

National Network of Libraries of Medicine South Central Region

Region 05

Quarterly Report

Period covered: November, 2007 – January, 2008

Contractor name: Houston Academy of Medicine-
Texas Medical Center Library

Executive summary:

Shikun ("KK") Jiang joined the NN/LM SCR as the Technology Coordinator on November 5, 2007. In addition to her duties as the Technology Coordinator, she will serve as the state liaison for Louisiana. She attended the NN/LM New Staff Orientation on November 8 – 9.

Network infrastructure:

TABLE 1. Quarterly infrastructure data.

	Current quarter (Nov. '07 – Jan. '08)	Previous quarter (Aug.- Oct. '07)
Network members – full	167	168
Network members – affiliate	733	723
Libraries providing services to unaffiliated health professionals	95 (56%)	96 (57%)
Libraries providing services to public users	93 (56%)	94 (56%)
Average fill rate for resource libraries	84%	84%

Regional Advisory Committee (RAC) activities:

Elizabeth Eaton and Marty Thompson, Director, University of Oklahoma Health Sciences Center Library, Oklahoma City OK, appointed the 2007-2009 Oklahoma RAC.

Invitations to serve on the Louisiana RAC were sent to potential members in January 2008.

Elizabeth is continuing to work with Arkansas, New Mexico and Texas on their 2007-2009 state-based RAC appointments.

Needs assessment and evaluation activities/data:

No activity to report for this quarter.

Outreach:

TABLE 2. All newly funded awards and projects.

Start/end dates	Title of award/project	PI institution	PI last name	Funding amount	Project type
11.1.07 – 10.31.08	<i>NN/LM SCR Library Technology Award: Technical Proposal</i>	Louisiana State University Health Sciences Center Library-Shreveport, LA	Watson	\$15,977	Technology Improvement Award
1.01.08 – 12.31.08	<i>SMILE: Sharing MedlinePlus/MEDLINE for Information Literacy Education, a Dental Public Health Information Project</i>	University of Texas Health Science Center Library, San Antonio, TX	Gaines	\$25,000	Public Health Outreach
1.01.08 – 12.31.08	<i>Turning Evidence Into Practice: A Pilot Project to Develop New Training and Research Tools for the Public Health Workforce</i>	University of Texas Health Science Center at Houston, TX	VonVille	\$25,000	Public Health Outreach

On January 17, 2008, Karen Vargas and Adela Justice, Consumer Health Librarian at the Houston Academy of Medicine-Texas Medical Center (HAM-TMC) Library, were the keynote speakers at a meeting of United Way organizations in Clear Lake, TX. Ms. Justice presented MedlinePlus and Go Local and Ms. Vargas presented information about membership in the NN/LM SCR, classes and funding opportunities. Both presentations received favorable responses.

Karen Vargas collaborated with the advocacy organization, Libraries for the Future (LFF) (<http://www.americansforlibraries.org/>), in a two day workshop, December 4-5, 2007, at Houston Public Library (HPL), Houston, TX, for HPL librarians. LFF is working with the Humana Foundation to create Wellness Information Zones throughout HPL branches. The workshops assisted the librarians in preparing for this new project, and trained them to answer health information questions. Ms. Vargas taught two consumer classes and recommended local speakers to talk to the public librarians about community partnerships.

Update of ongoing major projects (funded at ≥ \$15,000):

The Clinics in the Cherokee Health Information Program for Clinics, Cherokee Nation, Tahlequah, OK, receiving computers are being prepared for computer installation. Some of the areas previously identified as best sites for computer placements did not have high speed internet connection links. Based on the site recommendations, internet connections are being expanded to these locations. Two clinics have been prepared to receive computers. The project investigator is working with the Cherokee Nation Warehouse to get computer desks for each location. Demonstrations and training sessions with the University of Oklahoma College of Medicine, Tulsa Library are postponed until computer installations are complete.

The project investigators for the Access to Electronic Consumer Health Information Award, Santa Fe Indian Hospital, Santa Fe, NM, presented *eHealth* training to paraprofessionals in the Santa Fe Indian Hospital service area. Four training sessions have been conducted for a total of 31 paraprofessionals (Cibola County, NM, on November 19, 2007, Santa Fe, NM, on November 28, 2007, and Albuquerque, NM, on January 15, 2008). The training sessions focused on MedlinePlus, identifying relevant and quality information on the web beyond MedlinePlus, and other governmental web sites. Michelle Malizia was invited to Santa Fe, NM, on November 17, 2007 to present *Caring for the Mind: Providing Reference Services for Mental Health Information*, at a 2-day conference of the Region Six Local Collaborative Council, an organization that serves the behavioral health managed care needs of the American Indian Tribes of New Mexico.

The Department of Veterans Affairs, Alexandria, LA, *Technology Improvement Project*, was awarded in Year 01 and has just completed their fourth quarter of the project. All equipment has been received. Ariel is working in the Arkansas project site and training for staff is complete. The Texas and Louisiana sites continue to work on the software and are making progress. Interlibrary loan statistics continue to be gathered in various VA project sites.

The Louisiana State University Health Sciences Center Library – Shreveport, *NN/LM SCR Library Technology Award: Technical Proposal*, was awarded in Year 02 and completed their first quarter of the project this quarter. A brief evaluation instrument was developed and will be used later in the project. The scanner has been received and installed at the project site, and the Ariel software has been successfully upgraded. Some technical issues will be resolved in February, 2008 and testing with the equipment is projected to be done in the next quarter.

As part of the New Mexico Partners in Public Health Project, project staff conducted a two hour class on November 6, 2007 on using National Library of Medicine databases at Santa Domingo Pueblo. Participants included Public Health staff, Community Health Worker, Pueblo library and administrative staff.

TABLE 3. Exhibits.

Dates	Organization name	Meeting name	Location (city, state)
RML NATIONAL EXHIBITS			
11.8-10.07	National Middle School Association	<i>34th Annual Conference</i>	Houston, TX
RML REGIONAL/STATE/LOCAL EXHIBITS			
12.6.07	National Library of Medicine	<i>Michael E Debakey Seminars in Medicine</i>	Houston, TX
SUBCONTRACTED NATIONAL EXHIBITS			
None			
SUBCONTRACTED REGIONAL/STATE/LOCAL EXHIBITS			
11.2-3.07	Southwest Association of Hispanic American Physicians	<i>Annual Conference</i>	El Paso, TX
11.3.07	University of Texas Health Science Center	<i>Allied Health Fair and Science Expo</i>	San Antonio, TX
11.3.07	International Society for the Prevention of Tobacco-Induced Diseases	<i>Sixth Annual Meeting</i>	Little Rock, AR
11.8.07	Louisiana State University Health Science Center – Shreveport	<i>LSUS Rec Sports 2007 Health and Wellness Fair</i>	Shreveport, LA
11.10.07	Autism Treatment Center	<i>South Texas Autism Summit</i>	San Antonio, TX
11.14.07	Area Health Education Center of the Mid Rio Grande Border Area of Texas	<i>10th Annual Health Occupations Planning Exposition</i>	Laredo, TX
11.16-17.07	OSU Center for Health Sciences	<i>24th Annual Family Practice Update</i>	Tulsa, OK
1.21.08	Harlingen Parks and Recreation Department	<i>4th Annual Winter Texans Appreciation Fiesta</i>	Harlingen, TX
1.26-27.08	University of New Mexico Hospitals	<i>KOBTV Eyewitness News 4 Health Fair</i>	Albuquerque, NM

Actionable feedback received from exhibit visitors:

A number of contacts were made at the *Louisiana State University Shreveport Recreation Sports 2007 Health and Wellness Fair*, with members of the community seeking avenues to reliable health information written for consumers. The recommendation was made to continue to exhibit at this event in order to help consumers find reliable consumer health information.

Attendees at the *National Middle School Association (NMSA)* would like to see one website where they can find all of the NLM resources that would be useful for middle school teachers. They were excited by the information at the booth, but somewhat disappointed having to go to two different locations for Tox Town and Tox Mystery, elsewhere for MedlinePlus, and online Exhibits. While they could go to www.nlm.nih.gov for all of these resources, finding them among all of the other NLM resources is labor intensive. NMSA attendees made it clear that it is important to them to have the curriculum presented in detail with the appropriate grade levels designated. The Online Exhibitions information is an example of useful curriculum. Each one tells what age group it is for and provides the curriculum step by step, including all of the necessary resources. Other NLM curriculum resources are not designed this way.

MedlinePlus Go Local:

Renée Bougard worked with the Texas A&M Medical Sciences Library, College Station, TX, to assume ownership of the east texas connect Go Local project. The transfer from the Lake Country Area Health Education Center, Tyler TX, will occur early in Year 03 of the RML Contract.

On January 17, 2008, Texas A&M University Medical Sciences Library agreed to take over the *east texas connect* MedlinePlus Go Local Project, which was started by University of Texas Health Center at Tyler Library in Tyler, TX.

TABLE 4. Presentations and training provided by RML staff.

Date	Staff responsible (last name)	Title of presentation/training	Location (city, state)	# of participants	In-person or distance education
11.6.07	Bulow	<i>Getting the Best from DOCLINE 3</i>	Baton Rouge, LA	15	In-person
11.9.07	Malizia	<i>Internet Solutions for Behavioral Health</i>	Santa Fe, NM	8	In-person
11.30.07	Bulow	<i>Getting the Best from DOCLINE 3</i>	Dallas, TX	14	In-person
12.4.07	Vargas	<i>Beyond an Apple a Day: Providing Consumer Health Information at Your Library</i>	Houston, TX	19	In-person

12.5.07	Vargas	<i>Prescription for Success: Consumer Health on the Web</i>	Houston, TX	19	In-person
12.7.07	Bulow	<i>Getting the Best from DOCLINE 3</i>	Tulsa, OK	11	In-person
12.7.07	Bulow	<i>Keeping Up with PubMed</i>	Tulsa, OK	17	In-person
12.14.07	Malizia	<i>Grants and Proposal Writing</i>	McKinney, TX	16	In-person
1.10.08	Bulow	<i>Getting the Best from DOCLINE 3</i>	San Antonio, TX	10	In-person
1.11.08	Malizia	<i>PubMed Basics</i>	Houston, TX	2	In-person
1.24.08	Malizia	<i>Geeks Bearing Gifts</i>	Houston, TX	22	In-person
1.25.08	Bulow	<i>Getting the Best from DOCLINE 3</i>	Lubbock, TX	12	In-person

Other staff activities:

Ms. Bougard met with Pat Carson, Cynthia Gaines, and George Franklin from the NLM on November 7, 2007 to discuss exhibiting arrangements at the *Michael E. DeBakey Seminars in Medicine Conference*, December 6, 2007 at the Hornberger Conference Center, Houston TX. Ms. Bougard, Ms. Jiang, Ms. Malizia and Ms. Vargas exhibited at the conference and demonstrated NLM products including the *Genetics Home Reference* database and the *Visible Proofs: Forensic Views of the Body* online exhibition.

The NN/LM SCR hosted two classes taught by NTCC staff. *PubMed* was taught on November 8, 2007, and *NLM Gateway and ClinicalTrials.gov* was taught on November 9, 2007.

Michael Boer, NN/LM Web-STOC, Seattle WA, provided training to Ms. Jiang on Web-STOC duties in her capacity as NN/LM SCR Technology Coordinator, November 14-16, 2007 at the NN/LM SCR in Houston TX. While Michael was at the NN/LM SCR, he met with the NN/LM SCR staff to assess needs and discuss concerns. He provided an instructional session on using the NN/LM Staff Wiki. Michael also met with Chris Young, Associate Director, Information Technology, HAM-TMC Library. The NN/LM SCR staff found this site visit to be very helpful and hopes that Web-STOC will be able to do such site visits to each NN/LM office at least once in each RML Contract.

The NN/LM National Emergency Preparedness Committee met in Houston, TX, on November 15, 2007 for a planning meeting. Ms. Bougard met with the Committee to learn about emergency preparedness and planning initiatives.

Barbara Rapp, Director of the NLM Associate Fellowship Program, contacted Ms. Bougard to arrange an NN/LM SCR orientation for NLM Associate Fellow, Emily Vardell on December 27, 2007. Deborah Halsted, HAM-TMC Library Associate Director for Public Services and Operations provided Ms. Vardell with an overview and tour of the

HAM-TMC Library. Ms. Bougard, Ms. Bülow, and Ms. Jiang provided Ms. Vardell with an NN/LM SCR overview.

Karen Vargas participated in two committees at the *American Library Association Midwinter Meeting* on January 11-13, 2008 in Philadelphia, PA. Ms. Vargas is a member of the Reference and User Services Association (RUSA) Library Services to an Aging Population committee. She is also a member of the Office for Literacy and Outreach Services (OLOS) Library Services to Older Adults Subcommittee. The Library Services to an Aging Population completed the revision of the Library Services to Older Adults Guidelines. The OLOS subcommittee is preparing a toolkit for working with older adults.

Ms. Vargas participated in a panel on information services in diverse information environments for University of North Texas *Introduction to Information Access and Retrieval* class on January 15, 2008 at the University of Houston, Houston TX. Ms. Vargas described the experience of working for the National Network of Libraries of Medicine, and the importance of evaluating and promoting reference services.

TABLE 5. Publications and resources developed by RML staff.

Date completed/ published	Last name of staff responsible	Title	Medium (e.g., journal article, newsletter article, brochure, online tutorial)	Submitted to Clearinghouse ("yes" or "out of scope")
None				

Optional photographs with captions:

No activity to report for this quarter.