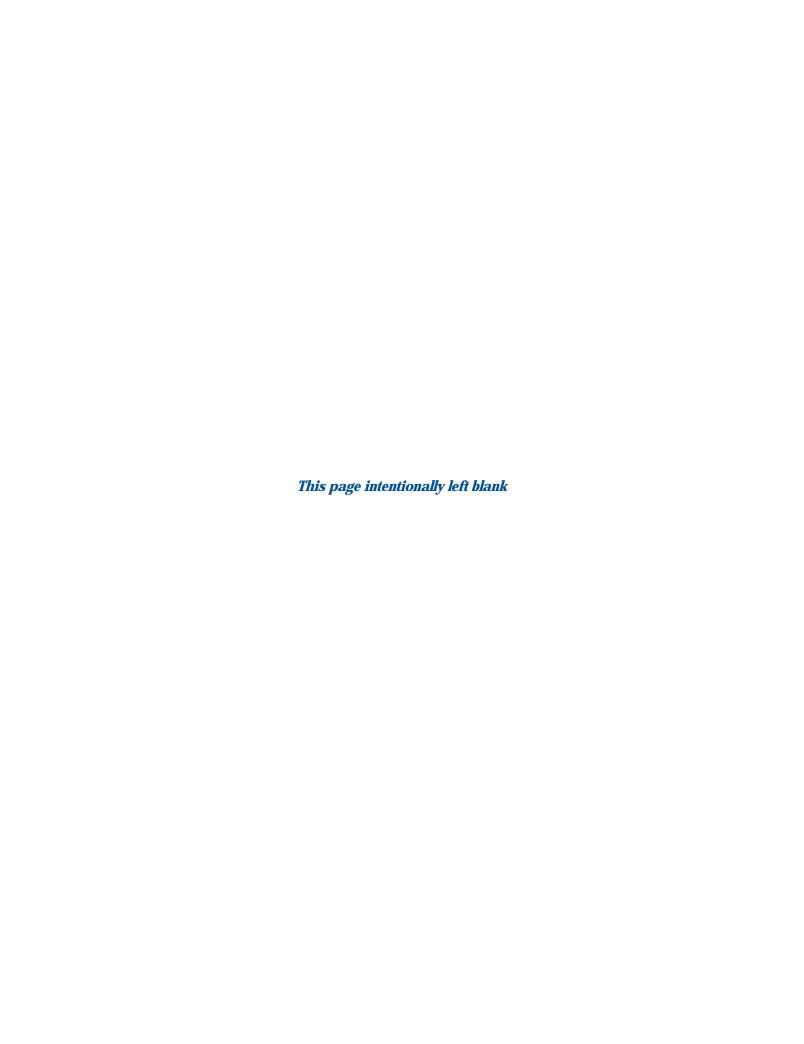


Guide to Federal Employees Health Benefits Plans

For Federal Civilian Employees





Health Provider Costs - Information for You

The following FEHB health plans have shown their commitment to OPM's healthcare cost transparency standards by making information about provider costs available on their websites for their plan members.

APWU (Consumer Driven Health Plan)* Av-Med Blue Choice (Ohio and Missouri) Blue HMO of Ohio CaliforniaCare CareFirst BlueChoice Foreign Service Benefit Plan* HealthNet of California HMO Health of Ohio Humana Health Plans Independent Health Kaiser (California, Colorado and Northwest regions) M-Care Rural Letter Carriers Health Plan* SuperMed HMO United Healthcare

Members of these plans will have access to healthcare cost information so they can make more informed choices when they need services. The website information available includes online decision tools with cost estimators for diagnoses and drugs as well as the costs paid to health care providers within geographic areas for common illnesses and conditions. Plus, these plans also describe the sources of this healthcare cost data and any limitations so plan members can understand what the information means to them.

Some examples of the types of surgical procedures for which you can obtain cost information include: arthroscopy knee/shoulder, breast biopsy, cataract repair, cesarean delivery, colonoscopy, corneal surgery, gall bladder removal, heart catheterization, hysterectomy, inguinal hernia repair, knee replacement, and tonsillectomy. This information will help you to understand the true cost of your healthcare and enhance your ability to compare hospital, physician, and other provider costs as you make healthcare choices.

We are pleased that these health plans have shown their commitment to consumers who are seeking and utilizing these comparison tools. FEHB plans are working to expand the cost and quality information they provide to their members. The plans listed on this page met OPM's transparency standards at the time this Guide went to press. As other plans bring these tools on line, we will add them to the list on our website. So, please check the updated information at www.opm.gov/insure before you make your healthcare decisions.

^{*} An asterisk indicates a fee-for-service plan that provides members with links to provider quality information on its website.

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Look for a health plan that:

- Received high survey ratings from its members on things that are important to you.
- Was evaluated highly by an accrediting organization.
- Has performed well on clinical measures of common conditions.
- Has the doctors and hospitals you want.
- Provides the services and benefits you want.

The information in this Guide gives you an overview of the FEHB Program and its participating plans. Read the plan brochures before you make any final decisions about health plans.

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Program Features

- **No Waiting Periods.** You can use your benefits as soon as your coverage becomes effective. There are no pre-existing condition limitations even if you change plans.
- A Choice of Coverage. Choose between Self Only or Self and Family.
- A Choice of Plans and Options. Select from Fee-for-Service (with the option of a Preferred Provider Organization), Health Maintenance Organization, Point-of-Service plans, Consumer-Driven plans, or High Deductible Health Plans.
- **A Government Contribution.** The Government pays 72 percent of the average premium toward the total cost of your premium, up to a maximum of 75 percent of the total premium for any plan.
- **Salary Deduction.** You automatically pay your share of the premium through a payroll deduction using pre-tax dollars unless you elect not to. When your premium contributions are withheld on a pre-tax basis, Internal Revenue Service guidelines affect your ability to change coverage, i.e., you may elect to cancel your FEHB enrollment or to go from Self and Family to Self Only coverage only during an FEHB Open Season, unless a qualified life status change occurs. See your Human Resources office for details.
- Annual Enrollment Opportunity. Each year you can enroll or change your health plan enrollment. This year the Open Season runs from November 13, 2006, through December 11, 2006. Other events allow for certain types of changes throughout the year. See your Human Resources office for details.
- **Continued Group Coverage.** Eligibility for you or your family members may continue following your retirement, divorce, death, or changes in employment status. See your Human Resources office for more information.
- **Coverage after FEHB Ends.** You or your family members may be eligible for temporary continuation of FEHB coverage or for conversion to non-group (private) coverage when FEHB coverage ends. See your Human Resources office for more information.
- **Consumer Protections.** Go to www.opm.gov/insure/health/consumers to: see your appeal rights to OPM if you and your plan have a dispute over a claim; read the Patients' Bill of Rights and the FEHB Program; and learn about your privacy protections when it comes to your medical information.



FEHB Web Resources

Use the FEHB website for additional help in choosing the health plan that is right for you.

The FEHB website at www.opm.gov/insure/health can help you to choose your health plan and enroll. In addition to the information found in this Guide you will find:

- An interactive tool that allows you to make side-by-side comparisons of the costs, benefits, and quality indicators of the plans in your area.
- All health plan brochures and plan website addresses.
- A comparison of how FEHB plans perform in important medical areas under the Health Plan Employer Data and Information Set (HEDIS). HEDIS is a set of performance measures that allows users to compare managed care health plan performance across specific clinical areas. The performance measures are related to many significant diseases such as cancer, heart disease, asthma, and diabetes. Compare plan results at www.opm.gov/insure/health/hedis2007.
- Information on enrolling, including online enrollment for employees of selected agencies.
- Information on how plans in the FEHB Program coordinate benefit payments with Medicare.
- A comprehensive set of Frequently Asked Questions and answers on all aspects of the Program.
- An online version of the FEHB Handbook for more information on FEHB policies and procedures.
- Information on High Deductible Health Plans at www.opm.gov/hsa
- Information on FEHB plans that have demonstrated their committment to health information technology (HIT) by making consumer's personal health information available to them through state-of-the-art HIT capabilities.

Step 1: What type of health plan is best for you?

You have some basic questions to answer about how you pay for and access medical care. Here are the different types of plans from which to choose.

| | Choice of doctors, hospitals, pharmacies, and other providers | Specialty care | Out-of-pocket costs | Paperwork |
|--|---|--|--|--|
| Fee-for-Service w/PP0 | You must use the plan's network for full benefits. Not using PPO providers means only some or none of your benefits will be paid. | Referral not required to get benefits. | You pay fewer costs if you use a PPO provider than if you don't. | Some, if you don't use network providers. |
| Health Maintenance Organization | You generally must use the plan's network for full benefits. | Referral generally required from primary care doctor to get benefits. | Your out-of-pocket costs are generally limited to copayments. | Little, if any. |
| Point-of-Service | You must use the plan's network for full benefits. You may go outside the network but you will pay more. | Referral generally required to get full benefits. | You pay less if you use a network provider than if you don't. | Little, if you use the network. You have to file your own claims if you don't use the network. |
| Consumer-Driven Plans | You may use network and non-network providers. You will pay more by not using the network. | Referral not required to get full benefits from PPOs. | You will pay an annual deductible and cost-sharing. You pay less if you use the network. | Some, if you don't use network providers. |
| High Deductible Health Plans w/Health Savings Account or Health Reimbursement Arrangement. | Some plans are network only, others pay something even if you do not use a network provider. | Referral not required to get full benefits from PPOs. | You will pay an annual deductible and cost-sharing. You pay less if you use the network. | If you have an HSA or HRA account, you may have to file a claim to obtain reimbursement. |

See Definitions starting on page 9 for a more detailed description of each type of plan.

Step 2: Cost and benefits.

An easy-to-use tool allowing you to compare plans is available on the web at www.opm.gov/insure/07/spmt/plansearch.aspx. If you do not have Internet access, complete the chart below by using this Guide and the health plans' brochures to review your costs, including premiums, and estimate what you might spend on health care next year. Plan brochures can be obtained from your Human Resources office or on the OPM website at www.opm.gov/insure/health. This side-by-side comparison can help you pick a plan with the benefits you need at a cost you can afford.

| | Health Plan | Health Plan | Health Plan |
|---|------------------------------------|---------------|-------------|
| Annual premium | \$ | \$ | \$ |
| Annual deductible (if any) | \$ | \$ | \$ |
| Office visit to primary care doctor | \$ | \$ | \$ |
| Office visit to specialist | \$ | \$ | \$ |
| Hospital inpatient deductible/copayment/coinsurance | \$ | \$ | \$ |
| Hospital room & board charges | \$ | \$ | \$ |
| Prescription drugs | \$ | \$ | \$ |
| Catastrophic protection limit | \$ | \$ | \$ |
| Home health care visits | \$ | \$ | \$ |
| Durable medical equipment | \$ | \$ | \$ |
| Maternity care | \$ | \$ | \$ |
| Well-child care | \$ | \$ | \$ |
| Routine physicals | \$ | \$ | \$ |
| Review the Member Survey Res | ults found in the benefit charts o | f this Guide. | |
| Overall plan satisfaction | | | |
| Getting needed care | | | |
| Getting care quickly | | | |
| How well doctors communicate | | | |
| Customer service | | | |
| Claims processing | | | |

Step 3: Think quality.

We have several sources for reviewing quality information: <u>accreditation</u> (independent evaluations from private organizations) and <u>member survey results</u> (evaluations by current plan members). How plans perform on <u>clinical measures</u> of common conditions is shown on our website at <u>www.opm.gov/insure/health/hedis2007</u>.

HMO Accreditation. Accreditation is a "seal of approval" granted by an accrediting organization. Health plans must meet national standards to be accredited. The evaluations are performed by the National Committee for Quality Assurance (NCQA), the Joint Commission on Accreditation of Healthcare Organizations (JCAHO), and URAC. The following are the accreditation levels used by each organization. Check your health plan's brochure for its accreditation level, or look for the Health Plan Accreditation link at www.opm.gov/insure/health.

| National Committee for Quality Assurance (www.ncqa.org) | Excellent – Levels of service and clinical quality that meet or exceed NCQA's requirements for consumer protection and quality improvement AND achieve health plan performance results that are in the highest range of national or regional performance. | Commendable – Meets or exceeds NCQA's requirements for con- sumer protection and quality improvement. | Accredited – Meets most of NCQA's requirements for consumer protection and quality improvement. | Provisional – Meets some but not all of NCQA's requirements for consumer protec- tion and quality improvement. | New Health Plan – Applies to health plans that are less than two years old. |
|---|---|---|--|---|--|
| Joint Commission on Accreditation of Healthcare Organi- zations (www.jcaho.org) | Accreditation with Full Compliance- Demonstrates satisfactory compliance with JCAHO standards in all perfor- mance areas. | Accreditation with Requirements for Improvement – Demonstrates satisfac- tory compliance with JCAHO standards in most performance areas. | Provisional – Demonstrates a previously unaccredited plan's satisfactory compliance with a subset of standards. | Conditional – Demonstrates failure to meet standard(s) or specific policy requirement(s) but is believed capable to do so in a specified time period. | |
| URAC (www.urac.org) | Full Accreditation – Demonstrates full compliance with standards. | Conditional – Meets most of the standards but needs some improvement before achieving full compliance. | Provisional – A plan that has otherwise complied with all standards but has been in operation for less than 6 months. | | |

Note: This chart shows the accreditation levels available under each accrediting organization listed. It is not intended to draw comparisons among the different accrediting organizations.

Member survey results.

Each year Federal Employees Health Benefits (FEHB) plans with 500 or more subscribers mail the Consumers Assessment of Healthcare Providers and Systems (CAHPS)¹ to a random sample of plan members. For Health Maintenance Organizations (HMO)/Point-of-Service (POS) and High Deductible/Consumer Driven health plans, the sample includes all commercial plan members, including non-Federal members. For Fee-for-Service (FFS)/Preferred Provider Organization (PPO) plans, the sample includes Federal members only. The CAHPS survey asks questions to evaluate members' satisfaction with their health plans. Independent vendors certified by the National Committee for Quality Assurance (NCQA) administer the surveys.

OPM reports each plan's scores on the various survey measures by showing the percentage of satisfied members on a scale of 0 to 100. Also, we list the national average for each measure. Since we offer both HMO plans and Fee-for-Service/PPO plans we compute a separate national average for each plan type.

Survey findings and member ratings are provided for the following key measures of member satisfaction:

- Overall Plan Satisfaction This measure is based on the question, "Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your health plan?" We report the percentage of respondents who rated their plan 8 or higher.
- Getting Needed Care Were you satisfied with the choices your health plan gave you to select a personal doctor? Were you satisfied with the time it takes to get a referral to a specialist?
- Getting Care Quickly Did you get the advice or help you needed when you called your doctor during regular office hours? Could you get an appointment when you wanted for regular or routine care?
- How Well Doctors Communicate Did your doctor carefully listen to you and explain things in a way you could understand? Did your doctor spend enough time with you?
- Customer Service Was your plan helpful when you called its customer service department? Did you have paperwork problems? Were the plan's written materials understandable?
- Claims processing Did your plan correctly pay your claims and in a reasonable time?

In evaluating plan scores, you can compare individual plan scores against other plans and against the national averages. Generally, new plans and those with fewer than 500 FEHB subscribers do not conduct CAHPS. Therefore, some of the plans listed in the Guide will not have survey data.

¹ CAHPS is a registered trademark of the Agency for Healthcare Research and Quality (AHRQ).

Fee-for-Service/PPO accreditation.

Fee-for-Service (FFS) plans and their Preferred Provider Organizations (PPO) are organized much differently and perform different functions than Health Maintenance Organizations (HMO) and Point-of-Service (POS) plans. Consequently, the accreditation of these plans is different from HMOs and POS plans. The following chart shows activities common to FFS/PPO plans and the X indicates that your FFS/PPO plan (or a vendor with which it contracts) has achieved accreditation in these areas.

| | Behavioral Health | Care Management | Disease Management | Health Utilization Management | Health Network Accreditation |
|----------------------------------|----------------------|--------------------|-----------------------|-------------------------------------|------------------------------------|
| APWU Health Plan | X | X | X | X | X |
| Blue Cross and Blue Shield | | X | | | |
| GEHA | | | X | X | X |
| Mail Handlers | | | | X | |
| NALC | X | | X | X | |
| Association | | | | X | X |
| Foreign Service | X | | X | X | |
| Rural Carrier | | | X | X | |
| SAMBA | | X | | X | |

Behavioral Health – a utilization management program that specializes in mental health and substance abuse or chemical dependency services.

Care Management – identifying plan members with special healthcare needs, developing a strategy that meets those needs, and coordinating and monitoring the ongoing care.

Disease Management – intensively managing a particular disease. Disease management encompasses all settings of care and places a heavy emphasis on prevention and maintenance. Similar to care management but more focused on a defined set of diseases.

Health Utilization Management – managing the use of medical services so that a patient receives necessary, appropriate, high-quality care in a cost-effective manner. It requires plans to use clinical personnel to make decisions.

Health Network Accreditation – this standard includes key quality benchmarks for network management, provider credentialing, utilization management, quality management and improvement and consumer protection.

Preventing Medical Mistakes

An influential report from the Institute of Medicine estimates that up to 98,000 Americans die every year from medical mistakes in hospitals alone. That's about 3,230 preventable deaths in the FEHB Program a year. While death is the most tragic outcome, medical mistakes cause other problems, such as permanent disabilities, extended hospital stays, longer recoveries, and additional treatments. By asking questions, learning more, and understanding your risks, you can improve the safety of your health care, and that of your family. Take these simple steps:

1. Ask questions if you have doubts or concerns.

- Ask questions and make sure you understand the answers.
- Choose a doctor with whom you feel comfortable talking.
- Take a relative or friend with you to help you ask questions and understand answers.

2. Keep and bring a list of all the medicines you take.

- Give your doctor and pharmacist a list of all the medicines that you take, including non-prescription medicines.
- Tell them about any drug allergies you have.
- Ask about side effects and what to avoid while taking the medicine.
- Read the label when you get your medicine, including all warnings.
- Make sure your medicine is what the doctor ordered and know how to use it.
- Ask the pharmacist about your medicine if it looks different than you expected.

3. Get the results of any test or procedure.

- Ask when and how you will get the results of tests or procedures.
- Don't assume the results are fine if you do not get them when expected, be it in person, by phone, or by mail.
- Call your doctor and ask for your results.
- Ask what the results mean for your care.

4. Talk to your doctor about which hospital is best for your health needs.

- Ask your doctor which hospital has the best care and results for your condition if you have more than one hospital from which to choose.
- Be sure you understand the instructions you get about follow-up care when you leave the hospital.

5. Make sure you understand what will happen if you need surgery.

- Make sure you, your doctor, and your surgeon all agree on exactly what will be done during the operation.
- Ask your doctor, "Who will manage my care when I am in the hospital?"
- Ask your surgeon:

Exactly what will you be doing?

About how long will it take?

What will happen after surgery?

How can I expect to feel during recovery?

Tell the surgeon, anesthesiologist, and nurses about any allergies, bad reaction to anesthesia, and any medications you are taking.

Want more information on quality healthcare and patient safety?

- www.cms.hhs.gov/HealthCareConInit Medicare has posted hospital payment information, by county, for common elective surgeries and other conditions of high utilization.
- www.HospitalCompare.hhs.gov A tool to provide you with information on how well the hospitals in your area care for their adult patients suffering from heart attack, heart failure, and pneumonia.
- www.ahrq.gov/path/beactive.htm The Agency for Healthcare Research and Quality makes available a wide-ranging list of topics from patient safety to choosing quality healthcare providers to improving the quality of care you receive.
- www.QualityCheck.org A source for finding and comparing accredited healthcare organizations, including hospitals, assisted living facilities, nursing homes, and settings for addictions, children and youth services, and community mental health facilities.
- www.leapfroggroup.org The Leapfrog Group is active in promoting safe practices in hospital care.

Definitions

Accreditation - The status granted to a health care organization following a rigorous, comprehensive, and independent evaluation. The evaluation includes an assessment of the care and service being delivered in important areas of public concern, such as immunization rates, mammography rates, and member satisfaction.

Brand name drug – A prescription drug that is protected by a patent, supplied by a single company, and marketed under the manufacturer's brand name.

Coinsurance - The amount you pay as your share for the medical services you receive, such as a doctor's visit. Coinsurance is a percentage of the cost of the service (you pay 20%, for example).

Consumer-Driven Health Plans (CDHP)- Describes a wide range of approaches to give you more incentive to control the cost of either your health benefits or health care. You have greater freedom in spending health care dollars up to a designated amount, and you receive full coverage for in-network preventive care. In return, you have a higher annual deductible than standard medical plans after you have used up the designated amount. The catastrophic limit is usually higher than those in other plans.

Copayment - The amount you pay as your share for the medical services you receive, such as a doctor's visit. A copayment is a fixed dollar amount (you pay \$15, for example).

Deductible- The dollar amount of covered expenses an individual or family must pay before the plan begins to pay benefits. There may be separate deductibles for different types of services. For example, a plan can have a prescription drug benefit deductible separate from its calendar year deductible.

Fee-for-Service (FFS) - Health coverage in which doctors and other providers receive a fee for each service such as an office visit, test, or procedure. The health plan will either pay the medical provider directly or

reimburse you for covered services after you have paid the bill and filed an insurance claim. When you need medical attention, you visit the doctor or hospital of your choice.

Formulary or Prescription Drug List – A list of both generic and brand name drugs, often made up of different cost-sharing levels or tiers, that are preferred by your health plan. Health plans choose drugs that are medically safe and cost effective. A team, including pharmacists and physicians, meets to review the drug list and make changes as necessary.

Generic drug – A generic medication is an equivalent of a brand name drug. A generic drug provides the same effectiveness and safety as a brand name drug and usually costs less. A generic drug may have a different color or shape than its brand name counterpart, but it must have the same active ingredients, strength, and dosage form (pill, liquid, or injection).

Health Maintenance Organization (HMO) - A health plan that provides care through contracted or employed physicians and hospitals located in particular geographic or service areas. HMOs emphasize prevention and early detection of illness. Your eligibility to enroll in an HMO is determined by where you live or, in some plans, where you work.

Health Reimbursement Arrangements (HRA) - Health Reimbursement Arrangements are a common feature of Consumer-Driven Health Plans. They may be referred to by the health plan under a different name, such as Personal Care Account. They are also available to enrollees in High Deductible Health Plans who are ineligible for an HSA. HRAs are similar to HSAs except: an enrollee cannot make deposits into an HRA, a health plan may impose a ceiling on the value of an HRA, interest is not earned on an HRA, and the amount in an HRA is not transferable if the enrollee leaves the health plan.

Definitions

Health Savings Account (HSA) - A Health Savings Account allows individuals to pay for current health expenses and save for future qualified medical expenses on a pre-tax basis. Funds deposited into an HSA are not taxed, the balance in the HSA grows tax-free, and that amount is available on a tax-free basis to pay medical costs. To open an HSA you must be covered under a High Deductible Health Plan and cannot be eligible for Medicare or covered by another plan that is not a High Deductible Health Plan or a general purpose HCFSA or be a dependent on another person's tax return. HSAs are subject to a number of rules and limitations established by the Department of the Treasury. Visit www.ustreas.gov/offices/public-affairs/hsa for more information.

High Deductible Health Plan (HDHP) - A High Deductible Health Plan is a health insurance plan in which the enrollee pays a deductible of at least \$1,100 (self-only coverage) or \$2,200 (family coverage). The annual out-of-pocket amount (including deductibles and copayments) the enrollee pays cannot exceed \$5,250 (self-only coverage) or \$10,500 (family coverage). HDHPs can have first dollar coverage (no deductible) for preventive care and higher out-of-pocket copayments and coinsurance for services received from non-network providers. HDHPs offered by the FEHB Program establish and partially fund HSAs for all eligible enrollees and provide a comparable HRA for enrollees who are ineligible for an HSA. The HSA premium funding or HRA credit amounts vary by plan.

In-Network - You receive treatment from the doctors, clinics, health centers, hospitals, medical practices, and other providers with whom your plan has an agreement to care for its members.

Out-of-Network - You receive treatment from doctors, hospitals, and medical practitioners other than those with whom the plan has an agreement at additional cost. Members in a PPO-only option who receive services outside the PPO network generally pay all charges.

Point-of-Service (POS) - A product offered by a health plan that has both in-network and out-of-network features. In a POS you don't have to use the plan's network of providers for every service but you generally pay more out-of-network.

Preferred Provider Organization (PPO) - FFS Plans and many HDHPs use PPOs which are a network of providers. PPOs give you the choice of using doctors and other providers in the network or using non-network providers. You don't have to use the PPO, but there are advantages if you do. (Be aware, however, that some of the services provided in a PPO hospital may not be covered by PPO arrangements. Room and board will be covered, but anesthesia and radiology, for instance, may be covered under non-PPO benefits.) Note that some FFS plans may offer an enrollment option that is "PPO-only." You **must** use network providers to receive benefits from a PPO-only plan.

Provider - A doctor, hospital, health care practitioner, pharmacy, or health care facility.

The Federal Employees Dental and Vision Insurance Program (FEDVIP) is a new program, separate and different from the FEHB Program, authorized by the Federal Employee Dental and Vision Benefits Enhancement Act of 2004.

OPM has contracted with several insurance carriers to make supplemental dental and vision benefits available to eligible Federal and USPS employees, annuitants, and their eligible family members.

Dental Insurance

Dental plans will provide a comprehensive range of services, including the following:

- Class A (Basic) services, which include oral examinations, prophylaxis, diagnostic evaluations, sealants and x-rays.
- Class B (Intermediate) services, which include restorative procedures such as fillings, prefabricated stainless steel crowns, periodontal scaling, tooth extractions, and denture adjustments.
- Class C (Major) services, which include endodontic services such as root canals, periodontal services such as gingivectomy, major restorative services such as crowns, oral surgery, bridges and prosthodontic services such as complete dentures.
- Class D (Orthodontic) services with up to a 24month waiting period for eligible dependents up to age 19.

Please review the dental plans' benefits material for detailed information on the benefits covered, cost-sharing requirements, and provider directories.

Vision Insurance

Vision plans will provide comprehensive eye examinations and coverage for lenses, frames and contact lenses. Other benefits such as discounts on lasik surgery may also be available.

Please review the vision plans' benefits material for detailed information on the benefits covered, cost-sharing requirements, and provider directories.

Who is eligible to enroll in the FEDVIP?

Federal and Postal Service employees eligible for FEHB coverage (whether or not enrolled) and annuitants (regardless of FEHB status) are eligible to enroll in a dental plan and/or a vision plan.

What enrollment options are available?

- 1. Self Only, which covers only the enrolled employee or annuitant;
- 2. Self plus One, which covers the enrolled employee or annuitant plus one eligible family member specified by the enrollee; and
- Self and Family, which covers the enrolled employee or annuitant and all eligible family members.

Which of my family members are eligible?

Eligible family members include your spouse, unmarried dependent children under age 22, and unmarried dependent children age 22 or over incapable of self-support because of a mental or physical disability that existed before age 22.

How can I find out about the plans that are available?

You can find a comparison of the plans available and their premiums on the OPM website at www.opm.gov/insure/dentalvision. This site also provides links to each plan's website where you can view detailed information about benefits and preferred providers.

What are the premiums?

The premiums will vary by plan and by enrollment type (Self, Self Plus One, or Self and Family). There is no government contribution to the premiums. If you are an active employee, your premiums will be taken from your salary on a pre-tax basis when your salary is sufficient to make the premium withholding. If you are an annuitant, premiums will be withheld from your monthly annuity check when your annuity is sufficient. Based on Internal Revenue Code pre-tax premiums are not available to annuitants. For information on each plan's specific premiums, visit www.opm.gov/insure/dentalvision.

When can I enroll?

Eligible employees and annuitants can enroll in a dental and/or vision plan during this open season – November 13 to December 11, 2006. You can enroll, disenroll, or change your enrollment during subsequent annual open seasons, or because of a qualifying life event. New employees will have 60 days from their first eligibility date to enroll.

How do I enroll?

You enroll on the Internet at www.BENEFEDS.com.
BENEFEDS is a secure enrollment website sponsored by OPM where you enter your name, personal information like address and Social Security Number, the agency you

work for (or retirement plan that pays your annuity), and the dental and/or vision plan you select. For those without access to a computer, call 1-877-888-FEDS (1-877-888-3337) (TTY number, 1-877-889-5680).

You cannot enroll in a FEDVIP plan using the Health Benefits Election Form (SF 2809) or through an agency self-service system, such as Employee Express, MyPay, or Employee Personal Page. However, those sites may provide a link to BENEFEDS.

When will coverage be effective?

Coverage for those who enroll during this year's open season (November 13 – December 11, 2006) will be effective December 31, 2006.

How does this coverage work with my FEHB plan's dental or vision coverage?

Some FEHB plans already cover some dental and vision services. Coverage provided under your FEHB plan remains as your primary coverage. FEDVIP coverage pays secondary to that coverage. When you enroll in a dental and/or vision plan on <u>BENEFEDS.com</u>, you will be asked to provide information on your FEHB plan so that your plans can coordinate benefits. Providing your FEHB information may reduce your out-of-pocket costs.

This is a brief summary of the features of the dental and vision plans. Before making a final decision, please read the plan brochures and provider directories thoroughly. All plans are not the same. All benefits are subject to the definitions, limitations, co-payments, annual maximums and exclusions set forth in the individual plan brochures.

How to read this chart:

The table on the following pages highlights the selected features/classes of dental services. Always consult plan brochures before making a decision. The chart does not show all of your possible out-of-pocket costs. The deductibles shown are the amount of covered expenses that you pay before the dental plan begins to pay. Service Class refers to the level of benefits for each plan. The Service Classes are listed below. Calendar year maximum refers to the annual amount of benefits that you can receive per person.

Please Note: Most plans require that you be enrolled in the same dental plan for the 24-month waiting period before accessing orthodontia services. There are no other waiting periods for services.

Dental plans provide a comprehensive range of services, including but not limited to the following:

- Class A (Basic) services, which include oral examinations, prophylaxis, diagnostic evaluations, sealants and x-rays.
- Class B (Intermediate) services, which include restorative procedures such as fillings, prefabricated stainless steel crowns, periodontal scaling, tooth extractions, and denture adjustments.
- Class C (Major) services, which include endodontic services such as root canals, periodontal services such as gingivectomy, major restorative services such as crowns, oral surgery, bridges and prosthodontic services such as complete dentures.
- Class D (Orthodontic) services with up to a 24-month waiting period for dependents up to age 19.

Nationwide Dental Plans Open to All

| | | | | | You | oay: | Calendar Year Maximum |
|--------------------------------|---|------------|------------|------------|------------|--|--|
| Plan Name | Telephone & Website | Class A | Class B | Class C | Class D | Deductible | |
| Aetna | 800-537-9384 www.aetnafeds.com | 0% | 40% | 60% | 70% | \$0 | \$1,200 per year (standard and high option) per person \$1,500 lifetime max per person (orthodontic services only) |
| GEHA Standard GEHA High | 877-434-2336 www.gehadental.com | 0% 0% | 45% 20% | 65% 50% | 70% 70% | \$0 | \$1,200 per year (standard and high option) per person \$1,500 lifetime max per person (orthodontic services only) |
| MetLife Standard MetLife High | 888-865-6854 www.federaldental.metlife.com | 0% 0% | 45% 30% | 65% 50% | 50% 50% | \$0 | \$1,200 standard option annual non-orthodontic maximum per person \$3,000 high option non-orthodontic maximum per person \$1,500 lifetime maximum per person for orthodontics |
| United Concordia | 877-394-8224 www.uccifedvip.com | 0% | 20% | 50% | 50% | \$75 self/\$150 self & family/ self plus one Class B and Class C | \$1,200 per year per person \$1,500 lifetime maximum per person (orthodontic services only) |

Regional Dental Plans Only Open to Persons Living in Specific Geographic Areas

| | Telephone | | | | You | рау: | Calendar Year Maximum |
|--|---|------------|------------|------------|------------|--|--|
| Plan Name | & Website | Class A | Class B | Class C | Class D | Deductible | |
| CompBenefits (Open to residents of the Southeastern, Midwestern, and Mid-Atlantic states | 877-692-2468 www.fed.dentaladvantage.compbenefits.com | 0% | 40% | 54% | 70% | \$0 | No maximum Unlimited lifetime orthodontic coverage |
| GHI (Open to NY and Nortbern NJ residents and parts of CT and PA) | 212-501-4444 www.ghi.com | 0% | 0% | 0% | 0% | \$50 self/\$150 self & family/ self plus one Class B and Class C | \$1,250 per year per person \$2,000 lifetime max per person (orthodontic services only) Note: GHI has a 12-month waiting period for orthodontia services |
| Triple S (Open to Puerto Rico residents) | 787-774-6060 787-749-4777 800-981-3241 TTY 787-774-6060 www.ssspr.com | 0% | 30% | 60%/30% | 50% | \$0 | No maximum \$1,500 lifetime max per person (orthodontic services only) |

National Dental Rates

Please note that the rating areas for each Carrier are not the same for all plans. Please see the specific plan brochure or call the plan's customer service number to determine your specific region and premium.

| | | | Biv | weekly Premi | um | M | onthly Premiu | ım |
|----------------------|----------------------|------------------|-----------|------------------|------------------|-----------|------------------|------------------|
| Plan Name Option | Option | Rating Region | Self Only | Self plus One | Self & Family | Self Only | Self plus One | Self & Family |
| Aetna PPO | High | 1 | \$12.15 | \$24.31 | \$36.46 | \$26.33 | \$52.67 | \$79.00 |
| | (In and Out-of- | 2 | \$13.36 | \$26.72 | \$40.09 | \$28.95 | \$57.89 | \$86.86 |
| | Network benefits) | 3 | \$14.20 | \$28.42 | \$42.62 | \$30.77 | \$61.58 | \$92.34 |
| | | 4 | \$15.66 | \$31.31 | \$46.98 | \$33.93 | \$67.84 | \$101.79 |
| | | 5 | \$16.99 | \$33.97 | \$50.96 | \$36.81 | \$73.60 | \$110.41 |
| GEHA PPO | High | 1 | \$9.36 | \$18.73 | \$28.09 | \$20.28 | \$40.58 | \$60.86 |
| OLIMITIO . | (In and Out-of- | 2 | \$10.26 | \$20.51 | \$30.77 | \$22.23 | \$44.44 | \$66.67 |
| | Network benefits) | 3 | \$11.61 | \$23.21 | \$34.82 | \$25.16 | \$50.29 | \$75.44 |
| | | 4 | \$12.51 | \$25.02 | \$37.53 | \$27.11 | \$54.21 | \$81.32 |
| | | 5 | \$13.86 | \$27.72 | \$41.58 | \$30.03 | \$60.06 | \$90.09 |
| GEHA PPO | High | 1 | \$12.74 | \$25.49 | \$38.23 | \$27.60 | \$55.23 | \$82.83 |
| · | (In and Out-of- | 2 | \$13.98 | \$27.96 | \$41.94 | \$30.29 | \$60.58 | \$90.87 |
| | Network benefits) | 3 | \$15.83 | \$31.66 | \$47.48 | \$34.30 | \$68.60 | \$102.87 |
| | | 4 | \$17.07 | \$34.13 | \$51.20 | \$36.99 | \$73.95 | \$110.93 |
| | | 5 | \$18.92 | \$37.85 | \$56.77 | \$40.99 | \$82.01 | \$123.00 |
| MetLife PPO | Standard | 1 | \$7.29 | \$14.58 | \$21.88 | \$15.80 | \$31.59 | \$47.41 |
| | (In and Out-of- | 2 | \$7.87 | \$15.74 | \$23.61 | \$17.05 | \$34.10 | \$51.16 |
| | Network benefits | 3 | \$8.69 | \$17.39 | \$26.08 | \$18.83 | \$37.68 | \$56.51 |
| | vary) | 4 | \$9.64 | \$19.27 | \$28.91 | \$20.89 | \$41.75 | \$62.64 |
| | | 5 | \$10.57 | \$21.14 | \$31.71 | \$22.90 | \$45.80 | \$68.71 |
| MetLife PPO | High | 1 | \$11.97 | \$23.94 | \$35.91 | \$25.94 | \$51.87 | \$77.81 |
| | (In and Out-of- | 2 | \$13.38 | \$26.76 | \$40.15 | \$28.99 | \$57.98 | \$86.99 |
| | Network benefits | 3 | \$14.55 | \$29.10 | \$43.65 | \$31.53 | \$63.05 | \$94.58 |
| | vary) | 4 | \$15.73 | \$31.45 | \$47.18 | \$34.08 | \$68.14 | \$102.22 |
| | | 5 | \$17.59 | \$35.19 | \$52.78 | \$38.11 | \$76.25 | \$114.36 |
| United Concordia PPO | High | 1 | \$11.58 | \$23.14 | \$34.72 | \$25.09 | \$50.14 | \$75.23 |
| | (In-Network | 2 | \$13.25 | \$26.50 | \$39.75 | \$28.71 | \$57.42 | \$86.13 |
| | benefits only | 3 | \$14.38 | \$28.73 | \$43.11 | \$31.16 | \$62.25 | \$93.41 |
| | except for emergency | 4 | \$15.49 | \$30.98 | \$46.47 | \$33.56 | \$67.12 | \$100.69 |
| | services) | 5 | \$17.18 | \$34.34 | \$51.50 | \$37.22 | \$74.40 | \$111.58 |

Regional Dental Rates

Please note that the rating areas for each Carrier are not the same for all plans. Please see the specific plan brochure or call the plan's customer service number to determine your specific region and premium.

| | | | Bi | weekly Premi | um | Monthly Premium | | |
|------------------|--------|------------------|-----------|------------------|------------------|-----------------|------------------|------------------|
| Plan Name | Option | Rating Region | Self Only | Self plus One | Self & Family | Self Only | Self plus One | Self & Family |
| CompBenefits HMO | High | 1 | \$9.99 | \$19.98 | \$29.97 | \$21.65 | \$43.29 | \$64.94 |
| | | 2 | \$10.25 | \$20.49 | \$30.74 | \$22.21 | \$44.40 | \$66.60 |
| | | 3 | \$10.81 | \$21.63 | \$32.44 | \$23.42 | \$46.87 | \$70.29 |
| | | 4 | \$14.04 | \$28.08 | \$42.11 | \$30.42 | \$60.84 | \$91.24 |
| | | 5 | \$14.79 | \$29.58 | \$44.37 | \$32.05 | \$64.09 | \$96.14 |
| GHI PPO | High | 1 | \$16.44 | \$32.88 | \$49.31 | \$35.62 | \$71.24 | \$106.84 |
| Triple S PPO | High | 1 | \$4.14 | \$8.28 | \$10.93 | \$8.97 | \$17.94 | \$23.68 |

International Dental Rates

Please note that international premium rates are not regionally based.

| | Biw | eekly Premi | um | Monthly Premium | | | |
|------------------|-----------|------------------|------------------|-----------------|------------------|------------------|--|
| | Self Only | Self plus One | Self & Family | Self Only | Self plus One | Self & Family | |
| Aetna | \$18.14 | \$36.29 | \$54.43 | \$39.30 | \$78.63 | \$117.93 | |
| GEHA Standard | \$9.36 | \$18.73 | \$28.09 | \$20.28 | \$40.58 | \$60.86 | |
| GEHA High | \$12.74 | \$25.49 | \$38.23 | \$27.60 | \$55.23 | \$82.83 | |
| MetLife Standard | \$10.57 | \$21.14 | \$31.71 | \$22.90 | \$45.80 | \$68.71 | |
| MetLife High | \$17.59 | \$35.19 | \$52.78 | \$38.11 | \$76.25 | \$114.36 | |
| United Concordia | \$17.18 | \$34.34 | \$51.50 | \$37.22 | \$74.40 | \$111.58 | |

Nationwide Vision Plans Open to All

The table below highlights the selected features of available vision plans. Always consult plan brochures before making a decision. The chart does not show all of your possible out-of-pocket costs.

Vision plans will provide comprehensive eye examinations and coverage for lenses, frames and contact lenses. There are no deductibles or waiting periods. Other benefits such as discounts on lasik surgery may also be available.

| | | | Your B | iweekly Pre | mium | Your I | Your Monthly Premium | | |
|------------------------|---------------------------|-----------------|-----------|------------------|------------------|-----------|----------------------|------------------|--|
| Plan Name | Telephone & Website | Plan Option | Self Only | Self plus One | Self & Family | Self Only | Self plus One | Self & Family | |
| Blue Cross Blue Shield | 888-550-2583 | Standard Option | \$3.97 | \$7.94 | \$11.92 | \$8.60 | \$17.20 | \$25.83 | |
| | fepblue.org | High Option | \$5.01 | \$10.01 | \$15.02 | \$10.86 | \$21.69 | \$32.54 | |
| Spectera | 866-375-3263 | Standard Option | \$2.63 | \$5.13 | \$7.64 | \$5.70 | \$11.12 | \$16.55 | |
| | spectera.com/myfedvision | High Option | \$3.41 | \$6.65 | \$9.91 | \$7.39 | \$14.41 | \$21.47 | |
| VSP | 800-807-0764 | Standard Option | \$3.82 | \$7.65 | \$11.47 | \$8.28 | \$16.58 | \$24.85 | |
| | choosevsp.com | High Option | \$5.40 | \$10.81 | \$16.21 | \$11.70 | \$23.42 | \$35.12 | |

| Frames | Lenses | Exams | Copayments | Additional Features |
|------------------------------------|---------------------------------|------------------------------------|--|--|
| Every 12 months Every 12 months | Every 12 months Every 12 months | Every 12 months Every 12 months | \$0 \$0 | Breakage warranty; Laser vision correction discount; low vision coverage. \$130 plus 20% off remaining cost frame allowance for standard and high options. |
| Every 12 months Every 12 months | Every 12 months Every 12 months | Every 12 months Every 12 months | \$10 exam/\$25 material \$10 exam/\$10 material | Low vision; prosthetic eye; vision therapy; Laser vision correction discount. \$130 frame allowance for standard and high options. |
| Every 12 months Every 12 months | Every 12 months Every 12 months | Every 12 months Every 12 months | \$10 exam/\$20 material \$10 exam and glasses | Prescription eyewear, choose glasses or contacts; Laser vision correction discount. \$120 frame allowance under standard option. \$150 frame allowance under high option. |

The Federal Flexible Spending Account Program – FSAFEDS

What is an FSA?

It is a tax-favored benefit that allows you to set aside pre-tax money from your paychecks to pay for a variety of eligible expenses.

There are three types of FSAs offered by FSAFEDS. Each type has a minimum annual election of \$250 and a maximum annual election of \$5,000.

- **Health Care FSA (HCFSA)** Pays for eligible health care expenses for you and your dependents which are not covered or reimbursed by FEHB or other insurance.
- **Dependent Care FSA (DCFSA)** Pays for eligible dependent care expenses that allow you (and your spouse if married) to work, look for work (as long as you have earned income for the year), or attend school full-time.
- Limited Expense Health Care FSA (LEX HCFSA) Designed for employees enrolled in or covered by a High Deductible Health Plan with a Health Savings Account. Eligible expenses are limited to dental and vision care expenses for you and your dependents which are not covered or reimbursed by FEHB or FEDVIP coverage or other insurance.

What expenses can I pay with an FSAFEDS account?

For the HCFSA – Health plan copayments, deductibles, over-the-counter medications and products, sunscreen, eyeglasses, contacts, other vision and dental expenses (but not insurance premiums), etc.

For the DCFSA – Daycare expenses (including summer camp) for your child(ren) under age 13, dependent care expenses for dependents unable to care for themselves.

For the LEX HCFSA – Dental and vision care expenses including eligible over-the-counter medicines and products related to dental and vision care (but not insurance premiums).

AND MUCH MORE! Visit www.FSAFEDS.com.

Who is eligible to enroll?

Most Federal employees in the Executive branch and many in non-Executive branch agencies are eligible. For specifics on eligibility, visit www.FSAFEDS.com or call an FSAFEDS Benefits Counselor toll-free at 1-877-FSAFEDS (1-877-372-3337), Monday through Friday, 9 a.m. until 9 p.m., Eastern Time. TTY: 1-800-952-0450.

When can I enroll?

If you wish to participate, you must make an election to enroll each year by visiting www.FSAFEDS.com or calling the number above during the FEHB Open Season or within 60 days of employment (for new employees).

Even if you enrolled for 2006, you must make a new election to continue participating in 2007. Enrollment DOES NOT carry over from year to year.

Who is SHPS?

SHPS is the Third Party administrator hired by OPM to manage the FSAFEDS Program. SHPS is responsible for enrollment, claims processing, customer service, and day-to-day operations of FSAFEDS.

What is BENEFEDS?

BENEFEDS is the name of the voluntary benefits portal hired by OPM to work with the FSAFEDS Program to set up payroll deductions for FSAFEDS allotments. BENEFEDS is the same entitivy handling enrollments and payroll deductions for FEDVIP

The Federal Long Term Care Insurance Program

It's important protection.

Why should you consider applying for coverage under the **Federal Long Term Care Insurance Program (FLTCIP)**?

- **FEHB plans do not cover the cost of long term care.** Also called "custodial care," long term care is the assistance you receive to perform activities of daily living such as bathing or dressing yourself—or supervision you receive because of a severe cognitive impairment. The need for long term care can strike anyone at any age and the cost of care can be substantial.
- The Federal Long Term Care Insurance Program can help protect you from the potentially high cost of long term care. This coverage gives you options regarding the type of care you receive and where you receive it. With FLTCIP coverage, you won't have to worry about relying on your loved ones to provide or pay for your care.
- It's to your advantage to apply sooner rather than later. To qualify for coverage under the FLTCIP, you must apply and pass a medical screening (called underwriting). Certain medical conditions, or combinations of conditions, will prevent some people from being approved for coverage. By applying while you're in good health, you could avoid the risk of having a future change in your health disqualify you from obtaining coverage. Also, the younger you are when you apply, the lower your premiums. If you are a new or newly eligible employee, you (and your spouse, if applicable) have a limited opportunity to apply using the abbreviated underwriting application, which asks fewer questions about your health. Newly married spouses of employees also have a limited opportunity to apply using abbreviated underwriting.
- Qualified relatives are also eligible to apply. Qualified relatives include spouses and adult
 children of employees and annuitants, and parents, parents-in-law, and stepparents of
 employees.

To request an Information Kit and application, call 1-800-LTC-FEDS (1-800-582-3337) (TTY 1-800-843-3557) or visit www.ltcfeds.com.

Stop Health Care Fraud

Fraud increases the cost of health care for everyone and increases your Federal Employees Health Benefits (FEHB) Program premium. OPM's Office of the Inspector General investigates allegations of fraud, waste, and abuse in the FEHB Program, regardless of the agency that employs you or from which you retired.

Protect Yourself From Fraud - Here are some things you can do to prevent fraud:

- Be wary of giving your health plan identification number over the telephone or to people you do not know, except to your doctor, other provider, or authorized plan or OPM representative.
- Let only the appropriate medical professionals review your medical record or recommend services.
- Avoid health care providers who say that an item or service is not usually covered, but they know how to bill your health plan to get it paid.
- Carefully review explanations of benefits (EOBs) that you receive from your health plan.
- Do not ask your doctor to make false entries on certificates, bills, or records to get your health plan to pay for an item or service.
- If you suspect that a provider has charged you for services you did not receive, billed you twice for the same service, or misrepresented any information, do the following:
 - Call the provider and ask for an explanation. There may be an error.
 - If the provider does not resolve the matter, call your health plan and explain the situation.
 - If they do not resolve the issue:

call -- the health care fraud hotline 202-418-3300

OR WRITE TO:

The United States Office of Personnel Management Office of the Inspector General Fraud Hotline 1900 E Street, NW, Room 6400 Washington, DC 20415

- Remember, FEHB-covered family members may not include:
 - your former spouse after a divorce decree or annulment is final (even if a court orders it); or
 - your child over age 22 unless he/she became incapable of self support before age 22.
- If you have any questions about the eligibility of a dependent, check with your Human Resources office if you are employed or with OPM if you are retired.
- You can be prosecuted for fraud and your agency may take action against you if you falsify a claim to obtain FEHB benefits or try to obtain services for someone who is not an eligible family member or who is no longer enrolled in the Plan.

Plan Comparisons

Nationwide Fee-For-Service Plans Open to All

(Pages 22 through 25)

Fee-for-Service (FFS) Plans with a Preferred Provider Organization (PPO) – A Fee-for-Service plan provides flexibility in using medical providers of your choice. You may choose medical providers who have contracted with the health plan to offer discounted charges. You can also choose medical providers who are not contracted with the plan, but you will pay more of the cost.

Medical providers who have contracts with the health plan (Preferred Provider Organization or PPO) offer discounted charges. You usually pay a copayment or a coinsurance charge and do not file claims or other paperwork. Going to a PPO hospital does not guarantee PPO benefits for all services received in the hospital. Lab work and radiology services from independent practitioners within the hospital are frequently not covered by the hospital's PPO agreement. If you receive treatment from medical providers who are not contracted with the health plan, you either pay them directly and submit a claim for reimbursement to the health plan or the health plan pays the provider directly according to plan coverage, and you pay a deductible, coinsurance or the balance of the billed charge. In any case, you pay a greater amount of the out-of-pocket cost.

PPO-only – A PPO-only plan provides medical services only through medical providers that have contracts with the plan. With few exceptions, there is no medical coverage if you or your family members receive care from providers not contracted with the plan.

Nationwide Fee-for-Service Plans Open to All

How to read this chart:

The table below highlights selected features that may help you narrow your choice of health plans. *Always consult plan brochures before making your final decision*. The chart does not show all of your possible out-of-pocket costs.

The **Deductibles** shown are the amount of covered expenses that you pay before your health plan begins to pay.

Calendar Year deductibles for families are two or more times the per person amount shown.

In some plans your combined **Prescription Drug** purchases from Mail Order and local pharmacies count toward the deductible. In other plans, only purchases from local pharmacies count. Some plans require each family member to meet a per person deductible.

The **Hospital Inpatient** deductible is what you pay each time you are admitted to a hospital.

Doctors shows what you pay for inpatient surgical services and for office visits.

Your share of **Hospital Inpatient Room and Board** covered charges is shown.

| | | | | Your Share of Premium | | | | |
|--|---------------------|--------------------|---------------|-----------------------|---------------|--------------|---------------|--|
| | | Enrollment Code | | Mont | thly | Biweekly | | |
| Plan Name | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family | |
| APWU Health Plan-High (APWU) | 800-222-2798 | 471 | 472 | 108.75 | 243.71 | 50.19 | 112.48 | |
| Blue Cross and Blue Shield Service Benefit Plan-Std (BCBS) | Local phone # | 104 | 105 | 124.15 | 290.98 | 57.30 | 134.30 | |
| Blue Cross and Blue Shield Service Benefit Plan-Basic (BCBS) | Local phone # | 111 | 112 | 82.32 | 192.82 | 37.99 | 88.99 | |
| GEHA Benefit Plan-High (GEHA) | 800-821-6136 | 311 | 312 | 204.95 | 417.84 | 94.59 | 192.85 | |
| GEHA Benefit Plan-Std (GEHA) | 800-821-6136 | 314 | 315 | 72.10 | 163.85 | 33.28 | 75.62 | |
| Mail Handlers Benefit Plan-High (MH) | 800-410-7778 | 451 | 452 | 372.80 | 737.45 | 172.06 | 340.36 | |
| Mail Handlers Benefit Plan-Std (MH) | 800-410-7778 | 454 | 455 | 105.48 | 230.52 | 48.68 | 106.39 | |
| NALC | 888-636-6252 | 321 | 322 | 139.58 | 257.77 | 64.42 | 118.97 | |

Prescription Drug Payment Levels Plans use a variety of terms to define what you pay for prescription drugs such as *generic, brand name, Tier I, Tier II, Level I, etc.* The 2 to 3 payment levels that plans use follow: **Level I** includes most generic drugs, but may include some preferred brands. **Level II** may include generics and preferred brands not included in Level I. **Level III** includes all other covered drugs, with some exceptions for specialty drugs. Many plans are basing how much you pay for prescription drugs on what they are charged.

Mail Order Discounts If your plan has a Mail Order program and that program is superior to the purchase of medications at the pharmacy (e.g., you get a greater quantity or pay less through Mail Order), your plan's response is "yes." If the plan does not have a Mail Order program or it is not superior to its pharmacy benefit, the plan's response is "no."

The prescription drug copayments or coinsurances described in this chart do not represent the complete range of cost-sharing under these plans. Many plans have variations in their prescription drug benefits (e.g., you pay the greater of a dollar amount or a percentage, or you pay one amount for your first prescription and then a different amount for refills). **You must read the plan brochure for a complete description of prescription drug and all other benefits.**

| | | Medical-Surgical – You Pay | | | | | | | | | | | |
|-------------|-----------------|----------------------------|----------------------|-----------------------|-----------|----------------------------|--------------------|---------|----------------------|-------------------------|--|--|--|
| | | | Deductible | | | Copay (\$)/Coinsurance (%) | | | | | | | |
| | | Per Person | | Doctors | | Hospital | Prescription Drugs | | | | | | |
| | Benefit Type | | | Hospital Inpatient | Office | Inpatient | Inpatient | | | Mail Order Discounts | | | |
| Plan | 1,700 | Calendar Year | Prescription Drug | mpadent | Visits | Surgical Services | cal ces R&B | Level I | Level II / Level III | | | | |
| APWU -High | PPO | \$275 | None | None | \$18 | 10% | 10% | \$8 | 25%/25% | Yes | | | |
| | Non-PPO | \$500 | None | \$300 | 30% | 30% | 30% | 50% | 50%/50% | No | | | |
| BCBS -Std | PPO | \$250 | None | \$100 | \$15 | 10% | Nothing | 25% | 25%/25% | Yes | | | |
| | Non-PPO | \$250 | None | \$300 | 25% | 25% | 30% | 45%+ | 45%+/45%+ | No | | | |
| BCBS -Basic | PPO | None | None | \$100/day x 5 | \$20 | \$100 | Nothing | \$10 | \$30/\$35 or 50% | No | | | |
| GEHA -High | PPO | \$350 | None | \$100 | \$20 | 10% | Nothing | \$5 | 25%/N/A | No | | | |
| | Non-PPO | \$350 | None | \$300 | 25% | 25% | Nothing | \$5 | 25%+/N/A | No | | | |
| GEHA -Std | PPO | \$400 | None | None | \$10 | 15% | 15% | \$5 | 50%/50% | No | | | |
| | Non-PPO | \$400 | None | None | 35% | 35% | 35% | \$5 | 50%+/50%+ | No | | | |
| MH -High | PPO | \$300 | None | \$100 | \$20/\$10 | 10% | Nothing | \$10 | \$25/\$40 | Yes | | | |
| | Non-PPO | \$350 | None | \$300 | 30% | 30% | 30% | 50% | 50%/50% | Yes | | | |
| MH -Std | PPO | \$350 | None | \$200 | \$20/\$10 | 10% | Nothing | \$10 | \$30/\$50 | Yes | | | |
| | Non-PPO | \$450 | None | \$400 | 30% | 30% | 30% | 50% | 50%/50% | Yes | | | |
| NALC | PPO | \$250 | None | None | \$20 | Nothing/10% | Nothing/10% | 25% | 25%/25% | Yes | | | |
| | Non-PPO | \$300 | \$25 | \$100 | 30% | 30% | 30% | 50%+ | 50%+/50%+ | No | | | |

Nationwide Fee-for-Service Plans Open to All

Member Survey results are collected, scored, and reported by an independent organization – not by the health plans. Here is a brief explanation of each survey category.

| Overall Plan Satisfaction | How would you rate your overall experience with your health plan? |
|---------------------------------|---|
| Getting Needed Care | Were you satisfied with the choices your health plan gave you to select a personal doctor?Were you satisfied with the time it takes to get a referral to a specialist? |
| Getting Care Quickly | Did you get the advice or help you needed when you called your doctor during regular office hours? Could you get an appointment for regular or routine care when you wanted? |
| How Well Doctors Communicate | Did your doctor listen carefully to you and explain things in a way you could understand?Did your doctor spend enough time with you? |
| Customer Service | Was your plan helpful when you called its customer service department?Did you have paperwork problems?Were the plan's written materials understandable? |
| Claims Processing | Did your plan pay your claims correctly and in a reasonable time? |
| | |

| | Member Survey Results (with national averages for Fee-for-Service plans in each category) | | | | | | | | |
|---|---|--------------------------------------|--------------------------------|---------------------------------|--|-----------------------------|------------------------------|--|--|
| Plan Name | Plan Code | Overall plan satisfaction 79.4 | Getting needed care 86.9 | Getting care quickly 83.6 | How well doctors communicate 94.1 | Customer service 73.7 | Claims processing 94.6 | | |
| APWU Health Plan-High | 47 | 86.8 | 88.4 | 85.3 | 94.7 | 72.8 | 95.1 | | |
| Blue Cross and Blue Shield Service Benefit Plan-Std | 10 | 80.2 | 89.7 | 84.6 | 93.9 | 77.8 | 96.1 | | |
| Blue Cross and Blue Shield Service Benefit Plan-Basic | 11 | 62.8 | 85.3 | 80.7 | 92.5 | 71.8 | 92.9 | | |
| GEHA Benefit Plan-High | 31 | 83.9 | 86.6 | 84.1 | 94.2 | 75.8 | 98.7 | | |
| GEHA Benefit Plan-Std | 31 | 72.2 | 85.2 | 83 | 94 | 75 | 96.6 | | |
| Mail Handlers Benefit Plan-High | 45 | 71.2 | 86.7 | 81.9 | 93.3 | 69.1 | 89.5 | | |
| Mail Handlers Benefit Plan-Std | 45 | 80.3 | 85.6 | 82.9 | 93.3 | 74.8 | 93.5 | | |
| NALC | 32 | 86.9 | 89.8 | 86.4 | 94.7 | 79.4 | 97.8 | | |

Fee-for-Service Plans – Blue Cross and Blue Shield Service Benefit Plan – Member Survey Results for Select States

Again this year we are providing more detailed information regarding the quality of services provided by our health plans. We are including the results of the Member Satisfaction survey at the *state level* for eight local Blue Cross Blue Shield (BCBS) Plans. Prior to 2003, BCBS conducted a single survey representing all of its members *nationwide*. We now provide local member satisfaction results for both the Standard Option plan and the Basic Option plan.

In the future, we expect to increase the number of plans conducting local or regional Member Satisfaction surveys. We look forward to making those results available to help you select quality health plans.

Below are Member Survey ratings for local BCBS plans by location.

| | | Member Survey Results (with national averages for Fee-for-Service plans in each category) | | | | | | | | |
|--|----------------------|---|--------------------------------------|--------------------------------|---------------------------------|--|-----------------------------|------------------------------|--|--|
| Plan Name | Location | Plan Code | Overall plan satisfaction 79.4 | Getting needed care 86.9 | Getting care quickly 83.6 | How well doctors communicate 94.1 | Customer service 73.7 | Claims processing 94.6 | | |
| Blue Cross and Blue Shield Service Benefit Plan - Standard - Basic | Arizona | 10 11 | 82.3 62.9 | 84.5 80.3 | 79 74.5 | 92.3 88.8 | 72.1 66.7 | 95.8 92`` | | |
| Blue Cross and Blue Shield Service Benefit Plan - Standard - Basic | California | 10 11 | 80.8 64.4 | 87.6 80.4 | 82.5 75.8 | 93 89.4 | 73.8 70.3 | 95.3 91.7 | | |
| Blue Cross and Blue Shield Service Benefit Plan - Standard - Basic | District of Columbia | 10 11 | 83 53 | 86.8 77 | 78.1 69.1 | 93.9 88.2 | 76.9 66.2 | 94.9 91.3 | | |
| Blue Cross and Blue Shield Service Benefit Plan - Standard - Basic | Florida | 10 11 | 82.6 68.1 | 88 84.9 | 79.5 74.1 | 92.3 89.5 | 79.1 72.2 | 96.7 93.4 | | |
| Blue Cross and Blue Shield Service Benefit Plan - Standard - Basic | Illinois | 10 11 | 80.3 66.6 | 89.6 87.3 | 82.7 80.8 | 93.5 92.9 | 69.6 73.7 | 95.3 94.2 | | |
| Blue Cross and Blue Shield Service Benefit Plan - Standard - Basic | Maryland | 10 11 | 78.9 63.1 | 88.7 82.4 | 80.7 74.8 | 92.1 91.1 | 71.1 71.4 | 93.7 94.1 | | |
| Blue Cross and Blue Shield Service Benefit Plan - Standard - Basic | Texas | 10 11 | 78.6 66.1 | 88.3 83.4 | 80.8 75.9 | 92.6 90.4 | 74.7 72.2 | 94.9 94 | | |
| Blue Cross and Blue Shield Service Benefit Plan - Standard - Basic | Virginia | 10 11 | 80.8 64.8 | 90 86.4 | 81.4 77.5 | 93.8 91 | 75.7 78.6 | 97.5 96.8 | | |

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Plan Comparisons

Nationwide Fee-for-Service Plans Open Only to Specific Groups

(Pages 28 through 30)

Fee-for-Service (FFS) Plans with a Preferred Provider Organization (PPO) – A Fee-for-Service plan provides flexibility in using medical providers of your choice. You may choose medical providers who have contracted with the health plan to offer discounted charges. You can also choose medical providers who are not contracted with the plan, but you will pay more of the cost.

Medical providers who have contracts with the health plan (Preferred Provider Organization or PPO) offer discounted charges. You usually pay a copayment or a coinsurance charge and do not file claims or other paperwork. Going to a PPO hospital does not guarantee PPO benefits for all services received in the hospital. Lab work and radiology services from independent practitioners within the hospital are frequently not covered by the hospital's PPO agreement. If you receive treatment from medical providers who do not contract with the health plan, you either pay them directly and submit a claim for reimbursement to the health plan or the health plan pays the provider directly according to plan coverage, and you pay a deductible, coinsurance, or the balance of the billed charge. In any case, you pay a greater amount of the out-of-pocket cost.

Nationwide Fee-for-Service Plans Open Only to Specific Groups

How to read this chart:

The table below highlights selected features that may help you narrow your choice of health plans. *Always consult plan brochures before making your final decision.* The chart does not show all of your possible out-of-pocket costs.

The **Deductibles** shown are the amount of covered expenses that you pay before your health plan begins to pay.

Calendar Year deductibles for families are two or more times the per person amount shown.

In some plans your combined **Prescription Drug** purchases from Mail Order and local pharmacies count toward the deductible. In other plans, only purchases from local pharmacies count. Some plans require each family member to meet a per person deductible.

The **Hospital Inpatient** deductible is what you pay each time you are admitted to a hospital.

Doctors shows what you pay for inpatient surgical services and for office visits.

Your share of **Hospital Inpatient Room and Board** covered charges is shown.

| | | | | Yo | ur Share | of Premiu | m |
|--|---------------------|--------------------|---------------|--------------|---------------|--------------|---------------|
| | | Enrollment Code | | Monthly | | Biweekly | |
| Plan Name | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| Association Benefit Plan (ABP) | 800-634-0069 | 421 | 422 | 132.67 | 316.55 | 61.23 | 146.10 |
| Foreign Service Benefit Plan (FS) | 202-833-4910 | 401 | 402 | 109.90 | 299.48 | 50.72 | 138.22 |
| Panama Canal Area Benefit Plan (PCABP) | 800-424-8196 | 431 | 432 | 93.63 | 195.43 | 43.21 | 90.20 |
| Rural Carrier Benefit Plan (Rural) | 800-638-8432 | 381 | 382 | 191.19 | 317.20 | 88.24 | 146.40 |
| SAMBA-High | 800-638-6589 | 441 | 442 | 210.78 | 523.10 | 97.28 | 241.43 |
| SAMBA-Std | 800-638-6589 | 444 | 445 | 99.47 | 227.18 | 45.91 | 104.85 |

Prescription Drug Payment Levels Plans use a variety of terms to define what you pay for prescription drugs such as *generic, brand name, Tier I, Tier II, Level I, etc.* The 2 to 3 payment levels that plans use follow: **Level I** includes most generic drugs, but may include some preferred brands. **Level II** may include generics and preferred brands not included in Level I. **Level III** includes all other covered drugs, with some exceptions for specialty drugs. Many plans are basing how much you pay for prescription drugs on what they are charged.

Mail Order Discounts If your plan has a Mail Order program and that program is superior to the purchase of medications at the pharmacy (e.g., you get a greater quantity or pay less through Mail Order), your plan's response is "yes." If the plan does not have a Mail Order program or it is not superior to its pharmacy benefit, the plan's response is "no."

The prescription drug copayments or coinsurances described in this chart do not represent the complete range of cost-sharing under these plans. Many plans have variations in their prescription drug benefits (e.g., you pay the greater of a dollar amount or a percentage, or you pay one amount for your first prescription and then a different amount for refills). **You must read the plan brochure for a complete description of prescription drug and all other benefits.**

| | | Medical-Surgical - You Pay | | | | | | | | | | | |
|------------|-----------------|----------------------------|----------------------|-----------------------|----------------------------|---------------------------|----------|--------------------|---------------------------------|-----------|--|--|--|
| Deductible | | | | | Copay (\$)/Coinsurance (%) | | | | | | | | |
| | | Per | Person | Doctors | | etors | Hospital | Prescription Drugs | | | | | |
| | Benefit Type | | | Hospital Inpatient | Office | ffice Inpatient Inpatient | T1.T | | Mail Order | | | | |
| Plan | .,,,,, | Calendar Year | Prescription Drug | mpatterit | Visits | Surgical Services | R&B | Level I | Level II / Level III | Discounts | | | |
| ABP | PPO | \$300 | None | \$100 | \$10 | 10% | Nothing | \$5 | \$25/30% or \$40 | Yes | | | |
| | Non-PPO | \$300 | None | \$300 | 30% | 30% | Nothing | \$5 | \$25/30% or \$40 | Yes | | | |
| FS | PPO | \$300 | None | Nothing | 10% | 10% | Nothing | 25%/\$15 min. | 25%/\$25 min./N/A | Yes | | | |
| | Non-PPO | \$300 | None | \$200 | 30% | 30% | Nothing | 25%/\$15 min. | 25%/\$25 min./N/A | Yes | | | |
| PCABP | POS | None | None | \$50 | \$10 | Nothing | Nothing | 40% | 40%/40% | No | | | |
| | FFS | None | None | \$125 | 50% | 50% | 50% | 40% | 40%/40% | No | | | |
| Rural | PPO | \$350 | \$200 | \$100 | \$20 | 10% | Nothing | 30% | 30%/30% | Yes | | | |
| | Non-PPO | \$400 | \$200 | \$300 | 25% | 20% | Nothing | 30% | 30%/30% | Yes | | | |
| SAMBA-High | PPO | \$250 | None | \$200 | \$20/\$0 | 10% | Nothing | \$10 | \$25/\$40 | Yes | | | |
| | Non-PPO | \$250 | None | \$300 | 30% | 30% | 30% | \$10 | \$25/\$40 | Yes | | | |
| SAMBA-Std | PPO | \$250 | None | \$200 | \$20/\$0 | 15% | Nothing | \$10 | \$30 + 1 refill/\$45 + 1 refill | Yes | | | |
| | Non-PPO | \$250 | None | \$300 | 30% | 30% | 30% | \$10 | \$30 + 1 refill/\$45 + 1 refill | Yes | | | |

^{*}The Panama Canal Area Plan provides a Point-of-Service product within the Republic of Panama.

Nationwide Fee-for-Service Plans Open Only to Specific Groups

Member Survey results are collected, scored, and reported by an independent organization – not by the health plans. Here is a brief explanation of each survey category.

| Overall Plan Satisfaction | How would you rate your overall experience with your health plan? |
|---------------------------------|---|
| Getting Needed Care | Were you satisfied with the choices your health plan gave you to select a personal doctor?Were you satisfied with the time it takes to get a referral to a specialist? |
| Getting Care Quickly | Did you get the advice or help you needed when you called your doctor during regular office hours? Could you get an appointment for regular or routine care when you wanted? |
| How Well Doctors Communicate | Did your doctor listen carefully to you and explain things in a way you could understand?Did your doctor spend enough time with you? |
| Customer Service | Was your plan helpful when you called its customer service department?Did you have paperwork problems?Were the plan's written materials understandable? |
| Claims Processing | Did your plan pay your claims correctly and in a reasonable time? |
| | |

| | Member Survey Results (with national averages for Fee-for-Service plans in each category) | | | | | | | | |
|--------------------------------|---|--------------------------------------|--------------------------------|---------------------------------|--|-----------------------------|------------------------------|--|--|
| Plan Name | Plan Code | Overall plan satisfaction 79.4 | Getting needed care 86.9 | Getting care quickly 83.6 | How well doctors communicate 94.1 | Customer service 73.7 | Claims processing 94.6 | | |
| Association Benefit Plan | 42 | 85.1 | 87.3 | 84.6 | 95.3 | 77.3 | 96.6 | | |
| Foreign Service Benefit Plan | 40 | 77.2 | 82.4 | 80.8 | 92.6 | 67.4 | 92.5 | | |
| Panama Canal Area Benefit Plan | 43 | | | | | | | | |
| Rural Carrier Benefit Plan | 38 | 84.6 | 91.1 | 86.5 | 94.8 | 79.2 | 96.5 | | |
| SAMBA-High | 44 | 79.5 | 87.5 | 83 | 94.7 | 70 | 91.7 | | |
| SAMBA-Std | 44 | 78.3 | 84.9 | 84.9 | 95.6 | 67.3 | 91.4 | | |

Plan Comparisons

Health Maintenance Organization Plans and Plans Offering a Point-of-Service Product

(Pages 32 through 57)

Health Maintenance Organization (HMO) – A Health Maintenance Organization provides care through a network of physicians and hospitals in particular geographic or service areas. HMOs coordinate the health care service you receive and free you from completing paperwork or being billed for covered services. Your eligibility to enroll in an HMO is determined by where you live or, for some plans, where you work.

- The HMO provides a comprehensive set of services as long as you use the doctors and hospitals affiliated with the HMO. HMOs charge a copayment for primary physician and specialist visits and sometimes a copayment for in-hospital care.
- Most HMOs ask you to choose a doctor or medical group as your primary care physician (PCP). Your PCP provides
 your general medical care. In many HMOs, you must get authorization or a "referral" from your PCP to see other
 providers. The referral is a recommendation by your physician for you to be evaluated and/or treated by a different
 physician or medical professional. The referral ensures that you see the right provider for the care appropriate
 to your condition.
- Medical care from a provider not in the plan's network is not covered unless it's emergency care or your plan has an arrangement with another plan.

Plans Offering a Point-of-Service (POS) Product – A Point-of-Service plan is like having two plans in one – an HMO and an FFS plan. A POS allows you and your family members to choose between using, (1) a network of providers in a designated service area (like an HMO), or (2) Out-of-Network providers (like an FFS plan). When you use the POS network of providers, you usually pay a copayment for services and do not have to file claims or other paperwork. If you use non-HMO or non-POS providers, you pay a deductible, coinsurance, or the balance of the billed charge. In any case, your out-of-pocket costs are higher and you file your own claims for reimbursement.

The tables on the following pages highlight what you are expected to pay for selected features under each plan. *Always consult plan brochures before making your final decision.*

Primary care/Specialist office visit copay – shows what you pay for each office visit to your primary care doctor and specialist. Contact your plan to find out what providers it considers specialists.

Hospital per stay deductible – shows the amount you pay when you are admitted into a hospital.

Prescription drugs – Plans use a variety of terms to define what you pay for prescription drugs such as generic, brand, Level I, Level II, Tier I, Tier II, etc. In capturing these differences we use the following: **Level I** includes most generic drugs, but may include some preferred brands. **Level II** may include generics and preferred brands not included in Level I. **Level III** includes all other covered drugs with some exceptions for specialty drugs. The level in which a medication is placed and what you pay for prescription drugs is often based on what the plan is charged.

Mail Order Discount – If your plan has a mail order program and that program is superior to the purchase of medications at the pharmacy (e.g., you get a greater quantity or pay less through mail order), your plan's response is "yes." If the plan does not have a mail order program or it is not superior to its pharmacy benefit, the plan's response is "no."

Member Survey Results – See page 6 for a description.

| | | | | Yo | ur Share | of Premi | um |
|---|---------------------|--------------|---------------|--------------|---------------|--------------|---------------|
| | | | lment ode | Monthly | | Biwe | eekly |
| Plan Name - Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| Arizona | | | | | | | |
| Aetna Open Access - Phoenix and Tucson Areas | 800-537-9384 | WQ1 | WQ2 | 90.74 | 226.87 | 41.88 | 104.71 |
| Health Net of Arizona, IncHigh -Maricopa/Pima/Other AZ counties | 800-289-2818 | A71 | A72 | 95.06 | 266.00 | 43.87 | 122.77 |
| Health Net of Arizona, IncStd - Maricopa/Pima/Other AZ counties | 800-289-2818 | A74 | A75 | 79.26 | 200.81 | 36.58 | 92.68 |
| PacifiCare of Arizona - Maricopa, Pima and Pinal Counties | 866-546-0510 | A31 | A32 | 100.08 | 284.42 | 46.19 | 131.27 |
| California | | | | | | | |
| Aetna Open Access - Los Angeles and San Diego Areas | 800-537-9384 | 2X1 | 2X2 | 68.16 | 167.93 | 31.46 | 77.50 |
| Blue Cross- HMO - Most of California | 800-235-8631 | M51 | M52 | 134.03 | 435.09 | 61.86 | 200.81 |
| Blue Shield of CA Access+HMO - Most of California | 800-880-8086 | SJ1 | SJ2 | 99.20 | 286.91 | 45.78 | 132.42 |
| Health Net of California - Most of California | 800-522-0088 | LB1 | LB2 | 112.35 | 273.28 | 51.85 | 126.13 |
| Kaiser Foundation Health Plan of California-High -Northern California | 800-464-4000 | 591 | 592 | 150.15 | 395.00 | 69.30 | 182.3 |
| Kaiser Foundation Health Plan of California-Std - Northern California | 800-464-4000 | 594 | 595 | 73.81 | 176.19 | 34.06 | 81.32 |
| Kaiser Foundation Health Plan of California-High -Southern California | 800-464-4000 | 621 | 622 | 98.50 | 227.65 | 45.46 | 105.0 |
| Kaiser Foundation Health Plan of California-Std - Southern California | 800-464-4000 | 624 | 625 | 63.69 | 147.21 | 29.39 | 67.94 |
| PacifiCare of California - Most of California | 866-546-0510 | CY1 | CY2 | 89.56 | 207.79 | 41.33 | 95.90 |
| Colorado | | | | | | | |
| Aetna Open Access-High -Denver Area | 800-537-9384 | 9E1 | 9E2 | 199.10 | 491.42 | 91.89 | 226.81 |
| Aetna Open Access-Basic - Denver Area | 800-537-9384 | 9E4 | 9E5 | 85.17 | 228.95 | 39.31 | 105.67 |
| Kaiser Foundation Health Plan of Colorado-High -Denver/Colorado Springs areas | 800-632-9700 | 651 | 652 | 135.85 | 317.81 | 62.70 | 146.68 |
| Kaiser Foundation Health Plan of Colorado-Std - Denver/Colorado Springs areas | 800-632-9700 | 654 | 655 | 85.00 | 194.64 | 39.23 | 89.83 |
| PacifiCare of Colorado - Metro Denver/Boulder/Colorado Springs | 866-546-0510 | D61 | D62 | 132.17 | 340.99 | 61.00 | 157.38 |
| United HealthCare of Colorado - Colorado | 877-835-9861 | CH1 | CH2 | 121.99 | 335.27 | 56.30 | 154.74 |
| Connecticut | | | | | | | |
| Aetna Open Access-High -All of Connecticut | 800-537-9384 | JC1 | JC2 | 151.50 | 432.31 | 69.92 | 199.53 |
| Aetna Open Access-Basic - All of Connecticut | 800-537-9384 | JC4 | JC5 | 97.04 | 396.02 | 44.79 | 182.78 |
| ConnectiCare-High -All of Connecticut | 800-251-7722 | TE1 | TE2 | 150.96 | 345.69 | 69.67 | 159.5 |
| ConnectiCare-Std - All of Connecticut | 800-251-7722 | TE4 | TE5 | 84.10 | 191.37 | 38.82 | 88.32 |
| Delaware | | | | | | | |
| Coventry Health Care-High -Most of Delaware | 800-833-7423 | 2J1 | 2J2 | 113.02 | 353.86 | 52.16 | 163.3 |
| Coventry Health Care-Std - Most of Delaware | 800-833-7423 | 2J4 | 2J5 | 84.32 | 210.80 | 38.92 | 97.29 |

| | | | I | Prescriptio Drugs | n | (with r | | | | Yey Results O/POS plans in each category) | | |
|--|---------------------------------|------------------------------------|---------|-------------------------|---------------------------|---------------------------------|---------------------------|------------------------------|---|--|---------------------------|--|
| Plan Name | Primary Specialist office copay | Hospital per stay deductible | Level I | Level III/ Level III | Mail order discount | Overall plan satisfaction 67 | Getting needed care 80 | Getting care quickly 79.3 | How well doctors communicate 91.9 | Customer service 72.5 | Claims processing 89.2 | |
| Arizona | | | | | | | | | | | | |
| Aetna Open Access | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 60.6 | 74.4 | 73.4 | 90.2 | 69.9 | 85.6 | |
| Health Net of Arizona, IncHigh | \$15/\$30 | \$200/day X 3 | \$10 | \$30/\$50 | Yes | 62.7 | 77.3 | 74.4 | 88.7 | 68.7 | 89.6 | |
| Health Net of Arizona, IncStd | \$15/\$40 | \$250/day X 3 | \$15 | \$40/\$70 | Yes | | | | | | | |
| PacifiCare of Arizona | \$15/\$30 | \$150/day x 3 | \$10 | \$30/\$50 | Yes | 59 | 75.8 | 75.8 | 91.6 | 69.8 | 90.5 | |
| California | | | | | | | | | | | | |
| Aetna Open Access | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 57 | 76.8 | 71.7 | 87.9 | 69.6 | 79.5 | |
| Blue Cross- HMO | \$15/\$15 | \$100/day x 3 | \$10 | \$20/50% | Yes | 64.9 | 71.2 | 71.5 | 89.7 | 67.2 | 88.4 | |
| Blue Shield of CA Access+HMO | \$10/\$10 | None | \$5 | \$10/\$25 | Yes | 69.1 | 71.6 | 75 | 88.7 | 74.2 | 85.6 | |
| Health Net of California | \$15/\$15 | \$250 | \$10 | \$35/\$50 | Yes | 62.8 | 69.3 | 71 | 88.8 | 66.8 | 84.6 | |
| Kaiser Foundation Health Plan of CA-High | \$15/\$15 | \$250 | \$10 | \$35/\$35 | No | 71.1 | 79.7 | 79.5 | 89.7 | 73.2 | 80.7 | |
| Kaiser Foundation Health Plan of CA-Std | \$30/\$30 | \$500 | \$10 | \$30/\$30 | No | | | | | | | |
| Kaiser Foundation Health Plan of CA-High | \$15/\$15 | \$250 | \$10 | \$35/\$35 | No | 70.7 | 76.3 | 69.4 | 87.8 | 74 | 75.4 | |
| Kaiser Foundation Health Plan of CA-Std | \$30/\$30 | \$500 | \$10 | \$30/\$30 | No | | | | | | | |
| PacifiCare of California | \$10/\$30 | \$100/day x 3 | \$10 | \$30/\$50 | Yes | 66.7 | 75.4 | 75.5 | 91.1 | 71.8 | 85.3 | |
| Colorado | | | | | | | | | | | | |
| Aetna Open Access-High | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 58.3 | 79.9 | 85.1 | 93 | 65.9 | 91.2 | |
| Aetna Open Access-Basic | \$15/\$30 | \$500/day x 10 | \$5 | \$30/\$50 | Yes | | | | | | | |
| Kaiser Foundation Health Plan of CO-High | \$20/\$30 | \$250 | \$10 | \$25/\$25 | No | 69.1 | 77.3 | 80.3 | 90.5 | 73 | 90.5 | |
| Kaiser Foundation Health Plan of O-Std | \$25/\$45 | \$250/dayx3 | \$15 | \$35/\$35 | No | | | | | | | |
| PacifiCare of Colorado | \$20/\$40 | \$150/day x 5 | \$10 | \$30/\$50 | Yes | 59.8 | 76.6 | 84.3 | 94.7 | 66.8 | 90.9 | |
| United HealthCare of Colorado | \$20/\$30 | \$150/day x 3 | \$10 | \$30/\$50 | Yes | 59.3 | 88.3 | 84.3 | 94.6 | 62.5 | 85.9 | |
| Connecticut | | | | | | | | | | | | |
| Aetna Open Access-High | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 61.5 | 83.4 | 83.5 | 94.2 | 72.2 | 92.1 | |
| Aetna Open Access-Basic | \$15/\$30 | \$500/day x 10 | \$5 | \$30/\$50 | Yes | | | | | | | |
| ConnectiCare-High | \$15/\$30 \$1 | 00 perday/\$500ma | ax \$15 | \$25/\$40 | Yes | | | | | | | |
| ConnectiCare-Std | \$20/\$30 | Nothing after ded | \$15 | \$25/\$40 | Yes | 67 | 81.7 | 81 | 92.8 | 74.2 | 92.9 | |
| Delaware | | | | | | | | | | | | |
| Coventry Health Care-High | \$10/\$20 | None | \$10 | \$20/\$45 | Yes | 63 | 78.8 | 80.7 | 92.7 | 69.2 | 83.5 | |
| Coventry Health Care-Std | \$10/\$20 | \$200/day x 3 | \$10 | \$20/\$45 | Yes | | | | | | | |

| | | | | Yo | ur Share | of Premi | um |
|---|---------------------|--------------|---------------|--------------|---------------|--------------|---------------|
| | | | lment ode | Mor | nthly | Biwe | eekly |
| Plan Name - Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| District of Columbia | | | | | | | |
| Aetna Open Access-High -Washington, DC Area | 800-537-9384 | JN1 | JN2 | 175.72 | 384.91 | 81.10 | 177.65 |
| Aetna Open Access-Basic - Washington, DC Area | 800-537-9384 | JN4 | JN5 | 75.71 | 177.17 | 34.94 | 81.77 |
| CareFirst BlueChoice - Washington, D.C. Metro Area | 866-296-7363 | 2G1 | 2G2 | 127.27 | 280.60 | 58.74 | 129.51 |
| Kaiser Foundation Health Plan Mid-Atlantic States-High -Washington, DC area | 800-777-7902 | E31 | E32 | 120.17 | 310.31 | 55.46 | 143.22 |
| Kaiser Foundation Health Plan Mid-Atlantic States-Std - Washington, DC area | 800-777-7902 | E34 | E35 | 63.69 | 151.57 | 29.39 | 69.96 |
| M.D. IPA - Washington, DC area | 800-251-0956 | Љ1 | JP2 | 113.80 | 274.06 | 52.52 | 126.49 |
| Florida | | | | | | | |
| Av-Med Health Plan-High -Broward, Dade and Palm Beach | 800-882-8633 | ML1 | ML2 | 97.58 | 317.20 | 45.04 | 146.40 |
| Av-Med Health Plan-Std - Broward, Dade and Palm Beach | 800-882-8633 | ML4 | ML5 | 81.73 | 212.51 | 37.72 | 98.08 |
| Capital Health Plan - Tallahassee area | 850-383-3311 | EA1 | EA2 | 81.21 | 215.21 | 37.48 | 99.33 |
| Humana Medical Plan, Inc South Florida | 888-393-6765 | EE1 | EE2 | 85.85 | 197.46 | 39.62 | 91.13 |
| JMH Health Plan - Broward-Dade counties | 800-721-2993 | J81 | J82 | 94.97 | 242.62 | 43.83 | 111.98 |
| Vista Healthplan of South Florida - Southern Florida | 800-441-5501 | 5E1 | 5E2 | 67.93 | 186.86 | 31.35 | 86.24 |
| Georgia | | | | | | | |
| Aetna Open Access - Atlanta and Athens Areas | 800-537-9384 | 2U1 | 2U2 | 103.66 | 245.96 | 47.84 | 113.52 |
| Kaiser Foundation Health Plan Of Geogria, IncHigh -Atlanta Area | 888-865-5813 | F81 | F82 | 93.44 | 251.46 | 43.12 | 116.06 |
| Kaiser Foundation Health Plan Of Geogria, IncStd - Atlanta Area | 888-865-5813 | F84 | F85 | 71.01 | 180.29 | 32.77 | 83.21 |
| United Healthcare of Georgia - Athens and Atlanta Areas | 877-835-9861 | GN1 | GN2 | 93.84 | 221.37 | 43.31 | 102.17 |
| Guam | | | | | | | |
| TakeCare-High -Guam/N.Mariana Islands/Belau (Palau) | 671-647-3526 | JK1 | JK2 | 212.40 | 668.72 | 98.03 | 308.64 |
| TakeCare-Std - Guam/N.Mariana Islands/Belau (Palau) | 671-647-3526 | ЈК4 | JK5 | 94.09 | 296.51 | 43.43 | 136.85 |
| Hawaii | | | | | | | |
| HMSA - All of Hawaii | 808-948-6499 | 871 | 872 | 86.56 | 192.67 | 39.95 | 88.92 |
| Kaiser Foundation Health Plan of Hawaii-High -Islands of Hawaii/Kauai/Maui/Oahu | 808-432-5955 | 631 | 632 | 94.88 | 203.99 | 43.79 | 94.15 |
| Kaiser Foundation Health Plan of Hawaii-Std - Islands of Hawaii/Kauai/Maui/Oahu | 808-432-5955 | 634 | 635 | 65.62 | 141.09 | 30.29 | 65.12 |
| Idaho | | | | | | | |
| Group Health Cooperative-High -Kootenai and Latah | 888-901-4636 | VR1 | VR2 | 184.65 | 434.44 | 85.22 | 200.51 |
| Group Health Cooperative-Std - Kootenai and Latah | 888-901-4636 | VR4 | VR5 | 95.43 | 219.48 | 44.04 | 101.30 |

| | | | ı | Prescription Drugs | n | (with 1 | Memb national aver | oer Sur ages for HM | rvey Re | esults s in each ca | tegory) |
|---|----------------------------------|------------------------------------|-------------------|-------------------------|---------------------------|---------------------------------|---------------------------|------------------------------|---|--------------------------|---------------------------|
| Plan Name | Primary Specialist office copay | Hospital per stay deductible | Level I | Level III/ Level III | Mail order discount | Overall plan satisfaction 67 | Getting needed care 80 | Getting care quickly 79.3 | How well doctors communicate 91.9 | Customer service 72.5 | Claims processing 89.2 |
| District of Columbia | | | | | | | | | | | |
| Aetna Open Access-High | \$15/\$25 | \$150/day x3 | \$10 | \$25/\$40 | No | 63.1 | 74.7 | 75.4 | 91.6 | 72.2 | 91.7 |
| Aetna Open Access-Basic | \$20/\$30 | \$150/day x5 | \$10 | \$25/\$40 | No | | | | | | |
| CareFirst BlueChoice | \$20/\$30 | \$100 per adm | \$10 | \$25/\$40 | Yes | 65.7 | 77.4 | 76.8 | 91.5 | 67.9 | 84.8 |
| Kaiser Foundation Health Plan Mid-Atlantic St | ates-High \$10/\$20 | \$100 | \$10/\$20 Net | \$20/\$40/\$35/\$ | 55 Yes | 60.5 | 70.9 | 69.5 | 86.7 | 70.5 | 83.5 |
| Kaiser Foundation Health Plan Mid-Atlantic St | ates-Std \$30/\$40 | \$250/dayx3 | \$15/\$25Net | \$25/\$45/\$40/\$ | 60 Yes | | | | | | |
| M.D. IPA | \$10/\$20 | \$100 | \$7 | \$25/\$40 | No | 61.9 | 74.8 | 71.6 | 87.8 | 76.7 | 92.4 |
| Florida | | | | | | | | | | | |
| Av-Med Health Plan-High | \$15/\$40 | \$150/dayx5 | \$15 | \$30/\$50 | No | 77.2 | 81.4 | 72.6 | 89.2 | 77.9 | 84.4 |
| Av-Med Health Plan-Std | \$25/\$45 | \$175/dayx5 | \$20 | \$40/\$60 | No | | | | | | |
| Capital Health Plan | \$15/\$25 | \$250 | \$15 | \$30/\$50 | No | 81.7 | 82.1 | 75.6 | 91.1 | 82.5 | 97.1 |
| Humana Medical Plan, Inc. | \$15/\$25 | \$200/day x 3 | \$10 | \$30/\$50 | No | 63.8 | 73.1 | 69 | 88.3 | 73.7 | 87.8 |
| JMH Health Plan | \$15/\$25 | \$100/day x 5 | \$5 | 50%/50% | Yes | | | | | | |
| Vista Healthplan of South Florida | \$15/\$30 \$3 | 250 + \$150x3 da | ys \$20 | \$40/\$60/20% | No | 51.7 | 67 | 61.5 | 85.9 | 64.7 | 77.2 |
| Georgia | | | | | | | | | | | |
| Aetna Open Access | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 65.2 | 77.1 | 76.5 | 91.7 | 70.8 | 88.7 |
| Kaiser Foundation Health Plan Of GA, IncHig | h \$10/\$20 | \$250 | \$10/\$16 | 20/\$26 \$20/\$2 | 6 No | 67.1 | 78.3 | 72.3 | 89 | 74.7 | 89 |
| Kaiser Foundation Health Plan Of GA, IncStd | \$15/\$25 | \$250/dayx3 | \$15/\$21 | 25/\$31 \$25/\$3 | 1 No | | | | | | |
| United Healthcare of Georgia | \$15/\$30 | \$200 per day | \$7 | \$25/\$40 | Yes | | | | | | |
| Guam | | | | | | | | | | | |
| TakeCare-High | \$10/\$25 | \$100 | \$5 | \$10/\$20 | No | 70.4 | 75 | 68.9 | 89.8 | 70.8 | 75.4 |
| TakeCare-Std | \$15/\$25 | \$250 | \$10 | \$20/\$30 | No | 70 | 74.1 | 67.2 | 89.1 | 73.9 | 77.8 |
| Hawaii | | | | | | | | | | | |
| HMSA - In-Network HMSA - Out-of-Network | \$15/\$15 30% sch +/30% sch + | None 30% sch + | \$5 \$5+20%+\$ | \$20/50% 20+20%+/50% | Yes 6+ No | 77.7 77.7 | 85.8 85.8 | 83.1 83.1 | 95 95 | 73.8 73.8 | 94.5 94.5 |
| Kaiser Foundation Health Plan of Hawaii-High | \$12/\$12 | None | \$10 | \$10/\$10 | Yes | 65.7 | 75.2 | 72.4 | 91.8 | 71.5 | 85.1 |
| Kaiser Foundation Health Plan of Hawaii-Std | \$20/\$20 | 10% | \$10 | \$10/\$10 | Yes | | | | | | |
| Idaho | | | | | | | | | | | |
| Group Health Cooperative-High | \$15/\$15 | \$200/day x 3 | \$15 | \$25/\$50 | Yes | 67 | 79.2 | 83.8 | 92.7 | 74.8 | 89 |
| Group Health Cooperative-Std | \$20+20%/\$20+20% | \$200/day x 3 | \$20 | \$30/\$60 | Yes | | | | | | |

| | | | | Yo | ur Share | of Premi | um |
|---|---------------------|--------------|---------------|--------------|---------------|--------------|---------------|
| | | | lment ode | Monthly | | Biwe | eekly |
| Plan Name – Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| Illinois | | | | | | | |
| Aetna Open Access - Chicago Area | 800-537-9384 | IK1 | IK2 | 75.49 | 191.61 | 34.84 | 88.43 |
| BlueCHOICE - Madison and St. Clair counties | 800-634-4395 | 9G1 | 9G2 | 141.47 | 274.65 | 65.29 | 126.76 |
| Group Health Plan, IncHigh -Southern/Central | 800-755-3901 | MM1 | MM2 | 225.08 | 452.96 | 103.88 | 209.06 |
| Health Alliance HMO - Central/E.Central/N.Central/South/West IL | 800-851-3379 | FX1 | FX2 | 172.21 | 422.09 | 79.48 | 194.81 |
| Humana Health Plan IncHigh -Chicago area | 888-393-6765 | 751 | 752 | 101.38 | 235.26 | 46.79 | 108.58 |
| Humana Health Plan IncStd - Chicago area | 888-393-6765 | 754 | 755 | 73.00 | 167.91 | 33.69 | 77.50 |
| OSF Health Plans, IncHigh -Central/Central-Northwestern Illinois | 800-673-5222 | 9F1 | 9F2 | 100.85 | 363.35 | 46.54 | 167.70 |
| PersonalCares HMO - Central Illinois | 800-431-1211 | GE1 | GE2 | 100.71 | 337.89 | 46.48 | 155.95 |
| Unicare HMO-High -Chicagoland Area | 888-234-8855 | 171 | 172 | 133.62 | 280.86 | 61.67 | 129.63 |
| Unicare HMO-Std - Chicagoland Area | 888-234-8855 | 174 | 175 | 85.26 | 189.09 | 39.35 | 87.27 |
| Union Health Service - Chicago area | 312-829-4224 | 761 | 762 | 73.31 | 181.82 | 33.84 | 83.92 |
| United Healthcare of the Midwest - Southwest llinois | 877-835-9861 | B91 | B92 | 101.83 | 227.50 | 47.00 | 105.00 |
| UnitedHealthcare Plan of the River Valley Inc West Central Illinois | 800-747-1146 | YH1 | YH2 | 88.33 | 216.42 | 40.77 | 99.89 |
| Indiana | | | | | | | |
| Advantage Health Solutions, IncHigh -Most of Indiana | 800-553-8933 | 6Y1 | 6Y2 | 164.95 | 411.84 | 76.13 | 190.08 |
| Aetna Open Access - Northern Indiana Area | 800-537-9384 | IK1 | IK2 | 75.49 | 191.61 | 34.84 | 88.43 |
| Aetna Open Access - Southeastern Indiana Area | 800-537-9384 | RD1 | RD2 | 130.46 | 385.43 | 60.21 | 177.89 |
| Arnett HMO - Lafayette area | 765-448-7440 | G21 | G22 | 124.24 | 425.10 | 57.34 | 196.20 |
| Health Alliance HMO - Western Indiana | 800-851-3379 | FX1 | FX2 | 172.21 | 422.09 | 79.48 | 194.81 |
| Humana Health Plan IncHigh -Lake/Porter/LaPorte Counties | 888-393-6765 | 751 | 752 | 101.38 | 235.26 | 46.79 | 108.58 |
| Humana Health Plan IncStd - Lake/Porter/LaPorte Counties | 888-393-6765 | 754 | 755 | 73.00 | 167.91 | 33.69 | 77.50 |
| M*Plan - Indiana Metropolitan Area | 317-571-5320 | IN1 | IN2 | 129.46 | 288.82 | 59.75 | 133.30 |
| Physicians Health Plan of Northern Indiana - Northeast Indiana | 260-432-6690 | DQ1 | DQ2 | 109.75 | 235.80 | 50.65 | 108.83 |
| Unicare HMO-High -Lake/Porter Counties | 888-234-8855 | 171 | 172 | 133.62 | 280.86 | 61.67 | 129.63 |
| Unicare HMO-Std - Lake/Porter Counties | 888-234-8855 | 174 | 175 | 85.26 | 189.09 | 39.35 | 87.27 |

| | | | ı | Prescription Drugs | n | Member Survey Results (with national averages for HMO/POS plans in each category) | | | | | | | |
|--|---------------------------------|------------------------------------|----------|-------------------------|---------------------------|---|---------------------------|------------------------------|-----------------------------------|--------------------------|---------------------------|--|--|
| Plan Name | Primary Specialist office copay | Hospital per stay deductible | Level I | Level III/ Level III | Mail order discount | Overall plan satisfaction 67 | Getting needed care 80 | Getting care quickly 79.3 | How well doctors communicate 91.9 | Customer service 72.5 | Claims processing 89.2 | | |
| Illinois | | | | | | | | | | | | | |
| Aetna Open Access | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 54.6 | 71.9 | 76.6 | 90.2 | 68.6 | 85.2 | | |
| BlueCHOICE | \$15/\$15 | \$200 | \$10 | \$20/\$30 | Yes | 70.5 | 79.6 | 81.7 | 92.5 | 71.3 | 96 | | |
| Group Health Plan, IncHigh | \$20/\$20 | \$200/day X 2 | \$10 | \$20/\$45 | Yes | 73.7 | 85.8 | 81.6 | 94.2 | 74.9 | 95.7 | | |
| Health Alliance HMO | \$15/\$15 | \$250 | \$10 | \$20/\$40 | No | 75.6 | 83.4 | 84.8 | 93 | 76.3 | 93.7 | | |
| Humana Health Plan IncHigh | \$15/\$25 | \$200/day x 3 | \$10 | \$25/\$45/25% | No | | | | | | | | |
| Humana Health Plan IncStd | \$20/\$30 | \$400/day x 3 | \$10 | \$25/\$45/25% | No | 55 | 76.3 | 74.1 | 89.8 | 65.1 | 75.5 | | |
| OSF Health Plans, IncHigh | \$20/\$20 | \$500 | \$10 | \$20/\$40 | Yes | 75.8 | 81.4 | 85.8 | 95.4 | 76.9 | 92.4 | | |
| PersonalCares HMO | \$20/\$20 | \$100/day x 5 | \$10 | \$20/\$50 | No | 78.2 | 83.5 | 83.5 | 93.2 | 79.4 | 93 | | |
| Unicare HMO-High | \$15/\$15 | None | \$5 | \$15/\$25 | Yes | 61.8 | 72.4 | 72.8 | 89.6 | 69.8 | 77.3 | | |
| Unicare HMO-Std | \$20/\$35 | 10% | \$10 | \$25/\$45 | Yes | | | | | | | | |
| Union Health Service | \$10/\$10 | None | \$15 | \$15/\$15 | No | | | | | | | | |
| United Healthcare of the Midwest | \$10/\$20 | \$250 | \$7 | \$25/\$50 | Yes | 66.7 | 88.5 | 84.5 | 94.9 | 61.2 | 89.1 | | |
| UnitedHealthcare Plan of the River Valley Inc. | \$15/\$30 | \$100/5 days | \$10 | \$30/\$45 | Yes | 69.6 | 83.3 | 81.2 | 91.9 | 77 | 94.2 | | |
| Indiana | | | | | | | | | | | | | |
| Advantage Health Solutions, IncHigh | \$15/\$30 | \$400x2/yr | \$10 | \$30/\$50 | Yes | 57 | 79 | 83.3 | 95.8 | 68 | 88.6 | | |
| Aetna Open Access | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 54.6 | 71.9 | 76.6 | 90.2 | 68.6 | 85.2 | | |
| Aetna Open Access | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 63.3 | 80.2 | 85 | 93.3 | 71.7 | 91.5 | | |
| Arnett HMO | \$15/\$25 | \$200 | \$10 | \$20/\$40 | Yes | 73.6 | 86.6 | 85.7 | 93.4 | 76.4 | 93.4 | | |
| Health Alliance HMO | \$15/\$15 | \$250 | \$10 | \$20/\$40 | No | 75.6 | 83.4 | 84.8 | 93 | 76.3 | 93.7 | | |
| Humana Health Plan IncHigh | \$15/\$25 | \$200/day x 3 | \$10 | \$25/\$45/25% | No | 55 | 76.3 | 74.1 | 89.8 | 65.1 | 75.5 | | |
| Humana Health Plan IncStd | \$20/\$30 | \$400/day x 3 | \$10 | \$25/\$45/25% | No | | | | | | | | |
| M*Plan | \$10/\$35 | \$100/day x 5 | \$5/\$15 | \$25/50% | Yes | | | | | | | | |
| Physicians Health Plan of Northern Indiana | \$15/\$15 | 20% | \$10 | \$20/\$40/25% | Yes | 64 | 88.6 | 84.4 | 93.5 | 75.5 | 95.5 | | |
| Unicare HMO-High | \$15/\$15 | None | \$5 | \$15/\$25 | Yes | 61.8 | 72.4 | 72.8 | 89.6 | 69.8 | 77.3 | | |
| Unicare HMO-Std | \$20/\$35 | 10% | \$10 | \$25/\$45 | Yes | | | | | | | | |

| | | | | Yo | our Share | of Premi | um |
|---|---------------------|--------------|---------------|--------------|---------------|--------------|---------------|
| | | | lment ode | Monthly | | Biwe | eekly |
| Plan Name - Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| Iowa | | | | | | | |
| Coventry Health Care of Iowa-High -Central/Eastern/Western Iowa | 800-257-4692 | SV1 | SV2 | 88.99 | 263.64 | 41.07 | 121.68 |
| Health Alliance HMO - Central Iowa | 800-851-3379 | FX1 | FX2 | 172.21 | 422.09 | 79.48 | 194.81 |
| HealthPartners Open Access Deductible- Northern Iowa | 952-883-5000 | 534 | 535 | 127.30 | 302.60 | 58.75 | 139.66 |
| Sioux Valley Health Plan-High -Northwestern Iowa | 800-752-5863 | AU1 | AU2 | 145.32 | 344.52 | 67.07 | 159.01 |
| Sioux Valley Health Plan-Std - Northwestern Iowa | 800-752-5863 | AU4 | AU5 | 130.98 | 310.98 | 60.45 | 143.53 |
| UnitedHealthcare Plan of the River Valley Inc Eastern Iowa | 1-800-747-1446 | YH1 | YH2 | 88.33 | 216.42 | 40.77 | 99.89 |
| Kansas | | | | | | | |
| Aetna Open Access - Kansas City Area | 800-537-9384 | KS1 | KS2 | 88.35 | 216.08 | 40.78 | 99.73 |
| Coventry Health Care of Kansas-Wichita/Salinas-High -Wichita/Salina areas | 800-664-9251 | 7W1 | 7W2 | 158.47 | 490.75 | 73.14 | 226.50 |
| Coventry Health Care of Kansas-Wichita/Salinas-Std - Wichita/Salina areas | 800-664-9251 | 7W4 | 7W5 | 131.00 | 433.79 | 60.46 | 200.21 |
| Coventry Health Care of Kansas-Kansas City-High -Kansas City area | 800-969-3343 | HA1 | HA2 | 88.73 | 228.99 | 40.95 | 105.69 |
| Coventry Health Care of Kansas-Kansas City-Std - Kansas City area | 800-969-3343 | HA4 | HA5 | 85.18 | 219.77 | 39.31 | 101.43 |
| Humana Health Plan, IncHigh -Kansas City area | 888-393-6765 | MS1 | MS2 | 200.33 | 470.56 | 92.46 | 217.18 |
| Humana Health Plan, IncStd - Kansas City area | 888-393-6765 | MS4 | MS5 | 84.65 | 194.70 | 39.07 | 89.86 |
| Preferred Plus of Kansas - S. Central Area | 800-660-8114 | VA1 | VA2 | 143.31 | 501.69 | 66.14 | 231.55 |
| United Healthcare of the Midwest - Kansas City Area | 877-835-9861 | GX1 | GX2 | 88.84 | 227.49 | 41.00 | 105.00 |
| Kentucky | | | | | | | |
| Aetna Open Access - Northern Kentucky Area | 800-537-9384 | RD1 | RD2 | 130.46 | 385.43 | 60.21 | 177.89 |
| Louisiana | | | | | | | |
| Coventry Health Care of Louisiana-High -New Orleans area | 800-341-6613 | BJ1 | BJ2 | 97.82 | 227.17 | 45.15 | 104.85 |
| Coventry Health Care of Louisiana-Std - New Orleans area | 800-341-6613 | BJ4 | BJ5 | 85.95 | 199.61 | 39.67 | 92.13 |
| Coventry Health Care of Louisiana-High -Baton Rouge area | 800-341-6613 | JA1 | JA2 | 173.12 | 418.79 | 79.90 | 193.29 |
| Coventry Health Care of Louisiana-Std - Baton Rouge area | 800-341-6613 | JA4 | JA5 | 117.24 | 289.03 | 54.11 | 133.40 |
| Vantage Health Plan, Inc Monroe/Shreveport/Alexandria Areas | 888-823-1910 | MV1 | MV2 | 103.27 | 247.30 | 47.66 | 114.14 |

| | | | | Prescription Drugs | n | (with r | | | o/POS plans | | tegory) |
|--|---------------------------------|------------------------------------|-------------|-------------------------|---------------------------|---------------------------------|---------------------------|------------------------------|---|--------------------------|---------------------------|
| Plan Name | Primary Specialist office copay | Hospital per stay deductible | Level I | Level III/ Level III | Mail order discount | Overall plan satisfaction 67 | Getting needed care 80 | Getting care quickly 79.3 | How well doctors communicate 91.9 | Customer service 72.5 | Claims processing 89.2 |
| lowa | | | | | | | | | | | |
| Coventry Health Care of Iowa-High | \$15/\$15 | \$100/day x 3 | \$10 | \$20/\$45 | Yes | 65.1 | 83.9 | 86.7 | 92.4 | 69.3 | 89.8 |
| Health Alliance HMO | \$15/\$15 | \$250 | \$10 | \$20/\$40 | No | 75.6 | 83.4 | 84.8 | 93 | 76.3 | 93.7 |
| HealthPartners Open Access Deductible | \$15/\$15 | \$100 | \$6 | \$12/\$35 | No | 74 | 83.6 | 85.8 | 92.1 | 73.2 | 91.5 |
| Sioux Valley Health Plan - In-Network Sioux Valley Health Plan - Out-of-Network | \$20/\$30 40%/40% | \$100/day x 5 40% | \$15 N/A | \$30/\$50 N/A | No No | 49.6 49.6 | 81.3 81.3 | 83.8 83.8 | 94 94 | 70 70 | 89.8 89.8 |
| Sioux Valley Health Plan - In-Network Sioux Valley Health Plan - Out-of-Network | \$25/\$25 40%/40% | \$100/day x 5 40% | \$15 N/A | \$30/\$50 N/A | No No | | | | | | |
| UnitedHealthcare Plan of the River Valley Inc. | \$15/\$30 | \$100/5 days | \$10 | \$30/\$45 | Yes | 69.6 | 83.3 | 81.2 | 91.9 | 77 | 94.2 |
| Kansas | | | | | | | | | | | |
| Aetna Open Access | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 60.8 | 80.9 | 80.3 | 91.9 | 71.4 | 93.1 |
| Coventry Health Care of Kansas-Wichita/Salinas | s-High \$15/\$30 | \$100/day x 3 | \$10 | \$30/\$55 | Yes | | | | | | |
| Coventry Health Care of Kansas-Wichita/Salinas | s-Std \$20/\$35 | \$300/day x 3 | \$10 | \$35/\$60 | Yes | | | | | | |
| Coventry Health Care of Kansas-Kansas City-Hig | gh \$15/\$30 | \$100/day x 3 | \$10 | \$30/\$55 | Yes | 61.8 | 79.8 | 79.8 | 90.4 | 70.2 | 90.1 |
| Coventry Health Care of Kansas-Kansas City-Std | \$20/\$35 | \$300/day x 3 | \$10 | \$35/\$60 | Yes | | | | | | |
| Humana Health Plan, IncHigh | \$15/\$25 | \$200/day x 3 | \$10 | \$30/\$50/25% | No | 64.2 | 82.3 | 80.1 | 90.9 | 67 | 87.1 |
| Humana Health Plan, IncStd | \$20/\$30 | \$400/day x 3 | \$10 | \$30/\$50/25% | No | | | | | | |
| Preferred Plus of Kansas | \$20/\$25 | \$150/day X 5 | \$10 | \$30/\$50 | Yes | | | | | | |
| United Healthcare of the Midwest | \$10/\$\$30 | \$150 per day | \$7 | \$30/\$50 | Yes | 66.7 | 88.5 | 84.5 | 94.9 | 61.2 | 89.1 |
| Kentucky | | | | | | | | | | | |
| Aetna Open Access | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 63.3 | 80.2 | 85 | 93.3 | 71.7 | 91.5 |
| Louisiana | | | | | | | | | | | |
| Coventry Health Care of Louisiana-High | \$15/\$15 | \$150/day x 3 | \$10 | \$25/\$50 | Yes | | | | | | |
| Coventry Health Care of Louisiana-Std | \$20/\$30 | \$250/day x 3 | \$10 | \$25/\$50 | Yes | | | | | | |
| Coventry Health Care of Louisiana-High | \$15/\$15 | \$150/day x 3 | \$10 | \$25/\$50 | Yes | | | | | | |
| Coventry Health Care of Louisiana-Std | \$20/\$30 | \$250/day x 3 | \$10 | \$25/\$50 | Yes | | | | | | |
| Vantage Health Plan, Inc. | \$15/\$15 | \$250 | \$10 | \$20/\$35 | Yes | | | | | | |

| | | | | Yo | ur Share | of Premium | | |
|--|---------------------|--------------|---------------|--------------|---------------|--------------|---------------|--|
| | | | lment de | Mor | nthly | Biwe | eekly | |
| Plan Name - Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family | |
| Maryland | | | | | | | | |
| Aetna Open Access-High -Northern/Central/Southern Maryland | 800-537-9384 | JN1 | JN2 | 175.72 | 384.91 | 81.10 | 177.65 | |
| Aetna Open Access-Basic - Northern/Central/Southern Maryland | 800-537-9384 | JN4 | JN5 | 75.71 | 177.17 | 34.94 | 81.77 | |
| CareFirst BlueChoice - All of Maryland | 866-296-7363 | 2G1 | 2G2 | 127.27 | 280.60 | 58.74 | 129.51 | |
| Coventry Health Care-High -Most of Maryland | 800-833-7423 | IG1 | IG2 | 98.62 | 288.82 | 45.52 | 133.30 | |
| Coventry Health Care-Std - Most of Maryland | 800-833-7423 | IG4 | IG5 | 77.39 | 193.47 | 35.72 | 89.29 | |
| Kaiser Foundation Health Plan Mid-Atlantic States-High -Baltimore/Washington, DC areas | 800-777-7902 | E31 | E32 | 120.17 | 310.31 | 55.46 | 143.22 | |
| Kaiser Foundation Health Plan Mid-Atlantic States-Std - Baltimore/Washington, DC areas | 800-777-7902 | E34 | E35 | 63.69 | 151.57 | 29.39 | 69.96 | |
| M.D. IPA - All of Maryland | 800-251-0956 | JP1 | JP2 | 113.80 | 274.06 | 52.52 | 126.49 | |
| Massachusetts | | | | | | | | |
| Blue CHiP Coordinated Health Plan - BCBS of RI - Southeastern Massachusetts | 401-459-5500 | DA1 | DA2 | 162.70 | 548.56 | 75.09 | 253.18 | |
| ConnectiCare-High -Counties Hampden, Hampshire, Franklin | 800-251-7722 | TE1 | TE2 | 150.96 | 345.69 | 69.67 | 159.55 | |
| ConnectiCare-Std - Counties Hampden, Hampshire, Franklin | 800-251-7722 | TE4 | TE5 | 84.10 | 191.37 | 38.82 | 88.32 | |
| Fallon Community Health Plan-High -Central/Eastern Massachusetts | 800-868-5200 | JV1 | JV2 | 211.88 | 564.85 | 97.79 | 260.70 | |
| Fallon Community Health Plan-Std - Central/Eastern Massachusetts | 800-868-5200 | JV4 | JV5 | 108.03 | 312.41 | 49.86 | 144.19 | |
| Michigan | | | | | | | | |
| Bluecare Network of MI-High -Midland County Area | 800-662-6667 | K51 | K52 | 117.31 | 271.29 | 54.14 | 125.21 | |
| Bluecare Network of MI-Std - Midland County Area | 800-662-6667 | K54 | K55 | 79.19 | 180.61 | 36.55 | 83.36 | |
| Bluecare Network of MI-High -Mid Michigan | 800-662-6667 | LN1 | LN2 | 213.38 | 556.90 | 98.48 | 257.03 | |
| Bluecare Network of MI-Std - Mid Michigan | 800-662-6667 | LN4 | LN5 | 90.79 | 218.63 | 41.90 | 100.90 | |
| Bluecare Network of MI-High -Southeast MI | 800-662-6667 | LX1 | LX2 | 77.74 | 205.81 | 35.88 | 94.99 | |
| Bluecare Network of MI-Std - Southeast MI | 800-662-6667 | LX4 | LX5 | 62.17 | 164.53 | 28.69 | 75.94 | |
| Grand Valley Health Plan-High -Grand Rapids area | 616-949-2410 | RL1 | RL2 | 98.73 | 420.22 | 45.57 | 193.95 | |
| Grand Valley Health Plan-Std - Grand Rapids area | 616-949-2410 | RL4 | RL5 | 82.89 | 236.56 | 38.26 | 109.18 | |
| Health Alliance Plan - Southeastern Michigan/Flint area | 800-422-4641 | 521 | 522 | 93.75 | 296.38 | 43.27 | 136.79 | |
| HealthPlus MI - East Central Michigan | 800-332-9161 | X51 | X52 | 103.53 | 240.78 | 47.78 | 111.13 | |
| M-Care - Southeastern Michigan and Flint area | 800-658-8878 | EG1 | EG2 | 83.37 | 220.96 | 38.48 | 101.98 | |

| | | | ı | Prescription Drugs | n | Member Survey Results (with national averages for HMO/POS plans in each category) | | | | | | |
|--|---------------------------------|------------------------|-----------------|-------------------------|---------------------------|---|---------------------------|------------------------------|-----------------------------------|--------------------------|---------------------------|--|
| Plan Name | Primary Specialist office copay | per stay deductible | Level I | Level III/ Level III | Mail order discount | Overall plan satisfaction 67 | Getting needed care 80 | Getting care quickly 79.3 | How well doctors communicate 91.9 | Customer service 72.5 | Claims processing 89.2 | |
| Maryland | | | | | | | | | | | | |
| Aetna Open Access-High | \$15/\$25 | \$150/day x3 | \$10 | \$25/\$40 | No | 63.1 | 74.7 | 75.4 | 91.6 | 72.2 | 91.7 | |
| Aetna Open Access-Basic | \$20/\$30 | \$150/day x5 | \$10 | \$25/\$40 | No | | | | | | | |
| CareFirst BlueChoice | \$20/\$30 | \$100 per adm | \$10 | \$25/\$40 | Yes | 65.7 | 77.4 | 76.8 | 91.5 | 67.9 | 84.8 | |
| Coventry Health Care-High | \$10/\$20 | None | \$10 | \$20/\$45 | Yes | 63 | 78.8 | 80.7 | 92.7 | 69.2 | 83.5 | |
| Coventry Health Care-Std | \$10/\$20 | \$200/day x 3 | \$10 | \$20/\$45 | Yes | | | | | | | |
| Kaiser Foundation Health Plan Mid-Atlantic St | ates-High \$10/\$20 | \$100 | \$10/\$20 Net | \$20/\$40/\$35/\$ | 55 Yes | 60.5 | 70.9 | 69.5 | 86.7 | 70.5 | 83.5 | |
| Kaiser Foundation Health Plan Mid-Atlantic St | ates-Std \$30/\$40 | \$250/dayx3 | \$15/\$25Net | \$25/\$45/\$40/\$ | 60 Yes | | | | | | | |
| M.D. IPA | \$10/\$20 | \$100 | \$7 | \$25/\$40 | No | 61.9 | 74.8 | 71.6 | 87.8 | 76.7 | 92.4 | |
| Massachusetts | | | | | | | | | | | | |
| Blue CHiP Coordinated Health Plan - BCBS of RI - In-Network Blue CHiP Coordinated Health Plan - BCBS of RI - Out-of-Network | \$15/\$25 30%/30% | \$500 None | \$7 \$50+20% | \$30/\$50 \$50+20% | Yes No | 62.2 62.2 | 86.9 86.9 | 81.7 81.7 | 93.9 93.9 | 68.5 68.5 | 85.6 85.6 | |
| ConnectiCare-High | \$15/\$30 | \$100 per dayx5 | \$15 | \$25/\$40 | Yes | 60.2 | 81.9 | 83.4 | 91.8 | 76.8 | 95 | |
| ConnectiCare-Std | \$20/\$30 | Nothing after de | | \$25/\$40 | Yes | 00.2 | 01.3 | 03.4 | 31.0 | 70.0 | | |
| Fallon Community Health Plan-High | \$15/\$25 | \$250 | \$5 | \$25/\$50 | Yes | 70.6 | 82.2 | 85.6 | 93.5 | 78.8 | 89.9 | |
| Fallon Community Health Plan-Std | \$20/\$20 | Nothing after de | | \$30/\$60 | Yes | 70.0 | 02.2 | 03.0 | 00.0 | 10.0 | 00.0 | |
| Michigan | | | | | | | | | | | | |
| Bluecare Network of MI-High | \$10/\$10 | Nothing | \$5 | \$20/\$20 | Yes | 73 | 74.6 | 80 | 91.3 | 66.4 | 87.7 | |
| Bluecare Network of MI-Std | \$20/\$20 | \$100/dayX 3 | \$10 | \$40/\$40 | Yes | | | | | | | |
| Bluecare Network of MI-High | \$10/\$10 | Nothing | \$5 | \$20/\$20 | Yes | 73 | 74.6 | 80 | 91.3 | 66.4 | 87.7 | |
| Bluecare Network of MI-Std | \$20/\$20 | \$100/dayX 3 | \$10 | \$40/\$40 | Yes | | | | | | | |
| Bluecare Network of MI-High | \$10/\$10 | Nothing | \$5 | \$20/\$20 | Yes | 73 | 74.6 | 80 | 91.3 | 66.4 | 87.7 | |
| Bluecare Network of MI-Std | \$20/\$20 | \$100/dayX 3 | \$10 | \$40/\$40 | Yes | | | | | | | |
| Grand Valley Health Plan-High | \$10/\$10 | Nothing | \$5 | \$5/\$5 | No | 75.8 | 81.1 | 88.9 | 91.6 | 77.2 | 89.7 | |
| Grand Valley Health Plan-Std | \$20/\$20 | \$500x3 days | \$10 | \$40/\$40 | No | | | | | | | |
| Health Alliance Plan | \$10/\$10 | None | \$10 | \$20/\$20 | Yes | 74 | 81.1 | 82.8 | 92.3 | 74 | 91.7 | |
| HealthPlus MI | \$10/\$10 | None | \$10 | \$20/\$20 | Yes | 79.1 | 80.8 | 83.2 | 93.7 | 79.2 | 94 | |
| M-Care | \$15/\$25 | None | \$10 | \$20/\$40 | Yes | 69.6 | 75.7 | 76.7 | 90.8 | 73.2 | 92.6 | |

| | | | | Yo | our Share | of Premi | f Premium | | |
|--|---------------------|--------------|---------------|--------------|---------------|--------------|---------------|--|--|
| | | | lment ode | Monthly | | Biwe | eekly | | |
| Plan Name - Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family | | |
| Minnesota | | | | | | | | | |
| HealthPartners Classic -Minnesota | 952-883-5000 | 531 | 532 | 246.72 | 578.30 | 113.87 | 266.91 | | |
| HealthPartners Open Access Deductible - Minnesota | 952-883-5000 | 534 | 535 | 127.30 | 302.60 | 58.75 | 139.66 | | |
| HealthPartners Primary Clinic Plan - Minneapolis/St. Paul/St. Cloud | 952-883-5000 | HQ1 | HQ2 | 343.14 | 800.28 | 158.37 | 369.36 | | |
| Missouri | | | | | | | | | |
| Aetna Open Access - KC and St. Louis Areas, including SW IL | 800-537-9384 | KS1 | KS2 | 88.35 | 216.08 | 40.78 | 99.73 | | |
| BlueCHOICE - StLouis/Central/SW areas | 800-634-4395 | 9G1 | 9G2 | 141.47 | 274.65 | 65.29 | 126.76 | | |
| Coventry Health Care of Kansas-Kansas City-High -Kansas City area | 800-969-3343 | HA1 | HA2 | 88.73 | 228.99 | 40.95 | 105.69 | | |
| Coventry Health Care of Kansas-Kansas City-Std - Kansas City area | 800-969-3343 | HA4 | HA5 | 85.18 | 219.77 | 39.31 | 101.43 | | |
| Group Health Plan, IncHigh -St. Louis Area | 800-755-3901 | MM1 | MM2 | 225.08 | 452.96 | 103.88 | 209.06 | | |
| Humana Health Plan, IncHigh -Kansas City area | 888-393-6765 | MS1 | MS2 | 200.33 | 470.56 | 92.46 | 217.18 | | |
| Humana Health Plan, IncStd - Kansas City area | 888-393-6765 | MS4 | MS5 | 84.65 | 194.70 | 39.07 | 89.86 | | |
| Mercy Health Plans - Southwest Missouri Region | 800-836-0402 | 7M1 | 7M2 | 281.65 | 575.16 | 129.99 | 265.46 | | |
| United Healthcare of the Midwest - St. Louis Area | 877-835-9861 | B91 | B92 | 101.83 | 227.50 | 47.00 | 105.00 | | |
| United Healthcare of the Midwest - Kansas City Area | 877-835-9861 | GX1 | GX2 | 88.84 | 227.49 | 41.00 | 105.00 | | |
| Montana | | | | | | | | | |
| New West Health Services - Most of Montana | 800-290-3657 | NV1 | NV2 | 105.33 | 220.44 | 48.61 | 101.74 | | |
| Nebraska Nebraska | | | | | | | | | |
| Coventry Health Care of Nebraska - Central and Eastern Nebraska counties | 800-471-0240 | IE1 | IE2 | 138.24 | 424.28 | 63.80 | 195.82 | | |
| Nevada | | | | | | | | | |
| Aetna Open Access - Las Vegas and Reno Areas | 800-537-9384 | Y11 | Y12 | 76.16 | 189.62 | 35.15 | 87.52 | | |
| Health Plan of Nevada - Northern Area | 800-777-1840 | 2L1 | 2L2 | 79.88 | 204.52 | 36.87 | 94.39 | | |
| Health Plan of Nevada - Las Vegas area | 800-777-1840 | NM1 | NM2 | 53.62 | 137.30 | 24.75 | 63.37 | | |
| PacifiCare of Nevada - Las Vegas/Clark County | 866-546-0510 | K91 | K92 | 89.16 | 202.40 | 41.15 | 93.41 | | |

| | | | | Prescription Drugs | n | (with 1 | | | rvey Re | | tegory) |
|---|-----------------------------------|------------------------------------|-------------|-------------------------|---------------------------|---------------------------------|---------------------------|------------------------------|-----------------------------------|--------------------------|---------------------------|
| Plan Name | Primary Specialist office copay | Hospital per stay deductible | Level I | Level III/ Level III | Mail order discount | Overall plan satisfaction 67 | Getting needed care 80 | Getting care quickly 79.3 | How well doctors communicate 91.9 | Customer service 72.5 | Claims processing 89.2 |
| Minnesota | | | | | | | | | | | |
| HealthPartners Classic | \$15/\$15 | \$100 | \$12 | \$12/\$24 | No | 73.4 | 83.8 | 86.3 | 94.7 | 68.1 | 95 |
| HealthPartners Open Access Deductible | \$15/\$15 | \$100 | \$6 | \$12/\$35 | No | 74 | 83.6 | 85.8 | 92.1 | 73.2 | 91.5 |
| HealthPartners Primary Clinic Plan | \$20/\$20 | \$200 | \$12 | \$12/\$24 | Yes | 81.8 | 82.4 | 84.4 | 93 | 76.3 | 94.7 |
| Missouri | | | | | | | | | | | |
| Aetna Open Access | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 60.8 | 80.9 | 80.3 | 91.9 | 71.4 | 93.1 |
| BlueCHOICE | \$15/\$15 | \$200 | \$10 | \$20/\$30 | Yes | 70.5 | 79.6 | 81.7 | 92.5 | 71.3 | 96 |
| Coventry Health Care of Kansas-Kansas City-Hi | gh \$15/\$30 | \$100/day x 3 | \$10 | \$30/\$55 | Yes | 61.8 | 79.8 | 79.8 | 90.4 | 70.2 | 90.1 |
| Coventry Health Care of Kansas-Kansas City-St | d \$20/\$35 | \$300/day x 3 | \$10 | \$35/\$60 | Yes | | | | | | |
| Group Health Plan, IncHigh | \$20/\$20 | \$200/day X 2 | \$10 | \$20/\$45 | Yes | 73.7 | 85.8 | 81.6 | 94.2 | 74.9 | 95.7 |
| Humana Health Plan, IncHigh | \$15/\$25 | \$200/day x 3 | \$10 | \$30/\$50/25% | No | 64.2 | 82.3 | 80.1 | 90.9 | 67 | 87.1 |
| Humana Health Plan, IncStd | \$20/\$30 | \$400/day x 3 | \$10 | \$30/\$50/25% | No | | | | | | |
| Mercy Health Plans - In-Network Mercy Health Plans - Out-of-Network | \$10/\$20 30%/30% | None 30% | \$10 N/A | \$20/\$35 N/A/N/A | Yes No | 75.1 75.1 | 86.8 86.8 | 84.6 84.6 | 94.4 94.4 | 76.1 76.1 | 89.6 89.6 |
| United Healthcare of the Midwest | \$10/\$20 | \$250 | \$7 | \$25/\$50 | Yes | 66.7 | 88.5 | 84.5 | 94.9 | 61.2 | 89.1 |
| United Healthcare of the Midwest | \$10/\$\$30 | \$150 per day | \$7 | \$30/\$50 | Yes | 66.7 | 88.5 | 84.5 | 94.9 | 61.2 | 89.1 |
| Montana | | | | | | | | | | | |
| New West Health Services - High Option | \$15/\$15 | \$100 | \$10 | \$20/\$40 | Yes | 40 | 79.6 | 81.9 | 94.2 | 62.2 | 80.5 |
| New West Health Services - POS Option | 30%/30% | 30% | N/A | N/A | No | 40 | 79.6 | 81.9 | 94.2 | 62.2 | 80.5 |
| Nebraska | | | | | | | | | | | |
| Coventry Health Care of Nebraska | \$20/\$20 | None | \$10 | \$30/\$55 | Yes | | | | | | |
| Nevada | | | | | | | | | | | |
| Aetna Open Access | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 60.6 | 74.4 | 73.4 | 90.2 | 69.9 | 85.6 |
| Health Plan of Nevada | \$10/\$10 | \$50 | \$5 | \$30/\$50 | Yes | | | | | | |
| Health Plan of Nevada | \$10/\$10 | \$50 | \$5 | \$30/\$50 | Yes | 53.7 | 64.9 | 61.8 | 80.8 | 70.3 | 88.8 |
| PacifiCare of Nevada | \$15/\$30 | \$150/day x 5 | \$10 | \$30/\$50 | Yes | 54.7 | 72.1 | 65.8 | 82.7 | 72.8 | 81 |

| | | | | Yo | ur Share | of Premi | um |
|---|---------------------|--------------|---------------|--------------|---------------|--------------|---------------|
| | | | lment de | Mor | nthly | Biwe | eekly |
| Plan Name - Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| New Jersey | | | | | | | |
| Aetna Open Access-High -Northern New Jersey | 800-537-9384 | JR1 | JR2 | 176.52 | 415.93 | 81.47 | 191.97 |
| Aetna Open Access-Basic - Northern New Jersey | 800-537-9384 | JR4 | JR5 | 99.67 | 307.21 | 46.00 | 141.79 |
| Aetna Open Access-High -Southern NJ | 800-537-9384 | P31 | P32 | 215.09 | 563.46 | 99.27 | 260.06 |
| Aetna Open Access-Basic - Southern NJ | 800-537-9384 | P34 | P35 | 93.25 | 231.82 | 43.04 | 106.99 |
| AmeriHealth HMO - All of New Jersey | 800-454-7651 | FK1 | FK2 | 144.43 | 371.86 | 66.66 | 171.63 |
| Coventry Health Care-High -Southern New Jersey | 800-833-7423 | 2J1 | 2J2 | 113.02 | 353.86 | 52.16 | 163.32 |
| Coventry Health Care-Std - Southern New Jersey | 800-833-7423 | 2J4 | 2J5 | 84.32 | 210.80 | 38.92 | 97.29 |
| GHI Health Plan-High -Northern New Jersey | 212-501-4444 | 801 | 802 | 188.42 | 542.38 | 86.96 | 250.33 |
| GHI Health Plan-Std - Northern New Jersey | 212-501-4444 | 804 | 805 | 96.55 | 225.37 | 44.56 | 104.02 |
| New Mexico | | | | | | | |
| Lovelace Health Plan - All of New Mexico | 800-808-7363 | Q11 | Q12 | 92.78 | 227.66 | 42.82 | 105.07 |
| Presbyterian Health Plan-High -All counties in New Mexico | 800-356-2219 | P21 | P22 | 155.42 | 353.82 | 71.73 | 163.30 |
| Presbyterian Health Plan-Std - All counties in New Mexico | 800-356-2219 | P24 | P25 | 137.87 | 313.95 | 63.63 | 144.90 |

| | | | I | Prescriptio Drugs | n | Member Survey Results (with national averages for HMO/POS plans in each category) | | | | | | |
|---|---------------------------------------|------------------------------------|-------------|-------------------------|---------------------------|---|---------------------------|------------------------------|---|--------------------------|---------------------------|--|
| Plan Name | Primary Specialist office copay | Hospital per stay deductible | Level I | Level III/ Level III | Mail order discount | Overall plan satisfaction 67 | Getting needed care 80 | Getting care quickly 79.3 | How well doctors communicate 91.9 | Customer service 72.5 | Claims processing 89.2 | |
| New Jersey | | | | | | | | | | | | |
| Aetna Open Access-High | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 62.6 | 77.2 | 72.6 | 88.6 | 73.8 | 87.7 | |
| Aetna Open Access-Basic | \$15/\$30 | \$500/day x 10 | \$5 | \$30/\$50 | Yes | | | | | | | |
| Aetna Open Access-High | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 72.3 | 84.7 | 78.7 | 93.6 | 77.8 | 92.7 | |
| Aetna Open Access-Basic | \$15/\$30 | \$500/day x 10 | \$5 | \$30/\$50 | Yes | | | | | | | |
| AmeriHealth HMO | \$30/\$35 | \$200/day x 3 | \$10 | \$40/50% | Yes | 62.6 | 80.3 | 77.8 | 93.3 | 69.4 | 79.4 | |
| Coventry Health Care-High | \$10/\$20 | None | \$10 | \$20/\$45 | Yes | 63 | 78.8 | 80.7 | 92.7 | 69.2 | 83.5 | |
| Coventry Health Care-Std | \$10/\$20 | \$200/day x 3 | \$10 | \$20/\$45 | Yes | | | | | | | |
| GHI Health Plan - In-Network GHI Health Plan - Out-of-Network | \$15/\$15 +50% of sch./+50% of sch | \$100/admx2 +50% of sch. | \$15 N/A | \$25/\$50 N/A/N/A | Yes No | 57.3 57.3 | 76.1 76.1 | 75.8 75.8 | 90.4 90.4 | 64.3 64.3 | 88.2 88.2 | |
| GHI Health Plan-Std | \$25/\$25 | \$250/dayx3 | \$10 | \$25/\$50 | Yes | | | | | | | |
| New Mexico | | | | | | | | | | | | |
| Lovelace Health Plan | \$15/\$25 | \$250 | \$7 | \$15/\$35 | Yes | 55.8 | 71.9 | 72.6 | 90.8 | 62.7 | 79.3 | |
| Presbyterian Health Plan-High | \$15/\$25 | \$200 | \$10 | \$20/\$40 | Yes | 69.9 | 81.2 | 77.5 | 90.2 | 75 | 88.7 | |
| Presbyterian Health Plan-Std | \$30/\$40 | \$500 | \$15 | \$35/\$55 | Yes | | | | | | | |

| | | | | Yo | ur Share | of Premi | um |
|---|---------------------|--------------|---------------|--------------|---------------|--------------|---------------|
| | | | lment ode | Mor | nthly | Biwe | eekly |
| Plan Name – Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| New York | | | | | | | |
| Aetna Open Access-High -NYC Area/Upstate NY | 800-537-9384 | JC1 | JC2 | 151.50 | 432.31 | 69.92 | 199.53 |
| Aetna Open Access-Basic - NYC Area/Upstate NY | 800-537-9384 | JC4 | JC5 | 97.04 | 396.02 | 44.79 | 182.78 |
| Blue Choice - Rochester area | 800-462-0108 | MK1 | MK2 | 78.91 | 197.73 | 36.42 | 91.26 |
| CDPHP Universal Benefits-High -Upstate, Hudson Valley, Cent New York | 877-269-2134 | SG1 | SG2 | 133.25 | 342.70 | 61.50 | 158.17 |
| CDPHP Universal Benefits-Std - Upstate, Hudson Valley, Cent New York | 877-269-2134 | SG4 | SG5 | 93.84 | 240.98 | 43.31 | 111.22 |
| GHI Health Plan-High -All of New York | 212-501-4444 | 801 | 802 | 188.42 | 542.38 | 86.96 | 250.33 |
| GHI Health Plan-Std - NYC (Manhattan,Brooklyn,Bronx,Queens, & Staten Island), all of Nassau, Suffolk, Rockland, Westchester Counties, and N. New Jersey | 212-501-4444 | 804 | 805 | 96.55 | 225.37 | 44.56 | 104.02 |
| GHI HMO Select-High -Brnx/Brklyn/Manhat/Queen/Richmon/Westche | 877-244-4466 | 6V1 | 6V2 | 199.75 | 597.28 | 92.19 | 275.67 |
| GHI HMO Select-Std - Brnx/Brklyn/Manhat/Queen/Richmon/Westche | 877-244-4466 | 6V4 | 6V5 | 146.56 | 462.13 | 67.64 | 213.29 |
| GHI HMO Select-High -Capital/Hudson Valley Regions | 877-244-4466 | X41 | X42 | 170.52 | 529.66 | 78.70 | 244.46 |
| GHI HMO Select-Std - Capital/Hudson Valley Regions | 877-244-4466 | X44 | X45 | 127.38 | 414.42 | 58.79 | 191.27 |
| HIP of Greater New York-High -New York City area | 800-HIP-TALK | 511 | 512 | 96.45 | 382.81 | 44.51 | 176.68 |
| HIP of Greater New York-Std - New York City area | 800-HIP-TALK | 514 | 515 | 86.80 | 274.78 | 40.06 | 126.82 |
| HMO Blue - Utica/Rome/Central New York areas | 800-722-7884 | AH1 | AH2 | 119.69 | 396.98 | 55.24 | 183.22 |
| HMOBlue-CNY - Syracuse/Binghamton/Elmira areas | 800-828-2887 | EB1 | EB2 | 218.79 | 555.19 | 100.98 | 256.24 |
| Independent Health Assoc-High -Western New York | 800-501-3439 | QA1 | QA2 | 82.66 | 226.72 | 38.15 | 104.64 |
| MVP Health Care-High -Eastern Region | 888-687-6277 | GA1 | GA2 | 92.21 | 255.19 | 42.56 | 117.78 |
| MVP Health Care-Std - Eastern Region | 888-687-6277 | GA4 | GA5 | 81.09 | 209.42 | 37.43 | 96.66 |
| MVP Health Care-High -Central Region | 888-687-6277 | M91 | M92 | 99.18 | 327.17 | 45.77 | 151.00 |
| MVP Health Care-Std - Central Region | 888-687-6277 | M94 | M95 | 87.22 | 225.27 | 40.26 | 103.97 |
| MVP Health Care-High -Mid-Hudson Region | 888-687-6277 | MX1 | MX2 | 115.31 | 392.88 | 53.22 | 181.33 |
| MVP Health Care-Std - Mid-Hudson Region | 888-687-6277 | MX4 | MX5 | 92.66 | 258.53 | 42.77 | 119.32 |
| Preferred Care - Rochester area | 800-950-3224 | GV1 | GV2 | 79.72 | 213.05 | 36.79 | 98.33 |
| Univera Healthcare - Western New York (Southern Counties) | 800-427-8490 | KQ1 | KQ2 | 134.55 | 472.87 | 62.10 | 218.25 |
| Univera Healthcare - Western New York (Northern Counties) | 800-427-8490 | Q81 | Q82 | 86.92 | 288.30 | 40.12 | 133.06 |
| North Carolina | | | | | | | |
| Aetna Open Access - Charlotte/Raleigh/Durham Areas | 800-537-9384 | MP1 | MP2 | 95.17 | 340.97 | 43.92 | 157.37 |

| | | | ı | Prescription Drugs | n | (with r | | | vey Re | | tegory) |
|---|---------------------------------------|------------------------------------|-------------|-------------------------|---------------------------|---------------------------------|---------------------------|------------------------------|-----------------------------------|--------------------------|---------------------------|
| Plan Name | Primary Specialist office copay | Hospital per stay deductible | Level I | Level III/ Level III | Mail order discount | Overall plan satisfaction 67 | Getting needed care 80 | Getting care quickly 79.3 | How well doctors communicate 91.9 | Customer service 72.5 | Claims processing 89.2 |
| New York | | | | | | | | | | | |
| Aetna Open Access-High | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 64.8 | 78.6 | 76.9 | 89.3 | 72.5 | 88.1 |
| Aetna Open Access-Basic | \$15/\$30 | \$500/day x 10 | \$5 | \$30/\$50 | Yes | | | | | | |
| Blue Choice | \$20/\$20 | \$100 | \$10 | \$25/\$40 | No | 64.5 | 82.4 | 84.8 | 92.2 | 66.5 | 94.6 |
| CDPHP Universal Benefits-High | \$20/\$30 | \$100 X 5 | 25% | 25%/25% | No | | | | | | |
| CDPHP Universal Benefits-Std | \$25/\$40 | \$500 + 10% | 30% | 30%/30% | No | 79.3 | 86.7 | 83.7 | 94.7 | 82 | 96.2 |
| GHI Health Plan - In-Network GHI Health Plan - Out-of-Network | \$15/\$15 +50% of sch./+50% of sch | \$100/admx2 . +50% of sch. | \$15 N/A | \$25/\$50 N/A/N/A | Yes No | 57.3 57.3 | 76.1 76.1 | 75.8 75.8 | 90.4 90.4 | 64.3 64.3 | 88.2 88.2 |
| GHI Health Plan-Std | \$25/\$25 | \$250/dayx3 | \$10 | \$25/\$50 | Yes | | | | | | |
| GHI HMO Select-High | \$10/\$10 | None | \$10 | \$20/\$30 | Yes | | | | | | |
| GHI HMO Select-Std | \$20/\$20 | None | \$10 | \$20/\$30 | Yes | 51.1 | 75.1 | 80.5 | 92.5 | 66.9 | 78.3 |
| GHI HMO Select-High | \$10/\$10 | None | \$10 | \$20/\$30 | Yes | | | | | | |
| GHI HMO Select-Std | \$20/\$20 | None | \$10 | \$20/\$30 | Yes | 51.1 | 75.1 | 80.5 | 92.5 | 66.9 | 78.3 |
| HIP of Greater New York-High | \$10/\$10 | None | \$10 | \$15/\$40 | Yes | 61.9 | 71.3 | 67.2 | 87.1 | 69.8 | 84.1 |
| HIP of Greater New York-Std | \$10/\$20 | \$500 | \$10 | \$20/\$40 | Yes | | | | | | |
| HMO Blue | \$20/\$20 | \$240 | \$10 | \$25/\$40 | No | 62.7 | 81.4 | 83.2 | 93.9 | 67.2 | 90.8 |
| HMOBlue-CNY | \$20/\$20 | \$240 | \$10 | \$25/\$40 | No | 62.7 | 81.4 | 83.2 | 93.9 | 67.2 | 90.8 |
| Independent Health Assoc - In-Network Independent Health Assoc - Out-of-Network | \$15/\$15 Ded. + 25%/25% | None Ded. + 25% | \$10 N/A | \$20/\$35 N/A | No No | 76.7 76.7 | 87.6 87.6 | 82.9 82.9 | 95.1 95.1 | 78.3 78.3 | 95.6 95.6 |
| MVP Health Care-High | \$20/\$20 | \$240 per year | \$10 | \$30/\$50 | Yes | 69.7 | 84.8 | 83.9 | 94.6 | 79 | 91.4 |
| MVP Health Care-Std | \$25/\$40 | \$500 | \$10 | \$30/\$50 | Yes | | | | | | |
| MVP Health Care-High | \$20/\$20 | \$240 per year | \$10 | \$30/\$50 | Yes | 69.7 | 84.8 | 83.9 | 94.6 | 79 | 91.4 |
| MVP Health Care-Std | \$25/\$40 | \$500 | \$10 | \$30/\$50 | Yes | | | | | | |
| MVP Health Care-High | \$20/\$20 | \$240 per year | \$10 | \$30/\$50 | Yes | 69.7 | 84.8 | 83.9 | 94.6 | 79 | 91.4 |
| MVP Health Care-Std | \$25/\$40 | \$500 | \$10 | \$30/\$50 | Yes | | | | | | |
| Preferred Care | \$20/\$20 | \$250 | \$10 | \$30/\$50 | Yes | 76.1 | 86.3 | 85.9 | 94.6 | 80.4 | 92.5 |
| Univera Healthcare | \$20/\$20 | None | \$10 | \$20/\$45 | No | 73.5 | 83.6 | 82.7 | 92.4 | 77.9 | 94.6 |
| Univera Healthcare | \$20/\$20 | None | \$10 | \$20/\$45 | No | 73.5 | 83.6 | 82.7 | 92.4 | 77.9 | 94.6 |
| North Carolina | | | | | | | | | | | |
| Aetna Open Access | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | | | | | | |

| | | | | Yo | ur Share | of Premi | um |
|---|---------------------|--------------|---------------|--------------|---------------|--------------|---------------|
| | | | lment ode | Mor | nthly | Biwe | eekly |
| Plan Name - Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| North Dakota | | | | | | | |
| HealthPartners Open Access Deductible - Eastern North Dakota | 952-883-5000 | 534 | 535 | 127.30 | 302.60 | 58.75 | 139.66 |
| Heart of America Health Plan - Northcentral North Dakota | 800-525-5661 | RU1 | RU2 | 81.11 | 208.45 | 37.44 | 96.21 |
| Ohio | | | | | | | |
| Aetna Open Access - Cleveland and Toledo Areas | 800-537-9384 | 7D1 | 7D2 | 98.15 | 237.05 | 45.30 | 109.41 |
| Aetna Open Access - Columbus Area | 800-537-9384 | ND1 | ND2 | 95.57 | 230.71 | 44.11 | 106.48 |
| Aetna Open Access - Greater Cincinnati Area | 800-537-9384 | RD1 | RD2 | 130.46 | 385.43 | 60.21 | 177.89 |
| AultCare HMO-High -Stark/Carroll/Holmes/Tuscarawas/Wayne Co. | 330-363-6360 | 3A1 | 3A2 | 171.43 | 478.33 | 79.12 | 220.77 |
| Blue HMO - Most of Ohio | 800-228-4375 | R51 | R52 | 200.18 | 463.36 | 92.39 | 213.86 |
| HMO Health Ohio - Northeast Ohio | 800-522-2066 | L41 | L42 | 125.87 | 411.12 | 58.09 | 189.75 |
| Kaiser Foundation Health Plan of Ohio-High -Cleveland/Akron areas | 800-686-7100 | 641 | 642 | 143.59 | 409.48 | 66.27 | 188.99 |
| Kaiser Foundation Health Plan of Ohio-Std - Cleveland/Akron areas | 800-686-7100 | 644 | 645 | 85.62 | 210.10 | 39.52 | 96.97 |
| Paramount Health Care - Northwest/North Central Ohio | 800-462-3589 | U21 | U22 | 154.75 | 526.35 | 71.42 | 242.93 |
| SummaCare Health Plan - Cleveland, Akron and Canton areas | 330-996-8700 | 5W1 | 5W2 | 127.53 | 346.64 | 58.86 | 159.99 |
| SuperMed HMO - Northeast Ohio | 800-522-2066 | 5M1 | 5M2 | 380.32 | 1061.97 | 175.53 | 490.14 |
| The Health Plan of the Upper Ohio Valley - Eastern Ohio | 800-624-6961 | U41 | U42 | 90.19 | 207.44 | 41.63 | 95.74 |
| United Healthcare of Ohio, Inc Cleveland | 877-835-9861 | AK1 | AK2 | 97.50 | 238.64 | 45.00 | 110.14 |
| United Healthcare of Ohio, Inc Columbus | 877-835-9861 | CA1 | CA2 | 130.68 | 313.62 | 60.31 | 144.75 |
| Oklahoma | | | | | | | |
| Aetna Open Access-High -Oklahoma City/Tulsa Areas | 800-537-9384 | SL1 | SL2 | 160.14 | 387.42 | 73.91 | 178.81 |
| Aetna Open Access-Basic - Oklahoma City/Tulsa Areas | 800-537-9384 | SL4 | SL5 | 82.46 | 221.28 | 38.06 | 102.13 |
| Globalhealth, Inc Oklahoma | 877-280-2990 | IM1 | IM2 | 90.44 | 217.97 | 41.74 | 100.60 |
| PacifiCare of Oklahoma - Central/Northeastern Oklahoma | 866-546-0510 | 2N1 | 2N2 | 140.92 | 351.28 | 65.04 | 162.13 |
| Oregon | | | | | | | |
| Kaiser Foundation Health Plan of Northwest-High -Portland/Salem areas | 800-813-2000 | 571 | 572 | 146.58 | 346.95 | 67.65 | 160.13 |
| Kaiser Foundation Health Plan of Northwest-Std - Portland/Salem areas | 800-813-2000 | 574 | 575 | 94.11 | 216.46 | 43.43 | 99.90 |
| PacifiCare of Oregon - Metro Portland/Salem/Corvalis/Eugene | 866 546-0510 | 7Z1 | 7Z2 | 176.26 | 387.94 | 81.35 | 179.05 |

| | | | ا | Prescriptio Drugs | n | (with r | | | vey Re | | tegory) |
|---|---------------------------------|----------------|---------|-------------------------|---------------------------|---------------------------------|---------------------------|------------------------------|---|--------------------------|---------------------------|
| Plan Name | Primary Specialist office copay | ce per stay | Level I | Level III/ Level III | Mail order discount | Overall plan satisfaction 67 | Getting needed care 80 | Getting care quickly 79.3 | How well doctors communicate 91.9 | Customer service 72.5 | Claims processing 89.2 |
| North Dakota | | | | | | | | | | | |
| HealthPartners Open Access Deductible | \$15/\$15 | \$100 | \$6 | \$12/\$35 | No | 74 | 83.6 | 85.8 | 92.1 | 73.2 | 91.5 |
| Heart of America Health Plan | \$10/Nothing | None | 50% | 50%/50% | None | | | | | | |
| Ohio | | | | | | | | | | | |
| Aetna Open Access | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 63.3 | 80.2 | 85 | 93.3 | 71.7 | 91.5 |
| Aetna Open Access | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 63.3 | 80.2 | 85 | 93.3 | 71.7 | 91.5 |
| Aetna Open Access | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 63.3 | 80.2 | 85 | 93.3 | 71.7 | 91.5 |
| AultCare HMO-High | \$10/\$10 | None | \$10 | \$20/\$35 | No | 87.7 | 86.7 | 85.5 | 95.1 | 82.7 | 97.7 |
| Blue HMO | \$15/\$15 | \$200 | \$10 | \$25/\$40 | Yes | 73 | 83.8 | 82.8 | 94.2 | 71.1 | 94 |
| HMO Health Ohio | \$15/\$15 | \$250 | \$10 | \$20/\$30 | Yes | 73 | 80.9 | 80.6 | 92.4 | 71.5 | 89.5 |
| Kaiser Foundation Health Plan of Ohio-High | \$15/\$15 | \$200 | \$10 | \$25/\$25 | No | 69.5 | 79.8 | 83.6 | 89.5 | 77.1 | 84 |
| Kaiser Foundation Health Plan of Ohio-Std | \$20/\$40 | \$500 | \$15 | \$30/\$30 | No | | | | | | |
| Paramount Health Care | \$15/\$25 | \$300 | \$10 | \$20/\$35 | Yes | 74.9 | 80.8 | 81.4 | 92.9 | 77.7 | 92.9 |
| SummaCare Health Plan | \$15/\$20 | \$250 | \$15 | \$30/\$60 | Yes | 73.2 | 83 | 83.1 | 93.6 | 72.5 | 94.4 |
| SuperMed HMO | \$15/\$15 | \$250 | \$10 | \$20/\$30 | Yes | 73 | 80.9 | 80.6 | 92.4 | 71.5 | 89.5 |
| The Health Plan of the Upper Ohio Valley | \$10/\$20 | \$250 | \$15 | \$30/\$50 | Yes | 73.2 | 84.9 | 84.1 | 93.8 | 78.2 | 96.7 |
| United Healthcare of Ohio, Inc. | \$10/\$25 | \$250 | \$7 | \$25/\$40 | Yes | 54.9 | 87 | 84.3 | 94.5 | 69 | 89.9 |
| United Healthcare of Ohio, Inc. | \$10/\$25 | \$250 | \$7 | \$25/\$40 | Yes | 54.9 | 87 | 84.3 | 94.5 | 69 | 89.9 |
| Oklahoma | | | | | | | | | | | |
| Aetna Open Access-High | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 58.1 | 78.2 | 81.8 | 93.5 | 69 | 91.1 |
| Aetna Open Access-Basic | \$15/\$30 | \$500/day x 10 | \$5 | \$30/\$50 | Yes | | | | | | |
| Globalhealth, Inc. | \$15/\$25 | \$150/day x 3 | \$10 | \$25/\$40 | Yes | | | | | | |
| PacifiCare of Oklahoma | \$20/\$40 | \$250/day x 5 | \$10 | \$30/\$50 | Yes | 72.9 | 81.1 | 81.7 | 93.5 | 73.2 | 94.1 |
| Oregon | | | | | | | | | | | |
| Kaiser Foundation Health Plan of Northwest-Hi | gh \$15/\$15 | \$100 | \$15 | \$30/\$30 | Yes | 64.1 | 75.9 | 72.9 | 88.8 | 73.2 | 88.4 |
| Kaiser Foundation Health Plan of Northwest-St | d \$20/\$30 | \$250 | \$20 | \$40/\$40 | Yes | | | | | | |
| PacifiCare of Oregon | \$15/\$30 | \$200/day x 3 | \$10 | \$30/\$50 | Yes | 57.9 | 81.3 | 86 | 95.4 | 63.3 | 88.9 |

| | | | | Your Share of Premium | | | | | |
|---|---------------------|--------------|---------------|-----------------------|---------------|--------------|---------------|--|--|
| | | | lment ode | Mor | nthly | Biwe | eekly | | |
| Plan Name - Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family | | |
| Pennsylvania | | | | | | | | | |
| Aetna Open Access-High -Philadelphia/Central/Southeastern PA | 800-537-9384 | P31 | P32 | 215.09 | 563.46 | 99.27 | 260.06 | | |
| Aetna Open Access-Basic - Philadelphia/Central/Southeastern PA | 800-537-9384 | P34 | P35 | 93.25 | 231.82 | 43.04 | 106.99 | | |
| Aetna Open Access - Pittsburgh and Western PA Areas | 800-537-9384 | YE1 | YE2 | 62.82 | 173.23 | 28.99 | 79.95 | | |
| Geisinger Health Plan-High -Pennsylvania | 570-387-1114 | GG1 | GG2 | 266.92 | 623.67 | 123.19 | 287.85 | | |
| Geisinger Health Plan-Std - Pennsylvania | 570-387-1114 | GG4 | GG5 | 186.42 | 438.58 | 86.04 | 202.42 | | |
| HealthAmerica Pennsylvania-High -Greater Pittsburgh area | 866-351-5946 | 261 | 262 | 126.86 | 410.19 | 58.55 | 189.32 | | |
| HealthAmerica Pennsylvania-Std - Greater Pittsburgh area | 866-351-5946 | 264 | 265 | 92.19 | 242.90 | 42.55 | 112.11 | | |
| HealthAmerica Pennsylvania-High -Northeast Pennsylvania | 866-351-5946 | 4N1 | 4N2 | 374.23 | 870.52 | 172.72 | 401.78 | | |
| HealthAmerica Pennsylvania-Std - Northeast Pennsylvania | 866-351-5946 | 4N4 | 4N5 | 243.39 | 569.55 | 112.33 | 262.87 | | |
| HealthAmerica Pennsylvania-High -Southeastern Pennsylvania | 866-351-5946 | PN1 | PN2 | 216.67 | 506.09 | 100.00 | 233.58 | | |
| HealthAmerica Pennsylvania-Std - Southeastern Pennsylvania | 866-351-5946 | PN4 | PN5 | 137.31 | 323.79 | 63.37 | 149.44 | | |
| HealthAmerica Pennsylvania-High -Central Pennsylvania | 866-351-5946 | SW1 | SW2 | 237.80 | 556.72 | 109.75 | 256.95 | | |
| HealthAmerica Pennsylvania-Std - Central Pennsylvania | 866-351-5946 | SW4 | SW5 | 163.85 | 386.66 | 75.62 | 178.46 | | |
| Keystone Health Plan Central-High -Harrisburg/Northern Region/Lehigh Valley | 800-622-2843 | S41 | S42 | 183.98 | 475.11 | 84.91 | 219.28 | | |
| Keystone Health Plan Central-Std - Harrisburg/Northern Region/Lehigh Valley | 800-622-2843 | S44 | S45 | 146.47 | 385.77 | 67.60 | 178.05 | | |
| Keystone Health Plan East-High -Philadelphia area | 800-227-3115 | ED1 | ED2 | 119.91 | 429.78 | 55.34 | 198.36 | | |
| Keystone Health Plan East-Std - Philadelphia area | 800-227-3115 | ED4 | ED5 | 95.38 | 309.23 | 44.02 | 142.72 | | |
| UPMC Health Plan-High -Western Pennsylvania area | 888-876-2756 | 8W1 | 8W2 | 110.76 | 369.42 | 51.12 | 170.50 | | |
| Puerto Rico | | | | | | | | | |
| Humana Health Plans of Puerto Rico, Inc Puerto Rico | 800-314-3121 | ZJ1 | ZJ2 | 66.46 | 152.84 | 30.67 | 70.54 | | |
| Triple-S - All of Puerto Rico | 787-749-4777 | 891 | 892 | 76.93 | 165.23 | 35.50 | 76.26 | | |
| Rhode Island | | | | | | | | | |
| Blue CHiP Coordinated Health Plan - BCBS of RI - All of Rhode Island | 401-459-5500 | DA1 | DA2 | 162.70 | 548.56 | 75.09 | 253.18 | | |
| South Carolina | | | | | | | | | |
| Carolina Care - South Carolina | 800-868-6734 | IB1 | IB2 | 114.27 | 251.46 | 52.74 | 116.06 | | |

| | | | ı | Prescription Drugs | n | (with r | | | rvey Re | | tegory) |
|--|--|------------------------------------|-----------------|-------------------------|---------------------------|---------------------------------|---------------------------|------------------------------|-----------------------------------|--------------------------|---------------------------|
| Plan Name | Primary Specialist office copay | Hospital per stay deductible | Level I | Level III/ Level III | Mail order discount | Overall plan satisfaction 67 | Getting needed care 80 | Getting care quickly 79.3 | How well doctors communicate 91.9 | Customer service 72.5 | Claims processing 89.2 |
| Pennsylvania | | | | | | | | | | | |
| Aetna Open Access-High | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 61.6 | 80.3 | 79.9 | 93.6 | 70 | 91.8 |
| Aetna Open Access-Basic | \$15/\$30 | \$500/day x 10 | \$5 | \$30/\$50 | Yes | | | | | | |
| Aetna Open Access | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 61.6 | 80.3 | 79.9 | 93.6 | 70 | 91.8 |
| Geisinger Health Plan-High | \$15/\$25 | Nothing | \$10 | \$25/\$40 | Yes | | | | | | |
| Geisinger Health Plan-Std | \$20/\$35 | NothingaftrDed | \$15 | \$30/\$45 | Yes | | | | | | |
| HealthAmerica Pennsylvania-High | \$10/\$25 | None | \$5 | \$25/\$40 | Yes | 66.9 | 87.2 | 84.1 | 93.5 | 77 | 93.8 |
| HealthAmerica Pennsylvania-Std | \$20/\$30 | Ded. + 10% | \$5 | \$35/\$50 | Yes | 65.5 | 82.1 | 83.9 | 95.5 | 75.1 | 92 |
| HealthAmerica Pennsylvania-High | \$10/\$25 | None | \$5 | \$25/\$40 | Yes | 66.9 | 87.2 | 84.1 | 93.5 | 77 | 93.8 |
| HealthAmerica Pennsylvania-Std | \$20/\$30 | Ded. + 10% | \$5 | \$35/\$50 | Yes | 65.5 | 82.1 | 83.9 | 95.5 | 75.1 | 92 |
| HealthAmerica Pennsylvania-High | \$10/\$25 | None | \$5 | \$25/\$40 | Yes | 66.9 | 87.2 | 84.1 | 93.5 | 77 | 93.8 |
| HealthAmerica Pennsylvania-Std | \$20/\$30 | Ded. + 10% | \$5 | \$35/\$50 | Yes | 65.5 | 82.1 | 83.9 | 95.5 | 75.1 | 92 |
| HealthAmerica Pennsylvania-High | \$10/\$25 | None | \$5 | \$25/\$40 | Yes | 66.9 | 87.2 | 84.1 | 93.5 | 77 | 93.8 |
| HealthAmerica Pennsylvania-Std | \$20/\$30 | Ded. + 10% | \$5 | \$35/\$50 | Yes | 65.5 | 82.1 | 83.9 | 95.5 | 75.1 | 92 |
| Keystone Health Plan Central-High | \$15/\$20 | \$200 copay | \$10 | \$25/\$40 | Yes | 75.4 | 80.3 | 81.7 | 92.3 | 71.9 | 90.1 |
| Keystone Health Plan Central-Std | \$20/\$25 | \$100 x 5 | \$5 | \$35/\$60 | Yes | | | | | | |
| Keystone Health Plan East-High | \$20/\$25 | \$125 perdayx 5 | \$10 | \$20/\$35 | Yes | 60.3 | 79.2 | 78.4 | 92.3 | 69.7 | 87.8 |
| Keystone Health Plan East-Std | \$20/\$40 | 20% after ded | \$20 | \$40/\$60 | Yes | | | | | | |
| UPMC Health Plan-High | \$20/\$20 | None | \$10 | \$20/\$40 | Yes | 65.8 | 87.3 | 80.6 | 91.4 | 80.4 | 93.4 |
| Puerto Rico | | | | | | | | | | | |
| Humana Health Plans of PR, Inc In-Network Humana Health Plans of PR, Inc Out-of-Net | | None \$50 | \$2.50 N/A | \$8/\$12/30% N/A/N/A | No No | 82.5 82.5 | 86 86 | 70.2 70.2 | 92.5 92.5 | 72.7 72.7 | 80.4 80.4 |
| Triple-S - In-Network Triple-S - Out-of-Network | \$7.50/\$10 \$7.50 + 10%/\$10 + 10% | None None | \$5 25% | \$8/\$12 25%/25% | Yes No | 82.8 82.8 | 92.6 92.6 | 75.5 75.5 | 95.3 95.3 | 83.9 83.9 | 83.7 83.7 |
| Rhode Island | | | | | | | | | | | |
| Blue CHiP Coordinated Health Plan - BCBS of RI - In-Network Blue CHiP Coordinated Health Plan - BCBS of RI - Out-of-Network | \$15/\$25 30%/30% | \$500 None | \$7 \$50+20% | \$30/\$50 \$50+20% | Yes No | 62.2 62.2 | 86.9 86.9 | 81.7 81.7 | 93.9 93.9 | 68.5 68.5 | 85.6 85.6 |
| South Carolina | | | | | | | | | | | |
| Carolina Care | \$20/\$30 | \$500 | \$10 | \$20/\$50 | Yes | 58.5 | 85.4 | 81.6 | 93.8 | 65.8 | 86.4 |

| | | | | Yo | ur Share | of Premi | um |
|---|---------------------|--------------|---------------|--------------|---------------|--------------|---------------|
| | | | lment ode | Mor | nthly | Biwe | eekly |
| Plan Name - Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| South Dakota | | | | | | | |
| HealthPartners Open Access Deductible - Eastern South Dakota | 952-883-5000 | 534 | 535 | 127.30 | 302.60 | 58.75 | 139.66 |
| Sioux Valley Health Plan-High -Eastern/Central/Rapid City Areas | 800-752-5863 | AU1 | AU2 | 145.32 | 344.52 | 67.07 | 159.01 |
| Sioux Valley Health Plan-Std - Eastern/Central/Rapid City Areas | 800-752-5863 | AU4 | AU5 | 130.98 | 310.98 | 60.45 | 143.53 |
| Tennessee | | | | | | | |
| Aetna Open Access - Nashville Area | 800-537-9384 | 6J1 | 6J2 | 168.48 | 387.79 | 77.76 | 178.98 |
| Aetna Open Access - Memphis Area | 800-537-9384 | UB1 | UB2 | 87.81 | 223.91 | 40.53 | 103.34 |
| Texas | | | | | | | |
| Aetna Open Access - Houston Area | 800-537-9384 | 8G1 | 8G2 | 98.46 | 285.80 | 45.44 | 131.91 |
| Aetna Open Access - Austin and San Antonio Areas | 800-537-9384 | P11 | P12 | 98.43 | 294.36 | 45.43 | 135.86 |
| Aetna Open Access-High -Dallas/Ft. Worth Areas | 800-537-9384 | PU1 | PU2 | 206.44 | 563.44 | 95.28 | 260.05 |
| Aetna Open Access-Basic - Dallas/Ft. Worth Areas | 800-537-9384 | PU4 | PU5 | 119.95 | 503.92 | 55.36 | 232.58 |
| Firstcare - Waco area | 800-884-4901 | 6U1 | 6U2 | 95.32 | 204.93 | 43.99 | 94.58 |
| Firstcare - West Texas | 800-884-4901 | CK1 | CK2 | 181.81 | 354.55 | 83.91 | 163.64 |
| HMO Blue Texas - Houston | 877-299-2377 | YM1 | YM2 | 193.05 | 527.82 | 89.10 | 243.61 |
| Humana Health Plan of Texas-High -San Antonio area | 888-393-6765 | UR1 | UR2 | 248.33 | 580.95 | 114.61 | 268.13 |
| Humana Health Plan of Texas-Std - San Antonio area | 888-393-6765 | UR4 | UR5 | 98.40 | 226.30 | 45.41 | 104.44 |
| Mercy Health Plans - Webb/Zapata/Duval/Jim Hogg Counties | 800-617-3433 | HM1 | HM2 | 120.86 | 373.53 | 55.78 | 172.40 |
| Pacificare of Texas - San Antonio, Dallas/Ft. Worth | 866-546-0510 | GF1 | GF2 | 124.11 | 293.95 | 57.28 | 135.67 |
| Utah | | | | | | | |
| Altius Health Plans-High -Wasatch Front | 800-377-4161 | 9K1 | 9K2 | 172.36 | 358.30 | 79.55 | 165.37 |
| Vermont | | | | | | | |
| MVP Health Care-High -All of Vermont | 888-687-6277 | VW1 | VW2 | 258.31 | 764.25 | 119.22 | 352.73 |
| MVP Health Care-Std - All of Vermont | 888-687-6277 | VW4 | VW5 | 241.83 | 721.63 | 111.61 | 333.06 |
| Virgin Islands | | | | | | | |
| Triple-S - US Virgin Islands | 800-981-3241 | 851 | 852 | 98.14 | 222.87 | 45.29 | 102.86 |

| | | | I | Prescription Drugs | n | Member Survey Results (with national averages for HMO/POS plans in each category) | | | | | | |
|---|--|----------------------|-------------|-------------------------|---------------------------|---|---------------------------|------------------------------|-----------------------------------|--------------------------|---------------------------|--|
| Plan Name | Primary Specialist office copay | office per stay | Level I | Level III/ Level III | Mail order discount | Overall plan satisfaction 67 | Getting needed care 80 | Getting care quickly 79.3 | How well doctors communicate 91.9 | Customer service 72.5 | Claims processing 89.2 | |
| South Dakota | | | | | | | | | | | | |
| HealthPartners Open Access Deductible | \$15/\$15 | \$100 | \$6 | \$12/\$35 | No | 74 | 83.6 | 85.8 | 92.1 | 73.2 | 91.5 | |
| Sioux Valley Health Plan - In-Network Sioux Valley Health Plan - Out-of-Network | \$20/\$30 40%/40% | \$100/day x 5 40% | \$15 N/A | \$30/\$50 N/A | No No | 49.6 49.6 | 81.3 81.3 | 83.8 83.8 | 94 94 | 70 70 | 89.8 89.8 | |
| Sioux Valley Health Plan - In-Network Sioux Valley Health Plan - Out-of-Network | \$25/\$25 40%/40% | \$100/day x 5 40% | \$15 N/A | \$30/\$50 N/A | No No | | | | | | | |
| Tennessee | | | | | | | | | | | | |
| Aetna Open Access | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 73.5 | 80.6 | 77.2 | 94 | 71.5 | 83.2 | |
| Aetna Open Access | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 73.5 | 80.6 | 77.2 | 94 | 71.5 | 83.2 | |
| Texas | | | | | | | | | | | | |
| Aetna Open Access | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 64 | 75.8 | 76 | 90.1 | 70.6 | 86.8 | |
| Aetna Open Access | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 61.3 | 76.6 | 76.2 | 91.1 | 71.7 | 92.9 | |
| Aetna Open Access-High | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 64.9 | 73.3 | 78.1 | 90.9 | 66.2 | 91.3 | |
| Aetna Open Access-Basic | \$15/\$30 | \$500/day x 10 | \$5 | \$30/\$50 | Yes | | | | | | | |
| Firstcare | \$20/\$40 | \$150/dayX5 | \$10 | \$20/\$40 | No | 70.6 | 82.4 | 82.8 | 92.8 | 76.7 | 94.7 | |
| Firstcare | \$20/\$40 | \$150/dayX5 | \$10 | \$20/\$40 | No | 64.2 | 83.1 | 77.5 | 91.2 | 74.1 | 93.7 | |
| HMO Blue Texas | \$20/\$30 | \$150/dayx5 | \$10 | \$25/\$40 | Yes | 67.6 | 74.6 | 71.6 | 89.1 | 70.1 | 86.8 | |
| Humana Health Plan of Texas-High | \$15/\$25 | \$200/day x 3 | \$10 | \$30/\$50/25% | No | 69.2 | 80.5 | 75.2 | 89.3 | 75.5 | 87.1 | |
| Humana Health Plan of Texas-Std | \$20/\$30 | \$400/day x 3 | \$10 | \$30/\$50/25% | No | | | | | | | |
| Mercy Health Plans - In-Network Mercy Health Plans - Out-of-Network | \$10/\$10 40%/40% | None 40% | \$7 N/A | \$12/\$25 N/A/N/A | Yes No | 79 79 | 81.8 81.8 | 71.5 71.5 | 91.8 91.8 | 82.6 82.6 | 96.6 96.6 | |
| Pacificare of Texas | \$20/\$40 | \$250/day x 3 | \$10 | \$30/\$50 | Yes | 69.8 | 81.6 | 79.5 | 91.1 | 74.5 | 89.3 | |
| Utah | | | | | | | | | | | | |
| Altius Health Plans-High | \$10/\$15 | None | \$10 | \$20/\$40 | Yes | 60 | 77.4 | 77.5 | 92.4 | 67.7 | 88.4 | |
| Vermont | | | | | | | | | | | | |
| MVP Health Care-High | \$20/\$20 | \$240 | \$10 | \$30/\$50 | Yes | 69.7 | 84.8 | 83.9 | 94.6 | 79 | 91.4 | |
| MVP Health Care-Std | \$25/\$40 | \$500 | \$10 | \$30/\$50 | Yes | | | | | | | |
| Virgin Islands | | | | | | | | | | | | |
| Triple-S - In-Network Triple-S - Out-of-Network | \$7.50/\$10 \$7.50 + 10%/\$10 + 10% | None None | \$5 25% | \$8/\$12 25%/25% | Yes No | | | | | | | |

| | | | | Yo | ur Share | of Premi | um |
|---|---------------------|--------------|---------------|--------------|---------------|--------------|---------------|
| | | | lment ode | Mor | nthly | Biwe | eekly |
| Plan Name - Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| Virginia | | | | | | | |
| Aetna Open Access-High -Northern/Central/Richmond Virginia Area | 800-537-9384 | JN1 | JN2 | 175.72 | 384.91 | 81.10 | 177.65 |
| Aetna Open Access-Basic - Northern/Central/Richmond Virginia Area | 800-537-9384 | JN4 | JN5 | 75.71 | 177.17 | 34.94 | 81.77 |
| CareFirst BlueChoice - Northern Virginia | 866-296-7363 | 2G1 | 2G2 | 127.27 | 280.60 | 58.74 | 129.51 |
| Kaiser Foundation Health Plan Mid-Atlantic States-High -Washington, DC area | 800-777-7902 | E31 | E32 | 120.17 | 310.31 | 55.46 | 143.22 |
| Kaiser Foundation Health Plan Mid-Atlantic States-Std - Washington, DC area | 800-777-7902 | E34 | E35 | 63.69 | 151.57 | 29.39 | 69.96 |
| M.D. IPA - N.VA/Cntrl VA/Richmond/Tidewater/Roanoke | 800-251-0956 | JP1 | JP2 | 113.80 | 274.06 | 52.52 | 126.49 |
| Optima Health Plan - Hampton Roads and Richmond areas | 800-206-1060 | 9R1 | 9R2 | 140.56 | 362.72 | 64.87 | 167.41 |
| Piedmont Community Healthcare-High -Lynchburg area | 888-674-3368 | 2C1 | 2C2 | 119.82 | 281.06 | 55.30 | 129.72 |
| | | | | | | | |
| Washington | | | | | | | |
| Aetna Open Access - Seattle and Puget Sound Areas | 800-537-9384 | 8J1 | 8J2 | 131.91 | 420.01 | 60.88 | 193.85 |
| Group Health Cooperative-High -Most of Western Washington | 888-901-4636 | 541 | 542 | 137.22 | 306.54 | 63.33 | 141.48 |
| Group Health Cooperative-Std - Most of Western Washington | 888-901-4636 | 544 | 545 | 93.49 | 211.05 | 43.15 | 97.41 |
| Group Health Cooperative-High -Central WA/Spokane/Pullman | 888-901-4636 | VR1 | VR2 | 184.65 | 434.44 | 85.22 | 200.51 |
| Group Health Cooperative-Std - Central WA/Spokane/Pullman | 888-901-4636 | VR4 | VR5 | 95.43 | 219.48 | 44.04 | 101.30 |
| Kaiser Foundation Health Plan of Northwest-High -Vancouver/Longview | 800-813-2000 | 571 | 572 | 146.58 | 346.95 | 67.65 | 160.13 |
| Kaiser Foundation Health Plan of Northwest-Std - Vancouver/Longview | 800-813-2000 | 574 | 575 | 94.11 | 216.46 | 43.43 | 99.90 |
| KPS Health Plans-Std - All of Washington | 800-552-7114 | L11 | L12 | 93.07 | 200.88 | 42.95 | 92.71 |
| KPS Health Plans - All of Washington | 800-552-7114 | VT1 | VT2 | 147.10 | 295.90 | 67.89 | 136.57 |
| PacifiCare of Oregon - Clark County | 800-546-0510 | 7Z1 | 7Z2 | 176.26 | 387.94 | 81.35 | 179.05 |
| Pacificare of Washington - Puget Sound/Most of Western Washington | 866 546-0510 | SA1 | SA2 | 92.84 | 217.53 | 42.85 | 100.40 |

| | | | F | Prescription Drugs | n | Member Survey Results (with national averages for HMO/POS plans in each category) | | | | | | |
|---|--|------------------------------------|---------------------|-------------------------|---------------------------|---|---------------------------|------------------------------|---|--------------------------|---------------------------|--|
| Plan Name | Primary Specialist office copay | Hospital per stay deductible | Level I | Level III/ Level III | Mail order discount | Overall plan satisfaction 67 | Getting needed care 80 | Getting care quickly 79.3 | How well doctors communicate 91.9 | Customer service 72.5 | Claims processing 89.2 | |
| Virginia | | | | | | | | | | | | |
| Aetna Open Access-High | \$15/\$25 | \$150/day x3 | \$10 | \$25/\$40 | No | 63.1 | 74.7 | 75.4 | 91.6 | 72.2 | 91.7 | |
| Aetna Open Access-Basic | \$20/\$30 | \$150/day x5 | \$10 | \$25/\$40 | No | | | | | | | |
| CareFirst BlueChoice | \$20/\$30 | \$100 per adm | \$10 | \$25/\$40 | Yes | 65.7 | 77.4 | 76.8 | 91.5 | 67.9 | 84.8 | |
| Kaiser Foundation HP Mid-Atlantic States-High | \$10/\$20 | \$100 | \$10/\$20 Net | \$20/\$40/\$35/\$ | 55 Yes | 60.5 | 70.9 | 69.5 | 86.7 | 70.5 | 83.5 | |
| Kaiser Foundation Health Plan Mid-Atlantic St | ates-Std \$30/\$40 | \$250/dayx3 | \$15/\$25Net | \$25/\$45/\$40/\$ | 60 Yes | | | | | | | |
| M.D. IPA | \$10/\$20 | \$100 | \$7 | \$25/\$40 | No | 61.9 | 74.8 | 71.6 | 87.8 | 76.7 | 92.4 | |
| Optima Health Plan | \$10/\$20 | \$250 | \$10 | \$20/\$40 | Yes | 74.2 | 83.8 | 78.8 | 93.2 | 80 | 96.3 | |
| Piedmont Community Healthcare - In-Network | \$25/\$25 | 20% | \$15 | \$30/\$55 | Yes | | | | | | | |
| Piedmont Community Healthcare - Out-of-Net | work 30%/30% | 30% | \$15 | \$30/\$55 | Yes | | | | | | | |
| Washington | | | | | | | | | | | | |
| Aetna Open Access | \$20/\$30 | \$150/day x 5 | \$10 | \$25/\$40 | Yes | 59.4 | 74.9 | 84.1 | 92.9 | 64.4 | 83.9 | |
| Group Health Cooperative-High | \$15/\$15 | \$200/day x 3 | \$15 | \$25/\$50 | Yes | 67 | 79.2 | 83.8 | 92.7 | 74.8 | 89 | |
| Group Health Cooperative-Std | \$20+20%/\$20+20% | \$200/day x 3 | \$20 | \$30/\$60 | Yes | | | | | | | |
| Group Health Cooperative-High | \$15/\$15 | \$200/day x 3 | \$15 | \$25/\$50 | Yes | 67 | 79.2 | 83.8 | 92.7 | 74.8 | 89 | |
| Group Health Cooperative-Std | \$20+20%/\$20+20% | \$200/day x 3 | \$20 | \$30/\$60 | Yes | | | | | | | |
| Kaiser Foundation Health Plan of Northwest-Hi | gh \$15/\$15 | \$100 | \$15 | \$30/\$30 | Yes | 64.1 | 75.9 | 72.9 | 88.8 | 73.2 | 88.4 | |
| Kaiser Foundation Health Plan of Northwest-St | d \$20/\$30 | \$250 | \$20 | \$40/\$40 | Yes | | | | | | | |
| KPS Health Plans - In-Network KPS Health Plans - Out-of-Network | \$15/3 or 20%/20% \$15/3 or 45%/45% | \$100/day x 5 \$100/day x 5 | \$10 Not Covered | \$30/50% Not Covered | Yes No | 72.1 72.1 | 87.2 87.2 | 87.4 87.4 | 93.2 93.2 | 76.1 76.1 | 93.7 93.7 | |
| KPS Health Plans - In-Network KPS Health Plans - Out-of-Network | \$20/\$20 \$20+45%/\$20+45% | None None | \$5 Not covered | \$20/50% N/A/N/A | Yes No | 78.7 78.7 | 88.7 88.7 | 88.7 88.7 | 94.4 94.4 | 78 78 | 94.3 94.3 | |
| PacifiCare of Oregon | \$15/\$30 | \$200/day x 3 | \$10 | \$30/\$50 | Yes | 57.9 | 81.3 | 86 | 95.4 | 63.3 | 88.9 | |
| Pacificare of Washington | \$15/\$30 | \$200/day x 3 | \$10 | \$30/\$50 | Yes | 63.8 | 80.8 | 85.4 | 95.2 | 64.4 | 87.5 | |

| | | | | Your Share of Premium | | | | |
|---|---------------------|--------------|---------------|-----------------------|---------------|--------------|---------------|--|
| | | | lment ode | Mor | Monthly | | eekly | |
| Plan Name - Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family | |
| West Virginia | | | | | | | | |
| The Health Plan of the Upper Ohio Valley - Northern/Central West Virginia | 800-624-6961 | U41 | U42 | 90.19 | 207.44 | 41.63 | 95.74 | |
| Wisconsin | | | | | | | | |
| Dean Health Plan - South Central Wisconsin | 800-279-1301 | WD1 | WD2 | 100.69 | 369.89 | 46.47 | 170.72 | |
| Group Health Cooperative - South Central Wisconsin | 608-828-4827 | WJ1 | WJ2 | 90.50 | 267.58 | 41.77 | 123.50 | |
| HealthPartners Classic -Wisconsin | 952-883-5000 | 531 | 532 | 246.72 | 578.30 | 113.87 | 266.91 | |
| HealthPartners Open Access Deductible - Wisconsin | 952-883-5000 | 534 | 535 | 127.30 | 302.60 | 58.75 | 139.66 | |
| HealthPartners Primary Clinic Plan - West Central Wisconsin | 952-883-5000 | HQ1 | HQ2 | 343.14 | 800.28 | 158.37 | 369.36 | |
| Wyoming | | | | | | | | |
| WINhealth Partners - Wyoming | 307-638-7700 | PV1 | PV2 | 175.72 | 409.07 | 81.10 | 188.80 | |

| | | | | | Prescription Drugs | | | Member Survey Results (with national averages for HMO/POS plans in each category) | | | | | |
|--|---------------------------------|------------------------------------|-----------|-------------------------|---------------------------|---------------------------------|---------------------------|---|---|--------------------------|---------------------------|--|--|
| Plan Name | Primary Specialist office copay | Hospital per stay deductible | Level I | Level III/ Level III | Mail order discount | Overall plan satisfaction 67 | Getting needed care 80 | Getting care quickly 79.3 | How well doctors communicate 91.9 | Customer service 72.5 | Claims processing 89.2 | | |
| West Virginia | | | | | | | | | | | | | |
| The Health Plan of the Upper Ohio Valley | \$10/\$20 | \$250 | \$15 | \$30/\$50 | Yes | 73.2 | 84.9 | 84.1 | 93.8 | 78.2 | 96.7 | | |
| Wisconsin | | | | | | | | | | | | | |
| Dean Health Plan | \$10/\$10 | None | \$10 | 30%/30% | No | 73.3 | 82.9 | 85.9 | 94.6 | 75.2 | 93.8 | | |
| Group Health Cooperative | \$10/\$10 | None | \$5 | \$20/\$20 | No | 78.2 | 81.1 | 86.9 | 94.1 | 77.3 | 93.1 | | |
| HealthPartners Classic | \$15/\$15 | \$100 | \$12 | \$12/\$24 | No | 73.4 | 83.8 | 86.3 | 94.7 | 68.1 | 95 | | |
| HealthPartners Open Access Deductible | \$15/\$15 | \$100 | \$6 | \$12/\$35 | No | 74 | 83.6 | 85.8 | 92.1 | 73.2 | 91.5 | | |
| HealthPartners Primary Clinic Plan | \$20/\$20 | \$200 | \$12 | \$12/\$24 | Yes | 81.8 | 82.4 | 84.4 | 93 | 76.3 | 94.7 | | |
| Wyoming | | | | | | | | | | | | | |
| WINhealth Partners \$10/\$10 | None | \$10 | \$15/\$40 | Yes | | | | | | | | | |

Nationwide and Regional High Deductible Health Plans with a Health Savings Account or Health Reimbursement Arrangement and Consumer-Driven Plans

(Pages 60 through 81)

A **High Deductible Health Plan** (HDHP) provides comprehensive coverage for high-cost medical events and a tax-advantaged way to help you build savings for future medical expenses. The HDHP gives you flexibility and discretion over how you use your health care benefits.

When you enroll, your health plan establishes for you either a Health Savings Account (HSA) or a Health Reimbursement Arrangement (HRA). The plan automatically deposits a monthly "premium pass through" into your HSA or the same amount into the HRA. (This is the "Premium Contribution to HSA/HRA" column in the following charts.)

Preventive care is often covered in full, usually with no or only a small deductible or copayment. Preventive care expenses may also be payable up to an annual maximum dollar amount (up to \$300 for instance). As you receive other non-preventive medical care, you must meet the plan deductible before the health plan pays benefits. You can choose to pay your deductible with funds from your HSA or you can choose instead to pay for your deductible out-of-pocket, allowing your savings to continue to grow.

The HDHP features higher annual deductibles (a minimum of \$1,100 for Self Only and \$2,200 for Self and Family coverage) and annual out-of-pocket (catastrophic) limits (not to exceed \$5,250 for Self and \$10,500 for Family coverage) than other insurance plans. Depending on the HDHP you choose, you may have the choice of using in-network and Out-of-Network providers. There may be higher deductibles and out-of-pocket limits when you use Out-of-Network providers. Using in-network providers will save you money.

Health Savings Account (HSA)

Health Savings Accounts are available to members who do not have Medicare or another health plan or are covered by a Health Care Flexible Spending Account (HCFSA). The amount of the "premium pass through" is based on whether you have a Self Only or Self and Family enrollment. You have the option to make tax-free contributions to your account, provided the total contributions do not exceed the limits established by law, which are typically not more than the plan deductible. If you are over 55, you can make an additional "catch up" contribution. You can use funds in your account to help pay your health plan deductible. However, if you enroll in an HDHP with an HSA, you are not eligible to participate in a Health Care Flexible Spending Account.

Features of an HSA include:

- Tax-deductible deposits you make to the HSA.
- Tax-deferred interest earned on the account.
- Tax-free withdrawals for qualified medical expenses.
- Carryover of unused funds and interest from year to year.
- Portability; the account is owned by you and is yours to keep even when you retire or leave government service.

Health Reimbursement Arrangement (HRA)

For members who are not eligible for an HSA, have Medicare or another non-High Deductible Health Plan, the HDHP will provide and administer a Health Reimbursement Arrangement.

The plan will credit the HRA different amounts depending on whether you have a Self Only or a Self and Family enrollment. You can use funds in your account to help pay your health plan deductible.

Features of an HRA include:

- Tax-free withdrawals for qualified medical expenses.
- Carryover of unused credits from year to year.
- Credits in an HRA do not earn interest.
- Credits in the HRA are forfeited if you leave federal employment or switch health insurance plans.

| | Health Savings Account (HSA) | Health Reimbursement Arrangement (HRA) | | | | |
|-----------------|--|---|--|--|--|--|
| ELIGIBILITY | You must enroll in a High Deductible Health Plan. No other general medical insurance cover- age permitted including an HCFSA. You cannot be enrolled in Medicare Part A or Part B. | You must enroll in a High Deductible Health Plan or Consumer-Driven Health Plan. | | | | |
| FUNDING | The plan deposits a monthly "premium pass through" into your account. The plan will send you forms to complete to establish your account. | The plan makes a credit into your HRA. The plan will send you forms to complete to establish your account. | | | | |
| CONTRIBUTIONS | The maximum allowed is a combination of the health plan "premium pass through" and the member contribution up to the amount of the plan deductible. | Only that portion of the premium specified by the health plan will be credited. You cannot add your own money to an HRA. | | | | |
| DISTRIBUTIONS | May be used to pay the out-of-pocket medical expenses for yourself, your spouse, or your dependents, or to pay the plan's deductible. See IRS Publication 502 for a partial list of eligible expenses. Over-the-counter drugs, for instance, are eligible expenses but health benefit premiums are not. | May be used to pay the out-of-pocket expenses for qualified medical expenses for individuals covered under the health plan, or to pay the plan's deductible. See IRS Publication 502 for a partial list of eligible expenses. Over-the-counter drugs, for instance, are eligible expenses but health benefit premiums are not. | | | | |
| PORTABLE | Yes, you can take this account with you when you terminate employment or retire. | If you retire and remain in your health plan you may continue to use and accumulate credits in your HRA. If you terminate employment or change health plans, only eligible expenses incurred while covered under that health plan will be eligible for reimbursement, subject to timely filing requirements. Unused credits are forfeited. | | | | |
| ANNUAL ROLLOVER | Yes, funds accumulate without a maximum cap. | Yes, credits accumulate without a maximum cap. | | | | |

IMPORTANT REMINDER: This is only a summary of the features of the HDHP/HSA or HRA. Refer to the specific Plan brochure for the complete details covering Plan design, operation, and administration as each Plan will have differences.

Consumer-Driven Health Plans – A Consumer-Driven plan provides you with freedom in spending health care dollars the way you want. The typical plan has common components: Member responsibility for certain up-front medical costs, an employer-funded account that you may use to pay these up-front costs, and catastrophic coverage with a high deductible. You and your family members receive full coverage for in-network preventive care.

The tables on the following pages highlight what you are expected to pay for selected features under each plan. The charts are not a complete statement of your out-of-pocket obligations in every individual circumstance. Unlike many regular medical plans, the covered out-of-pocket expenses under a High Deductible Health Plan, including office visit copayments and prescription drug copayments, count toward the calendar year deductible and the catastrophic limit. *You must read the plan's brochure for details.*

Premium Contribution (pass through) to HSA/HRA (or personal care account) shows the amount your health plan automatically deposits or credits into your account on a monthly basis for Self Only/Self and Family enrollments. (Consumer-Driven Health Plans credit accounts annually.) The amount credited under "Premium Contribution" is shown as a monthly amount for comparison purposes only.

Calendar Year (CY) Deductible Self/Family is the maximum amount of covered expenses an individual or family must pay out-of-pocket, including deductibles, coinsurance and copayments, before the plan pays catastrophic benefits.

Catastrophic (Cat.) Limit Self/Family is the maximum amount of covered expenses an individual or family must pay out-of-pocket, including deductibles and coinsurance and copays, before the Plan pays catastrophic benefits.

Office Visit shows what you pay for a visit to a primary care physician after the deductible is met for other than preventive care.

Inpatient Hospital shows what you pay after the deductible is met for hospital services when an inpatient. The amount could be a daily copayment up to a specified amount (e.g., \$50 a day up to three days), a coinsurance amount such as

| | | | | | Your Share | of Premium | |
|---|---------------------|--------------|------------------|--------------|------------------|--------------|------------------|
| Plan Name | Telephone Number | Enrollme | ent Code | Mor | nthly | Biweekly | |
| | | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| APWU Health Plan-CDHP - Nationwide | 866-833-3463 | 474 | 475 | 88.60 | 199.33 | 40.89 | 92.00 |
| GEHA High Deductible Health Plan - Nationwide | 800-821-6136 | 341 | 342 | 95.20 | 217.45 | 43.94 | 100.36 |
| Mail Handlers Benefit Plan Consumer Option - Nationwide | 800-694-9901 | 481 | 482 | 73.24 | 165.98 | 33.80 | 76.60 |

20%, or a flat deductible amount (e.g., \$200 per admission). This amount does not include charges from physicians or for services that may not be charged by the hospital such as laboratory or radiology.

Outpatient Surgery shows what you pay the doctor for surgery performed on an outpatient basis.

Preventive Services are often covered in full, usually with no or only a small deductible or copayment. Preventive services may also be payable up to an annual maximum dollar amount (e.g., up to \$300 per person per year).

Prescription Drugs are catagorized using a variety of terms to define what you pay such as generic, brand, Level I, Level II, Tier I, Tier II, etc. In capturing these differences we use the following: **Level I** includes most generic drugs, but may include some preferred brands. **Level II** may include generics and preferred brands not included in Level I. **Level III** includes all other covered drugs with some exceptions for specialty drugs. The level in which a medication is placed and what you pay for prescription drugs is often based on what the plan is charged.

High Deductible Health Plans and Consumer Driven Health Plans are much different from the other types of plans shown in this Guide. You can use in-network providers to save money. If you use Out-of-Network providers, however, you not only pay more of the costs but you are also usually responsible for any difference between the amount billed for a service and what the plan actually allows. (For example, you receive a bill from an Out-of-Network provider for \$100 but the plan allows \$85 for the service. You pay the higher copayment for Out-of-Network care plus the \$15 difference between \$100 – the billed amount – and the plan's allowance of \$85.) In addition, the difference you pay between the billed amount and the plan's allowance does not count toward satisfying the catastrophic limit.

| Plan Name | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs Levels I, II, III |
|---|------------------------------|---------------------------------------|------------------------------------|--------------------------------------|-----------------|-----------------------|-----------------------|---------------------------------|--|
| APWU Health Plan - APWU Health Plan - | In-Network Out-of-Network | N/A N/A | \$600/\$1,200 \$600/\$1,200 | \$3,000/\$4,500 \$9,000/\$9,000 | 15% 40% | None None | 15% 40% | Nothing Nothing up to \$1200 | 25%/25%/25% Not Covered/ |
| GEHA HDHP - GEHA HDHP - | In-Network Out-of-Network | \$90/\$180 \$90/\$180 | \$1,500/\$3,000 \$1,500/\$3,000 | \$5,000/\$10,000 \$5,000/\$10,000 | 15% 30% | 15% 30% | 15% 30% | Nothing Ded/30% | 30%/30%/30% 0% +/30% +/30% + |
| Mail Handlers Benefit Pla Consumer Option - Mail Handlers Benefit Pla | In-Network | \$83/\$166 | \$2,000/\$4,000 | \$5,000/\$10,000 | \$15 | \$75 day-\$750 | Nothing | Nothing | \$10/\$25/\$40 |
| Consumer Option - | Out-of-Network | \$83/\$166 | \$2,000/\$4,000 | \$7,500/\$15,000 | 40% | 40% | 40% | Not Covered | Not Covered |

High Deductible and Consumer-Driven Health PlansSee page 60 for an explanation of the columns on these pages.

| | | | | | Your Share | of Premium | |
|--|------------------|--------------|---------------|--------------|---------------|--------------|------------------|
| | Telephone | Enrollm | ent Code | Moi | nthly | Biwe | ekly |
| Plan Name | Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| Alabama | | | | | | | |
| Aetna HealthFund-CDHP - Most of Alabama | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -Most of Alabama | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| Alaska | | | | | | | |
| Aetna HealthFund-CDHP - Anchorage and Fairbanks Areas | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -Anchorage and Fairbanks Areas | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| Arizona | | | | | | | |
| Aetna HealthFund-CDHP - Phoenix and Tucson Areas | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -Phoenix and Tucson Areas | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| Humana CoverageFirst-CDHP - Phoenix Area | 888-393-6765 | DB1 | DB2 | 62.70 | 144.20 | 28.94 | 66.55 |
| Arkansas | | | | | | | |
| Aetna HealthFund-CDHP - Little Rock/Central/Northeast/Northw | est 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -Little Rock/Central/Northeast/Northwe | st 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| California | | | | | | | |
| Aetna HealthFund-CDHP - Northern/Central Valley/Southern CA | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -Northern/Central Valley/Southern CA | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |

| | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs Levels I, II, III |
|--|------------------------------|---------------------------------------|---------------------------------|----------------------------------|-----------------|-----------------------|-----------------------|------------------------|--|
| Plan Name | | | | | | | | | Levels I, II, III |
| Alabama | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| Alaska | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| Arizona | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 \$3,000/\$6,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50/+ |
| Humana CoverageFirst - | Out-of-Network | N/A | | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Arkansas | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - Aetna HealthFund HDHP - | In-Network Out-of-Network | \$125/\$250 \$125/\$250 | \$2,500/\$5,000 \$2,500/\$5,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 10% 30% | 10% 30% | 10% 30% | Nothing Ded/30% | \$10/\$25/\$40 30%+/30%+/30%+ |
| California | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |

High Deductible and Consumer-Driven Health PlansSee page 60 for an explanation of the columns on these pages.

| | | | | | Your Share of Pre | | | | |
|--|--------------|--------------|---------------|--------------|-------------------|--------------|------------------|--|--|
| | Telephone | Enrollm | ent Code | Moi | nthly | Biwe | ekly | | |
| Plan Name | Number | Self only | Self & family | Self only | Self & family | Self only | Self & family | | |
| Colorado | | | | | | | | | |
| Aetna HealthFund-CDHP - All of Colorado | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 | | |
| Aetna HealthFund-HDHP -All of Colorado | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 | | |
| Humana CoverageFirst-CDHP - Denver Area | 888-393-6765 | 7T1 | 7T2 | 69.66 | 160.22 | 32.15 | 73.95 | | |
| Humana CoverageFirst-CDHP - Colorado Springs Area | 888-393-6765 | FC1 | FC2 | 73.14 | 168.24 | 33.76 | 77.65 | | |
| Connecticut | | | | | | | | | |
| Aetna HealthFund-CDHP - All of Connecticut | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 | | |
| Aetna HealthFund-HDHP -All of Connecticut | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 | | |
| Delaware | | | | | | | | | |
| Aetna HealthFund-CDHP - All of Delaware | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 | | |
| Aetna HealthFund-HDHP -All of Delaware | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 | | |
| Coventry Health Care HDHP - Most of Delaware | 800-833-7423 | LK1 | LK2 | 71.01 | 172.06 | 32.77 | 79.41 | | |
| District of Columbia | | | | | | | | | |
| Aetna HealthFund-CDHP - All of Washington DC | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 | | |
| Aetna HealthFund-HDHP -All of Washington DC | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 | | |
| United HealthCare Definity HDHP - Washington DC, MD and VA | 877-835-9861 | E91 | E92 | 68.31 | 149.68 | 31.53 | 69.08 | | |

| | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs Levels I, II, III |
|--------------------------------|-----------------|---------------------------------------|------------------------|---------------------------|-----------------|-----------------------|-----------------------|------------------------|--|
| Plan Name | | | | | | | | | |
| Colorado | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50 |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50 |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Connecticut | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| Delaware | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| Coventry Health Care HDHP - | In-Network | \$41.66/\$83.33 | \$1,500/\$3,000 | \$4,000/\$8,000 | \$15 | None | Nothing | \$15/\$25 | No copay/\$25/\$50 |
| Coventry Health Care HDHP - | Out-of-Network | \$41.66/\$83.33 | \$1,500/\$3,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | N/A |
| District of Colu | mbia | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| United HealthCare Definity HDI | | \$83/\$167 | \$3000/\$6000 | \$5000/\$10000 | \$0/10% | 10% | 10% | 10% | \$10/\$30/\$50 |
| United HealthCare Definity HDI | | k \$83/\$167 | \$6000/\$12000 | \$10000/\$20000 | 30% | 30% | 30% | 30% | \$10/\$30/\$50 |

High Deductible and Consumer-Driven Health PlansSee page 60 for an explanation of the columns on these pages.

| | | | | Your Share of Premium | | | | | |
|--|-------------------|--------------|---------------|-----------------------|------------------|--------------|---------------|--|--|
| | Telephone | Enrollm | ent Code | Moi | nthly | Biwe | ekly | | |
| Plan Name | Number | Self only | Self & family | Self only | Self & family | Self only | Self & family | | |
| Florida | | | | | | | | | |
| Aetna HealthFund-CDHP - Most of Florida | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 | | |
| Aetna HealthFund-HDHP -Most of Florida | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 | | |
| Humana CoverageFirst-CDHP - Pensacola Area | 888-393-6765 | BP1 | BP2 | 76.63 | 176.24 | 35.37 | 81.34 | | |
| Humana CoverageFirst-CDHP - Daytona Area | 888-393-6765 | DL1 | DL2 | 83.60 | 192.27 | 38.58 | 88.74 | | |
| Humana CoverageFirst-CDHP - Tampa Area | 888-393-6765 | MJ1 | MJ2 | 76.63 | 176.24 | 35.37 | 81.34 | | |
| Humana CoverageFirst-CDHP - Jacksonville Area | 888-393-6765 | MQ1 | MQ2 | 76.63 | 176.24 | 35.37 | 81.34 | | |
| Humana CoverageFirst-CDHP - South Florida Area | 888-393-6765 | QP1 | QP2 | 69.66 | 160.22 | 32.15 | 73.95 | | |
| Humana CoverageFirst-CDHP - Orlando Area | 888-393-6765 | YG1 | YG2 | 76.63 | 176.24 | 35.37 | 81.34 | | |
| Georgia | | | | | | | | | |
| Aetna HealthFund-CDHP - Most of Georgia | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 | | |
| Aetna HealthFund-HDHP -Most of Georgia | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 | | |
| Humana CoverageFirst-CDHP - Atlanta Area | 888-393-6765 | AD1 | AD2 | 59.21 | 136.20 | 27.33 | 62.86 | | |
| Humana CoverageFirst-CDHP - Macon Area | 888-393-6765 | LM1 | LM2 | 73.14 | 168.24 | 33.76 | 77.65 | | |
| Kaiser Foundation Health Plan of Georgia Inc. HDHP - Atlanta | Area 888-865-5813 | GW1 | GW2 | 82.78 | 203.73 | 38.20 | 94.03 | | |
| Idaho | | | | | | | | | |
| Aetna HealthFund-CDHP - Kootenai County | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 | | |
| Aetna HealthFund-HDHP -Kootenai County | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 | | |

| | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs |
|------------------------------|-------------------|---------------------------------------|------------------------|---------------------------|-----------------|-----------------------|-----------------------|------------------------|-----------------------|
| Plan Name | | | | | | | | | Levels I, II, III |
| Florida | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50 |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50 |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50 |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50 |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000Sta | ted Copays/Stated (| opays\$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50 |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000Sta | ted Copays/Stated (| 30% | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50 |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Georgia | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50 |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50 |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Kaiser Foundation Health Pla | n of GA Inc. HDHP | \$45.83/\$91.66 | \$1,100/\$2,200 | \$3,000/\$6,000 | 20% | 20% | 20% | \$15 | 20%/20%/20% |
| Idaho | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |

| | | | | | Your Share | of Premium | |
|--|-----------------|--------------|------------------|--------------|------------------|--------------|------------------|
| | Telephone | Enrollm | ent Code | Mor | nthly | Biwe | ekly |
| Plan Name | Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| Illinois | | | | | | | |
| Aetna HealthFund-CDHP - Chicago Area/Eastern/Northern/SW IL | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -Chicago Area/Eastern/Northern/SW IL | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| Group Health Plan, Inc HDHP - Southern/Central | 800-755-3901 | MM4 | MM5 | 126.32 | 232.68 | 58.30 | 107.39 |
| Humana CoverageFirst-CDHP - Chicago Area | 888-393-6765 | MW1 | MW2 | 59.21 | 136.19 | 27.33 | 62.86 |
| OSF Health Plans, IncHDHP -Central/Central-Northwestern Illinois | 800-673-5222 | 9F4 | 9F5 | 82.14 | 204.51 | 37.91 | 94.39 |
| Unicare HMO - Chicagoland Area | 888-234-8855 | 721 | 722 | 69.38 | 151.70 | 32.02 | 70.01 |
| Indiana | | | | | | | |
| Advantage Health Solutions, IncHDHP -Most of Indiana | 800-553-8933 | 6Y4 | 6Y5 | 80.11 | 179.96 | 36.97 | 83.06 |
| | | | | | | 25.57 | 00100 |
| Aetna HealthFund-CDHP - Evansville/Ft. Wayne/Indianapolis/SE | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -Evansville/Ft. Wayne/Indianapolis/SE | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| Bluegrass Family Health, Inc Southern Indiana | 800-787-2680 | KV1 | KV2 | 85.87 | 197.51 | 39.63 | 91.16 |
| Humana CoverageFirst-CDHP - Indianapolis Area | 888-393-6765 | HZ1 | HZ2 | 69.66 | 160.22 | 32.15 | 73.95 |
| Humana CoverageFirst-CDHP - Eastern Indiana Area | 888-393-6765 | L81 | L82 | 62.70 | 144.20 | 28.94 | 66.55 |
| Humana CoverageFirst-CDHP - Lake/Porter/LaPorte Counties | 888-393-6765 | MW1 | MW2 | 59.21 | 136.19 | 27.33 | 62.86 |
| Unicare HMO - Lake/Porter Counties | 888-234-8855 | 721 | 722 | 69.38 | 151.70 | 32.02 | 70.01 |
| lowa | | | | | | | |
| Coventry Health Care of Iowa-HDHP -Central/Eastern/Western Iow | va 800-257-4692 | SV4 | SV5 | 81.74 | 211.71 | 37.72 | 97.71 |

| | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs |
|--|------------------------------|---------------------------------------|------------------------------------|---------------------------------------|-----------------|-----------------------|-----------------------|--------------------------------------|--|
| Plan Name | | | | | | | | | Levels I, II, III |
| Illinois | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 30%+/30%+/30%+ |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | |
| Group Health Plan, Inc HDHP | - In-Network | \$\$41.67/\$83.33 | \$1,250/\$2,500 | \$5,000/\$10,000 | \$15 | 10% | 10% | \$15/\$25 | \$15/\$25/\$50 |
| | Out-of-Network | \$41.67/\$83.33 | \$2,500/\$5,000 | \$10,000/\$20,000 | 30% | 30% | 30% | 30%+Ded | NA |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50 |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| OSF Health Plans, Inc. HDHP - OSF Health Plans, Inc. HDHP - | In-Network | \$42/\$83 | \$1,100/\$2,200 | \$3,000/\$6,000 | \$20 | 20% | 20% | \$20 | 20%/20%/20% |
| | Out-of-Network | \$42/\$83 | \$4,000/\$8,000 | \$12,000/\$24,000 | 40% UCR | 40% | 40% UCR | 40% | All |
| Unicare HMO HDHP - Unicare HMO HDHP - | In-Network Out-of-Network | \$104/\$208 \$104/\$208 | \$2,000/\$4,000 \$4,000/\$8,000 | \$5,000/\$10,000 \$10,000/\$20,000 | 10% 30% | 10% 30% | 10% 30% | Nothing to \$300 Ded/30% to \$300 | \$10/\$20/\$40 \$10+30%/\$20+30%/ \$40+30% |
| Indiana | | | | | | | | | |
| Advantage Health Solutions, Inc | HDHP | \$66.66/\$133.33 | \$1550/\$3100 | \$4,050/\$8,100 | 20% | 20% | 20% | 20% | \$10 after Ded/\$30 after Ded/\$50 after Ded |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| Bluegrass Family Health, Inc. Hi Bluegrass Family Health, Inc. Hi | | | \$2,200/\$4,000 \$4,000/\$8,000 | \$4,000/\$8,000 \$8,000/\$16,000 | 20% 40% | 20% 40% | 20% 40% | Nothing Ded + 40% | 20%/20%/20% N/A/N/A/N/A |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50/+ |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50/+ |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50/+ |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Unicare HMO HDHP - Unicare HMO HDHP - | In-Network Out-of-Network | \$104/\$208 \$104/\$208 | \$2,000/\$4,000 \$4,000/\$8,000 | \$5,000/\$10,000 \$10,000/\$20,000 | 10% 30% | 10% 30% | 10% 30% | Nothing to \$300 Ded/30% to \$300 | \$10/\$20/\$40 \$10+30%/\$20+30%/ \$40+30% |
| lowa | | | | | | | | | |
| Coventry Health Care of Iowa-HI | OHP | \$41.66/\$83.33 | \$1,100/\$2,200 | \$5,000/\$10,000 | \$20 | 10% | 10% | \$20/\$30/10% | \$10/\$20/\$45 |

| | | | | | Your Share | of Premium | |
|--|--------------------|--------------|------------------|--------------|------------------|--------------|------------------|
| | Telephone | Enrollm | ent Code | Mor | nthly | Biwe | ekly |
| Plan Name | Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| Kansas | | | | | | | |
| Aetna HealthFund-CDHP - Kansas City Area and Southeastern KS | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -Kansas City Area and Southeastern KS | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| Coventry Health Care of Kansas, Inc. (HDHP) - Wichita/Salina are | eas 800-664-9251 | 7G1 | 7G2 | 70.82 | 174.88 | 32.68 | 80.71 |
| Coventry Health Care of Kansas (Kansas City)-HDHP - Kansas City Ar | ea 800-969-3343 | 9H1 | 9H2 | 78.90 | 203.57 | 36.42 | 93.95 |
| Humana CoverageFirst-CDHP - Kansas City Area | 888-393-6765 | PH1 | РН2 | 55.73 | 128.18 | 25.72 | 59.16 |
| Kentucky | | | | | | | |
| Aetna HealthFund-CDHP - Lexington/Louisville/Eastern/Northern KV | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -Lexington/Louisville/Eastern/Northern KY | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| Bluegrass Family Health, Inc Kentucky | 800-787-2680 | KV1 | KV2 | 85.87 | 197.51 | 39.63 | 91.16 |
| Humana CoverageFirst-CDHP - Lexington Area | 888-393-6765 | 6N1 | 6N2 | 76.63 | 176.24 | 35.37 | 81.34 |
| Humana CoverageFirst-CDHP - Northern Kentucky | 888-393-6765 | L81 | L82 | 62.70 | 144.20 | 28.94 | 66.55 |
| Louisiana | | | | | | | |
| Aetna HealthFund-CDHP - BatonRouge/Lafayette/NewOrleans/Sh | revept800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -BatonRouge/Lafayette/NewOrleans/Shi | revept800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| Coventry Health Care of Louisiana HDHP - New Orleans area | 800-341-6613 | НВ1 | НВ2 | 70.24 | 163.14 | 32.42 | 75.30 |
| Coventry Health Care of Louisiana HDHP - Baton Rouge area | 800-341-6613 | LT1 | LT2 | 68.08 | 157.63 | 31.42 | 72.75 |
| Humana CoverageFirst-CDHP - New Orleans Area | 888-393-6765 | 9J1 | 9J2 | 66.18 | 152.21 | 30.54 | 70.25 |
| Humana CoverageFirst-CDHP - Baton Rouge Area | 888-393-6765 | 9L1 | 9L2 | 73.14 | 168.24 | 33.76 | 77.65 |
| Humana CoverageFirst-CDHP - Shreveport Area | 888-393-6765 | 9S1 | 9S2 | 76.63 | 176.24 | 35.37 | 81.34 |

| | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs Levels I, II, III |
|--|---------------------|---------------------------------------|------------------------------------|-------------------------------------|-----------------|-----------------------|-----------------------|------------------------|--------------------------------------|
| Plan Name | | | | | | | | | |
| Kansas | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | |
| Coventry Health Care of Kansa | s, Inc. (HDHP) | \$41.66/\$83.33 | \$1,100/\$2,200 | \$5,000/\$10,000 | \$20 | 20% | 20% | \$20/\$35/20% | \$15/\$25/\$50 |
| Coventry Health Care of Kansa | s (Kansas City)-HD1 | HP \$41.66/\$83.33 | \$1,100/\$2,200 | \$5,000/\$10,000 | \$20 | 20% | 20% | \$20/\$35/20% | \$15/\$25/\$50 |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50/+ |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Kentucky | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| Bluegrass Family Health, Inc. Bluegrass Family Health, Inc. | | | \$2,200/\$4,000 \$4,000/\$8,000 | \$4,000/\$8,000 \$8,000/\$16,000 | 20% 40% | 20% 40% | 20% 40% | Nothing Ded + 40% | 20%/20%/20% N/A |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50/+ |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50 |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Louisiana | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| Coventry Health Care of LA HD | | \$41.66/\$83.33 | \$1,100/\$2,200 | \$4,000/\$8,000 | 20% | 20% | 20% | 20% | \$10/\$35/\$60 |
| Coventry Health Care of LA HD | | k \$41.66/\$83.33 | \$2,000/\$4,000 | \$6,000/\$12,000 | 30% | 30% | 30% | 30% | N/A |
| Coventry Health Care of LA HD | | \$41.66/\$83.33 | \$1,100/\$2,200 | \$4,000/\$8,000 | 20% | 20% | 20% | 20% | \$10/\$35/\$60 |
| Coventry Health Care of LA HD | | k \$41.66/\$83.33 | \$2,000/\$4,000 | \$6,000/\$12,000 | 30% | 30% | 30% | 30% | N/A |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50/+ |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50/+ |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50/+ |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |

| | | | | | Your Share | of Premium | |
|---|-----------------|--------------|------------------|--------------|------------------|--------------|------------------|
| | Telephone | Enrollm | ent Code | Mor | nthly | Biwe | ekly |
| Plan Name | Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| Maine | | | | | | | |
| Aetna HealthFund-CDHP - All of Maine | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -All of Maine | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| Maryland | | | | | | | |
| Aetna HealthFund-CDHP - All of Maryland | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -All of Maryland | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| Coventry Health Care HDHP - Most of Maryland | 800-833-7423 | GZ1 | GZ2 | 66.08 | 159.75 | 30.50 | 73.73 |
| United HealthCare Definity HDHP-Maryland | 877-835-9861 | E91 | E92 | 68.31 | 149.68 | 31.53 | 69.08 |
| Massachusetts | | | | | | | |
| Aetna HealthFund-CDHP - Most of Massachusetts | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -Most of Massachusetts | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| Fallon Community Health Plan HDHP - Central/Eastern Massachuse | ts 800-868-5200 | DV1 | DV2 | 98.46 | 259.80 | 45.44 | 119.91 |
| Michigan | | | | | | | |
| Aetna HealthFund-CDHP - Most of Michigan | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -Most of Michigan | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| Humana CoverageFirst-CDHP - Detroit Area | 888-393-6765 | BW1 | BW2 | 59.21 | 136.20 | 27.33 | 62.86 |
| Humana CoverageFirst-CDHP - Most of Michigan | 888-393-6765 | FT1 | FT2 | 69.66 | 160.22 | 32.15 | 73.95 |
| Humana CoverageFirst-CDHP - Grand Rapids Area | 888-393-6765 | GT1 | GT2 | 73.14 | 168.24 | 33.76 | 77.65 |
| Mississippi | | | | | | | |
| Aetna HealthFund-CDHP - Grenvl/Gulfprt/Jackson/Vicksburg/No. MS | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -Grenvl/Gulfprt/Jackson/Vicksburg/No. MS | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |

| | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs |
|--|-----------------|---------------------------------------|----------------------------------|---------------------------------------|-----------------|-----------------------|-----------------------|------------------------|------------------------------------|
| Plan Name | | | | | | | | | Levels I, II, III |
| Maine | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| Maryland | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| Coventry Health Care HDHP - | In-Network | \$41.66/\$83.33 | \$1,500/\$3,000 | \$4,000/\$8,000 | \$15 | None | Nothing | \$15/\$25 | No copay/\$25/\$50 |
| Coventry Health Care HDHP - | Out-of-Network | \$41.66/\$83.33 | \$1,500/\$3,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | N/A |
| United HealthCare Definity HDF United HealthCare Definity HDF | | \$83/\$167 k \$83/\$167 | \$3,000/\$6,000 \$6,000/\$12,000 | \$5,000/\$10,000 \$10,000/\$20,000 | \$0/10% 30% | 10% 30% | 10% 30% | 10% 30% | \$10/\$30/\$50 \$10/\$30/\$50 |
| Massachusetts | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| Fallon Community Health Plan | HDHP | \$63/\$125 | \$1500/\$3000 | \$3000/\$6000 | Ded/\$20 | Ded/\$0 | Ded/\$0 | Nothing | \$10/\$25/\$50 |
| Michigan | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50/+ |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50/+ \$10+/\$30+/\$50+ |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50/+ |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Mississippi | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |

| | | | | | Your Share | of Premium | |
|---|------------------|--------------|---------------|--------------|------------------|--------------|------------------|
| | Telephone | Enrollm | ent Code | Mor | nthly | Biwe | ekly |
| Plan Name | Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| Missouri | | | | | | | |
| Aetna HealthFund-CDHP - Most of Missouri | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -Most of Missouri | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| Coventry Health Care of Kansas (Kansas City)-HDHP - Kansas City | Area800-969-3343 | 9H1 | 9H2 | 78.90 | 203.57 | 36.42 | 93.95 |
| Group Health Plan, Inc – HDHP – St. Louis Area | 800-755-3901 | MM4 | MM5 | 126.32 | 232.68 | 58.30 | 107.39 |
| Humana CoverageFirst-CDHP - Kansas City Area | 888-393-6765 | PH1 | PH2 | 55.73 | 128.18 | 25.72 | 59.16 |
| Nevada | | | | | | | |
| Aetna HealthFund-CDHP - Las Vegas/Clark and Nye Counties | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -Las Vegas/Clark and Nye Counties | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| New Hampshire | | | | | | | |
| Aetna HealthFund-CDHP - Most of New Hampshire | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -Most of New Hampshire | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| No. 1 | | | | | | | |
| New Jersey | 000 527 0204 | 221 | 222 | 71.11 | 102.50 | 22.02 | 75.40 |
| Aetna HealthFund-CDHP - All of New Jersey | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -All of New Jersey | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| Coventry Health Care HDHP - Southern New Jersey | 800-833-7423 | LK1 | LK2 | 71.01 | 172.06 | 32.77 | 79.41 |
| New York | | | | | | | |
| Aetna HealthFund-CDHP - NY City Area/Upstate NY | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -NY City Area/Upstate NY | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| CDPHP Universal Benefits - HDHP - Upstate, Hudson Valley, Cent | NY 877-269-2134 | SX1 | SX2 | 91.68 | 210.51 | 42.31 | 97.16 |
| Independent Health Assoc-HDHP -Western New York | 800-501-3439 | QA4 | QA5 | 75.68 | 182.26 | 34.93 | 84.12 |

| | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs |
|--|------------------|---------------------------------------|-------------------------------------|---------------------------------------|-----------------|--------------------------------|------------------------------|------------------------|-----------------------|
| Plan Name | | | | | | | | | Levels I, II, III |
| Missouri | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| Coventry Health Care of Kansas | (Kansas City)-HD | HP \$41.66/\$83.33 | \$1,100/\$2,200 | \$5,000/\$10,000 | \$20 | 20% | 20% | \$20/\$35/20% | \$15/\$25/\$50 |
| Group Health Plan, Inc. HDHP-Group Health Plan, Inc. HDHP- | | \$41.67/\$83.33 \$41.67/\$83.33 | \$1,250/\$2,500 \$2,500/\$5,000 | \$5,000/\$10,000 \$10,000/\$20,000 | \$15 30% | 10% 30% | 10% 30% | \$15/\$25 30%+Ded | \$15/\$25/\$50 NA |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50/+ |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Nevada | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| New Hampshire | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| New Jersey | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| Coventry Health Care HDHP - | In-Network | \$41.66/\$83.33 | \$1,500/\$3,000 | \$4,000/\$8,000 | \$15 | None | Nothing | \$15/\$25 | No copay/\$25/\$50 |
| Coventry Health Care HDHP - | Out-of-Network | \$41.66/\$83.33 | \$1,500/\$3,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | N/A |
| New York | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| CDPHP Universal Benefits - HDF CDPHP Universal Benefits - HDF | | \$62.50/\$125 rk \$62.50/\$125 | \$1,500/\$3,000 \$5,000/\$10,000 | \$5,100/\$10,200 \$10,000/\$20,000 | | w10% of Allow w30% of Allow | 10% of Allow 30% of Allow | Nothing 30% + Ded | \$15/\$40/\$60 N/A |
| Independent Health Assoc HDHF | | \$83.33/\$166.66 | \$2000/\$4000 | \$5000/\$10000 | \$15 | Nothing | 20% | \$15 | \$7/\$25/\$40 |
| Independent Health Assoc HDHF | | \$83.33/\$166.66 | \$2000/\$4000 | \$5000/\$10000 | 40% | 40% | 40% | Ded/40% | N/A |

| | | | | | Your Share | of Premium | |
|--|-----------------|--------------|---------------|--------------|------------------|--------------|------------------|
| | Telephone | Enrollm | ent Code | Moi | nthly | Biwe | ekly |
| Plan Name | Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| North Carolina | | | | | | | |
| Aetna HealthFund-CDHP - Ralgh/Durhm/Charlot/Win-Sal/Cntrl | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -Ralgh/Durhm/Charlot/Win-Sal/Cntrl | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| Ohio | | | | | | | |
| Aetna HealthFund-CDHP - Cincinnati/Cleveland/Columbus/Toled | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -Cincinnati/Cleveland/Columbus/Toledo | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| AultCare HMO-HDHP -Stark/Carroll/Holmes/Tuscarawas/Wayne (| o. 330-363-6360 | 3A4 | 3A5 | 91.29 | 182.91 | 42.13 | 84.42 |
| Humana CoverageFirst-CDHP - Cincinnati/Dayton Area | 888-393-6765 | L81 | L82 | 62.70 | 144.20 | 28.94 | 66.55 |
| Oklahoma | | | | | | | |
| Aetna HealthFund-CDHP - Oklahoma City and Tulsa Areas | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -Oklahoma City and Tulsa Areas | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| Pennsylvania Pennsylvania | | | | | | | |
| Aetna HealthFund-CDHP - Phil/Pitts/Lehigh Vlly/Cent/NE/SE PA | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -Phil/Pitts/Lehigh Vlly/Cent/NE/SE PA | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| Health America Pennsylvania-HDHP - Southeastern Pennsylvania | 866-351-5946 | 9N1 | 9N2 | 98.12 | 221.23 | 45.28 | 102.10 |
| Health America Pennsylvania-HDHP - Greater Pittsburgh Area | 866-351-5946 | Y61 | Y62 | 82.27 | 202.27 | 37.97 | 93.35 |
| Health America Pennsylvania-HDHP - Northeast Pennsylvania | 866-351-5946 | YN1 | YN2 | 200.03 | 453.46 | 92.32 | 209.29 |
| Health America Pennsylvania-HDHP - Central Pennsylvania | 866-351-5946 | YW1 | YW2 | 99.03 | 223.67 | 45.70 | 103.23 |
| UPMC Health Plan-HDHP -Western Pennsylvania area | 888-876-2756 | 8W4 | 8W5 | 101.82 | 287.67 | 46.99 | 132.77 |
| South Carolina | | | | | | | |
| Aetna HealthFund-CDHP - The Midlands and Upstate | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -The Midlands and Upstate | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |

| | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs |
|------------------------------|-----------------|---------------------------------------|------------------------|----------------------------------|-----------------|-----------------------|-----------------------|------------------------|--------------------|
| Plan Name | | | | | | | | | Levels I, II, III |
| North Carolina | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| Ohio | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| AultCare HMO HDHP - | In-Network | 166.67/333.33 | \$2,000/\$4,000 | \$4,000/\$8,000 | 20% | 20% | 20% | Nothing | 20%/20%/20% |
| AultCare HMO HDHP - | Out-of-Network | 166.67/333.33 | \$4,000/\$8,000 | \$8,000/\$16,000 | 40% UCR | 40% UCR | 40% UCR | 50% UCR | 40%/40%/40% |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50/+ |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Oklahoma | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| Pennsylvania | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| Health America Pennsylvania- | HDHP | \$52.08/\$104.17 | \$1,250/\$2,500 | \$4,000/\$8,000 | \$15 | None | Nothing | \$15/\$25 | \$5/\$35/\$50 |
| Health America Pennsylvania- | HDHP | \$52.08/\$104.17 | \$1,250/\$2,500 | \$4,000/\$8,000 | \$15 | None | Nothing | \$15/\$25 | \$5/\$35/\$50 |
| Health America Pennsylvania- | HDHP | \$52.08/\$104.17 | \$1,250/\$2,500 | \$4,000/\$8,000 | \$15 | None | Nothing | \$15/\$25 | \$5/\$35/\$50 |
| Health America Pennsylvania- | | \$52.08/\$104.17 | \$1,250/\$2,500 | \$4,000/\$8,000 | \$15 | None | Nothing | \$15/\$25 | \$5/\$35/\$50 |
| UPMC Health Plan HDHP - | In-Network | \$83.33/\$167 | \$2,500/\$5,000 | \$4,000/\$8,000 \$5,500/\$11,000 | None | None | Nothing | Nothing | \$15/\$30/\$50 |
| UPMC Health Plan HDHP - | Out-of-Network | \$83.33/\$167 | \$2,500/\$5,000 | | 20% | 20% | 20% | 20% | NA |
| South Carolina | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |

| | | | | | Your Share | of Premium | |
|--|--------------|--------------|------------------|--------------|------------------|--------------|------------------|
| | Telephone | Enrollm | ent Code | Mor | nthly | Biwe | ekly |
| Plan Name | Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| Tennessee | | | | | | | |
| Aetna HealthFund-CDHP - Most of Tennessee | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -Most of Tennessee | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| Humana CoverageFirst-CDHP - Nashville Area | 888-393-6765 | BT1 | BT2 | 76.63 | 176.24 | 35.37 | 81.34 |
| Humana CoverageFirst-CDHP - Memphis Area | 888-393-6765 | L61 | L62 | 76.63 | 176.24 | 35.37 | 81.34 |
| Texas | | | | | | | |
| Aetna HealthFund-CDHP - Most of Texas | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -Most of Texas | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| Humana CoverageFirst-CDHP - Houston Area | 888-393-6765 | T21 | T22 | 76.63 | 176.24 | 35.37 | 81.34 |
| Humana CoverageFirst-CDHP - Dallas/Ft. Worth Area | 888-393-6765 | T81 | T82 | 76.63 | 176.24 | 35.37 | 81.34 |
| Humana CoverageFirst-CDHP - Corpus Christi Area | 888-393-6765 | TP1 | TP2 | 73.14 | 168.24 | 33.76 | 77.65 |
| Humana CoverageFirst-CDHP - San Antonio Area | 888-393-6765 | TU1 | TU2 | 69.66 | 160.22 | 32.15 | 73.95 |
| Humana CoverageFirst-CDHP - Austin Area | 888-393-6765 | TV1 | TV2 | 76.63 | 176.24 | 35.37 | 81.34 |
| Utah | | | | | | | |
| Altius Health Plans-HDHP -Wasatch Front | 800-377-4161 | 9K4 | 9K5 | 156.70 | 264.25 | 72.32 | 121.96 |
| Virginia | | | | | | | |
| Aetna HealthFund-CDHP - Most of Virginia | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 |
| Aetna HealthFund-HDHP -Most of Virginia | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 |
| Piedmont Community Healthcare-HDHP -Lynchburg area | 888-674-3368 | 2C4 | 2C5 | 99.52 | 221.63 | 45.93 | 102.29 |
| United HealthCare Definity HDHP-Virginia | 877-835-9861 | E91 | E92 | 68.31 | 149.68 | 31.53 | 69.08 |

| | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs |
|-------------------------------|-------------------------------|---------------------------------------|------------------------|---------------------------|-----------------|-----------------------|-----------------------|------------------------|-------------------------------|
| Plan Name | | | | | | | | | Levels I, II, III |
| Tennessee | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50/+ |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50/+ |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Texas | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50/+ |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50/+ |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50/+ |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50/+ |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50/+ |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |
| Utah | | | | | | | | | |
| Altius Health Plans-HDHP | | \$60/\$120 | \$1,100/\$2,200 | \$5,000/\$10,000 | \$20 | 10% | 10% | Nothing | \$10/\$25/\$50 |
| Virginia | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 30%+/30%+/30%+ |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | |
| Piedmont Community Healtho | In-Network | \$38.46/\$76.92 | \$2000/\$4000 | \$4000/\$8000 | 20% | 20% | 20% | \$25 Copay | \$15/\$40/\$55 |
| Piedmont Community Healtho | care HDHP - Out-of-Network | \$38.46/\$76.92 | \$5000/\$10,000 | \$10,000/\$20,000 | 30% | 30% | 30% | 30% after Ded. | N/A |
| United HealthCare Definity HD | | \$83/\$167 | \$3,000/\$6,000 | \$5,000/\$10,000 | \$0/10% | 10% | 10% | 10% | \$10/\$30/\$50 |
| United HealthCare Definity HD | | rk \$83/\$167 | \$6,000/\$12,000 | \$10,000/\$20,000 | 30% | 30% | 30% | 30% | \$10/\$30/\$50 |

| | | | | Your Share of Premium | | | | |
|---|--------------|-----------------|------------------|-----------------------|------------------|--------------|------------------|--|
| | Telephone | Enrollment Code | | Monthly | | Biweekly | | |
| Plan Name | Number | Self only | Self & family | Self only | Self & family | Self only | Self & family | |
| Washington | | | | | | | | |
| Aetna HealthFund-CDHP - Seattle/Puget Sound/Spokane(EastWA) | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 | |
| Aetna HealthFund-HDHP -Seattle/Puget Sound/Spokane (EastWA) | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 | |
| KPS Health Plans-HDHP -All of Washington | 800-552-7114 | L14 | L15 | 77.21 | 168.72 | 35.64 | 77.87 | |
| West Virginia | | | | | | | | |
| Aetna HealthFund-CDHP - Most of West Virginia | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 | |
| Aetna HealthFund-HDHP -Most of West Virginia | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 | |
| 1479 | | | | | | | | |
| Wisconsin | | | | | | | | |
| Aetna HealthFund-CDHP - Milwaukee and Southeast WI | 800-537-9384 | 221 | 222 | 71.11 | 163.56 | 32.82 | 75.49 | |
| Aetna HealthFund-HDHP -Milwaukee and Southeast WI | 800-537-9384 | 224 | 225 | 78.99 | 180.10 | 36.46 | 83.12 | |
| Humana CoverageFirst-CDHP - Milwaukee Area | 888-393-6765 | FB1 | FB2 | 80.11 | 184.25 | 36.97 | 85.04 | |

| | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs |
|--|------------------------------|---------------------------------------|------------------------------------|--------------------------------------|-----------------|-----------------------|-----------------------|-----------------------------------|---|
| Plan Name | | | | | | | | | Levels I, II, III |
| Washington | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| KPS Health Plans HDHP- KPS Health Plans HDHP- | In-Network Out-of-Network | \$50/\$100 \$50/\$100 | \$1,500/\$3,000 \$1,500/\$3,000 | \$5,000/\$10,000 \$5,000/\$10,000 | 20% 40% | None None | 20% 40% | Nothing up to \$40 Not Covered | 0 \$10/\$30/50% Not Covered/Not Covered/Not Covered |
| West Virginia | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| Wisconsin | | | | | | | | | |
| Aetna HealthFund CDHP - | In-Network | \$83/\$167 | \$1,000/\$2,000 | \$3,000/\$6,000 | 15% | 15% | 15% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund CDHP - | Out-of-Network | \$83/\$167 | \$1,000/\$2,000 | \$4,000/\$8,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Aetna HealthFund HDHP - | In-Network | \$125/\$250 | \$2,500/\$5,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$25/\$40 |
| Aetna HealthFund HDHP - | Out-of-Network | \$125/\$250 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |
| Humana CoverageFirst - | In-Network | \$83.33 | \$1,000/\$2,000 | Stated Copays | \$20 | \$100/day x 5 | 0/\$50 | \$20/\$35 | \$10/\$30/\$50 |
| Humana CoverageFirst - | Out-of-Network | N/A | \$3,000/\$6,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | \$10+/\$30+/\$50+ |

