NCUA LETTER TO CREDIT UNIONS

NATIONAL CREDIT UNION ADMINISTRATION 1775 Duke Street, Alexandria, VA 22314

DATE: April 2008 LETTER NO.: 08-CU-08

TO: Federally Insured Credit Unions

SUBJ: NCUA's Electronic Payment Systems (EPS)

Questionnaires

ENCL: (1) EPS Questionnaires

Dear Board of Directors:

NCUA recently revised its EPS Questionnaires. The revision resulted from significant technology changes and increased utilization of electronic payment systems by credit unions to provide services to members. The revised questionnaires replace the Automated Clearinghouse (ACH) and Wire Transfer Control questionnaires used to review a credit union's electronic payment systems program with a focus on specific processes related to ACH processing, wire transfers, and Federal Reserve Bank payment system services. Examiners will use the revised EPS questionnaires to complete their review. Examiners will tailor their review based on the credit union risk, electronic payment services utilized by the credit union, and use the applicable questionnaires to complete their review.

If you have any questions or concerns, please contact your NCUA Regional Office or State Supervisory Authority.

Sincerely,

JoAnn M. Johnson Chairman

Enclosure