

New England Regional Medical Library

Region 8

Quarterly Report 3

November 1, 2007- January 31, 2008

University of Massachusetts Medical School -- Lamar Soutter Library

Date submitted: [date]

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Executive summary

In the previous quarter NER staff held interviews for the Outreach and Education Coordinator position that was vacated in August. After several interviews which included an instructional presentation, Lauri Fennell Kolakoski was selected and hired as the new coordinator. The following copy was posted announcing Lauri's hire to NER:

The National Network of Libraries of Medicine for the New England Region is pleased to announce that Lauri Kolakoski Fennell has been hired as the new Education and Outreach Coordinator. Lauri will come to us from Baystate Medical Center's Health Sciences Library in Springfield, Massachusetts where she's been the Outreach Librarian. She worked as a solo hospital librarian at Franklin Medical Center in Greenfield Massachusetts from 1999 to 2005. Although her skills have been honed in hospital libraries, Lauri has maintained a connection to public libraries, previously working part-time and fill-in hours at the Greenfield Public Library. Lauri's work in libraries spans the last ten years.

With a strong interest in collaboration and outreach, Lauri submitted, managed, and carried out all phases of Franklin Medical Center's Library Connections for Health NER-funded project. This project provided resources and training for public libraries in rural western Massachusetts. Lauri also received LSTA funds for a Community Languages collaborative project.

Lauri has lived in eastern and western Massachusetts, is a graduate of Simmons College GSLIS, and a former dairy farmer.

NER convened the Historical Collection Task Force on December 3rd. The meeting brought together special collections librarians, archivists, and others from the region interested in historical collections. The task force is composed of twelve individuals representing 9 member libraries. Because of heavy snows some attendees from Maine and Rhode Island were not able to attend.

Two subcontract proposals were approved during the quarter. The Connecticut Go Local Implementation by the University of Connecticut was approved. Tuft University's SPIRAL multi-lingual health information project was approved. Both projects are funded as part of the current year's budget. A third subcontract resulting from the competitive review process is in the final stages of approval. Two awards for technology-related purchases were issued to a hospital library in Connecticut and a community-based organization in Massachusetts.

Across the region and at venues at the combined chapter meeting, staff conducted 21 presentations to 221 participants. In addition NER hosted a workshop on Disaster Preparedness conducted by the Northeast Document Conservation Consortium.

A quarterly edition of the NN/LM—NER newsletter, the NER'eastah, was issued online.

Network infrastructure

TABLE 1. Quarterly infrastructure data

	Current quarter	Previous quarter*
Network members – full	234	234
Network members – affiliate	288	284
Libraries providing services to unaffiliated health professionals	55%	55%
Libraries providing services to public users	62%	62%
Average fill rate for resource libraries	70%	70%

Regional Advisory Committee (RAC) activities

NER commenced activities related to Emergency Preparedness by hosting a workshop on Disaster Planning conducted by Lori Foley from the Northeast Document Conservation Consortium. The event was held on November 16th at the Hoagland-Pincus Conference Center in Shrewsbury, MA. 21 librarians attended the event including Affiliate members from two public libraries and conservation librarians from the New York Academy of Medicine.

NER convened the Historical Collection Task Force on December 3rd. The meeting brought together special collections librarians, archivists, and others from the region interested in historical collections. The task force is composed of twelve individuals representing 9 member libraries. Because of heavy snows, some attendees from Maine and Rhode Island were not able to attend.

A primary task for the task force is to assist NER in identifying historical collections throughout the region. After an overview of the Directory of History of Medicine Collections, task force participants identified collections in the region that were not currently included in the Directory.

A total of 63 possible collections were mentioned. Members were able to update each other on the status of individual collections. Many collections have been absorbed or acquired by larger libraries. Task Force members assigned themselves to contact specific institutions. NER (Mark Goldstein and Javier Crespo) will follow up with other collections that were identified.

After discussing the possible collections throughout the region there was an opportunity for open discussion. Librarians discussed current projects related to digitization. Attendees mentioned collaborating on a project to promote the Historical Collections via an exhibit. NER would encourage the development of this project through an award to fund the development of an exhibit or presentation.

Task Force Participants

Marjorie Anderson	Health Sciences Library - Mercy Hospital, Maine
Toby Appel	Cushing/Whitney Medical Library - Yale
Emily Beattie	Alumni Medical Library - Boston University
Angie Chapple-Sokol	Dana Library - University of Vermont
Kathryn Hammond Baker	Center for the History of Medicine - Harvard
Joseph Harzbecker	Alumni Medical Library - Boston University

Patty Kahn	Library - Penobscot Bay Medical Center, Maine
Dr. Richard Kahn	Library - Penobscot Bay Medical Center, Maine
Jocelyn Leadbetter	Library - Maine Medical Center
Ellen More	Lamar Soutter Library - UMMS
Nancy Ross	Lifespan - Women and Infants Hospital
Lorna Wright	Stowe Library - UConn Health Center

Agenda

9:30	Welcome and Introductions Background
9:45	History of Medicine Collections
10:45	Break
11:00	Sharing Roundtable
12:00	Lunch
1:45	Wrap-up

Needs assessment and evaluation activities/data

Hathy received a request from an Information Scientist at the Knowledge Management Specialist Library, NHS National Library for Health, to use the Evidence-Based Practice for Public Health website as a reference for a book she is writing for the Centre for Evidence Based Medicine in Oxford. She said, "your resource is just brilliant, really well-designed and with useful content."

Outreach

TABLE 2. All newly funded awards and projects

Start/end dates	Title of award/project	PI institution	PI last name	Funding amount
1Dec07-28Feb08	Internet Connectivity for Public Access to Health Information	Aids Support Group of Cape Code (CBO)	Thornton	\$3,793
1Dec07-28Feb08	Internet Connectivity for Public Access to Health Information	Windham Hospital	Grikis	\$2,600
1Jan08-30Jan09	SPIRAL Asian-Languages Resource Enhancement Project (Subcontract)	Tufts University	Albright	\$38,833.
1Nov07-30April09	Go Local Implementation (Subcontract)	University of Connecticut	Morgen	\$25,000

Update of ongoing major projects (funded at ≥ \$15,000)

Two subcontracts were approved and initiated in this quarter. The SPIRAL Enhancement Project is a targeted subcontract with Tuft's University. The subcontract funding will allow the project to increase the language and content offerings on the SPIRAL Asian Languages in Health Information Website.

Specific goals and objectives of the project are:

The goal of the SPIRAL project is to promote health literacy by collecting health information in multiple Asian languages for non-English speakers to search, and for health care providers to make available to their non-English speaking patients.

Project objectives are:

1. Redesign web site layout to improve aesthetics and appeal, user navigation, including provisions for Section 508 compliancy, and organization of featured materials.
2. Addition of new topics: Consumer health resources created by Asian medical schools will be investigated, and when appropriate, integrated within SPIRAL's collection of links.
3. Addition of new language – Japanese: Recruit Japanese translator(s) to join the pool of translators who were identified previously to work with the SPIRAL project.
4. Promote and publicize the SPIRAL site to the physicians, health care providers, libraries, and communities serving the targeted patient populations.

NER is pleased that the University of Connecticut's Health Center was approved for an Implementation Project for Go Local Connecticut. The Lyman Maynard Stowe Library has convened interested groups throughout the state and will collaborate with other associations like the state's health sciences library associations, CAHSL.

The above two subcontracts join the following four current subcontracts that are well under way.

Littleton Regional Hospital, Gale Medical Library, Northern New Hampshire Health Information Outreach will conduct a pilot project at three sites in northern New Hampshire that do not have convenient (if any) access to health sciences library services. Cottage Hospital in Woodsville, NH, Indian Stream Health Center in Colebrook, NH, and The Morrison in Whitefield, NH. The primary goal of this project is so that Health professionals at rural health care facilitated in the northern New Hampshire will have regular access to health information resources in order to provide high quality care.

Treadwell Library at Massachusetts General Hospital will establish an onsite Health Information Resource Center at the CAPIC (Community Action Programs, Inter City, Inc.) Head Start Program in Chelsea, MA. CAPIC Head Start serves low-income families with young children in Chelsea, Revere, and Winthrop. Many families are recent immigrants. The Project team will create a physical resource room and a web site containing resources on general child health and wellness, nutrition and healthy eating. The Project team will teach parents and Head Start staff how to find and use appropriate and authoritative health information.

University of Vermont Connecting Patients, Providers, and the Community with Quality Health Information: This project will assess the use of consumer health information in a

clinical setting located in a rural, and economically disadvantaged community. Dana Medical Library will team with medical and professional staff of the Milton Family Practice to provide educational modules on quality patient and consumer health sources. The partners will also enhance the ability of the Milton Public Library and the Milton Family Community Center to support the health information needs of the community.

Yale University's Information Needs of Connecticut School Nurses: This project is designed to determine the information needs of Connecticut school nurses and to develop resources and training that match those needs. The information needs of the school nurse population have not been reported in the literature, and it is therefore assumed that it is an understudied area. The project will center on the use of a survey as well as focus groups as the main tools to discover how school nurses currently find new information, what their needs are, and what would be the most helpful way for them to access information in the future. Results of the data collection will be analyzed to develop a strategy of information delivery and potential training opportunities.

TABLE 3. Exhibits. Note that separate exhibit reports should not be included with the RML quarterly report.

Dates	Organization name	Meeting name	Location (city, state)
RML REGIONAL/STATE/LOCAL EXHIBITS			
November 3	Vermont Cancer Center	Breast Cancer Conference	Burlington, VT

MedlinePlus Go Local

[Insert summary of activities taken to promote spread of MedlinePlus Go Local coverage in the region]

TABLE 4. Presentations and training provided by RML staff

Date	Last name of staff responsible	Title of presentation/training	Location (city, state)	Number of participants	In-person or distance education
11/3/07	Eberle	NLM Resources for Breast Cancer	Burlington VT	12	In person
11/13/07	Glassman	Web 2.0 Technologies	Lowell, MA	10	In Person
11/27/07	Eberle	MedlinePlus/NIH Senior Health Demo	Webster MA	12	In person
11/29/07	Eberle	Caring for the Mind: Providing Reference Services for Mental Health Information	Rhode Island	12	In person
12/4/07	Eberle	An Ounce of Prevention: Children's Health Information on the Internet	Shrewsbury MA	10	In person
12/4/07	Goldstein	DOCLINE Training	Brattleboro, VT	1	Distance
12/6/07	Eberle	Health literacy and older adults: The Practice of Obtaining Health Information	Atlanta, GA	25	In person

12/11/07	Eberle	Healthy Librarian: Cultivating Workplace Wellness	Shrewsbury MA	10	In person
12/13/07	Eberle	Healthy Librarian: Cultivating Workplace Wellness	Boston, MA	19	In person
12/13/07	Goldstein	LinkOut Training	Boston, MA	1	Distance
12/19/07	Goldstein	DOCLINE Training	Middletown, CT	1	Distance
1/9/08	Goldstein	Community College Libraries Program Presenting the NN/LM NER	Southborough, MA	36	In-person
1/17/08	Eberle	Healthy Librarian: Cultivating Workplace Wellness	Chelmsford, MA	30	In person
1/18/08	Eberle/Ottosen	Beyond an Apple a Day	NNLM-intraregional	7	distance learning
1/22/08	Eberle/Fennell	MedlinePlus/PubMed	Watertown, MA	6	In person
1/22/08	Eberle/Fennell	MedlinePlus/PubMed	Watertown, MA	5	In person
1/22/08	Goldstein	LinkOut Training	Nashua, NH	1	Distance
1/23/08	Goldstein	LinkOut Training	Waterbury, CT	1	Distance
1/25/08	Eberle	MedlinePlus	Shrewsbury MA	12	In person
1/25/08	Goldstein	RAC-Hospital Library Subcommittee Distance Meeting	Shrewsbury, MA	10	Distance
1/31/08	Eberle	Healthy Librarian: Cultivating Workplace Wellness	Waltham MA		In person

Michelle Eberle was selected to participate in the Centers for Disease Control and Preventions' National Center for Health Marketing's Expert Panel on Improving Health Literacy for Older Adults. The panel will assess health literacy issues for older adults and identify opportunities for public health professionals to better meet the health communication needs of older adults. The charge of the panel is to:

1. Review and discuss the evidence for health literacy improvement as a critical issue for serving older adults;
2. Identify research gaps in the area; and
3. Integrate experiences from the field serving older adults' with research findings

The expected outcome of the panel's work is to develop:

1. key questions and issues to inform a research agenda for health literacy improvement for older adults;
2. priorities for health literacy improvement for older adults in a public health context; and
3. a preliminary set of best practices based on the evidence to inform CDC and HHS investments in health information for older adults.

Michelle presented 'Health literacy and older adults: The Practice of Obtaining Health Information' at the Expert Panel's convening at CDC on December 6.

TABLE 5. Publications and resources developed by RML staff

Date completed/published	Last name of staff responsible	Title	Medium (e.g., journal article, newsletter article, brochure, online tutorial)	Submitted to Clearinghouse ("yes" or "out of scope")
12/5/07	Staff	Volume 7 Issue #2	NER'estah newsletter articles	out of scope
12/21/07	Eberle	The Healthy Librarian: Cultivating Workplace Wellness	Updated script and course materials and shared with MCR	N/A

			and SCR regions for upcoming programming at ALA and the American Indian Association	
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Other staff activities

- November Penny - Planned for RML hosting MLA Webcast on 11/20/2007
- 1-Nov Michelle applied for and received MLA CE for Emergency Preparedness Learning Day
- 1-Nov Hathy discussed possible public health internships with a student from Colby College, Waterville, ME.
- 6-Nov Hathy updated the Inventory of New England Public Health Associations and Organizations with information obtained at the Connecticut Public Health Association Meeting.
- 7-Nov Hathy communicated with a public health librarian at the University of Western Ontario about the Evidence-Based Practice for Public Health website. She commented: "It's such a valuable site for public health professionals."
- 8-Nov NER librarians attended professional staff meeting at Lamar Soutter Library.
- 8-Nov Mark provided LinkOut Support to Rhode Island Hospital/Lifespan, Providence, RI
- 13-Nov Mark provided LinkOut Support - Memorial Hospital of Rhode Island, Pawtucket, RI
- 13-Nov Hathy received a request from the Knowledge Management Specialist Library, NHS National Library for Health, to use the EBPPH website as a reference for a book she is writing. She said, "your resource is just brilliant, really well-designed and with useful content."
- 14-Nov Javier attended ARIHSL (Rhode Island) HSL association meeting, visited South Coast Hospital Library, Wakefield RI
- 14-Nov Penny - Attended NAHSL 2008 Conference Planning Meeting
- 19-Nov Elaine served as outside consultant and conducted focus group for the MAR Values of the Hospital Library Study, Rochester, NY
- 20-Nov NER sponsored and hosted the MLA Webcast on Web 2.0.
- 20-Nov Hathy discussed the new UK National Library for Public Health website with Betsy Humphreys.
- 26-29-Nov Hathy discussed providing public health library services to a public health practitioner at the Massachusetts Department of Public Health (MDPH).
- 29-Nov Penny attended Emerging Technology Symposium sponsored by UMass
- 30-Nov Michelle met with Karen Vargas to coordinate senior health information outreach
- 3-Dec Mark - RML - History of Medicine Collection Taskforce - Lamar Soutter Library, UMass Medical School, Worcester, MA
- 3-Dec Elaine, Mark, and Javier attended and hosted meeting of the NER Historical Collections Task Force at the LSL, Worcester
- 6-Dec Elaine met with Ellen Dolan, director Shrewsbury Public Library, to discuss future public library/RML collaborations
- 7-Dec Penny, Mark, and Javier hosted and attended NAHSL Board Meeting here in Shrewsbury.
- 10-Dec Elaine hosted meeting of the UMassMemorial Affiliate Librarians, LSL, Worcester
- 12-Dec Penny attended NAHSL 2008 Conference Planning Meeting
- 13-Dec Elaine attended networking meeting of the board of directors, Boston Library Consortium, Boston, MA
- 19-Dec Hathy updated the Inventory of New England Public Health Associations and Organizations and New England Public Health Exhibits.
- 20-Dec Hathy assisted Elaine with the review of a manuscript submitted to the Journal of the Medical Library Association about public health informatics training.
- 1-31 Jan Michelle distributed Health Hotlines books to all public libraries in MA through the CMRLS distribution system
- January Penny attended several meetings at LSL to discuss implementation of NIH's Public Access Policy at UMass and throughout the region.
- 3-Jan NER staff attended LSL Meet and Greet session with newly appointed Interim Chancellor of UMMS
- 3-Jan Mark - DOCLINE Support - Littleton Regional Hospital, Littleton, NH

8-Jan Elaine hosted instructors meeting for Health Sciences Librarianship class, taught by joint RML and library staff, for University of Rhode Island; Class will be taught Winter 2008 semester; planned syllabus and teaching assignments

9-Jan Mark - NELINET - Community College Libraries Program - NN/LM NER Presentation, Southborough, MA

10-Jan Lauri conducted site visit to Monson Public Library, Monson MA

11-Jan Mark conducted hospital RAC Hospital Library advocacy action at Northwestern Medical Center , St. Albans, VT

11-Jan Elaine submitted final report, Values Study of the Hospital Library, to MAR

14-Jan Lauri attended NTCC Training in Bethesda, PubMed, NLM Gateway, Clinical Trials, and TOXNET.

16-Jan Elaine and Javier participated in RML Directors Conference call

23-Jan Lauri conducted site visit-Framingham State College

25-Jan Mark - RAC Hospital Library Subcommittee - Adobe Connect / Distance Meeting

31-Jan Elaine hosted meeting of librarians from Worcester Polytechnic Institute in Worcester to discuss networking and collaboration with respect to the life sciences

Optional photographs with captions

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RML staff activities

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Quarterly OARF summary data:
Subcontractor activities

Attachment 3
Subcontractor quarterly report

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October 1, 2007-November 30, 2007

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Information Needs of Connecticut School Nurses

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