Excerpt from Federal Reserve Operating Circular 2 (Cash Services)

Cash

Regular currency services (deposits and orders) for financial institutions in the New Orleans Branch zone will be provided by the Atlanta Fed's head office or Birmingham or Jacksonville branches, by the Dallas Fed's head office or Houston Branch, or by the St. Louis Fed's Memphis Branch. To receive currency services from these offices, financial institutions should first contact their armored carrier company to determine which location the carrier will use. After speaking with their armored carrier, institutions should contact the Reserve Bank office they will use.

Office	Number	Office	Number
Atlanta	(404) 498-8155	Houston	(713) 483-3143
Birmingham	(205) 968-6788	Jacksonville	(904) 360-1276
Dallas	(214) 922-6815	Memphis	(901) 579-2424 or (800) 552-5132 ext. 792424

Contaminated Currency Deposits

The Federal Reserve is accepting deposits of contaminated currency and coin from financial institutions in areas affected by Hurricanes Katrina and Rita. Institutions should contact their servicing Federal Reserve office to arrange for delivery of special shipping bags, provided free of charge from the Federal Reserve, and to obtain additional deposit instructions:

Office	Number
Birmingham	(205) 968-6788
Houston	(713) 483-3143
Memphis	(901) 579-2424 (800) 552-5132 ext. 792424

As part of its responsibilities, the Federal Reserve routinely handles contaminated currency for financial institutions. Banking consumers, however, should speak directly with their financial institution if they have contaminated currency.