



Department of
Veterans Affairs

FY 2008

Highlights
for the Citizen

*VA – A beacon of hope
for America's heroes and their families*

Purpose of the Highlights: *What it Contains*



Based on the full Performance and Accountability Report (PAR), the *Highlights for the Citizen* communicates VA's most important performance results, financial statements, and other information in an easy-to-read format.

The PAR, together with its *Highlights for the Citizen* companion, contains performance targets and results achieved during FY 2008. It is VA's report card and communicates to the American people how well VA has done, the tangible public benefits we have produced, the impact VA has had in improving veterans' quality of life, and the forward-looking strategies we are employing to achieve and maintain excellence.

VA's Mission: *What We are Here to Do*



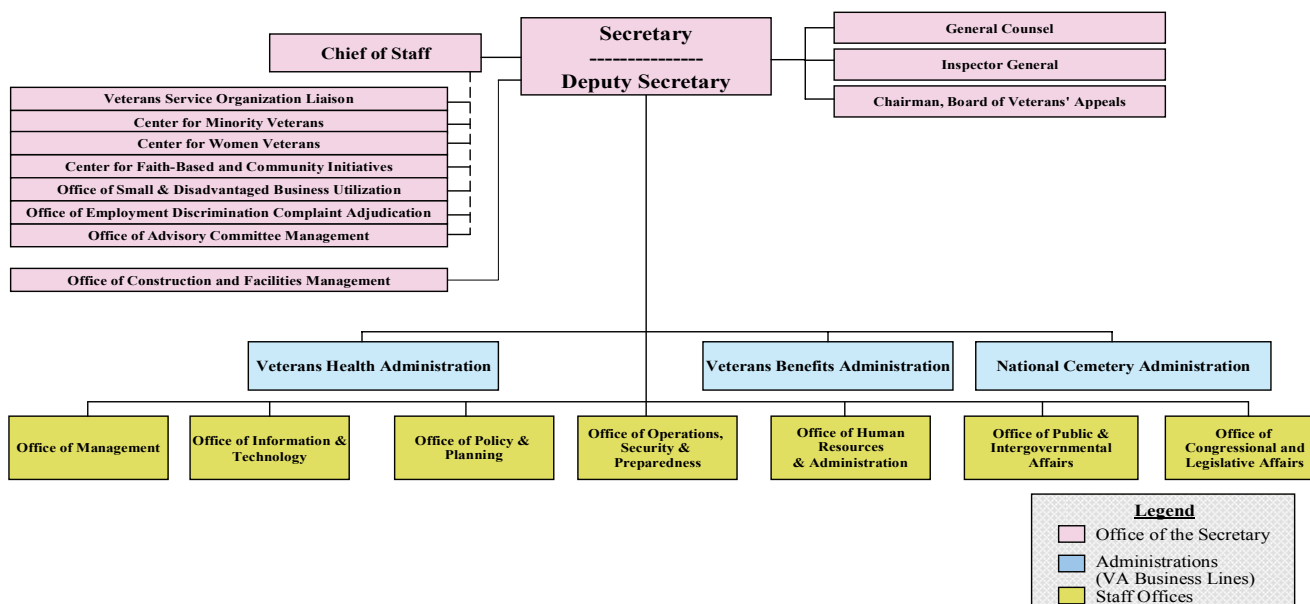
To fulfill President Lincoln's promise – "To care for him who shall have borne the battle, and for his widow, and his orphan" – by serving and honoring the men and women who are America's veterans.

President Lincoln's immortal words – delivered in his Second Inaugural Address more than 140 years ago – describe better than any others the mission of the Department of Veterans Affairs. We care for veterans and their families – men and women who have responded when their Nation needed help. Our mission is clear-cut, direct, and historically significant. It is a mission that every employee is proud to fulfill.

Our Organization: *How We are Structured*



VA is structured around the Office of the Secretary that develops policy and oversees special programs for veterans, three Administrations that operate VA's primary programs, and staff offices that support all organizations.





Department of Veterans Affairs
Office of Management

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