it is available. The department of IT Shared Services (ITSS), University of North Texas System, anticipates that this change will have little immediate impact for most students.

Student e-mail addresses will remain the same as will the login and password used to access the service. Students who normally access EagleConnect via the eagleconnect.unt.edu web site or the EagleConnect tab in the my.unt.edu portal will be able to continue logging in via those sites with no interruption of service.

Students who access their EagleConnect e-mail on a mobile device (phone, tablet, or laptop) may need to update their e-mail settings once the service has been upgraded. If a student has set up access to EagleConnect on their phone or in a separate e-mail client (i.e. Windows Outlook or Apple Mail), then the email server settings will need to be changed once the upgrade is complete. Also, if you have bookmarked the current EagleConnect login URL in your web browser, you will need to change your bookmark to the new login URL that will be linked on the eagleconnect.unt.edu site.

Since May of 2009, UNT student e-mail accounts have run on Microsoft's Live@edu service. Microsoft is moving these accounts to its Office365 service. Initially, the new site will provide only the e-mail service. Students who use Skydrive or the Office web applications will still be able to access those via the Skydrive link on the eagleconnect.unt.edu page. Microsoft has announced that a Skydrive Professional service and the Office web applications will be available on Office365 sometime in June. Once these new services are available, detailed documentation will be published via the eagleconnect.unt.edu web page.

For the latest information regarding the upgrade, check the eagleconnect.unt.edu page or consult the EagleConnect Upgrade FAQ page at http://eagleconnect.unt.edu/upgrade/ . For additional help, please contact the UIT Helpdesk at 940-565-2324 or helpdesk@unt.edu.

BOOKMARK

Email us:

Have questions on content or technical issues? Please contact us.
unt.uit@unt.edu

UNT System:

- **UNT Home**
- **UNT System**
- **UNT Dallas**
- **UNT Health Science Center**

Site last updated on April 22, 2016

Benchmarks

A green
light to
greatness.

UNT

Columns, May 2013

Network Connection

Link of the Month

Helpdesk FYI

RSS Matters

Training

Staff Activities

Faculty: Before you Leave for the Summer...

By **Dr. Philip Baczewski**, **Senior Director of Academic Computing and User Services and Deputy Chief Information Officer for University Information Technology**

With the successful completion of the Spring semester we can all look forward to various activities this summer. Faculty members may have the opportunity to travel and pursue research or other academic activities. If you fall into this category and will need to have access to research software while you are off campus, Academic Computing and User Services may be able to help.

Many of the research and data analysis software packages ACUS supports for enterprise use include an option for faculty home use on a home desktop or laptop computer. Included in this list are:

- STATA
- SAS
- SPSS
- Matlab
- Mathematica

If you frequently use one of these applications and will be off campus this summer, now is the time to arrange for getting access on your home computer.

To request home use of one of these software packages, follow this link to the UNT IT Help Center, log in with your EUID and Password, and make a Research and Statistical Support "Request for Software" by following the on-screen directions. An ACUS staff member will be in touch to provide instructions as to how you can install the particular application you need. Some applications, like SAS and SPSS will require that you borrow install media from our offices. Others, including Matlab and Mathematica, can be downloaded from the vendor web portal once access has been set up. With a little communication and planning, however, we can ensure that these applications are available when you need them.

For more information about software supported by ACUS Research and Statistical Support Services, see the RSS applications web page.

BOOKMARK

Contact Us:

University Information Technology
1155 Union Circle #310709
Denton, TX 76203 USA
Voice: 940-565-4068
Fax: 940-565-4060

Visit Us:

Sage Hall, Room 338
http://it.unt.edu/benchmarks/

Email us:

Have questions on content or technical issues? Please contact us.
unt.uit@unt.edu

UNT System:

- UNT Home
- UNT System
- UNT Dallas
- UNT Health Science Center

Site last updated on April 22, 2016

Faculty: Before you Leave for the Summer... | Benchmarks Online

Benchmarks

A green light to greatness.

ABOUT BENCHMARK ONLINE   **SEARCH ARCHIVE**   **SUBSCRIBE TO BENCHMARKS ONLINE**

Columns, May 2013

Network Connection

Link of the Month

Helpdesk FYI

RSS Matters

Training

Staff Activities

CLEAR Faculty Tip Sheet: Blackboard Learn's Test Availability

By Jane Himmel, Associate Director, CLEAR

The attached *CLEAR Faculty Tip Sheet* provides an overview of the Test Availability options you have when adding a test to your course along with our best recommendations for making wise selections.

Please take a few minutes to review this **two-page tip sheet (attached)** and pay special attention to the items preceded by the word *Caution*, since fully understanding these settings is especially important.

In addition to specific test instructions, we recommend that you advise students to:

- Be mindful of the regular weekly maintenance schedule (11PM Saturdays -2AM Sundays) when planning to begin their exams.

- Avoid using a wireless connection for exams unless they are certain of its reliability. (We have had multiple reports of problems with connectivity on the Apogee network this semester.)

- Take their exams using a supported web browser on a computer or laptop rather than using an iPad. If using an iPad, we recommend the Chrome browser.

- Contact the **UIT Helpdesk** at **940-565-2324** for assistance should they encounter technical problems affecting their ability to access or complete a test. The UIT Helpdesk is open the following hours:

  * *Monday-Thursday 8 am-Midnight*
  * *Friday 8 am-8 pm*
  * *Saturday 9 am-5 pm*
  * *Sunday 8 am-Midnight*

If the UIT Helpdesk cannot resolve the problem, it will document the problem and provide a ticket number to the student. Once the student contacts you with that ticket number, you can contact either the UIT Helpdesk or CLEAR's Faculty Helpdesk for additional information.

We hope these tips are helpful to you. If you have any questions, please contact CLEAR's Faculty Helpdesk at 940-369-7394 or your instructional consultant.

Attachment	Size
2013_Spring_TipSheet_BbLearn_Test_Availability_SP9.pdf	209.09 KB

BOOKMARK

Contact Us:
University Information Technology
1155 Union Circle #310709
Denton, TX 76203 USA
Voice: 940-565-4068
Fax: 940-565-4060

Email us:
Have questions on content or technical issues? Please contact us.
unt.uit@unt.edu

UNT System:
- UNT Home
- UNT System
- UNT Dallas
- UNT Health Science Center

CLEAR Faculty Tip Sheet: Blackboard Learn's Test Availability | Benchmarks Online

MyUNT   EagleConnect   Blackboard   People & Departments   Maps   Calendars   Giving to UNT

Benchmarks

A green
light to
greatness.

UNT

ABOUT BENCHMARK ONLINE   SEARCH ARCHIVE   SUBSCRIBE TO BENCHMARKS ONLINE

Columns, May 2013

Network Connection

Link of the Month

Helpdesk FYI

RSS Matters

Training

Staff Activities

Network Connection

By **Dr. Philip Baczewski**, Senior Director of Academic Computing and User Services and Deputy Chief Information Officer for University Information Technology

Who Killed Desktop Computing?

A number of events have occurred recently to remind us that we've entered the post-pc era of computing. As we've discussed here before, the kind of work many of us used to do on our desktop computers is being done away from or even in our offices on laptops, tablets, or even smart phones. And the tablet or phone we use is more and more likely to be one that we purchased and not something supplied by our local IT department.

In truth, not many of us actually do computing any more (if we ever did.) Instead, we manage information and accomplish communication via the appliances we still call "computers". The software running on those computers can support our work by abstracting information within a digital environment. But more frequently, the software supporting our communication or information management is running on a computer server on the other side of a network connection. That's why we can read and send e-mail from phones and tablets. And now, more applications are doing their processing on remote servers. The popular term for this is "cloud computing."

Was it Adobe?

Recently, Adobe announced that it would be putting all of its development efforts into its Creative Cloud subscription service that provides access to Adobe's multi-media editing tools as downloadable applications. Instead of buying a box full of a new version of Adobe software every couple of years, for a monthly subscription fee, you can get access to the latest version of the software continuously updated by Adobe. The monthly subscription spreads the cost of Adobe software over a longer period of time. The advantage for Adobe is a continual stream of income. The advantage to the subscriber is access to the the latest version of the software without a large one-time purchase.

While called a cloud, Adobe is not replacing the desktop computing environment. It is just replacing its physical media distribution method with an online model. You'll still need your high-powered workstation with 16G of memory to run its software. It appears that Adobe is not killing the desktop. At least, not yet.

Was it Microsoft?

Microsoft is busily promoting its Office 365 service, which is a true cloud offering that includes e-mail, online storage, and its office applications running on a remote server platform and accessible via your web browser. Microsoft offers various subscription plans for businesses and individuals with plans also available for educational institutions (see the related article in this issue.) Since many people use office applications, Microsoft's online service has the potential to greatly affect how business gets done.

Microsoft, however, may not yet be the perpetrator of the desktop's demise. The most effective way to switch to totally cloud applications is to use totally cloud storage, and many businesses are not yet ready to commit to storing their information on a still nascent online storage model. Microsoft doesn't seem ready to abandon the desktop environment, with their continuing onslaught of Windows operating system versions. Yet, what a delicious irony it would be if Microsoft killed the desktop.

Was it Google?

This past week, Google received a lot of new coverage for its Google I/O developer's conference. At one time, it was Apple's developer conference that had us on the edges of our seats, but this year, Google seems to be stealing some of Apple's thunder. It's not surprising, considering the non-desktop products that Google is introducing into the world. Google Glass has been a hot topic and even the target of the venerable Saturday Night Live TV show. Google's

Android mobile OS has grown to be the most popular smart phone platform in the world (sorry Apple.)

The product that may yet liberate computing from the desktop is the Google Chromebook. The Chromebook provides a dedicated browser-based interface to the Google and otherwise populated Internet cloud. You can access your entire Google world on a Chromebook, including Google Mail, Google Docs, Google Drive, Google YouTube, Google Maps, and even Goggle Search. With your Chromebook, Android phone, and Google Glass, you will truly live in the Internet cloud with all of the service that Google provides, and all without a desktop OS. Was it Google that killed the desktop? If this were a Peanuts comic strip, this is the point that Charlie Brown would cry, "THAT'S IT!"

News of my Demise...

If the desktop could talk, it might quote Mark Twain to the effect that reports of its death are an exaggeration. Yet it's easy to miss the fact that we may be witnessing and living a key change in the evolution of human knowledge. The printing press liberated information from being maintained in human memory and transmitted via aural communication and rote learning. Digital computers have allowed information to be accumulated and stored on smaller and smaller media, and the Internet has supported immediate access to digital information. Cloud computing is moving us closer to a global system of knowledge where the creation, expression, and communication of ideas is occurring at a faster rate then ever before in human history. So, the next time you send an e-mail using your smartphone at the grocery store, remember that you aren't just answering a co-worker's question -- you're shaping history.

BOOKMARK

Site last updated on April 22, 2016

Benchmarks

A green
light to
greatness.

ABOUT BENCHMARK ONLINE   SEARCH ARCHIVE   SUBSCRIBE TO BENCHMARKS ONLINE

Columns, May 2013

Network Connection

Link of the Month

Helpdesk FYI

RSS Matters

Training

Staff Activities

Home » issues » 2013-05 » link-of-month

Link of the Month

BSC *Solution   Source* Newsletter

The Business Service Center Newsletter, *The Solution Source,* features announcements that are related to the faculty and staff community of the UNT System Institutions (University of North Texas, UNT Health Science Center, UNT Dallas, UNT System Administration). You can sign up to subscribe and have the newsletter sent to you via e-mail each time it is published.

- The current issue is available here:
  http://bsc.untsystem.edu/bsc-solution-source-newsletter-may-2013

- To find previous issues and other updates click here: **http://bsc.untsystem.edu/Updates**

BOOKMARK

Contact Us:

University Information Technology
1155 Union Circle #310709
Denton, TX 76203 USA
Voice: 940-565-4068
Fax: 940-565-4060

Visit Us:

Sage Hall, Room 338
http://it.unt.edu/benchmarks/

Email us:

Have questions on content or technical issues? Please contact us.
unt.uit@unt.edu

UNT System:

- **UNT Home**
- **UNT System**
- **UNT Dallas**
- **UNT Health Science Center**

Site last updated on April 22, 2016

Disclaimer | **AA/EOE/ADA** | **Privacy Statement** | **Web Accessibility Policy** | **State of Texas Online** | **Emergency Preparedness**

Benchmarks

A green light to greatness.

UNT

Columns, May 2013

- Network Connection
- Link of the Month
- **Helpdesk FYI**
- RSS Matters
- Training
- Staff Activities

Helpdesk FYI

By **Jonathan "Mac" Edwards**, CITC Helpdesk Manager

UNT wireless network connection

Are you tired of having to log in every time you want to use the EagleNet wireless? You can use the UNT wireless network instead and automatically connect without having to type your username and password. The UNT network offers two main benefits over Eaglenet. First, the UNT network has increased security providing encryption. Second, it avoids going through a log-in portal to access the wireless network.

Instructions for connecting provided by Datacomm:

Windows 7 Configuration for Secure Wireless Networks

Windows 8 Configuration for Secure Wireless Networks

iPhone / iPod / iPad Configuration for Secure Wireless Networks

Mac Configuration for Secure Wireless Networks

For more information on the available wireless network options at UNT please visit
https://itss.untsystem.edu/services/data-communications/untsystem-wireless-networking

BOOKMARK

Contact Us:

University Information Technology
1155 Union Circle #310709
Denton, TX 76203 USA
Voice: 940-565-4068
Fax: 940-565-4060

Visit Us:

Sage Hall, Room 338
http://it.unt.edu/benchmarks/

Email us:

Have questions on content or technical issues? Please contact us.
unt.uit@unt.edu

UNT System:

- UNT Home
- UNT System
- UNT Dallas
- UNT Health Science Center

Site last updated on April 22, 2016

Benchmarks

A green
light to
greatness.

UNT

ABOUT BENCHMARK ONLINE   SEARCH ARCHIVE   SUBSCRIBE TO BENCHMARKS ONLINE

Columns, May 2013

Network Connection

Link of the Month

Helpdesk FYI

RSS Matters

Training

Staff Activities

RSS Matters

Research and Statistical Support
University of North Texas

Taking your Research and Data Analysis Software With You

Link to the last RSS article here: Hierarchical Factor Analysis. -- Ed.

By Dr. Philip Baczewski, Senior Director of Academic Computing and User Services and Deputy Chief Information Officer for University Information Technology

Many of the research and data analysis software packages ACUS supports for enterprise use include an option for faculty home use on a home desktop or laptop computer. Included in this list are:

- STATA

- SAS

- SPSS

- Matlab

- Mathematica

If you frequently use one of these applications and will be off campus this summer, now is the time to arrange for getting access on your home computer. For more information see the article *Faculty: Before you Leave for the Summer...* in this issue of *Benchmarks Online.*

BOOKMARK

Benchmarks

A green
light to
greatness.

UNT

ABOUT BENCHMARK ONLINE   SEARCH ARCHIVE   SUBSCRIBE TO BENCHMARKS ONLINE

Columns, May 2013

- Network Connection
- Link of the Month
- Helpdesk FYI
- RSS Matters
- **Training**
- Staff Activities

Home » issues » 2013-05 » short-courses

Training

By Claudia Lynch, *Benchmarks Online* **Editor**

Do you need training on widely used computer programs including those used in statistical analysis? If so, this monthly *Benchmarks Online* column is for you.

Statistical Analysis

Instructor-led courses are offered only by special request. Please contact an RSS member or Claudia Lynch if you are interested in taking such a class or wish to have someone offer a class for your students. **SPSS and SAS courses are now offered *online* only.** RSS staff will be still be available for consultation on those topics, however. Another class available online is *Introduction to R*. Make sure and check out the **RSS Matters** article *Statistical Resources* in the July 2012 issue of *Benchmarks Online.*

Special classes can always be arranged with the RSS staff. Also, you can ***always*** contact the RSS staff for one-on-one consultation. **Please read the FAQ before requesting an appointment though.**

Especially for Faculty and Staff Members

In addition to the online statistical courses, which are available to students, faculty and staff, staff and faculty members can take courses offered through the Human Resources Department (they have a new comprehensive training curriculum), and the Center for Learning Enhancement, Assessment, and Redesign (CLEAR). Additionally, the Center for Achievement and Lifelong Learning (CALL) offers a variety of courses, usually for a small fee.

EIS training is available and expanding. Click here for online tutorials.

Microsoft IT Academy

All **students, faculty and staff** within the UNT System now have access to online learning via the Microsoft IT Academy. See this article in the July 2012 issue of *Benchmarks Online* for more information.

Microsoft E-Learning

Microsoft E-Learning courses are available for ***faculty and staff*** via our UNT-Microsoft Campus Agreement. Please contact Claudia Lynch at lynch@unt.edu for instructions on accessing this training. If you haven't accessed the training since last year you will need to get a new access code. UNT, UNTHSC and UNTSYSTEM e-mail addresses are now able to access Microsoft E-Learning.

Microsoft Outlook Tutorials and much more

The Enterprise Messaging and Directory Services Group has all sorts of useful information on their website, including tutorials and FAQs.

Central Web Support

Central Web Support provides "End-User and Administrative Support for hosted general web sites, and Drupal websites for academic and administrative departments." Visit their website for "How-Tos about Everything."

CLEAR

CLEAR offers courses especially for Faculty Members. A list of topics and further information can be found here.

You have one more chance to attend a CLEAR Coffee Break - open lab support sessions for faculty, staff and teaching/graduate assistants to drop-in and get assistance with their Blackboard Learn 9.1 courses: **Friday, May 24, 2013**

You may clean up your course, get Blackboard Learn assistance, or just have a dedicated place to work on your course – all while having a CLEAR Instructional Consultant on hand! It's ok to come late or leave early. Bring your work, your laptop and your favorite coffee mug. Ask specific questions. Get help with any aspect of Bb Learn and work on your class with an IC at the ready. Some familiarity with Bb Learn is recommended.

Bb Learn open labs are designed for faculty, staff, and teaching / graduate assistants who have attended training but need some extra help working in their course. Since this is NOT a training, just an open question and answer session, there is no registration needed and you may come and go as you please. Coffee will be available at all sessions.

Where: Chilton 112K (UNT - Denton Campus)

When: 1-4 p.m. on 5/03, 5/10, 5/17, 5/24.

Ed2go

Ed2go are courses that are offered, for a fee, to UNT faculty, staff and students as well as the general public. According to the CALL website:

> CALL has partnered up to provide online learning on a variety of topics. From standardized test preparation to database programming to training for libraries and their staff, there's a variety of areas from which to choose in online learning.
>
> The online minicourses, provided in conjunction with Ed2go, are standardized 12-lesson modules released over a six week period. (Courses are active for eight weeks to provide some flexibility). Each module features a quiz. Lessons are instructor-led and course participants and instructor communicate through a course discussion board. Lessons can be downloaded and saved. At the end of the course there is a final quiz. A passing grade opens a window that allows students to print out a course completion certificate.
>
> Most courses are $89, and UNT faculty, staff and students may receive a $10 discount.

For additional information surf over to http://www.ed2go.com/unt/

Ed2go has a blog! Click on the logo on the right to find out more information on company news, videos, career advice and tips from ed2go instructors.

Information Security Awareness

The UNT Information Security team offers Information Security Awareness courses to all UNT faculty and staff. Topics to be covered will include workstation security, sensitive data handling, copyright infringement issues, identity theft, email security, and more.

It is a policy requirement that ALL staff take an information security course at least once a year.

Please contact the Information Security Team directly at security@unt.edu for any training requests or questions. **Either attending a live class or going through the online training will count towards your training requirement.** You can also request a customized course to be taught for your department.

Business Service Center Training & Development

Providing training to UNT System institutions: http://bsc.untsystem.edu/training-development The April *BSC Solution Source Newsletter* can be found here: http://bsc.untsystem.edu/bsc-solution-source-newsletter-april-2013. It includes a list of training opportunities.

Alternate Forms of Training

Many of the General Access Labs around campus have tutorials installed on their computers.

See http://www.gacl.unt.edu/ for a list of labs and their locations. The Willis Library, for example, has a list of Tutorials and Software Support. The Library Instructional Unit also offers workshops and training, including "tech skills" training. Visit their websites for more information: http://www.library.unt.edu/library-instruction

The Training Website has all sorts of information about alternate forms of training. Computer Based Training (CBT) and Web-based training are some of the alternatives offered, although due to the rising costs of training, shrinking budgets and changing technology, computer-based training at UNT is in a state of transition. For up-to-date information on CBT at UNT, see the CBT website.

Info~Tech, UNT's IT Research Partner

Info~Tech is UNT's IT research partner. UNT System, UNT, UNT Health Science Center and UNT Dallas employees have access to Info~Tech research at: www.infotech.unt.edu (click on the UNT System name to login). Your standard EUID and Password gains you access to the Info~Tech system. Please take a moment to read their terms and conditions by clicking through the agreement when you set up your profile the first time you log in.

State of Texas Department of Information Resources

Another possible source of training for staff and, perhaps, faculty members is the Texas Department of Information Resources. A look at their Education and Training website reveals some interesting possibilities.

New Horizons Computer Learning Centers

New Horizins is a DIR vendor, which means that state agencies, like UNT, get special pricing for their services negotiated at the State level (click here for more information about DIR vendors). New Horizons offers courses at their own facilities in Dallas and Fort Worth, but will arrange for onsite training as well.

BOOKMARK

Contact Us:
University Information Technology
1155 Union Circle #310709
Denton, TX 76203 USA
Voice: 940-565-4068
Fax: 940-565-4060

Visit Us:

Sage Hall, Room 338
http://it.unt.edu/benchmarks/

Email us:
Have questions on content or technical issues? Please contact us.
unt.uit@unt.edu

UNT System:
- UNT Home
- UNT System
- UNT Dallas
- UNT Health Science Center

Site last updated on April 22, 2016

Disclaimer | AA/EOE/ADA | Privacy Statement | Web Accessibility Policy | State of Texas Online | Emergency Preparedness

MyUNT   EagleConnect   Blackboard   People & Departments   Maps   Calendars   Giving to UNT

Benchmarks

A green
light to
greatness.

UNT

ABOUT BENCHMARK ONLINE   SEARCH ARCHIVE   SUBSCRIBE TO BENCHMARKS ONLINE

Columns, May 2013

Network Connection

Link of the Month

Helpdesk FYI

RSS Matters

Training

Staff Activities

Home » issues » 2013-05 » staff-activities

Staff Activities

Staff activities for UIT are reported in this column. ITSS staff activities are handled by ITSS Communications.

Transitions

New Employees:

- **Carrie Stoeckert -** UIT Assistant Director. See this article in last month's *Benchmarks Online* for more information.

- **Mari Jo French** -- UIT Administrative Coordinator. See this article in last month's *Benchmarks Online* for more information.

Service Awards

The following employees were honored for their years of service to UNT on May 9:

5 Years	James O Martin	IT Manager I
5 Years	Damiri U Young	IT Manager I
10 Years	Patrick Michael McLeod	IT Manager I

BOOKMARK

Contact Us:

University Information Technology
1155 Union Circle #310709
Denton, TX 76203 USA
Voice: 940-565-4068
Fax: 940-565-4060

Visit Us:

Sage Hall, Room 338
http://it.unt.edu/benchmarks/

Email us:

Have questions on content or technical issues? Please contact us.
unt.uit@unt.edu

UNT System:

- UNT Home
- UNT System
- UNT Dallas
- UNT Health Science Center

Site last updated on April 22, 2016

Disclaimer | AA/EOE/ADA | Privacy Statement | Web Accessibility Policy | State of Texas Online | Emergency Preparedness

Benchmarks

A green light to greatness.

ABOUT BENCHMARK ONLINE   SEARCH ARCHIVE   SUBSCRIBE TO BENCHMARKS ONLINE

Columns, May 2013

Network Connection

Link of the Month

Helpdesk FYI

RSS Matters

Training

Staff Activities

Summer Hours

By Claudia Lynch, *Benchmarks Online* **Editor**

Summer is here, at least as far as the UNT schedule of classes is concerned. Summer 2013 consists of six sessions and not all campus facilities are open during all the sessions.*

Following are the hours for University Information Technology-managed facilities over the summer. The University is officially closed on Monday, May 27 (Memorial Day) and Thursday, July 4 (Independence Day).

- The **Helpdesk** will be open on Monday, May 27 from 8 a.m. to Midnight, **closed to walk-in traffic**; phone and email only. They will also be open on Thursday, July 4 from 8 a.m. to 5 p.m. but will be **closed to walk-in traffic**; **phone and email only**. Their summer walk-in hours are Monday – Friday: 8 a.m. – 5 p.m.

- **Data Management Services** will be **closed** Monday, May 27 and Thursday, July 4, otherwise they will maintain their normal operating hours.

- The **ACUS General Access/Adaptive Lab** (SYMR 104) will be **closed** Monday, May 27 and Thursday, July 4, otherwise they will maintain the following hours during the summer:

    Monday - Saturday: 8 a.m. - 8 p.m.

    Sunday: Noon - 8 p.m.

hours >>	Hours for Other Campus Facilities

General   Access   Labs

24 Center (formerly known as WILLIS)	Maintainiing a normal schedule through the summer except as noted.	May 13-17: 7 a.m. - 7 p.m.
		May 18-19: 11 a.m. -7 p.m.
		May 20-24: 7 a.m. - 7 p.m.
		May 25-26: 11 a.m. - 7 p.m.
		May 27-31: 7 a.m. - 7 p.m.
		May 28: Open at 7 a.m. and return to 24hr schedule.
		June 1: **Closed**
		June 2: Open at 11 a.m. and return to 24hr schedule.

July 3: **Close** at 7 p.m.

July 4: **Closed**

July 5: Open at 7 a.m. and return to 24hr schedule.

August 9: **Close** at 7 p.m.

August 10-11: **Closed**

August 12-16: 7 a.m. - 7 p.m.

August 17-18: **Closed**

August 19-23: 7 a.m. - 7 p.m.

August 24-25: **Closed**

August 26-27: 7 a.m. - 7 p.m.

August 28: Open at 7 a.m. and return to 24hr schedule.

[College of Information General Access Computer Lab (CI-GACLab)](#) (B205) **CLOSED**: Monday, May 27 (Memorial Day); Thursday, July 4 (Independence Day); August 10-27 (semester break).		**May 13 - August 9, 2013**: Monday - Friday: 10 a.m. - 6 p.m. Saturday & Sunday: **Closed**
[MUSIC](#): **CLOSED**: Monday, May 27 (Memorial Day); Thursday, July 4 (Independence Day); August 10-27 (semester break).	**3W1:**	Monday - Friday: 9 a.m. - 5 p.m. Saturday: *Closed* Sunday: *Closed*
	5W1 & 5W2:	Monday - Thursday: 8 a.m. - 9 p.m. Friday: 8 a.m. - 5 p.m. Saturday: 10 a.m. - 5 p.m. Sunday: 1 p.m. - 8 p.m.
[PACS Computing Center](#) (College of Public Affairs and Community Service, Chilton Hall) **CLOSED**: Monday, May 27 (Memorial Day); Thursday, July 4 (Independence Day); August 10-27 (semester break).		**May 13 - August 9, 2013**: Monday - Thursday: 8 a.m. - 10 p.m. Friday - Saturday: 8 a.m. - 5 p.m. Sunday: Noon - 10 p.m.
[CVAD](#) **CLOSED**: Monday, May 27 (Memorial Day); Thursday, July 4 (Independence Day); August 10-27 (semester break).	**3W1:**	Monday - Thursday: 8 a.m. -8 p.m. Friday: 8 a.m. - 5 p.m. Saturday - Sunday: Noon - 5 p.m.

	10W:	Monday - Thursday: 8 a.m. - 10 p.m. Friday: 9 a.m. - 5 p.m. Saturday: Noon - 5 p.m. Sunday: Noon - 8 p.m.
COE **CLOSED**: Monday, May 27 (Memorial Day); Thursday, July 4 (Independence Day); August 10-27 (semester break).		**May 13 - August 9, 2013**: Monday - Thursday: 7 a.m. - 9 p.m. Friday: 7 a.m. - 5 p.m. Saturday: Noon - 8 p.m. Sunday: **Closed**
COB (BLB 190) **CLOSED**: Monday, May 27 (Memorial Day); Thursday, July 4 (Independence Day); August 10-27 (semester break).		**May 13 - June 1:** Monday - Saturday: 8 a.m. - 8 p.m. Sunday: 12 p.m. - 8 p.m. Return to normal operating hours beginning Sunday. June 2.
CAS - All CAS labs will be **closed** on May 27 (Memorial Day); June 1 – 2; July 4 (Independence Day); and August 10 – 27.	**Lab Hours for May 13 – August 9, exculding closings**	
	3W1	**GAB 330:** Monday - Thursday: 8 a.m. – Midnight Friday: 8 a.m. - 5 p.m. Saturday: Noon - 8 p.m. Sunday: Noon – Midnight **GAB 550:** *Closed* **Terrill 220:** *Closed* **Wooten 120:** Monday – Thursday: 8 a.m. – 10 p.m. Friday: 8 a.m. – 5 p.m. Saturday - Sunday: *Closed*
	5W1 and 5W2	**GAB 330:** Monday - Thursday: 8 a.m. – Midnight Friday: 8 a.m. - 5 p.m. Saturday: Noon - 8 p.m. Sunday: Noon – Midnight **GAB 550:** 5W1: *Closed* (hosting Tech Writing Labs while AUDB is being renovated) 5W2: Monday – Friday: 8 a.m. – 5 p.m. Saturday & Sunday: *Closed*

		Terrill 220: Monday – Thursday: 8 a.m. – 8 p.m. Friday: 8 a.m. – 5 p.m. Saturday - Sunday: ***Closed*** **Wooten 120:** Monday – Thursday: 8 a.m. – 10 p.m. Friday: 8 a.m. – 5 p.m. Saturday - Sunday: ***Closed***
Engineering General Access Lab (CENGAL, englab@unt.edu, Discovery Park, B129, 891-6733)		Monday – Friday: 9 a.m. - 5 p.m. Saturday - Sunday: ***Closed***

UNT Shuttle Service

Check out the transit website to keep up with the shuttle schedule throughout the summer. A 2012-2013 calendar is available here: http://www.unt.edu/transit/pdf/2012-2013_calendar.pdf.

*Accoding to the Registrar's Office, the terms this year are:

1. **3W1** *(3 week 1) May 13 - May 30, 2013*

2. **8W1** *(8 week 1) May 14 - July 5, 2013*

3. **SUM** *(summer) May 13 - August 9, 2013*

4. **5W1** *(5 week 1) June 3 - July 5, 2013*

5. **10W** *(10 week) June 3 - August 9, 2013*

6. **5W2** *(5 week 2) July 8 - August 9, 2013*

Remember:

Get your alerts fast in case of inclement weather
Visit the Emergency Management website
City of Denton Residents, sign up for the CodeRED Emergency Notification System

BOOKMARK

Visit Us:

Sage Hall, Room 338
http://it.unt.edu/benchmarks/

Site last updated on April 22, 2016

Disclaimer | **AA/EOE/ADA** | **Privacy Statement** | **Web Accessibility Policy** | **State of Texas Online** | **Emergency Preparedness**

Benchmarks

A green
light to
greatness.

UNT

Columns, May 2013

Network Connection

Link of the Month

Helpdesk FYI

RSS Matters

Training

Staff Activities

Home

Today's Cartoon

From "Today's Cartoon by Randy Glasbergen", posted with special permission.
For many more cartoons, please visit www.glasbergen.com.

BOOKMARK

Contact Us:

University Information Technology
1155 Union Circle #310709
Denton, TX 76203 USA
Voice: 940-565-4068
Fax: 940-565-4060

Visit Us:

Sage Hall, Room 338
http://it.unt.edu/benchmarks/

Email us:

Have questions on content or technical issues? Please contact us.
unt.uit@unt.edu

UNT System:

- UNT Home
- UNT System
- UNT Dallas
- UNT Health Science Center

Site last updated on April 22, 2016