



# National Practitioner Data Bank Healthcare Integrity and Protection Data Bank



P.O. Box 10832, Chantilly, Virginia 20153-0832 • [www.npdb-hipdb.hrsa.gov](http://www.npdb-hipdb.hrsa.gov)

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## **You May Be Asked to Participate in the NPDB-HIPDB National Evaluation Study**

The Gallup Organization, a major independent survey research company, has been retained by the US Department of Health And Human Services, Health Resources and Services Administration, to conduct a national evaluation of the Data Banks. The purpose of this evaluation study is to measure user satisfaction, the usefulness of the information in the Data Banks, and to obtain suggestions from users for improving the Data Banks. The evaluation consists of the following three main components:

- 1) Reporting questionnaire (to gather feedback on the process of reporting malpractice payments or adverse actions to the NPDB and HIPDB),
- 2) Querying questionnaire (to gather feedback on the process of querying practitioners), and
- 3) Matched questionnaire (to gather feedback on the usefulness of the matched reports your entity receives on queried practitioners)

Gallup has begun the evaluation study by contacting a sample of reporting and querying entities to identify the individuals who are the most qualified to respond to questions related to their entity's use of the Data Banks. Once these individuals are identified, Gallup will send e-mail invitations that will allow them to complete Web-based surveys.

If you are contacted by Gallup, please participate in the survey. Your answers will help improve the Data Banks for all users. Please be assured that all information that participants submitted to the survey will be under the strictest confidentiality protections of the Federal Privacy Act and the NPDB and HIPDB regulations concerning confidentiality of information.

If you receive a telephone call from a Gallup representative or anyone who says they are conducting a survey about the Data Banks and if you have any questions about the legitimacy of the call or any other questions about the survey, please contact Dr. Arnette Wright, Division of Practitioner Data Banks, at 301-594-4458 or [awright@hrsa.gov](mailto:awright@hrsa.gov).