

New England Regional Medical Library

Region 8

Quarterly Report 2

August 1, 2007- October 31, 2007

University of Massachusetts Medical School -- Lamar Soutter Library

Date submitted: March 25, 2008

TABLE OF CONTENTS

Executive summary_____	page 2
Network infrastructure_____	page 3
Outreach_____	page 4
Other staff activities_____	page 6
Attachment 1 – Quarterly OARF summary data: RML staff activities	
Attachment 2 – Quarterly OARF summary data: Subcontractor activities	
Attachment 3 – Subcontractor quarterly report: Gale Medical Library at Littleton Hospital - Northern New Hampshire Health Outreach Project	
Attachment 4 – Subcontractor quarterly report: Dana Medical Library at the University of Vermont - Connecting Patients, Providers and the Community with Quality Health Information	
Attachment 5 – Subcontractor quarterly report: Lamar Soutter Library at the University of Massachusetts - Partners in Information Access for the Public Health Workforce Website	

Executive summary

The annual North Atlantic Health Sciences Libraries (NAHSL) chapter conference took place in October. The conference was held in Woodstock, Vermont. The following NER related events took place:

- A Resource Library Directors' meeting was held
- A Hospital Library Subcommittee meeting was held
- The Hospital Library Subcommittee performed an instructional play on evidence based nursing
- A DOCLINE/EFTS open forum was held
- An RML Update was given at the membership business meeting
- The Consumer Health Coordinator taught classes on:
 - Complementary and Alternative Medicine (co-taught)
 - Proposal Writing for Funded Projects

While RAC-related meetings took place at the NAHSL chapter conference, a full-RAC meeting was held this quarter in August. NER staff presented on their respective program areas and solicited feedback. The Education and Training Working Group assisted in the completion and reporting of the education and training needs assessment conducted in the previous quarter.

The subcontract proposal period was initiated. A Request for Proposals for competitive outreach projects was announced. Proposals were submitted and are under review by NER and the Outreach Review Subcommittee. The targeted proposal from Tufts University was forwarded to NLM for approval. Smaller funded outreach projects are under way.

Across the region and at venues at the combined chapter meeting, staff conducted sixteen presentations to 276 participants. In addition to the presentations conducted in conjunction with the chapter conference, these sessions included topics such as PubMed, consumer health, DOCLINE, and evidence-based public health resources

In June Donna Berryman announced her intention to resign her position as Outreach and Education Coordinator. Donna's last day was August 3rd. Donna began her position in the fall of 2001. As Education and Outreach Coordinator Donna provided instruction to librarians, physicians, nurses, pharmacologists, consumers, administrators, health policy specialists, teachers, students, on PubMed, TOXNET, NLM Gateway, and other NLM resources. Donna developed many classes including an introductory course for librarians in the use of NCBI's molecular biology information tools. Donna coordinated NER's national and regional exhibiting activities, logging many 'booth hours'. Donna accepted a position the University of Rochester's Edward G. Miner Library.

A quarterly edition of the NN/LM—NER newsletter, the NER'eastah, was issued online.

Network infrastructure

TABLE 1. Quarterly infrastructure data

	Current quarter	Previous quarter*
Network members – full	234	236
Network members – affiliate	288	284
Libraries providing services to unaffiliated health professionals	55%	55%
Libraries providing services to public users	62%	62%
Average fill rate for resource libraries	70%	70%

Three extended DOCLINE training sessions were held with individual members throughout the quarter. Two sessions were part of an ongoing series of sessions to the InRhodes Resource Center in Rhode Island. DOCLINE training sessions are conducted via telephone and Internet connections. A larger DOCLINE Update meeting was held at the NAHSL Chapter Conference. The Update gathers interested members to brief DOCLINE users and solicits Feedback. The session is shared with the EFTS Program Coordinator and QuickDoc Coordinator. Over fifty people attended the one-hour session.

Regional Advisory Council (RAC) activities and needs assessment and evaluation activities/data

Full Regional Advisory Council The full RAC was convened on August 9th. Attendees included members previously convened from last year's meeting as well as other network members who have participated in RAC related activities throughout the year (principally the Education and Training Assessment). The RAC meeting was an opportunity for NER staff to brief members on the full scope of NER programs: Resource Sharing, Education, Consumer Health, Public Health, Awards and Subcontracts, and Exhibiting. After the full overview, staff presented current plans for program assessments to be conducted in the coming calendar year. A briefing of the ongoing work in emergency preparedness was also presented. The completed assessment on for Education and Training was presented by a member participant. RAC members provided feedback on both program overview and assessment presentations and the emergency preparedness briefing. Future work on program assessments will have the participation of the program area's respective RAC Working Groups or Subcommittee. Twenty-two members attended the RAC meeting.

Hospital Library Subcommittee(HLS) The HLS met several times this quarter and is working on several initiatives. The Subcommittee met via teleconference on August 17 and met October 27 during the NAHSL Chapter Conference. Ongoing issues include

follow-up on the previous release of the hospital library toolkits, promoting evidence-based nursing through an instructional play, and accreditation standards for Massachusetts. Several members of the HLS have been meeting with the Massachusetts Medical Society to include library services in the Society's Accreditation Standards document. This work is ongoing.

The Subcommittee performed a play written by a New England hospital librarian. The play "Nursing Practice Court" was performed in the town courthouse Woodstock, VT, where the NAHSL chapter conference was held. Over 100 conference participants attended the staging including the Medical Library Association's Carla Funk.

Resource Library Directors The Resource Library Directors were convened at the NAHSL Chapter Conference October 28th. Library Directors were briefed on the ongoing developments of the Emergency Preparedness national collaboration. NER coordinators and directors provided an overview of each program area in addition to ongoing assessment plans. The meeting also provided a forum for all directors to brief each other on current issues and events occurring at their respective institutions.

Outreach Review Subcommittee The Outreach Review Subcommittee was notified of the NER RFP to be released. The Subcommittee was informed of the timeline and the review process. Four members contacted from the previous year were available to serve again as reviewers.

Outreach

No new funded projects were awarded or subcontracted for the project. NER issued its Request for Proposals for health information outreach projects in August with an October 17 deadline. Several inquiries were made by network members regarding institutional eligibility. Proposals were submitted to NER from three institutions. Proposals were forwarded to the RAC's Outreach Review Subcommittee for comments and scoring.

Update of ongoing major projects (funded at \geq \$15,000)

Four subcontracts are currently in early phases of operation. The projects were approved in Year One and are in their early phases of initial meetings and equipment purchases. Below are project descriptions.

Littleton Regional Hospital, Gale Medical Library, Northern New Hampshire Health Information Outreach will conduct a pilot project at three sites in northern New Hampshire that do not have convenient (if any) access to health sciences library services: Cottage Hospital in Woodsville, NH, Indian Stream Health Center in Colebrook, NH, and the Morrison in Whitefield, NH. The primary goal of this project is so that Health professionals at rural health care facilitated in the northern New Hampshire will have regular access to health information resources in order to provide high quality care.

Treadwell Library at Massachusetts General Hospital will establish an onsite Health Information Resource Center at the CAPIC (Community Action Programs, Inter City, Inc.) Head Start Program in Chelsea, MA. CAPIC Head Start serves low-income families with young children in Chelsea, Revere, and Winthrop. Many families are recent immigrants. The Project team will create a physical resource room and a web site containing resources on general child health and wellness, nutrition and healthy eating. The Project team will teach parents and Head Start staff how to find and use appropriate and authoritative health information.

University of Vermont Connecting Patients, Providers, and the Community with Quality Health Information: This project will assess the use of consumer health information in a clinical setting located in a rural, and economically disadvantaged community. Dana Medical Library will team with medical and professional staff of the Milton Family Practice to provide educational modules on quality patient and consumer health sources. The partners will also enhance the ability of the Milton Public Library and the Milton Family Community Center to support the health information needs of the community.

Yale University's Information Needs of Connecticut School Nurses: This project is designed to determine the information needs of Connecticut school nurses and to develop resources and training that match those needs. The information needs of the school nurse population have not been reported in the literature, and it is therefore assumed that it is an understudied area. The project will center on the use of a survey as well as focus groups as the main tools to discover how school nurses currently find new information, what their needs are, and what would be the most helpful way for them to access information in the future. Results of the data collection will be analyzed to develop a strategy of information delivery and potential training opportunities

TABLE 3. Exhibits.

Dates	Organization name	Meeting name	Location (city, state)
RML NATIONAL EXHIBITS			
9/6-9/8/07	AARP	Annual Conf	Boston MA
9/27-9/29/07	American Association of Physical Medicine	Annual Conf	Boston MA
10/12-10/14/07	PriMed East	Annual Conf	Boston MA
RML REGIONAL/STATE/LOCAL EXHIBITS			
10/5/07	MCOA	Annual Conf	Sturbridge MA
10/11/07	MPHA	Annual Meeting	Marlborough, MA
10/14/07	NELA	Annual Conf	Sturbridge MA
10/26/07	CPHA	Annual Meeting	Plantsville, CT
10/29/07	NAHSL	Annual Conf	Woodstock VT
10/31/07	Worcester Polytechnic Institute ScareFest	Biannual Conf	Worcester MA

MedlinePlus Go Local

The University of Connecticut's Go Local implementation proposal was accepted by NLM; the subcontract with UMass/UConn is currently in process.

At the Resource Library Directors' meeting, Rhode Island library directors alerted NER that there has been discussion in Rhode Island regarding a Go Local implementation for that state. The project may involve Rhode Island's 211 information service. Discussions have been preliminary to this point.

TABLE 4. Presentations and training provided by RML staff

Date	Last name of staff responsible	Title of presentation/training	Location (city, state)	Number of participants	In-person or distance education
8-Aug	Goldstein	DOCLINE Training	Providence, RI	1	Distance
21-Aug	Eberle	PubMed Grand Rounds	Damariscotta ME	10	In person
5-Sep	Goldstein	DOCLINE Training	Providence, RI	1	Distance
5-Sep	Eberle/Simpson	NLM - Hey Look at Us Now	Whately MA	15	In person
5-Sep	Eberle	Beyond an Apple a Day	Whately MA	13	In person
12-Sep	Glassman	Introduction to Consumer Health Resources	Bloomfield, CT	9	In Person
14-Sep	Eberle	Beyond an Apple a Day	midsession Adobe Connect	7	distance learning
25-Sep	Glassman	Introduction to PubMed	Greenfield, MA	10	In Person
27-Sep	Eberle	Grant and Proposal Writing	Lakeville MA	6	In person
28-Sep	Eberle	Beyond an Apple a Day	wrap up Adobe Connect session	7	distance learning
14-Oct	Eberle	Healthy Librarian: Cultivating Workplace Wellness	Sturbridge MA	25	In person
22-Oct	Goldstein	DOCLINE Training	Bangor, ME	1	Distance
28-Oct	Eberle	Concepts in CAM	Woodstock VT	10	In person
29-Oct	Goldstein	DOCLINE/LinkOut Update	Woodstock, VT	50+	In-person
29-Oct	Goldstein	RAC-HLS Instructional play performed about evidence-based nursing (EBN) practices	Woodstock, VT	100+	In-person
30-Oct	Eberle	Grant and Proposal Writing	Woodstock VT	11	In person

Other staff activities

TABLE 5. Publications and resources developed by RML staff

Date completed/published	Last name of staff responsible	Title	Medium (e.g., journal article, newsletter article, brochure, online)	Submitted to Clearinghouse ("yes" or "out of scope")
--------------------------	--------------------------------	-------	----------------------------------------------------------------------	------------------------------------------------------

			tutorial)	
1-Sep	Eberle/Ottosen	Beyond an Apple a Day: Providing Consumer Health Services at your Public Library	Class	Yes
September	NER staff	Content for NER newsletter	NER'estah newsletter	out of scope
1-Oct	Eberle/Ottosen	Grant and Proposal Writing class	Class	No - this class is a customization of an existing clearinghouse course
1-Oct	Eberle	The Healthy Librarian: Cultivating Workplace Wellness	Class	Yes
1-Sep	Eberle/Ottosen	Beyond an Apple a Day: Providing Consumer Health Services at your Public Library	Class	Yes

Staff Activities

- 24July-7Aug** Hathy worked with Bob Vander Hart to complete Phase II on the EBPPH website revision: revising the "About Us" and creating a page that describes the research project's background and key findings.
- 3-Aug** Donna Berryman's last day at NER
- 7-Aug** Hathy sent Holly Tutko, UNH, information about NN/LM NER requests for proposals for health information subcontracts.
- 7-Aug** Mark attended ADOBE Connect Presenter Training - Umass Medical School
- 17-Aug** Penny completed Review of Library Technology Proposals from South Central Region
- 17-Aug** Elaine attended networking meeting with Worcester area library directors, Assumption College, Worcester MA
- 22-Aug** Michelle met with Terri Ottosen to work on development of Beyond an Apple distance learning class for Sept.
- 23-Aug** Michelle attended Adobe Connect practice session with Umass Med trainer
- 24-Aug** Michelle reviewed SCR outreach proposal
- 29-Aug** Penny attended Health Literacy Webcast sponsored by NIFL
- 30-Aug** Hathy contacted Carrie Bridges, MPH, Team Lead, Health Disparities Team, RI Department of Health to discuss future training and outreach opportunities.
- 30-Aug** Elaine met with Barbara Preece, Executive Director, Boston Library Consortium, Boston MA (networking)
- 31-Aug** Elaine met with Andy Dzaugis, Affiliate Librarian, UMass Memorial Health Care, Worcester MA (networking)
- 7-Sep** Mark, Penny, and Javier attended NAHSL Executive Board Meeting, Shrewsbury

- 10-Sep** Hathy was invited to present at Maryland Partnership for Prevention conference, Evidence Based Institute in May 2008.
- 11-Sep** Mark attended Massachusetts Medical Society-Library Committee on Accreditation Standards Teleconference
- 12-Sep** NER staff attended LSL staff meeting
- 12-Sep** Javier discussed health information outreach and partnerships with Gail Roy of Presque Isle (Maine) Public Library.
- 18-Sep** Hathy communicated with Ann Glusker, epidemiologist in the Seattle-King County Public Health Department, about the 2008 APHA meeting. Hathy plans to continue contact with Ann and her interest in public health librarianship.
- 20-Sep** Michelle attended ARIHSL meeting - Providence RI
- 20-Sep** Elaine attended meeting Board of Directors, Boston Library Consortium, Boston
- 25-Sep** Javier set up EPP program with NEDCC's Lauri Foley
- 27-Sep** Elaine attended meeting of UMass Five Campus Library Directors, Shrewsbury
- 28-Sep** Penny-Attended MAHSLIN Board Meeting to discuss MAHSLIN Website
- 1-Oct** NER Staff attended LSL Strategic Plan Retreat Meeting , Worcester
- 5-Oct** Javier attended Rhode Island Hospital Vendor Fair presented PubMed and met with librarians of Brown University, Women and Children's and South County Hospital Libraries; Providence
- 9-Oct** Hathy attended and presented at the Partners in Information Access for the Public Health Workforce Steering Committee Meeting at NLM
- 12-Oct** Elaine facilitated focus group of hospital librarians on the value of the hospital library, funded through the Mid-Atlantic Region, Served as focus group consultant on the project, Philadelphia, PA
- 17, 18 Oct** NER staff conducted candidate interviews for Outreach Coordinator position
- 28-Oct** Elaine and Javier met with Facilities to discuss future space needs for NER.
- 29-Oct** Elaine met with David Ginn, Resource Library Director, Boston University, Boston MA (networking)
- 30-Oct** Javier participated in Capstone Event for AAHSL/NLM Fellows Program, Washington DC.

Attachment 1
Quarterly OARF summary data:
RML staff activities

Attachment 2
Quarterly OARF summary data:
Subcontractor activities

Attachment 3
Subcontractor quarterly report
Gale Medical Library at Littleton Hospital
Northern New Hampshire Health Outreach Project

Attachment 4
Subcontractor quarterly report
Dana Medical Library at the University of Vermont
Connecting Patients, Providers and the Community with Quality Health Information

Attachment 5
Subcontractor quarterly report
Lamar Soutter Library at the University of Massachusetts
Partners in Information Access for the Public Health Workforce Website

Attachment 6
Constituent Communications