

#### Curation of the End-of-Term Web Archive Kathleen Murray – Lauren Ko – Mark Phillips

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## Background: EOT Web Archive

#### Who

 Library of Congress, the GPO, the Internet Archive (IA), the University of North Texas (UNT) Libraries, and the California Digital Library (CDL)

#### What

- Entirety of the federal government's public Web presence
- When
  - Before & after the 2009 change in administrations
- How
  - Nomination Tool: Websites
  - Website Harvests: IA, UNT, & CDL
  - Harvest Consolidation: Library of Congress



## Background: Web Archive Organization

- WARC files (ISO 28500)
  - Specifies formats needed for storage, management, and exchange of data objects (or resources)
  - Applications required to discover and render resources

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		2009 2008		_		
This collection contains websites archived for the 2008 End of Term Web Harvest. Any URL in files accessible to this service can be searched above.						





## **Background: Problem Statements**

- Selection of Materials
  - Foreknowledge of a resource's URL often required
  - The absence of descriptive metadata or classification schemes thwarts discovery & access
- Metrics
  - Acquisition & retention decisions require standard metrics which are not available





## Background: Work Areas







## CLASSIFICATION





## **Classification: Challenges**

Largest Domains	# URLs	# Unique Subdomains
gov	137,847,822	14,339
com	7,809,711	57,873
org	5,108,645	29,798
 mil	3,555,425	1,677
edu	3,552,509	13,856

## Reduced Unique Subdomains to 16,016





## Classification: Managing the Size

SURTS: Reordering URLs by domain structure

## Example URL:

http://marriagecalculator.acf.hhs.gov/marriage/ SURT:

http://(gov,hhs,acf,marriagecalculator,)



Unique Subdomains  $1^{st}$  Level = 1,647 After validation = <u>1,151</u> Subdomains





## Human Classification

- SuDocs Classification System
- 10 SMEs classified 1,151 URLs (230/SME)
  - 70% agreement (n = 808); 30% disagreement (n = 343)
  - Unable to classify: 18 in scope; 36 out of scope
- 3 arbitrators classified 343 URLs
  - Assigned SuDocs authors to 286 URLs
  - Unable to classify: 42 in scope; 15 out of scope
- Final result:
  - Assigned SuDocs authors to 1,040 subdomains
  - 1,111 authors (1,040 + 71 multiply authored sites)





## Link Analysis: Web Graph

- 1,151 subdomains
  - Multiple URLs per subdomain
  - Example: Library of Congress (LOC) 44 URLs
    - SURTs format:
      - □ http://(gov,loc,)
      - http://(gov,loc,catalog,)
      - http://(gov,loc,webarchive,)
- Link extraction: 62,452 links inter-relating HTML files
  - Includes outlinks and inlinks for each URL
- Each pair of linked subdomains assigned a weight
  - Reflecting the number of actual links between the URLs in each source/target subdomain pair





## Cluster Analysis: Clustering Methods

- LinLog Clustering
- Agglomerative Hierarchical Clustering
- Normalized Google Distance (NGD)
- Strongest Outlinks and Majority Inlinks
- Web Communities

NOTE: <u>Clusters</u> on project wiki: http://research.library.unt.edu/eotcd/wiki/Clusters





## Cluster Analysis: LinLog Clusters

	Source Node	Target Node	Outlinks	Inlinks
Edge	Subdomain_1	Subdomain_2	# Subdomain_1	# Subdomain_2
Edge	Subdomain_2	Subdomain_1	# Subdomain_2	# Subdomain_1

- Two sets of clusters generated
  - 18 node set: Weights on edges = actual number of link occurrences between source & target nodes
  - > 20 node set: Weights on edges = ratio of outlinks from a source to a target over all outlinks from that source
- Evaluation
  - Some clusters are larger than expected
  - Ideally a larger number of smaller clusters would result



## Cluster Analysis: Agglomerative Hierarchical Clustering





- Two sets of clusters created with groupings set at 55 and 75
- Most successful clustering effort to date; classified both sets using the results of human classification
- Evaluation: Clustering in geometric space is problematic when Web graph is highly linked and its density is highly variable throughout
  - EOT Archive reflects the variances in government agency authors
    - Size; number & size of sub-agencies; amount published





#### Findings: Clusters & Parents



- 50% of clusters:  $\leq$  3 parents
- 75% of clusters:  $\leq$  6 parents
- 25% of clusters: 7-15 parents





## Findings: Heterogeneity of Parent Authors







#### Findings: Cluster Size & Number of Parents







## Findings: Unclassified URLs



Cluster analysis suggests content that falls outside the current classification scheme





#### Conclusions

- Involving SMEs in classifying a reasonable sample of a domain-specific Web archive might enable their expertise to be leveraged to:
  - Improve cluster analysis
  - Increase the relevance of search results
- Cluster analysis suggests topical groupings across agency authors
  - Often with 1-2 dominant agency authors
  - Implication for search results:
    - Suggest possible related sites of interest in support of crossagency subject-related content





## METRICS





#### Metrics: Methods

- Focus group discussion with project's SMEs
  - Identify criteria used for acquisition of materials from Web archives
- Survey of FDLP Libraries
  - Purpose: Assess libraries' interests and capabilities in accessing v. acquiring content from Web archives
  - Participants: 414 libraries in the Federal Depository Library Program
- Review of current statistics and measurement





## Metrics: Focus Group Findings

- More libraries interested in networked access to an archive v. purchasing and hosting locally
- Current metrics for networked electronic resources are best informants for Web archive content
  - Critical importance of standards compliant usage data
- Authorities Standards
  - ARL; ACRL; NCES/IPEDS
  - COUNTER: Codes of Practice
    - □ Counting Online Usage of Networked Electronic Resources
    - SUSHI: ANSI/NISO Z39.93-2007
      - Standardized Usage Harvesting Initiative





## Metrics: Focus Group Findings

- Categories
  - Scope (How much; how many)
  - Expenditures (Cost)
  - Usage (Counts)
  - Quality (Outcomes; Impacts; Value)
- Metrics that drive acquisitions
  - Retention: Cost per use
  - Selection: Usage data (when available)





## Metrics: Web Archive Service Models





# eotcd

### Metrics: Proposed Statistics SCOPE

- For a Web archive:
  - Size (in gigabytes, terabytes, etc.)
  - Number of discrete collections
- For each collection within a Web archive:
  - Size (in gigabytes, terabytes, etc.)
  - Number of objects by type:
    - ▶ Text
    - Image
    - Document
    - Computer file
    - Dataset
    - Video
    - Audio
    - ► Map

### Metrics: Proposed Statistics USAGE

- For each collection within a Web archive:
  - Number of sessions
    - Total number
    - Number federated or automated
  - Number of searches (queries)
    - Total number of searches run
    - Number federated or automated







#### Metrics: Usage Reports

- Emulate the COUNTER usage reports for databases and journals. As such they would include:
  - Sessions by Month by Collection
  - Searches by Month by Collection
  - Searches and Sessions by Year by Collection
  - Searches and Sessions by Year by Archive
- As appropriate, these reports could be done for consortia as well as individual institution.





## **Closing: Next Steps**

- Subject analysis of clusters
  - Three people will evaluate each cluster (N = 130)
    - Identify subject terms to describe content
    - Timeframe: Summer 2011
  - Feedback to refine the cluster analysis
  - Folksonomy to describe web-published content
- Web archive metrics
  - Item Selection Profiles for SME Libraries
  - Identifying sites within EOT Archive consistent w/ profiles
- Future: Web Archive Service for the EOT Archive
  - Optimized for collection development
  - Supported by standard set of metrics