

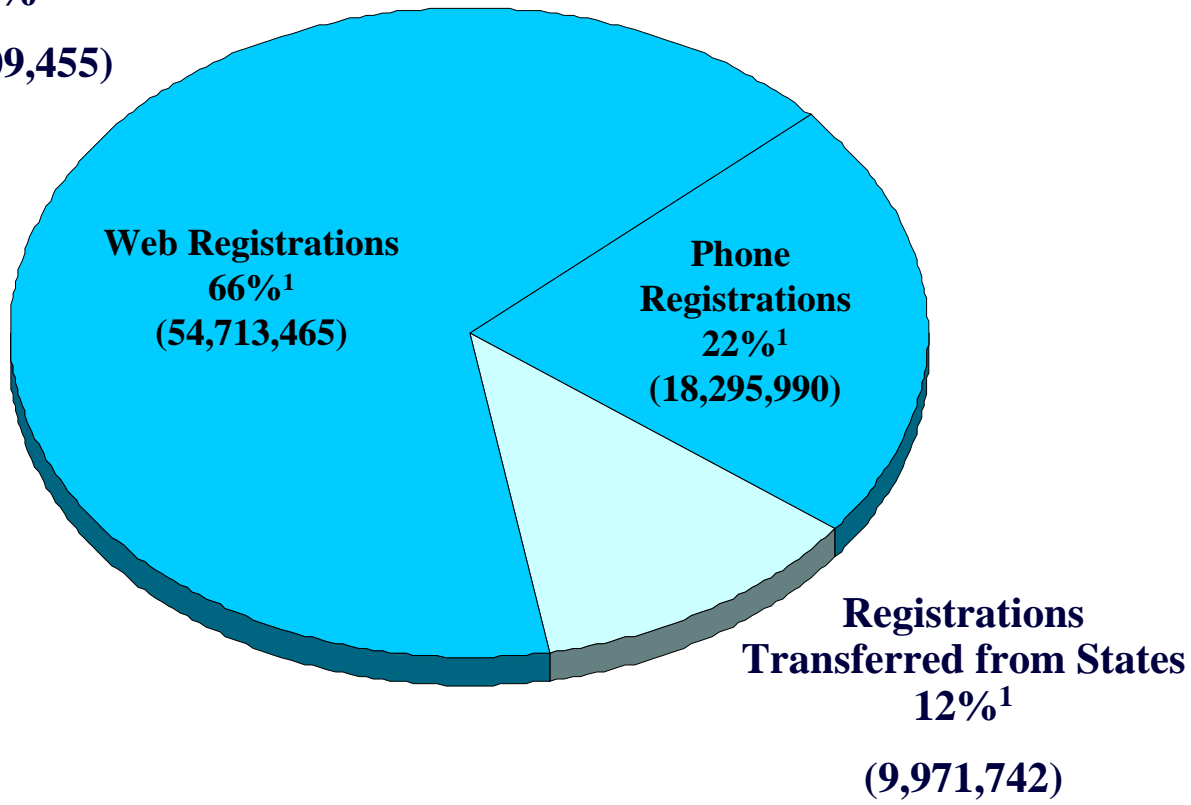


**NATIONAL  
DO NOT CALL  
REGISTRY**

# Do Not Call Registrations = 82,981,197

*June 27, 2003 – December 31, 2004*

**Federal Trade  
Commission**  
**88%<sup>1</sup>**  
**(73,009,455)**



Calendar Year	Web Registrations	Phone Registrations	Registrations <sup>2</sup> Transferred from States	Calendar Year Totals
2003 (June 27- December 31)	34,898,393	12,272,479	8,679,026	55,849,898
2004	19,815,072	6,023,511	1,957,666	27,796,249

<sup>1</sup>Percentages are based on the total number of Do Not Call registrations (82,981,197).

<sup>2</sup>These figures include duplicate registrations.



# Do Not Call Registrations

## by Consumer State

January 1 - December 31, 2004

State Name	FTC <sup>1</sup>	Transferred from States <sup>2</sup>	Total Registrations
1 Alabama	307,237	0	305,365
2 Alaska	31,359	0	31,359
3 Arizona	448,524	0	448,524
4 Arkansas	195,476	0	193,729
5 California	3,015,260	0	2,853,125
6 Colorado	450,472	0	393,591
7 Connecticut	402,253	0	373,713
8 Delaware	88,033	0	88,033
9 District of Columbia	76,127	0	76,127
10 Florida	1,611,634	0	1,605,285
11 Georgia	768,677	879	753,453
12 Hawaii	91,176	0	91,176
13 Idaho	103,194	49,442	149,677
14 Illinois	1,265,990	0	1,265,990
15 Indiana	611,000	0	611,000
16 Iowa	298,200	0	298,200
17 Kansas	285,137	0	261,601
18 Kentucky	319,811	25,131	310,669
19 Louisiana	358,827	0	358,827
20 Maine	83,872	0	81,603
21 Maryland	548,844	0	548,844
22 Massachusetts	705,408	0	650,082
23 Michigan	960,927	0	960,927
24 Minnesota	576,538	15,798	527,297
25 Mississippi	145,267	0	145,267
26 Missouri	573,167	0	573,167
27 Montana	78,381	0	78,381
28 Nebraska	178,717	0	178,717
29 Nevada	182,242	0	182,242
30 New Hampshire	132,691	0	132,691
31 New Jersey	1,056,206	0	1,056,206
32 New Mexico	125,547	0	125,547
33 New York	1,531,957	0	1,429,386
34 North Carolina	689,181	0	689,181
35 North Dakota	55,464	0	51,495
36 Ohio	944,274	0	944,274
37 Oklahoma	301,853	0	277,821
38 Oregon	285,538	0	285,538
39 Pennsylvania	1,103,161	1,866,161	2,892,022
40 Rhode Island	91,581	0	91,581
41 South Carolina	288,023	0	288,023
42 South Dakota	58,125	0	58,125
43 Tennessee	522,715	0	522,715
44 Texas	1,799,452	0	1,799,452
45 Utah	189,982	0	189,982
46 Vermont	39,807	0	39,807
47 Virginia	654,784	0	654,784
48 Washington	507,546	0	507,546
49 West Virginia	79,523	0	79,523
50 Wisconsin	530,234	0	530,234
51 Wyoming	42,805	0	42,805
<hr/>			
<b>Territory Name</b>			
1 American Samoa	12	0	12
2 Guam	510	0	510
3 Minor Outlying Islands	74	0	74
4 Puerto Rico	27,280	0	27,280
5 Virgin Islands	1,106	0	1,106
<hr/>			
<b>Other Name</b>			
1 Toll-Free	17,402	255	17,608
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<b>25,838,583</b>		<b>1,957,666</b>	<b>27,796,249</b>

<sup>1</sup>Consumer registrations received directly by the Federal Trade Commission.

<sup>2</sup>These figures exclude duplicate registrations.

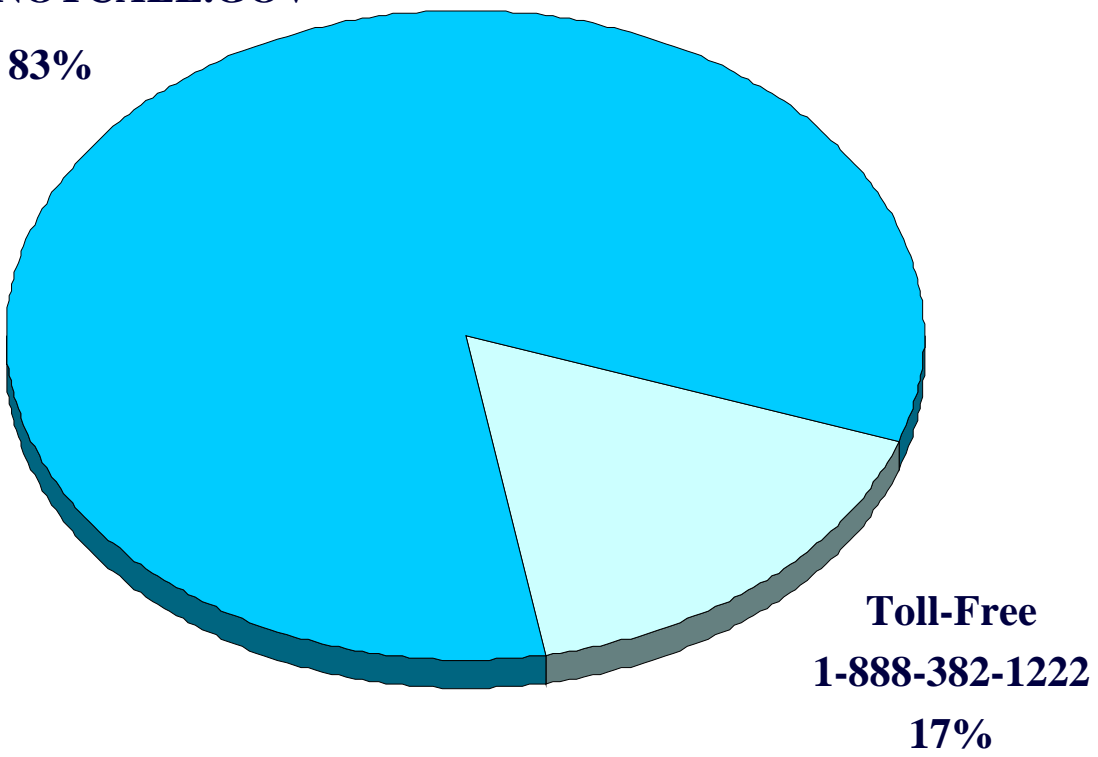


**NATIONAL  
DO NOT CALL  
REGISTRY**

# Do Not Call Registry Complaints = 548,230

*January 1 – December 31, 2004*

**WWW.DONOTCALL.GOV**



## *DNC Registry Complaint Details*

	No. of Complaints	Percentages <sup>1</sup>
Complaints Received Online at WWW.DONOTCALL.GOV	455,382	83%
Complaints Received Via Phone at 1-888-382-1222 (TTY 1-866-290-4236)	92,848	17%
<b>Total Do Not Call Registry Complaints</b>	<b>548,230</b>	

<sup>1</sup>Percentages are based on the total number of Do Not Call registry complaints (548,230).



# Do Not Call Registry Complaints<sup>1</sup>

## by Consumer State

January 1 – December 31, 2004

Consumer State	No. of Complaints
1 Alabama	7,984
2 Alaska	518
3 Arizona	27,607
4 Arkansas	3,671
5 California	91,609
6 Colorado	4,172
7 Connecticut	5,858
8 Delaware	2,128
9 District of Columbia	1,971
10 Florida	49,083
11 Georgia	15,649
12 Hawaii	1,554
13 Idaho	1,502
14 Illinois	33,342
15 Indiana	1,601
16 Iowa	4,446
17 Kansas	1,686
18 Kentucky	1,372
19 Louisiana	2,884
20 Maine	1,250
21 Maryland	18,315
22 Massachusetts	9,043
23 Michigan	20,111
24 Minnesota	3,155
25 Mississippi	1,495
26 Missouri	2,317
27 Montana	1,796
28 Nebraska	2,609
29 Nevada	8,680
30 New Hampshire	3,723

Consumer State	No. of Complaints
31 New Jersey	30,387
32 New Mexico	3,623
33 New York	27,692
34 North Carolina	11,478
35 North Dakota	310
36 Ohio	30,539
37 Oklahoma	2,674
38 Oregon	5,509
39 Pennsylvania	10,804
40 Rhode Island	2,114
41 South Carolina	6,393
42 South Dakota	767
43 Tennessee	3,365
44 Texas	30,302
45 Utah	4,630
46 Vermont	801
47 Virginia	25,580
48 Washington	13,274
49 West Virginia	2,354
50 Wisconsin	1,866
51 Wyoming	964
<b>Consumer USA Territory</b>	
1 Guam	13
2 Minor Outlying Islands	1
3 Puerto Rico	165
4 Virgin Islands	8
<b>Others</b>	
1 Toll-Free/Others	1,486

<sup>1</sup>Total number of Do Not Call registry complaints between January 1 and December 31, 2004 = 548,230