

**National Network of Libraries of Medicine  
Southeastern/Atlantic Region**

**Region 2**

**Quarterly Report**

**February 1, 2007 – April 30, 2007**

**University of Maryland  
Health Sciences and Human Services Library**

**Date submitted: July 20, 2007**

## **Executive summary**

Amanda Bayer (Meloy) accepted the position as Community Outreach Coordinator. Mandy will join the staff on July 9, 2007. Recently, Mandy was the outreach librarian with the Foothills Area Health Education Center, Gainesville, GA.

Beth continued on intermittent Family and Medical Leave during the quarter. She returned to full time employment on April 20, 2007.

We introduced a new service on February 28, 2007. Terri Ottosen, consumer health coordinator, was available via Instant Messenger for the new chat service, SeaCHat. Terri will schedule at least one day each month to chat with Network members. She welcomes chats at anytime she is in the office and available.

On February 1-2, 2007 Janice attended the National Emergency Preparedness Collaboration meeting, Los Angeles, CA. Following this meeting, on February 28, 2007, the Region 2 Disaster Planning Task Force met in Ocean Springs, MS. The agenda for the meeting included a review of regional and national activities by Janice Kelly, reports on the assessment of disaster plans and activities in each state, a roll out scenario by Dan Wilson, a brief review of "Changes to Gulf Coast Libraries since August 29, 2005" by Elizabeth Doolittle of the University of Southern Mississippi and a tour of the Gulf Coast area including several libraries damaged by Katrina. The report of this meeting and pictures from the area are available on the task force wiki at <http://sea-dp-tf.pbwiki.com/>.

A tornado destroyed Sumter Regional Hospital, Americus, GA on March 1, 2007. Through the GalN network, we have been receiving regular updates from their librarian, Network member Claudia LeSueur. At this time the hospital and Claudia are still assessing their needs. We recommended to Claudia that she consider applying for an express award to assist in recovery.

The first meeting of the RAC Oversight committee was held in Baltimore on Monday, April 9, 2007. The agenda included a discussion of program committee activities, disaster planning and future plans. The minutes of the meeting are available at: <http://nmlm.gov/sea/about/rac/oversight/apr07/minutes.html>

Advocacy activities this quarter included site visits and webconferences. SE/A staff members visited several Network member libraries in Georgia, Florida, Mississippi, and Virginia. Webconferences targeting Network members and hospital librarians included magnet status, DOCLINE reports, and LinkOut.

The year 02 budget was approved with a 3% cut from year 01 funding. In response we have been providing more distance learning opportunities such as the webconferences mentioned above.

On February 12, Beth was notified by the Medical Library Association that she won the 2007 MLA President's Award for sustained work in health information literacy. She will receive her award at the MLA meeting in Philadelphia in May.

## Network infrastructure

**TABLE 1. Quarterly infrastructure data**

	<b>Current quarter</b>	<b>Previous quarter*</b>
Network members – full	593	591
Network members – affiliate	546	549
Libraries providing services to unaffiliated health professionals	270 (46%)	269 (46%)
Libraries providing services to public users	294 (50%)	296 (51%)
Average fill rate for resource libraries	82%	81%

On March 2, 2007, due to the damage caused by a tornado ripping through Americus, GA the previous day, Beth deactivated the Sumter Regional Hospital, Thompson Medical Library ILL. She remained in touch with Network member Claudia LeSueur through GalN members.

Beth encouraged two dozen Veterans Medical Center libraries in the region to use the Valnet group in their routing tables.

Beth dealt with several calls from the Gorgas Library at Walter Reed. They are facing staff and collections cuts. Beth alerted the DOCLINE team to their change in circumstances.

In April, Beth and Janice responded to questions from the Network Office concerning the duties of the DOCLINE coordinator. Beth coordinates and oversees DOCLINE activities in the region as well as other activities assigned to her position of network access coordinator.

### **Regional Advisory Committee (RAC) activities**

April 9, 2007 The SE/A held a meeting of the RAC Oversight Committee in Baltimore. Year 02 programs, committee and task force reports and emergency preparedness were discussed. See attached for agenda, meeting packet and minutes and <http://nmlm.gov/sea/about/rac/oversight/apr07/minutes.html>

### **Needs assessment and evaluation activities/data**

February 26, 2007 Dale attended a conference call with Susan Barnes to discuss the teaching of the evaluation class.

## Outreach

**TABLE 2. All newly funded awards and projects**

Start/end dates	Title of award/project	PI institution	PI last name	Funding amount	Project type
2/19/07-10/31/07	<i>Expert Searching</i>	Mid-Atlantic Chapter/MLA	Petersen	\$500	Training Award for the 2007 MAC meeting, Baltimore, MD
3/6/07-5/30/07	<i>To the moon and back...Introducing children and teens to healthy information on the Web</i>	Johns Hopkins Bayview Medical Center	Gorman	\$410	Training Award for the 2007 Maryland Library Association Meeting, Ocean City, MD
7/1/07-1/31/09	<i>Tennessee Go Local</i>	Vanderbilt University	Lee	\$25,000	Outreach Project
2/12/07-1/31/08	<i>Evidence-based Public Health Informatics Training for Public Health Practitioners in Central and Southwest Virginia</i>	University of Virginia	Near and Duesing	\$7,198	Outreach Project

### **Update of ongoing major projects (funded at ≥ \$15,000)**

#### **Western Maryland AHEC – West Virginia Information Outreach II**

February – April 2007. During this quarter, project activities centered on developing and planning a training session for the West Virginia Library Association's Spring Fling, which took place April 12-13 in Flatwoods, WV. The session was an overwhelming success, with standing room only for many attendees, and culminated in an invitation for the trainer to present at the group's 2008 Annual Conference.

#### **University of Maryland, Baltimore – Health Information Outreach to Underserved Populations in Baltimore, MD**

January – April, 2007 Major accomplishments included training the SWCOS trainers, setting up a wiki for the project, creating or locating training materials and getting the materials onto the Maryland Health →Go Local site. Also, they began working with community organizations March 12, 2007 and trained a total of 77 individuals through April 30, 2007.

#### **Baptist Hospital - Health Touch: Information at Your Fingertips**

February - April, 2007. Project is postponed due to PI's family leave. Extension will be requested upon return. Progress letter received. New due dates for reports sent to subcontractor.

**University of Virginia - Evidence-based Public Health Informatics Training for Public Health Practitioners in Central and Southwestern Virginia**

February – April 2007 – During this quarter, the principle investigators recruited 36 public health professionals from the Alleghany & New River health districts to participate in the informatics training sessions. They held multiple meetings via telephone with Jonathan Eldredge, the principal investigator of the original study. They updated the training manual and set dates for the training.

**Anson Community Hospital - Linking Community Care and Health Education**

January – April 2007 - There was a lot of activity for this project. They conducted a major marketing campaign by telephoning, visiting, and writing churches in the community. They publicized the project with an article in the local newspaper. They investigated high speed Internet access and conducted weekly site visits and training sessions at local churches.

**TABLE 3. Presentations and training provided by RML staff**

Date	Last name of staff responsible	Title of presentation/training	Location (city, state)	Number of participants	In-person or distance education
4/18/07	Kelly	<i>NLM and NN/LM Update</i>	Macon, GA	20	In-person
3/22/07	Ottosen	<i>Beyond an Apple a Day: Providing Consumer Health Information in a Public Library</i>	Norfolk, VA	29	In-person
4/12/07	Ottosen	<i>Will Duct Tape Cure My Warts?: Examining Complementary and Alternative Medicine</i>	Norfolk, VA	27	In-person
4/18/07	Ottosen	<i>ABCs of DNA: Unraveling the Mystery of Genetics Information for Consumers</i>	Frederick, MD	14	In-person
4/26/07	Ottosen	<i>Prescription for Success: Consumer Health Information on the Internet</i>	Norfolk, VA	25	In-person
3/7/07	Prince	<i>Getting Started with LinkOut</i>	Atlanta, GA	20	In-person
3/9/07	Prince	<i>NN/LM Update</i>	Young Harris, GA	20	In-person
3/10/07	Prince	<i>Measuring Your Impact</i>	Young Harris, GA	15	In-person
4/4/07	Prince	<i>Getting Started with LinkOut</i>	Baltimore, MD	86	Distance
4/12/07	Prince	<i>Web 2.0</i>	Orlando, FL	85	In-person
4/12/2007	Prince	<i>An Apple a Day</i>	Orlando, FL	35	In-person
4/16/07	Prince	<i>PubMed</i>	Atlanta, GA	10	In-person
4/16/07	Prince	<i>Toxicology</i>	Atlanta, GA	7	In-person

4/20/07	Prince	<i>Geeks Bearing Gifts</i>	Columbus, OH	32	In-person
4/27/07	Prince	<i>Getting Started with LinkOut</i>	Baltimore, MD	15	Distance
4/30/07	Prince	<i>Measuring Your Impact</i>	Baltimore, MD	9	In-person
2/14/07 – 3/2/07	Snow-Croft	<i>Online ¿No Comprende?: Spanish Health Information Resources for the English Speaking Librarian</i>	Baltimore, MD	11	Distance
3/14/07	Snow-Croft	<i>Patient Safety Resource Seminar: Librarians on the Front Lines</i>	Blacksburg, VA	8	In-person
3/26/07	Snow-Croft	<i>Grant Proposal Writing</i>	Washington, DC	15	In-person
4/10/07	Snow-Croft	<i>Patient Safety Resources</i>		10	Distance
4/30/07	Snow-Croft	<i>Patient Safety Resource Seminar</i>	Birmingham, AL	9	In-person
3/09/07	Wescott	<i>Easy to Read Health &amp; Wellness Material for Consumers</i>	Richmond, VA	11	In person
3/22/07	Wescott	<i>Writing the Research Informed Consent Readably</i>	Memphis, TN	54	In-person
3/14/07	Yancey	<i>Magnet Status: An Overview</i>	Baltimore, MD	28	Distance education
3/29/07	Yancey	<i>African American Community Health</i>	Johnson City, TN	17	In-person
4/10/07	Yancey and Wescott	<i>Region-wide Web conference: DOCLINE Reports</i>	Baltimore, MD	28	Distance education
4/10/07	Yancey and Wescott	<i>Region-wide Web conference: DOCLINE Reports</i>	Baltimore, MD	14	Distance education
4/12/07	Yancey	<i>African American Community Health Information</i>	Baltimore, MD	5	In-person
4/16/07	Yancey	<i>Nursing on the Net</i>	Clarksburg, WV	7	In-person
4/20/07	Yancey	<i>Public Health on the Web</i>	Fort Lauderdale, FL	9	In-person

**TABLE 4. Exhibits.**

Dates	Organization name	Meeting name	Location (city, state)
<b>RML NATIONAL EXHIBITS</b>			
2/17-20/07	Society for Critical Care Medicine	Annual Congress	Orlando, FL
3/02-03/07	American College of Legal Medicine	Annual Meeting	Orlando, FL
<b>RML REGIONAL/STATE/LOCAL EXHIBITS</b>			
4/12/07	DC Library Association	Joint Spring Workshop	Washington, DC

4/25-26/07	Mississippi School Nurses Convention	Annual Convention	Jackson, MS
<b>SUBCONTRACTED REGIONAL/STATE/LOCAL EXHIBITS</b>			
2/16-17/07	Georgia Veterans of Foreign Wars	Annual Meeting	Macon, GA
3/10-11/07	Low County Pow Wow	Pow Wow	Hardeeville, SC
4/16-17/07	Alabama Library Association	Annual Convention	Mobile, AL

**Actionable feedback received from exhibit visitors**

No actionable feedback was noted.

**MedlinePlus Go Local**

Vanderbilt University was approved for funding for a Tennessee Go Local project. The period of performance for this project is July 1, 2007 – January 31, 2009.

Reports were received from the Alabama, Georgia, Maryland, North Carolina, and South Carolina projects.

**Other staff activities**

**TABLE 5. Publications and resources developed by RML staff**

Date completed/published	Last name of staff responsible	Title	Medium (e.g., journal article, newsletter article, brochure, online tutorial)	Submitted to Clearinghouse (“yes” or “out of scope”)
03/01/07	Ottosen	<i>ABCs of DNA class renewal application to MLA</i>	Class CE	Yes
04/10/07	Wescott	<i>DOCLINE 101: Management Reports</i>	Online tutorial	No

**Staff activities:**

February 1-2, 2007 Janice attended the National Emergency Preparedness Collaboration meeting, Los Angeles, CA. She was group facilitator for Objective 2.

February 6, 2007 Sheila attended a web-conference for NN/LM coordinators planning to teach the *Patient Safety Resource Seminar*.

February 12, 2007 Staff attended the NN/LM teleconference on BabelMesh and Txt2MEDLINE.

February 12, 2007 Sheila attended the NN/LM Distance Learning teleconference.

February 13, 2007 Terri attended the consumer health teleconference.

February 14, 2007 Terri attended the Go Local teleconference.

February 15, 2007 Terri connected Arpita Bose of Region 1 to the HUD Neighborhood Network office in Pittsburgh for possible training in that region. Terri sent Arpita the Powerpoint presentations created for the HUD training.

February 15-16, 2007 Janice made site visits to Florida Hospital and Orlando Regional Medical Center, Orlando, FL.

February 16, 2007 Terri met with Michelle Eberle of Region 8 via telephone to discuss putting *Beyond an Apple a Day* into Moodle and make it available as an online class.

February 20, 2007 Beth attended and was notetaker for the DOCLINE teleconference.

February 27, 2007 Janice visited with the staff of the VA Medical Center Library, Biloxi, MS in support of their library improvement and library technology improvement awards.

February 28, 2007 Janice visited the University of Southern Mississippi Gulf Coast Research Laboratory in Ocean Springs, MS, recipient of a Katrina Relief Award and host of the SE/A Disaster Planning Task Force. As part of the tour provided by host Joyce Shaw, the task force visited other libraries damaged by Hurricane Katrina including Katrina Relief Award recipients Southern Mississippi Gulf Coast Campus and William Carey College.

February 28, 2007 Janice attended the meeting of the SE/A Disaster Planning Task Force in Ocean Springs, MS. Nine task force members attended in person and one via teleconference. Janice provided an overview of activities in regard to disaster planning and recovery at the SE/A and Network levels. The task force members provided an assessment of disaster plans in their state and the chair, Dan Wilson, with Susan Yowell presented potential scenarios for a regional plan. The task force will continue working to complete its charge. See task force wiki <http://sea-dp-tf.pbwiki.com/> for report of the meeting.

February 28, 2007 Terri started a new chat service option for network members to communicate and was available via Instant Messenger on the first official scheduled chat day with the consumer health coordinator. She has had two enthusiastic "chatters" and plans to be regularly available via this communication method.

In February, Toni spoke to Pat Brucker, head librarian at Augusta Technical College. Augusta Technical College is a state-sponsored two-year technical college in Georgia with several allied health programs. They are not Network members but Ms. Brucker was interested in training and promotional materials. Toni sent her promotional and membership materials and arranged for Peter Shipman from the Medical College of Georgia to teach PubMed to the library staff.

March 1, 2007 Janice visited Ada Seltzer and Virginia Segrest of the University of Mississippi Rowland Medical Library to discuss future outreach funding opportunities.

March 1, 2007 Terri held the first SeaCHat with network member. One member signed on and was enthusiastic about this new way to communicate with the RML staff. Another member chatted on March 9 and was equally enthusiastic.

March 2, 2007 Janice visited the VA Medical Center, Jackson, MS. She met with Priscilla Stephenson the chief librarian to learn more about their services.

March 6, 2007 Staff attended the NN/LM teleconference on the NLM Discovery initiative.

March 8 and March 29, 2007 Janice attended the teleconference of the Core Group for the NN/LM collaborative project.

March 13, 2007 Terri attended the consumer health coordinators teleconference.

March 20, 2007 Toni and Sheila attended the NN/LM outreach/education coordinators teleconference.

March 21, 2007 Terri visited the new library and nursing school location of Riverside Regional Medical Center, Newport News, VA. Terri discussed training opportunities and funding with NN/LM.

March 27, 2007 Janice visited the Eastern Virginia Medical School Library to meet with the staff, tour the library, learn about their many and varied outreach activities and discuss future outreach funding opportunities.

March 29, 2007 Toni met with the staff of James H. Quillen College of Medicine Library to discuss funding opportunities.

March 30, 2007 Dale attended a SOLINET training session for public library administrators. He discussed NN/LM services with many of the directors and with the head of education services of the Eastern Shore Regional Library.

April 3, 2007 Terri connected Charima Young of HUD with Gail Kouame of Region 6 for HUD presentations in the Seattle area and Angela Ruffin for possible national partnership.

April 4, 2007 Dale participated in Job Shadow day with the Library. He discussed technology and being a librarian for the RML with Baltimore high school students.

April 5, 2007 Janice consulted with NLM associate fellow Robin Featherstone about a project to identify resource needs and roles for librarians during and after disasters.

Janice provided names of SE/A librarians who experienced disasters as possible contacts.

April 16, 2007 Toni met with Thelma Hutchins, director of library services at Fairmont University, a large state-sponsored university in West Virginia to discuss membership, training, and NLM products. Fairmont has nursing, emergency medical technician, and veterinary technician programs.

April 19, 2007 Janice visited the Morehouse School of Medicine Library to meet with director Cynthia Henderson. Janice also toured the library and met with staff to discuss possible outreach projects.

April 30, 2007 Janice and Angela Ruffin from NLM reviewed applications for projects to be funded in Year 02.