Information Technology

IT Participant Exit Survey

Date:

Principal Investigator:
Event No.:

Project Name:

1. **Were any IT support issues from your RSP not provided?**

2. **Was any additional IT equipment or service provided beyond the RSP?**

3. **Were basic IT services satisfactory?**
   (user accounts, e-mail, printers, etc.)

4. **Was the IT equipment (computers & peripherals) properly maintained?**

5. **Can you suggest any IT service, software, or equipment which you feel should be provided in the future?**

Raytheon Polar Services Company
Exit Survey
All Stations & Vessels

IT-DLMNPS-0810a
Revision 2.0 9/24/02
IT/SSSV Manager

Principal Investigator:
Event No.:

6. **Please rate the following attributes of your IT staff on a sliding scale from 1 (poor) to 10 (excellent).**

Table 1: Staff Ratings

	1	2	3	4	5	6	7	8	9	10
Expertise										
Knowledge										
Courtesy										
Response										
Attitude										

6.1. **Please explain in detail all Staff Ratings lower than 6.**

7. **Rate your IT service on a scale of 1 to 10, as promised from the RSP.**

8. **On a scale of 1 to 10, how important was IT service to your research?**

Thanks for your response!