# PY2007 Cost-Reimbursable Grant One-Stop LMI Funds Performance Report

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# Virginia

One-Stop Labor Market Information Funds (LMI Cost-Reimbursable Grant for Program Year 2007)

# **PROGRESS REPORT**

Program Year 2006 Employment and Training Administration (ETA) funds were used for the development of core Labor Market Information (LMI) products and services and Occupational Employment Statistics (OES) wage surveys to support America's Workforce Information Database and One-Stop Career Services System initiatives. More specifically, these funds were used to accomplish the delivery of six high-priority activities and products. These activities and products, along with our major accomplishments to date, are described below:

# STATE WORKFORCE AGENCY DELIVERABLES

## 1. Projections

**Long-Term Projections:** Virginia has produced state industry projections to 2016, using calendar year 2006 as the base year, and has completed the occupational employment projections to the year 2016, as well. The projections were produced using the methodology, software, tools, and guidelines developed by the Projections Consortium. Virginia will populate the WID and submit the long-term data for public dissemination.

**Short-Term Projections:** Virginia will shortly complete the state-level, short-term industry and occupational projections for the 2007 to 2009 period. When the projections are complete, Virginia will populate the WIDb.

Principal users of state and various area industry and occupational employment projections are planners, educators, school counselors, students, job seekers, workforce investment boards, and One-Stop centers.

## 2. WID/Virginia Workforce Connection database

In November 2007 we upgraded our LMI system to the new 8.0 version of Geographic Solution's Virtual LMI application. The new version features several enhancements to the "Labor Market Analysis" section, including the ability to select data for multiple areas at one time. There is also the ability to more tightly integrate our Local Employment Dynamics (LED) applications. Also included is a brand new location quotient tool.

We also integrated our LMI system with the new Virtual OneStop application provided by Geographic Solutions. This greatly improved our ability to assist job seekers and employers by providing a labor exchange that is tightly integrated with the WID database. Employers can now post jobs directly on the Virginia Workforce Connection site, and job seekers can post resumes as well. A dynamic "recruiter agent" automatically matches job seekers to posted jobs. The system spiders every major job bank in Virginia, as well as some other popular national job boards. To compliment the "Labor Market Analysis" tool on our LMI site, we developed a new resource called the Download Center. This new resource gives our customers the ability to access many of our data sets in a downloadable flat-file format. All of the data files are tab-delimited, which can easily be imported into applications such as Microsoft Excel, Microsoft Access, SPSS, STATA, SQL Server, Oracle, etc. The Download Center is updated automatically when we make changes to our database, so it is always up-to-date.

We will continue to update "core tables" with the latest information at various geographies for which the data is available, as well as some non-core tables. Data included:

- a. Monthly updates to the following tables in the WID database:
  - Current Employment Statistics—ces
  - Labor Force—labforce
  - o Consumer Price Index—cpi
  - Local option sales tax—tax
  - Unemployment insurance claims data—uiclaims
  - Unemployment benefits paid—benefits
- b. Updates of the May 2007 OES/SOC-based wage data for all available levels
- c. Updates of the 2006-2016 Long-Term Industry/Occupation projections
- d. Quarterly and annual updates of Quarterly Census of Employment and Wage (QCEW) data
- e. Updates of the latest Bureau of Economic Analysis income data
- f. Semi-annual updates to the *info*USA employer database

#### 3. Occupational and career information products for public use:

• *Industry and Occupational Employment Projections 2006-2016*: until this version of the projections data, we had been publishing a hard copy version. We now only have the data available in electronic format, on VELMA. Data is available on the average annual number of job openings by occupation due to growth and separation. The publication highlights high-growth industries and occupations by geographical area. The publications, as well as the information contained in them, are now available in the VELMA system.

OUTCOME			
HARDCOPY DISTRIBUTION	WEB VISITS		DOWNLOADS
219	23,906		3,687
DISTRIBUTION LISTS			
Local Workforce Investment Boards (LWIBs) So		Social Service offices	
One-Stop centers		Economic development offices	
Local VEC offices Government agencies		t agencies	
Schools	Private counseling/human resource grps.		

Імраст	
PRIMARY USERS	USES
Educators	Assisting clients/students in making career, education, and
Counselors	training choices.
Planners	<ul> <li>Determining curriculum changes and needs.</li> </ul>
Economic developers	• Determining skills gaps, needs, and changes in employment
Government agencies	availability and present and future demands.

• The 2006 version of the *Occupational Employment Wage Data* for the state, eight Metropolitan Statistical Areas (MSAs), and 16 WIAs is available on our website.

The wage information has also been made available on CD-ROM. Wage information was produced by using the Economic Data Survey program developed by North Carolina.

OUTCOME		
WEB VISITS	DOWNLOADS	
5,004	1,294	
DISTRIBU	TION LISTS	
LWIBs	Social Service offices	
One-Stop centers Economic development offices		
Local VEC offices	Government agencies	
Employers	Private counseling/human resource groups	
Schools		

Імраст	
PRIMARY USERS	USES
Educators	<ul> <li>Assisting clients/students in making career, education,</li> </ul>
Counselors	and training choices.
One-Stop centers	<ul> <li>Determining curriculum changes and needs.</li> </ul>
Planners	
Economic developers	
Government agencies	

• The 2006 version of the *Workforce Development Blueprint—Defining Virginia Workforce Needs 2012* is an essential first step in the process of determining Virginia's workforce needs and subsequent workforce development strategies. It analyzes job creation projections, skill needs, and potential gaps in light of projected economic development trends and identifies industry and occupational targets for workforce development, all towards the goal of defining Virginia workforce needs.

OUTCOME			
HARDCOPY DISTRIBUTION	WEB VISITS	DOWNLOADS	
350	0	0	
DISTRIBUTION LISTS			
LWIBs Virginia Workforce Council members			

Імраст	
PRIMARY USERS	USES
LWIBs	Defining workforce needs
Virginia Workforce Council	Planning
members	Developing workforce strategies
	Aiding in developing regional workforce analysis

• The *Community Profiles* have been updated for all Virginia localities (the state, 12 MSAs, 16 WIAs, 134 counties and cities with the latest addition of Congressional District profiles). The *Profiles* contain economic and demographic data in text and graphic formats. We have now converted all of the profiles to electronic format, which allows us to update the information (twice a month) more often and is easier to work with.

OUTCOME		
HARDCOPY DISTRIBUTION	WEB VISITS	DOWNLOADS
175	453	68
	DISTRIBUTION LISTS	
Upon request		

Імраст	
PRIMARY USERS	USES
Planners, WIBs	<ul> <li>Developing economic plans</li> </ul>
Economic developers	<ul> <li>Creating the WIB demand plans</li> </ul>
Government agencies	Developing economic promotion tools for localities
Employers	

• The following three **posters**, developed several years ago and periodically updated, are still in demand:

*Entrepreneurial Skills*—listing the skills needed for success in the workplace. *Entrepreneurship*: Starting Your Own Business—listing traits generally associated with entrepreneurs.

Make Your Interview a Success—contains tips for making interviewing successful.

OUTCOME		
HARDCOPY DISTRIBUTION	WEB VISITS	DOWNLOADS
Entrepreneurial Skills—521	0	0
Entrepreneurship—306		
Make Your Interview a Success—445		
DISTRIBUTION LISTS		
LWIBs	Military units	
One-Stop centers Social Service centers		rs
Local VEC offices Rehabilitative Service centers		ce centers
Schools		

Імраст	
PRIMARY USERS	USES
Educators	<ul> <li>Attracting the attention of students and jobseekers</li> </ul>
Counselors	<ul> <li>Giving messages to clients and students about career</li> </ul>
LWIBs	decision-making and/or job seeking
One-Stop centers	
VEC field offices	
Social Services	
Rehabilitative Services	
Military	

• **Bookmark:** *High School Graduate vs. High School Dropout.* A handy reminder for students and clients about the benefits of staying in school or going back to school, this bookmark compares employment and earnings outlooks for a high school graduate versus a high school dropout. The information on the bookmark is updated annually.

OUTCOME		
HARDCOPY DISTRIBUTION	WEB VISITS	DOWNLOADS
36,991	0	0
DISTRIBUTION LISTS		
LWIBs	Military units	
One-Stop centers Social Service centers		ers
Local VEC offices Rehabilitative Service centers		
Schools		

Імраст	
PRIMARY USERS	USES
Educators	<ul> <li>Sends a message on why education is important</li> </ul>
Counselors	<ul> <li>Gives users contact information for organizations that</li> </ul>
LWIBs	can assist students and clients with job seeking and
One-Stop centers	career development
VEC field offices	
Social Services	
Rehabilitative Services	
Military	

• The **Pocket Résumé** is a multi-fold card that fits in a wallet or pocket to be used when going on job searches and interviews. One side of the résumé has tips for going on interviews, and the other side has space to put personal information.

OUTCOME		
HARDCOPY DISTRIBUTION	WEB VISITS	DOWNLOADS
50,753	0	0
DISTRIBUTION LISTS		
LWIBs	Military units	
One-Stop centers	Social Service cente	ers
Local VEC offices Rehabilitative Service centers		
Schools		

Імраст	
PRIMARY USERS	USES
Educators	<ul> <li>Allows job seekers a place to write down personal</li> </ul>
Counselors	information they will need when job seeking
LWIBs	• Gives job seekers pointers on best practices to use when
VEC field offices	going on job searches or interviews
Social Services	• Provides teachers and counselors with a classroom/client
Rehabilitative Services	tool
Military	

• The *Virginia Job Outlook* brochure is a listing of occupations projected to have the highest number of openings along with expected salaries broken down by educational levels required:

high school diploma or less; some post-secondary education or extensive employer training; and bachelor's degree or higher. The brochure is produced biennially.

OUTCOME		
HARDCOPY DISTRIBUTION	WEB VISITS	DOWNLOADS
22,455	25,149	3,263
DISTRIBUTION LISTS		
LWIBs Military units		
One-Stop centers	Social Service centers	
Local VEC offices	Rehabilitative Service centers	
Schools		

Імраст	
PRIMARY USERS	USES
Educators, Counselors	<ul> <li>Provides teachers with a classroom curriculum tool</li> </ul>
LWIBs	• Can be used in small groups or individual settings
One-Stop centers	• Assists clients and students in making career and training
VEC field offices	decisions
Social Services	
Rehabilitative Services	
Military	

• The *Top Fifty Employers* lists for each county, city, MSA, and WIA are now available in both hard copy and on our website.

OUTCOME		
HARDCOPY DISTRIBUTION	WEB VISITS	DOWNLOADS
0	18,433	12,628
DISTRIBUTION LISTS		
Upon request		

Імраст		
PRIMARY USERS	USES	
Planners	Provides data for WIB Demand and Administrative	
Economic developers	plans	
Employers	<ul> <li>Gives contacts for job developers</li> </ul>	
LWIBs	Lists contacts for jobseekers.	
One-Stop centers	<ul> <li>Provides information for economic development</li> </ul>	
VEC field offices	planning.	
Educators		
Counselors		
Government agencies		

• Prepared media releases and responded to hundreds of LMI-related inquiries. The Labor Market and Demographic Analysis (LMDA) staff continually prepare news releases to be placed on the website and e-mailed or faxed to users. Staff answers numerous calls in response to requests for labor market and census information and orders for publications. LMDA personnel respond to information requests and provide technical support to WIBs, Economic developers, planners, economists, public and private sector agencies and businesses, and private citizens.

OUTCOME		
HARDCOPY DISTRIBUTION	WEB VISITS	DOWNLOADS
15,000+	38,048	21,814
DISTRIBUTION LISTS		
Media organizations	Government agencies	
LWIBs	Employers	
VEC field offices	Educational organizations	
Individuals		

The press releases are made available to the public through e-mailings, faxes, and access to our website. Each month the unemployment rate, employment information, current employment statistics, and consumer price index are updated and released to the public as soon as the federal embargo allows us to publish them. Consumers of the information can obtain helpful, accurate, and timely information from LMDA staff. They respond to over 28,000 calls, faxes, and letters per year.

Імраст	
PRIMARY USERS	USES
Planners	- Gives WIBs and other customers the latest available data
Economic developers	and assessments of major economic indicators
Employers	<ul> <li>Allows prompt and accurate decisions, actions and</li> </ul>
LWIBs	analysis to be made
One-Stop centers	<ul> <li>Assures the consumers receive relevant information,</li> </ul>
VEC field offices	how to use it, and what drawbacks there may be
Educators	• Allows users to be able to function more efficiently and
Counselors	productively, with accurate, prompt and current data
Government agencies	

• *NAICS Desk Aid* continues to be a top-demand item. The *Desk Aid* gives a brief explanation of how the North American Industry Classification codes are interpreted and used and a listing of the codes and their titles. The *Desk Aid* was designed for distribution to all of the WIAs, the local VEC offices, and interested employers and economic developers who use the codes. An updated version is now being prepared for publication and will be available on the website.

OUTCOME		
HARDCOPY DISTRIBUTION	WEB VISITS	DOWNLOADS
9	37	28
DISTRIBUTION LISTS		
LWIBs	Social Service offices	
One-Stop centers	Economic development offices	
Local VEC offices	Government agencies	
Employers	Private counseling/human resource groups	
Schools		

Імраст	
PRIMARY USERS	USES
Planners	<ul> <li>Assists users in finding NAICS code titles and</li> </ul>

Economic developers	descriptions of various industries
Employers	
LWIBs	
One-Stop centers	
Educators, Counselors	
Government agencies	

• The *FORUM* newsletter continues to be a high-demand item. This quarterly newsletter is aimed at helping teachers, counselors, students, and jobseekers. It contains articles on current human resource information, information on new publications, meetings, classroom tools, help tips, and a product order form.

OUTCOME		
HARDCOPY DISTRIBUTION	WEB VISITS	DOWNLOADS
23,473	12,663	4,270
DISTRIBUTION LISTS		
LWIBS Military units		
One-Stop centers	op centers Social Service centers	
Local VEC offices	Rehabilitative Service centers	
Schools		

Імраст		
PRIMARY USERS	USES	
Educators	<ul> <li>Provides teachers with classroom curriculum</li> </ul>	
Counselors	• Assists clients and students in making career and training	
LWIBs	decisions	
One-Stop centers	Gives users a handy tool	
VEC field offices		
Social Services		
Rehabilitative Services		
Military		

- The *Mid-Atlantic Guide to Information on Careers (MAGIC)* publication 2008, 6<sup>th</sup> edition is available in printed and electronic version. The following areas are covered:
  - A message to parents and teachers
  - Tips for teachers
  - Emerging occupations
  - Evolving world of work
  - Planning in the new economy
  - Entrepreneurship
  - Skills/rules of the working world
  - Career planning steps
  - Occupation information—description, outlook and income, study programs, related occupations, hiring practices
  - Programs of study
  - Financial aid
  - Training after high school
  - Portfolios
  - Dealing with special needs and problems
  - Just laid off, re-entering the workforce, job leads

- Job applications
- Reading classified ads
- Résumés
- Cover letters
- Websites
- Interviewing—before, during, and after the interview
- Paychecks and budgeting

OUTCOME				
HARDCOPY DISTRIBUTION	WEB VISITS	DOWNLOADS		
58,924	7,239	5,083		
DISTRIBUTION LISTS				
LWIBs	Bs Military units			
One-Stop centers	sop centers Social Service centers			
Local VEC offices	Rehabilitative Service centers			
Schools				

Імраст			
PRIMARY USERS	USES		
Educators	<ul> <li>Provide teacher/counselors a tool to use with students</li> </ul>		
Counselors	<ul> <li>Gives users a handy learning tool</li> </ul>		
LWIBs	• Assists clients and students in making career and training		
One-Stop centers	decisions		
VEC field offices	<ul> <li>Provides current information for use on websites, in</li> </ul>		
Social Services	other publications, and in the classroom		
Rehabilitative Services	<ul> <li>Allows teachers, counselors, parents, WIBs, and other</li> </ul>		
Military	users to assist students and clients in making informed career development decisions		
	<ul> <li>Assists dislocated workers and other job seekers on how</li> </ul>		
	to prepare for and apply for jobs and/or training		

• Virginia continues to be a member of the Local Employment Dynamics (LED) partnership. We currently include LED data in several of our publications and it is also available on our website. In addition, we are involved with the Census Bureau in the development of new geocoding projects. Staff have also produced a report entitled, *The Employment Dynamics of Virginia's Fabricated Metals Industry*" using LED information. The report has been placed in VELMA's research papers section.

OUTCOME				
HARDCOPY DISTRIBUTION	WEB VISITS	DOWNLOADS		
0	8,342	495		
DISTRIBUTION LISTS				
LWIBs	IBs Military units			
One-Stop centers Social Service centers				
Local VEC offices	offices Rehabilitative Service centers			
Schools				

Імраст	
PRIMARY USERS	USES
Planners	• A quick reference tool in finding maps, commuting

Economic developers	patterns
Employers	
LWIBs	
One-Stop centers	
Government agencies	

- WIA Demand Plans include the following:
  - Executive Summary
  - Demographic Profile: population by age and race, ethnicity, population change, population projections by age, English language skills, commuting patterns
  - Economic Profile: unemployment, employment by establishment size, employers by size of establishment, employment by industry, new hires, turnover, average weekly wage, age of workers, total employment by industry, employment by occupation, declining occupations, characteristics of the unemployed
  - Education Profile: education level, occupation-driven training, work skills projection, graduate data, training providers

OUTCOME			
HARDCOPY DISTRIBUTION	WEB VISITS	DOWNLOADS	
0	426 72		
DISTRIBUTION LISTS			
LWIBs Military units			
Dne-Stop centers Social Service centers			
Local VEC offices	Rehabilitative Service centers		

Імраст			
PRIMARY USERS	USES		
LWIBs	Helps WIBs meet mandatory reporting requirements		
One-Stop centers	Assists WIBs when working with employers and other		
VEC field offices	partners		
Social Services	• Provides a planning tool for WIBs, employers, economic		
Rehabilitative Services	developers, and other WIB partners		
Military			
Employers			

### 4. Electronic state workforce information systems—maintenance and enhancements

**Virginia Workforce Connection:** The VEC continuously strives to provide more labor market information to its customers. In PY 2007 we migrated our old LMI system (Virginia's Electronic Labor Market Access – VELMA) to the new Virginia Workforce Connection (version 8.0), which is publicly available online at http://www.VaWorkConnect.com. Updates that occurred during the past program year include:

• *Download Center*. The Download Center is set up to automatically update itself whenever new data is added to our WID database. We have made practically all of our

data available through the Download Center, which accounts for more than 100 gigabytes of raw data files.

- 2007 NAICS Conversion. Our entire Quarterly Census of Employment and Wages (QCEW) dataset was converted to the new 2007 NAICS version. To ensure that our customers could continue doing a time-series analysis of our QCEW data, we converted all of our historical data back to 1990.
- *LMI Home Page*. We gave our new LMI home page a complete makeover when we migrated to the Virginia Workforce Connection. The new home page has simplified our LMI offerings and has given our customers a more user-friendly interface to work with.

The LMI website had over 2,112,000 hits during the past program year. The number of visitors increased by 25%+ from the previous year. We have had more than 158,625 visits on our LMI website from July 2007 to June 2008.

In November 2007, the VEC consolidated our two labor exchange systems (Virginia's Automated Labor Exchange – ALEX and Virginia's Electronic Labor Market Access – VELMA) into one integrated system called the Virginia Workforce Connection. The system spiders every major job board in Virginia, as well as some major national boards, such as Yahoo!, Hot Jobs, and CareerBuilder. The Virginia Workforce Connection provides job seekers and employers with a wealth of workforce information. It gives employers the ability to post jobs directly to the system. The Virginia Workforce Connection is available on the VEC website, in all of the VEC field offices, and in the One-Stop centers.

During the last six months of PY2007, the Virginia Workforce Connection averaged over 450,000 hits per month, and it currently has over 100,000 jobs listed.

### 5. Electronic state workforce information systems—maintenance and enhancements

**Virginia's Electronic Labor Market Access (VELMA):** The VEC continuously strives to provide more labor market information to its customers. In PY 2007 we were using version (7.0) of our VELMA system (Virginia's Electronic Labor Market Access), which is publicly available online at <u>http://velma.virtuallmi.com</u>. A new version was launched in late fall of 2007. Updates that occurred during the past program year include:

- *Putting the Community Profiles on the site*. The profiles are set up so that whenever new data becomes available the profiles are automatically updated. We have profiles for Virginia, the MSAs, WIAs, all 134 individual counties and cities; and 11 Congressional Districts.
- *Upgraded QCEW tables*. All of the QCEW tables were updated with ownership codes down to the six digit NAICS level.
- *Top Fifty Employers*. Produced top fifty employers listings going back to the first quarter of 1990.
- *Population Projections*. Updated the population projections to the new versions of the 2010, 2020, and 2030 data.

The LMI website had over 780,000 visits during the past program year. The number of visitors increased by 17%+ from the previous year. We have had more than 126,900 visits on our VELMA website from July 2007 to June 2008.

**Virginia's Annual Economic Analysis Report**: Virginia's annual economic analysis report is entitled "*Economic Assumptions*". This report presents a detailed economic analysis of both the Commonwealth of Virginia and of each of its ten Metropolitan Statistical Areas (MSA). As a prelude, the U.S. economy is detailed as well. Each major industrial sector is analyzed at both the state and MSA level. The publication concludes with state and regional economic forecasts for calendar year 2009 and 2010. *Economic Assumptions* can be found on the VEC's labor market information website.

In addition, the VEC does two other economic analysis reports—*Economic Indicators* (quarterly) and *Community Profiles*. Each analyzes state and MSA trends, and both can be found on our website.

### 6. State workforce information training activities

The VEC has continued to inform groups and individuals of the types and uses of labor market and demographic information available from the VEC and especially the LMDA staff. The end results are better service to end users and clients, greater efficiency of work, and stronger economic health of all sectors of the Virginia economy.

- Virginia was the administrative agency for the LMI Training Institute. The Institute Administrative Director and one staff person took part in all of the Executive Board meetings. Staff arranged for all of the Institute workshops, including material development, promotion, registration, logistics needs, contracts, and instructors. The Director was also an instructor and conducted a Basic LMI Analyst and several VELMA training sessions. Attending training sessions and LMI-related conferences provided important opportunities to interact with other LMI professionals from around the nation. This was the last year that the VEC was able to act as the administrator for the LMI Training Institute due to the loss of funding and staff.
- In addition to the classes and materials, staff were also responsible for planning and putting on the annual LMI Forum for the Institute. These conferences are held in various parts of the United States. The PY2007 Forum was in Sacramento. Four members of the staff and the Administrative Director for the Institute were responsible for the entire production of the Forum.
- LMDA staff put on and participated in more than 67 workshops related to labor market information, VEC products and services, Census demographics, and specialized topics (e.g., VELMA, LED, Six Steps to Career Decision Making). Training was done at several of the WIBs and One-Stop centers—e.g., WIA X staff, Northern Neck One-Stop, CAPER, local Employer Advisory Committees, and local VEC offices and WIA partners.

ORGANIZATION	NO. SESSIONS	NO. ATTENDEES
VELMA overview and hands-on training	11	375
Labor market information availability training-WIBs	15	550
Labor market information availability training-schools, etc.	50	1,450
Youth Council WIB X-Youth Characteristics/Statistics	1	20
Career development	58	515
Job fairs	32	5,000+

FORUM presentations	3	72
PDC meetings	3	80