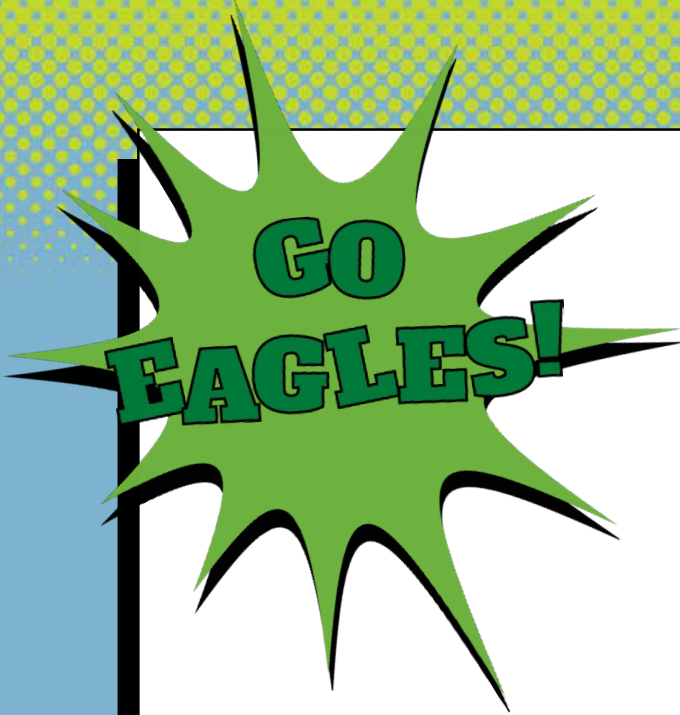


DIVISION OF
STUDENT AFFAIRS

KICK-OFF BREAKFAST

SUPERHEROES OF UNT • 2018 - 2019

UNT[®] | DIVISION OF
EST. 1890 | STUDENT AFFAIRS



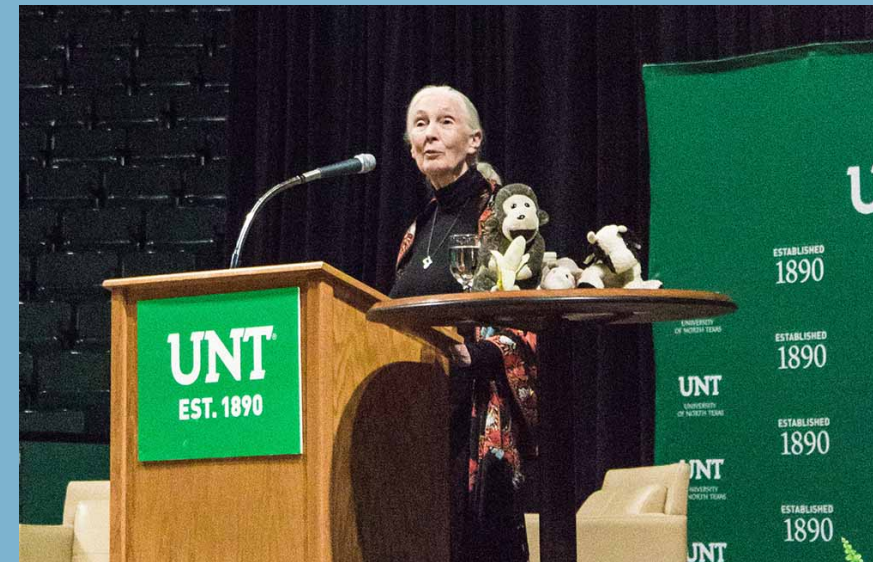
AREAS OF FOCUS FOR 2017-2018



1. PROGRAMS AND SERVICES

Expand services and programs for online/distance learners.

- Orientation and Transition Programs piloted the TRANSFERable Skills transfer community online and offered a section of Emerging Leaders and AIM online to serve distance learners.
- All contracts under the Distinguished Lecture Series now include online streaming of events.
- CTS implemented Therapy Assisted Online Counseling (TAO) as part of First Flight Week last year with more than 1,500 students completing modules. We were the first university in the country to do this.
- The Student Money Management Center offered online financial coaching sessions for distance learners; the SMMC emergency loan program process is available via e-mail.
- Office of Disability Access placed forms on the website and conducted phone meetings to provide equivalent access to online/distance learners.



1. PROGRAMS AND SERVICES

Finalize renovations at UNT on the Square, add retail and integrate programmatic changes.

- Renovations of UNT on the Square are complete.
- Progress has been made on increasing programming.
- UNT on the Square has been transferred to the Union Management and will work with the UPC and other programming functions to increase activity.



1. PROGRAMS AND SERVICES

Continue to grow services and programs at New College at Frisco and at other satellite locations.

- Faculty Food Vouchers were distributed to each course section to allow for students and faculty to gather informally and socialize before, during or after class time.
- New Student Orientations were implemented for fall 2017 for students attending the Frisco and CHEC campuses.
- An on-site career specialist was added to the Frisco team to advise students and connect employers to UNT programs.
- All full-time and part-time staff participated in 360 emergency readiness training ranging from Weather Alerts, Facilities Management, First Aid/CPR, Mental Health and various campus scenarios.
- The SHWC offered flu shot clinics, stress relief programs and other events.
- Held 2 career fairs (fall & spring), a Career Fair Prep Day sponsored by Cinemark, a Refresh Your Resume workshop with employers and a Professional Development Workshop for students at the Frisco campus.



1. PROGRAMS AND SERVICES

Expand and grow the esports program.

- A full-time esports coordinator was hired in Feb. 2018.
- Rec Sports launched the UNT Esports Program and will field 4 varsity teams in 2018-2019.
- Intramural Sports offered 13 video game tournaments that were held in The Nest, in the Rec Center and online.
- Rec Sports held the first esports Overwatch Tournament and watch party in the Lyceum with approximately 475 spectators.
- Sent League of Legends team to Dreamhack Austin for their first competition.



1. PROGRAMS AND SERVICES

Evaluate policies and procedures for student organization open parties.

- Established an Open Party Task Force that provided recommendations on open parties to ensure the safety and security of our campus community. The first open party that piloted all of the new requirements (pre-sale tickets, scanning IDs, etc.) was held during the spring and was successful, while also providing opportunities to refine our processes.

1. PROGRAMS AND SERVICES

Focus on programs to engage students.

- Brought 2 consultants in to ensure the effectiveness and efficiencies of DSA departments (Greek Life and DOS, this year).
- University Union completed a renovation of the Union Art Gallery to better support installations and aid in better presentation of artwork.
- Participation in the AIM student seminar, a leadership seminar teaching students skills to help them obtain a campus leadership position, increased 592%
- Transfer Center program participation increased 22% from fall 2016 to fall 2017.
- Family Weekend participation increased 17%, making 2017 our largest program with 1,965 participants.
- Eaglethon Dance Marathon raised more than \$40,000 for Cook Children's Medical Center, a 100% increase over the previous year.



1. PROGRAMS AND SERVICES

- Big Event volunteers completed more than 3,600 service hours across the Denton area in one single day of service.
- CLS implemented the National Society of Leadership and Success and inducted 204 student members in its first year.
- More than 1,300 first year students attended “Student Employment Basics” during 12 different orientation sessions, taught by the Career Center’s Student Employment team. The session continues to be popular for incoming students seeking on-campus positions.
- The Greek Life community provided more than 19,275 hours of community service this past year.
- Office of Disability Access launched the ODA Student Advisory Committee which met monthly.
- The Career Center offered Job Shadowing experiences to 117 students at 6 companies over winter and spring breaks. Companies included Fidelity, Denton County District Attorney’s Office, WinStar World Casino Hotel, Dallas Museum of Art and Golden Peiser & Peiser, LLP. Students met with employees, toured facilities and completed tasks to help them learn more about the industry/company.



1. PROGRAMS AND SERVICES

Focus on programs that remove barriers to student success.

- Student Legal Services added a second lawyer with increased immigration knowledge to support our DACA students.
- Student Legal Services recovered more than \$222,130.06 on behalf of UNT students last year.
- University Union installed 2 (of 4) outdoor interactive touch screen displays for added wayfinding and informational needs.
- Off-Campus Student Services awarded 40 book stipends (\$200 each) for non-traditional, graduate and single-parent students.
- The Dean of Students office implemented the Green Dot Bystander Training program on UNT's campus. Green Dot is an organization built on the premise that we can measurably and systematically reduce violence within any given community. This past year, the program trained 475 students, staff and faculty.
- Implemented a PUSH Summer Bridge Program to help foster care alumni students better transition to UNT.
- Offered Summer Housing Awards to 53 students who took at least 9 hours.



1. PROGRAMS AND SERVICES

- Continued to work toward completing the Academic Success Center, with functions within the DOS office moving over this spring.
- All TRIO programs exceeded their grant objectives and focused their efforts on financial literacy, academic success and college access.
- SMMC conducted 1,438 coaching sessions with students, addressing financial wellness topics that included budgeting financial aid refunds and wages, savings strategies, credit building/repair, student loan exit counseling and managing college costs in order to minimize student loan debt.
- DOS assisted 68 students impacted by Hurricane Harvey through outreach, advocacy and the Student Emergency Fund.
- DOS assisted 32 students misplaced due to an off-campus student apartment complex floor collapse.
- The UNT Food Pantry had more than 1,500 visitors.
- DOS and Student Veteran Services worked together to create outreach for students called to active duty.



1. PROGRAMS AND SERVICES

- Received \$10,000 from the Emergency Aid Network and \$10,000 from the Harvey Help Fund to support students in need. Provided 12 students \$1,000 awards to help offset expenses.
- CTS continuing to expand and refine programs for students with eating disorders and added a new externship position to enhance our ability to serve more students.
- CTS provided weekly groups and outreach for LGBTQ identified students and expanded outreach to international students to decrease stigma related to accessing services.
- Opened a Career office in the GAB Advising Office to serve CLASS students better.
- The Career Center held 4,743 career advising sessions with students, addressing various career development and job/internship search topics.
- Held 2 Suit-Up events on the UNT campus which secured 2,018 articles of clothing and accessories and helped 647 students receive new or gently used business clothes for their job/internship searches. Also, the Career Center partnered with JCPenney to hold a Suit-Up at their Denton store. This event attracted more than 300 students to buy dress clothes at up to a 70% discount.



2. FACILITIES/INFRASTRUCTURE/ ASSESSMENT

Finalize programming and begin construction of new residence hall and new dining hall.

- Greene Hall will open spring 2019, with students living in it fall 2019.
- Planning for the new dining facility is underway, with ground breaking scheduled for this fall.
- Hired a new position – Associate Director of Residential Facilities.



2. FACILITIES/INFRASTRUCTURE/ ASSESSMENT

Focus on Assessment/Assess DSA Learning Outcomes.

- Hired a Director of Assessment, Sara Ousby, to help us enhance our assessment culture within the division and better allow us to make data-driven decisions.
- Reestablished the Assessment Committee.



2. FACILITIES/INFRASTRUCTURE/ ASSESSMENT

Reconfigure rec fields (potential partnership) and add field at DP.

- Completed the Soccer Field Project at Discovery Park in spring 2018; grand opening in fall 2018
- Partnership still developing regarding a multipurpose field project.

2. FACILITIES/INFRASTRUCTURE/ ASSESSMENT

Gain approval for increases to the Rec Fee and Room and Board.

- The Board of Regents passed both increases at the February board meeting.

Implement the One-Stop-Shop conference management system.

- Good progress has been made toward this; hiring staff and finalizing app.



3. FOCUS ON COMMUNICATION AND STAFF

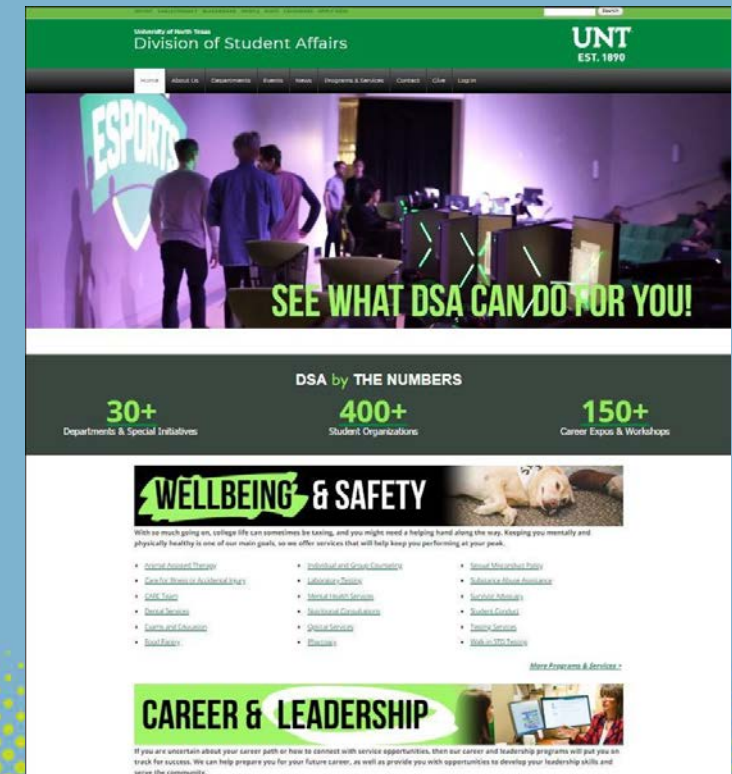
Conduct listening tour with all DSA departments and UNT deans – utilize feedback to improve communication.

- Completed with all departments and deans and notes from sessions were shared with direct reports to see where additional information or improvement was needed. The questions and answers also were posted on DSA website.
- CTS launched a monthly Wellness newsletter for the CTS team; SHWC also launched a monthly staff newsletter.

3. FOCUS ON COMMUNICATION AND STAFF

Tell the Student Affairs story better.

- Established weekly In the Know e-mails.
- Created DSA News page.
- Developed DSA at a Glance and DSA Highlights publications.
- Printed the Annual Report in a more timely fashion.
- Launched a new DSA homepage.
- Began highlighting students on the DSA website.
- Increased DSA social media content.



3. FOCUS ON COMMUNICATION AND STAFF

Expand and improve communications both internally and externally to the division, including launching a new alumni newsletter.

- Set expectation that direct reports hold staff meetings at least bi-weekly to ensure information is being disseminated in a timely fashion to all staff.
- Launched alumni newsletter and highlighted student success stories.
- Offered 3 retreats (Direct Reports, Division and Directors).

3. FOCUS ON COMMUNICATION AND STAFF

Respond to Gallup Survey outcomes.

- Implemented mid-year evaluations for all staff.
- Increased our participation in the Gallup Survey—our overall engagement average increased from 3.82 to 3.86, and our percentile ranking compared to the Gallup education services database increased from 36 to 41!

Merit

- We were, once again, able to offer merit to employees. This makes it the sixth consecutive year.

3. FOCUS ON COMMUNICATION AND STAFF

Focus on diversity and inclusion training for all staff.

- Held Men of Color Success Summit for Staff in June.
- The Division Retreat focused on diversity, as did the Directors Retreat. Both were led by Kathy Obear. The Direct Reports Retreat also included a diversity training component.
- Maintained diversity component/training as part of every division-wide meeting.
- SHWC and Housing completed the five-module training facilitated by the Division of Equity & Diversity.



4. FUNDRAISING

Update fundraising goals and increase donations to support programs.

- After 14 months without an Advancement staff member, we hired a new Director of Development for Student Affairs – Arigayle Head.
- Hosted the first NTDC Celebration to honor alumni who helped pave the way for the program. Brought one alumna back from New York and another from Saudi Arabia to honor them with the trailblazer award.
- Upward Bound hosted its first annual Alumni Day gathering and had 41 former UNT UB members in attendance.



5. ENROLLMENT/RETENTION

Expand orientation offerings for new undergraduate students.

- Orientation and Transition programs offered 13 freshmen sessions, in both one-night and two-night formats, 7 transfer orientation one-day sessions, 5 transfer express sessions, 3 sessions on the Frisco campus and 1 session each for our Spanish Language Family Orientation and New Graduate Orientation.



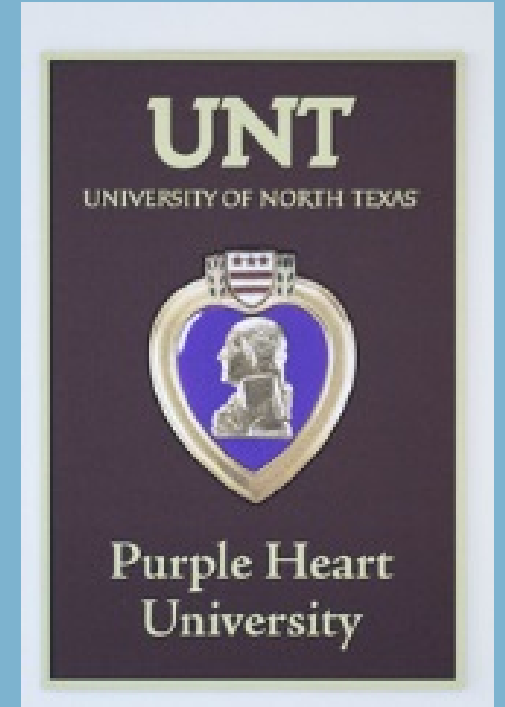
5. ENROLLMENT/RETENTION

Identify additional ways to assist in recruitment, yield and retention.

- Awarded 116 new freshmen who attended Mean Green Merit \$1,000 housing awards.
- Increased summer offerings:
 - Offered Summer Housing Awards to 53 students who took at least 9 hours.
 - CSA at Discovery Park increased summer program attendance by 5%.
 - Counseling and Testing Services increased contacts 23%, appointments 34% and intakes by 15% this summer.
- The Coliseum hosted 26 HS graduation ceremonies, with approximately 106,000 guests in attendance.

5. ENROLLMENT/RETENTION

- As part of the Eagle Advantage Program, the Senior Year Experience (SYE) offered opportunities for juniors and seniors to begin their transition to UNT while still in high school. This year, the program implemented a Junior Day that yielded 525. The Senior Year Experience reached more than 2,800 students and parents through programs and presentations.
- Looking at the fall 2016 ACCESS mentoring cohort (508), 95.08% of participants enrolled in the fall 2017 semester. This retention rate was in large part due to the 2,573 meetings logged by peer mentors with their students the previous year.
- SVS gave 49 personal campus tours to veterans that resulted in 49 veterans enrolling.
- UNT was named by the Military Order of the Purple Heart a Purple Heart University.
- The SHWC served 89 IELI (Intensive English Language Institute) students by performing TB screening onsite which saves students time and makes it easier for them to be screened.



6. PREPARE STUDENTS FOR CAREER SUCCESS

Centralize internship information for better support and reporting.

- The Career Center implemented a new career services management system called Handshake in August 2017. Nearly 50% of all UNT students use Handshake. More than 690 internships were captured in Handshake in 2017-2018.
- The Career Center Internships Team partnered with the following new departments in tracking and processing internships: Public Affairs and Community Engagement; Technical Communications; Criminal Justice; Visual Art and Design; College of Music; GIS; Public Administration; and College of Science.
- The Career Center's Employer Internship Symposium (fall) brought together 72 employer representatives from 30 companies (50% increase over previous year). The goal of the program is to provide employers with the tools and knowledge they need to build or enhance their company's student internship program or share best practices that have proved successful in a strong internship program as well as partner with the UNT Career Center for their internship recruitment needs.
- The Career Center brought in employers to provide internship programming for students. Toyota, McAfee, Cintas, Liberty Mutual, Medpace, Serve Denton and State Farm were just some of the employers who shared tips and advice with 74 UNT students on how to obtain/make the most of an internship.
- The Career Center completed its pilot year for a new on-campus Eagle Internship Program which was developed to meet the goal set forth by the Student Affairs Strategic Plan to "provide opportunities for personal and professional development through activities which promote team building, communication, critical thinking, leadership development and career readiness." The pilot year consisted of 31 paid student interns from 9 different departments.



6. PREPARE STUDENTS FOR CAREER SUCCESS

Continue to expand Career Connect offerings within the division.

- Set expectation that every department in the division have at least one active Career Connect program. During the 2017-2018 academic year, there were 4 active programs.

6. PREPARE STUDENTS FOR CAREER SUCCESS

Continue to implement strategies within the THECB 60x30 plan.

- Student Veteran Services held eight open houses this semester with around 20 hiring managers and 200 students attending.
- Secured a grant through the Greater Texas Foundation for \$1.6M to develop High School Career Connect (HSCC). In its first year, HSCC staff met with more than 800 middle school students in various classroom presentations and career fairs, forging future partnerships.
- HSCC staff met with more than 1,000 high school students in Career and Technical classroom presentations, a TSI presentation and a resume workshop in conjunction with Denton County Works, a church youth group and undecided Pilot Point seniors at NCTC Gainesville.



7. SPIRIT AND TRADITIONS

Expand the reach of spirit programs with enrollment activities, and provide them with support.

- North Texas Cheer won second place at the National Cheerleaders Association's Collegiate Cheer and Dance Championships (NCACCDC) in Daytona.
- North Texas Dance attended the National Dance Alliance (NDA) summer camp and competed in the National Cheerleaders Association's Collegiate Cheer and Dance Championships (NCACCDC) for the first time in 7 years.
- North Texas Dance performed in the Dallas Cowboys Cheerleaders' Christmas halftime show.
- Spirit requests increased from 272 last year to 507 this year (Scrappy=253; Cheer=137; Dance=117).



7. SPIRIT AND TRADITIONS

Support Athletics and student athletes.

- Bused 85 students to New Orleans for the R+L Carriers New Orleans Bowl.
- Offered a tailgate for students at every home football game in the fall.
- Offered an organization competition to help increase student attendance at the October 14 game against UTSA.
- Offered student giveaways at every College Basketball Invitational (CBI) game to help increase student attendance for home games and offered buses to every away game.
- Greek Life worked with student leaders to adjust their Greek Week schedule to also help promote getting students to the game; this was not an easy feat.
- 146 students competed and qualified for National competitions representing the UNT Sport Club Program.



AREAS OF FOCUS FOR 2018-2019



1. RETENTION

- Utilize data to identify students at risk and provide appropriate intervention.
- Identify additional ways to assist in recruitment, yield and retention.
- Better engage students.
- Seek additional ways to remove student barriers.
- Evaluate changes in orientation and make necessary adjustments.
- Partner with Academic Affairs where appropriate to increase student success.

2. DIVERSITY

- Create a Diversity Council.
 - Identify ways to better support diverse student and staff needs.
 - Seek feedback and input from diverse students.
- Implement suggestions from the Directors Retreat.
- Enhance students' diversity-related educational opportunities and experiences.
- Assess and enhance existing programs and services to ensure we are serving our diverse students.

3. PROGRAMS AND SERVICES

- Continue to evaluate programs and services to ensure the effectiveness and efficiency of DSA departments.
- Expand services and programs for online/distance learners.
- Continue to grow services and programs at New College at Frisco and at other satellite locations and prepare for the first freshman cohort.
- Continue to grow the esports program.
- Continue support of Athletics, utilizing Spirit Programs and other resources.
- Increase programs and services to address the mental health needs of our students.

4. CAREER

- Ensure participation in Career Connect across departments.
- Reinforce partnerships with colleges/deans/departments.
- Fully integrate HSCC within the Career Center space.
- Continue to implement strategies within the THECB 60x30 plan.
- Implement an Alumni Mentoring System.
- Expand experiential programs, such as internships and job shadowing for students.
- Develop a series of Career Readiness and Professionalism programs for students.

5. FACILITIES/INFRASTRUCTURE

- Prepare to open a new residence hall.
- Break ground on a new dining facility.
- Open the new Auxiliary, Housing and Dining offices.
- Finalize the Academic Success Center at Sage Hall and Chestnut Hall.
- Fully implement the One-Stop-Shop conference management system.
- Design and open new retail dining operations across campus.

6. ASSESSMENT

- Revitalize assessment committee.
- Identify ways to increase assessment efforts division-wide.
- Establish internal systems that make data readily available.

7. COMMUNICATIONS AND MARKETING

- Continue to promote the division's successes and services.
- Conduct focus groups across the division to evaluate and improve increased communication efforts.

8. FOCUS ON STAFF

- Continue to focus on Gallup Survey outcomes.
- Continue to seek opportunities to build cultural competency and humility among staff to better serve our students.
- Seek ways to engage staff professionally and socially with the division and the university community.
- Establish a culture of accountability around diversity initiatives, practices and policies.
- Merit

9. FUNDRAISING

- Update fundraising goals and increase donations to support programs.
- Develop a comprehensive sponsorship package for the division.

18-19

DSA Kick-Off Breakfast



THANK YOU AND
LET'S HAVE A
GREAT YEAR!