

PSC at a Glance

BUSINESS CONTINUITY PROJECT OFFICE

DIRECTOR – Steve Novy
(301) 443-8471

DEPUTY DIRECTOR – Marcia Levin
(301) 443-7491

SENIOR CONTINUITY PROGRAM OFFICER
Elizabeth Filauri (301) 443-0366
SUPPORT SPECIALIST
Lynn Wallace (301) 443-4479

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF THE ASSISTANT SECRETARY FOR ADMINISTRATION AND MANAGEMENT

PROGRAM SUPPORT CENTER

DIRECTOR, PSC – Paul S. Bartley

DEPUTY DIRECTOR AND CHIEF OPERATING OFFICER, PSC – Terry Hurst

SENIOR ADVISOR – Earl Pinto (301) 443-3921

COMMUNICATIONS DIRECTOR – Marla Hendriksson (301) 443-2984

STAFF ASSISTANT – Tanesha Walker (301) 443-7240

PSC BUSINESS OPERATIONS

ACTING DIRECTOR OF BUSINESS OPERATIONS

William McCabe
(301) 443-1478

STAFF ASSISTANT
Ruth Gaines (301) 443-1318
BUSINESS MANAGER
Steve Graves (301) 443-1471
BUDGET OFFICER
Vacant (301) 443-2336
PERFORMANCE MANAGER
Edgar Esmabe (301) 443-1218
BUSINESS PROCESS IMPROVEMENT
Robert Spector (301) 443-2532

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ADMINISTRATIVE OPERATIONS

DIRECTOR – Michael A. Tyllas, Ph.D.
(301) 443-2516
DEPUTY DIRECTOR – Tim Brown
(301) 443-2516
STAFF ASSISTANT – Emma Williams
(301) 443-2516

EQUAL EMPLOYMENT OPPORTUNITY

DIRECTOR
Michael Chew (301) 443-1144

PAYROLL (CIVILIAN DIRECTOR)
Charles Dietz (301) 504-3219

OFFICE OF COMMISSIONED CORPS

SUPPORT SERVICES
MEDICAL AFFAIRS
Russell Garisto (301) 594-1503
COMPENSATION
Robert Carolan (301) 594-2963

COOPERATIVE ADMIN SUPPORT UNITS

MID-AMERICA
Ken Truax (816) 426-3501
MID-ATLANTIC
Diana Casale (212) 264-0722
ROCKY MOUNTAIN
Lori Rhodes (303) 236-8140

REGIONAL COORDINATOR
Alisa Azarsa (301) 443-1875

PROPERTY MANAGEMENT

DIRECTOR
Jack Sweeney (301) 443-5283
BUILDING MANAGEMENT
Glenn Phillips (301) 443-6340
LOGISTIC SERVICES
Debbi Orfe (240) 276-0800

SPACE MANAGEMENT

John Hicks (301) 443-2001

SECURITY AND EMERGENCY SERVICES

DIRECTOR
David Peterson (301) 443-2714

TECHNICAL SUPPORT

DIRECTOR (VACANT)
Ralph Russell (Acting) (301) 594-3185
OS COPIER PROGRAM
Paula Wise (301) 594-0559
HHS FORMS MANAGEMENT
Lisa Sneed (301) 443-6740
CONFERENCE SERVICES
Joyce Young (301) 443-0158
MAIL OPERATIONS
Bobbi Sue Cline (301) 443-5921
PRINTING AND GRAPHICS
Diana Mathews (301) 594-0189

FEDERAL OCCUPATIONAL HEALTH

DIRECTOR – Gene Migliaccio, Dr.P.H.
(301) 594-0260

DEPUTY DIRECTOR – Lillian Koenig
(301) 594-0260

SPECIAL ASSISTANT – Sandra Magera
(301) 594-4663

EXECUTIVE ASSISTANT – Nikki Olin
(301) 594-3687

DIRECTOR OF CLINICAL SERVICES

Dr. Mark Delowery (215) 861-4114

DIRECTOR OF EMPLOYEE ASSISTANCE PROGRAM
Jeffrey Dunlap (301) 443-7589

DIRECTOR OF ADMINISTRATION & RESOURCE MGMT.
Scott Johnston (301) 443-7590

DIRECTOR OF ENVIRONMENTAL HEALTH SERVICES
Jay Terra (Acting) (301) 594-4883

DIRECTOR OF BUSINESS DEVELOPMENT
Debra Scott (301) 594-0777

DIRECTOR OF ORGANIZATIONAL DEVELOPMENT
Priscilla Clark (301) 594-9026

INFORMATION AND SYSTEMS MANAGEMENT SERVICE

DIRECTOR AND OS CIO – Terry Hurst
(301) 443-2365

EXECUTIVE ASSISTANT TO THE DIRECTOR
Valerie Ostach-Fagan (301) 443-4574

ENTERPRISE SYSTEMS SERVICES
Bharat Govindani (Acting) (301) 443-6756

UFMS AND HCAS OPERATIONS & MAINTENANCE
Bharat Govindani (301) 443-2990

FOIA & RECORDS MANAGEMENT
Carol Maloney (301) 443-5252

IT INFRASTRUCTURE AND OPERATIONS
DIRECTOR
Suzi Connor (202) 260-0975

PROGRAM AND CONTRACT MANAGEMENT
Jeanette Duncan (202) 260-0328

CUSTOMER REQUIREMENTS MANAGEMENT
Steve Bourque (202) 690-6505

TECHNICAL SERVICES AND OPERATIONS MANAGEMENT
Scott Funk (301) 443-4893

PROJECT MANAGEMENT
DIRECTOR
Jack Stoute (301) 443-2365

TELECOMMUNICATIONS MANAGEMENT
Mike Pravlik (301) 443-8600

SW TELECOMS
Woody Hill (202) 619-2071

PARKLAWN TELECOMS
Carla Forehand (301) 443-7113

STRATEGIC ACQUISITION

DIRECTOR – Christie Goodman
(301) 443-6557
EXECUTIVE ASSISTANT – Debbie Mahoney
(301) 443-6557

ACQUISITION MANAGEMENT

DIRECTOR
David Snight (301) 443-6557

QUALITY ASSURANCE
DIRECTOR
Maggie Pippin (301) 443-7075

PROGRAM LIAISON
Lisa Diarisse (202) 205-4851

PURCHASE CARD COORDINATOR
Sheri Kretschmaier (301) 443-6243

CONTRACT SUPPORT AND REVIEW CHIEF
Martha Ames (301) 443-0010

SMALL BUSINESS ADVOCACY
Anita Allen (301) 443-1715

SUPPLY SERVICE CENTER
DIRECTOR
Steve Pearson (410) 642-1380

PHARMACEUTICAL/MEDICAL SUPPLIES
Irene Grubb (410) 642-1389

LOGISTICAL OPERATIONS
Mark Burchess (410) 642-0702

PROCUREMENT
Tim Bouchelle (410) 642-1382

CLINICAL DRUG TRIAL SERVICES
Tom Shaffer (410) 642-1387

PHARMACEUTICAL REPACKAGING
CAPT Murray Potter (410) 642-1397

QUALITY ASSURANCE/CUSTOMER SERVICE
Annette Quinones 1-800-642-0263

FINANCIAL MANAGEMENT

CFO – William McCabe
(301) 443-1478

DEPUTY CFO – Glenda Conroy
(301) 443-1478

STAFF ASSISTANT – Kybosha Walker
(301) 443-1478

ACCOUNTING SERVICES
Matthew Zakielarz (301) 443-2990

AUDIT LIAISON
Susan Eakins (Acting) (301) 443-6648

COMMERCIAL PAYMENTS
Trang Dinh (301) 443-8107

CORE ACCOUNTING REPORTS
John Thompson (301) 443-5942

CUSTOMER SERVICES
(Accounting For Pay, UFMS, GovNet, MACCS Training)
Vincent Watson (301) 443-3050

DEBT MANAGEMENT
Don Pooton (301) 443-9237

GOVERNMENT PAYMENTS
Bradley Lindgren (301) 443-5432

GOVTRIP
David Flynn (301) 443-9552

CoE (GOVTRIP HELP DESK) 1-888-ONE-DHHS

GRANT ACCOUNTING
Lizette Hutchins (301) 443-9129

GRANT PAYMENT SERVICES
Brian Harris (301) 443-2012

INDIRECT COST RATE & COST ALLOCATION
PLAN NEGOTIATIONS
Darryl Mayes (202) 401-0215

MACCS PURCHASES
Randy Pollack (301) 443-5677

OBLIGATIONS/FUND CONTROL
Thomas Mazzuchi (301) 443-8482

TRAVEL/PAYMENTS
Bradley Lindgren (301) 443-3011

SYSTEMS ACCOUNTING
Chet Levesque (301) 443-6611

FREQUENTLY CALLED NUMBERS – PARKLAWN BUILDING

ACQUISITION MANAGEMENT (301) 443-6557	GUARD OFFICE (301) 443-4144	PROPERTY DISPOSAL (ALL OTHERS) (240) 276-0801
AUDIO-VISUAL EQUIPMENT (301) 443-1092	HEALTH UNIT (301) 443-1238	RECREATION & WELFARE (R&W) (301) 443-1949
BACKGROUND INVESTIGATIONS (301) 443-2714	IT HELP DESK (866) 699-4872	RECORDS MANAGEMENT (301) 443-5252
BUILDING MAINTENANCE (301) 443-6340	LOADING DOCK (301) 443-6454	RECYCLING (301) 443-6340
CHILD CARE CENTER (301) 443-0726	LOST AND FOUND (301) 443-4144	RENOVATIONS (301) 443-2001
CHILD CARE SUBSIDY PROGRAM (301) 443-2232	MAIL/MESSENGER SERVICES (301) 443-2447	SAFETY/SECURITY (301) 443-2714
CONFERENCE ROOM	MOTOR POOL (301) 443-6454	SHUTTLE INFORMATION (301) 443-2414
RESERVATIONS (301) 443-2585	OVERNIGHT DELIVERY SERVICE (301) 443-1485	SPACE MANAGEMENT (301) 443-2001
COUNSELING SERVICES (301) 443-4357	PARKING (301) 443-2414	TELEPHONE TROUBLE & REPAIR (301) 402-9935
CREDIT UNION (301) 881-1870	PHOTOGRAPHY (301) 443-1090	TELECOMMUNICATIONS SERVICES (301) 443-2495
DFD CUSTOMER SERVICE (301) 443-3050	PRICES HELP DESK (301) 443-0034	TRANSIT SUBSIDY (TRANSHARE) (301) 443-2414
EMPLOYEE LOCATOR (301) 443-2414	PRINTING (301) 443-6740	UFMS HELP DESK 1-888-ONE-DHHS
EMPLOYMENT VERIFICATION (301) 827-8345	PROPERTY DISPOSAL (PARKLAWN) (301) 443-6454	VISITORS INFORMATION (301) 443-2414
GRAPHIC ARTS (301) 443-1090		