

FCC AND DENVER TV STATIONS TO MAN WALK-IN DTV HELP CENTER

Contact: Colorado Broadcasters Association

Marilyn Hogan (970) 547-1388

The district office of the Federal Communications Commission will be partnering with local television stations in the Denver area to man a DTV Walk-In Help Center on Monday, February 16th. The Help Center is designed to help television viewers order converter box coupons or check on the status of previously ordered coupons. A "Demo Station" will be set up with televisions showing analog verses digital reception as well as ongoing demonstrations on how to hook up a DTV converter box. Interested parties should feel free to bring in their converter box to go through the steps for hooking it up to a television. DTV handouts, in English and Spanish, will be available, as well as troubleshooting and set-up guides on how to hook up the box with a VCR in a way that allows viewing of one station while recording another station. Spanish speakers are welcome to attend as translators will be available.

The DTV Walk-In Help Center will be opened from 10 a.m. until 3 p.m. at the Park Hill United Methodist Church, 5209 Montview Boulevard, Denver. This is due east of the Museum of Nature & Science, situated between Forest & Glencoe on the North side of Montview.