Our business is your success







Who we are

Employment Development Department

The Employment Development Department (EDD) was established in 1936 to provide an economic line of defense against the effects of unemployment – assisting not only the individual but also the local community. Over time, we have expanded our programs and services to become a full employment resource for California's workers, and today EDD:

- Pays more than \$6.2 billion in Unemployment Insurance benefits (excluding any federal extensions) and more than \$3.1 billion in Disability Insurance benefits each year.
- Collects more than \$31 billion in payroll taxes annually.
- Receives more than \$454 million in workforce development federal funds to provide employment and training services for adults, dislocated workers, and youth each year.
- Provides services at hundreds of service locations across the State.



- Administers the Workforce Investment Act, Job Service, Unemployment Insurance, Disability Insurance, and Paid Family Leave insurance programs.
- Maintains employment records for more than 17 million California workers.
- Has one of the largest information technology environments in State government.

What we do

As the lead employment service agency in the State, we are working to build a better, stronger workforce for California. A strong workforce keeps businesses here, which results in a strong economy. Through the administration of wage replacement programs, EDD keeps money circulating into local communities, which supports the economic health of the State.

The labor market information we provide businesses and job seekers allows them to plan and make educated decisions for their future. Tax moneys we collect fund many of these important programs. Our goal is to create a workforce that offers individuals, employers, and communities the opportunity to achieve and sustain economic prosperity.



Are you ready?

Let EDD work for you!

High-wage, high-skill, and high-technology jobs are now being created across a wide range of industries. With these changes come demands for skilled workers and new directions for businesses to stay competitive. The EDD offers a variety of programs, resources, and services, allowing you to stay current and competitive in today's evolving high-tech economy.

Are you ready? We can help!

Our Programs and Services

Job Service

From getting hired to finding great employees, the EDD stands ready with the tools and staff to assist you.

The Job Service (JS) program offers services at hundreds of locations statewide and connects one million job seekers with employers each year. Job seeker services include job referral, job search workshops, placement services, and special assistance to individuals who are experiencing difficulty in finding work. Services to employers include matching job openings with qualified candidates and specialized recruitment campaigns. The JS program also offers CalJOBSSM, EDD's Internet-based job and résumé listing system, which lists thousands of job openings and the largest pool of job seekers in California.

Employment and Training Programs

Gaining the right skills to succeed.

The EDD also administers a variety of employment and training programs, which are guided by our commitment to provide businesses with qualified workers, and to provide workers with the skills they need to succeed. These programs provide individuals a full array of job training, job placement, and educational services that are available at convenient one-stop locations statewide. We actively work with local businesses and public agencies to create career opportunities for all Californians, including persons with special needs. Individuals may select from a



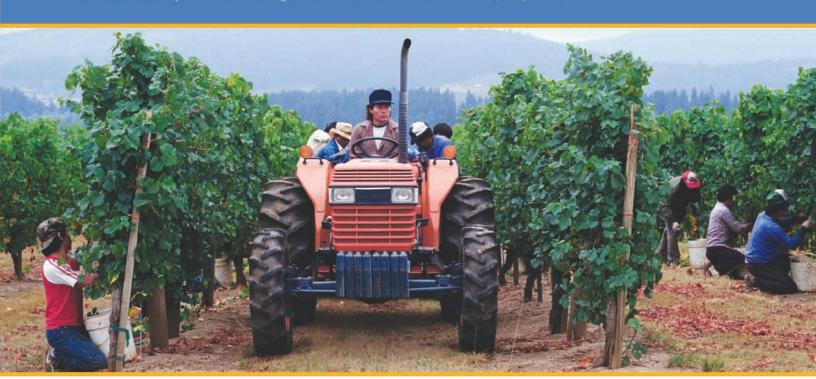
variety of certified training programs in highdemand occupations. Employers also can take advantage of employment and training programs through the availability of motivated workers, tax credits, and subsidized job training. Through employment and training programs, EDD does its part to create a highly-skilled workforce that will keep California prosperous and globally competitive.

Disability Insurance

Being concerned about how you are going to pay the bills when you are unable to work should be the least of your worries.

For over 50 years, EDD has administered the State Disability Insurance (DI) program, which provides partial wage replacement for California workers who are unable to work due to illness, injury, or pregnancy. Employers also have the option of electing an alternative

Voluntary Plan. In addition, the EDD also administers the Paid Family Leave insurance program, Nonindustrial DI program, and DI Elective Coverage program for self-employed individuals. California's Paid Family Leave insurance program offers benefits to individuals who take time off work to care for a seriously ill child, spouse, parent, or domestic partner or to bond with a new minor child. Individuals who are covered by SDI are automatically covered by the Paid Family Leave insurance program.



Unemployment Insurance

Out of work? We've got you covered.

Established in 1935, the Unemployment Insurance (UI) program provides benefits to individuals who have lost their jobs through no fault of their own, are actively seeking work, are able to work, and willing to accept employment.

The program is based on federal law and is financed by employer tax contributions. Individuals can file for benefits on-line with eApply4UI, or by telephone, mail, or fax. Additional services are provided under the UI program, including Work Sharing, Disaster Unemployment Assistance, and Trade Adjustment Assistance.

Payroll Tax

Helping Californians meet their tax obligations.

One of the largest tax collection agencies in the nation, EDD handles all administrative, education, customer service, and enforcement functions for the audit and collection of UI, DI, Employment Training Tax, and Personal Income Tax (PIT) withholding.

If you are one of more than one million California employers, we offer a variety of services to help you understand your tax obligations. The EDD publishes a quarterly newsletter to keep employers informed of the latest tax laws and changes. For new employers, or employers who want a refresher, we offer no-cost payroll tax seminars to help you learn about proper work classifications, record keeping, and reporting procedures. We also provide one-on-one consultation to new businesses to make sure they are in compliance right from the start. Most of our tax forms and publications are available on the Internet, and we continue to find ways to make reporting easier through telephone and computer filing. We are committed to helping businesses remain competitive by eliminating unfair business practices, such as tax evasion and misclassification of workers.

Labor Market Information

To be successful in today's economy, you need to get the facts.

The EDD is the central source for California's labor market information. To help businesses stay competitive and make informed decisions, we provide data on the labor market, including present and future economic trends, offering accurate, up-to-date information from around



the State. Many schools, libraries, public programs, government agencies, and members of the private sector use our data for research, planning, and development purposes.

Thousands of statistics can be accessed quickly on our Web site or by contacting EDD's Labor Market Information staff. We offer these statistics to help businesses and individuals plan for their future, and in doing so, we also strengthen the economic health of California.

Let us be a part of your **success** story

SUCCESS



Our business is your success

To find the nearest One-Stop Career Center, call the America's Service Locator toll-free number at **1-877-US-2JOBS**, or visit their Web site at www.servicelocator.org.

For more information about EDD services, visit our Web site at www.edd.ca.gov.

Let us be a part of your **success** story





State of California

Arnold Schwarzenegger, Governor

Labor and Workforce Development Agency

Victoria L. Bradshaw, Secretary

Employment Development Department

Patrick W. Henning, Director

EDD is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

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