

## **NATIONAL MORTGAGE LOAN SERVICERS Web Links and Contact Information**

### **Accredited Home Lenders**

Customer Service

877-683-4466

REO Search

<http://www.accredhome.com/REO/index.cfm?Section=18&Main=0>

### **Acqura Loan Services**

Home Owner Solution Center

866-660-5804

<http://www.acqura.net/Home%20Retention/retention-solutions.php>

Bank-Owned Homes 4 Sale

<http://www.acqura.net/reo-property-for-sale.php>

### **American Home Mortgage Servicing**

Home Retention Team

877-304-3100

[http://www.ahmsi3.com/servicing/BAT\\_bateam.asp](http://www.ahmsi3.com/servicing/BAT_bateam.asp)

REO

<https://re.oomc.com/staticBroker/reProperties.jsp>

### **Aurora Loan Services**

Home Retention

866-521-3828

<https://www.myauroraloan.com/ui/common/about/homeretention.aspx>

Loan Resolution

800-550-0509

<https://www.myauroraloan.com/ui/common/help/paymentfaq.aspx#payments5>

### **Avelo Mortgage DBA Senderra Funding**

HopeNow Hotline/Property Preservation

866-962-8356

### **Bayview REO**

<http://www.bayviewreo.com/>

### **BB&T**

Mortgage

800-295-5744 (Customer Service)

<http://www.bbt.com>

Bank-Owned Properties

<http://www.bbt.com/applications/specialassets/search.asp?p=1>

### **BB&T Online**

Bank-Owned Properties

<http://www.bbt.com/bbt/applications/specialassets/search.asp>

### **Bank of America**

Mortgage

800-846-2222

<http://www.bankofamerica.com/loansandhomes/financial-difficulty/>

Home Equity Loan or Line of Credit

800-451-6362

<http://www.bankofamerica.com/loansandhomes/financial-difficulty/>

Bank-Owned Property

<http://bankofamerica.reo.com/search/>

### **Carrington Mortgage Services**

Home Retention Department

800-790-9502

<https://myloan.carringtonms.com/webapps/servicing/myloans/contact.do>

### **CCO Mortgage (Charter One)**

Residential Loans

(Customer Service)

800-234-6002

<https://www.ccomortgage.com/index.asp>

### **CitiMortgage**

First Mortgage

866-272-4749 (Hardship Assistance)

[http://www.citimortgage.com/Mortgage/Home.do?page=hardship\\_assistance](http://www.citimortgage.com/Mortgage/Home.do?page=hardship_assistance)

2nd Mortgage, Home Equity Loan or Home Equity Line of Credit

800-788-4517

[http://www.citimortgage.com/Mortgage/Home.do?page=hardship\\_assistance](http://www.citimortgage.com/Mortgage/Home.do?page=hardship_assistance)

Properties for Sale

800-667-8424

<http://www.citimortgage.com/Mortgage/Oreo/SearchListing.do>

### **Compass Bank**

Foreclosed Properties for Sale

<https://www.compassbank.com/appforms/properties/index.jsp>

### **Countrywide**

Current Home Loans

1-800-669-6607

Home Retention Division

1-800-669-6650

<http://my.countrywide.com/media/homepreservation.html>

Bank-Owned Property

[http://www.countrywide.com/purchase/f\\_reo.asp](http://www.countrywide.com/purchase/f_reo.asp)

### **Fannie Mae**

HomePath for Homeowners

<http://www.fanniemae.com/homepath/index.jhtml?p=HomePath>

Homes for Sale

<http://reosearch.fanniemae.com/reosearch/>

### **FHA / HUD**

FHA National Servicing Center

<http://www.hud.gov/offices/hsg/sfh/nsc/nschome.cfm>

Properties for Sale

<http://reohud.org/>

### **GRP Financial Services Corp.**

Properties

<http://www.grpcapital.com/properties/index.php>

### **HomeEq Servicing**

REO Management

<http://www.homeeq.com/rea>

### **Home Loan Bank**

REO Properties

800-223-1700

<http://www.hlbsales.com/index.htm>

### **Huntington Bank**

Mortgage Customer Service

800-562-6871

<https://www.huntington.com/pas/HNB1700.htm>

### **IndyMac**

Mortgage

1-800-908-HELP

<http://www.indymac.com/dynamic.aspx?id=1224&linkidentifier=id&itemid=1224>

### **Litton Loan Servicing**

Default Counseling Department

800-999-8501

[https://www.littonloan.com/fin\\_info1.asp](https://www.littonloan.com/fin_info1.asp)

Litton REO Servicing (Secure network open to Litton's vendor network)

<https://www.littonreo.com/litton/DesktopDefault.aspx>

### **M&T Bank**

Homes

<http://services.mandtbank.com/personal/mortgage/reomort.cfm>

### **National City**

Having Trouble Making Payments

[http://www.nationalcitymortgage.com/service\\_assistance.asp](http://www.nationalcitymortgage.com/service_assistance.asp)

Real Estate Owned Homes

<http://www.ncmcreo.com/>

### **Ocwen Loan Servicing**

Financial Difficulties

[http://www.ocwencustomers.com/csc\\_fa.cfm](http://www.ocwencustomers.com/csc_fa.cfm)

Residential REO Properties for Sale

[http://www.ocwen.com/reo/residential/res\\_reofindbystate.cfm](http://www.ocwen.com/reo/residential/res_reofindbystate.cfm)

### **Omni National Bank**

Properties Available

<http://redevelopmentlending.com/property.php>

### **Regions Financial Corporation**

Properties for Sale

<http://realestate.regions.com/servlet/Ore/ForeclosedPropertySearch.jsp>

### **Saxon Mortgage Services**

Workout Options/ Loss Mitigation

888-325-3502

<https://www.saxononline.com/WorkoutOptions/Default.aspx>

### **Select Portfolio Servicing**

REO Properties

<http://www.homeq.com/reo/reoProperties.do>

Loan Resolution

888-818-6032

<https://www.spservicing.com/services/customer/loanresolution.htm>

Business Partner Services (REO Disposition)

<https://www.spservicing.com/services/partner/>

### **SunTrust Mortgage**

SunTrust Mortgage Assistance

800-443-1032

<http://www.suntrustmortgage.com/loanofficer.asp?hopenow>

Residential Properties for Sale

<http://suntrust.res.net/>

### **US Department of Agriculture**

USDA Properties for Sale

<http://www.resales.usda.gov/>

### **US Department of Veterans Affairs**

VA Homes for Sale

<https://va.reotrans.com/index.cfm?>

### **Virtual Bank**

Properties for Sale

<http://www.virtualbank.com/REO/REOList.aspx>

### **Wachovia**

Residential Foreclosures

<http://reo.wachovia.com/>

### **Washington Mutual**

Loans – Payments are current

877-551-2736

Loans – Payments are late

866-926-8937

[https://www.wamu.com/customer\\_service/contact\\_us/WaMu\\_Cares.asp](https://www.wamu.com/customer_service/contact_us/WaMu_Cares.asp)

REO Property

[www.wamuproperties.com](http://www.wamuproperties.com)

## **Chase**

800-848-9136

[http://www.chase.com/ccp/index.jsp?pg\\_name=ccpmapp/shared/marketing/page/ForeclosureDtIs](http://www.chase.com/ccp/index.jsp?pg_name=ccpmapp/shared/marketing/page/ForeclosureDtIs)

Bank-Owned Property

877-584-3290

[http://mortgage.chase.com/pages/other/co\\_properties\\_landing.jsp](http://mortgage.chase.com/pages/other/co_properties_landing.jsp)

## **Chase Home Finance**

800-848-9136 (Customer Service)

[http://www.chase.com/ccp/index.jsp?pg\\_name=ccpmapp/shared/marketing/page/ForeclosureDtIs](http://www.chase.com/ccp/index.jsp?pg_name=ccpmapp/shared/marketing/page/ForeclosureDtIs)

## **Chevy Chase Bank**

301-987-BANK / 800-987-BANK (Customer Service)

Bank-Owned Properties

<http://chevychasebank.yellowbrix.com/pages/chevychasebank/bank-owned-properties.html>

## **Downey Savings**

Existing Mortgage

<https://www.downeysavings.com/ad/contact/contactResponse?department=Mortgage>

Bank-Owned Properties for Sale

<http://www.downeysavings.com/bank-owned-properties>

## **EMC Mortgage Corporation**

Properties for Sale

<https://www.emcmortgagecorp.com/EMCMORTGAGE/MainContent/RegisterUser?start=true> (Users must first register)

Properties Pending Foreclosure

[https://www.emcmortgagecorp.com/EMCMORTGAGE/MainContent/pend\\_foreclosures\\_public.jsp?returnPage=./MainContent/pend\\_foreclosures.jsp](https://www.emcmortgagecorp.com/EMCMORTGAGE/MainContent/pend_foreclosures_public.jsp?returnPage=./MainContent/pend_foreclosures.jsp)

(Users must first register)

Contractors

Email resume or company information to Kurtis Sharp at [kusharp@bear.com](mailto:kusharp@bear.com)

## **Freddie Mac**

Where to Get Help

[http://www.freddiemac.com/corporate/buyown/english/avoiding\\_foreclosure/where\\_to\\_get\\_help.html](http://www.freddiemac.com/corporate/buyown/english/avoiding_foreclosure/where_to_get_help.html)

HomeSteps Properties for Sale

<http://www.homesteps.com/>

**GMAC Mortgage**

Homeowner Help

800-799-9250

[http://www.gmacmortgage.com/Resource\\_Center/homeowner\\_help/homeowner\\_help.html](http://www.gmacmortgage.com/Resource_Center/homeowner_help/homeowner_help.html)

REO Property Search

<http://www.gmacmortgage.com/reo/search/index.htm>

**HSBC Mortgage Services (former Household Mortgage Services)**

Mortgage Payment Difficulties

1-800-395-3489

[https://www.hsbcmortgageservices.com/managing\\_hardship\\_text](https://www.hsbcmortgageservices.com/managing_hardship_text)

Collection Counselors

1-800-338-6441

<http://www.us.hsbc.com/1/2/3/personal/home-loans/mortgage/existing/when-payment-difficulties-arise>

Properties for Sale

<http://www.us.hsbc.com/1/2/3/personal/home-loans/properties>

**Premiere Asset Service (Wells Fargo Mortgage)**

866-518-2164

<http://www.pasreo.com/pasreo/public/content.do;jsessionid=E37B3B0A10DB98F3576B4991D4B88D09?pageID=2000576>

**Wells Fargo**

Alternative Payment Options

800-678-7986

<https://www.wellsfargo.com/mortgage/account/altrepayment>

REO – Refer to Premiere Asset Service

**Wilshire**

Financial Hardship

[https://www.wcc.ml.com/Pre\\_B\\_Login.aspx](https://www.wcc.ml.com/Pre_B_Login.aspx)

Late Payments (Customer Service)

888-502-0100

[https://www.wcc.ml.com/Pre\\_B\\_Login.aspx](https://www.wcc.ml.com/Pre_B_Login.aspx)

Homes For Sale

<https://www.wcc.ml.com/Homes.aspx>