In my judgment, the proposed model form helps to clarify the privacy rules, except as follows:

- The different treatment of "joint marketing with other financial companies" and "for nonaffiliates to market to you" could appear inconsistent to a consumer; and
- The difference between "transactions and experiences" and "creditworthiness" should be explained by the addition of definitions of those terms.

Consequently, I recommend the changes shown on the attached.



**Example 1. Neptune Model Privacy** 

## CTS

#### WHAT DOES NEPTUNE DO WITH YOUR PERSONAL INFORMATION?

### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

#### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- account balances and payment history
- credit history and credit scores

When you close your account, we continue to share information about you according to our policies.

#### How?

All financial companies need to share customers' personal information to run their everyday business—to process transactions, maintain customer accounts, and report to credit bureaus. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Neptune chooses to share; and whether you can limit this sharing.

| Reasons we can share your personal information  | Does Neptune share? | Can you limit this sharing?    |
|---|---------------------|--------------------------------|
| For our everyday business purposes— to process your transactions, maintain your account, and report to credit bureaus | Yes                 | No                             |
| For our marketing purposes— to offer our products and services to you   | Yes                 | No                             |
| For joint marketing with other financial companies  | Yes                 | No                             |
| For our affiliates' everyday business purposes—<br>information about your transactions and experiences                | Yes                 | No                             |
| For our affiliates' everyday business purposes—<br>information about your creditworthiness                            | Yes                 | Yes (Check your choices, p. 3) |
| For our affiliates to market to you   | Yes                 | Yes (Check your choices, p. 3) |
| For nonaffiliates to market to you  | Yes                 | Yes (Check your choices, p. 3) |

**Contact Us** 

Call 1-800-XXX-XXXX or go to www.neptune.com/privacy

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joint marketing

joint marketing

with other

with other

financial companies

## FACTS

# WHAT DOES NEPTUNE DO WITH YOUR PERSONAL INFORMATION?

| Sharing practices                                       |  |  |
|---|--|--|
| How often does Neptune notify me about their practices? | We must notify you about our sharing practices when you open an account and each year while you are a customer.  |  |
| How does Neptune protect my personal information?       | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.  |  |
| How does Neptune collect my personal information?       | We collect your personal information, for example, when you  open an account or deposit money  pay your bills or apply for a loan  use your credit or debit card   |  |
|   | We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.   |  |
| Why can't Himit all sharing?                            | Federal law gives you the right to limit sharing only for  affiliates' everyday business purposes—information about your creditworthiness  affiliates to market to you  nonaffiliates to market to you, except for joint market with other firences.  State laws and individual companies may give you additional rights to limit covered. |  |
|   | State laws and individual companies may give you additional rights to limit constants.   |  |

| Definitions                |   |  |  |
|----------------------------|---|--|--|
| Everyday business purposes | The actions necessary by financial companies to run their business and manage customer accounts, such as  processing transactions, mailing, and auditing services providing information to credit bureaus responding to court orders and legal investigations           |  |  |
| Affiliates                 | Companies related by common ownership or control. They can be financial and nonfinancial companies.  • Our affiliates include companies with a Neptune name; financial companies, such as Orion Insurance; and nonfinancial companies, such as Saturn Marketing Agency. |  |  |
| Nonaffiliates              | Companies not related by common ownership or control. They can be financial and nonfinancial companies.  Nonaffiliates we share with can include mortgage companies, insurance companies, direct marketing companies, and nonprofit organizations                       |  |  |
| Joint marketing            | A formal agreement between nonaffiliated financial companies that together market financial products or services to you.  • Our joint marketing partners include credit card companies.   |  |  |
| Tronsadion and experiences | [add dopinition] p.20   |  |  |
| Creditworthiness           | [add definition]  |  |  |