



July 11, 2005

AFRH Chief Operating Officer Fact Sheet No. 10

Subject: Availability of After Hours Non-Emergency Transportation and After Hours Medication at AFRH-Washington

After Hours Transportation:

Effective immediately, after hours non-emergency transportation will be available for AFRH-Washington residents from 8:00pm until 8:00am. This service will be available Monday through Friday, weekends and holidays. If you need non-emergency transportation, in the middle of the night, you must **call Security on x3111**. Security will notify the supervisor on duty. The supervisor will come to your room to evaluate the situation and determine if you can be transported via regular transportation or if "911" needs to be called. If you are unable to get transportation back from the acute care hospital, **call Security on (202) 730-3111** and we will send a van to pick you up. The name of the company who will be providing after hours non-emergency transportation services is "Dependable."

After hours non-emergency transportation will cover transportation to **the Walter Reed Army Medical Center, the Veteran's Administration, the Washington Hospital Center and Providence Hospital**. Please note that this service is for *non-emergency* needs that occur between the hours of 8:00pm and 8:00am. There is no cost to the resident for this transportation.

After Hours Medications:

Effective immediately AFRH-Washington residents will now have medications available to them after hours in the Community Health Office. The community health nurse will call the physician on-call should you become ill after hours, weekends and holidays. Medications will be available during the hours of 4:00pm and 8:00am when the clinics are closed. There is no cost to the resident for these medications.

We are committed to providing the best level care and service delivery to our residents. If you have comments or questions, please contact Dr. Linda Rader, PhD on (202) 730-3323.

Timothy C. Cox
Chief Operating Officer

Distribution:
AFRH-W Residents and Staff