

AIMS FOR THE PUBLIC MENTAL HEALTH SYSTEM

The DMH SQIC is committed to creation of a mental health system based on these Aims:

Safety

An emotionally and physically safe, compassionate, trusting and caring treatment/working environment for all clients, family members and staff.

Effectiveness

Up-to-date, contemporary and culturally and ethnically inclusive evidence-based services in response to and respectful of individual choice and preference.

Person and Family Centered

A highly individualized comprehensive approach to understanding each individual's and family's history, strengths, needs and vision of their own recovery including attention to the issues of culture, spirituality, trauma, and other factors that impact service plans and outcomes, which are built upon respect for the dignity of each person.

Timeliness

Prompt provision of goal-directed services that restore and sustain client and family integration into the community.

Efficiency

Administrative and clinical operations that manage human and physical resources in ways that optimize access to appropriate treatment and minimize waste.

Equitable

Fair, culturally, and linguistically competent care to all individuals and families regardless of their race, ethnicity, age, gender, religion, sexual orientation, disability, and legal status.