National Network of Libraries of Medicine (NN/LM) Southeastern/Atlantic Region (SE/A)

Mid-Contract Meeting of Regional Advisory Committee, Resource Library Directors and Guests December 3, 2008

University of Maryland Health Sciences & Human Services Library Baltimore, MD

Minutes of the Meeting

Network members present: Gretchen Arnold, Fatima Barnes, Tom Basler, Michelle Beaulieu, Ellis Beteck, Judy Burnham, Susan Clark, Lois Culler, Sandra Franklin, Linda Gorman, Pat Hammond, Cynthia Henderson, Carol Jenkins, Shannon Jones, David King, Marilynn Lance-Robb, Jeanne Larsen, Anne Linton, Diana McDuffee, Wallace McClendon, Mary Moore, Jan Orick, Scott Plutchak, Suresh Ponnappa, Irma Quinones, Ruth Riley, Judith Robinson, Nancy Roderer, Beverly Shattuck, Barbara Shearer, Tom Singarella, Susan Simpson, Dan Wilson

SE/A staff: MJ Tooey, Janice Kelly, Mandy Meloy, Terri Ottosen, Dale Prince, Sheila Snow-Croft, Beth Wescott, Toni Yancey

Guests: Cathy Burroughs, Dianne McCutcheon, Angela Ruffin

Call to Order

The meeting was called to order at 8:32 by Pat Hammond, Chair of the SE/A Regional Advisory Oversight Committee. Pat thanked the assembled for coming and the staff of the SE/A for their work in arranging the meeting. Those present introduced themselves and provided the names of their institution and location.

Emergency Preparedness

Dan Wilson, Chair of the SE/A Emergency Preparedness Regional Advisory Committee, provided an overview of the National Network of Libraries of Medicine emergency planning process. Dan along with Susan Yowell of the University of Virginia worked with the eight regional medical libraries (RML) to develop the national plan. Accomplishments to date include the development of a national plan for member libraries, training for the RML staffs, presentations in-person and online to promote the plan across the country, development of a continuity of service plan and training class, participation in the Medical Library Association's (MLA) disaster web conference, promotion of 1-800-DEV-ROKS number for library emergencies, and development of a national toolkit for emergency planning and recovery (http://nnlm.gov/ep). Dan also discussed the work of the SE/A advisory committee including becoming a standing advisory committee, recruiting members from each state to the committee, and promoting the national plan as well as member library disaster plans including entering into memorandum of understandings for continuity of service. Dan also discussed next steps which include training on continuity of service, developing member agreements and assessing the needs of hospital libraries for patient care information during a disaster. (See Appendix A: Dan's presentations; Appendix B: NN/LM Emergency Preparedness & Response Plan: A 10 Step Service Continuity of Service Plan for Libraries and Information Centers handout.)

Nancy Roderer, chair of the National Library of Medicine's Emergency Access Initiative (EAI) subcommittee provided an overview of the EAI initiative, a joint activity of NLM and its publishers'

advisory panel. Nancy described the early concept of the project that would provide full text access to journals for four weeks following an emergency. Access would be available through PubMed authenticated by a proxy server. Nancy provided a chronology of events including the development of an interface and the list of titles to be available. To date, there are seven publishers involved and over 200 titles approved. A potential list of e-books is under development as well what books to add to address the specific emergency. An early January 2009 launch is planned. The committee still needs to review the revised book list and to work on promotion to libraries and other user groups nationwide.

Through a series screen shots, Nancy provided a demonstration of the EAI system.

It was suggested that a set of generic slides or a poster be developed for use by libraries to promote the service; that information about the availability of resources be available on consumer health sites, from Go Local or where first responders might seek information.

Nancy provided a series of screen shots of the web interface. (See Appendix C for Nancy's presentation.)

Thoughts on the Future of the Library Collections and Services in the Digital Environment

Dianne McCutcheon, Chief of the Technical Services Division at the National Library of Medicine, provided her thoughts on the future of library collections and services in the digital environment. Dianne began by describing NLM's acquisition and lending policies. She discussed disruptive technology (for example, licensing vs ownership) vs sustaining technology (for example, online catalogs and database vs card catalogs and print resources) and their affect on libraries. She also covered trends as well as issues and concerns in publishing, library collections, preservation, access, resource sharing, and moving forward in a disruptive environment. (See Appendix D for Dianne's presentation)

Dianne led a discussion of the audience's thoughts on the issue of publishing, library collections, preservation, access resource sharing and ways the NN/LM and NLM should address this. A summary of the comments are attached in <u>Appendix E</u>. Dianne also asked members to complete the discussion questions distributed before the meeting. (<u>See Appendix F</u> for discussion topics and questions)

Discussion topic: Based on the information you heard yesterday and this morning, what issues are of most interest or importance to you to help inform the role of the RML throughout the rest of this contract and beyond.

Pat Hammond led the discussion about future directions. See Appendix G for summary of participants' responses.

The meeting adjourned at 2:15 pm.