



## RECORD OF CONVERSATION

**Howard Plagens**  
**Senior Air Safety Investigator**

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Person Contacted: Chris Holliday      FAA Inspector Rochester, New York, FSDO  
Date: 6-26-2008  
Time: 1430 PST  
Phone:  
Subject: LAX07MA231A/B; Eurocopter AS350B2, N613TV, and Eurocopter AS350B2,  
N215TV, Phoenix, AZ, July 27, 2007

Attendees:

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The following is a summary of statements made by Mr. Holliday:

He stated that the Rochester, New York, Flight Standards District Office (FSDO) provides oversight of the American companies operating in the Niagara Falls area. He did not work for the FSDO when the Niagara Falls accident occurred and he is not the current Principal Operations Inspector for the operator in that area. However, he is familiar with the operating procedures.

The FAA created a special SFAR, which requires very specific routes, altitudes points, and call outs. They require all operators in the area to comply with 14 CFR Part 135 requirements. This requires operations specifications and annual check rides for pilots. The FAA approves their paint and lighting schemes through the operations specification process.

Rochester FSDO inspectors and personnel from the operators participate in annual meeting with officials from Transport Canada and Canadian operators. The inspectors who participate in the meetings feel that they are worthwhile. The meetings provide a forum to discuss any deviations from the regulations, and clarify any misinterpretations of the regulations. The government authorities work together to get the operators to work out any disagreements.