

Electronic Submission: Quick Contact Support for International Applicants

Contact Information

Topics

<p>eRA Commons Help Desk Web Ticket: http://ithelpdesk.nih.gov/eRA/ Commons Support Page: http://era.nih.gov/commons/index.cfm Toll-free: 1-866-504-9552 Phone: 301-402-7469 TTY: 301-451-5939 Hours: Mon-Fri, 7:00 a.m. to 8:00 p.m. Eastern Standard Time</p>	<ul style="list-style-type: none"> • Registration in Commons – PD/PI or Organization • Application status in eRA Commons (Reminder: If you do not include the PI Commons Username in Senior/Key Credential field app will not show in Commons) • Application image did not transmit correctly
<p>North Atlantic Treaty Organization (NATO) Commercial and Governmental Entity (CAGE) = NCAGE code International Phone: 269-961-7766 U.S. Phone: 1-888-227-2423 DSN: 661-5757 Email: NCAGE@dla.mil</p>	<ul style="list-style-type: none"> • How do I obtain an NCAGE code, which I need in order to register in CCR?
<p>Grants.gov Contact Center International: 606-545-5035 Toll-free: 1-800-518-4726 Hours: Mon-Fri, 7:00 a.m. to 9:00 p.m. Eastern Standard Time Email: support@grants.gov</p>	<ul style="list-style-type: none"> • Registering in Grants.gov • Submitting an application on Grants.gov • Tracking application through Grants.gov
<p>Central Contractor Registration (CCR) International Phone: 269-961-5757 U.S. Phone: 888-227-2423 DSN: 661-5757 Hours, Mon-Fri, 9:00 a.m. to 5:00 p.m. Eastern Standard Time Email: dls-support@dls.dla.mil</p>	<ul style="list-style-type: none"> • How do I obtain a CCR number, which I need to register on Grants.gov?
<p>Dun & Bradstreet DUNS Toll-free: 1-866-705-5711 Email: govt@dnb.com Web site: http://fedgov.dnb.com/webform</p>	<ul style="list-style-type: none"> • How do I obtain a DUNS number, which I need in order to register in CCR and on Grants.gov?
<p>NIH Grants Information Phone: 301-435-0714 TTY: 301-451-5936 Fax: 301-480-0525 Email: GrantsInfo@nih.gov</p>	<ul style="list-style-type: none"> • Questions about Application Guide and Funding Opportunity Announcements • General questions about NIH grants process and programs.