Midstream Modulation of Technology: Governance from Within

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Abstract

Public "upstream engagement" and other approaches to the social control of technology are currently receiving international attention in policy discourses around emerging technologies such as nanotechnology. To the extent that such approaches hold implications for research and development (R&D) activities, the distinct participation of scientists and engineers is required. The capacity of techno-scientists to broaden the influences on R&D activities, however, implies that they conduct R&D differently. This article discusses the possibility for more reflexive participation by scientists and engineers in the internal governance of technology development. It reviews various historical attempts to govern techno-science and introduces the concept of midstream modulation, through which scientists and engineers, ideally in concert with others, bring societal considerations to bear on their work.

Key words: governance, midstream, modulation, upstream engagement, policy, social control, social shaping.

There is growing anticipation among policy makers, scientists, and scholars that the confluence of a few powerful technologies—nanotechnology, biotechnology, information technology, and cognitive technology—is poised to usher in a new age of rapid developments that may revolutionize countless aspects of our lives, including healthcare, communication, national security, consumer products, and transportation, to

name only a few (Roco & Bainbridge 2002). As with prior emerging and converging technologies, the potential for benefits—such as increased gas mileage from lighter automobiles and increased processor speeds from smaller computer components—appear to be intermingled with the potential for disruptions of established societal, natural, and technological systems. As is being increasingly recognized, potential public concern over the implications of these technologies for a range of issues that include the environment, quality of life, and human dignity lurks in the background of projected innovation trajectories. As a result, a rising chorus of voices in policy circles has suggested that development of these converging technologies must be undertaken with due consideration to societal and ethical concerns.

Such concerns have traditionally been addressed both "downstream" of technological development, for instance by regulations and market mechanisms, as well as "upstream," for instance by research policy and technology assessment. While these pre- and post-R&D stages are crucial social and policy intervention points, the R&D stage itself constitutes a largely overlooked opportunity for influencing technological development in accordance with complex socio-technical dynamics. To illustrate, we consider various governance approaches to technology, including what has recently been termed public upstream engagement. Upstream engagement seeks to improve traditional policy approaches but, to realize its goals, requires a complementary "midstream" integration of technical and societal elements.

Historically, there has been an institutionalized disconnect between efforts to promote techno-science, on the one hand, and to control it, on the other. This "two-track regime of managing technology in society" assures that "regulatory agencies [are]

separate from technology-promotional agencies" (Rip & Schot, 1997) and discourages broader societal considerations from being integrated into and potentially influencing R&D. After a brief review of historical attempts to govern science and technology, we consider more recent attempts to bridge the gap between the promotion and control of technological innovation. We discuss conceptual and practical dimensions of midstream modulation of technological trajectories as informed by an interdisciplinary body of literature and our own efforts at socio-technical integration within an engineering research laboratory. We reflect on challenges and opportunities for enhancing the participation of scientists and engineers in the larger task of shaping techno-science given an increasing awareness of how societal concerns can affect innovation enterprises.

Brief History of Regulation and Control

The modern world is defined by the scientific and industrial revolutions of the 17th and 18th centuries. Yet already in the 18th and 19th centuries, these revolutions in knowledge and artifact production were argued by Romantic and socialist critics to be something less than unqualified benefits (Mitcham 1994a). Ever since, a major approach to reform has sought to enlarge the social control of technology, whether through indirect public engagement or formal governance. Such external efforts have sought to delimit the power of the few with their restricted interests and enhance the participation (or at least representation) of the many who were affected by scientific and technological change (Mitcham 1999).

The Romantic criticism of science and technology is easily represented by the poetry of William Blake (1757-1827). In opposition to science, Blake presented "The

Atoms of Democritus / And Newton's Particles of Light" as but "sands upon the Red Sea shore / Where Israel's tents do shine so bright"; in opposition to technology, Blake bemoaned the "dark Satanic mills" of industrialization that were obstructing the building of "The New Jerusalem" "In England's green and pleasant land." However, not all early opposition to advancing technologies proceeded from such philosophical principles. The motives of the Luddites, who sabotaged textile machines to protect their jobs in the early 1800s, were inspired by economic and political interests (Schot & Rip, 1997;Thompson, 1968) rather than "anti-technology" aesthetic and metaphysical values.

Over the next two hundred years, numerous historical events, agitated by a variety of interests and perspectives, reflected the effort to formally broaden the external influences over science and technology. Labor movement demands for safer working conditions and machinery in the early 19th century; the public health movement of the mid-19th century; the various efforts that led during the late 19th and early 20th centuries to the establishment of agencies to regulate transportation networks, building designs, and the sale of foods and drugs are all instances of the movement toward broader social sway over the processes and end products of technology. Whether through activism or formal regulation, such efforts were largely reactive, in that they responded to existing undesirable consequences, and external, since they emerged from and were enforced by social and governmental outsiders. The only real participation required by scientists and engineers under these conditions was that of compliance to technical rules and standards. However, with an increase in the pace, scope, and reach of technoscience, the variety of participants who seek to more broadly influence its deployment also increased.

For instance, in the immediate aftermath of World War II, the atrocities of German and Japanese medical experimentation on human subjects led to creation of the Nuremberg Code requirements of free and informed consent for all human participants in biomedical research. The 1964 Helsinki Declaration of the World Medical Association strengthened this principle, and in 1991 the Declaration became the basis for US Code (the Federal Policy for Protection of Human Subjects), in principal bridging internal and external governance. During the 1950s and 1960s issues of governance took on further urgency under the stimulus first of nuclear weapons and then of environmental pollution. In 1959 the scientist and novelist C.P. Snow at once diagnosed the problem in *The Two Cultures and the Scientific Revolution* and claimed that the techno-scientific community was better able to address it than those literary intellectuals who criticized science and technology (Snow, 1959). Scarcely three years after Snow, the biologist and nature writer Rachel Carson in Silent Spring (1962) argued in a restatement of the Romantic criticism that science itself needed to be reformed. Remarkably, however, in some sense Snow and Carson tended to agree that it was from within the scientific and technical community that the solutions to the new problems of population, the gap between rich and poor, nuclear weapons, and environmental pollution would be developed.

In fact, a significant minority of the efforts aimed at governing socio-technical outcomes were internally conceived. The temporary ban on rDNA research in the mid-1970s was an instance of promotion and control functions converging, albeit in a radical form with control eclipsing promotion. There exist as well a number of other 20th century instances of "professional scientific idealism" in which criticism of technoscience was articulated by scientific associations. These include the Pugwash movement

and the Committee on Scientific Freedom and Responsibility (CSFR) of the American Association for the Advancement of Science (Mitcham, 2003b). Internal attempts at selfregulation often required external coordination, such as oversight and enforcement, thus giving rise to what has been termed "co-responsibility" (Mitcham, 2003a). Carson's ideas, for instance, were moved forward primarily by the establishment of the Environmental Protection Agency. And while the CSFR argued for the protection of whistleblowers, whistleblowers themselves would have to rely on various federal and state regulations for actual protection

Technology Assessment and ELSI Research

As issues of participation and governance grew more complex and interactive, so did those of science and technology policy. The mid-20th century saw a new approach emerge, one associated with the term "technology assessment" (TA), which emphasized research on the "social, ethical, and environmental impacts" of scientific and technological change (Schrader-Frechette, 1995). The intention, as in the founding approach of the US Office of Technology Assessment (1970-1994), was to use the resulting knowledge of impact assessment for forecasting and thereby to help legislators decide which technologies should be funded for development or how they might be regulated. The anticipatory nature of TA represents a significant development in the attempt to govern R&D, for it supplemented regulation with agenda setting, and factored downstream considerations into upstream decision making contexts.

Such "parliamentary" TA (Van Den Ende *et al.*, 1998), however, was limited by the uncertainty associated with initial forecasting and the challenges of regulating

technologies after they had been developed. Moreover, it deterministically conceived of R&D outcomes as technological "impacts" on society, which could then be remedied by direct policy interventions (Rip, 2002). Barriers to the effectiveness of TA thus included the "illusory" nature of predictive certainty as well as the interacting and interdependent "suites of technologies that permeate society along many dimensions" (Sarewitz, 2005). Early forms of TA thus took more societal and policy dynamics into account but nevertheless oversimplified R&D dynamics and outcomes.

As TA was adopted and considerably adapted around the globe, it underwent changes to more "participatory" and "constructive" forms (Van den Ende *et al.*, 1998), notably the Dutch approach of Constructive Technology Assessment (CTA). CTA, which continues to be practiced, seeks to introduce not just a broader scope of issues into assessment activities, but also a more extensive array of participants. Moreover, it seeks to influence not only parliamentary (or upstream) decisions, but technological design decisions as well (Rip et al., 1995; Schot & Rip, 1997).

In the early 1990s, the Ethical, Legal, and Societal Implications (ELSI) program of the Human Genome Project (HGP) became the first US federally funded societal research program to include a self-critical element in the scientific research program that funded it. In this way, ELSI research commenced and was charged to help "forestall adverse effects" of biotechnology (Senate Committee on Science, 1989), partly through making policy recommendations. In theory, ELSI research extrapolates implications from ongoing or proposed techno-scientific research in order to provide intelligence for "upstream" policy making and "downstream" regulation. While the HGP's ELSI

program did on occasion influence policy, it has been widely criticized for lacking the capacity to accomplish its mission (Fisher, 2005).

Upstream Engagement

What has recently been denominated public upstream engagement (e.g., Wilsdon & Willis, 2004) with science and engineering exemplifies a growing focus on more interactive approaches to science-technology-society relations. Through dialogue and other engagement practices, upstream approaches seek to augment traditional communication models so that discourse and learning can flow not only from policy makers, scientists, and engineers to the public but also in the reverse direction. Societal influences are thus meant to help shape technological development trajectories before technological paths build up momentum and become relatively locked in. Such efforts aim at more broadly orchestrated and more effective societal inputs than those utilized by past attempts to assess, regulate, and direct technology.

The Danish Board of Technology's Consensus Conferences, which have been practiced since the 1980s, are perhaps the best known example of public participation in national policy decisions about science and technology. Recently, the language of upstream engagement has emerged internationally in policy discourses, policy measures, and institutions. Public and other forms of participation are gaining credence with policy makers largely because expert-based risk assessment and "deficit" communication approaches have failed to address public concerns regarding emerging technologies (e.g., Wilsdon & Willis, 2004; cf. Wynne, 1995). For instance, in the preface to a collection of essays published by the Woodrow Wilson International Center for Scholars, David

Rejeski (2005) suggests that "the [US] government faces a public that has grown more suspicious of both public and private sector motivations concerning technological advances and a scientific community that remains largely isolated, and often oblivious, to public concerns." Similarly, in the preface to a pamphlet from the UK think tank Demos, former House of Lords Select Committee on Science and Technology Chairman and 2006 President of the British Association for the Advancement of Science Lord Winston (2005) writes,

The scientific community once believed it could assuage public concerns over the misuse of science by better communication of the benefits of scientific knowledge. There has been gradual, sometimes grudging, recognition that mere communication – whilst important –cannot alleviate justifiable anxieties. Now the watchword is "engagement" and with it, "dialogue." The scientific community is beginning to realise, but often reluctantly accept, that we scientists need to take greater notice of public concerns, and relate and react to them.

James Wilsdon (2005) further chronicles a recent "wave of interest in moving public engagement 'upstream'—to an earlier stage in processes of research and development" and Wilsdon *et al.* (2005) note that "the language of 'upstream' engagement had started to appear in statements by [the UK] government and the Royal Society." Others have traced the engagement concept of "dialogue" to a 2000 House of Lords report (House of Lords, 2000; cf. Jackson *et al.*, 2005) that acknowledged a "need for reform in governing science and technology" (Jasanoff, 2003).

Policy discourse over public concerns is especially prominent regarding nanotechnology, in which both promotion and control efforts are receiving significant interest and appear somewhat to be converging, at least rhetorically. The president of Lux Research Inc., a technology research and consultation firm, has stated before the US House Science Committee that "Responsible development of nanotechnology – to ensure that the U.S. obtains the full benefits of nanotechnology applications – requires addressing both real and perceptual risks" (Nordan, 2005). In 2003, US federal legislation, P.L. 108-153, mandated several strategies for addressing societal concerns about nanotechnology, including the use of citizen panels (US Congress, 2003; cf. Fisher & Mahajan, 2006a). Notably, the strategies are intended to "influence the direction of research" (House Committee on Science, 2003). In 2005 the legislation resulted in two national Centers for Nanotechnology in Society (CNS), one of which—at Arizona State University (ASU)—will enable sustained interactions among social scientists, engineers and natural scientists, and members of the public. One of the core undertakings of the CNS-ASU will be a national Citizen Technology Forum. In the UK, Wilsdon et al. (2005) list three separate government sponsored programs pertaining to nanotechnology that are underway, all of which focus on upstream public engagement.

The immediate objective of upstream engagement and similar participatory activities is to "shape the trajectory of technological development" (Wilsdon, 2005) by means of "improved social intelligence and better decision-making" (Wilsdon *et al.*, 2005). The ultimate goal of public participation is to improve socio-technical outcomes (Guston, 2004). The justification for including members of the lay public in dialogues about science and technology decisions depends on how the problem is defined. From a

techno-science-promotional perspective, the problem is potential lack of public trust and acceptance, which could jeopardize research funding and commercialization, and thus incorporating public perspectives is if nothing else a matter of enlightened self-interest (Rip, 2002). Meanwhile, social control efforts are aimed at mitigating potentially undesirable consequences (whether intended or unintended) and maximizing public interests through exercise of choice and distribution of power (Sclove, 1995). Thus, what promotion-minded perspectives see as a "business proposition" (Bonds, 2003), social control-minded perspectives see as "everyone's business" (Kass, 2006). In either case, inputting a broader set of perspectives in technology decision contexts may increase the likelihood of more robust decisions and, the hope is, more desirable outcomes (Guston, 2004; see Rip & Schot, 1997; Sarewitz, 2005).

Like TA and ELSI programs, upstream approaches emphasize the early consideration of socio-technical implications. Yet unlike parliamentary forms of TA and ELSI programs, public engagement is based on the premise that social processes, which include normative assumptions and agendas, occur throughout technological development trajectories—including the otherwise technical R&D stages—and can influence outcomes accordingly (see Bijker et al., 1989; Bucciarelli, 1994; Winner, 1986). Public engagement is therefore meant to more collectively shape technological development trajectories, rather than to more simplistically direct and control them. The concept of shaping rather than controlling socio-technical phenomena takes into account that what appear to be discrete causes of technological development are subject to multiple interacting influences that continuously feedback on one another. The concept of a technological development trajectory allows that multiple influences affect and are

affected by socio-technical phenomena while still preserving the importance of the various functions and timings of these influences.

We may thus liken the concept of a technological development trajectory to a decision process, the stages of which may be characterized in terms of authorization, implementation, and adoption, any of which may occur by various mechanisms and matters of degree. For those seeking to influence the evolution of technological trajectories, potential intervention points include both policy processes and laboratory processes (Wilsdon, 2005; Wilsdon *et al.*, 2005). As Phil Macnaughten *et al.* (2005) observe, "commitments to 'upstream' public engagement in processes of scientific-technological innovation are a significant shift in public-policy discourse, and raise many unresolved questions for...science itself." Whether directly or indirectly, then, the goals of upstream engagement encompass not only those who decide policies but also those who conduct and perform R&D.

Implications for the Techno-scientific Community

Public engagement seeks to encourage scientists and engineers to go beyond their roles as experts: in interacting with lay publics and others, "citizen scientists" (Wilsdon *et al.*, 2005) can broaden their social and ethical reflections through exposure to additional perspectives. Yet the techno-scientific community is implicated in other ways as well, since producing different technologies implies to some extent that technologies be produced differently. In other words, shaping technological trajectories will at some point include shaping the very R&D processes that help characterize them. This prospect touches on the expertise of scientists and engineers, for whom shaping R&D trajectories

from the inside is ultimately a matter of self-governance. As we have found, however, multiple factors may contribute to reluctance on the part of scientists and engineers to engage in societal criticism of their work, especially if that criticism does not seem to provide immediate practical insights for making decisions differently.

If scientists and engineers are to develop the capabilities to more broadly influence technological development trajectories, let alone exercise those capabilities, they may require significantly different skills and learning opportunities than those provided by interactions with the public. Whatever is learned from engagement with the public would presumably be applied during periods and activities that, to a large extent, will by necessity exclude public participation. Moreover, these activities will take place amidst highly constrained, complex, and distributed environments (e.g., Rip, 2002 and 2006), and it can often be unclear how societal considerations and perspectives can be directly brought to bear on bench work. Engineers, for instance, routinely exclude broader considerations from their cogitations in order to make them manageable (Mitcham, 1994b; Newberry, forthcoming). In fact, engineering education is largely premised on this exclusion (Bucciarelli, 1994).

While public engagement methods imply the participation of scientists and engineers *qua* citizens, public engagement objectives imply their participation *qua* scientists and engineers. Internal efforts to integrate societal considerations into R&D would need to take into account existing R&D contexts, whether national, industrial, or academic. Effective technology shaping strategies would need to support the capacity of scientists and engineers to accommodate, assist, and in many cases initiate changes from within. As a complement—and in some cases even as a practical alternative—to external

engagement, then, stands the challenge of internally shaping R&D trajectories via technical expertise and with a view to societal considerations. Currently, there is little by way of policy precedents (Fisher & Mahajan, 2006a) or social research (Macaughten *et al.*, 2005) that points toward precisely how to do this.

In concert with the roles of publics and social scientists in facilitating the social shaping of technological trajectories, it is important to gain a better understanding of the roles implied for scientists and engineers, whose technical activities themselves would presumably be affected. Given the apparent incongruity of mainstream science and engineering work with respect to the idea of more broadly shaping R&D trajectories, conceptually recasting the somewhat invisible and often "back boxed" efforts of scientists and engineers may be a helpful starting point. According to Macnaughten *et al.*, socio-technical consequences can occur (and people operate) "upstream, downstream, or somewhere in between" (2005). We are interested in the stage "somewhere in between."

Introducing the Midstream

The stream metaphor has its limitations. Those who champion upstream engagement (e.g., Wilsdon et al., 2004; Wilsdon, 2005) are understandably at pains to avoid legitimizing the so-called linear model, a widely influential yet highly problematic ideal that posits an inevitable flow in this order: research funding, basic research, applied research, technological development, and societal benefits. The linear model has been deservedly criticized for its axiomatic distinction between basic and applied research (Kitcher, 2001) as well as for its tenet that funding basic research is therefore both

necessary and sufficient for beneficial socio-technical outcomes (Jasanoff, 2003; Pielke & Byerly, 1998). The reality is that research policy and funding is often influenced by ongoing research, just as applied research can lead to basic research, both of which can be influenced by continual societal influences (Sarewitz, 1996). Moreover, numerous federal science policies appear aimed at "enforcing linearity" (Mitcham & Frodeman, 2005).

Clearly, neither the linear model nor a more robust stream metaphor—with eddies, back currents, eroding banks, shifting depths, and whatnot—are fully accurate models of the complex relationships among policy, science, engineering, and society. That said, the stream metaphor does retain valuable information: research funding is a principle influence on R&D, and developed technological systems and artifacts do contribute to end-user outcomes. We employ the metaphor to suggest a coherent relationship among the overlapping and fluid stages of research policy, R&D work, and end-use.

As hitherto employed, the image of upstream engagement has been from the perspective of downstream public recipients of techno-scientific output who are typically external to its workings. Another, complementary perspective is that of the technoscientific community who operate in the midst of technological trajectory development. From this vantage point, socio-technical outcomes are indeed downstream occurrences, whereas upstream activities are those of policy and decision makers who determine budgets, set agendas, and articulate high-level research priorities.

Stabilizing the stream metaphor around this vantage point allows one to characterize the main stages of techno-scientific governance as upstream, midstream, and

downstream activities. Likening these stages to those of an overall distributed decision process, upstream activities are recast as policy processes that authorize R&D, midstream activities as techno-scientific processes that implement R&D, and downstream activities as end-user processes that adopt (her, a concept that includes acceptance, modification, and rejection) R&D outputs. As stated, these three stages feedback into one another and are not always temporally coherent. Nevertheless, each stage can be treated as a decision processes in and of itself, so that each stage can be further divided into sub-stages that are likewise conceptually but not necessarily temporally distinct. For instance, R&D consists of scientific research, engineering research, product design, product development, and similar interacting yet conceptually distinct decision functions.

Viewed this way, the midstream corresponds to the implementation stage of a large, distributed, and dynamic decision process. For simplicity, upstream decisions may be characterized as determining *what* research to authorize, midstream decisions as determining *how* to implement R&D agendas, and downstream decisions as determining *whether* to adopt developed technologies. As such, midstream decisions may not seem to carry the same weight or visibility as those made during the upstream stage. Still, they present a unique and largely overlooked opportunity for governance. As do all process stages, the midstream involves sub-processes that in turn contain nested *what*, *how*, and *whether* decisions. Midstream deliberations are not fully constrained by upstream agendas, nor are they limited to a purely instrumental approach to their implementation. As Johan Schot (1992) states, during R&D "choices are constantly being made about the form, the function, and the use of [a given] technology." To the extent that flexibility exists within the midstream—whether in the form of individual choices and group

decisions or more collective behaviors, functions, and arrangements—there arise, in theory, possibilities for the midstream modulation of technological development trajectories.

The suggested taxonomy may be conceptualized in a flow diagram as follows:



As the recursive arrows indicate, the stream metaphor need not codify the so-called linear model of influence from science to society, since there are multiple feedback loops that complicate the primary direction of flow.

The midstream takes on more recognizable significance given the dual challenges of a well-known dilemma: upstream agenda setting often occurs *too early* and downstream regulation, market selection, and use often occurs *too late* to be effective (Collingridge, 1981; Rip, 2002; Rip & Kemp, 1998; Wilsdon & Willis, 2004). Although R&D is framed by upstream decisions and investments, as it evolves, results are generated and interpreted, constraints are encountered, specific applications are more concretely and newly envisioned, and objectives are adjusted and readjusted. The course of such evolutions and developments cannot be accurately predicted during upstream stages any more than they can be effectively regulated during downstream stages. Thus the midstream suggests opportunities for influencing trajectories more concretely than upstream and more flexibly than downstream stages.

Given the nature of R&D dynamics, in which intentional efforts can be futile and counter-productive and "distributed coherence" tends toward technological momentum, irreversibilities, and path dependencies (Rip, 2006), the challenges for shaping technoscientific processes and activities in accordance with broader societal considerations are immense. Midstream activities are considerably constrained by physical limitations, resources, and available expertise, not to mention institutional and organizational pressures and interests. The challenge is further signified by the fact that, unlike upstream and downstream stages, there are few policy mechanisms for the midstream that are aimed at anticipating end-user outcomes. Standards, rules, and regulations, which often are directives from upstream or downstream, are largely static, can become outdated, and can fail to apply clearly to dynamic and changing R&D processes and contexts (e.g., Vincenti, 1990). It is no surprise that R&D remains largely conceptualized

as the instrument of promotion, with control almost by definition seen as externally orchestrated—even when scientists and engineers themselves initiate or devise it.

Modulating the Midstream

Modulation of ongoing socio-technical processes is a concept that was developed as an alternative to top-down policy directives and intention-based interventions, insofar can fail to achieve desired ends. Arie Rip has introduced and employed the concept in relation to CTA (Schot & Rip, 1997), innovation and technological change (Rip & Kemp, 1998), co-evolutionary theories of technological change (e.g., Rip, 2002) and reflexive governance (Rip, 2006). With respect to science and technology, their "quasiautonomous dynamics...appear to be so strong that governance actors cannot do much more than try to modulate what is going on anyway" (ibid.); thus "modulation of ongoing processes rather than forceful shaping is the enlightened approach" (Rip, 2002). Applied to the context of the midstream, the concept of modulation can help guide internal attempts to conduct and implement R&D with an eye towards subtly and creatively shifting ongoing, nested interactions among techno-scientific actors and networks. Midstream modulation therefore denotes the alteration of R&D activities and processes in accordance both with existing constraints and dynamics but also with broader societal goals, considerations, or influences. As such, it integrates the otherwise separate functions of promotion and control in relation to one other.

Tools, strategies, and principles for modulating socio-technical processes already exist and can be adapted for application to R&D processes and activities "from within." However, a central challenge to midstream modulation is preparing the ground for

effective application of modulation strategies. To a significant extent, modulation capacities would need to be conceptualized and developed locally and from the bottom up to assure that methods are not unproductive, tedious, counter-productive—or seen to be so. Techno-scientific capacity for midstream modulation must take root in operative local and distributed conditions, constraints, and capabilities. A key to capacity building is for actors to become attentive to the nested processes, structures, interactions, and interdependencies, both immediate and more removed, within which they operate. Such attentiveness leads to what is termed her "reflexive awareness." As Rip (2002) states, "it is clearly important to link concrete change action with larger patterns in the overall development of technology and society" since productive modulation "requires understanding of the nature and dynamics of the processes including [one's] own position and role in them." For techno-scientific participants, reflexive awareness can be related to societal, collective, group, and individual levels.

Engagement with members of the public, social scientists, and others can no doubt build awareness of broader societal values, contexts, and interactions. Such awareness is obviously important; unfortunately, it may find little traction for practical application if complementary forms of awareness are not cultivated and engaged. In order to ascertain what may be possible in response to broader considerations, something like a "recognition of the emergence and effect of [techno-scientific] repertoires and regimes" (Rip, 2002) may be essential for individual and collective level shaping to occur. Regimes, repertoires, "technological suites" (Sarewitz, 2005) and their coevolutions emerge largely from collective and distributed actions and interactions of R&D actors. In turn, collective actions emerge from smaller scale networking and small

groups, which are ultimately affected by the "everyday" practices and interactions of individuals.

As a matter of course, modulation will occur at all these levels, whether consciously or not. Insofar as responsive capacity is predicated upon what actors know best, a program for midstream modulation could begin largely through reflection on the *de facto* modulation that is already going on, in order to give rise to *reflexive* modulation. Yet as Schot & Rip (1997) state, "modulation of ongoing processes is an empty phrase if one does not specify the goals or criteria that guide modulation activities." Accordingly, *reflexive* modulation would ideally give rise to the possibility for *goal-directed* modulation (see Kemp *et al.*, 2005), whether goals are explicit or implicit, and initiated from within or without.

Formal (or better) semi-formal representation of participants' own activities and processes can encourage reflexive awareness. For instance, use of co-evolutionary conceptions can increase awareness of being part of a broader system (Rip, 2002). Coevolutionary perspectives could be used to generate additional technological variations, in anticipation of competing in broader socio-technical selection environments. In another case, undergraduate engineering students have been shown to gain conceptual facility in both technical writing and in product design processes by representing such processes as a series of iterative steps (Fisher & Benassi, 2003). Additionally, experiences integrating societal considerations into an academic research laboratory setting suggest that such reflection may in fact help research planning and stimulate research creativity (Fisher & Mahajan, 2006b). Modulation of this kind happens in the lab regularly as a result of less structured feedback that occurs in research group meetings

and more generally through peer review. Reflecting on existing thought patterns and structures may take time at first, but can add value to what is already happening in more ways than one.

Enhancing reflexive awareness may not lead to clear instances of things done differently, but this is not the immediate objective. Rather, building awareness around ongoing dynamic processes and one's place within them is a logical precondition to doing things "differently," which is the general task and challenge (cf. Bijker, 1995; Bucciarelli, 1994; Latour, 1987). This type of bottom up approach has the advantage of beginning from what is given in the minds of techno-scientific agents, and can be phrased in terms of aiding existing goals and enhancing promotion activities. From this as a starting point, the possibility of more collective *goal-directed* modulation can emerge, or at least be conceptualized. It is important to note that while midstream modulators by and large consist of social factors, the dynamics of technology development trajectories are neither socially (Law, 1987) nor technologically (cf. Schot, 1997) deterministic. For the (often limited) ability of actors to affect changes will be constrained by physical as well as social and cognitive factors. While opportunities for changing trajectories may in fact be relatively few, especially during pre-design stages, opportunities for enhancing reflexive awareness may abound.

Strategies and Precursors

At the more collective level, existing and institutionalized strategies can be adapted and employed by managers, administrators, research group leaders, and others. Schot & Rip (1997) cite the instance of "simultaneous engineering," which invites

comparison to the suite of "design for" industrial approaches (e.g., design for manufacturing [DfM], design for the environment [DfE], etc.). Including additional research project objectives, design specifications, or adapting or developing process and product standards and protocols, all build on established practices and approaches. Experience suggests that the emphasis on employing such tools should be balanced by attending to the conditions that may allow them to be developed and adopted from within. Furthermore, a productive distinction can be made between strategies that open up new options, alternatives, links, and path-shaping differences; and those which close down research, design, and development by adding additional constraints.

Rip (2002 and 2006) discusses "generic strategies" that could be employed by midstream actors. These include maintaining flexibility, collective alignment, opening up learning spaces and ongoing learning (e.g., of the process of "increasing irreversibilities"), and institutionalizing feedback channels (Rip, 2002). Another strategy, working toward desirable technologies "from the beginning" (*ibid.*), which includes "backcasting," has been applied within a nanoscale research group context (Gorman *et al.*, 2004). Principles, such as those developed in light of industrial ecology (Allenby & Richards, 1994; McDonough & Braungart, 2002) and appropriate technology, can also function as modulators. An adaptation of the Bellmont Report principles, upon which human subjects research principles are based, has been suggested for application both in general cases of engineering research and design (Martin and Schinzinger, 1989), to promote public participation (Shrader-Frechette, 1991), and in relation to nanotechnology (Bennett & Fisher, 2004; cf. Sarewitz & Woodhouse, 2003). Again, from the standpoint of developing midstream modulation capacity, the point is not which principles should be

employed or whether any should be employed at all so much as getting to the point where principles and strategies make sense to midstream agents in the first place.

While there are other strategies, precursors, and potential frameworks for midstream modulation, three additional approaches warrant mention. William Vanderburg (1995) outlines preventive engineering approaches that seek to "adjust engineering theory and practice to create a greater compatibility between technology and its contexts" and which include "design for the entire life cycle, energy end-use oriented strategies, the design of healthy workplaces, and sustainable city concepts."

We have already referred to CTA which, in taking "technology dynamics" (Schot, 1992) into account, is aimed at "broadening design, development, and implementation processes" (Schot & Rip, 1997). As such, CTA seeks to interface with midstream processes, for example in adding new design criteria to development projects and in general feeding assessment activities into the "actual construction of technology."

Real-time technology assessment (RTTA) constitutes the thematic focus of the Center for Nanotechnology in Society at Arizona State University¹, funded through the US National Science Foundation. Closely in line with several CTA concepts, RTTA endeavors "to build into the R&D enterprise itself a reflexive capacity that encourages more effective communication among potential stakeholders, elicits more knowledge of evolving stakeholder capabilities, preferences and values, and allows modulation of innovation paths and outcomes in response to ongoing analysis and discourse" (Guston & Sarewitz, 2002). Notably, RTTA utilizes aspects of the three main governance approaches discussed in this article: technology assessment and societal implications research, upstream public engagement, and, to some extent, midstream modulation. The

¹ One of two such Centers; the other is at the University of Santa Barbara.

last named is exemplified in RTTA because of the way it specifically includes technoscientific participants, not only as experts who inform publics, but as potential learners who in turn make choices, and whose choices constitute an explicit focus for study, evaluation, and modulation.

Conclusion

Effective forms of midstream modulation, to the extent they are developed in numerous different contexts, will vary extensively and will most likely need to be conceived at the local level and with attention to unique policy, techno-scientific, and societal factors. Given that midstream ecologies are comprised of numerous sites, capabilities, disciplinary approaches, missions, and functions; the methods adopted may depend on numerous factors, notably the experiences of techno-scientific agents themselves. The nature of participation and of particularized modulation goals themselves will affect the generation and selection of strategies and their implementation. It may accordingly make sense to distinguish upstream engagement techniques aimed at policy making processes from midstream engagement techniques aimed more explicitly at influencing the self-governance of R&D processes.

Social or policy attempts to influence technological development trajectories, insofar as they implicate science and engineering practices, must at some level begin with such practices. The perspectives and experiences of scientists and engineers and the contexts and constraints of their work are factors that can and need to be taken into account if innovation practices are to be effective. To this end case studies that seek to determine both the possibility and the utility of midstream modulation within a specific

laboratory context have been undertaken (Fisher & Mahajan, 2006b). Such efforts are needed to develop both theoretical understanding and practical capacities for midstream agents to productively modulate technological development with respect to societal considerations.

The arguments for midstream modulation should not be taken to imply that only techno-scientific insiders can modulate or occasionally steer R&D. Outsiders are indeed able to influence technological change (Van der Poel, 2000). The efforts of non-technological experts can be viewed as a form of "repair work elsewhere in the overall system" that will likely constitute key factors for success (Rip, 2006). Just as "there is no single best institutional arrangement for technology analysis" (Rodemeyer, 2005) so no one approach to midstream modulation or, more generally, to the socially reflexive governance and shaping of technological development trajectories is likely to have a durable impact on socio-technical outcomes without operating in conjunction with others. Accordingly, midstream modulation such as ELSI research, upstream engagement, CTA, RTTA, and others. Nevertheless, midstream modulation represents a lynch pin in the effort to integrate promotion and control—and is indispensable if such efforts are to be widespread and lasting.

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