

Umbrella of the Capital District Schenectady, NY

RELIABLE

Where do you find help?

MEMBERS: Help is just one phone call away 24 hours a day.

NON-MEMBERS: Sometimes help may be found in local papers and bulletin boards.

Who are these handymen?

MEMBERS: Umbrella handymen are thoroughly screened by a private investigation firm searching criminal and department of motor vehicle records.

NON-MEMBERS: ??????

Will they be on time?


MEMBERS: Umbrella's punctuality is guaranteed within one hour of your appointment time. If the handyman is late and you do not receive a phone call the first hour of service is free.

NON-MEMBERS: "Sometime" in the morning or "Sometime" in the afternoon.

What if I'm not satisfied ?

MEMBERS: If you are not satisfied with any work done Umbrella will correct the problem at no additional charge.

NON-MEMBERS: If you are not satisfied you may not have any recourse.



The **Umbrella**

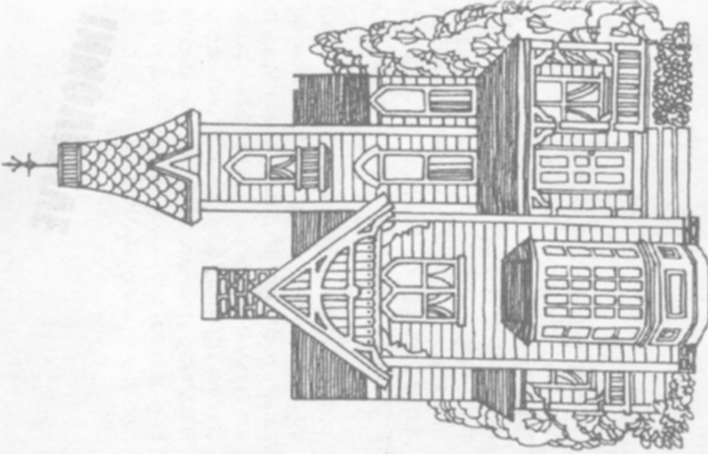
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Member of the Better Business Bureau
and
The Schenectady Chamber of Commerce



The Umbrella

More than home maintenance...
it's peace of mind.

Umbrella of the Capital District Schenectady, NY — *Continued*

INNOVATIVE

Umbrella is a nonprofit agency dedicated to helping senior citizens and persons with disabilities live comfortably, safely and independently in their own homes. In fact, Umbrella's low cost home maintenance and other services are currently helping more than 300 Capital District homeowners to keep the two things they cherish most . . . their homes and their independence.

One of the most significant highlights of Umbrella is our work force. For the most part, we use senior citizens. Our handypersons have the skills to do the job! Some have up to 30 years of professional experience in a wide variety of areas including lawn care, carpentry and plumbing, painting, transportation, masonry housecleaning, to name but a few.

"You have made the decisions of staying here in my home or selling it an easy one. You are right. Condo living in my own home... I'm staying"

Mabel Monagle
October 8, 1997

AFFORDABLE

A membership in Umbrella costs between \$100.00 and \$250.00 per year depending on the size of the home and the annual income of the homeowner. Here are just some of the services enjoyed by Umbrella members.

No Cost

24 Hours-a-Day Emergency Service
Comprehensive Home Inspection
Annual Gutter Cleaning
Optical Discount Plan
During Storms We Call to Ensure Each Member's Safety
Inspect Smoke Detector
Shopping When Ill or Homebound

\$8.00 an Hour

Light Carpentry and Masonry
Repair Leaky Faucets & Drains
Small Paint Jobs, Wallpapering
Grocery Shopping
Simple Electrical Repairs
Garage & Basement Cleaning
House Cleaning
Lawn & Garden Care
Window Washing
Window & Door Repair
Storm Window Changing
Transportation
and Much More

\$25.00 an Hour
Licensed Plumbing
Licensed Electrical

COMPREHENSIVE

In an emergency, help is just a phone call away-- 24 hours-a-day -- seven days a week. If a pipe bursts, a window breaks or the furnace won't start, trained Umbrella handypersons are ready and able to help correct the problem. What's more, our repair person will arrive at your home within 90 minutes.

When it comes to routine maintenance, needs are identified and prioritized as part of a written 17 point home inspection report done at no cost for every Umbrella member each year. The emphasis is always on prevention. Our goal is to fix small problems before they mushroom into major repairs.

It takes more than paint and nails to keep a home safe. That's why Umbrella's handypersons are trained to be alert to potential fire and safety hazards in the home and to eliminate them. Modifications can be as simple as removing items stored for years on basement stairs, using higher wattage bulbs or installing grab bars in the bathroom.

For homeowners who just need a little help from time to time, Umbrella can be just the help they need. Whether it's tending to the yard, getting to the store, cleaning the garage, or anyone of the myriad of chores it takes to keep a household running smoothly.

All work by Umbrella is backed by a 1-year labor guarantee. Time and material charges are paid directly to the handyperson by the homeowner.