## NATIONAL TRANSPORTATION SAFETY BOARD OFFICE OF MARINE SAFETY WASHINGTON, D.C.

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EXPRESS SHUTTLE II

NTSB #DCA05MM002

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INTERVIEW OF

BILL KOLOKITHAS

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An interview in the above entitled matter was held on Thursday, November 18, 2004, commencing at 11:45 a.m., in Tarpon Springs, Florida, before:

BOB FORD, NTSB BRIAN CURTIS, NTSB NANCY MCATEE, NTSB

| 1 PROCEEDINGS |
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- MR. CURTIS: Good afternoon, it's November 18,
- 3 2004, ten after one in the afternoon, and we're doing a
- 4 telephonic interview with Mr. Bill Kolokithas, CEO of Sun
- 5 Cruz Casinos, and we're going to go around the room, and
- 6 just identify who's here in Washington, and Bill's in
- 7 Florida for this interview. Brian Curtis, for the NTSB.
- MS. MCATEE: Nancy McAtee, NTSB.
- 9 MR. FORD: Bob Ford, NTSB.
- 10 MR. CURTIS: Okay, Bill, if you could just go
- 11 through -- because we heard from Captain Chris that there's
- 12 different company names going around here. If you could
- 13 just go through the whole company's background from when it
- 14 started, say how many vessels you had, and if there are
- 15 subsidiaries, the different names, and that. If you could
- 16 just go through that with us and we'll go from there.
- MR. KOLOKITHAS: Okay, we started the company back
- 18 in 1994 or during the early '95, somewhere in there. There
- 19 was -- are you still there?
- MR. CURTIS: Yes, go ahead.
- 21 MR. KOLOKITHAS: Okay, I couldn't hear. Okay, it
- 22 started out called Paradise of Port Richey, and it operated
- 23 for -- it's first boat for the first month, and then we
- 24 brought in another boat and swapped it up for a bigger boat,
- 25 and that was the Paradise -- it started out with the

- 1 Paradise I, was the vessel name.
- 2 MR. CURTIS: Okay.
- 3 MR. KOLOKITHAS: Then we left that boat -- we
- 4 operated for a month, then we got the Paradise II, and we
- 5 ran it for seven years I believe it was, and then we changed
- 6 the company name from Paradise, the operating company, to
- 7 Port Richey Casino, and Port Richey Casino now operates the
- 8 vessels we have now, and that would be the Monte Carlo, and
- 9 the Royal Casino I, and the, I believe it was -- it would've
- 10 been four shuttle boats at the time.
- Now there's three, and the vessels are owned by
- 12 AVK, which is another company that charters the vessels to
- 13 Port Richey Casino, which Paradise of Port Richey still owns
- 14 the property that operates that the business operates on,
- 15 and that's about it, them three names. It's Paradise, and
- 16 Port Richey Casino, and AVK.
- 17 MR. CURTIS: The company started in what year was
- 18 that?
- MR. KOLOKITHAS: In '95.
- MR. CURTIS: Okay.
- 21 MR. KOLOKITHAS: I believe it was around -- it was
- 22 October actually, October of '95.
- 23 MR. CURTIS: I'm going to pass this along to Bob
- 24 Ford now.
- MR. FORD: How are you doing, Bill?

- 1 MR. KOLOKITHAS: Good, good.
- 2 MR. FORD: I'm not sure if I have it straight. On
- 3 your business cards that you have Sun Cruz Casino -
- 4 MR. KOLOKITHAS: Right.
- 5 MR. FORD: -- and I go on a website and they have
- 6 Sun Cruz Casino. You are actually the operating company,
- 7 correct?
- 8 MR. KOLOKITHAS: We -- I don't know how to really
- 9 explain it. The Sun Cruz Casino -- which website did you go
- 10 to?
- 11 MR. FORD: Sun Cruz Casino, because I notice they
- 12 have up and down the east coast of Florida they have all
- 13 these Sun Cruz boats --
- MR. KOLOKITHAS: Right.
- MR. FORD: -- and I don't see your area mentioned.
- 16 MR. KOLOKITHAS: Right, when we started out back
- 17 in '95, we had -- well, we have a partner, and my partner
- 18 opened up the other boats throughout the east coast. We
- 19 stayed in Port Richey, but we were the first Sun Cruz to
- 20 open, and -- well, we actually -- before it was Sun Cruz, it
- 21 was called Paradise Cruises.
- MR. FORD: Yes.
- 23 MR. KOLOKITHAS: Paradise and Holiday Casino
- 24 Cruises, and then Sun Cruz came along, and we adopted that
- 25 name, me and the partner, and then we -- he branched out and

1 opened up the other locations, and I stayed in Port Richey.

- 2 So, it's -- right now it's a -- we use Sun Cruz as our
- 3 trademark on this coast.
- 4 MR. FORD: You're a different company, then, from
- 5 Sun Cruz on the Atlantic side?
- 6 MR. KOLOKITHAS: Yes, we are, completely
- 7 different.
- 8 MR. FORD: Completely different, okay.
- 9 MR. KOLOKITHAS: Yeah.
- 10 MR. FORD: That was what confused me.
- MR. KOLOKITHAS: Right.
- MR. FORD: Okay, as --
- MR. KOLOKITHAS: We were -- the partner that
- 14 opened up them boats, we all used the same name. We're a
- 15 d/b/a Sun Cruz.
- MR. FORD: Yes, okay, I mean this would just be
- 17 a --
- 18 MR. KOLOKITHAS: Yeah, it's very confusing.
- MR. FORD: Right, because my last name is Ford,
- 20 and I couldn't start a company named Ford whatever --
- MR. KOLOKITHAS: Motor company.
- MR. FORD: -- motor company, because they've
- 23 already got the rights to the name. So, I'm just a little
- 24 confused how you can use the same name. You're both
- 25 corporations?

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1 MR. KOLOKITHAS: Yeah, we -- actually, we are in
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- 2 court now litigating that fact.
- 3 MR. FORD: Oh, okay.
- 4 MR. KOLOKITHAS: So, and we actually, we won the
- 5 mark in our area, the trademark mark in our area, which is
- 6 the Tampa Bay area west of Tampa Road.
- 7 MR. FORD: Okay.
- 8 MR. KOLOKITHAS: So, we're just -- that's how
- 9 we're going, so.
- 10 MR. FORD: That resolves a big issue for me, okay.
- MR. KOLOKITHAS: Yeah.
- MR. FORD: Just specifically on the boat, I see it
- 13 had another name when it was built. Did you have the boat
- 14 built for you? What's the history on the Shuttle Express I?
- MR. KOLOKITHAS: On the shuttle express, we began
- 16 a charter, we found the boat in -- it was operating out of
- 17 Santa Bell Island in Florida, down south here, and someone
- 18 that we had chartered a boat from the previous year, told us
- 19 about the boat. So, we went and talked to the guy there,
- 20 and he chartered it to us, and then we came to a charter
- 21 purchase agreement on the vessel, and eventually we bought
- 22 the vessel from him, but it was operating as the Dolphin
- 23 Watch dinner type luncheon deal down in Santa Bell Island.
- MR. FORD: Okay.
- 25 MR. KOLOKITHAS: And that would've been in -- I

1 don't know the year exactly. I believe we've had that boat

- 2 for like five years now.
- MR. FORD: Do you have a chart of your structure?
- I mean, I don't know if you're a small shop, a large shop,
- 5 but if you're CEO, and then you start breaking down, is the
- 6 next person in line, is it your wife that's also --
- 7 MR. KOLOKITHAS: No, it would be my father.
- 8 MR. FORD: It would be your father?
- 9 MR. KOLOKITHAS: Yeah.
- 10 MR. FORD: Would this be a large tree or did you
- 11 just kind of right out -- this isn't just the type of thing
- 12 we put in our reports --
- MR. KOLOKITHAS: Yeah.
- 14 MR. FORD: -- how the corporate structure is.
- MR. KOLOKITHAS: Okay, on the company of -- on
- 16 Paradise, let's see -- Okay, there's my family, and there's
- 17 five people in my family, and we make up the corporation,
- 18 which -- we make up half the corporation, which is Paradise
- 19 of Port -- Paradise. Yeah, Paradise of Port Richey, okay?
- The other half is my partner that is no longer
- 21 here, and his 50 percent of the shares are owned by his
- 22 estate, all right? I don't know if you can follow --
- MR. FORD: Okay.
- 24 MR. KOLOKITHAS: -- me on this.
- MR. FORD: Yes.

- 1 MR. KOLOKITHAS: Okay.
- MR. FORD: We're with you.
- MR. KOLOKITHAS: Okay, and so it would be my
- 4 family as me being the President, my father being the Vice
- 5 President, I believe my sister is the Secretary, and so on.
- 6 There's a --it would be the five people in my family. My
- 7 mom, my dad, and my two sisters, and myself.
- 8 MR. FORD: So, when it breaks down now, into the
- 9 operations aspect --
- MR. KOLOKITHAS: Okay.
- MR. FORD: -- is the next person, then, beneath?
- 12 You have all your corporate officers, where I'm really
- 13 looking into is with the operation. Would it be, then,
- 14 Captain Chris next in line? How would that break out?
- MR. KOLOKITHAS: As far as the operations, it
- 16 would probably be either my father, which takes care of the
- 17 office mainly, and then it would probably be to Captain
- 18 Chris, who takes care of the operations of the boats.
- 19 MR. FORD: And then everyone works, pretty much,
- 20 in a direct line to Captain Chris? He doesn't have like a
- 21 port engineer that answers to him? A port steward, or
- 22 anyone else, is that correct?
- MR. KOLOKITHAS: No, he has like head engineers on
- 24 the vessels, and then he has his captains on the vessels.
- 25 There's no other -- no, he is the head, right. He's got, I

1 think, seven or eight captains, and then the engineers are

- 2 under that --
- 3 MR. FORD: Okay.
- 4 MR. KOLOKITHAS: -- on the vessels.
- 5 MR. FORD: That's good for me.
- 6 MR. KOLOKITHAS: Yeah, it's really hard to, you
- 7 know --
- 8 MR. FORD: Yes.
- 9 MR. KOLOKITHAS: -- break it down into this --
- MR. FORD: You've almost got to be a corporate
- 11 lawyer.
- MR. KOLOKITHAS: Yeah, there's three of them. Do
- 13 you want the corporate lawyer?
- MR. FORD: No.
- MR. KOLOKITHAS: Oh, okay. I'm thinking which one
- 16 doe we get now.
- MR. FORD: Nancy?
- MS. MCATEE: I have no questions.
- 19 MR. CURTIS: I have just a couple more questions,
- 20 Bill. Brian Curtis again. Do you routinely ride the vessel
- 21 or is there any given frequency just to check on them?
- MR. KOLOKITHAS: Yeah, I ride them from time to
- 23 time, yeah. You know, I just rode on that boat, what, three
- 24 or four days before that happened.
- MR. CURTIS: Okay.

1 MR. KOLOKITHAS: Yeah, I do go back and forth

- 2 throughout the boats with the shuttles too.
- MR. CURTIS: And that's just to make a rudimentary
- 4 assessment of how things are going?
- 5 MR. KOLOKITHAS: Yeah, and to ride out to the big
- 6 boat to see how that's going out there.
- 7 MR. CURTIS: Is there just one big boat?
- 8 MR. KOLOKITHAS: Yeah, right now, yeah. There's
- 9 two big boats. One's the Monte Carlo, which is docked.
- 10 It's laid up right now. We're not using it, and then
- 11 there's the Royal Casino I, which is the one we use.
- MR. CURTIS: How many people does that
- 13 accommodate?
- MR. KOLOKITHAS: Four ten, 410.
- MR. CURTIS: Four hundred and ten, okay.
- 16 Regarding Captain Chris, did you hire him?
- 17 MR. KOLOKITHAS: Yes, I hired him.
- 18 MR. FORD: How did you find him?
- 19 MR. KOLOKITHAS: Captain Chris worked for us as a
- 20 captain on the Sun Cruz IV that we operate out of here, and
- 21 he was brought on board from another captain. They were
- 22 friends, and he was brought down there, and then we hired
- 23 him from there.
- MR. FORD: Okay.
- MR. CURTIS: Any other subsidiary vessels in the

1 company, or just the ones that you mentioned that we

- 2 discussed earlier?
- 3 MR. KOLOKITHAS: I don't know if I mentioned the
- 4 Royal Casino I Express. They're the shuttles that were
- 5 there dockside while you guys were there.
- 6 MR. CURTIS: Okay, right, yes.
- 7 MR. KOLOKITHAS: Yeah, there's the Royal Casino
- 8 Express I, and there's the Royal Express II, and there is
- 9 the Express Shuttle I.
- MR. CURTIS: Regarding the day to day operations,
- 11 if there is a problem -- like you mentioned before that you
- 12 rebuilt the port engine in the Express Shuttle II a year
- 13 ago, or whatever.
- MR. KOLOKITHAS: Right.
- MR. CURTIS: Do you recall why that was rebuilt?
- 16 Was there a breakdown or was it just service hours?
- 17 MR. KOLOKITHAS: Boy, let's see. The boat -- it
- 18 came in and it was smoking white smoke out of the exhaust --
- MR. CURTIS: Okay.
- 20 MR. KOLOKITHAS: -- and the captain had low rpm's,
- 21 and so when it -- Dave called Captain Chris and he had
- 22 arranged for Caterpillar to show up there at the dock to
- 23 troubleshoot it, and from there then they discovered that it
- 24 needed to be overhauled.
- MR. CURTIS: We've gone through the repeated fuel

1 line failures, did you ever hear about -- I don't know how

- 2 involved you are in that type of the operation that that
- 3 problem was persisting in the port engine as well, or did
- 4 you know anything like --
- 5 MR. KOLOKITHAS: I didn't know that it was a
- 6 problem. I just knew that it had happened a couple times.
- 7 MR. CURTIS: Okay.
- 8 MR. KOLOKITHAS: The fuel line's had broken a
- 9 couple times.
- MR. CURTIS: But Caterpillar had never come to
- 11 you, saying, you want to keep an eye on this, or anything
- 12 like that --
- MR. KOLOKITHAS: Never.
- MR. CURTIS: -- that you're aware of?
- MR. KOLOKITHAS: Never, and my answer -- my answer
- 16 -- my answer (indiscernible) Captain Chris would be, call
- 17 Caterpillar and find out why and what the problems -- you
- 18 know, if there was something wrong.
- 19 MR. CURTIS: Switch gears a little bit, I wasn't
- 20 clear on this before. Are you a member of the PBA?
- MR. KOLOKITHAS: Yes, we are.
- MR. CURTIS: You are?
- 23 MR. KOLOKITHAS: And since then, we have received
- 24 some video training tapes and some other paperwork that they
- 25 have. I believe you were telling me about the

1 (indiscernible) maintenance and schedules like that, so.

- 2 MR. CURTIS: Bob had a question.
- MR. FORD: This is Bob Ford again. Do you have
- 4 any plans to replace the boat? Have you started that in the
- 5 works where you're going to buy a new one?
- 6 MR. KOLOKITHAS: We'll probably purchase another
- 7 one.
- 8 MR. FORD: Okay.
- 9 MR. KOLOKITHAS: We have a chartered one right now
- 10 that we chartered since then.
- MR. FORD: Oh.
- 12 MR. KOLOKITHAS: So, we're operating it.
- MR. FORD: That brings another one, when they go
- 14 out in the morning, and they take the first load of people
- 15 out the three miles to the larger boat, and then the larger
- 16 boat goes out nine miles. Then you have another boat that
- 17 goes out, what, about an hour or two hours later? Does the
- 18 other big boat come back in, or are you using the second
- 19 large Casino boat?
- MR. KOLOKITHAS: No, we only use one at a time,
- 21 one. So, the big boat will stay off the nine miles.
- MR. FORD: Yes.
- 23 MR. KOLOKITHAS: The second shuttle will go the
- 24 nine mile run.
- MR. FORD: So, he goes out the entire way to meet

- 1 him out there?
- MR. KOLOKITHAS: Yes, yeah.
- 3 MR. FORD: Okay.
- 4 MR. KOLOKITHAS: And sometimes it'll be the same
- 5 shuttle that did the morning run.
- 6 MR. FORD: Okay.
- 7 MR. KOLOKITHAS: They'll come back in, get another
- 8 load, and then go the long distance.
- 9 MR. FORD: And so then, people decide --
- MR. KOLOKITHAS: Then he'll layover -- he'll
- 11 layover out there for two hours, and pick up at 2 o'clock
- 12 out there, and then come in for a 3:30 run.
- MR. FORD: So, at the end of the day, when would
- 14 the big boat come back in to be back, say, within two or
- 15 three miles off the coast?
- MR. KOLOKITHAS: At 12 o'clock midnight, it'll be
- 17 three miles off the coast.
- 18 MR. FORD: Twelve midnight, okay.
- MR. KOLOKITHAS: And it'll transport all the
- 20 passengers off there for the run back to the dock.
- 21 MR. CURTIS: Brian Curtis again, Bill. The big
- 22 boat, how often does that come into the dock for fueling or
- 23 whatever? What's the schedule for the big boat?
- MR. KOLOKITHAS: For docking.
- MR. CURTIS: Hello?

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1 MR. KOLOKITHAS: Yeah, can you hear me?
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- 2 MR. CURTIS: Yes.
- MR. KOLOKITHAS: Hello, okay, you hear me?
- 4 MR. CURTIS: Yes.
- 5 MR. KOLOKITHAS: Yeah, about every three weeks, it
- 6 comes in for fuel.
- 7 MR. CURTIS: All right.
- 8 MR. KOLOKITHAS: There's no certain -- there's no
- 9 set date for it.
- 10 MR. CURTIS: That comes into the same facility?
- MR. KOLOKITHAS: No, it comes into Tarpon Springs.
- MR. CURTIS: Okay.
- MR. KOLOKITHAS: Actually, at our dock that we
- 14 were at with the dredge company.
- MR. CURTIS: Yes?
- 16 MR. KOLOKITHAS: Where the (indiscernible) was
- 17 parked the first day, when you guys came?
- 18 MR. CURTIS: Right.
- 19 MR. KOLOKITHAS: That's where it comes in to fuel.
- MR. CURTIS: Okay.
- 21 MR. FORD: This is Bob Ford again. I saw, in one
- 22 of the newspaper articles that there's a lady where the fire
- 23 was, and she said that she noticed that a lot of these boats
- 24 do get caught in the mud. Are you aware of that? Has any
- 25 captain ever said to you, yeah, we seem to get caught in the

- 1 mud quite often?
- MR. KOLOKITHAS: Not in particular, no. We, in
- 3 the wintertime, when the tides are low, back in the past, we
- 4 had had problems with the big boats. We were running big
- 5 boats out of there.
- 6 MR. FORD: Yes?
- 7 MR. KOLOKITHAS: And that was really it. Nothing
- 8 -- now when a -- after a cold front comes through the tide
- 9 was extremely low.
- 10 MR. FORD: To your knowledge, were any of these
- 11 incidents reported to the Coast Guard?
- MR. KOLOKITHAS: Of the -- of what the
- 13 (indiscernible) in the mud?
- MR. FORD: Yes, if they go in the mud?
- MR. KOLOKITHAS: Yeah, they were pretty much,
- 16 yeah. Yeah, they were reported.
- 17 MR. FORD: They were reported?
- MR. KOLOKITHAS: Yeah.
- 19 MR. CURTIS: I don't have anymore, Bob?
- MR. FORD: Just a couple when we go off. Just a
- 21 few administrative questions.
- MR. CURTIS: Nancy?
- MS. MCATEE: No questions.
- MR. CURTIS: If you just hold on, Bill, I'm just
- 25 going to shut the recorder off here.

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MR. KOLOKITHAS: Okay.
             MR. CURTIS: The time now is 1:30 p.m., and this
 2
    concludes the interview of Mr. Bill Kolokithas. Thanks a
 3
    lot Bill.
 4
             MR. KOLOKITHAS: Thank you.
 5
 6
             (Whereupon, at 1:30 p.m., the interview was
    concluded.)
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## CERTIFICATE

DEPOSITION SERVICES, INC., hereby certifies that the attached pages represent an accurate transcript of the electronic sound recording of the proceedings of the National Transportation Safety Board Interview regarding the Express Shuttle II, NTSB #DCA05MM002.

INTERVIEW OF BILL KOLOKITHAS

CEO, SUN CRUZ

Eve Jemison, Transcriber