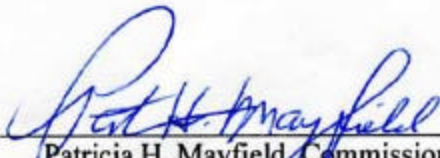


State of Connecticut


WORKFORCE INFORMATION ANNUAL REPORT – PY2006



Patricia H. Mayfield, Commissioner
Connecticut Department of Labor

8-3-07

Date



Wallace Barnes, Chair
Connecticut Employment & Training Commission

8-1-2007

Date

State of Connecticut

WORKFORCE INFORMATION ANNUAL REPORT – PY2006

This report identifies the information products and services that the Connecticut Department of Labor's Office of Research developed and provided during program year 2006 to support the State's workforce investment system.

A. Accomplishments:

1. **Workforce Information (ALMIS) Database:** *Continue to populate the Workforce Information (formerly ALMIS) Database with state and local data.*

- Update core data tables and licensing files
 - Updated version 2.3 core data tables
 - License.dbf and licauth.dbf files were updated and submitted through the National Crosswalk Service Center (NCSC) for inclusion on America's Career InfoNet
- Participate in Analyst (ALMIS) Resource Center's Database Structure Committee
 - Contributed to the development and improvement of the database as a member of the Analyst (formerly ALMIS) Resource Center workgroup

2. **Employment Projections:** *Produce and disseminate industry and occupational employment projections.*

Produce and disseminate:

- Statewide long-term industry and occupation employment projections
 - Completed state industry and occupation employment projections to 2014 (during FY2006)
- Long-term industry and occupation employment projections for the State's five Workforce Investment Areas
 - Completed industry and occupation employment projections to 2014 for the five local workforce investment regions
- Statewide short-term industry and occupational employment projections
 - Completed state industry and occupation employment projections to 2008

Employment projections were disseminated through the *Labor Market Information* website, incorporated into the Workforce Information Database, and submitted according to procedures established by the Projections Workgroup and Projections Managing Partnership.

The employment projections for the WIA regions are being incorporated into the 2007 *Information for Workforce Investment Planning (IWIP)* publication for the State's Workforce Investment Board planners.

3. Economic Analysis Report: *Publish an annual economic analysis report for the Governor and the SWIB.*

The following were produced:

- *Connecticut Economic Outlook for 2007* – examined the State's economy in the year just completed and the year ahead. This analysis was included in the *Connecticut Economic Digest*.
- *Current Conditions and Outlook for the Connecticut Economy* – provided an analysis of critical economic indicators in the U.S. economy and their affect on Connecticut's job growth over the forecast horizon. This assessment included a review by a panel of economists. The completed analysis served as the basis for the short-term forecast of Connecticut industry employment
- *Benchmarking Growth in Demand-Driven Labor Markets* – offered an assessment of Connecticut's economy and its potential for growth, given existing market forces, and provided recommendations regarding improvements in education, transportation, availability of affordable housing, and investments in industries that have a strategic advantage in the world economy.

4. Internet Information Delivery: *Post products, information, and reports on the Internet.*

Internet Systems:

- *Connecticut Job & Career ConneCTion:*
 - Incorporated NAICS, O*Net-SOC
 - Added military skills translator
 - Updated self-assessment tools, wages, projections, licensing information
 - Expanded career videos, business listings, job seeker resources
 - Performed ongoing site maintenance
- *Connecticut Education & Training ConneCTion (ETC):*
 - Refreshed training program and provider information
 - Performed ongoing site maintenance
- *Labor Market Information Web site:*
 - Initiated redesign using more database-driven capabilities
 - Added new features:
 - o Current Numbers and Trends
 - o Economic Indicators Scorecard

- o Regional Economic Information
- Posted reports and other products (selected list; many not shown)
 - o Connecticut Economic Digest
 - o Connecticut Career Paths
 - o Connecticut Occupational Employment and Wages
 - o Connecticut Forecast 2014
 - o Soaring to New Heights...Connecticut's Job Outlook 2004 to 2014
 - o Your Job Search Guide
 - o Writing Your Résumé for Success
 - o Job Journey Posters
 - o Employee Benefits in Connecticut, 2006
 - o Connecticut's Investment Employment Rising
 - o Benchmarking Growth in Demand Driven Labor Markets
 - o Higher Education: Building Connecticut's Workforce
 - o Connecticut's Labor Market Dynamics: Job Creation, Destruction, and Reallocation
- Performed ongoing site maintenance
- WIA Approved Training Program (ETPL) Management System
 - Updated program and provider information
 - Redesigned content management system to improve edit capability, minimize duplicate training programs
 - Performed ongoing site maintenance

5. Support Workforce Investment Boards: *Ensure that workforce information and support required by state and local workforce investment boards are provided.*

Prepared, provided and/or assisted in:

- Consultation with and response to inquiries from regional Workforce Investment Board planners
- *Information for Workforce Investment Planning* publication
 - New and expanded data items:
 - o Persons with barriers to employment
 - o Statewide occupational outlook to 2014
 - o Regional occupational forecast to 2012
 - o Historical data and trends
- Regional economic and workforce data pages through the *Labor Market Information* Web site
- Business relocation and downsizing assistance (through DOL Rapid Response, DECD and local economic development efforts)
- Governor's Commission on the Diversification of Southeastern Connecticut

- Workforce Innovation in Regional Economic Development (WIRED), Community-Based Job Training and High Growth Job Training grants
- CETC committees and workgroups
 - Incumbent Worker Training Committee
 - Career Ladder Advisory Committee
 - Allied Health Workforce Policy Board
 - Allied Health Faculty Plan Advisory Group
 - Performance Committee

6. Special Studies and Economic Analyses: *Conduct special state, local, or sub-state regional studies and analyses to support state and local workforce development initiatives*

Conducted or participated in the conduct of:

- Connecticut...A Net Exporter of Labor Services – Implications for Income Growth
- Connecticut's Investment Employment Rising
- Connecticut's Labor Market Dynamics: Job Creation, Destruction, and Reallocation
- Connecticut's Occupations in Demand – A Resource Guide for Veterans
- Employee Benefits in Connecticut, 2006
- The Global Arena: Connecticut's Challenge in the 21st Century
- Higher Education...Building Connecticut's Workforce
- Identifying and Accounting for Mergers and Acquisitions in Measuring Employment
- Benchmarking Connecticut 2006: Determinants of Economic Growth
- Benchmarking Growth in Demand-Driven Labor Markets
- Bureau of Rehabilitation Services Medicaid Infrastructure Grant activities
- Workforce Innovation for Regional Economic Development grant activities

B. Customer Consultations:

The Office of Research views customer consultation and satisfaction assessment as an ongoing process focused towards the continuous improvement of its products and services. We use a variety of methods to measure the value of our products and services such as website usage statistics, customer surveys, indicators of product demand (printed and downloaded copies), and direct contacts with information users on a daily basis through committee and ad hoc meetings; training sessions, presentations and other events; and telephone and email. Our websites offer means to *Contact Us* to report site problems or request assistance and to provide comments and suggestions through *Feedback* links. Training and other sponsored events are accompanied by exit surveys or evaluations. The comments and requests received are used to identify topics for future publications, to identify potential enhancements to existing products, and in some instances, to develop new print and electronic products.

Websites:

Visitor Sessions

Product	PY06	PY05	Change	% Change
<i>Labor Market Information website</i>	646,040	530,980	115,060	21.7%
<i>CT Job & Career ConneCTion</i>	249,738	216,225	33,513	15.5%
<i>CT Education & Training ConneCTion</i>	130,782	121,588	9,194	7.8%
TOTAL	1,026,560	868,793	157,767	18.2%

Unique Visitors

Product	PY06	PY05	Change	% Change
<i>Labor Market Information website</i>	93,332	95,122	(1,790)	(1.9%)
<i>CT Job & Career ConneCTion</i>	61,218	44,211	17,007	38.5%
<i>CT Education & Training ConneCTion</i>	27,530	20,070	7,460	37.2%
TOTAL	182,080	159,403	22,677	14.2%

Publications:

Product	PY06	PY05	Change	% Change
Print (# distributed)	181,930	115,322	66,608	57.8%
Electronic (# downloaded)	533,567	506,423	27,144	5.4%
TOTAL	715,497	621,745	93,752	15.1%

Outreach:

Service	Events	Persons
LMI Requests (by telephone, email, etc.)	891	891
LMI Training	19	610
LMI Presentations	19	2,950
TOTAL	929	4,451

Note: Not identified here are the many meetings, conferences, job fairs and other events sponsored and attended during the year from which direct and indirect feedback is received and new ideas generated.