

New England Regional Medical Library

Region 8

Quarterly Report 1

May 1, 2006 – July 31, 2006

University of Massachusetts Medical School -- Lamar Soutter Library

Date submitted: November 9, 2006

TABLE OF CONTENTS

| | |
|--|--------|
| Executive summary_____ | page 3 |
| Network infrastructure_____ | page 4 |
| Outreach_____ | page 5 |
| Other staff activities_____ | page 8 |
| Optional photos with captions (if included)_____ | NA |
| Attachment 1 – Quarterly OARF summary data: RML staff activities | |
| Attachment 2 – Quarterly OARF summary data: Subcontractor activities | |
| Attachment 3 – Subcontractor quarterly report (University of Massachusetts Medical School, The New England Collaborative for Public Health Workforce Outreach and Education Project) | |
| Attachment 4 – Subcontractor quarterly report (University of Massachusetts Medical School, e-Mental Health in Central Massachusetts) | |
| Attachment 5 - Subcontractor quarterly report (University of Massachusetts Medical School, Go Local Massachusetts) | |
| Attachment 6 - Subcontractor quarterly report (Rhode Island Hospital-Lifespan, Rhode Island Multi-Type Library Outreach for Health Information) | |

Executive summary

The new contract for the 2006-2011 five-year period was begun this quarter with the University of Massachusetts Medical School's Lamar Soutter Library being awarded the NN/LM contract for the New England Region. Moving into the second five-year contract without staff changes has allowed for a seamless flow of work in program areas. New initiatives in course development, library advocacy, and an extensive exhibit schedule will continue from one contract to the next. New plans for the Regional Advisory Council, technology related course development and programs, public health outreach, task forces, and other new initiatives will commence.

For fiscal reasons, NER's funding under the previous contract was extended by a full quarter. Though no new funding announcements were made, a number of previously issued subcontracts were extended into the additional quarter. A mid-quarter budget review allowed NER to assess available funding in order to request Express Outreach proposals from members who had made solicitations and did not receive funding the previous year. Funding these projects allowed new and old outreach to continue throughout the region without interruption or long gaps in awarding worthy projects. Nine Express Outreach projects and one Library Improvement (Electronic Document Delivery) project were awarded.

For the new contract the Regional Advisory Council was convened with new members. A call for participation was issued and members were assigned specific areas of the RAC (Subcommittees, Working Groups). The initial meeting provided a detailed overview of NER programs and its goals and objective for the coming contract period. Twenty-two members joined the Regional Advisory Council meeting on July 20.

NER directors and coordinators attended the Medical Library Association conference in Phoenix, AZ in May. NER attended RML Directors Meetings, WebSTOC's WebDevConference, and related breakout sessions.

Across the region and at venues at Medical Library Association conference, staff conducted fifteen presentations to 286 participants. These sessions included topics such as PubMed, consumer health, DOCLINE, and evidence-based public health resources.

Network infrastructure

TABLE 1. Quarterly infrastructure data

| | Current quarter |
|---|------------------------|
| Network members – full | 249 |
| Network members – affiliate | 269 |
| Libraries providing services to unaffiliated health professionals | 51% |
| Libraries providing services to public users | 59% |
| Average fill rate for resource libraries | 74% |

Regional Advisory Committee (RAC) activities

Much work was done to convene the Regional Advisory Committee for the upcoming years. A call for participation went out to the regional distribution list and the NER newsletter. Additional members were invited to fill Subcommittee and Working Group positions.

The Regional Advisory Committee met on July 20 at the Hoagland-Pincus Conference Center in the Shrewsbury campus of UMMS. Most volunteers for the RAC were able to attend the meeting. Twenty-two librarians from 20 member libraries attended the meeting. The agenda included briefing the RAC on all NER program areas. NER Coordinators discussed their roles and responsibilities for each program area. NER Program Summaries, Program Objective Tables, and RAC rosters were distributed to each member attending the meeting. Coordinators also discussed the work of their respective Subcommittees and Working Groups. The meeting concluded with a general brainstorming session for each of the task forces to be convened according to the NER contract proposal. Ideas and contact information was gathered for task forces to be convened on Historical Collections and Emergency Preparedness.

Needs assessment and evaluation activities/data

Assessments were discussed according to NER program areas at the RAC meeting mentioned above.

Staff have been participating in ongoing Outreach Evaluation Resource Center teleconferences. The evaluation liaison is Javier Crespo.

Outreach

TABLE 2. All newly funded awards and projects

| Start/end dates | Title of award/project | PI institution | PI last name | Funding amount | Project type * |
|-----------------|---------------------------------|---|--------------|----------------|--|
| 15-May | Express Outreach | Baystate Medical Center | Becker | \$10,000 | Health Information Outreach |
| 11-May | Express Outreach | Holyoke Consumer Health Library Inc. | Ward | \$10,000 | Health Information Outreach |
| 26-Jul | Express Outreach | Central Maine Medical Center | Brunjes | \$9,925 | Health Information Outreach |
| 24-Jul | Express Outreach | Stamford Hospital | Van Moorsel | \$10,000 | Health Information Outreach (Training) |
| 31-Jul | Express Outreach | Stamford Hospital | Van Moorsel | \$5,000 | Health Information Outreach (Exhibit) |
| 26-Jul | Express Outreach | UMASS Med Center-A/T JR Center | Franklin, MD | \$10,000 | Health Information Outreach |
| 26-Jul | Express Outreach | Waterbury Hospital | Spadaccini | \$7,484 | Technology Improvement |
| 14-Aug | Health Information/Technology | Brigham & Women's Hospital | Fladger | \$10,500 | Health Information |
| 14-Aug | Library Improvement/Connections | The Foundation for Blood Research | Williams | \$9,810 | Health Information Outreach |
| 30-Jun | RI-EDD | Lifespan Services-Office of Research Management | O'Brien | \$8,943 | Library Improvement |

Update of ongoing major projects (funded at ≥ \$15,000)

To align completion dates with the end of the previous contract, most NER subcontractors were prepared for their project to be completed by end of April. The three-month extension period allowed for several subcontracts to be extended. While projects at UMMS and Yale University continued their work, most other subcontracts extended their period in order to complete their invoicing and submit final report.

No new subcontracts have been issued for the current contract. Attached are quarterly and final reports of subcontracts issued in previous contract.

TABLE 3. Exhibits.

| Dates | Organization name | Meeting name | Location (city, state) |
|--|--|---------------------------|-----------------------------------|
| RML national exhibits | | | |
| 5/13-5/15/06 | American Association of Immunologists | Annual Meeting | Boston, MA |
| 7/21-7/28/06 | American Society of Transplantation | World Transplant Congress | Boston, MA |
| | | | |
| RML regional/state/local exhibits | | | |
| 5/5-5/6/06 | New England School Nurses | Annual Conference | Stowe, VT |
| 5/5/06 | MA Association of Public Health Nurses | Annual Meeting | Westborough, MA |
| 5/8-5/10/06 | CT Library Association | Annual Conference | Wallingford, CT |
| 5/9/06 | Partners in Perinatal Health | Annual Conference | Marlborough, MA |
| 5/16-5/17/06 | VT Library Association | Annual Conference | Burlington, VT |
| 7/21/06 | MA Osteopathic Society | Summer CME Conference | Cambridge, MA |

MedlinePlus Go Local

The Massachusetts Go Local continues its work in adding and maintaining resource records with the help of its advisory board. Mass Go Local serves as a successful model for implementation for the region.

The Vermont MedlinePlus Go Local implementation project is in development. Plans call for Vermont Go Local going online in the Fall of current year.

The Resource Library in New Hampshire (Dartmouth) continues discussing its plan for a proposal for Go Local implementation in that state. Librarians there have consulted with implementation projects in Massachusetts and Vermont to formulate their own plan.

Resource Libraries in Rhode Island have discussed Go Local with NER Director and Associate Directors. Rhode Island Department of Health officials have been approached in the past year about the possibility of Go Local for that state. Budget circumstances have not made further discussions possible.

TABLE 4. Presentations and training provided by RML staff—all conducted in-person.

| Date | Staff | Title of presentation/training | Location | Attendees |
|--------|-----------|--|-------------------|-----------|
| 1-May | Berryman | Grand Rounds: Pub Med | Willimantic, CT | 27 |
| 5-May | Berryman | PubMed Overview | Portland, ME | 22 |
| 11-May | Berryman | PubMed Update | Boston, MA | 7 |
| 12-May | Berryman | Molecular Biology Resources from NCBI | Amherst, MA | 17 |
| 12-May | Berryman | Molecular Biology Resources from NCBI | Amherst, MA | 12 |
| 16-May | Goldstein | DOCLINE Overview | Worcester, MA | 1 |
| 17-May | Berryman | The Changing Face of PubMed | Burlington, VT | 25 |
| 22-May | Simpson | Improving Access to Public Health Information: A Study of Information Needs in a State Health Department | MLA Phoenix | 50 |
| 1-Jun | Berryman | PubMed Update | Rutland, VT | 14 |
| 2-Jun | Eberle | Prescriptions for Success: Children's Health Information Online | Smithfield, RI | 10 |
| 6-Jun | Glassman | Introduction to Link Resolvers | Boston, MA | 50 |
| 9-Jun | Berryman | Nursing on the Net | Springfield, MA | 14 |
| 12-Jun | Eberle | No Comprende, Spanish Health Information Resources for English Speaking Librarians | Meriden, CT | 12 |
| 21-Jun | Berryman | PubMed: A vital Internet Tool for Health Care Providers | Brockton, MA | 7 |
| 21-Jul | Eberle | Caring for the Mind: Providing Reference Services for Mental Health Information* | Oklahoma City, OK | 18 |

*Because of scheduling conflicts NNLM—SCR requested NER to conduct this session at the Oklahoma City Public Library.

Other staff activities

TABLE 5. Publications and resources developed by RML staff

| Date | Staff | Title | Medium (e.g., journal article, newsletter article, brochure, online tutorial) | Submitted to Clearinghouse ("yes" or "out of scope") |
|--------|-----------|--|---|--|
| 03-May | Simpson | Identifying strategies to improve access to credible and relevant information for public health professionals: a qualitative study | Journal Article Nancy R. LaPelle, Roger Luckmann, E. Hatheyway Simpson, and Elaine R. Martin, BMC Public Health 2006, 6:89 (05 April 2006) Available at http://www.biomedcentral.com/14712458/6/89 | Out of scope |
| 20-Jul | Goldstein | Advocacy Service for Hospital | Brochure | Out of scope |

| | | | | |
|--------|-------------------------------|---|--------|--------------|
| | | Libraries | | |
| 20-Jul | Hospital Library Subcommittee | Advocacy Service for Hospital Libraries | Poster | Out of scope |

Staff Activities

Date Activity

| | |
|-----------|--|
| 1-May | Elaine met with Barbara Preece, Executive Director, BLC re: New England Regional networking issues |
| 2-May | Hathy had teleconference with Dr. Jonathon Eldredge, Associate Professor, School of Medicine, Health Sciences Library and Informatics Center, University of New Mexico, about his research study using the knowledge domains of public health. |
| 5-May | NER Staff participated in opening of 'Changing the Face of Medicine Exhibit at NER. Director Elaine Martin gave welcoming remarks. |
| 5-May | Elaine attended NELINET Annual Meeting, Crowne Plaza Hotel Worcester |
| 8-May | Hathy discussed Go-Local with Sally Gore, provided feedback and ideas received from public health nurses at the Massachusetts Association of Public Health Nurses exhibit on 5/3/06. |
| 10-May | Elaine and Javier met with new Resource Library Directors Isaac Kohane and Alexa McCray, Harvard Medical School, Countway Library, introduced them to NER programs and services |
| 12-May | Javier attended ARIHSL year-end dinner, Warwick RI. |
| 15-May | Staff Exhibited at American Assn of Immunologists (AAI) Conference, Boston |
| 17-May | Mark-BHSL Teleconference with NLM DOCLINE Team & NN/LM MAR |
| 17-May | Hathy-Met with Dr. Elaine Martin, Dr, Nancy La Pelle, and Nancy Harger to discuss future research projects related to disseminating evidence-based public health information to public health practitioners. |
| 18-23-May | Staff attended CEs, WebDevConf, RML Directors' Meeting, corresponding breakout sessions in relation MLA Annual Meeting in Phoenix |
| 21-May | Elaine and Hathy Simpson co-authored presentation, "Improving Access to Public Health Information: A Study or information Needs in a State Health Department" Presented by Hathy at MLA, Public Health Section meeting, Phoenix, AZ |
| 30-May | Michelle attended Go Local Massachusetts Advisory Board |
| 30-May | Hathy met with Sally Gore to discuss redesign of the Evidence-Based Practice for Public Health Web site and discussed the NER New England Collaborative for Public Health subcontract |
| 31-May | Elaine was and invited speaker at Public Library Institute: Consumer Health Information and RML and NLM Consumer health outreach initiatives, Palmer Public Library, Palmer MA |
| 2-Jun | Penny, Mark, and Javier attended the NAHSL Board meeting. |
| 3-Jun | Hathy met with Elaine and Sally Gore to discuss the New England Collaborative for Public Health Project |
| 5-Jun | Hathy met with Elaine , Nancy La Pelle, and Nancy Harger to discuss future research projects related to disseminating evidence-based public health information to public health practitioners. |
| 6-Jun | Mark attended MAHSLIN CE Course (Link Resolvers), Dana Farber, Boston, |
| 6-Jun | Hathy reviewed development pages of the Public Health section on the NER Web site and provided Penny Glassman suggestions for improvement. |
| 7-Jun | Hathy corresponded with Dr. Nancy La Pelle about the Core Public Health Journals Project of the Public Health/Health Administration section of MLA. |
| 7-8-Jun | Elaine attended BLC Directors annual retreat, Ashland MA |
| 9-Jun | Michelle presented RML update at HSLIC meeting in Bangor, ME |

- 12-Jun Hathy met with Nancy Harger to review draft proposal, "An Integrated Evidence-based Information Website to Inform Public Health Practice," for an NLM Knowledge Management & Applied Informatics Grant.
- 13-Jun Elaine attended Health Disparities Conference: Health Care for All, Worcester
- 13-Jun Hathy attended Health Disparities Conference, "Transforming Racial and Ethnic Health Disparities Research into Action," Shrewsbury
- 14-Jun Mark attended LinkOut Teleconference with NCBI LinkOut Team & NN/LM LO Reps
- 14-16-Jun Donna attended "Introduction to Molecular Biology Resources"
- 21-Jun Javier and Michelle assisted NLM Exhibit Booth at ALA, New Orleans
- 21-Jun Mark-BHSL Teleconference with NLM DOCLINE Team & NN/LM MAR
- 22-Jun Donna attended CAHSL Spring Dinner in Middletown, CT
- 22-Jun Michelle attended MAHSLIN Board Meeting
- 22-Jun Hathy met with Sally Gore to discuss redesign of the Evidence-Based Practice for Public Health Web site, <http://library.umassmed.edu/ebpph>.
- 23-Jun Mark attended MAHSLIN CE Course (Survey Monkey, Focus Groups), Tower Hill, Boylston, MA
- 23-Jun Elaine taught MLA CE Workshop entitled "How to Conduct Focus Groups" to area librarians, sponsored by MAHSLIN at the Tower Hill Botanical Gardens, Boylston MA
- 24-Jun Donna assisted NCBI with ENDO 2006 exhibiting
- 27-Jun Elaine hosted visit to the region by MJ Tooley, MLA President, and RML Director, NNLM--SEA, University of Maryland; hosted joint meeting with NAHSL, RML, and MAHSLIN
- 27-Jun Hathy met with Sally Gore to discuss redesign of the Evidence-Based Practice for Public Health Web site.
- 27-Jun Hathy met with Dr. Elaine Martin and Sally Gore to discuss the NN/LM NER New England Collaborative for Public Health Workforce Project subcontract activities.
- 30-Jun Elaine conducted library site visit for the Forsythe Dental Institute, prepared and submitted written report with recommendations
- 6-Jul Hathy met with Sally Gore to discuss redesign of the Evidence-Based Practice for Public Health Web site.
- 6-7-Jul Elaine attended MCCLEPHI annual retreat meeting
- 9-Jul Mark assisted in conducting-BHSL Pilot Test, NN/LM NER & NN/LM MAR
- 19-Jul Mark-BHSL Teleconference with NLM DOCLINE Team & NN/LM MAR
- 20-Jul All staff conducted first NER RAC meeting of the new contract, Shrewsbury MA
- 23-26-Jul Mark and Penny exhibited at World Transplant Congress (WTC) Conference, Boston
- 25-Jul Penny attended a meeting at Mass Medical Society to discuss joint program with MAHSLIN on Electronic Medical Records, Waltham
- 27-Jul Hathy met with Elaine and Sally Gore to discuss NN/LM NER New England Collaborative for Public Health Workforce Outreach and Education Project activities and final report.
- 31-Jul Hathy corresponded with Roger Luckmann, Department of Family Medicine and Community Health, about presenting a guest lecture as part of the UMMS Preventive Medicine Residency Program.

Attachment 1
Quarterly OARF summary data:
RML staff activities

Attachment 2
Quarterly OARF summary data:
Subcontractor activities

Attachment 3
Subcontractor quarterly report

University of Massachusetts Medical School
The New England Collaborative for
Public Health Workforce Outreach and Education Project

Attachment 4
Subcontractor quarterly report

University of Massachusetts Medical School
e-Mental Health in Central Massachusetts

Attachment 5
Subcontractor quarterly report

University of Massachusetts Medical School
University of Massachusetts
Go Local Massachusetts

Attachment 6
Subcontractor quarterly report

Rhode Island Hospital, Lifespan
Rhode Island Multi-Type Library Outreach For Health Information